



ViewPad 10e

User Guide

Model No. VS14445

Compliance Information

CE Conformity for European Countries

CE The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC, R&TTE Directive 1999/5/EC.

Following information is only for EU-member states:

The mark is in compliance with the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE).

The mark indicates the requirement NOT to dispose the equipment including any spent or discarded batteries or accumulators as unsorted municipal waste, but use the return and collection systems available.

If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury or more than, 0.002% Cadmium, or more than 0.004% Lead.



European Union Regulatory Conformance

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0-300 GHz). This equipment meets the following conformance standards: EN 301 489-1, EN 301 489-17, EN 55022, EN 55024, EN 60950-1, EN 50332-1, EN 50332-2, EN300 328, EN 62209-2.

The conformity assessment procedure has been followed with the involvement of the following Notified Body: PHOENIX TESTLAB GmbH (EU Identification Number 0700)

Identification Mark: CE 0700

This equipment may be operated in:							
AT	BE	BG	CH	CY	CZ	DE	DK
EE	ES	FI	FR	GB	GR	HU	IE
IT	IS	LI	LT	LU	LV	MT	NL
NO	PL	PT	RO	SE	SI	SK	TR

We, hereby, declare that this cellular, Wi-Fi, & Bluetooth radio is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Products with 2.4-GHz Wireless LAN Devices France

For 2.4-GHz wireless LAN operation of this product, certain restrictions apply. This equipment may use the entire-2400-MHz to 2483.5-MHz frequency band (channels 1 through 13) for indoor applications. For outdoor use, only 2400-2454 MHz frequency band (channels 1-9) may be used. For the latest requirements, see <http://www.art-telecom.fr>.

Declaration of RoHS Compliance

This product has been designed and manufactured in compliance with Directive 2002/95/EC of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr ⁶⁺)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex of the RoHS Directives as noted below:

Examples of exempted components are:

1. Mercury in compact fluorescent lamps not exceeding 5 mg per lamp and in other lamps not specifically mentioned in the Annex of RoHS Directive.
2. Lead in glass of cathode ray tubes, electronic components, fluorescent tubes, and electronic ceramic parts (e.g. piezoelectronic devices).
3. Lead in high temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
4. Lead as an alloying element in steel containing up to 0.35% lead by weight, aluminium containing up to 0.4% lead by weight and as a copper alloy containing up to 4% lead by weight.

Important Safety Instructions

1. DO NOT place objects on top of the device, as objects may scratch the screen.
2. DO NOT expose the device to dirty or dusty environments.
3. DO NOT place the device on an uneven or unstable surface.
4. DO NOT insert any foreign objects into the device.
5. DO NOT expose the device to strong magnetic or electrical field.
6. DO NOT expose the device to direct sunlight as it can damage the LCD Screen. Keep it away from heat sources.
7. Do not store your device in temperatures higher than 40°C (104°F). The operating temperature for this device is from -20°C (-68°F) to 60°C (140°F).
8. DO NOT use the device in the rain.
9. Please check with your Local Authority or retailer for proper disposal of electronic products.
10. The device and the adapter may produce some heat during normal operation or charging. To prevent discomfort or injury from heat exposure, DO NOT leave the device on your lap.
11. POWER INPUT RATING: Refer to the rating label on the device and be sure that the power adapter complies with the rating. Only use accessories specified by the manufacturer.
12. DO NOT use a pen or any sharp object to tap the screen.
13. Clean the touch screen with a soft cloth. If needed, dampen the cloth slightly before cleaning. Never use abrasives or cleaning solutions.
14. Always power off the device to install or remove external devices that do not support hot-plug.
15. Disconnect the device from an electrical outlet and power off before cleaning the device.
16. DO NOT disassemble the device. Only a certified service technician should perform repair.
17. The device has apertures to disperse heat. DO NOT block the device ventilation, the device may become hot and malfunction as a result.
18. Risk of explosion if battery replaced by an incorrect type. Dispose of used batteries according to the instructions.
19. Users have to use the connection to USB interfaces with USB 2.0 version or higher.
20. PLUGGABLE EQUIPMENT: the socket-outlet shall be installed near the equipment and shall be easily accessible.

Copyright Information

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This product has an Android™ platform based on Linux, which can be expanded by a variety of JME-based application SW.

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Wi-Fi and the Wi-Fi CERTIFIED logo are registered trademarks of the Wireless Fidelity Alliance.

microSD™ is a trademark of SD Card Association.

Bluetooth and the Bluetooth logo are trademarks owned by Bluetooth SIG, Inc. Java, JME and all other Java-based marks are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States and other countries.

The prediction engine of the input method is TOUCHPAL, provided by COOTEK. DataViz and RoadSync are registered trademarks of DataViz, Inc. All rights reserved. DataViz and Documents To Go are trademarks or registered trademarks of DataViz, Inc. All rights reserved.

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No part of this document may be copied, reproduced, or transmitted by any means, for any purpose without prior written permission from ViewSonic Corporation.

Intellectual Property Right Information

Right to all technologies and products that comprise this device are the property of their respective owners:

This product has an Android platform based on Linux, which can be expanded by a variety of Java-Script-based application SW.

