

Thank you for choosing the Lively™ Flip!

The intuitive Lively Flip is an easy-to-use flip phone with a large screen, big buttons, simple menu, and a loud, clear speaker. Its refreshed, simpler experience includes enhanced features, voice calling with Amazon Alexa, and exclusive 24/7 Urgent Response Service to help you stay connected, safe and healthy.

This guide contains everything you need to get started with your new phone. And for step-by-step how-to cards and videos, you can visit greatcall.com/FlipLearn.

Table of Contents

Section 1: Getting Started.....	1
Key Items in Your Box	2
Your Lively Flip.....	3
Charging the Battery	7
Turning Your Phone On (1st time)	9
Outside Screen Overview	10
Inside Screen Overview	11
Main Menu	12
Status Bar	14
Title Bar.....	16
Navigation Buttons	17

Section 2: Learning the Basics	19
Turning the Phone On/Off.....	20
Adding a Contact.....	20
Making a Call	23
Sending a Text Message	25
Taking a Photo	27
Setting Up Your Voicemail Greeting	29
Connecting to Wi-Fi	30
Calling Urgent Response	33
Section 3: Phone Calls	35
Phone Overview.....	36
Missed Calls	38
Voicemail	39

Contacts	40
Call History	42
Dial Number	43
Blocked Numbers	45
Answering or Ignoring a Call	48
Speakerphone	49
Adjusting the Call Volume	50
Adjusting the Ringer Volume	51
Section 4: Text Messages.....	53
Text Messages Overview.....	54
Reading and Replying to Text Messages.....	55
Sending New Text Messages	57
Checking Emergency Alerts	58

Typing Text Messages with the Keypad	59
Sending Photo Messages	63
Deleting Text Messages.....	64
Section 5: Photos & Videos.....	65
Photos & Videos Overview	66
Taking a Photo	67
Recording a Video	68
Viewing Your Photos and Videos.....	70
Deleting Your Photos and Videos	71
Sharing Your Photos and Videos	73
Section 6: Lively Voice	75
Setting up Alexa.....	76
Setting up Lively Skill	80

Disabling Alexa.....	87
Section 7: Helpful Tools	89
Flashlight	90
Magnifier	91
Clock.....	92
Calculator.....	100
FM Radio	102
Mobile Support	104
Section 8: Changing Settings	105
Urgent Response Service.....	106
Volumes & Sounds	109
Notifications	118
Contacts Sort.....	120

Text Mode.....	121
Connecting to Wi-Fi	124
Connecting with Bluetooth	126
Accessibility	128
Tips.....	133
Emergency Alerts	134
Color Options.....	137
Section 9: Additional Information.....	139
Brain Games.....	140
Getting Information About Your Phone	141
Contacting Us	142
Legal	143
Customer Agreement	143

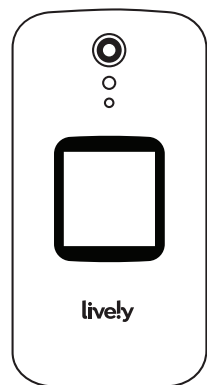
Arbitration Agreement, Class Action Waiver, Jury Waiver, and Forum Selection Clause	143
Limited Warranty	143
Health And Safety Statement	144
Index.....	155

Section 1: Getting Started

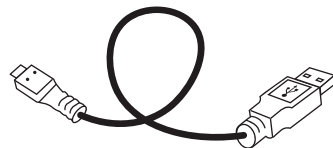
Topics

- Key Items in Your Box
- Your Lively Flip
- Charging the Battery
- Turning Your Phone On (1st time)
- Outside Screen Overview
- Inside Screen Overview
- Main Menu
- Status Bar
- Title Bar
- Navigation Buttons

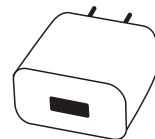
Key Items in Your Box



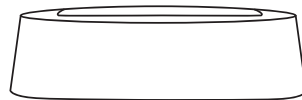
Lively Flip



USB-C Cable

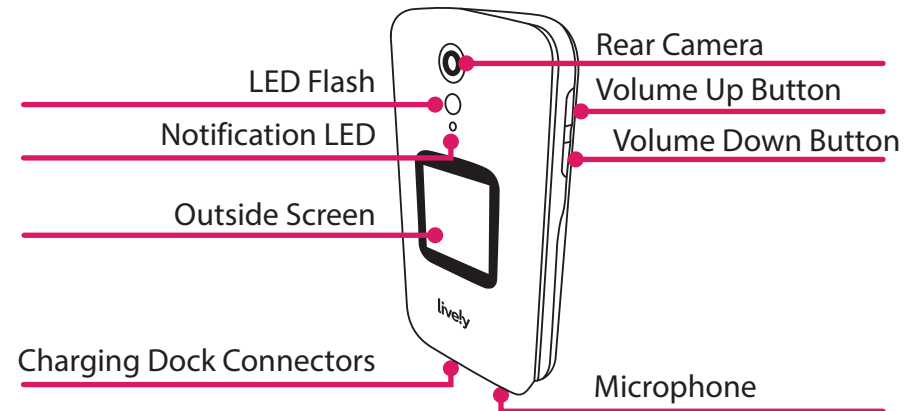


Wall Charger

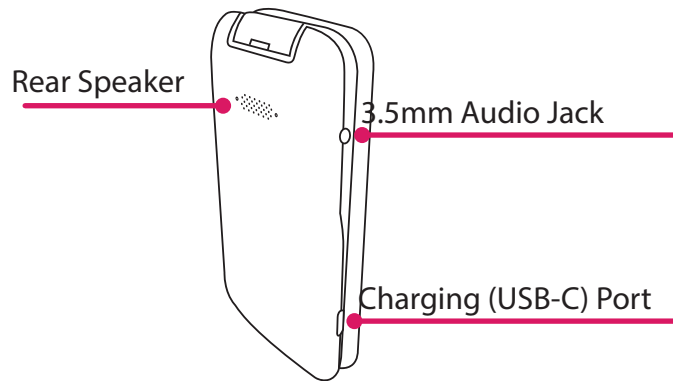


Charging Dock

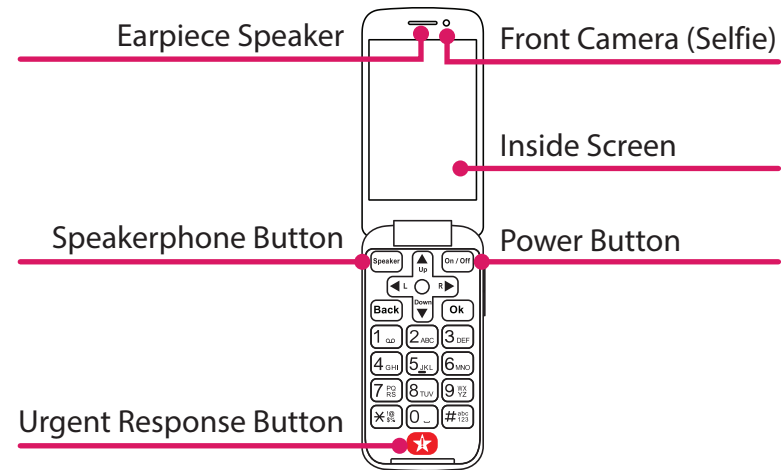
Your Lively Flip



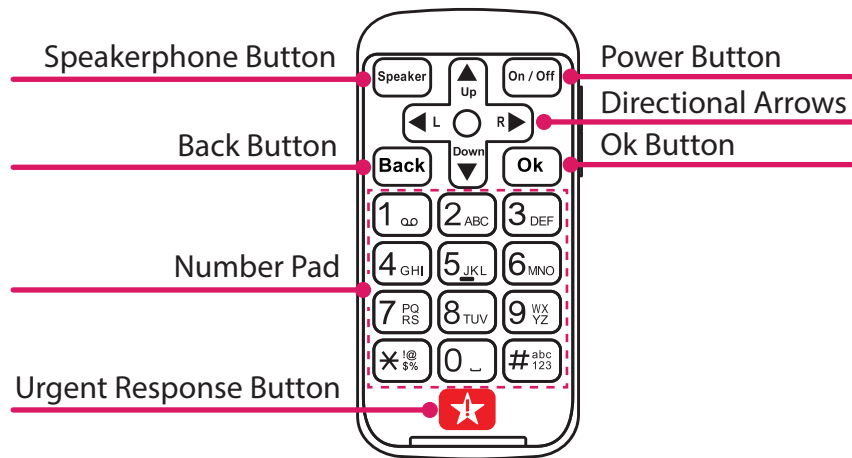
Your Lively Flip (continued)



Your Lively Flip (continued)



Your Lively Flip (continued)

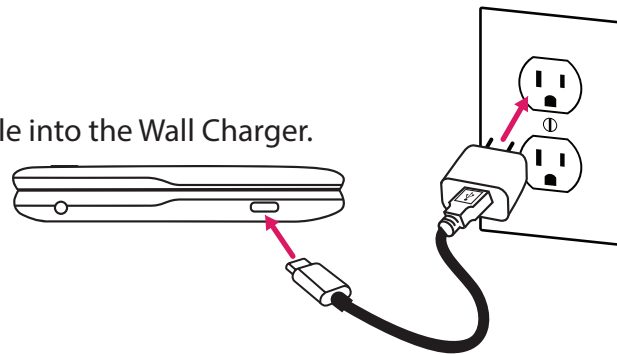


Charging the Battery

The phone's battery may be low when it is removed from its box. Charge the phone before use and whenever the battery is low so that the phone is ready when you need it.

With the USB Cable:

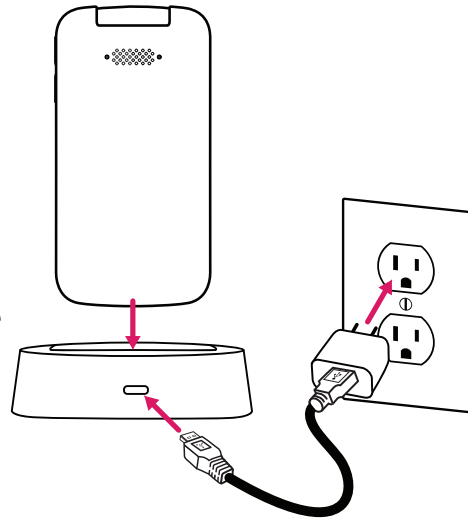
1. Plug the larger end of the USB Cable into the Wall Charger.
2. Plug the Wall Charger into a wall outlet.
3. Plug the smaller end of the USB Cable into the side of the phone.



