

ZTE



ZTE GRAND™ X

Mobile Phone
User guide

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Third-party Software Statement

When you install the software from a third-party, the phone might be restarted repeatedly or the software might not be used normally due to the incompatibility of the software itself. It is not the fault of the phone itself.

Version 1.0 in May 2014

Using your phone

Thanks for choosing the Grand X. Powered by Android™, the phone supports 3G high-speed Internet access, which brings you brand new experiences.

Don't worry if the pictures we use to demonstrate your phone's functions look a little different from what you see on the screen. It's the functions that matter.

Before getting started

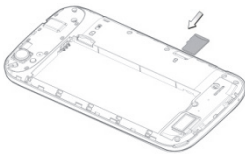
Inserting and removing the SIM

1. Switch off your phone and disconnect any external power.
2. Remove the back cover and then the battery.
3. Hold your SIM on the cut corner, and slide it face down into the card holder.
4. Insert the battery.
5. Replace the back cover.



Inserting a memory card

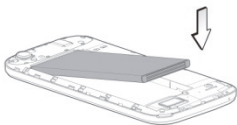
1. Remove the back cover.
2. Push tightly until the card is installed in the correct position and replace the back cover.



Using the battery

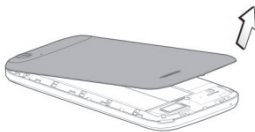
Inserting the battery

1. Open the battery cover on the back of your phone.
2. Align the battery's contact points with those of the phone and gently press the battery down into place.
3. Replace the battery cover clicking it back into position.



Removing the battery

1. Switch off your phone.
2. Open the battery cover.
3. Lift the battery up and out of your phone.



Charging the battery

The battery is not fully charged when you unpack it for the first time. Please exhaust the capacity of the battery before you recharge it for the first time. To ensure the battery is always in its best condition, please charge the battery 8 hours for the first time and recharge it later at least 2 hours each time.

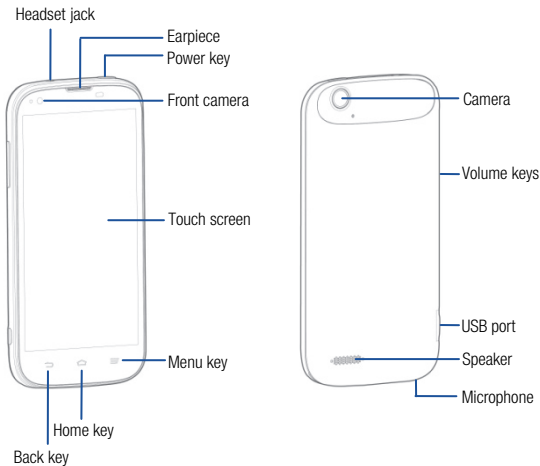
1. Connect the charger to the phone, and insert the charger to the standard power socket.
2. Please disconnect the charger from the power socket after the charging is completed.



Tips:

- To charge the battery, you can also connect the phone to the PC through the USB cable.
- During charging, the phone and charger may normally become hot.

Getting to know your phone



Descriptions of Keys

Keys	Functions
Menu key	Touch it to open a menu with items that affect the current screen or application.
Home key	Touch it to open the home screen. If you're viewing the left or right extended home screen, Press it to open the central home screen.
Back key	Touch it to open the previous screen you were working in. If the onscreen keyboard is open, touch it to close the keyboard.
Power key	Press it to turn on/off the display. Long press it to open a menu with options for Airplane mode, for Silent mode, for Vibration mode, and for powering off and for rebooting the phone.
Volume keys	Adjust the volume. Long press it to quickly adjust the ring tone volume to maximum or minimum.

Onscreen icons

Icons	Descriptions	Icons	Descriptions
	Signal strength		Full battery
	Charging		Missed calls
	You have an unread message.		You have an unread E-mail.
	In a call		Music playing
	New calendar reminder		Airplane mode
	Connected to a PC		Alarm clock on
	Vibration mode		Silent mode
	Wi-Fi function on		Bluetooth® function is on

Power on/off

Powering on

Long press the **Power** key until the power-on animation appears.

Powering off

Long press the **Power** key to display the phone options and select **Power off**.

Basic Operation

Screen control

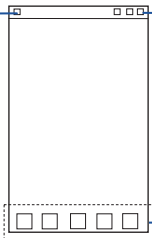
You can control your phone through a series of operations on the screen.

- **Touch:** you can touch the items on the screen to select them, to open the applications, or using the keyboard to input characters.
- **Swipe or slide:** Quickly move your finger across the surface of the screen, without pausing when you first touch (so you don't drag something instead).
- **Touch & hold:** you can touch & hold some items to get the item's available menu.
- **Drag:** you can drag some items on the screen to realize some operations.
- **Switch between landscape mode and portrait mode:** you can switch to the landscape mode by rotating your phone. The landscape mode is only valid under some interfaces, such as text input interface, message viewing interface, etc.
- **Pinch:** In some apps (such as Maps, Browser, and Gallery), you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).