Google, the Google logo, Android, the Android logo, Gmail, and YouTube are trademarks of Google Inc. Bluetooth and the Bluetooth logo are trademarks owned by Bluetooth SIG, Inc. Java, JME and all other Java-based marks are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States and other countries. microSD is a trademark of SD Card Association. The prediction engine of the input method is TOUCHPAL, provided by COOTEK.

Product Registration

To meet your future needs, and to receive any additional product information as it becomes available, please register your product on the Internet at: www.viewsonic.com.

For Your Records

Product Name:	ViewPad 10e
Model Number:	VS14445
Document Number:	ViewPad 10e_UG_ENG Rev. 1a 10-03-11
Serial Number:	_____
Purchase Date:	_____

Product disposal at end of product life

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.

USA & Canada: <http://www.viewsonic.com/company/green/recycle-program/>

Europe: <http://www.viewsoniceurope.com/uk/kbase/article.php?id=639>

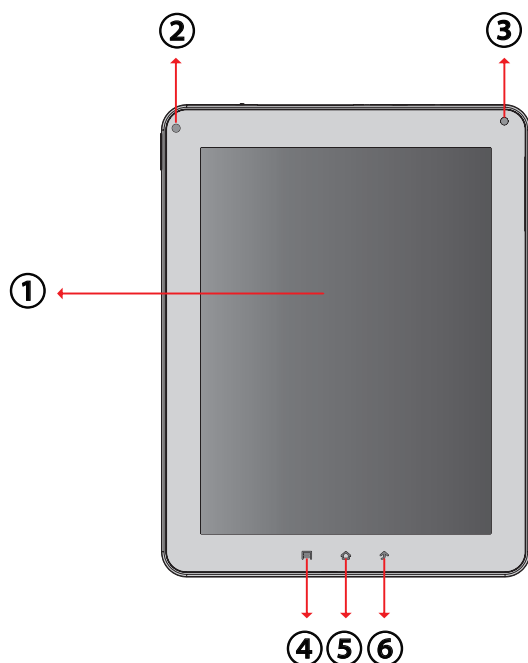
Taiwan: <http://recycle.epa.gov.tw/recycle/index2.aspx>

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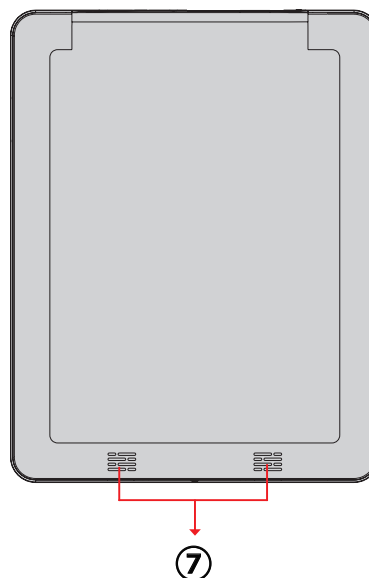
Chapter 1: Getting Started

1.1 Your Device

Front



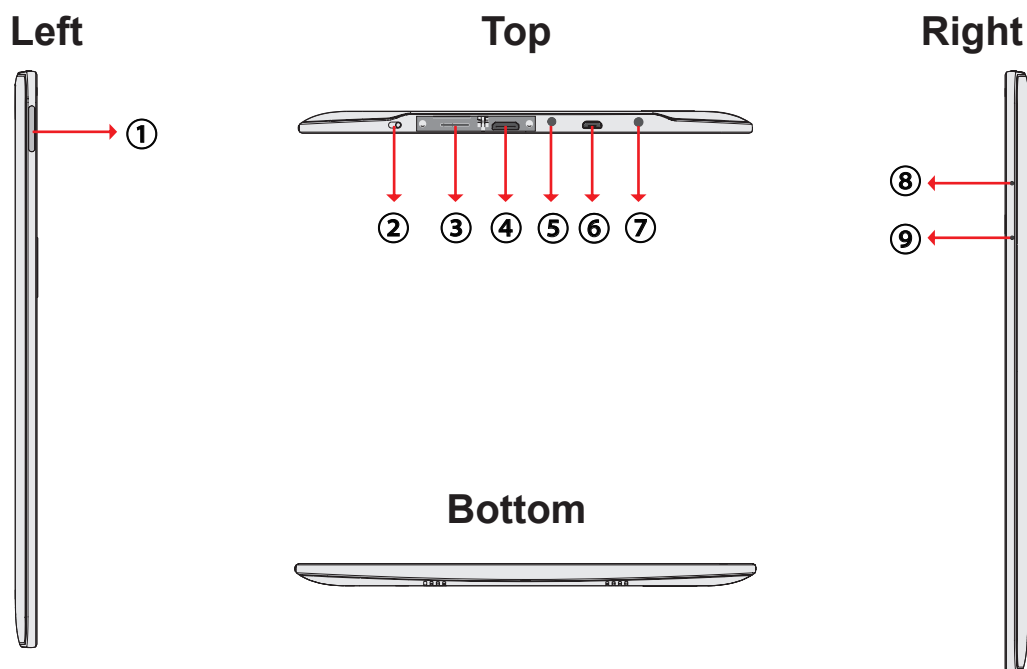
Rear



Part Name	Description
① Touch screen	Use finger to control system & application.
② Indicator	Refer to "Indicators" on page 3 for details.
③ Camera	A built-in webcam that allows you to capture still images, record videos, and chat online.
④ Menu button	Press for menu function.
⑤ Home button	Press for Home function.
⑥ Back button	Press for Back function.
⑦ Speaker	Produces sounds from multimedia content files or system notifications.

