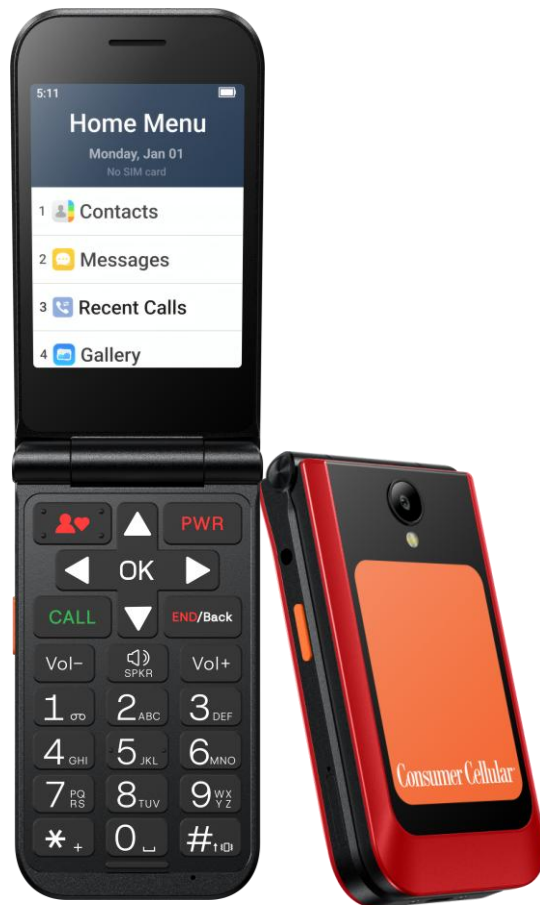


IRIS2

EASY FLIP



User Manual

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Important Health and Safety Information

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions.

Observe all warnings in the product operating instructions. To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, closely observe all of the following precautions.

Safety Precautions for Proper Grounding Installation

Caution: Connecting to improperly grounded equipment can result in an electric shock to either you or your device. This product is equipped with a USB Cable for connecting to a desktop or notebook computer. Be sure your computer is properly grounded before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The grounding plug must be plugged into an appropriate outlet that is properly installed and grounded by all local codes and ordinances.

Safety Precautions for Power Supply Unit

The product should be operated only from the type of power source indicated on the electrical rating label. If you are unsure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions included with the product.

Electrical Safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usages may be dangerous and will invalidate any approval given to this product.

Handle battery packs carefully. This product contains a Li-ion battery.

There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 55°C (131°F).

Note: Danger of explosion if the battery is incorrectly replaced. Recycle or dispose of used batteries according to all applicable local regulations, or by the instructions in the reference guide.

Follow these other specific precautions:

Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.

Only use the USB cable provided with the phone or that bear the USB-IF logo or have completed the USB-IF compliance program. Keep metal objects away so they do not come in contact with the battery or its connectors as it may lead to short circuits during operation.

Always keep the battery out of the reach of babies and small children to avoid swallowing. Consult a doctor immediately if the battery is swallowed.

Do not use a battery that appears damaged, deformed, discolored, has any rust on its casing, if it overheats, and/or if it emits a foul odor.

Using an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazards.

Only use the battery with a charging system that has been qualified with the system per this standard: IEEE-Std-1725-2011.

Using an unqualified battery may present a risk of fire, explosion, leakage, or other hazards. Replace the battery only with another battery that has been qualified with the system per this standard: IEEE-Std-1725-2011.

Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface causing damage, take it to a service center for inspection.

If the battery leaks: Do not allow the leaking fluid to come in contact with the eyes. If contact occurs, DO NOT rub the eyes. Rinse with clean water immediately and seek medical advice. Do not allow the leaking fluid to come in contact with skin or clothing. If contact occurs, flush the affected area immediately with clean water and seek medical advice. Take other precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Prevention of Hearing Loss

Caution: Permanent hearing loss may occur if earphones or headphones are used at high-volume levels for prolonged periods.

Safety Precautions for Direct Sunlight

Store this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 55°C (131°F), such as on a car dashboard, windowsill, or behind glass that is exposed to direct sunlight or strong ultraviolet light for extended periods. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Environmental Restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Aircraft Safety

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is prohibited in most countries. If flight personnel authorize the use of electronic devices, switch the device to Airplane Mode (consult User Guide for instructions) to turn off RF functions that may cause interference.

Road Safety

In many jurisdictions, vehicle operators are not permitted to use communication services with handheld devices while the vehicle is in motion, except in the case of emergencies. In some countries, using hands-free devices as an alternative is allowed.

Safety Precautions for RF Exposure

Use of non-original, non-manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Use only original, manufacturer-approved accessories when such accessories contain metal of any kind. Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV, and radio. Avoid using your phone near metal structures (for example, the steel frame of a building).

Explosive Atmospheres

When in an area with a potentially explosive atmosphere or where flammable materials exist, the device should be turned off, and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised not to use the equipment at refueling points such as service or gas stations and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked such as fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and including, but not limited to areas where the air contains chemicals or particles such as grain, dust, or metal powders.

Interference with Medical Equipment Functions

This product may cause medical equipment to malfunction. The use of this device is prohibited in most hospitals and medical clinics for which regulations and rules are commonly posted in such facilities. In these instances, turn your phone OFF as healthcare facilities frequently use equipment that is adversely affected by RF energy. If you use any personal medical device(s), consult the manufacturer of your device(s) to determine if the device(s) is adequately shielded from external RF energy. Your healthcare provider may be able to assist you in obtaining this information.

Non-ionizing Radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure radiative performance and safety from interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and personal safety, it is recommended that no part of the human body should come too close to the antenna during equipment operation.

Use only the supplied integral antenna. The use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits, as

well as causing non-compliance with local and national regulatory requirements.

To limit RF energy exposure and to ensure optimal phone performance, operate the device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed which can reduce antenna performance and battery life.

Battery Information and Precautions

To assure product safety, there shall be precautions below.

Danger!

Use dedicated chargers and follow the specified conditions when charging the cell.

Use the cell only with the specified equipment.

Do not put or store cells together with metal articles such as necklaces, hairpins, coins, or screws.

Do not short-circuit the (+) and (-) terminals with metal conductors.

Do not place a cell in a device with the (+) and (-) in a reverse way.

Do not penetrate cells with a sharp article such as a needle.

Do not disassemble the cell.

Do not weld the cell directly.

Do not use a seriously damaged or deformed cell.

Thoroughly read the user's guide before use, Inaccurate handling of lithium-ion cells may result in heat, fire, explosion, damage, or the capacity loss of the cell.

Warning!

Do not put the cell into a heating vessel, washing machine, or high-pressure container.

Do not use non-chargeable batteries, always use the original battery that comes with the phone.

Stop charging the cell if charging is not completed within the specified time.

Stop using the cell if abnormal heat, odor, discoloration, deformation, or abnormal condition is detected during use, charge, or storage.

Keep away from the cell immediately when leakage or foul odor is detected.

Wash well with clean water immediately if liquid leaks onto your skin or clothes.

If liquid leaking from the cell gets into your eyes, do not rub your eyes.

Wash them well with clean water and call the physician immediately.

Caution!

Store batteries out of reach of children so that they are not accidentally swallowed or handled.

If younger children use the cell, their guardians should explain the proper handling.

Be sure to read the user's guide and caution on handling thoroughly before using the cell.

