

SONY®

User guide

Xperia XA2 Plus
H3413/H4413/H4493

Contents

Getting started.....	6
About this User guide.....	6
Overview.....	7
Assembly - Single SIM.....	8
Assembly - Dual SIM.....	9
Screen protection.....	10
Starting your device for the first time.....	10
Why do I need a Google account?.....	11
Device security.....	12
Making sure your device is protected.....	12
Screen lock.....	13
Fingerprint Manager	13
SIM card protection.....	14
Using multiple SIM cards.....	14
Finding the IMEI number(s) of your device.....	15
Finding, locking or erasing a lost device	16
Using location services.....	16
Learning the basics.....	18
Using the touchscreen.....	18
Turning the screen on or off.....	20
Smart backlight control.....	20
Home screen.....	21
Application screen.....	23
Shortcuts for easy actions.....	24
Navigating applications.....	24
Widgets.....	27
Shortcuts and folders.....	27
Background and themes.....	29
Taking a screenshot.....	29
Notifications.....	29
Icons in the status bar.....	32
Battery and maintenance.....	35
Charging your device.....	35
Battery and power management.....	36
Updating your device.....	38
Maintenance using a computer.....	40
Storage and memory.....	41
Backing up and restoring content.....	42

Downloading applications.....	45
Downloading applications from Google Play.....	45
Downloading applications from other sources.....	45
Internet and networks.....	46
Browsing the web.....	46
Internet and MMS settings	46
Wi-Fi	47
Sharing your mobile data connection.....	49
Controlling data usage.....	51
Selecting a SIM card for data traffic.....	52
Selecting mobile networks.....	52
Synchronising data on your phone.....	54
Synchronising with online accounts.....	54
Synchronising with Microsoft Exchange ActiveSync.....	54
Basic settings.....	56
Accessing settings.....	56
Volume, vibration and sound.....	56
Silence your device with Do not disturb.....	57
Screen settings.....	58
Screen pinning.....	59
Application settings.....	60
Resetting your applications.....	61
Language settings.....	62
Date and time.....	62
Enhancing the sound output.....	62
Multiple user accounts.....	63
Typing text.....	66
On-screen keyboards.....	66
Editing text.....	67
Auto-fill	67
Calling.....	68
Making calls.....	68
Receiving calls.....	69
Forwarding calls.....	70
Blocking a number.....	71
Contacts.....	72
Adding and editing contacts.....	72
Grouping contacts.....	73
Transferring contacts.....	73
Backing up contacts.....	74

Messaging and chat.....	76
Reading and sending messages.....	76
Messaging settings.....	77
Video chat.....	78
Setting up email.....	78
Music.....	79
Transferring music to your device	79
Listening to music.....	79
Listening to the radio.....	81
Camera.....	83
Getting to know your camera.....	83
Exposure, colour and light conditions.....	86
Setting the right focus.....	90
People, selfies and smiling faces.....	90
Portrait selfie.....	91
Moving objects.....	92
Using camera apps.....	93
Resolution and memory.....	94
Diagnosing your camera.....	96
Additional camera settings.....	96
Photos and videos in Album.....	99
Viewing photos and videos.....	99
Album home screen menu.....	100
Sharing and managing photos and videos.....	101
Hiding photos and videos.....	102
Connectivity.....	103
Mirroring the screen of your device wirelessly on a TV.....	103
Connecting your device to USB accessories.....	103
NFC (Near Field Communication).....	103
Bluetooth wireless technology.....	106
Smart apps and features that save you time.....	108
Using your device as a wallet.....	108
Clock and Calendar.....	109
Calendar.....	109
Clock.....	109
Accessibility.....	112
Magnification.....	112
Font size.....	112
Display size.....	112
Colour correction.....	112
TalkBack.....	113

Mono audio.....	113
Switch Access.....	113
Support and legal.....	114
Support application.....	114
Restarting, resetting and repairing.....	114
Warranty, SAR, and usage guidelines.....	115
Legal information.....	116

Getting started

About this User guide

This is the Xperia XA2 Plus User guide for the Android™ 8.0 software version. If you're not sure which software version your device is running, you can check it in the Settings menu.