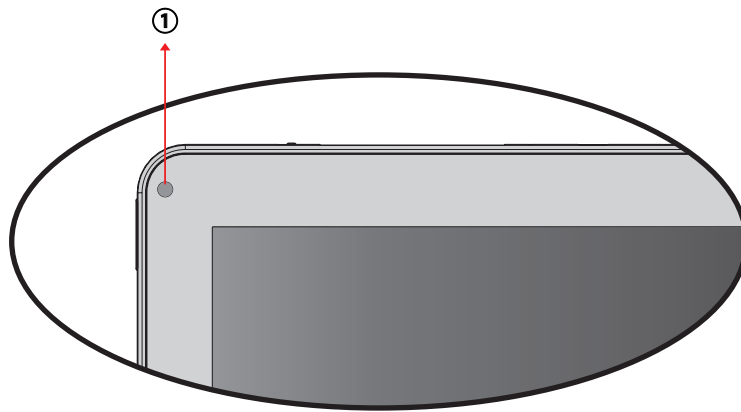
To "Turn off ViewScene 3D" please go to Manage Applications - ViewScene 3D - Clear defaults and then after pushing Home button you can select as Default "Launcher"

Side



Part Name	Description
① Volume button	Press to adjust the volume (+Volume up/-Volume down).
② Power button	Refer to "Indicators" on page 3 for details.
③ Micro-SD Card slot	Micro-SD memory card slot compatible up to 32GB SD and SDHC.
④ Mini-HDMI port	With a Mini HDMI to HDMI cable (Not included) connects an optional to video and audio devices, such as television, or any compatible digital or audio component that uses a HDMI connection.
⑤ Audio output jack	You can plug a headset which can listen to music.
⑥ Micro-USB port	Connects peripherals such as mice, digital cameras and MP3 players that use the USB 2.0 Interface. A male Micro USB to female USB adaptor may be required (Not included).
⑦ Power jack	Connects AC power supply to power the device and charge the battery.
⑧ Reset	When system abnormal or inoperative, insert a thin, straight object (such as a paper clip) in the manual reset hole to perform a soft reset on your device.
⑨ Microphone	Receives sounds and voice for recording.

Indicator



Part Name	Description
① Battery status indicator	When the battery is charging, it lights up in solid red. When the battery is fully charged, it lights up in solid green.

1.2 Accessories

After opening the package, carefully inspect the contents. If any of the items is missing or appear damaged, contact your dealer. The shipping carton should contain the following:

- ViewPad 10e
- Changeable Power Plug
- Power Adaptor
- Quick Start Guide
- USB Cable
- Compliance Information

Chapter 2: Start Using Your Device

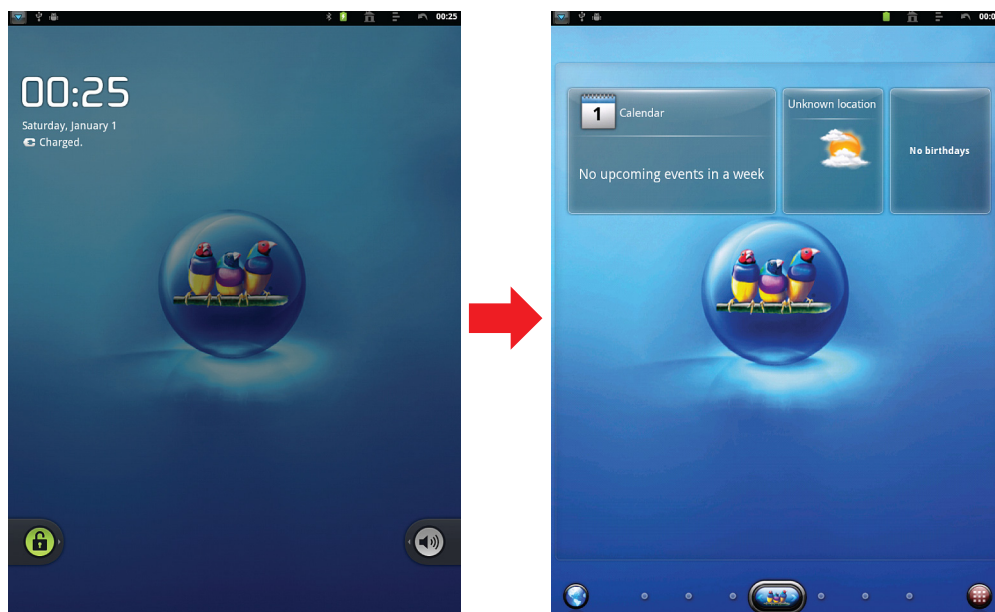
2.1 Home Screen

From the Home screen, you can quickly access common features and view battery and connection status.