Charging the Battery (continued)

With the Charging Dock:

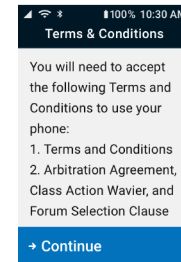
1. Plug the larger end of the USB Cable into the Wall Charger.
2. Plug the Wall Charger into a wall outlet.
3. Plug the smaller end of the USB Cable into the back of the Charging Dock.
4. Place the phone on the Charging Dock.



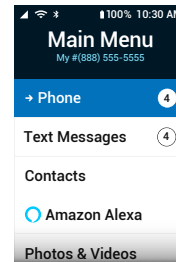
Turning Your Phone On (1st time)

1. Press and hold **On/Off** on the keypad and wait while the phone sets up.
2. Press **Ok** to review the Terms & Conditions.
3. Press **Down** to read the Terms & Conditions and **Ok** to accept them. You must review four screens.
4. When you finish, the phone's Main Menu is shown.

STEP 2

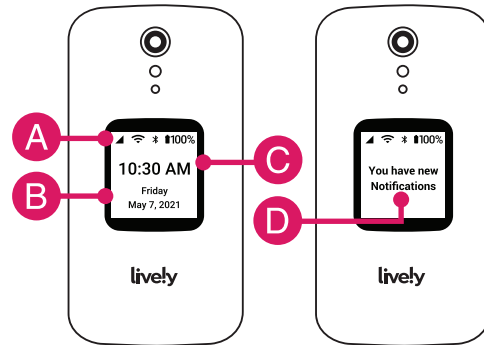


STEP 4



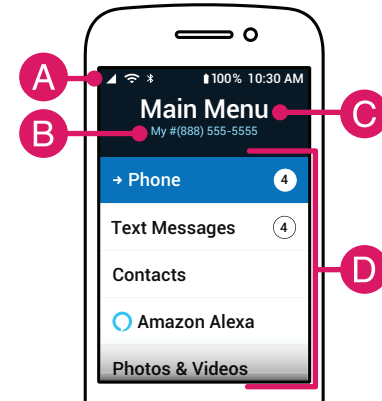
Outside Screen Overview

- A. Status Bar** – Shows you signal strength, wireless connectivity, Bluetooth and battery information.
- B. Date** – Shows the date.
- C. Current Time** – Displays the current time.
- D. Alerts** – Shows information about incoming and missed calls, voicemails and text messages.



Inside Screen Overview

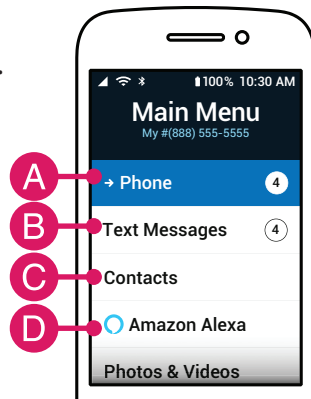
- A. Status Bar** – Shows you signal strength, wireless connectivity, Bluetooth and battery information.
- B. Phone Number** – Shows your phone number.
- C. Title Bar** – Shows the name of the screen you are viewing.
- D. Menu** – Shows a list of the phone's options.



Main Menu

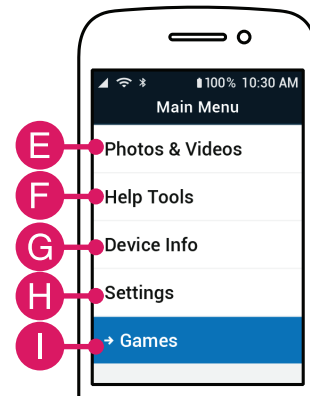
The Main Menu shows a list of all your phone's options. You can select an option to perform a task, including:

- A. Phone** – Make calls, see call history or check voicemail.
- B. Text Messages** – Read received messages and send texts.
- C. Contacts** – View or add a new contact.
- D. Amazon Alexa** – Set up Alexa to ask questions, get information, and more. (Optional)



Main Menu (continued)

- E. Photos & Videos** – View or capture photos or videos.
- F. Help Tools** – Access helpful tools, such as a flashlight, calculator, FM radio and more.
- G. Device Info** – View phone information, such as remaining battery, storage and signal strength.
- H. Settings** – Adjust sounds, notifications, colors and more.
- I. Games** – Play fun games that stimulate your brain.



Status Bar

The Status Bar at the top of your screen shows you signal strength, wireless connectivity, Bluetooth status, battery and current time information.



- A. Cellular Signal Strength** – Affects your call quality. The more the triangle is filled in, the stronger your signal.
- B. Wi-Fi Status** – Shows the phone's Internet connection and signal strength.

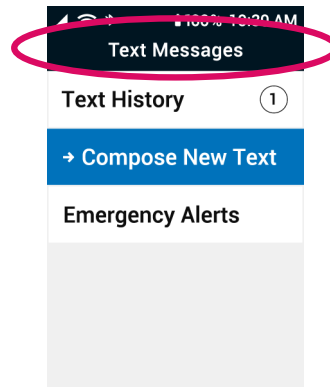
Status Bar (continued)



- C. Bluetooth Status** – Lets you know if you're connected to a Bluetooth device such as a car stereo or wireless headphones. Turn this feature on or off under Settings.
- D. Battery Level** – Allows you to know how much battery you have left.
- E. Current Time** – Shows the current time.

Title Bar

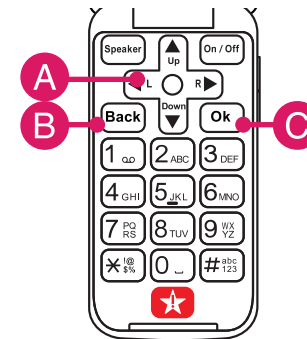
The Title Bar at the top of the menu shows the name of the screen you are viewing.



Navigation Buttons

At the top of your keypad you will find the six buttons that are used to navigate your phone.

- A. Directional Arrows** – Press or to navigate through the phone's menus.
- B. Back** – Takes you one step back from your last action.
- C. Ok** – Confirms a selection.



Section 2: Learning the Basics

Topics

- Turning the Phone On/Off
- Adding a Contact
- Making a Call
- Sending a Text Message
- Taking a Photo
- Setting Up Your Voicemail Greeting
- Connecting to Wi-Fi
- Calling Urgent Response

Turning the Phone On/Off

1. Press and hold **On/Off**. The phone turns on or off.

Adding a Contact

1. From the Main Menu, press **Up** or **Down** to select **Contacts** and press **Ok**.
2. Press **Up** or **Down** to select **Add Contact** and press **Ok**.

Adding a Contact (continued)

3. Press **Up** or **Down** to select **First Name** and use the keypad to type the name.

See "Typing Text Messages with the Keypad" on page 59 for help typing a message.

4. Press **Up** or **Down** to select **Last Name** and use the keypad to type the name.

STEP 3

The screenshot shows the 'Add Contact' screen. The 'First Name' field contains 'Anna'. The 'Last Name' field contains 'Last Name'. The 'Phone Number' field is empty. A 'Save Contact' button is at the bottom.

Adding a Contact (continued)

5. Press  or  to select **Phone Number** and use the keypad to enter the number.
6. Press  or  to select **Save Contact** and press .

NOTE

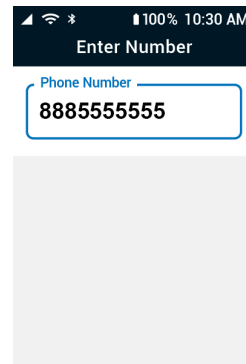
After a contact is saved, you can select their name in your phone menu Contacts and press  to call them.

Making a Call

Dialing a Phone Number:

1. Open the phone. The Main Menu displays.
2. Dial the 10-digit number on the keypad, and press  to call.

STEP 2



Making a Call (continued)

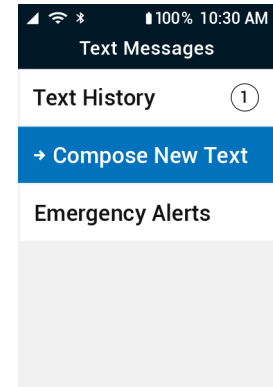
Calling an Existing Contact:

1. From the Main Menu, press  or  to select **Contacts** and press **Ok**.
2. Press  or  to select a contact's name from the list and press **Ok**.
3. Press  or  to select the phone number you want to call and press **Ok**.
4. Press  or  to select **Dial Call** and press **Ok**.

Sending a Text Message

1. From the Main Menu, press  or  to select **Text Messages** and press **Ok**.
2. Press  or  to select **Compose New Text** and press **Ok**.
3. Press  or  to select **New Number** or **From Contacts** and press **Ok**.

STEP 2

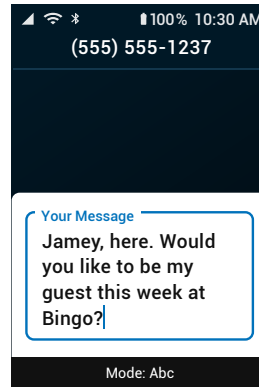


Sending a Text Message (continued)

4. Enter the 10-digit number or press  or  to select a contact from the list and press .
5. Type a message and press  to send.

See "Typing Text Messages with the Keypad" on page 59 for help typing a message.

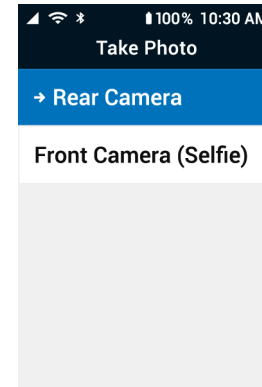
STEP 5



Taking a Photo

1. From the Main Menu, press  or  to select **Photos & Videos** and press .
2. Press  or  to select **Camera** and press .
3. Press  or  to select **Take Photo** and press .
4. Press  or  to select **Rear Camera** or **Front Camera (Selfie)** and press .

STEP 4



Taking a Photo (continued)

5. Aim the camera and press **Ok** to take a picture.
6. Press **Left** or **Right** to select **Save** and press **Ok** to keep the picture.