Note

System and application updates can present the features in your device in another way than described in this User guide. The Android version might not be affected in an update. For more information about software updates, see *Updating your device* on page 38.

To check the current software version and model number of your device

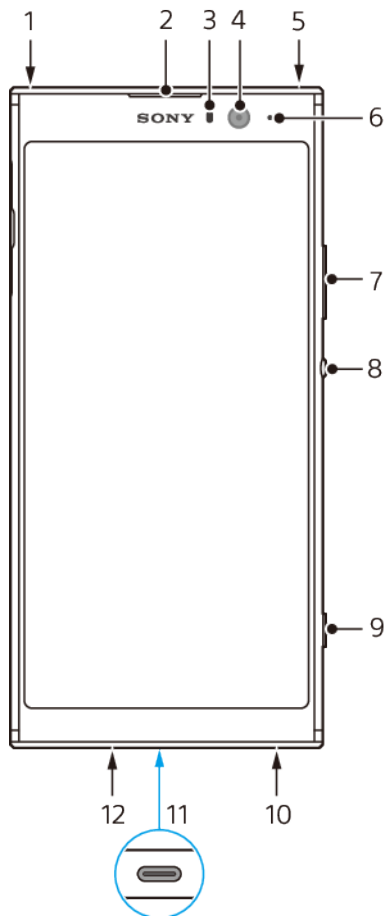
- Find and tap **Settings > System > About phone**. The current software version is displayed under Build number. The current model number is displayed under Model.

Limitations to services and features

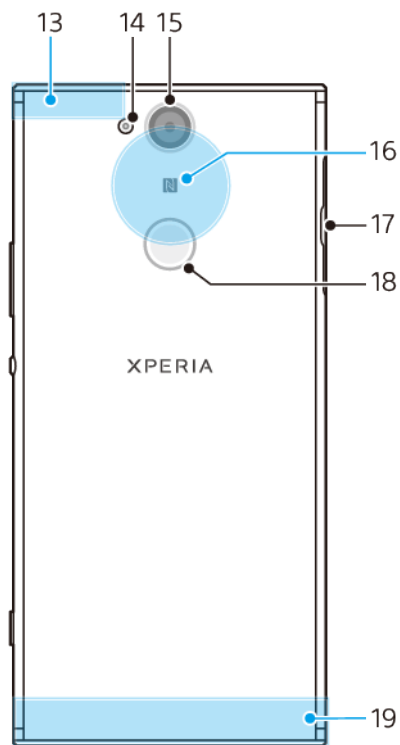
Some of the services and features described in this User guide may not be supported in all countries or regions, or by all networks or service providers. The GSM International Emergency Number can always be used in all countries, regions, networks and by all service providers, provided that the device is connected to the mobile network. Please contact your network operator or service provider to determine the availability of any specific service or feature and whether additional access or usage fees apply.

The use of certain features and applications described in this guide may require access to the internet. You may incur data connection charges when you connect to the internet with your device. Contact your wireless service provider for more information.

Overview



- | | |
|----|-----------------------------|
| 1 | Second microphone |
| 2 | Ear speaker |
| 3 | Proximity/Light sensor |
| 4 | Front camera |
| 5 | Headset jack |
| 6 | Charging/Notification light |
| 7 | Volume/Zoom key |
| 8 | Power key |
| 9 | Camera key |
| 10 | Speaker |
| 11 | USB port/Charger |
| 12 | Primary microphone |



- | | |
|----|-------------------------------|
| 13 | Wi-Fi /Bluetooth®/GPS antenna |
| 14 | Flash LED |
| 15 | Main camera |
| 16 | NFC™ detection area |
| 17 | Nano SIM/Memory card slot |
| 18 | Fingerprint sensor |
| 19 | Main antenna |

Assembly - Single SIM

Your device only supports nano SIM cards. Single SIM devices allow you to use one SIM card and a memory card.