Home screen

Notification bar

Drag the notification bar down from the top of the screen to open the notifications panel.



Status bar

Shows the signal strength, battery status, etc.

Favorites tray

Arrange & work with apps

To see all your apps, touch the All Apps Icon  on any Home screen. After opening the All Apps, press an icon to enter the corresponding application. Touch the **Back key** to return to the previous screen. Touch the **Home key** to return to the home screen.

From All Apps, you can:

- **Explore your widgets:** Touch the widgets tab at the top of any All Apps screen.
- **Get more apps.:** Touch the Play Store icon at the top of any All Apps screen.

Manage notifications

- **Open notifications panel:** When a new notification appears on the notification bar, you can drag the notification bar down from the top of the screen to open notifications panel.
- **Respond to a notification:** Touch it.
- **Dismiss a notification:** Swipe it sideways.
- **Close notifications panel:** Drag the tab at the bottom of the notification panel to the top of the screen.

Favorites tray

The app icons you keep in the favorites tray remain visible on every Home screen.

Touch, hold, & slide to move one of the Favorites icons out of the tray. Then use the same technique to move another one into the same position.

The All Apps icon  in the center is permanent, You can't move it.

Display area

The home screen can be extended to exceed the screen's width in order to provide more space for newly added shortcuts, widgets, etc.

On the home screen, slide your finger on the screen to extend to the left or right.

Add icons to the home screen

Touch & hold the app icon, slide your finger, and lift your finger to drop the icon in place.

Delete icons on the home screen

Touch & hold the app icon, slide your finger toward the top of the screen, and drop the app over the **Remove** icon.

Change wallpaper

1. Touch & hold anywhere on the home screen that's not occupied. A list of options appears.
2. Select wallpaper to **Home** or **Lock screen**.
3. Select wallpaper from **Gallery/Live Wallpapers/Photo/Wallpapers**.

Switch to sleep mode

Sleep mode is a power saving mode, which also helps to prevent inadvertent operations. If your phone has been in idle mode for a while, it will automatically switch to sleep mode.

You can also press the **Power** key to turn off the screen and enable sleep mode.

Wake up your phone

After the phone switches to the sleep mode, the screen will be turned off and locked. In this case, please awake your phone and unlock the screen if you want to use your phone.

1. Press the **Power** key to turn on the screen.
2. Long press the  icon to unlock the screen.

You can adjust your phone's lock settings:

1. From the Home screen, press the **Menu** key then select **System settings> Security> Screen lock**.
2. Touch the type of lock you'd like to use.

Use the SD card as USB storage device

1. Insert the SD card into the card slot on the phone.
2. Connect the phone to the PC through the USB cable. The PC will automatically recognize the SD card as removable storage device.
3. Touch “**Turn on USB storage**”.

Now you can exchange data between the PC and the SD card.

Text Input

Your phone supports the Google™ voice typing input method.

On the home screen, touch the **Menu key** and then select **System settings > Language & input**. Look under **Default** to select Google voice typing input method.

Google voice typing

You can use voice input to type text. This feature uses Google's speech-recognition service, so you must have a data connection on a mobile or Wi-Fi network to use it. You can continue entering text, keep it, or delete it. You can speak to enter text in most places where you can enter text with the onscreen keyboard.

1. Touch a text field, or a location in text you've already entered in a text field.
2. Touch the Microphone key on the onscreen keyboard.
3. When you see the microphone image, speak what you want to be typed.

Using your phone safely



On the road

- Using a phone while driving is illegal in many countries. Please follow local laws and drive safely at all times.



Near sensitive electronics

- Don't use your phone near sensitive electronic equipment – particularly medical devices such as pacemakers – as it could cause them to malfunction. It can also interfere with the operation of fire detectors and other automatic-control equipment.
- For more information about how your phone affects pacemakers or other electronic equipment, please contact the manufacturer or your local distributor.
- Your phone may cause interference when used near TVs, radios or automated office equipment.



While flying

- Your phone can cause interference with aircraft equipment. So it's essential you follow airline regulations. And if airline personnel ask you to switch off your phone, or disable its wireless functions, please do as they say.



In hospital

- Your phone may interfere with the normal operation of medical equipment. Follow all hospital regulations and turn it off when you're asked to by posted warnings or medical staff.



At a petrol station

- Don't use your phone at petrol stations. In fact, it's always best to switch off whenever you're near fuels, chemicals or explosives.



Around water

- Keep your phone away from water (or any other liquid). It's not a waterproof model.