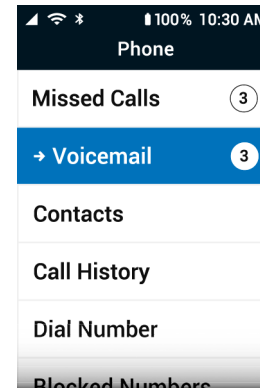
STEP 6



Setting Up Your Voicemail Greeting

1. From the Main Menu, press **Up** or **Down** to select **Phone** and press **Ok**.
2. Press **Up** or **Down** to select **Voicemail** and press **Ok**. The phone dials your voicemail.
3. Follow the prompts using the keypad to record your greeting.

STEP 2



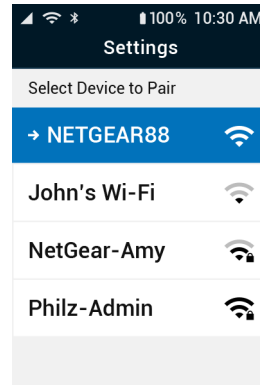
Connecting to Wi-Fi

1. From the Main Menu, press  or  to select **Settings** and press .
2. Press  or  to select **Bluetooth & Wi-Fi** and press .
3. Press  or  to select **Wi-Fi: Off** and press .
4. Press  or  to select **Wi-Fi: Off** and press .
5. Press  or  to select **On** and press .

Connecting to Wi-Fi (continued)

6. Press  or  to select **Available Networks** and press . The phone searches for available Wi-Fi networks and displays a list.
7. Press  or  to select the name of the Wi-Fi network you want to connect to and press .

STEP 6



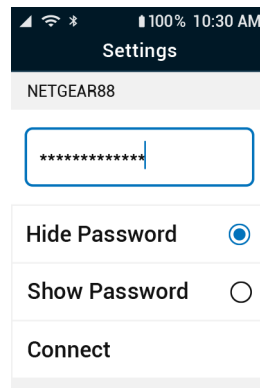
Connecting to Wi-Fi (continued)

8. Use the keypad to type the Wi-Fi password, press  or  to select **Connect** and press . The phone connects to Wi-Fi.

See "Typing Text Messages with the Keypad" on page 59 for help typing a message.

TIP

Select **Show Password** to see what you are typing.

STEP 8


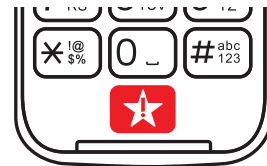
Calling Urgent Response

Press the  Urgent Response button to get help in an unsafe or uncertain situation. (Access to Urgent Response Agents requires purchase of a Lively™ Health & Safety Package).

There is a 6-second delay before you are connected to Urgent Response. This lets you cancel the call if you accidentally pressed the button.

NOTE

If you accidentally call Urgent Response, please stay on the line and advise the Agent that it is not an emergency. Our Agents are notified of attempted calls, take each one seriously, and are trained to call back to confirm your situation.



Section 3: Phone Calls

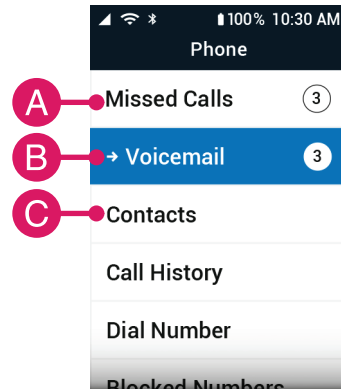
Topics

- Phone Overview
- Missed Calls
- Voicemail
- Contacts
- Call History
- Dial Number
- Blocked Numbers
- Answering or Ignoring a Call
- Speakerphone
- Adjusting the Call Volume
- Adjusting the Ringer Volume

Phone Overview

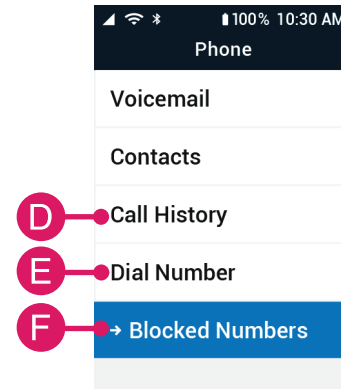
Selecting Phone from the Main Menu shows you the following options:

- A. Missed Calls** – See which calls you missed.
- B. Voicemail** – Listen to voice messages from calls you missed.
- C. Contacts** – Save phone numbers with a contact name for quicker dialing.



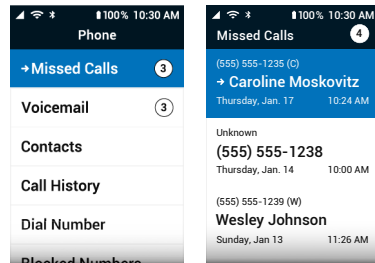
Phone Overview (continued)

- D. Call History** – See your incoming and outgoing call history.
- E. Dial Number** – Make a call by dialing the number.
- F. Blocked Numbers** – See which numbers you have blocked from calling you.



Missed Calls

Missed Calls – Incoming calls that ended before you could answer.



Voicemail

Voicemail lets people leave audio recordings that you can listen to later if you miss a call. You will receive a notification on both the outside and inside screens when you have a voicemail. To access your voicemail:

1. From the Main Menu, select **Phone** and press **Ok**.
2. Select **Voicemail** and press **Ok**.
3. The phone calls your voicemail. Listen to the prompts and press the buttons on the keypad to access your messages.

When you are finished press **Back** or close your phone to hang up.

Contacts

Contacts is where you can save the phone numbers of your most frequently called contacts so that you don't have to manually dial their number each time. To add a new contact:

1. From the Main Menu, select **Contacts** and press **Ok**.
2. Select **Add New Contact** and press **Ok**.
3. Select **First Name** and use the keypad to type the name.
4. Select **Last Name** and use the keypad to type the name.

Contacts (continued)

5. Select **Phone Number** and use the keypad to enter the number.
6. Select **Save Contact** and press **Ok**.



*After a contact is saved, you can select their name in the contacts list and press **Ok** to call them.*

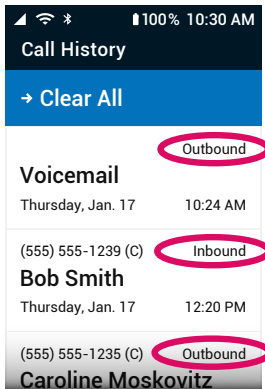
STEP 6

Call History

From Call History you can view your inbound, outbound and missed call history. Select any record for more options like calling back and viewing caller details.

There are two call history records:

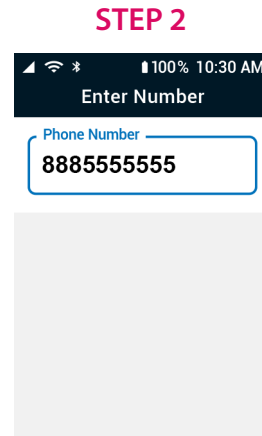
- **Inbound** – Incoming calls that were answered.
- **Outbound** – All outgoing calls that you made.



Dial Number

Dialing a Phone Number:

1. Open the phone. The Main Menu is shown.
2. Enter the 10-digit phone number and press **Ok** to dial.



STEP 2

Dial Number (continued)

Calling an Existing Contact:

1. From the Main Menu, select **Contacts** and press **Ok**.
2. Select a contact's name from the list and press **Ok**.
3. Select the phone number you want to call and press **Ok**.
4. Select **Dial Call** and press **Ok**.

Blocked Numbers

Blocked Numbers shows phone numbers that you have blocked from calling you. When you block a number, the phone will not ring, and calls will go directly to voicemail.

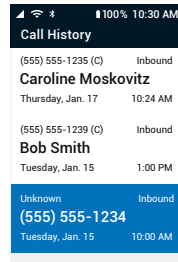
To block a number:

1. From the Main Menu, select **Phone** and press **Ok**.
2. Select **Call History** or **Missed Calls** and press **Ok**.

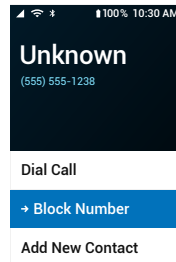
Blocked Numbers (continued):

3. Choose the number you want to block and press **Ok**.
4. Select **Block Number** and press **Ok**. The number is blocked.

STEP 3



STEP 4

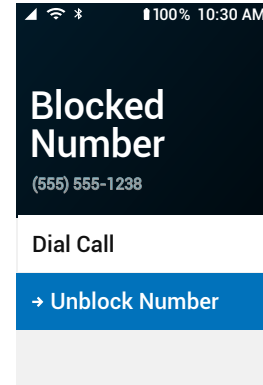


Blocked Numbers (continued)

To unblock a number:

1. From the Main Menu, select **Phone** and press **Ok**.
2. Select **Blocked Numbers** and press **Ok**.
3. Select the number you want to unblock and press **Ok**.
4. Select **Unblock Number** and press **Ok**. The number is unblocked.

STEP 4



Answering or Ignoring a Call

Your phone will ring to notify you when someone is calling. The outside screen shows information available about the caller. Open the phone and you will have the option to answer or reject the call. Rejecting a call will send the caller to your voicemail.

To answer or dismiss the call:

- Open your phone and select **Answer** to speak with the caller or **Ignore** to reject the call. Press **Ok**.

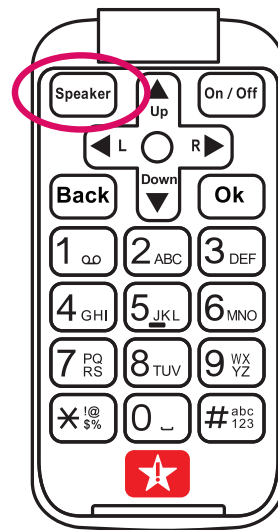
Speakerphone

While you are in a call, you can listen to the caller through either the earpiece speaker or the speakerphone.

The earpiece allows you to have a private conversation if you are in a public setting, while the speakerphone allows you to free your hands or allow other people surrounding you to participate in the conversation.