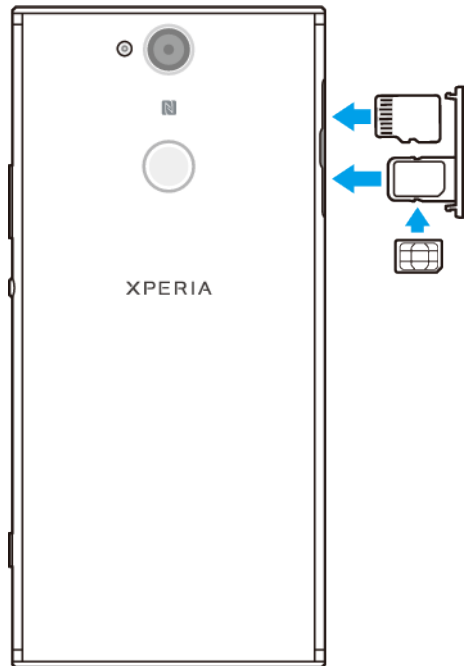
The nano SIM card and the memory card have separate slots. Make sure you don't confuse the two.

For information on how to check if your device is Single SIM or Dual SIM, see *Finding the IMEI number(s) of your device* on page 15.

Note

To prevent data loss, make sure you turn off your device or unmount the memory card before you drag out the holder to remove the nano SIM card or memory card from the device.

To insert a nano SIM card and a memory card



Note

Do not cut your SIM card, as this may damage your device.

- 1 Drag out the SIM card tray.
- 2 Insert the memory card into the memory card slot.
- 3 Place the SIM card securely in the SIM card tray.
- 4 Gently push the tray back into the slot until it fits into place.

Assembly - Dual SIM

Your device only supports nano SIM cards. Dual SIM devices support the use of one or two nano SIM cards and a memory card.

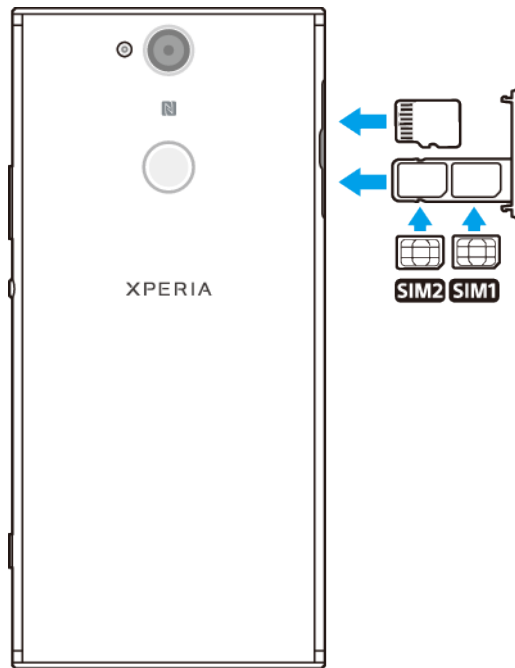
Dual SIM devices are not available in all markets or from all operators.

For information on how to check if your device is Single SIM or Dual SIM, see *Finding the IMEI number(s) of your device* on page 15.

Note

To prevent data loss, make sure you turn off your device or unmount the memory card before you drag out the holder to remove the nano SIM card (or cards) or memory card from the device.

To insert the nano SIM cards and the memory card



Note

Do not cut your SIM card, as this may damage your device.

- 1 Drag out the nano SIM card tray.
- 2 Insert the memory card in the correct orientation into the memory card slot.
- 3 Place the main SIM card (SIM1) securely in the SIM card tray.
- 4 Place the second SIM card (SIM2) securely in the SIM card tray.
- 5 Gently push the tray back into the slot until it fits into place.

Screen protection

Note

Before using your device, remove the protection film by pulling up on the protruding tab.

Screen covers and protectors may help you protect your device against damage. We recommend you use only those screen covers intended for your Xperia device. The use of third-party screen protection accessories may prevent your device from working correctly by covering sensors, lenses, speakers, or microphones and can invalidate the warranty.