Making repairs

- Never take your phone apart. Please leave that to the professionals. Unauthorised repairs could break the terms of your warranty.



Broken antenna

- Don't use your phone if the antenna is damaged, as it could cause injury.
- Please do not touch or cover the antenna area (the upper part on the back of your phone) during the conversation to avoid affecting talk quality and consuming more battery power, which might reduce the talk time and standby time.



Around children

- Keep your phone out of children's reach. It should never be used as a toy and it might not be good for their health.



Original accessories

- Only use the original accessories supplied with your phone or those approved by the manufacturer. Using unapproved accessories may affect performance,

make the warranty void, break national regulations on the use of phones, or even cause injury.



Near explosives

- Turn off your phone in or near areas where explosive materials are used. Always obey local laws and turn off your phone when requested.



Emergency calls

- To make an emergency call your phone must be turned on and in an area where there's network coverage. Dial the national emergency number and touch 'send'. Explain exactly where you are and don't hang up until help has arrived.



Working temperature

- The working temperature for the phone is between 0°C and 40°C. Please don't use the phone outside the range. Using the phone under too high or too low temperature might cause problems.



Eyesight

- Please do not use your phone in dim light for a long time to avoid damage on your eyesight.
- For some people, exposure to flashing lights (such as TV) might trigger seizures or dizziness. If you have a history of seizures or epilepsy, consult a doctor before playing video games or enabling a flashlight feature on your phone.



Safety information

- In order to protect your personal information and prevent disclosure of sensitive information, please set a phone password and change it from time to time, make sure to back up important data, back up the data on your phone before disposal and reset your phone.
- Please do not download unknown applications and browse suspected websites in order to protect your phone against malicious applications and viruses.



At very high volume, prolonged listening to a phone can damage your hearing.

Battery care and safety

- Keep the battery in a cool, ventilated place and out of direct sunlight.
- Although the battery is rechargeable, it'll eventually start to lose its ability to recharge. If you find that the battery won't recharge, it's time to replace it.
- Please don't throw old batteries into your household rubbish. You'll find there are special bins for batteries at refuse collection points. And some high street electrical stores provide a battery recycling service too.
- Never throw the battery into a fire – it's highly inflammable and could explode, hurting you or somebody else.
- When you put the battery into your phone, there's no need to use force. Exerting too much pressure could make it leak, overheat, explode or burst into flame.
- Never take the battery apart. This may result in leakage, overheating, explosion

or fire.

- If the battery becomes hot, changes colour or shape at any time (when in use, charging or even while in storage) please stop using it immediately and replace.
- Keep the battery dry. Damp or wet conditions can cause it to overheat or corrode.
- Don't leave the battery in direct sunlight or anywhere really hot, like in a car on a summer's day. That could make it leak or overheat, while lowering its performance and shortening its life.
- Don't charge the battery continuously for 24 hours. Overcharging is not good for it.



Note:

Please avoid contact with the materials inside a damaged or leaking battery. If they get on your skin, wash with lots of water and seek medical assistance if required.

Charger care and safety

- Only plug into voltages between 100VAC and 240VAC. Using a voltage outside that range can damage the phone/charger – and cause the battery to leak or catch fire.
- Never short-circuit the charger – this may cause electrocution, overheating or damage.
- Don't charge the phone in direct sunlight or in an area where it's damp, dusty, or on a vibrating surface. And charging your phone near – or on – a TV or radio could interfere with transmission.
- Don't use the charger if the power cable is damaged. It may cause a fire or give someone an electric shock.
- Keep water well away from the charger. If the charger does get splashed by water, or any other kind of liquid, immediately unplug it to avoid overheating, fire or electrocution.
- Don't take the charger apart. It could cause injury, give you an electric shock or catch fire.
- Never touch any charger, electric cable or socket with wet hands.
- Don't place heavy objects on the electric cable.
- If the cable is damaged, don't try to mend it yourself – it could cause a fire or electrocute you.
- Always unplug the charger before you clean it.
- When unplugging the charger, hold the plug itself, rather than pulling on the cable. A damaged cable can cause electrocution or fire.

Care and maintenance

- Your phone is a delicate device. The following advice will help you to keep it looking good and performing well...
- Use a soft dry cloth to clean your phone, battery and charger. Don't use liquids such as alcohol, dilution agents or benzene.
- From time-to-time, clean the socket where the charger cable connects to the phone. Dust tends to gather there. This will ensure a really good connection.
- Don't use needles, pen points or other sharp objects on the keypad or screen.
- Don't use your phone with wet hands – it could injure you and damage the phone.
- Don't use your phone in dusty or dirty environment.
- Keep your phone away from extremes of heat – like radiators or ovens. It may explode if it gets too hot.
- If your phone gets wet and the colour of the label on it changes, the warranty will be void, even if the warranty period hasn't expired.
- If there's anything wrong with the phone, battery, charger, or any accessory, please send them to your nearest service centre for inspection.