To switch between the earpiece speaker and speakerphone while on an active call:

- Press the Speaker button



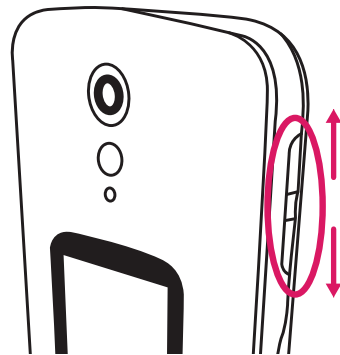
Adjusting the Call Volume

To adjust the call volume while on an active call:

- Press the upper end of the Volume Button to increase the call volume
- Press the lower end of the Volume Button to decrease the call volume

NOTE

As you adjust the call volume, a menu appears to show the current volume level (Maximum, High, Medium or Low).



Adjusting the Ringer Volume

To adjust the ringer volume while viewing the Home Screen:

- Press the upper end of the Volume Button to increase the ringer volume.
- Press the lower end of the Volume Button to decrease the ringer volume.

NOTE

As you adjust the ringer volume, a menu appears to show the current volume level (Maximum, High, Medium, Low or Silent).

Section 4: Text Messages

Topics

- Text Messages Overview
- Reading and Replying to Text Messages
- Sending New Text Messages
- Checking Emergency Alerts
- Typing Text Messages with the Keypad
- Sending Photo Messages
- Deleting Text Messages

Text Messages Overview

Text Messages are a quick way to send short messages.

Select Text Messages from the Main Menu for the following options:

- A. Text History** – A list of text message conversations you have had and can reply to.
- B. Compose New Text** – Create a new text message.
- C. Emergency Alerts** – Shows any active emergency alerts in your area.

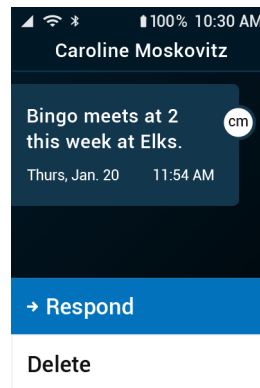
Reading and Replying to Text Messages

- 1.** From the Main Menu, select **Text Messages** and press **Ok**.
- 2.** Select **Text History** and press **Ok**.
- 3.** Select a contact or phone number and press **Ok**. Your conversation with that person opens.

Reading and Replying to Text Messages (continued)

4. Select **Respond** to reply to the message and press **Ok**.
5. Use the keypad to type a message and press **Ok** to send.

STEP 4



Sending New Text Messages

1. From the Main Menu, select **Text Messages** and press **Ok**.
2. Select **Compose New Text** and press **Ok**.
3. Choose either **From Contacts** or **New Number** and press **Ok**.
4. Select the recipient from Contacts or enter the phone number.
5. Use the keypad to type a message and press **Ok** to send.

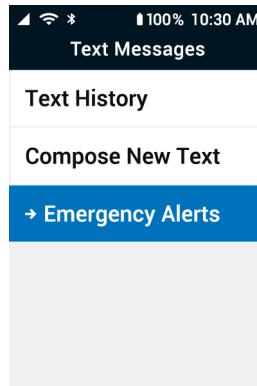
Checking Emergency Alerts

Emergency Alerts show active emergency alerts in your area. You will get a notification when the phone receives an emergency alert.

To check emergency alert messages:

1. From the Main Menu, select **Text Messages** and press **Ok**.
2. Select **Emergency Alerts** and press **Ok**.

STEP 2



Typing Text Messages with the Keypad

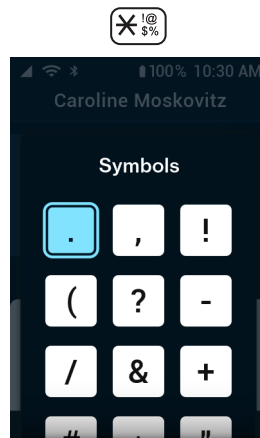
You can use the numeric keypad to enter numbers, letters and symbols to compose your text message.

Use these buttons to type a message on the phone's numeric keypad:

- **2–9** – Types numbers and letters.
- **Up**, **Down**, **Left** and **Right** arrows – Move over the typed letters.
- **Back** – Delete a character.
- **0** – Add a space.

Typing Text Messages with the Keypad (continued)

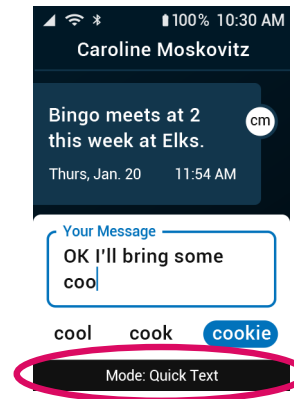
- – Add a period.
- – Displays a list of punctuation that you can select.
- – Press repeatedly to cycle through the text entry modes (Quick Text, abc, Abc, ABC and 123).



Typing Text Messages with the Keypad (continued)

While typing a message, press to choose one of these text entry modes:

- **Quick Text** (Predictive) – The phone predicts what word you are typing. Press the button with the letter you need once. When you're done typing a word, select the word you want with the and arrows.



Typing Text Messages with the Keypad (continued)

- **abc** (All Lowercase) – Press a button repeatedly to cycle through the letters. All letters are lowercase.
- **Abc** (Initial Capitalized) – Press a button repeatedly to cycle through the letters. The first letter is capitalized, and then the mode changes to “abc.”
- **ABC** (All Capitalized) – Press a button repeatedly to cycle through the letters. All letters are uppercase.
- **123** (Numeric) – Types numeric characters only.

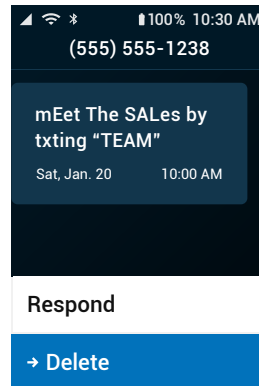
Sending Photo Messages

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Photo/Video Gallery** and press **Ok**.
3. Select a photo and press **Ok**.
4. Select **Photo Options** and press **Ok**.
5. Select **Share Photo** and press **Ok**.
6. Choose either **From Contacts** or **New Number**.
7. Select the recipient or enter the phone number.
8. Type a message and press **Ok** to send.

Deleting Text Messages

1. From the Main Menu, select **Text Messages** and press **Ok**.
2. Select **Text History** and press **Ok**.
3. Select a contact or phone number and press **Ok**. Your conversation with that person opens.
4. Select **Delete** and press **Ok**.
5. The phone confirms that you want to delete the message. Select **Delete** again and press **Ok**. The phone deletes the most recent text message.

STEP 4



Section 5: Photos & Videos

Topics

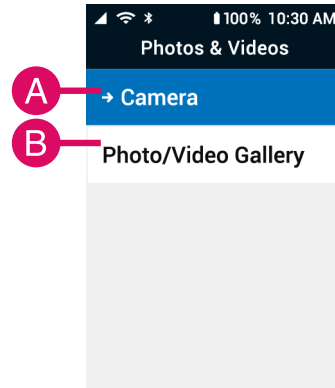
- Photos & Videos Overview
- Taking a Photo
- Recording a Video
- Viewing Your Photos and Videos
- Deleting Your Photos and Videos
- Sharing Your Photos

Photos & Videos Overview

The Camera allows you to take pictures and videos of precious moments and share with friends and family.

Select **Photos and Videos** from the Main Menu for the following options:

- A. Camera** – Take photos and videos.
- B. Photo/Video Gallery** – View photos and videos you have captured or received.



Taking a Photo

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Camera** and press **Ok**.
3. Select **Take Photo** and press **Ok**.
4. Select **Rear Camera** or **Front Camera (Selfie)** and press **Ok**.
5. Aim the phone toward the subject and press **Ok** to take a photo.
6. The photo you took is shown. Select **Save** or **Discard** and press **Ok**.

NOTE Press  to zoom in and  to zoom out.

Recording a Video

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Camera** and press **Ok**.
3. Select **Record Video** and press **Ok**.
4. Select **Rear Camera** or **Front Camera (Selfie)** and press **Ok**.

Recording a Video (continued)

5. Aim the phone toward the subject and press **Ok** to start recording.
6. When you are finished, press **Ok** to stop recording.
7. The video you took is shown. Select **Save** or **Discard** and press **Ok**.

NOTE

Press  to zoom in and  to zoom out.

STEP 5



STEP 6



Viewing Your Photos and Videos

After you have captured a photo or video, you can view it by accessing the Photo/Video Gallery.

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Photo/Video Gallery** and press **Ok**.
3. Use the , ,  and  arrows to navigate through the photos.
4. Select a photo or video and press **Ok** to view it.

Deleting Your Photos and Videos

While viewing your **Photo/Video Gallery**, you can delete any photos that you no longer need.

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Photo/Video Gallery** and press **Ok**.
3. Use the , ,  and  arrows to navigate through the photos.
4. Select a photo or video and press **Ok** to view it.

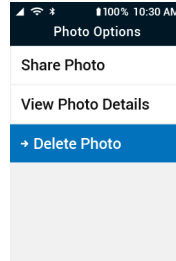
Deleting Your Photos and Videos (continued)

5. Press **Ok** to open **Photo Options**.
6. Select **Delete Photo** or **Delete Video** and press **Ok**.
7. Select **Delete Photo** or **Delete Video** again and press **Ok**.

STEP 5



STEP 6



Sharing Your Photos and Videos

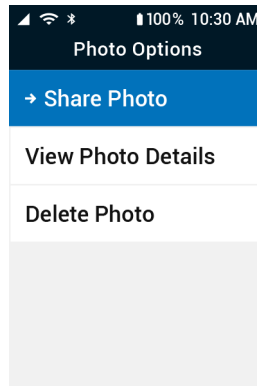
Text the photos you take to other people.

1. From the Main Menu, select **Photos & Videos** and press **Ok**.
2. Select **Photo/Video Gallery** and press **Ok**.
3. Select a photo or video and press **Ok**.
4. Select **Photo Options** or **Video Options** and press **Ok**.

Sharing Your Photos and Videos (continued)

5. Select **Share Photo** or **Share Video** and press **Ok**.
6. Choose either **From Contacts** or **New Number**.
7. Select the recipient or enter the phone number.
8. Type a message and press **Ok** to send.

STEP 5



Section 6: Lively Voice

Topics

- Setting up Amazon Alexa
- Setting up the Lively skill
- Using Alexa
- Disabling Alexa

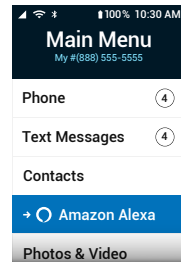
Visit greatcall.com/FlipLearn for a library of Alexa how-to guides and step-by-step videos.