Starting your device for the first time

It is recommended that you charge the battery for at least 30 minutes before starting up your device for the first time. You can still use your device while it is charging. For more information on charging, see *Charging your device* on page 35.

The first time you start your device, a setup guide helps you to configure basic settings, personalise your device, and sign in to your accounts, for example a Google™ account.

To turn on your device

- 1 Long press the power key  until your device vibrates.
- 2 Enter your SIM card PIN when requested, then tap ✓ (Done icon).
- 3 Wait a moment for your device to start.

Hint

Your SIM card PIN is initially supplied by your network operator, but you can change it later from the Settings menu. To correct a mistake made while entering your SIM card PIN, tap  (Backspace icon).

To turn off the device

- 1 Long press the power key  until the options menu opens.
- 2 Tap **Power off**.

Note

It may take a while for the device to shut down.

Why do I need a Google account?

Your device from Sony runs on the Android platform developed by Google. A range of Google applications and services is available on your device when you purchase it, for example, Gmail™, Google Maps™, YouTube™, and the Play Store™ application. To get the most out of these services, you need a Google account. For example, a Google account enables you to do the following:

- Download and install applications from Google Play.
- Synchronise your email, contacts, and calendar using Gmail.
- Chat with friends using the Google Duo™ application.
- Synchronise your browsing history and bookmarks using the Google Chrome™ web browser.
- Identify yourself as the authorised user after a software repair using Xperia Companion.
- Remotely find, lock, or clear a lost or stolen device using the Find my device services.

For more information about Android and Google, go to <http://support.google.com>.

Note

It is crucial to remember your Google account user name and password, since in some situations, you may need it to identify yourself for security reasons. If you fail to give your Google user name and password in such situations, your device is locked. Also, if you have more than one Google account, make sure to enter the details for the relevant account.

To set up a Google account on your device

- 1 Find and tap **Settings > Users & accounts > Add account > Google**.
- 2 Follow the on-screen instructions to create a Google account, or sign in if you already have an account.

Hint

You can also create a Google account using the setup guide when you first start your device, or go online later and create an account at <https://myaccount.google.com/>.

To remove a Google account

- 1 Find and tap **Settings > Users & accounts**.
- 2 Select the Google account that you want to remove.
- 3 Tap **Remove account**.
- 4 Tap **Remove account** again to confirm.

Note

If you remove your Google account, any security features that are linked to your Google account will no longer be available.

Device security

Making sure your device is protected

Your device includes security options, strongly recommended in case of loss or theft.

Note

When using a security option to protect your device, it is crucial to remember the details provided at set up.

Screen lock

Set a secure screen lock on your device using a PIN, password, pattern, or fingerprint to prevent others from using your device without permission. Once the screen lock is set, it is not possible to unlock the screen or erase the content via a Factory data reset without providing the screen lock information.

Hint

If you add your contact information on the screen lock, for example your email, this information can be used to get your device back if you lose it.

Google account

Add a Google account so that you can use the Find my device service. In some situations, you may also need to identify yourself for security reasons using your Google account.

Find my device

Use the Find my device service to remotely locate, lock, unlock, or erase the content on a lost device. After you have signed in to your Google account, Find my device is turned on by default.

SIM card lock

Lock your SIM cards with a PIN to protect your subscription against misuse. The PIN is required every time you restart your device.

IMEI number

Keep a copy of the IMEI number. If your device is stolen, some network providers can use this number to stop the device from accessing the network in your country or region.

Hint

Dual SIM devices have two IMEI numbers.

Backup

Back up the content on your device in case your device is damaged, lost or stolen. See *Backing up and restoring content* on page 42.

Screen lock

When the screen is locked you have to unlock it with a swipe gesture or with your personal pattern, PIN, password or fingerprint. Initially, the unprotected screen swipe is set, but it is recommended to use a more secure screen lock to protect your device.

The security level of each lock type is listed below in order of weakest to strongest:

- **Swipe:** no protection, but you have quick access to the Home screen.
- **Pattern:** draw a simple pattern with your finger to unlock your device.
- **PIN:** enter a numeric PIN of at least four digits to unlock your device.
- **Password:** enter an alpha-numeric password to unlock your device.
- **Fingerprint:** place your registered finger on the sensor to unlock your device.