Set Screen Mode

Press and hold the power button for 2-3 seconds to power on your device. And then follow the on-screen instructions to complete the initial Operating system setup.

The system home (desktop) screen will appear as follows (The device's built-in G-sensor movement changes screen angle/orientation).



2.2 ViewScene 3D

Using of ViewScene 3D

It is ViewScene 3D as default when the main unit boot up, your device becomes a multiple personalized 3D Home screens that you can quickly apply to your device. The preset Home screens are preconfigured with a different collection of widgets that reflects a different moments in your life that is more suitable for business, travel, play, or social life.



Customizing Home Screen

Home screen is an extended panel user interface that gives you up-to-date information at a glance, such as time, weather, calendar, upcoming appointments, next alarm, new messages, missed calls, new emails, and new voicemail. It also has a fully customizable layout where you can add your own favorite apps, folders, and widgets for one-tap access.



- The Home key is the only way to launch ViewScene 3D. There is no app icon of ViewScene 3D in the apps list. In case you had to close ViewScene 3D and go back to your stock launcher for any reason, you can relaunch ViewScene 3D from Settings > Applications > Manage application > ViewScene 3D > Clear defaults. Then press Home key to view the launcher selecting menu. In the launcher selecting menu, check the "use by default for this action" check box and select ViewScene 3D.
- From the Home screen, press MENU, to view the available options.
- Select Add > Empty Panel if you want to add an extra panel to your Home screen. Please note that the maximum number of panels is 16.
- Add widgets, apps, and other elements that you want.
- Tap-and-hold an element in Home screen to activate editing mode. Arrange the layout of your Home screen according to your preference using drag-and-drop.
- In the editing mode the tray allows easy widgets and apps movement across multiple screens. Elements from the bottom will be moved to the tray if you run out of space so you can put them back later.
- Manage your Home screen panels, press MENU and then tap Manage panels. In the Manage panels screen you can add, remove, reorder, rename, change color, and set as Home (default panel). Drag-and-drop to add, remove, and reorder panels. Tap a panel to rename, change color, and set as Home. Please note that the preset panels such as weather, time, and calendar cannot be removed permanently, they will stay on the panel's floor.
- To replace the Home bar apps shortcuts, tap-and-hold the preset shortcut and select from the apps list. Tap-and-drag the 3D carousel button at the center of Home bar to switch to any panel in a single gesture.

3D Carousel

The 3D Carousel shows Home screen panels bundled with all the features in a simple and intuitive 3D model. The carousel brings your entire device features at one glance.



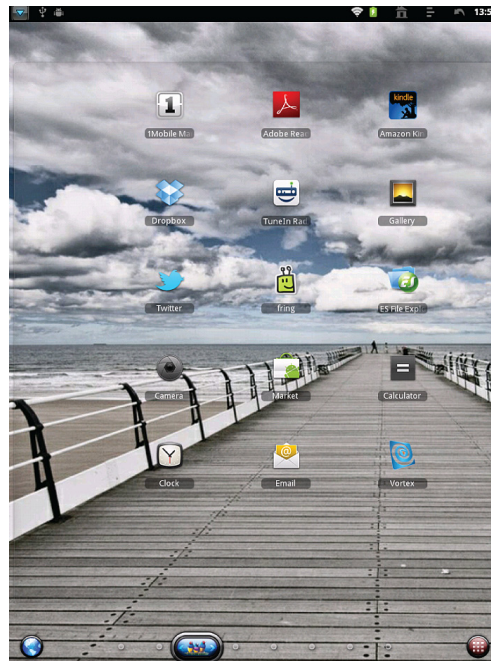
- Tap the carousel button in Home screen to open 3D carousel.
- Use left or right gesture to move panels.
- Tap a panel to select.
- If you left the carousel idle for a few seconds, the Magic Animations of panels and widgets will be activated. An overview of installed widgets and apps will be played to explore device features.
- Once you tap the screen intending to rotate the carousel or select a panel, the Magic Animation is terminated and your tap is processed immediately.
- You can rearrange, add, or remove carousel panels. Tap the panels button in carousel screen to open the 3D panels management screen.

Apps List

The apps list is accessible from the Home screen using the apps list button at the right corner of Home bar.

Home button on top of applications icon indicates that the app is already on the Home screen. Tap this small Home icon to find the app location on the Home screen. Press MENU button to view the available options.

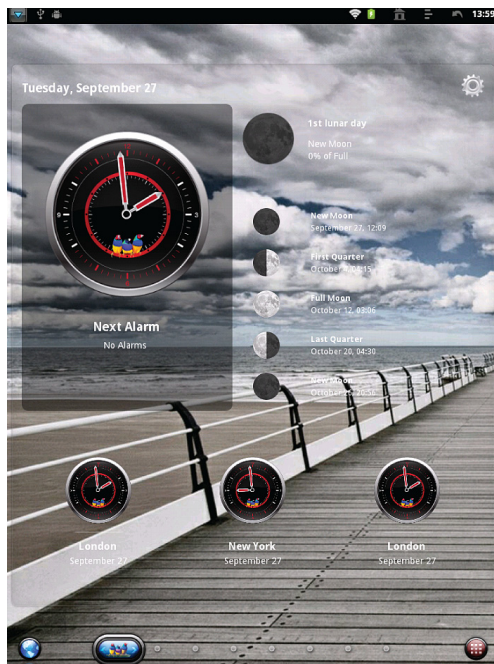
If you select Uninstall apps options from the MENU, you'll see a red icon on top of removable apps. By tapping on it the app will be uninstalled from your device permanently.