Setting up Alexa

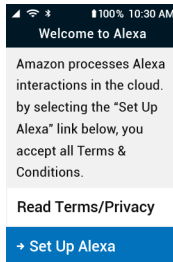
Amazon Alexa gives you a way to easily navigate your phone with voice controls. It is not required but can provide a better experience when using the phone. Before you start, make sure that your phone is connected to a Wi-Fi network.

1. From the Main Menu, select **Amazon Alexa** and press **Ok**.
2. Select **Set Up Alexa** and press **Ok**.

STEP 1



STEP 2



Setting up Alexa (continued)

3. Select **Sign In To Amazon** and press **Ok**.

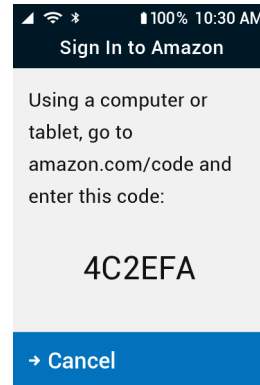
OR

Select **Skip Sign-In** and press **Ok**. Skip to step 8 on page 79.

(Create an Amazon account if you do not already have one.)

4. On a computer or tablet, go to amazon.com/us/code, log in to Amazon, and on the Amazon code page enter the code that displays on your phone's screen.

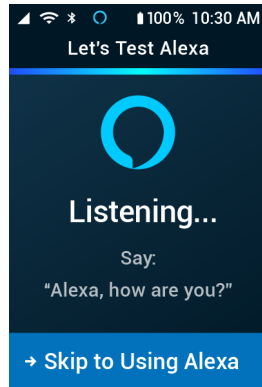
STEP 4



Setting up Alexa (continued)

5. Wait while Amazon Alexa connects with your Amazon account.
6. Press **Ok** to select **Next**.
7. When prompted, say, "Alexa, how are you?" out loud. Alexa responds to you.

STEP 7



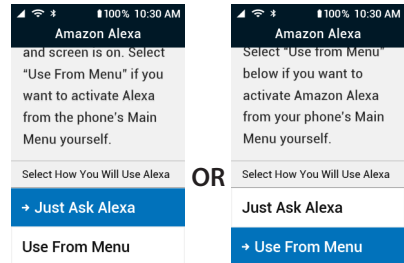
Setting up Alexa (continued)

8. Press **Ok** to select **Next: Using Alexa**.
9. Choose how you want to use Alexa and press **Ok**:
 - Select **Just Ask Alexa** so you can ask Alexa a question when the phone is open.

OR

 - Select **Use from Menu** if you want to activate Alexa in the menu yourself.
10. Alexa is set up. Press **Ok** to close.

STEP 9



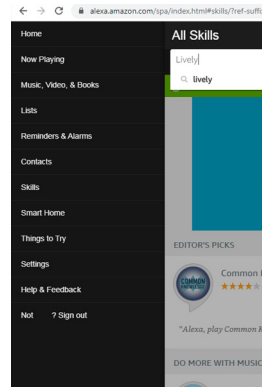
Setting up Lively Skill

The Lively skill lets you control the phone with your voice using Amazon Alexa.

Before you start, make sure that you have set up Alexa.

1. Use a computer or tablet to go to alexa.amazon.com and sign into your Amazon account. The Alexa home page opens.
2. Select **Skills** from the menu, type "Lively" in the search bar and press **Enter**.

STEP 2



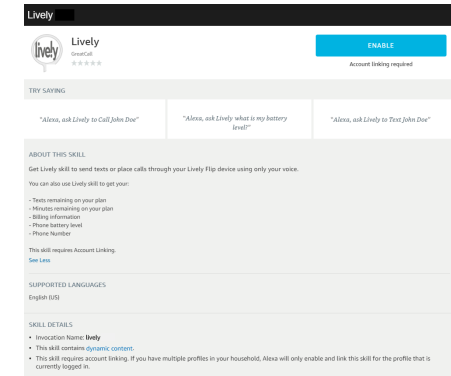
Setting up Lively Skill (continued)

3. Select the Lively skill and click **ENABLE**.
4. To log in to your Lively Account, type your username and password. Click **Sign In**.

NOTE

*If you don't know your passphrase, call customer service at **1-800-733-6632**.*

STEP 3



Setting up Lively Skill (continued)

5. Type a nickname for each phone on your account and click **Continue**. A success screen is shown and the phone is linked to the Lively skill.

NOTE

Alexa uses this nickname to identify the device. For example, with a nickname, Alexa can say "Jane's phone has 30 minutes remaining for this month" instead of "888-555-5555 has 30 minutes remaining for this month."

STEP 5

Name your devices.

Please give a name to each of the following devices linked to your account. These names will be

5555551239

BBY user2

5555551240

Gwen (from book club)

5555551241

Dr.David

5555551242

Brett Jr.

5555551243

Kelly's back-up phone

5555551244

Sidney's cell

Submit

Using Alexa

Use Alexa to help navigate the phone or find answers to questions. Before using Alexa, make sure that you are connected to a Wi-Fi network and that you have set up Amazon Alexa.

Ask Alexa a Question:

1. Open the phone.

OR

From the Main Menu, select **Amazon Alexa** and press **Ok**.

Using Alexa • Ask Alexa a Question (continued):

2. To get started, simply ask a question. Start by saying the word “Alexa” for general questions.
 - “Alexa, what is the weather in Seattle?”
 - “Alexa, what time is it in Denver?”
 - “Alexa, set a timer for 1 minute.”
3. Alexa answers your question and returns you to the Main Menu.

NOTE

If you ask something that Alexa cannot do, Alexa will tell you that it is not supported.

Using Alexa (continued)

Ask the Lively Skill:

The Lively skill helps you navigate and interact with your phone through Alexa.

Before using Alexa, make sure that you are connected to a Wi-Fi network and have set up Amazon Alexa and the Lively skill.

1. Open the phone.

OR

From the Main Menu, select **Amazon Alexa** and press **Ok**.

Using Alexa • Ask the Lively Skill (continued):

2. To get started, just say "Alexa, ask Lively to..." You can ask the Lively skill for help with things like:
 - "Alexa, ask Lively to call Dr. Smith."
 - "Alexa, ask Lively to text Bill."
 - "Alexa, ask Lively how many minutes I have left."
3. Alexa answers your question and returns you to the Main Menu.

Disabling Alexa

If you want to stop using Alexa on your Lively Flip, follow these four steps to disable Alexa.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Amazon Alexa** and press **Ok**.
3. Select **Sign Out of Amazon** or **Disable Alexa** and press **Ok**.
4. Select **Sign Out of Amazon** or **Disable Alexa** and press **Ok** again to confirm.

NOTE

To use Alexa again, you must go through Amazon Alexa setup again.

Section 7: Helpful Tools

Topics

- Flashlight
 - Magnifier
 - Clock
- Calculator
 - FM Radio
 - Mobile Support

Flashlight

The built-in flashlight helps you see in low light.

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Flashlight** and press **Ok**.
3. Select **On** and press **Ok**.
4. To turn off the flashlight, close the phone.

NOTE

The flashlight automatically turns off after 15 minutes to save battery.

Magnifier

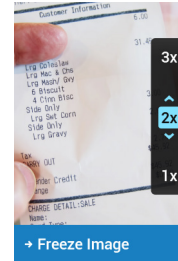
The magnifier tool uses the phone's camera to help you see small text or objects.

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Magnifier** and press **Ok**.
3. Aim the camera and press **Up** to zoom in and **Down** to zoom out.
4. Press **Ok** to Freeze or Unfreeze the image.

STEP 3



STEP 4



Clock

Set alarms and timers, or use the stopwatch to help keep track of time.

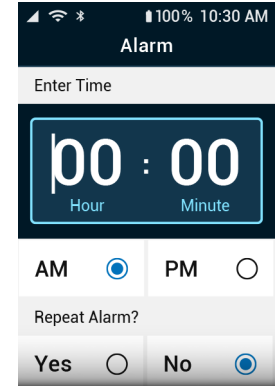
Set the alarm clock:

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Clock** and press **Ok**.
3. Select **Alarm** and press **Ok**.
4. Select **Set New Alarm** and press **Ok**.

Clock • Set the alarm clock (continued):

5. Enter the time you want the alarm to go off, using 3–4 digits. For example, enter “700” for 7:00 or “1100” for 11:00.
6. Select **AM** or **PM** and press **Ok**.

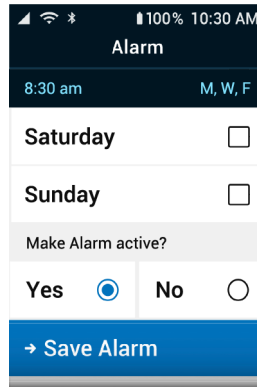
STEP 5



Clock • Set the alarm clock (continued):

7. If you want the alarm to repeat, select **Yes** under *Repeat Alarm?* and press **Ok**. Select when you want the alarm to repeat and press **Ok**.
8. To turn on the alarm, select **Yes** under *Make alarm active?* and press **Ok**.
9. Select **Save Alarm** and press **Ok**.
10. When the alarm rings, press **Ok** to turn the alarm off.

STEP 9



Clock (continued)

Deleting an Alarm:

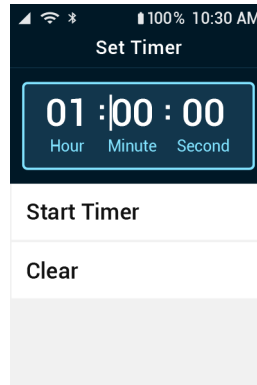
1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Clock** and press **Ok**.
3. Select the alarm you want to delete and press **Ok**.
4. Select **Delete Alarm** and press **Ok**.
5. Select **Delete Alarm** again and press **Ok**.

Clock • Deleting an Alarm (continued):

Set the timer:

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Clock** and press **Ok**.
3. Select **Timer** and press **Ok**.
4. Enter the time you want to count down, using 2 digits in the hour, minute and second fields. For example, enter "01" for 1.

STEP 4



Clock • Set the timer (continued):

5. Select **Start Timer** and press **Ok**.
6. When the time is up, the alarm rings. Press **Ok** to turn the alarm off.

Clock (continued)

Use the stopwatch:

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Clock** and press **Ok**.
3. Select **Stopwatch** and press **Ok**.