Fingerprints need to be registered with Fingerprint Manager before use. To configure the notifications on the lock screen, see *Notifications* on page 29.

Hint

The Smart Lock feature lets you set your device to unlock automatically in certain situations, such as when connected to a Bluetooth device or carrying your device with you. Go to <http://www.support.google.com/> and search “smart lock” for more information.

To create or change a screen lock

Note

It is very important that you remember your screen lock when using a pattern, PIN or password. If you forget this information, it may not be possible to restore important data such as contacts and messages.

- 1 Find and tap **Settings > Lock screen & security > Screen lock**.
- 2 If requested, confirm your current screen lock.
- 3 Choose an option and follow the on-screen instructions.
- 4 When a secure screen lock is used, you can set the power key  to lock the screen, set the screen lock activation time and create a lock screen message by tapping  (Settings icon).

Hint

If you use a Microsoft® Exchange ActiveSync® (EAS) account, the EAS security settings may limit the lock screen type to only a PIN or password. Contact your network administrator to check the implemented network security policies.

Fingerprint Manager

Register your fingerprint to use it as an additional security method for unlocking your device or authenticating purchases. You can register up to 5 fingerprints on your device.

The pattern, PIN, or password screen lock serves as a backup unlock method when a fingerprint is used as a screen lock. Before registering your fingerprint, make sure the sensor is clean and without any visible moisture.

To register a fingerprint for the first time

- 1 Find and tap **Settings > Lock screen & security > Fingerprint Manager**.
- 2 Tap **Next**. If prompted confirm your pattern, PIN, or password, or select your backup screen lock method and follow the on-screen instructions to set it up.
- 3 Tap **Next** and follow the on-screen instructions to complete fingerprint registration.

To register additional fingerprints

- 1 Find and tap **Settings > Lock screen & security > Fingerprint Manager**.
- 2 Confirm your pattern, PIN, or password.
- 3 Tap **Add fingerprint**, then follow the on-screen instructions.

To delete a registered fingerprint

- 1 Find and tap **Settings** > **Lock screen & security** > **Fingerprint Manager**.
- 2 Confirm your pattern, PIN, or password.
- 3 Tap the registered fingerprint, then tap **DELETE** > **DELETE**.

To rename a registered fingerprint

- 1 Find and tap **Settings** > **Lock screen & security** > **Fingerprint Manager**.
- 2 Select a registered fingerprint in the list, then enter a name and tap **OK**.

SIM card protection

You can lock and unlock each SIM card that you use in your device with a PIN. When a SIM card is locked, the subscription linked to the card is protected against misuse, meaning that you have to enter a PIN every time you start your device.

If you enter the PIN incorrectly too many times, your SIM card will get blocked. You then need to enter your PUK (Personal Unblocking Key) and a new PIN. Your PIN and PUK are supplied by your network operator.

To set up a SIM card lock

- 1 Find and tap **Settings** > **Lock screen & security** > **SIM card lock**.
- 2 Dual SIM users, select a SIM card.
- 3 Tap the **Lock SIM card** switch to enable.
- 4 Enter the SIM card PIN and tap **OK**. The SIM card lock is now active and you will be prompted to enter your PIN every time you restart your device.

To change the SIM card PIN

- 1 Find and tap **Settings** > **Lock screen & security** > **SIM card lock**.
- 2 Dual SIM users, select a SIM card.
- 3 Tap **Change SIM PIN**.
- 4 Enter the old SIM card PIN and tap **OK**.
- 5 Enter the new SIM card PIN and tap **OK**.
- 6 Re-type the new SIM card PIN and tap **OK**.

To unlock a blocked SIM card using the PUK code

- 1 Enter the PUK code and tap ✓ (Done icon).
- 2 Enter a new PIN code and tap ✓ (Done icon).
- 3 Re-enter the new PIN code and tap ✓ (Done icon).