Batteries have a cycle life. Replace the failed cell with a new cell that is the same brand immediately after normal life cycle expiration, or if expiration has occurred prematurely. Store the battery in a low-humidity and low-temperature environment if the battery won't be used for an extended period of time.

Keep it far away from articles or materials with static electric charges while the cell is charged, used, or stored.

Wipe with a dry cloth before using the cell if the terminals of the cell become dirty.

Safety Instructions of Charger

Please read the following information carefully.

The maximum ambient temperature of the charger shall not exceed 45°C (113 °F).

The Charger shall be installed according to specification. The current of load and output power shall not exceed the following value:

Input: AC100-240V- 50/60HZ 0.35A Output: DC5V-2A

The Charger shall be used for I.T. equipment only. For indoor use only.

Cleaning – Unplug this from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners to clean; use only a dry cloth.

Water and moisture – Do not use this product in a moist environment.

Self-servicing – Attempting to service this product on your own or opening or removing device covers may result in exposure to dangerous voltage or other hazards.

Unplug this apparatus during lightning storms or when unused for lengthy durations.

This Charger is not intended to be repaired by service personnel in case of failure or component defect.

Get Started

The following topics give you all the information you need to set up your phone the first time.

Phone Layout and Functions



Note: Your phone's screen and app layouts are subject to change. This user guide uses sample images only.
The following illustration outlines your phone's primary external features and keys.

Components	Description
	Favorites Button - View your Favorites contacts - Select contacts to View, Call, Messages, Remove.
	Power Button - From any function screen, click to return to Home - On the Home screen, click to access shortcuts - Long press to choose options of Restart, Power off,
	Place/Answer Call Button - To answer or place a call - Press to enter call history
	End of call Button - Press to end a call - Press to go back

	Navigation Buttons Press to Navigate up, down, left, or right, and press OK to select, etc.
	Volume Button Press to adjust volume up or down
	Speaker Button Press to mute/unmute the media players and adjust the media volume by using the Volume Buttons on the side. Press to mute incoming call ringtone.
	Number Buttons - Press to dial numbers - Long press “1” to enter voicemail - Long press other numbers for quick calling - Long press the # to turn on Vibrate mode
	- Flash Button - Press and hold to turn on the flashlight when phone is open

CAUTION: Inserting an accessory into the incorrect jack may damage the phone.

SIM/SD Card

The physical SIM card contains all the information for your account and phone number and other customer information.

Your phone supports the use of an optional Micro SD card (sold separately) to expand its storage capacity up to 32GB. Certain SD cards might not function correctly with your phone.

SIM Card Cautions

Keep the following in mind when physically handling a SIM card.

- Always keep the SIM gold contacts clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels as they may damage the SIM card.
- See instructions included with SIM card for handling.
- Always power off the phone before inserting or removing the SIM card.

SD Card Cautions

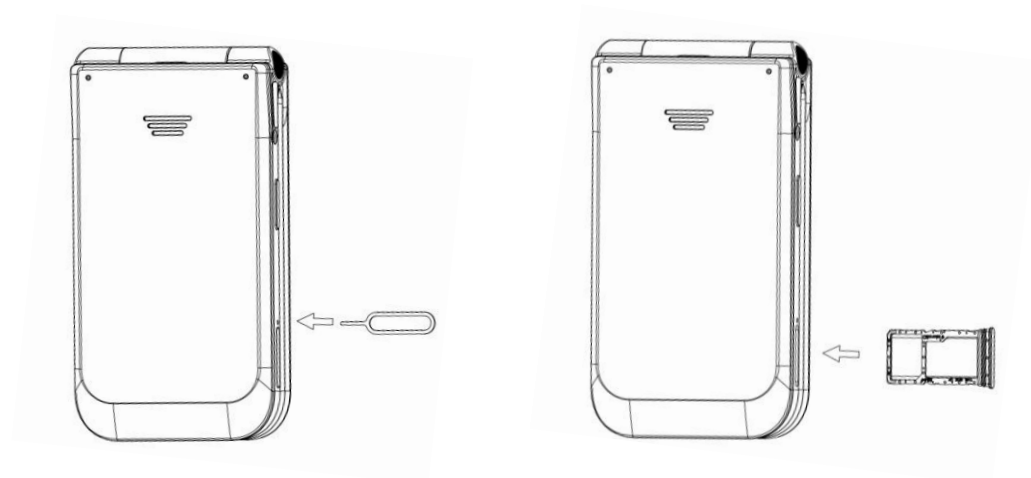
Data: Information stored on an SD card can become lost as a result of damage. It is recommended that you keep a separate copy of important data.

Reading/Writing Data: Never power off while reading or writing data. A low battery charge may prevent reading/writing to an SD card.

Handling SD Cards: Use/store SD cards away from the reach of infants. They may cause choking if swallowed.

Install the SIM/SD Card

Please follow the steps below to install the SIM card in your phone. Please note that you don't have to insert a SIM card to make an emergency call (9-1-1). Use only nano-SIM cards with this device. Do not attempt to insert any other types of SIM cards to avoid damaging your device.



1. Insert the provided SIM pin to eject the SIM tray and slide the tray out gently.
2. Place or remove the nano-SIM card and the microSD™ card in the correct slot as shown above.

NOTE: The device box contains a SIM tool. microSD™ cards must be purchased separately.

Enter the SD Card

IRIS Easy Flip 2 supports up to 32GB SD card, when you insert an optional SD card, you can view the folders by pressing the **END/Back Key** and selecting the SD card to view the folders.

Battery

Battery Cautions

Storage: Avoid storing or leaving the battery with no charge remaining. Saved information and settings may become lost or changed, or the battery may become unusable. Charge once every six months when storing.

Charge the Battery

Follow these instructions to charge your phone's battery using the included AC adapter.

1. Connect the USB-C end of the data cable to the USB-C port on your phone.
2. Connect another end to the adapter.
3. Connect the adapter to an electrical outlet to start charging your phone.
4. After charging is completed, disconnect the phone from the charger and unplug the adapter from the outlet.

Attention: Use of unauthorized accessories could damage your phone and void the warranty.

Power On and Off

Power Your Phone On

Press and hold the **Power Key** to power the phone on.

- The first time you turn the phone on, you will see the setup tutorials. See Initial Setup for details.

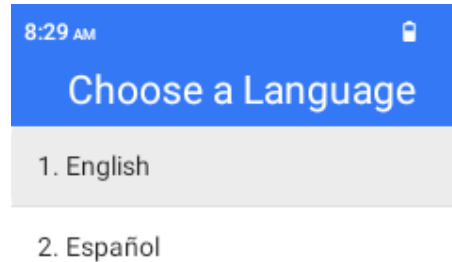
Power Your Phone Off

1. Press and hold the **Power Key** until the menu pops up.
2. Select Power off.

Initial Setup

The tutorials screens help you set up certain features and preferences on your phone. Once you power on your phone for the first time, you'll need to follow these steps to finish setting it up.

- Select a language and click OK to begin.



Next

1. Follow the onscreen instructions to complete each section. For each topic, you will have the option to skip it and continue to the next screen. If you missed any setup steps, you could find more options later in Settings.
2. Select the background location = ON
3. Install the eSIM and activate your cellular service.

Basic Operations

The following topics offer an overview of your phone's basic operations.

