cricket wireless

Quick Start Guide

TCL 30 Z



Getting to Know your TCL 30 Z

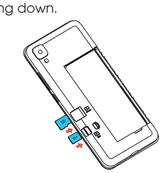


Phone Setup

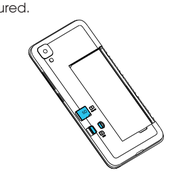
1. Remove back cover by gently pulling up on the indentation on the bottom left of the cover.



2. Insert the nano SIM card and microSD™ card* with gold contacts facing down.



3. Ensure that nano SIM and microSD™ cards have been properly secured.



4. Put the back cover on.

* microSD™ card sold seperately

WARNING: To avoid damage to the phone, only use the standard NANO SIM card provided by your service provider.

Touch screen

Navigating your phone



- Use your fingertip to tap the screen.
- Use quick flicks of your finger on the touch screen to swipe up, down, left, or right.
- Tap **Back** to return to the previous screen.
- Tap **Home** at any time to return to the home screen.
- Tap **Recent apps** to access recently viewed apps.
- Swipe up to access applications on your phone.

Notification panel



To access alerts, including new messages, emails, and software updates:

- From the top of the home screen, drag your finger down to view the notification panel.
- Swipe right or left to clear individual notifications or tap **CLEAR ALL** to clear all.
- With the notification panel open, tap the top of the screen again and drag down to see the Quick Settings menu.
- Tap to access the complete Settings menu.

Personalize

Set wallpaper



- To change your home or lock screen wallpaper, touch and hold a blank part of the home screen and tap **Wallpapers.**
- Select a wallpaper and tap **Scroll** to set the image and then select whether you want it to appear on the lock screen, home screen, or both. You can also tap **My photos** or **Recently used** for additional options.

Add to home screen

- To add app shortcuts, swipe up to access applications, press and hold the desired app, and drag it to the home screen.

Organize home screens



- To move an app shortcut, press and hold it and then drag it to a new location. To delete it, drag it on top of **Remove** at the top of the screen.
- To create a folder, press and hold an app shortcut and drag it on top of another, then release.
- To rename a folder, press the folder title to type a new name.

Convenient Services & Features

Cricket Services

These services make using Cricket even better and easier.

myCricket: Check account balance, make a quick payment, view usage and access support from the palm of your hand.

Visual Voicemail: Quickly view, access and play back your voicemail messages. Easily save important numbers to your Favorites list and respond to messages by calling back or texting.

theSCOOP: Get more out of those in-between moments in your day, right when you unlock your phone.

Cricket Partner TAB: Swipe right on your home screen to access Criket Extras and get the content you've been looking for.

Additional Features

Face Unlock: Enable an unlock method to keep your phone secure. Select Swipe, Pattern, PIN, Password, or Face Unlock*. Face Unlock will unlock your phone by using the front camera to register your face.

* Facial Recognition may not be as secure as Pattern, PIN, or Password locks. We may use Facial Recognition methods only for the purpose to unlock the phone. The data collected from you through such methods will be stored in your device and will not be disclosed to any third-party. You may delete your data anytime by visiting the Security menu in **Settings**.

More information

On the web

Detailed support information including device specifications and a full user's manual are available at **www.cricketwireless.com/support/devices.**

On the phone

- Call Customer Care at **1-855-246-2461** or
- Dial **611** from your cell phone.

Accessories

For more information about accessories, please visit your local Cricket store or go to **www.cricketwireless.com/shop/accessories.**



Note: Store and online inventories may vary.

Product meets FCC Radio Frequency Exposure Guidelines--FCC ID 2ACCJH159. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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TCL is a registered trademark of TCL Technology Group Corporation. For device support, please contact 1-855-224-4228 (US and Canada) or download files for your device at: https://support.tcl.com/us-mobile-product-downloads

All "Signature" ringtones embedded in this phone have been composed, arranged and mixed by NU TROPIC (Amar Kabouche).

Calls and Voicemail

Make a call

1. From the home screen, tap **Phone**.
2. Type a name or phone number, or select one of the following options:
   - : To manually enter a phone number.
   - : To choose from frequently called contacts.
   - : To choose from a list of people who you have recently called or have called you.
   - : To make a call from your contacts list.

Check voicemail

1. From the home screen, tap **Phone**, then tap .
2. Press and hold the **1 key**.

Call waiting

Call waiting allows you to answer a second call while putting your existing call on hold. While on a call, you will hear a tone if another call comes in.

- : To answer the incoming call.
- : To switch between active calls.
- : To merge calls.
- : To end a call.

Text and picture messaging

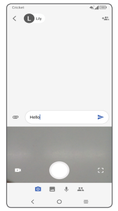
Send a text message

1. From the home screen, tap **Messages**.
2. Tap **New message button** to start a new text message.
3. In the **To** field, enter a number or a contact name, or select a contact from FAVORITES or ALL CONTACTS.
4. Tap the **Add text** field and enter your message.
5. Tap to send the message.

Send a picture message

Follow steps 1-3 above.

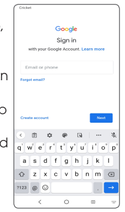
1. Tap to add an attachment.
2. Tap **Gallery** and select desired picture or tap the **Camera** to take a picture to attach.
3. Tap to send the message.



WARNING: Please don't text and drive.

Email

Gmail setup



1. From the home screen, tap **Google**, then tap **Gmail**.
2. Enter your email address and tap **NEXT** and enter your password and then tap **NEXT** again.
3. Confirm email account settings and tap **NEXT.**
4. Enter your name which will be displayed on outgoing mails, and then tap **NEXT.**

Create and send an email message



1. From the home screen, tap **Google**, then tap **Gmail**.
2. To compose a new message, tap .
3. Tap the **To** field and enter email address or name.
4. Enter a subject and email message.
5. To attach files to the email message, tap the **Paper Clip icon** and make your selection.
6. Tap **Send icon** to send the message.

Camera and video

Take a picture or make a video



1. From the home screen, tap **Camera** .
2. Zoom in and out by pinching with your fingers.
3. Tap the **Shutter** or press the **Volume Key** to take a photo.
4. In Video mode, tap Record to start recording. Tap it again to stop recording.
5. Take a photo while in Video mode by tapping Shutter .

Modes and settings

Slide left or right on the camera screen to switch between modes.

- Portrait

Compose an image that highlights your subject while producing a gorgeously blurred background.

- Pano

Tap **Pano** to capture a panoramic photo. Tap the shutter button and move the phone steadily along in the direction indicated on the screen. The photo will be saved when all the slots are filled, or when pressing the shutter button again.

Google applications

Google apps are preinstalled on your phone to improve work efficiency and help you enjoy life.

Access Google applications

From the home screen, tap **Google**.

Chrome
Use Google Chrome to browse the Internet and sync your browser data from your computer or tablet to your phone.

Maps
Google Maps offers satellite imagery, street maps, 360° panoramic views of streets, real-time traffic conditions, and route planning.

YouTube
YouTube is an online video-sharing application where users can upload, view, and share videos. Available content includes video clips, TV clips, music videos, and other content.

Drive
Store, share, and edit files in the cloud.

Duo
With phone numbers verified, users can easily video call people from their contact list.

Photos
Store, organize, and backup your photos and videos to the cloud.

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