Panels

ViewScene 3D comes with rich functioning panels such as Calendar, Weather, Picture of the Day (Flickr), Time, and more. Those panels have 3D Magic Animation feature that can be displayed when viewed in the 3D carousel.

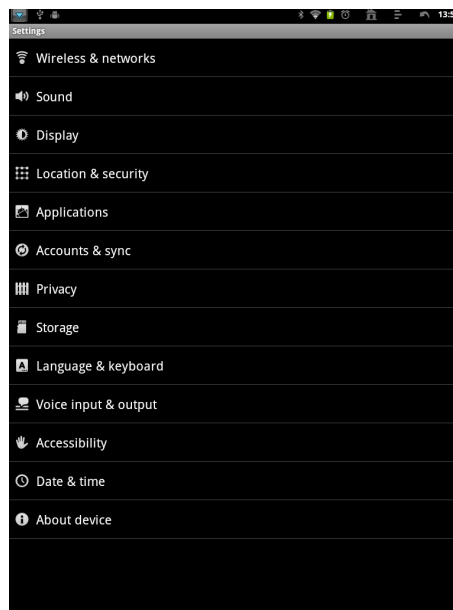
To view panel's settings, tap the settings icon located at the top right corner of the panel. In Time panel settings you can change the current skin. There is over 60 Time skin to choose from. An Internet connection is required to view Time skins online catalog. Weather panel allows you to add up to 10 different cities.



You can use any of Flickr panel pictures as a wallpaper to quickly change the look and feel of your device. Tap a picture and select Set as Wallpaper option to immediately apply it to your Home screen.

Chapter 3: Settings

Touch the "Settings" icon to open the settings configuration from applications menu, you can use it to setup your Wi-Fi Connection, adjust time, display settings and so on.

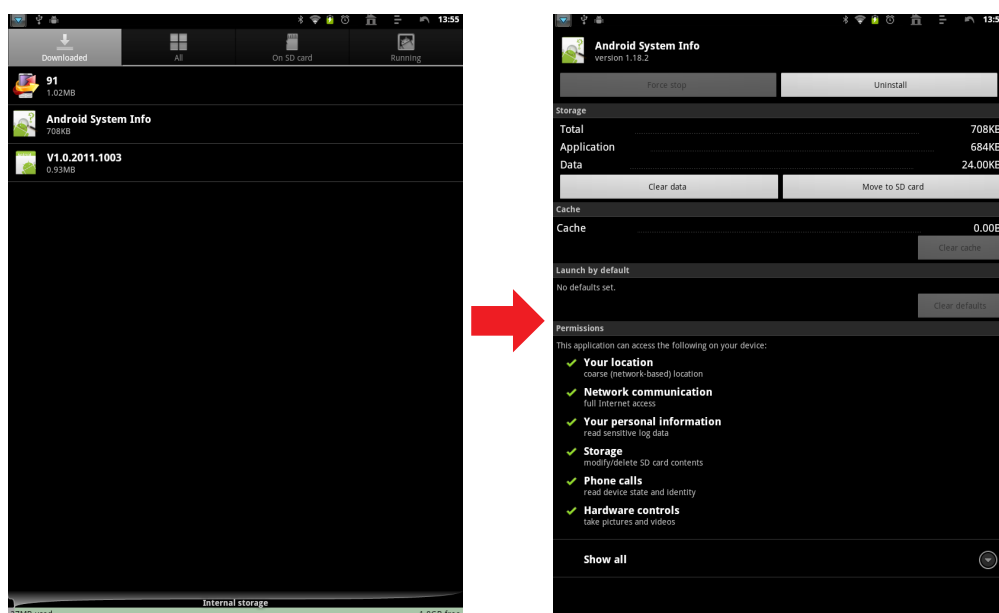


3.1 Install and Remove an Applications

Use the 1 Mobile market application to install popular applications to your device.