Enter Text

Keyboards

Press the **OK Key** to display the input, then use the keypad to type your text. There are several input methods to choose from, when in a text field, press the **# Key** to choose between different input methods

Input Mode	Description
KT9	Predictive text mode
ABC	Uppercase alphabet input mode (A B C)
Abc	Capitalized alphabet input mode (Abc)
abc	Lowercase alphabet input mode (a b c)
123	Numeric input mode (0–9 and symbols)

Lock and Unlock Your Screen

Your phone allows you to quickly turn the screen off when not in use and to turn it back on and unlock it when you need it.

Turn the Screen Off When Not in Use

To quickly turn the main screen off, simply flip the phone cover to the closed position.

To save battery power, the phone automatically turns off the screen after a certain period when you leave it idle. You will still be able to receive messages and calls while the phone's screen is off.

Note: For information on how to adjust the time before the screen turns off, see [Display](#).

Turn the Screen On and Unlock It

1. To turn the screen on when phone is closed, press the side button 1 times quickly.
2. To turn the screen on and open the phone, simply flip the phone and press any key to unlock the phone.
 - ❖ The lock screen appears if a password protection is set.
3. Enter the 4-digit password.
 - ❖ The screen is unlocked.

Note: See more on Screen Lock.

Capture Screenshots

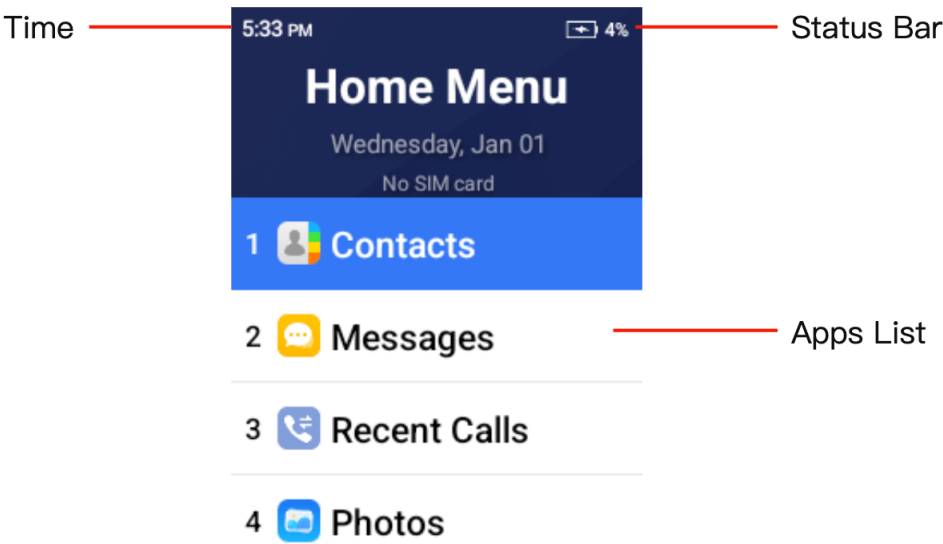
You can use your phone's **Power Key** and **Lower Volume Key** to capture screenshots.

- Press and hold the **Power Key** and **Lower Volume Key** at the same time to capture a screenshot of the current screen.
 - ❖ The current screenshot will be captured and stored in the phone's Gallery. From the home screen, press Navigation key then select **Gallery**.

Home Screen

The home screen is the starting point for your phone’s applications, functions, and menus.

Home Screen Layout



Item	Description
Status bar	The status bar displays icons to notify you of your phone’s status and notifications
Time and	Displays current time
Apps List	Select your apps

Status Bar, Shortcuts, Notifications Panel

Status Bar

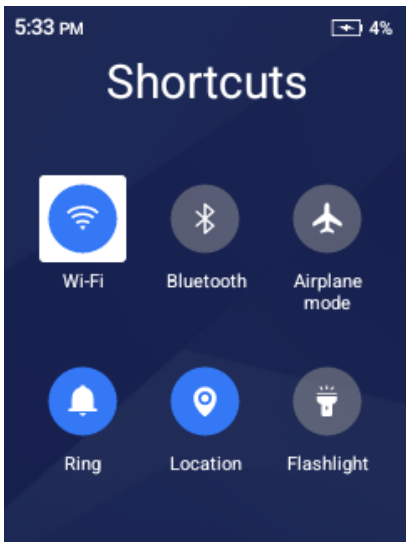
The status bar at the top of the home screen provides phone and service status information.

Main Status Icons

Icon	Status
	Bluetooth® active
	Wi-Fi® active
	Vibration mode
	Network (full signal)
	Airplane mode
	Alarm set

Shortcuts

You can access the shortcuts by pressing the **PWR Key** when you on homepage.

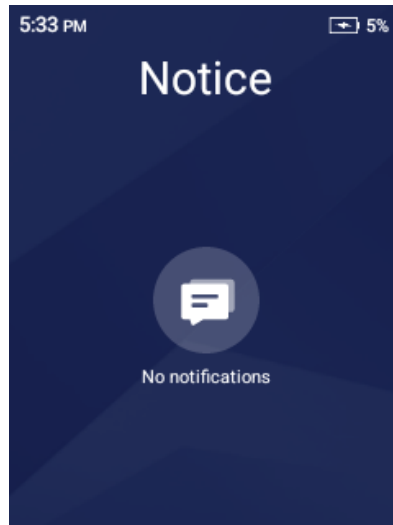


Shortcuts Menu

Icon	Name	Function
	Wi-Fi	Turn Wi-Fi on or off. Please go to Settings to set up the Wi-Fi. Turn off when not in use to save battery power.
	Bluetooth	Turn Bluetooth on or off. Turn off when not in use to save battery power.
	Airplane mode	Turn Airplane mode on or off.
	Flashlight	Turn the flashlight on or off.
	Ring/Vibrate/ Mute	Switch between Ring, Vibrate, or Mute.
	Location	Turn Location on or off.

Notifications panel

Notifications remind you of the arrival of new messages, calendar events, etc. When you on Home page, press the **End/Back** to open the notifications panel and view details.



- To check a notification, choose **Select**.
- To remove a notification, select **Clear**.
- To dismiss all notifications, select **Clear All**.

Update Your Phone

From time to time, updates may become available for your phone.

Software Update Cautions

Signal during update: Update your phone where signal reception is good, and do not change location during the update process. Make sure the battery is 50% charged before beginning an update. A weak signal or low battery during an update may cause the update to fail. An update failure may disable the phone.

Other functions during update: While a software update is in progress, you will not be able to use other phone features.

Update Your Phone's Software

1. Press Navigation keys and then select **Settings > Software Update**.
2. There will be options to update if an update is available.

Apps and Features

The following topics outline essential apps and features of your phone.

Connectivity

The following topics address your phone's connectivity options including Wi-Fi, Bluetooth, and more.

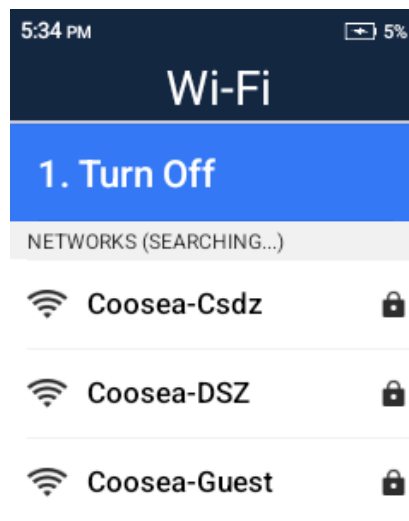
Wi-Fi

Wi-Fi provides wireless internet access over distances. To use your phone's Wi-Fi, you need access to a wireless access point.