Clock • Use the stopwatch (continued):

4. Select **Start** and press **Ok**. The stopwatch starts.
 - To pause, select **Stop** and press **Ok**. Select **Resume** and press **Ok** to start the stopwatch again.
 - To track laps, select **Lap** and press **Ok**. The lap times are shown at the bottom of the screen.
 - To reset the time, select **Reset** and press **Ok**.

Calculator

The calculator helps you add, multiply, subtract and divide.

1. From the Main Menu, select **Help Tools** and press **Ok**.
2. Select **Calculator** and press **Ok**.
3. Type the first number.

Calculator (continued)

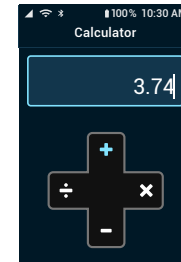
4. Use the arrows to add an addition ()^{Up}, subtraction ()^{Down}, division ()^L or multiplication ()^R sign.

5. Type the second number.

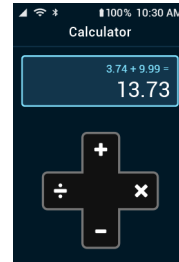
6. Press **Ok** to calculate the total.

NOTE Press  to enter a decimal. Press **Back** to delete a character.

STEP 4



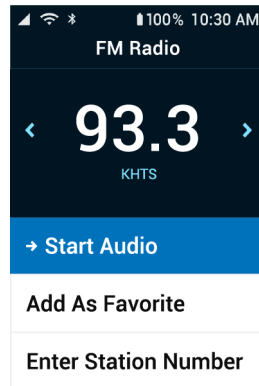
STEP 6



FM Radio

1. Connect headphones to the 3.5mm audio jack on the side of the phone.
2. From the Main Menu, select **Help Tools** and press **Ok**.
3. Select **FM Radio** and press **Ok**.
4. To navigate through or save channels:
 - To find available stations, press **◀L** or **R▶**

STEP 4



- **FM Radio** (continued)
- To save a station as a favorite, select **Add as Favorite** and press **Ok**.
- To type in a station number with the keypad, select **Enter Station Numbers** and press **Ok**. Do not enter the decimal. For example, enter “933” to tune to 93.3.
- To choose a station you saved, select **Favorite Stations** and press **Ok**.
- Use the phone’s volume buttons to raise or lower the volume.

NOTE

While the radio is playing, **Now Playing on Radio** appears on the Main Menu for quick access to the radio settings.

Mobile Support

Mobile Support lets the GreatCall team help you remotely with problems on the phone.

- If you have questions, call us toll-free at:
1-800-733-6632

Section 8: Changing Settings

Topics

- Urgent Response Service
- Volumes & Sounds
- Notifications
- Contacts Sort
- Text Mode
- Connecting to Wi-Fi
- Connecting with Bluetooth
- Accessibility
- Tips
- Emergency Alerts
- Color Options

Urgent Response Service

The Urgent Response button on your Lively Flip gets you access to GreatCall's unique Urgent Response Service. This service provides easy-to-use and reliable access to IAED-Certified Urgent Response Agents who will confirm your location, evaluate your situation, and get you the help you need. This feature is available with all Lively Health & Safety Packages.

To enable or disable the Urgent Response button:

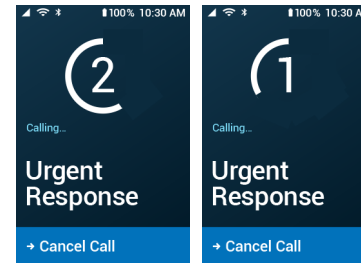
1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Urgent Response** and press **Ok**.
3. Select **Enable** or **Disable** and press **Ok**.

Urgent Response Service (continued)

To place an Urgent Response call:

- Press the  button to call Urgent Response in an uncertain or unsafe situation.

The phone counts down aloud and on-screen before the call is placed. If you need to cancel the call, press **Ok**.



Urgent Response Service • To place an Urgent Response call (continued):

- If the  button is disabled, dial  +  and press  for an Urgent Response Agent.

NOTE

If you accidentally call Urgent Response, please stay on the line and advise the Agent that it is not an emergency. Our Agents are notified of attempted calls, take each one seriously, and are trained to call back to confirm your situation.

- Dial 9-1-1 in case of emergency.

Volumes & Sounds

Adjust the volume and sounds that the phone makes.

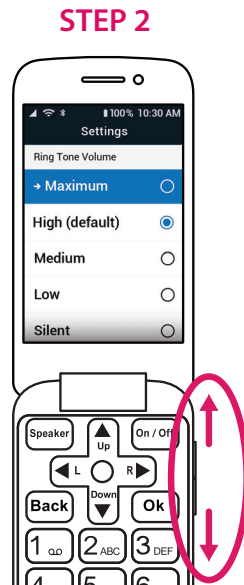
Changing the Ring Tone:

1. From the Main Menu, select **Settings** and press .
2. Select **Volumes & Sounds** and press .
3. Select **Sounds** and press .
4. Select **Ring Tone** and press .
5. Select a ring tone from the list and press .

Volumes & Sounds (continued)

Adjusting the Ring Tone Volume Level:

1. Open the phone. The Main Menu is shown.
2. Press the volume buttons on the side of the phone. The Ring Tone Volume screen shows the current volume level.



Volumes & Sounds (continued)

Turning Keypad Sounds On or Off:

When keypad sounds are turned on, the phone makes a sound when you press a button.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Volumes & Sounds** and press **Ok**.
3. Select **Sounds** and press **Ok**.
4. Select **Key Tone** and press **Ok**.
5. Select **On or Off** and press **Ok**.

Volumes & Sounds (continued)

Adjusting the Call Volume Level:

You can raise or lower the speakerphone, earpiece or headphone volume level while on a call. To adjust the volume:

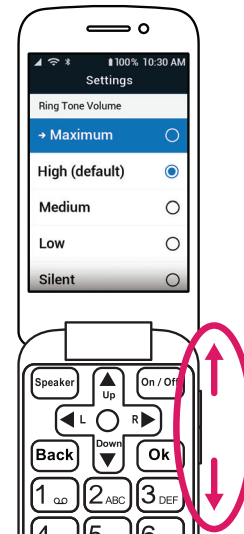
- Press the volume buttons on the side of the phone. A screen shows the current volume level.

Volumes & Sounds (continued)

Adjusting the Headphone Volume Level:

You can adjust the headphone volume while listening to the radio, a call or other audio. To adjust the headphone volume:

- Press the volume buttons on the side of the phone. A screen shows the current volume level.



Volumes & Sounds (continued)

Adjusting the Alarm Volume Level:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Volumes & Sounds** and press **Ok**.
3. Select **Volumes** and press **Ok**.
4. Select **Alarm** and press **Ok**.
5. Select a volume level (**Low**, **Medium**, **High** or **Maximum**) and press **Ok**.

Volumes & Sounds (continued)

Locking the Exterior Volume Buttons:

You can turn off (or lock) the volume buttons on the side of the phone if you keep accidentally pressing them.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Volumes & Sounds** and press **Ok**.
3. Select **Volumes** and press **Ok**.
4. Select **Lock Buttons** and press **Ok**.
5. Select **Yes** to lock the volume buttons or **No** to unlock them and press **Ok**.

Volumes & Sounds (continued)

Adjusting Volume Levels with Locked Volume Buttons:

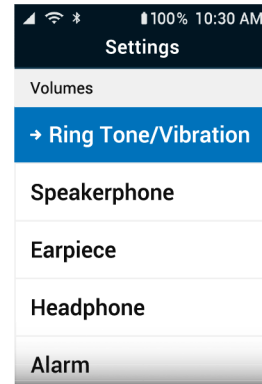
If the exterior volume buttons are turned off, you can adjust the volume in the Settings menu:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Volumes & Sounds** and press **Ok**.
3. Select **Volumes** and press **Ok**.

Volumes & Sounds • Adjusting Volume Levels with Locked Volume Buttons (continued):

4. Select what you want to change the volume of and press **Ok**. You can change the volume of:
 - **Ring Tone/Vibration**
 - **Speakerphone**
 - **Earpiece**
 - **Headphone**
 - **Alarm**
5. Select a volume level and press **Ok**.

STEP 4



Notifications

Choose whether to be notified when you receive text messages or voicemails.

Turning Text Message Notifications On or Off:

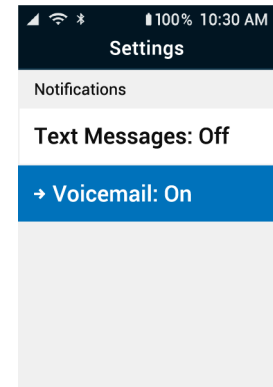
1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Notifications** and press **Ok**.
3. Select **Text Messages** and press **Ok**.
4. Select **On** or **Off** and press **Ok**.

Notifications (continued)

Turning Voicemail Notifications On or Off:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Notifications** and press **Ok**.
3. Select **Voicemail** and press **Ok**.
4. Select **On** or **Off** and press **Ok**.

STEP 3

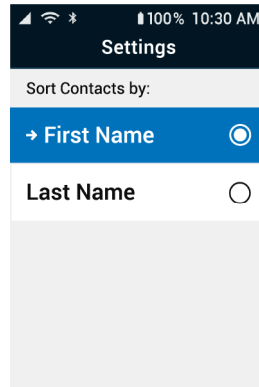


Contacts Sort

Select how your contacts are sorted in the Contacts list.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Contacts Sort** and press **Ok**.
3. Select by **First Name** or by **Last Name** and press **Ok**.

STEP 3



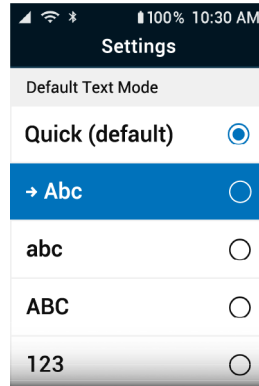
Text Mode

You can choose the default text entry mode that the phone uses.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Text Mode** and press **Ok**.
3. Choose the text entry mode you want to use and press **Ok**. You can select:
 - **Quick Text** (Predictive) – The phone predicts what word you are typing. Press the button with the letter you need once. When you're done typing a word, select the word you want with the **◀^L** and **▶^R** arrows.