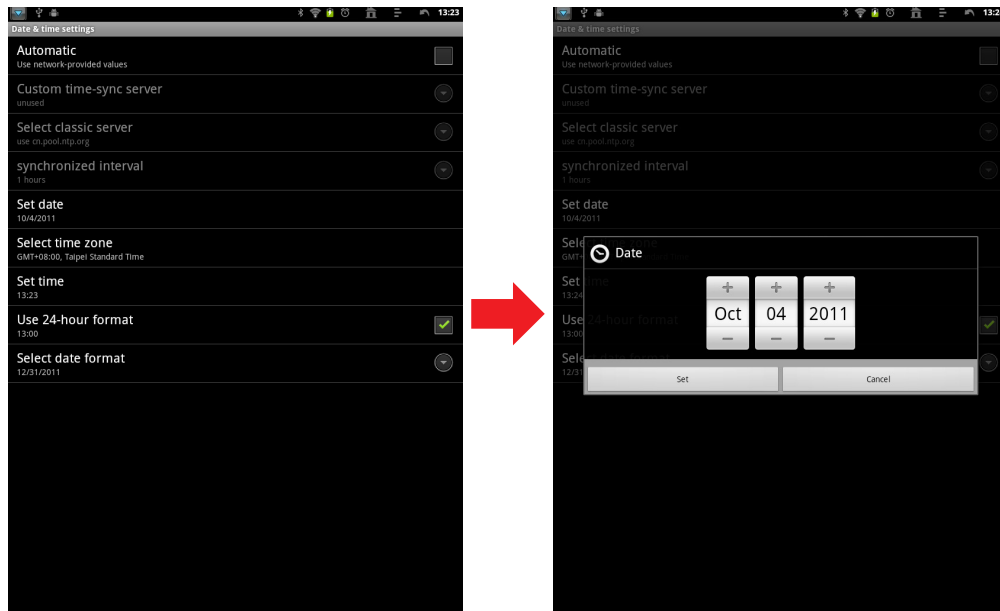
Remove an applications

Touch to enter applications menu > Settings > Applications > Manage applications. You will see a list of applications installed in the device. Select the application you want to uninstall, and click the Uninstall button.



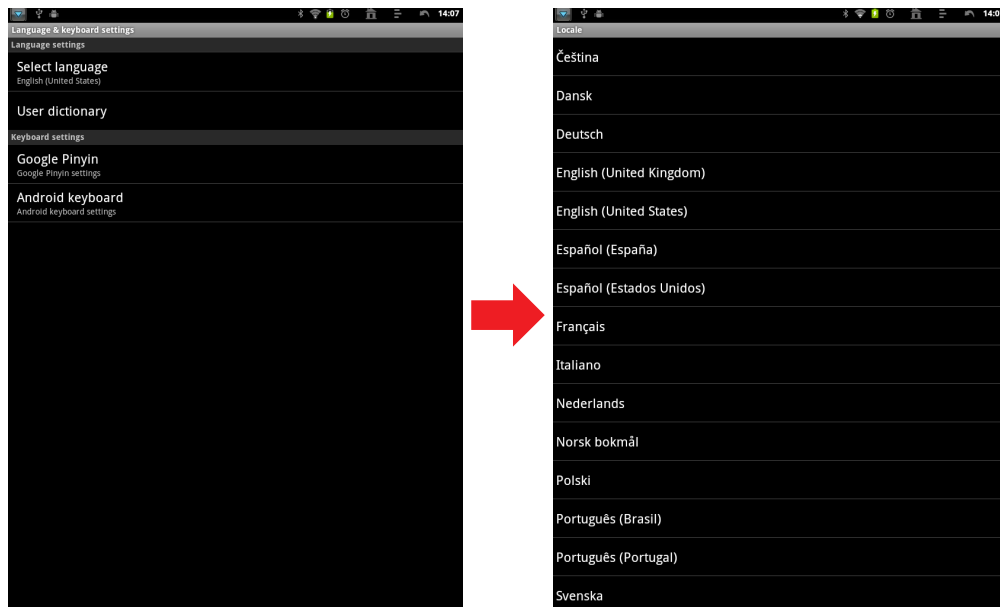
3.2 Setting Date & Time

Touch the “Settings” icon from the applications menu, select “Date & time settings” and click to change date & time setting, You can set date, time zone, time, and so on.



3.3 Set the System Language

Touch applications menu icon > Settings > Language and keyboard settings > choose language from language list showing on screen. Scroll up/down to select the desired language from the list.



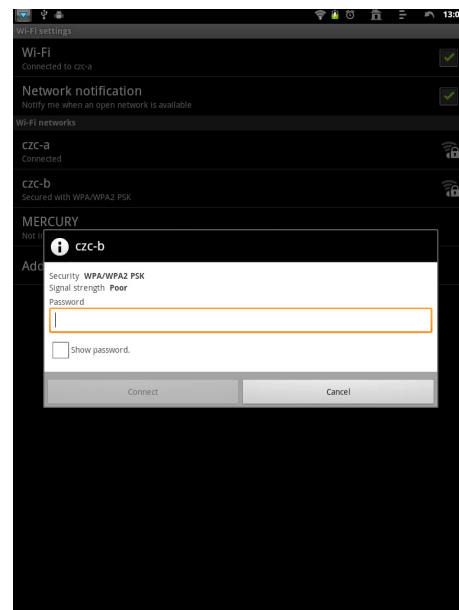
3.4 Configuring a Wi-Fi Network

From the Home screen, press , and tap Settings > Wireless & networks.

- Select the Wi-Fi check box to turn Wi-Fi on and the detected available Wi-Fi network list will appear.
- Tap the Wi-Fi network you want to connect to. If you selected an open network, you will be automatically connected to the network.
- If you selected a network that is secured with WEP, enter the password and then tap Connect.
- If the device is connected to a wireless network, the Wi-Fi icon appears in the status bar.