The availability and range of the Wi-Fi signal depend on several factors, including infrastructure and other objects through which the signal passes.

Turn Wi-Fi On and Connect to a Wireless Network

1. From the home screen, press **Navigation keys**, then select **Settings**.
2. Select **Wireless & Networks > Wi-Fi**.
 - ❖ The Wi-Fi settings menu appears.
3. Press the **OK Key** to turn the Wi-Fi on.



- ❖ Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.
 - To disable Wi-Fi, press the **OK Key** again.
- 4. Press **OK** to select a Wi-Fi network to connect, enter the password (if it's not an open network), and then press **OK** to **Connect**.
 - ❖ Your phone is connected to the Wi-Fi network. You will see the Wi-Fi icon in the status bar.

Tips:

- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For a password for a public wireless LAN, check with the user's service provider.
- You don't need to enter a password if the access point isn't secured.
- The next time your phone connects to a previously accessed secured wireless network, you will not be prompted to enter the password again, unless you reset your phone to its factory default settings, or you instruct the phone to forget the network.
- Wi-Fi networks are self-discoverable, which means no additional steps are required for your phone to connect to a Wi-Fi network. It may be necessary to provide a username and password for certain closed wireless networks.

Forget or Disconnect Wi-Fi

You may wish to disconnect from a connected Wi-Fi network without turning the Wi-Fi off.

1. From the home screen, press **Navigation Key**, then go to **Settings > Wireless & Networks > Wi-Fi**
 - ❖ The Wi-Fi settings menu appears.
2. Select **Turn Off**.
 - ❖ Wi-Fi is disconnected.

If you wish to forget a Wi-Fi.

1. From the home screen, press **Navigation Key**, then go to **Settings > Wireless & Networks > Wi-Fi**
 - ❖ The Wi-Fi settings menu appears.
2. Choose the Wi-Fi name and press **OK Key**, then select **Forget**.
 - ❖ Wi-Fi is disconnected and forgotten.
 - If you **Forget or Disconnect**, you may not need to re-enter the password to reconnect.

Bluetooth

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to Bluetooth devices, such as headsets with hands-free car kits, Bluetooth-enabled handhelds, computers, printers, and wireless phones. Bluetooth range is about 30 feet. Your phone supports Bluetooth 4.2.

Bluetooth Cautions

- Information may not appear correctly on connected devices depending on the transferred data.
- The phone may not always be able to connect wirelessly to every Bluetooth® feature.
 - The phone may not connect properly depending on the other device.
- Depending on the situation, you might notice some noise during wireless or hands-free calls.

Bluetooth Information

Bluetooth is a technology that enables wireless connection with PCs, Bluetooth devices with hands-free features, etc.

Function	Description
Audio output	Listen to music and other media wirelessly.
Hands-free calls	Call using Bluetooth-capable hands-free devices and headsets.
Data exchange	Exchange data with Bluetooth devices.

Enable the Bluetooth Feature

Use the settings menu to enable or disable your phone's Bluetooth capabilities.

To enable Bluetooth, complete the following steps:

1. From the home screen, press **Navigation Key** t, then select **Settings > Wireless & Networks > Bluetooth**
 - ❖ The Bluetooth settings menu will open.
2. Press the **OK Key** to turn Bluetooth on.

- ❖ Bluetooth is enabled.
 - To disable Bluetooth, Press the **OK Key** again.

Tips:

- You can also turn Bluetooth on or off in the Shortcut panel. Press the **PWR Key** to enter the Shortcut panel and then select **Bluetooth** to turn Bluetooth on or off.
- You can save battery or follow rules in certain areas, like airplanes and hospitals, by turning off Bluetooth when you don't need it.

Pair Bluetooth Devices

Search for and pair nearby Bluetooth devices. Registered Bluetooth® devices can be connected simply.

To pair Bluetooth devices, complete the following steps:

1. Enable the Bluetooth function on the Bluetooth devices you are pairing with.
2. From the home screen, Press **Navigation Key** Select **Settings > Wireless & Networks > Bluetooth**
 - ❖ The Bluetooth settings menu will open.
3. Select **ON** to enable Bluetooth
 - Nearby devices appear in the “Available devices” list.
4. Select a device from the “Available devices” list and follow the onscreen instructions to pair it with the device.
 - ❖ The Bluetooth device is paired to your phone.

Note: Methods to accept a Bluetooth connection differ depending on the devices used.

Unpair from a Paired Device

1. From the “Paired devices” menu, select the paired device.
2. Press **OK > Not pair > Forget** to disconnect.

❖ The device is unpaired from your phone. To make another connection with the device, you will need to pair again.

Connect to a Paired Bluetooth Device

You can pair with a previously paired Bluetooth device without re-entering the password.

Note: The device may automatically connect to a previously paired device when the Bluetooth is **ON**.

Note: Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer, or exchange may not be possible with all Bluetooth-compatible devices.

Send Information Using Bluetooth

You can use Bluetooth to transfer information between your phone and another Bluetooth-enabled device such as a phone or notebook computer.

Types of Data You Can Send via Bluetooth

You can send the following types of information, depending on the device you are sending to:

- Images and videos
- Calendar events
- Contacts
- Audio files

The following instructions use contacts data as an example.

Sending Contacts Data via Bluetooth

1. From the home screen, press **Navigation Key**, Select **Contacts > Find the contact you want to share > Options > Share > Bluetooth**.
 2. Select a paired device to receive the data.
- The contact details have been provided.
 - If you see a message to confirm, follow the onscreen instructions.

Receive Information via Bluetooth

Your phone can use Bluetooth to receive files like photos, and music.

1. When another device attempts to send a file to your phone via Bluetooth, you will see a request to accept the file.
2. Select **ACCEPT**.
 - ❖ The file is sent to your phone.
 - When your phone receives a file, you will see a notification. To open the file immediately, select Notifications to display the notifications panel, and then select the notification.
 - When you open a received file, what happens next depends on the file type:
 - Media files and documents are typically accessed through an application that supports them. For example, if you open a music track, it starts playing in the Music application.
 - For a vCard contact file, if there are multiple vCard files on your storage card, you can choose to import one, several, or all of those contacts to your contacts list.

Phone

The following topics outline the use of your device's phone app, voicemail, and more.

Make and Answer Calls

The following topics describe how to directly dial calls, how to answer incoming calls, and how to use the in-call screen options

Call Using the Keypad

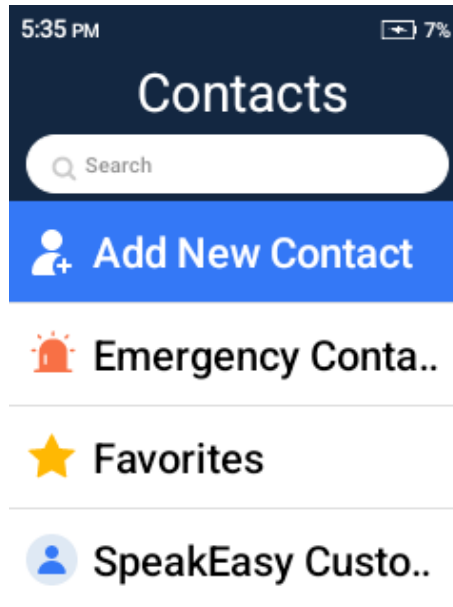
The most common way to place a call is by using the phone's keypad.