Text Mode (continued)

- **abc** (All Lowercase) – Press a button repeatedly to cycle through the letters. All letters are lowercase.
- **Abc** (Initial Cap.) – Press a button repeatedly to cycle through the letters. The first letter is capitalized, and then the mode changes to “abc.”



Text Mode (continued)

- **ABC** (All Capitalized) – Press a button repeatedly to cycle through the letters. All letters are uppercase.
- **123** (Numeric) – Types numeric characters only.



While typing text, you can temporarily change the text entry mode by pressing .

Connecting to Wi-Fi

Make wireless connections with your phone.

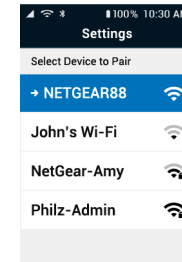
1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Bluetooth & Wi-Fi** and press **Ok**.
3. Select **Wi-Fi** and press **Ok**.
4. Select **Wi-Fi** and press **Ok**.
5. Select **Available Networks** and press **Ok**. The phone searches for available Wi-Fi networks and displays a list.

Connecting to Wi-Fi (continued)

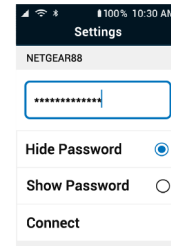
6. Select the name of the Wi-Fi network you want to connect to and press **Ok**.
7. Enter the Wi-Fi password, select **Connect** and press **Ok**. The phone connects to Wi-Fi.

NOTE Select *Show Password* to see what you are typing.

STEP 6



STEP 7



Connecting with Bluetooth

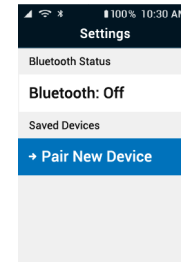
Bluetooth allows you to connect wirelessly to devices such as car stereos, portable speakers and wireless headphones. To connect to a Bluetooth device:

1. Turn on the Bluetooth device you want to connect to and put it in Bluetooth pairing mode. See the instructions that came with the device for more information.
2. From the Main Menu, select **Settings** and press **Ok**.
3. Select **Bluetooth & Wi-Fi** and press **Ok**.

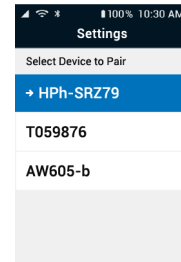
Connecting with Bluetooth (continued)

4. Select **Bluetooth** and press **Ok**.
5. Select **Pair New Device** and press **Ok**. The phone searches for nearby devices and lists them.
6. Select the Bluetooth device you want to connect to and press **Ok**. The phone pairs to the Bluetooth device.

STEP 5



STEP 6



Accessibility

The Accessibility settings let you customize settings to make it easier to use the phone.

Changing the Text Size:

You can increase the Text Size the phone uses to make it easier to read.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **Text Size** and press **Ok**.
4. Select **Regular (default)** or **Extra Large** and press **Ok**.

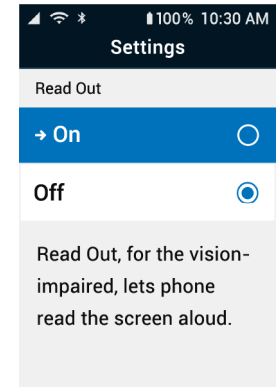
Accessibility (continued)

Turning Read Out On or Off:

Turning on Read Out sets the phone to read screen content out loud to you.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **Read Out** and press **Ok**.
4. Select **On** or **Off** and press **Ok**.

STEP 4



Accessibility (continued)

Turning Real Time Text (RTT) On or Off:

Real Time Text lets you use text to communicate during a phone call.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **RTT** and press **Ok**.
4. Select **On** or **Off** and press **Ok**.

NOTE

*To use RTT, select a phone number from the Contacts list, select **Use RTT** and press **Ok**.*

Accessibility (continued)

Turning Hearing Aid Compatibility On or Off:

Turning on Hearing Aid Compatibility (HAC) makes the phone compatible with hearing aids during phone calls.

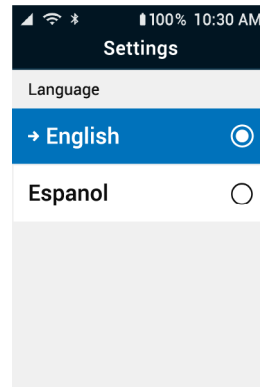
1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **HAC** and press **Ok**.
4. Select **On** if you use hearing aids or **Off** if you do not and press **Ok**.

Accessibility (continued)

Changing the Phone's Language:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Accessibility** and press **Ok**.
3. Select **Language** and press **Ok**.
4. Select **English** or **Español** and press **Ok**.

STEP 4



Tips

Tips shows helpful information about how to navigate and use the phone.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Tips** and press **Ok**.
3. Select **On** or **Off** and press **Ok**.

Emergency Alerts

Emergency Alerts show active emergency alerts in your area. You can choose the kinds of alerts you receive on the phone.

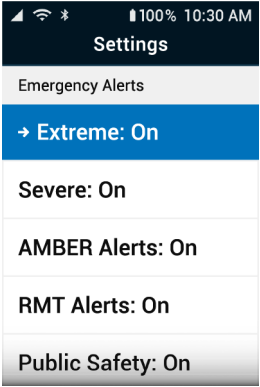
Selecting the Types of Emergency Notifications:

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Emergency Alerts** and press **Ok**. A menu of emergency alert types is shown, including:
 - Extreme
 - Severe

Emergency Alerts • Selecting the Types of Emergency Notifications (continued):

- AMBER Alerts
 - RMT (Required Monthly Test) Alerts
 - Public Safety
 - State/Local Test
3. Select an emergency alert and press **Ok**.
 4. Select **On** if you want to receive that type of alert or **Off** and press **Ok**.

STEP 2



Emergency Alerts (continued)

Changing How Emergency Alerts are Received:

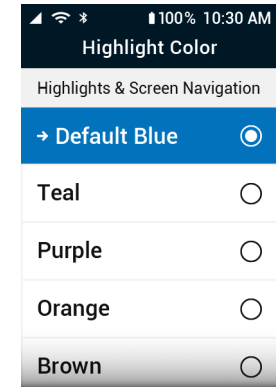
1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Emergency Alerts** and press **Ok**.
3. Toward the bottom of the screen, select **Vibrate Alert** or **Audio Alert** and press **Ok**.
4. Select **On** or **Off** and press **Ok**.

Color Options

You can customize the color the phone uses to highlight a menu item for screen navigation.

1. From the Main Menu, select **Settings** and press **Ok**.
2. Select **Highlight Color** and press **Ok**.
3. Select the color the phone should use when highlighting a menu item and press **Ok**.

STEP 3



Section 9: Additional Information

Topics

- Brain Games
- Getting Information About Your Phone
- Contacting Us

Brain Games

The phone has fun brain-training games to help improve your memory and navigation.

- **Eye for Detail** – Work out your memory for better recall later. Briefly view a series of 3-5 images on the screen and then match where identical images appeared.
- **Right Turn** – Exercise your spatial rotation skills to improve navigation. View two images side by side and decide if they are the same or if they are mirror images.
- **To-Do List Training** – Exercise your short-term memory. Review a set of instructions, and use your memory to follow them in order.

Getting Information About Your Phone

1. From the Main Menu, select **Device Info** and press **Ok**.
2. Select **Device Info** and press **Ok**. A menu of available device information is shown, including information about:
 - Phone Usage
 - Device Information
 - Device Storage
 - Battery
 - Signal
 - Legal Info
3. Select a category that you want more information about and press **Ok**.

Contacting Us

If you have any questions or comments, we're here to help:

- Send us an email at:
customerservice@greatcall.com
- Call us toll-free at:
[1-800-733-6632](tel:1-800-733-6632)
- Write to us at:
GreatCall Customer Service
P.O. Box 4428
Carlsbad, CA 92018

Legal

Customer Agreement

BY USING THE LIVELY FLIP AND GREATCALL SERVICES, YOU ARE AGREEING TO BE BOUND BY THE CUSTOMER AGREEMENT. TO REVIEW THE MOST CURRENT VERSION OF THE CUSTOMER AGREEMENT, WHICH GOVERNS YOUR USE OF THE LIVELY FLIP AND GREATCALL SERVICES, PLEASE VISIT WWW.GREATCALL.COM/LEGAL/CUSTOMER-AGREEMENT.

Arbitration Agreement, Class Action Waiver, Jury Waiver, and Forum Selection Clause

BY USING THE LIVELY FLIP AND GREATCALL SERVICES, YOU ARE AGREEING TO BE BOUND BY OUR ARBITRATION AGREEMENT, CLASS ACTION WAIVER, AND FORUM SELECTION CLAUSE IN THE CUSTOMER AGREEMENT. TO REVIEW THE MOST CURRENT VERSION OF THIS CLAUSE, PLEASE VISIT WWW.GREATCALL.COM/LEGAL/CUSTOMER-AGREEMENT.

Limited Warranty

To View Our Standard Limited Warranty for GreatCall products, please visit <https://www.greatcall.com/legal/warranty>.

Health And Safety Statement

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked. Check the laws and regulations on the use of wireless phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

CONDITIONS OF USE:

You are advised to switch off the phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on aircrafts.

If your phone is a unibody device, where the back cover and battery are not removable, disassembling the phone will void your warranty. Disassembling the phone can cause bodily injury if the battery is punctured.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions, such as moisture, humidity, rain, infiltration of liquids, dust, sea air, etc. The manufacturer's recommended operating temperature range is -20°C (-4°F) to +60°C (140°F).

At over 55°C (131°F), the legibility of the phone's display may be impaired, though this is temporary and not serious.

Do not open, dismantle, or attempt to repair your phone yourself.

Do not drop, throw, or bend your phone.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your phone should not be disposed of in a municipal waste.

Please check local regulations for disposal of electronic products.

Remember to make backup copies or keep a written record of all important information stored on your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, orientation, or movements.

PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization has been obtained, if necessary, in order to record private or confidential conversations or take a

photograph of another person; the manufacturer, the seller or vendor of your phone (including the carrier) disclaim any liability which may result from improper use of the phone.