Health and safety

► RF exposure information (SAR)

This mobile phone meets the government's requirements for exposure to radio waves.

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC, described in this user guide, is

Position	850MHz (W/Kg)	1900MHz (W/Kg)
Head		
Body		

(Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID: SRQ-Z933

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5cm from your body when the phone is switched on.

This device is compliance with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1999 and had been tested in accordance with the measurement methods and procedures specified in OET Bulletin 65 Supplement C.

IC compliance

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

IMPORTANT NOTE:

IC Radiation Exposure Statement This EUT is compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with minimum distance 1.5cm between the radiator & your body. The highest SAR value is 1.3 W/kg for the model phone as reported to the IC.

IC: 5200E-Z933

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Declaration of RoHS compliance

We're determined to reduce the impact we have on the environment and take responsibility for the earth we live on. So this document allows us to formally declare that the Grand X, manufactured by ZTE CORPORATION, fully complies with the European Parliament's RoHS (Restriction of Hazardous Substances) Directive 2002/95/EC, with respect to all the following substances:

- (1) Lead (Pb)
- (2) Mercury (Hg)
- (3) Cadmium (Cd)
- (4) Hexavalent Chromium (Cr (VI))
- (5) Polybrominated biphenyl (PBB)
- (6) Polybrominated diphenyl ether (PBDE)

Our compliance is witnessed by written declaration from our suppliers. This confirms that any potential trace contamination levels of the substances listed above are below the maximum level set by EU 2002/95/EC, or are exempt due to their application.

The Grand X manufactured by ZTE CORPORATION, meets all the requirements of EU 2002/95/EC.

Disposal of your old phone



1. When the wheelie bin symbol is attached to a product, it means the product is covered by the European Directive 2002/96/CE.
2. All electrical and electronic products should be disposed of separately from normal household waste via designated collection points provided by government or local authorities.
3. The correct disposal of electrical and electronic products will help protect the environment and human health.

Warranty Card

The warranty is valid only if the registration card is duly filled in, stamped and signed by supplier/dealer.

Name of customers	
Address / Phone	
Product model and type	
IMEI / ESN / SN	
Invoice Number	
Date of purchase	

Dealer Signature and Stamp

1. This product is warranted for 12 (Twelve) months from date of purchase.
2. The product will be repaired or replaced free of charge by local Authorized Service Centers, if, at their sole discretion, it is found to be faulty within the warranty period.
3. This warranty only applies to products sold and distributed within approved countries by ZTE and its authorized distributors and/or retail outlets.
4. This warranty only applies if the product has been used in accordance with the manufacturer's instructions under normal use and with reasonable care.
5. What this warranty does not cover:
 - a) Defects or damages resulting from the misuse of this product.
 - b) Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture, dampness or corrosive environments, unauthorized modifications, unauthorized repair, neglect, rough handling, abuse, accident, alteration, improper installation, incorrect voltage application, food or liquid spillage, acts of God.

- c) Normal wear and tear.
- d) If the product has been opened, modified or repaired by anyone other than a warranty service centre or if it is repaired using unauthorized spare parts.
- e) If the serial number or mobile accessory date code has been removed, erased, defaced, altered or are illegible in any way subject to sole judgment of ZTE.

LIMITED WARRANTY

TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY IS YOUR SOLE AND EXCLUSIVE REMEDY AGAINST ZTE AND ZTE'S SOLE AND EXCLUSIVE LIABILITY IN RESPECT OF DEFECTS IN PRODUCT. HOWEVER, THIS LIMITED WARRANTY SHALL NOT EXCLUDE NOR LIMIT ANY OF YOUR LEGAL (STATUTORY) RIGHTS UNDER THE APPLICABLE NATIONAL LAWS.

TO THE EXTENT PERMITTED BY APPLICABLE LAW ZTE DOES NOT ASSUME ANY LIABILITY FOR LOSS OF OR DAMAGE TO OR CORRUPTION OF DATA, FOR ANY LOSS OF PROFIT, LOSS OF USE OF PRODUCTS OR FUNCTIONALITY, LOSS OF BUSINESS, LOSS OF REVENUES OR LOSS OF ANTICIPATED PROFIT, INCREASED COST OR EXPENSES OR FOR ANY INDIRECT, OR SPECIAL OR CONSEQUENTIAL LOSS OR DAMAGE. TO THE EXTENT PERMITTED BY APPLICABLE LAW, ZTE'S LIABILITY SHALL BE LIMITED TO THE PURCHASE VALUE OF THE PRODUCT. THE ABOVE LIMITATIONS SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CAUSED BY DEFECT OF PRODUCT IN MATERIAL, DESIGN AND WORKMANSHIP.