1. From the home screen, simply dial the number.
 - As you enter digits, Smart Dial searches for contacts that match. If you see the number you want to dial, select it to place the call immediately without entering the rest of the number.
2. Press the **Call Key** to place the call.
 - ❖ The phone dials the number. The call begins when the other party answers.
 - ❖ **Adjust In-Call Volume:** Press the **Volume Key** up or down during the call.
3. To end the call, press the **PWR Key**.
 - ❖ The call ends.

Call from Contacts

You can place phone calls directly from entries in your Contacts list.

1. From the home screen, press **Navigation Key**, select **Contacts** to display the Contacts list.
 - ❖ The contacts list appears.



2. Select a contact and press the **Call Key** to place the call.
 - ❖ The phone dials the number. The call begins when the other party answers.
 3. To end the call, press the **END/Back Key**.
 - ❖ The call ends.
-
- ❖ The phone dials the number. The call begins when the other party answers.
2. To end the call, press the **Power Key**.
 - ❖ The call ends.

Answer Phone Calls

The following information shows you how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the incoming call screen appears and displays the caller's name and phone number. When you receive a phone call from someone who is not stored in the Contacts, only the phone number appears on the Incoming call screen.

Answer an Incoming Call

1. When a call arrives, press the **OK Key** to answer it.
 - ❖ The call begins.
2. To end the call, press the **END/Back Key**.
 - ❖ The call ends.

Reject an Incoming Call

- When a call arrives, press the **END/Back Key** to reject it.

In-Call Screen Layout and Operations

While you're on a call, you will see several onscreen options.

Options to activate during a call:

- **Hold call:** Select to hold the call.
- **Add call:** Select and hold to initiate a conference call (3-way call).
- **Mute:** Mute the microphone during an active call. Select again to unmute the microphone.
- **Message:** Select to send the message
- **End Call:** Select to end the call

Voicemail

The following topics describe how to set up and use your phone's voicemail and visual voicemail features.

Voicemail Setup

Follow the instructions below to set up voicemail on your phone. You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a passcode to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You can set up voicemail via **Settings > Call settings > Voice mail**.

1. From the home screen, press 1 and hold to dial your voicemail number.
 - ❖ Your phone dials the voicemail access number
2. You may be asked to provide the following information depending on your SIM card. (Order may not be consistent):
 - Create your passcode.
 - Record your name announcement and greeting.
 - Set the language preference (press 1 for English and 2 for Spanish)

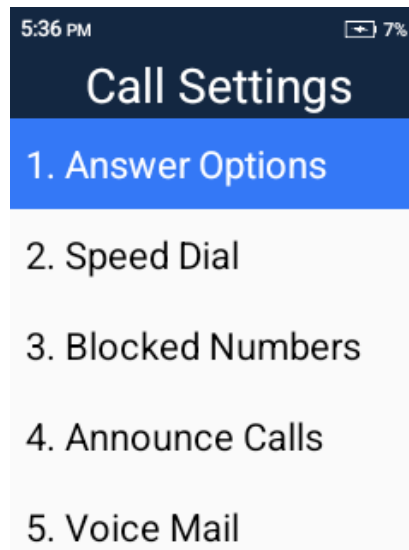
Important: Voicemail Passcode – Setting up a passcode for your voicemail is highly advised to help prevent others from accessing your messages without permission. Without a passcode, anyone who has access to your phone can access your voicemail messages.

Call Settings

Your phone's Call Settings menu lets you configure your voicemail options and more.

Use the Call Settings Menu

1. From the home screen, press **Navigation Key** , then Select **Settings > Call settings**
 - ❖ The call settings menu appears.



2. Configure your options.

- Select a menu item to display its options.
- Select your options and follow the prompts to set them.

❖ Your call settings options are set.

Call Settings Options

Use the Call Settings menu to adjust the following settings:

Setting	Description
Answer options	Select how to answer an incoming call including “Flip open” “Any key” or both.
Speed dial	Edit speed dial numbers.
Voice mail	Set voicemail notifications, service carrier, voicemail number, and more.
Block numbers	Block numbers from calling your phone by adding them to the Blocked numbers list.
Call Duration	Check call duration.
Call forwarding	Set call-forwarding functions.

Contacts

The Contacts application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly on your phone.

Contacts Cautions

Information saved in Contacts may be lost or changed if the battery is uncharged. Information can also be lost or altered due to accidents or technical failures. You should make sure to have an extra backup of your contacts and any other key information.

Phone Number

Follow the instructions below to display your phone's wireless phone number.

1. From the home screen, press **Navigation Key**, then go to **Settings > About phone > Device Info > SIM Status**.

❖ You can check the phone number here.

Add a Contact

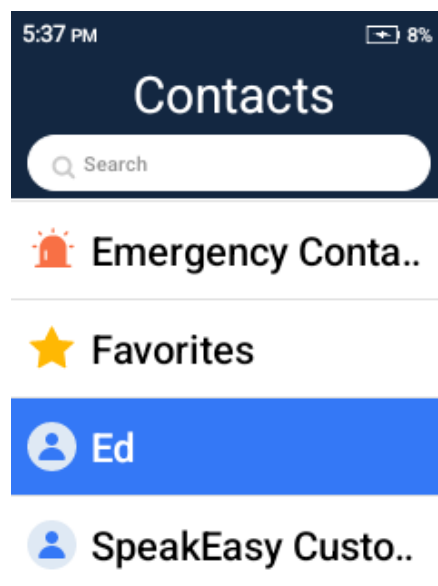
You can add contacts from the phone application. Enter details such as name, phone numbers, email addresses, mailing addresses, and more.

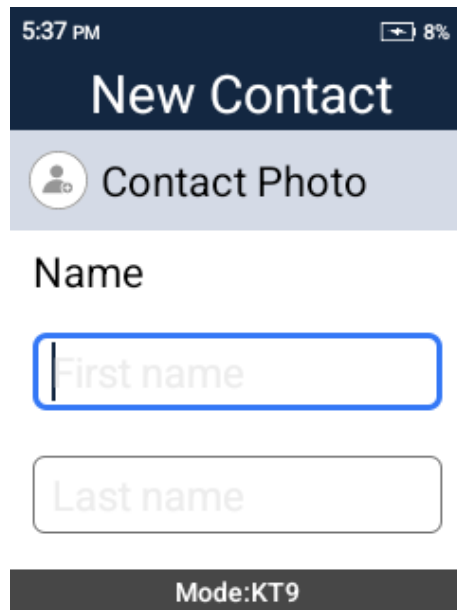
1. From the home screen, press **Navigation Key**, then select **Contacts**.

❖ You will see the Contacts list.

2. Select **Add New Contact** to add a contact.

❖ The Add Contact screen appears.





3. Use the keyboard to enter the contact information.
4. When you have finished adding information, select **Save**.
 - ❖ The contact is added.

View a Contact

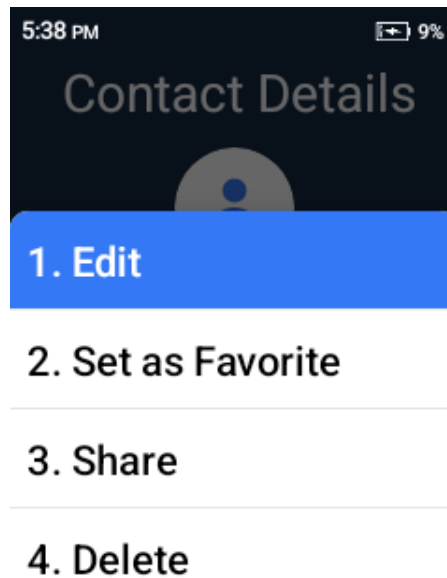
View a contact's details by displaying a contact entry.