Wi-Fi settings

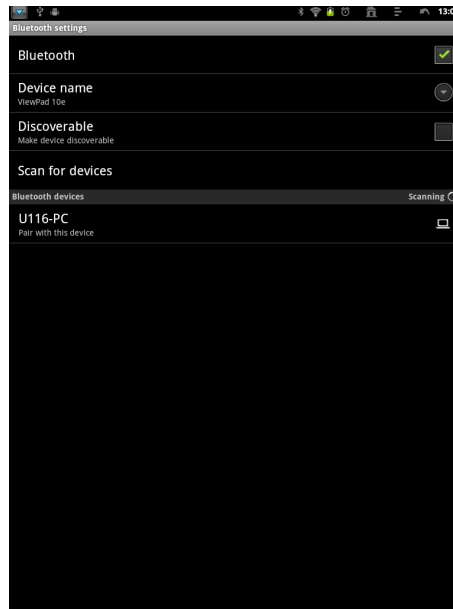


Connect to a secured networks

3.5 Configuring a Bluetooth Connection

From the applications menu press , and tap Settings > Wireless & networks.

- Select the Bluetooth check box to activate the Bluetooth.
- A list of Bluetooth devices will appear. To pair with a device, tap the device name in the discovered Bluetooth list.



3.6 Web Browsing

- From the Home screen, tap Internet icon.
- On the browser screen, tap the URL box and enter the webpage address using the keyboard.

Note: You must have an active data connection or Wi-Fi connection to access the Internet.

Chapter 4: Using Applications

4.1 Setting up an Internet Email Account

Select the Video from the applications menu.

Touch the selected video thumbnail to start playing your video content.

When streaming video content through HDMI output, touching the screen will enable the video playback options.

For below, it will be shown around 3-4 second on TV screen when video is transferring via HDMI.

Adjust the volume of your video:

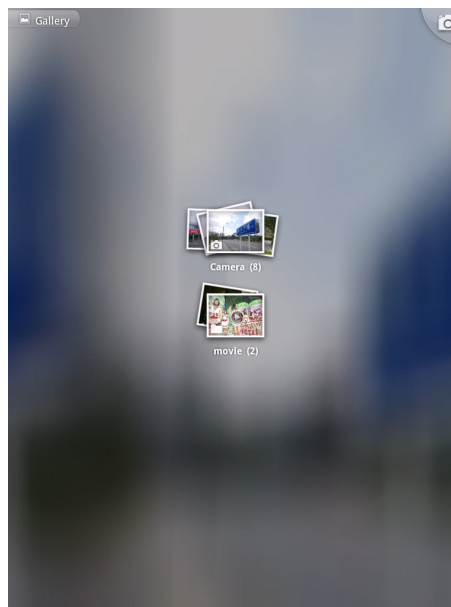
Scroll up/down in your screen for volume adjustment.

Enable seek in your video:

Scroll left/right in your screen for video seeking.

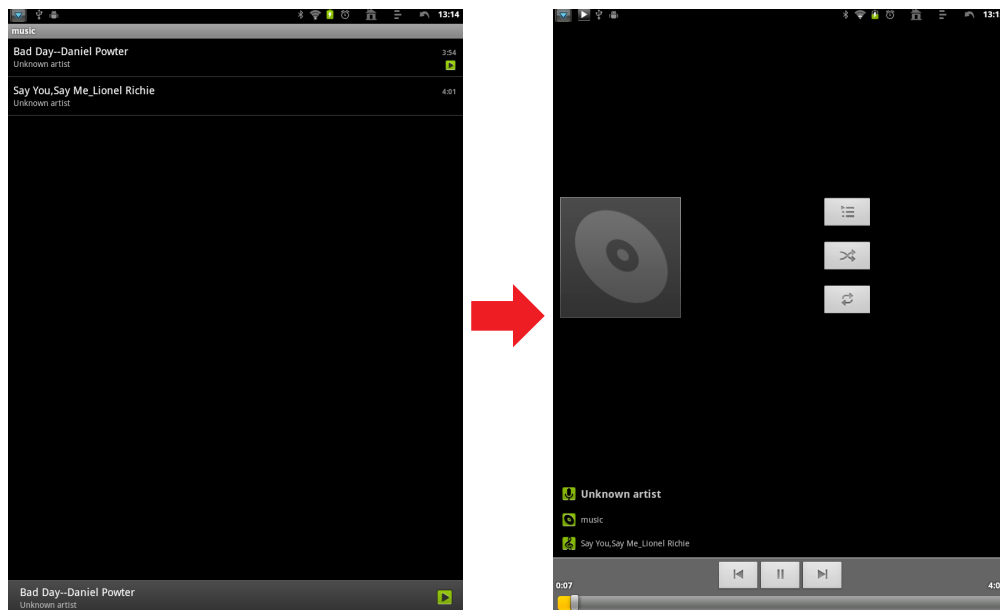
Tap the screen for play/pause your video:

Tapping the screen will enable you to play/pause your video content.



4.2 Play Music

Touch the “Music” icon from the applications menu. You can search music by Artists, Albums, Playlists, or by All songs to start playing music in your device.