BATTERY:

For non-unibody device, where the battery is removable:

- Do not attempt to open the battery due to the risk of toxic fumes and burns;
- Do not puncture, disassemble, or cause a short circuit in a battery;
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F).
- Batteries must be disposed of in accordance with locally applicable environmental regulations.
- Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

For unibody device, where the battery is not removable:

- Do not attempt to eject, replace, or open battery;
- Do not puncture the back cover of your phone;
- Do not burn or dispose of your phone in the garbage or store it at temperatures above 60°C (140°F).

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at <http://www.gowirelessgogreen.org/>

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

CHARGERS:

Home A.C./ Travel chargers will operate within the temperature range of: -10°C (14°F) to 50°C (122°F).

The chargers designed for your phone meet the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 200 mA
 Output: 5V, 1A

Battery: Lithium 1780 mAh

Radio waves

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching for FCCID: 2ACCJN033 for 4053S.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone. Before a phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for 4053S when tested is .87W/Kg for use at the ear and 1.11W/Kg for use close to the body.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for RF exposure.

For body-worn operation, the phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 15 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.ctia.org/>

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep phones away from the head and body. Additional WHO information about electromagnetic fields and public health are available on the following website: <http://www.who.int/peh-emf>.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

Operation is subject to the following two conditions:

- This device may not cause harmful interference;
- This device must accept any interference received, including interference that may cause undesired operation.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with a headset or usb data cable.

If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 15 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

US Information Concerning the Federal Communications Commission ("FCC") Requirements for Hearing Aid Compatibility with Wireless Devices

When wireless devices are used near hearing devices (such as hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference, and wireless devices also vary in the amount of interference that they generate.

The wireless telephone industry has developed ratings to assist hearing device users in finding wireless devices that may be compatible with their hearing devices. Not all wireless devices have been rated. Wireless devices that are rated will have the rating displayed on the box together with other relevant approval markings.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device is vulnerable to interference, you may not be able to use a rated wireless device successfully. Consulting with your hearing health professional and testing the wireless device with your hearing device is the best way to evaluate it for your personal needs.

This smartphone has been tested and rated for use with hearing aids for some of the wireless technologies that the smartphone uses. However, other wireless technologies may be used in this smartphone that have not been tested for use with hearing aids. It is important to try the different features of your smartphone thoroughly and in different locations to determine if you hear any interfering noise when using this smartphone with your hearing aid or cochlear implant. Consult your wireless service provider about its return and exchange policies, and for information about hearing aid compatibility.

Hearing aid compatibility rating for this smartphone: M4/T4

How the ratings work

M-Ratings: Wireless devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than wireless devices that are not labeled. M4 is the better or higher of the two ratings.

T-Ratings: Wireless devices rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated wireless devices. T4 is the better or higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from wireless devices.

For more information about the actions that the FCC has taken with regard to hearing aid compatibility with wireless devices and other steps that the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, visit www.fcc.gov/cgb/dro.

FCC ID for 4053S: 2ACCJN033



This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found on **Radio waves** section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.

WARNING: This product can expose you to chemicals including lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

Index

Numbers

3.5mm audio jack 4, 102

A

Accessibility

phone reads content 129

Accessibility settings 128

Adding

contacts 20, 21

Alarm clock

adjusting volume 114

deleting alarm 95

setting alarm 92

Alerts 10

Alexa

disabling 87

setting up 76

using 83

Amazon Alexa

main menu 12

Answering calls 48

Arrows

directional 6, 17

Audio jack 102

3.5mm 4

B

Back button 6, 17

text messages 59

Basics

adding contacts 20, 21

calling a contact 24

connecting to Wi-Fi 30

learning 19

making a call 23

sending text messages 25

taking photos 27

turning phone on/off 20

voicemail greeting 29

Battery

charging 7

charging with Charging Dock 8

charging with USB cable 7

level 15

status bar 15

Blocked numbers 45

Bluetooth

connecting 126
status 15

Brain Games 140**Button**

back 6, 17
in text messages 59
navigation 17
Ok 6, 17
power 5
speakerphone 5, 6
Urgent Response 5, 6
volume 3

C**Cable**

USB 2

Calculator 100**Call history**

inbound calls 42
outbound calls 42
viewing 42

Calls

answering 48
contacts 24
ignoring 48
missed 38
rejecting 48

Call volume

adjusting 112

Camera

discarding photos 67
discarding videos 68

front 5, 67, 68
rear 3, 67, 68
saving photos 67
saving videos 68
selfie 5
taking photos 67

Cellular signal strength 14**Changing language 132****Changing the text size 128****Charging**

base connectors 3
charging the battery 8
wall 2

Charging Connectors 3**Charging the battery 7****Checking emergency alerts 58****Clock**

deleting alarm 95
setting alarm 92
setting timer 96
using stopwatch 98

Color options 137**Connecting**

to Bluetooth 126
to Wi-Fi 30, 124

Contacts

adding 20, 21, 40
calling 24, 44
main menu 12
sorting 120

Current time 10, 15**D****Date 10****Deleting**

photos 71
text messages 64
videos 71

Device info

Main Menu 13

Dialing phone numbers 23, 43**Directional arrows 6****E****Earpiece 5**

adjusting volume 113

Emergency alerts 58

receiving modes 136

selecting types 134

F**Flashlight 90****FM radio 102****Front camera 5****G****Games**

eye for detail 140
main menu 13, 139, 140
right turn 140

H**Headphone**

adjusting volume 113

Hearing aid

turning on/off 131

Help

contact information 142

Help tools

alarm clock 92
calculator 100
flashlight 90
FM radio 102
magnifier 91
main menu 13, 90, 91, 92, 95, 96,
98, 100, 102
stopwatch 98
timer 96

Highlighting color options 137**I****Information**

battery 141

device 141
device storage 141
legal 141
phone usage 141
signal 141

Inside screen 5**J****Jack**

3.5mm audio 4

K**Keypad sounds**

turning off 111
turning on 111

L**Language**

changing 132

LED flash 3**Lively skill**

setting up 80

M**Magnifier 91****Main menu 11, 12**

contacts option 44
device info option 141

Main menu options 12

Amazon Alexa 12
contacts 12
device info 13
games 13
help Tools 13
phone 12

photos & videos 13

settings 13

text messages 12

Making a call 23**Microphone 3****Missed calls 38****Mobile support 104****N****Navigation**

button 17
directional arrows 17

Navigation buttons

text messages 59

Notification LED 3**Notifications**

turning on/off 118, 119

Number buttons 59**Number pad 6****O****Ok button 6, 17****Outside screen 3, 5****P****Period button**

text messages 60

Phone

calling a contact 24
dialing a number 23
hearing aid 131
information about 141
main menu 12
making a call 23

on-screen tips 133

overview 36

turning on/off 20

using text in call 130

Phone menu

blocked numbers option 45
call history option 42
contacts option 40
dial number option 43
missed calls option 38
unblock number option 47
voicemail option 39

Phone numbers 142

support 104

Phone overview 36**Phone tools**

alarm clock 92
 calculator 100
 flashlight 90
 FM radio 102
 magnifier 91
 stopwatch 98
 timer 96

Photo
 discarding 67
 saving 67
 taking 67

Photos
 attaching to text message 73
 deleting 71
 sending 63, 73
 sharing 73

taking 27
 viewing 70

Photos & Videos 65
 camera option 66
 main menu 13
 overview 66
 photo/video gallery option 66

Power button 5

Punctuation buttons
 text messages 60

Q

Quick text mode 61

R

Radio 102

Reading text messages 55

Read out
 turning on/off 129

Real time text
 turning on/off 130

Rear camera 3

Rear speaker 4

Rejecting calls 48

Removing
 photos 71
 videos 71

Removing text messages 64

Responding to text messages 55

Ringer volume
 adjusting 51

Ring tone
 adjusting volume 110

changing 109
 selecting 109

RTT
 turning on/off 130

S

Screen 3
 inside 5
 outside 3

Sending
 photo 63
 text messages 57

Settings
 main menu 13

Settings menu
 accessibility 128, 129, 130, 131
 bluetooth & Wi-Fi 124, 126

color 137
 contacts sort list 120
 emergency alerts 134, 136
 keypad sounds 111
 lock buttons 115
 notifications 118
 ring tone 109
 text mode 121
 tips 133
 urgent response 106
 voicemail 119
 volumes & Sounds 116

Sharing
 photos 73
 videos 73

Sounds

keypad 111
 ring tone 110

Space button
 text messages 59

Speaker
 earpiece 5
 Rear 4

Speakerphone
 button 49
 turning on/off 49

Status bar 10, 11, 14
 battery level 15
 Bluetooth status 15
 cellular signal strength 14
 current time 15
 Urgent Response 15

Wi-Fi status 14
Stopwatch
 using 98
Support
 contact information 142
 phone number 104
T
Taking photos 27, 67
Text entry mode button
 text messages 60
Text messages 53
 attaching photos and videos 73
 composing 25, 26
 creating 25, 26
 deleting 64
 letter mode 62

main menu 12
 notifications 118
 numeric mode 62
 overview 54
 quick text mode 61
 reading 55
 removing 64
 replying 55
 responding 55
 sending 57
 sending to a contact 25, 26
 sending to a phone number 25, 26
 special buttons 59
 typing with keypad 59
 viewing a list 55
 viewing history 55

Text mode
 123 (numeric) 123
 Abc (initial cap) 122
 abc (lowercase) 122
 ABC (uppercase) 123
 quick text 121
 selecting 121, 122, 123
Text size
 changing 128
Timer
 setting 96
Tips
 turning on/off 133
Title bar 11, 16

U
Unblock numbers 47
Urgent Response Service
 button 5, 6
 turning on 33
 turning on/off 106
 using 107
USB
 cable 2, 7
 charging port 4

V
Video
 attaching to text message 73
 deleting 71
 discarding 68

front camera 68
 rear camera 68
 recording 68
 saving 68
 sending 73
 sharing 73
 viewing 70
Viewing
 photos 70
 text messages 55
 videos 70
Voicemail 39
 listening to messages 39
 notifications 119
 setting greeting 29
Volume

adjusting call 50, 112
 adjusting headphone 113
 adjusting ringer 51
 adjusting ring tone 110
 adjusting when locked buttons 116
 button 3, 50
 locking buttons 115
Volume buttons
 adjusting when locked 116
 locking exterior 115
W
Wall charger 2
Wi-Fi
 connecting 30, 124
 password 32
 status 14