1. From the home screen, press **Navigation Key**, then select **Contacts**.
 - ❖ You will see the Contacts list.
2. Select a contact to view its details.
 - ❖ The contact's detailed listing appears.

Edit a Contact

Once you've added a contact, you can add or edit any of the information in the entry, assign a caller ID photo, customize it with a unique ringtone, and more.

1. From the home screen, press **Navigation Key**, then select **Contacts**.
 - ❖ You will see the Contacts list.
2. Select a contact to view its details.
 - ❖ The contact's detailed listing appears.



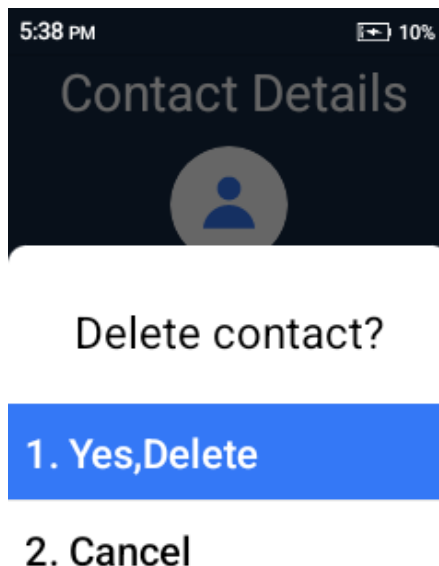
3. Select **Option > Edit**
4. Select any field you want to change or add.
5. Add or edit the information, and then select **Save**.
 - ❖ Your changes are saved to the contact entry.

Note: To select a type (label) for a phone number, email address, or postal address (such as Mobile, Home, Work, etc.), select **Set** when the field is selected.

Delete a Contact

You can delete a contact from the contacts details page.

1. From the home screen, press **Navigation Key**, then select **Contacts**.
 - ❖ You will see the Contacts list.
2. Select a contact to view its details.
 - ❖ The contact's detailed listing appears.
3. Select **Options > Delete**.



4. Select **Delete**.
 - ❖ The contact is deleted.

Share a Contact

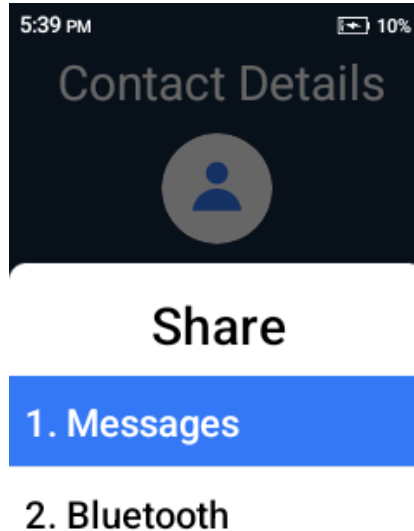
You can quickly share contacts using Bluetooth or Messages.

1. From the home screen, press **Navigation Key**, then select **Contacts**.

- ❖ You will see the Contacts list.

2. Select a contact, and then select **Options > Share**.

- ❖ You will see a menu with Share options appear.
- ❖ Select a Share method:



- **Bluetooth:** Send the information via Bluetooth. See [Bluetooth](#) for information on pairing.
 - **Messages:** Send the information in a text message. Select a contact or enter a wireless phone number, enter any additional information, and then select **Send**. For more information on text messages, see [Send a Multimedia Message \(MMS\)](#).
3. Complete the required steps as prompted for the selected method.
- ❖ The selected contact will be shared.

Messages

With wireless service and your phone's message capabilities, you have the opportunity to share information through many different channels and accounts.

Text and Multimedia Messages

With text messages (SMS), you can send and receive instant text messages between your wireless phone and another messages-ready phone.

Multimedia messages, or MMS, can contain text and photos, recorded voice, audio or video files, contact cards (vCard), or appointments (vCalendar).

See your service plan for applicable charges for messages.

Send a Text Message

Quickly compose and send text messages on your phone.

1. From the home screen, press **Navigation Key**, then select **Messages**.
2. On the Messages screen, select **Option > New message > From contract or New number**
3. Enter the content you want to send.
4. When done, select **Send** to send the text message.

Send a Multimedia Message (MMS)

You can send a multimedia message (MMS) with photos, video files, or contact cards

1. From the home screen, press **Navigation Key**, then select **Messages**.
2. On the Messages screen, select **Option > New message > From contract or New number**.
3. Enter the content you want to send.
4. Select **Options > Add attachment**.
5. Select the attachment. You can choose to add pictures, audio, videos, and/or contact.
6. Select **Send** to send the MMS message.

Read a Text Message

To read a text message, perform one of the following:

- On the Messages screen, select the text message or conversation to open and read it.
- If you have a new message notification, press the **END/Back** from the home screen to display the Notifications panel. Select the new message to open and read it.

To return to the Messages screen from a conversation, press the **Return Key**.

View a Multimedia Message (MMS)

1. On the Messages screen, select a multimedia message or conversation to open it.
2. Select the attachment to open it.

Reply to a Message

1. On the Messages screen, select a conversation to open it.
2. Select the text box at the bottom of the screen, enter your reply message, and then select **Send**.

Note: To reply to a text message with a multimedia message, open the text message, and select **Attach**.

The text message is automatically converted into a multimedia message.

Delete a Single Message

1. While viewing a conversation, select the message that you want to delete.
2. Select **Delete** on the options menu.

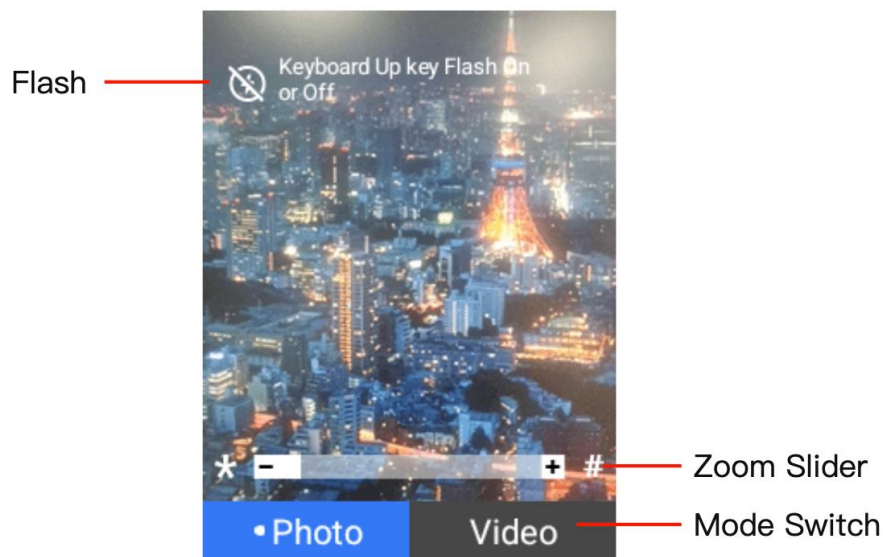
3. When prompted to confirm, select **Delete**.

Camera and Video

You can use the camera to take photos and videos.