4.3 Gallery

Gallery application provides a viewing space for your pictures and videos. Before using Gallery application, remember to install the Micro SD Card.

Touch the Gallery icon from applications menu to enter the Gallery application. On the Gallery screen, the default folders are the All pictures and All videos. You also can create personal folders in the micro SD Card to manage your files.

Chapter 5: Other Information

Troubleshooting

1. Unable to power on the device.

Ensure the device had been charged sufficiently (red light while charging, green when fully charged).

2. System force closes, crashes or fails to operate and is not recoverable or able to start after a full charge.

Please insert a clip into the reset hole with a gentle amount of pressure before release.

3. Device cannot power down.

Hold down the power button 4-6 seconds, until the system shuts down.

4. Measures to Extend Battery Life?

Adjust the screen brightness to the minimum possible level.

Reduce the Screen Timeout time within the Settings > Display Settings

Turn off the device's Bluetooth function.

Turn off the device's wireless network function when not required.

5. Device cannot find a wireless network.

Internet service providers (ISP) account is not setup or distance from the wireless router is too far; please contact your network service company for assistance.

6. Wi-Fi shows good Signal Strength, but cannot connect to the Network.

Please check any security password has been input correctly.

Customer Support

For technical support or product service, see the table below or contact your reseller.

NOTE: You will need the product serial number.

Country/Region	Website	T = Telephone F = FAX	Email
Australia/New Zealand	www.viewsonic.com.au	AUS= 1800 880 818 NZ= 0800 008 822	service@au.viewsonic.com
Canada	www.viewsonic.com	T (Toll-Free)= 1-866-463-4775 T (Toll)= 1-424-233-2533 F= 1-909-468-3757	service.ca@viewsonic.com
Europe	www.viewsoniceurope.com	www.viewsoniceurope.com/uk/support/call-desk/	
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.com
India	www.in.viewsonic.com	T= 1800 266 0101	service@in.viewsonic.com
Ireland (Eire)	www.viewsoniceurope.com/uk/	www.viewsoniceurope.com/uk/support/call-desk/	service_ie@viewsoniceurope.com
Korea	www.kr.viewsonic.com	T= 080 333 2131	service@kr.viewsonic.com
Latin America (Argentina)	www.viewsonic.com/la/	T= 0800-4441185	soporte@viewsonic.com
Latin America (Chile)	www.viewsonic.com/la/	T= 1230-020-7975	soporte@viewsonic.com
Latin America (Columbia)	www.viewsonic.com/la/	T= 01800-9-157235	soporte@viewsonic.com
Latin America (Mexico)	www.viewsonic.com/la/	T= 001-8882328722	soporte@viewsonic.com
Renta y Datos, 29 SUR 721, COL. LA PAZ, 72160 PUEBLA, PUE. Tel: 01.222.891.55.77 CON 10 LINEAS Electroser, Av Reforma No. 403Gx39 y 41, 97000 Mérida, Yucatán. Tel: 01.999.925.19.16 Other places please refer to http://www.viewsonic.com/la/soporte/index.htm#Mexico			
Latin America (Peru)	www.viewsonic.com/la/	T= 0800-54565	soporte@viewsonic.com
Macau	www.hk.viewsonic.com	T= 853 2870 0303	service@hk.viewsonic.com
Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.com
Puerto Rico & Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) T= 1-866-379-1304 (Spanish) F= 1-909-468-3757	service.us@viewsonic.com soporte@viewsonic.com
Singapore/Malaysia/Thailand	www.ap.viewsonic.com	T= 65 6461 6044	service@sg.viewsonic.com
South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.com
United Kingdom	www.viewsoniceurope.com/uk/	www.viewsoniceurope.com/uk/support/call-desk/	service_gb@viewsoniceurope.com
United States	www.viewsonic.com	T (Toll-Free)= 1-800-688-6688 T (Toll)= 1-424-233-2530 F= 1-909-468-3757	service.us@viewsonic.com

Limited Warranty

ViewSonic® ViewPad

What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components. The replacement unit will be covered by the balance of the time remaining on the customer's original limited warranty. ViewSonic provides no warranty for the third-party software included with the product or installed by the customer.

How long the warranty is effective:

ViewSonic ViewPad are warranted for at least 1 year for labor from the date of the first customer purchase.

User is responsible for the back up of any data before returning the unit for service.

ViewSonic is not responsible for any data lost.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b. Repair or attempted repair by anyone not authorized by ViewSonic.
 - c. Causes external to the product, such as electric power fluctuations or failure.
 - d. Use of supplies or parts not meeting ViewSonic's specifications.
 - e. Normal wear and tear.
 - f. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, insurance, and set-up service charges.

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to the web site and Customer Support pages). You will need to provide your product's serial number.
2. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Effect of state law:

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Sales outside the U.S.A. and Canada:

For warranty information and service on ViewSonic products sold outside of the U.S.A. and Canada, contact ViewSonic or your local ViewSonic dealer. The warranty period for this product in mainland China (Hong Kong, Macao and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.

For users in Europe and Russia, full details of warranty provided can be found in www.viewsoniceurope.com under Support/Warranty Information.