Camera

The camera's viewfinder screen lets you view your subject and access camera controls and options.



- **Photo:** enter Gallery and view photos.
- **Video:** to switch to the video mode.
- **Zoom slider:** use * and # as zoom slider.
- **Flash:** press **Up the Navigation Key** to switch the flash on or off.
- **Shutter:** press **OK Key** to take a photo or begin/stop video recording.

Switch Camera Modes

Press **Left or Right Navigation Key** to select a camera mode.

- **Video:** Video mode allows you to record a video.
- **Photo:** Photo mode allows you to take a photo.

Take Photos and Record Videos

The following topics teach you how to take photos and record videos with your phone's camera.

Camera Cautions

If the lens becomes dirty: Fingerprints/smudges on the lens prevent capturing of clear still images/videos. Wipe the lens with a soft cloth beforehand.

Avoid exposure to direct sunlight: Be careful not to expose the lens to direct sunlight for long periods. It may discolor the color filter and affect the color of images.

Photos/Videos Format

- **File Format for Photos:** File format for photos is PNG.
- **File Format for Videos:** File format for videos is MP4.

Take a Photo

You can take photos using your phone's camera.

1. From the home screen, press **Navigation Key**, then select **Camera**.
2. The camera viewfinder appears.
3. Aim the camera at your subject.



4. Press the **OK Key** to take the photo.

Record Videos

Record videos using your phone's video camera.

1. From the home screen, press **Navigation Key**, then select **Camera**.
2. Using the **Right or Left Navigation Key** switch to video mode and press **OK Key**.
 - ❖ Video recording begins.



- ❖ Press the **OK Key** again to stop recording.

Gallery

Using the **Gallery** application, you can view photos and watch videos that you've taken with your phone's camera, downloaded, or copied onto phone memory.

View Photos and Videos

You can access and view all your stored photos and videos from your phone's Gallery.

1. From the home screen, press **Navigation Key**, then select **Gallery**.
2. Select an image to view the photo or video

Share Photos and Videos

The Gallery application lets you send photos and videos using multimedia messages and Bluetooth.

1. From the home screen, press **Navigation Key**, then select **Gallery**.
 - ❖ The gallery opens.
2. Select the photos or videos you want to share.
3. Select **Share** and then on the Share menu, select one of the following methods:

Calculator

Your phone's convenient built-in calculator lets you perform basic mathematical equations.

1. From the home screen, press **Navigation Key**, then select **Tools > Calculator**.
 - ❖ The calculator app launches.
2. Use the keypad and the navigation keys for calculations.
 - ❖ Calculation results appear.

Clock

Your phone has a clock app that lets you set alarms, view time in time zones, set a timer, and use a stopwatch.

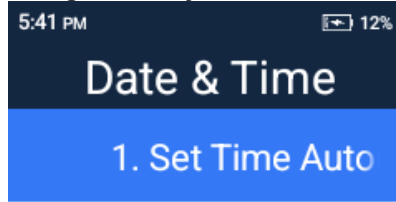
Check the Time

The current time is displayed in the upper left corner of the status bar. The lock screen and home screen also displays the time and provide options for how time is displayed.

Set the Date and Time

Your phone automatically receives the current date and time from the wireless network. You can manually set the date by overriding the default setting.

1. From the home screen, press **Navigation Key**, then select **Settings > Phone settings > Date & Time**.



2. Set Date

3. Set Time

4. Use Network-Pro..

5. Select Time Zone

2. Select **Set time automatically**, and then select **Off** in the pop-up window.
3. Set the date and time as desired.
 - ❖ The date and time will reflect your new settings.

Set Alarms

Set multiple alarms using your phone's clock app.

1. From the home screen, press **Navigation Key**, then select **Tools > Clock > Alarm > Set New Alarm**.
2. Set the time and the alarm options, including repeat pattern, alarm tone, and label.
Then select **Save**.
 - ❖ The alarm is set.

Timer

The timer provides a countdown timer for up to 99 hours, 59 minutes, and 59 seconds.

1. From the clock app, use the **Navigation Keys** to select **Timer**.
2. Use **Number Keys** set the length of the timer.
3. Select start to begin the timer.

Stopwatch

The stopwatch lets you time events down to the hundredth of a second.

1. From the clock app, use the **Navigation Keys** to select **Stopwatch**.
 2. Select **Start** to begin timing.
 3. Select **Lap** to record the timing.
 4. Select **Reset** to stop timing.

Settings

The following topics introduce your phone’s basic settings menus.

Settings Menu

You can customize your phone’s settings and options through the Settings menu.

- 1. From the home screen, Press **Navigation Key**, then select **Settings**.
- 2. Select categories and then select your settings options.
 - ❖ Settings are made and applied.

The table below outlines the top-level settings categories.

Category	Description
Wireless & Networks	Enable and set Wi-Fi, mobile data usage, etc.
Accessibility	Set accessibility options, such as screen reader, and display.
Sound & Notifications	Set volume, vibration, etc.
Display	Set wallpaper, brightness, etc.
Phone Settings	Set languages, key shortcuts, storage, USB, location, etc.
Call Settings	View recent and default apps and set permissions.
About Phone	View device name, legal information, phone number, etc.
Software Update	Check and upgrade the software.

Wireless & networks

The following topics outline your phone's Wi-Fi, mobile network, airplane mode and other network settings.

Airplane mode

Turning on airplane mode disables all network features including calling, Messages, mobile data, Wi-Fi and Bluetooth.

1. From the home screen, Press **Navigation Key**, then select **Settings**.
2. Select **Wireless & Networks > Airplane Mode**.
 - ❖ A confirmation prompt pops up.
3. Select **On** to turn Airplane mode on. When Airplane mode is on, Wi-Fi, mobile networks and Bluetooth are all turned off.
 - To disable airplane mode, select **Off**.

Wi-Fi

The Wi-Fi settings menu lets you turn Wi-Fi on or off, set up and connect to available Wi-Fi networks, and configure advanced Wi-Fi options.

For more information about Wi-Fi settings, see [Wi-Fi](#).

Bluetooth

Your phone's Bluetooth® capabilities let you use wireless headsets, send and receive photos and files, and more. For details on your phone's Bluetooth usage, see [Bluetooth](#). You can also pair new devices and set connection preferences here.

Storage

The storage settings menu lets you manage internal storage on your phone and provides menu choices for an optional SD card (not included).

1. From the home screen, press **Navigation Key**, then select **Settings**.
2. Select **Phone Settings > Storage** to view storage details.

Sound Setting

1. From the home screen, press **Navigation Key**, then select **Settings**.
2. Select **Sound & Notifications**.
3. Set your sound options.
 - ❖ Your sound settings are saved and applied.

Sound Settings Overview

The sound settings menu allows you to configure the following options:

Options	Description
Volume	Set volume for alert and media.
Sound with Vibrate	Set sound with vibrate On or Off.
Ringtones	Set your phone's default ringtone.
Notification Sounds	Set your phone's notification sound.
Keypad Sound	Set volume for keypad sound.

Display

Use the phone's display settings menu to adjust items such as wallpaper, brightness level, screen timeout, and more.

Access Display Settings

1. From the home screen, press **Navigation Key**, then select **Settings**.
2. Select **Display**.
3. Set your display options.
 - ❖ Your display settings are saved and applied.

Display Settings Overview

The display settings menu allows you to configure the following options:

Options	Description
Menu Layout	Change the menu layout between grid and list.
Brightness Level	Set the display brightness.
Display Backlight	Set a screen timeout duration.
Key Backlight	Set a key backlight timeout duration.
Clock Style	Change the clock style between digital and analog.

Accessibility

The accessibility settings menu lets you enable and manage accessibility-related applications.

Access Accessibility Settings

1. From the home screen, press **Navigation Key**, then select **Settings**.
2. Select **Accessibility**.
3. Set available accessibility options.

❖ Your accessibility settings are applied and saved.

Accessibility Settings Overview

The accessibility settings menu allows you to configure the following options. Select individual options to access additional settings and detailed instructions.

Options	Description
Readout	When Readout is on, you can select specific items on your screen to hear them read aloud.
Hearing aids	Turn hearing aids on and off.
RTT	Set RTT. For details, see RTT Call .

Phone Settings

The phone settings menu lets you set languages, date & time, security, etc.

Access Phone Settings

1. From the home screen, press **Navigation Key**, then Select **Settings > Phone settings**.
2. Customize your phone settings options.

Phone Settings Overview

The phone settings menu allows you to configure the following options. Select individual options to access additional settings and detailed instructions.

Options	Description
Languages	Set the language between English and Spanish.
Storage	Manage storage including internal storage and SD card.
Location	Set location On or Off.

Security & Privacy	Set screen lock.
Reset	Reset all networks and perform factory data reset.
Date & Time	Set date and time.

Date and Time

Use the date and time settings menu either to automatically use the network-provided date and time or manually set these values, as well as select time and date format options.

Access Date and Time Settings

1. From the home screen, press **Navigation Key**, then Select **System > Phone Settings > Date & Time**.
2. Set available date and time options.
 - ❖ Your date and time settings are applied and saved.

Date and Time Overview

The following date and time options may be configured:

Option	Description
Set Time Automatically	Set the date and time automatically via the connected wireless network.
Set Date	Set the date manually (only available when Set time automatically option is disabled).
Set Time	Set the time manually (only available when the Set time automatically option is disabled).
Use Network-Provided Time Zone	Set the time zone automatically via the connected wireless network.
Select time zone	Select the time zone manually (only when Use network-provided time zone is disabled).

Reset Options

Your phone's reset options menu lets you reset your phone's Wi-Fi, mobile, Bluetooth, settings or erase all data. The Factory data reset erases all data from the phone's application storage, including:

- System and app data and settings
- Music
- Photos
- Other user data

Access Reset Options Settings

- 1. From the home screen, press **Navigation Key**, then select **System > Phone Settings > Reset**
 - ❖ The reset options menu opens.
- 2. Select a Reset option.
 - ❖ Your phone will reset.

Reset Options Overview

The following options are available in the reset options menu:

Option	Description
Network settings reset	Reset all network settings, including Wi-Fi, mobile data and Bluetooth.
Reset eSIM Only	Reset all eSIM information
Factory data reset (erase all data)	Reset all settings and delete all data on phone, or SD card, or both.

Notes:

- Performing a factory data reset erases all data on the phone. It is recommended that you back up important data before performing a factory data reset.
- Erased information cannot be restored. Only erase data after you are sure you have saved everything you need.

About Phone

The about phone menu lets you access important phone information.

Access About Phone Settings

1. From the home screen, press **Navigation Key**, then Select **Settings > About Phone**.
2. Select or view available options.
 - ❖ Your phone information is displayed.

About Phone Overview

The following About Phone items may be reviewed or set:

About Phone Item	Description
Device Name	Check the device name.
Device Info	Check the device info
Device Storage	Check the device storage.
Legal Info	Check legal info
More Info	Check hardware version, baseband version, kernel version, software version

Software Update

Your phone's software update settings menu lets you check for, download and apply updates. For detailed instructions, see [Update Your Phone](#).

FCC Notice and Cautions

This device and its accessories comply with Part 15 of FCC Rules. Operation is subject to the following conditions:

- (1) This device and its accessories may not cause harmful interference.
- (2) This device and its accessories must accept any interference received, including interference that may cause undesired operation.

Section 15.21 Statement :

Changes or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Section 15.105 Statement:

This equipment has been tested and found to comply with the limits for a class B digital device, under Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used by the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If you experience interference with reception (e.g., television), determine if this equipment is causing the harmful interference by turning the equipment off and then back on to see if the interference is affected.

If necessary, try correcting the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for further assistance.

Consumer Information on SAR

This Model Phone Meets the Government's Requirements for Exposure to Radio Waves. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These FCC exposure limits are derived from the recommendations of two expert organizations, the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy. The exposure limit for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate or SAR. The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements. Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, generally, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. This device was tested for typical body-worn operations with the back of the phone kept 0.59 inches (1.5 cm) between the user's body and the back of the phone. To comply with FCC RF exposure requirements, a minimum separation distance of 0.59 inches (1.5 cm) must be maintained between the user's body and the back of the phone. Third-party belt clips, holsters, and similar accessories containing metallic components should not be used.

Body-worn accessories that cannot maintain a 0.59-inch (1.5 cm) separation distance between the user's body and the back of the phone and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided.

The FCC has granted Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

The SAR values for this model phone (FCC ID: 2A28USN331CC) when tested for use at the ear is 0.97 W/kg and when worn on the body is 0.99 W/kg as described in this user's guide. While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid/> after searching FCC ID: 2A28USN331CC.

To find information that pertains to a particular model phone, this site uses the phone FCC ID number which is usually printed somewhere on the case of the phone. Once you have the FCC ID number for your phone, follow the instructions on the website and it should provide values for typical or maximum SAR for that phone.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at <http://www.ctia.org/>

In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaging over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

This phone is hearing aid compatible as determined by ANSI C63.19-2019.

This phone has been tested and certified for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

The ANSI C63.19-2019 standard does not use the M/T rating system for showing the hearing

aid compatible of the phone that older version of the standard used, instead, the 2019 version of the standard uses the conversational gains for the phone's hearing aid compatible capabilities.

The volume control performance has been evaluated according to ANSI C63.19-2019 and waiver DA-23-914. The lowest conversational gain is 11.70 dB with a hearing aid, and 16.90 dB without a hearing-aid.

The table below shows the wireless technologies (including frequencies/bands by air interface and codec) that were testes or not tested according to FCC rules and limited waiver DA23-914:

Air Interface	Bands	Codec	HAC		
			RF	T-Coil	Volume control
LTE/NR/WI-FI	LTE:2/3/4/5/7/12/14/20/29/30/66/17 NR: 2/5/30/66/77 WI-FI:2.4/5G, UNII1/2A/2C/3	EVS-NB/WB	Yes	Yes	Yes
		AMR-NB/WB	Yes	Yes	Yes ⁽¹⁾
		EVS-SWB, Opus	No	No	No
UMTS/GSM	GSM: Non-Support UMTS: II/IV/V	EFR (GSM only) AMR-NB/WB	Yes	Yes	Yes ⁽¹⁾
		Opus	Yes	Yes	No
NR/WI-FI	NR: 2/5/30/66/77	AMR-NB/WB EVS-NB/WB/SWB Opus	No	No	No
(1) According to FCC waiver DA 23-914, Hearing Aid compatibility only partially tested for the conversational gain.					

Recycling Information

Recycle or dispose of used phone and batteries according to all applicable local regulations.

Contact Information

For questions about your warranty, wireless service or account, contact Consumer Cellular customer support at (888) 345-5510 or at www.consumercellular.com

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