Note

If you enter an incorrect PUK code too many times, you need to contact your network operator to get a new SIM card.

Using multiple SIM cards

Note

This function only applies for Dual SIM devices.

Dual SIM devices work with either one or two SIM cards inserted. You can get incoming communication to both SIM cards and select which number to place outgoing communication from. Before using multiple SIM cards, you need to enable them and select a SIM card which will handle data traffic.

You can forward calls that come in on SIM 1 to SIM 2 when SIM 1 is unreachable, and vice versa. This function is called Dual SIM reachability. You must enable it manually. See *Forwarding calls* on page 70.

To enable or disable the use of two SIM cards

- 1 Find and tap **Settings** > **Network & Internet** > **Dual SIM**.
- 2 Tap the **SIM1** and **SIM2** switches to enable or disable the SIM cards.

To rename a SIM card

- 1 Find and tap **Settings** > **Network & Internet** > **Dual SIM**.
- 2 Select a SIM card and enter a new name for it.
- 3 Tap **OK**.

To select which SIM card handles data traffic

- 1 Find and tap **Settings** > **Network & Internet** > **Dual SIM** > **Mobile data**.
- 2 Select the SIM card you want to use for data traffic.

Hint

For higher data speeds, select the SIM card that supports the fastest mobile network, for example, LTE.

Finding the IMEI number(s) of your device

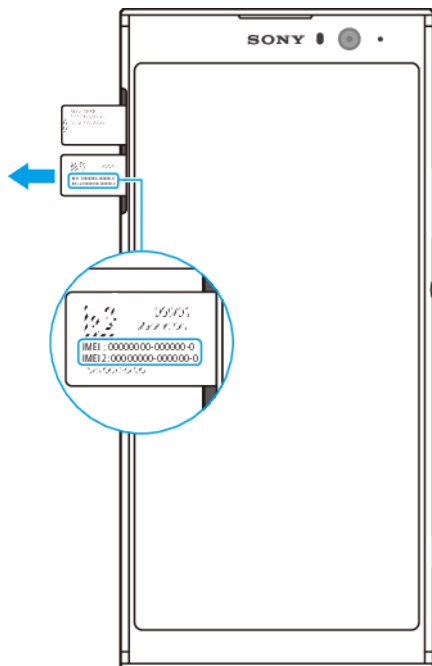
Your device has one or two unique identification numbers that are referred to as IMEI or Product ID. You should keep a copy of this. You may require it if your device is stolen or when contacting support.

Dual SIM devices only: Your device has two IMEI numbers, one for each SIM card slot.

To view your IMEI number(s) using the dialpad

- 1 Find and tap ☎ (Phone icon).
- 2 Tap ☎ (Dialpad icon).
- 3 Enter ***#06#** into the dialpad. The IMEI number(s) are displayed automatically.

To view your IMEI number(s) on the label strip



- 1 Drag out the SIM card tray.
- 2 Remove the memory card from its slot.
- 3 Drag the strip outwards using your fingernail. The strip displays the IMEI number(s).

Finding, locking or erasing a lost device

Google offers a location and security web service called Find my device. After you have signed in to a Google account, Find my device is turned on by default. If you lose your device, you can use Find my device to:

- Find and show where your device is located on a map.
- Lock your device and present a message on the lock screen.
- Unlock your device and reset it by erasing its content.
- Activate the ringer, even if the sound is turned off.

Your device must be turned on, have an internet connection, and have the location service activated. The Find my device service may not be available in all countries or regions.

For additional information about Find my device, go to <https://support.google.com/> and search for "Find my device."

Note

If you erased the content on your device using Find my device, you must enter the username and password for a Google account in order to use your device again. This can be any Google account which you have set up on your device as an owner. If you can't give this information during the setup, you won't be able to use your device at all after a reset.

To verify that your device can be found

- Go to <https://www.google.com/android/find> and sign in using your Google account.

Using location services

Location services allow applications such as Maps and the camera to use information from your mobile or Wi-Fi network as well as Global Positioning System (GPS) information to determine your approximate location. If you're not within a clear line of sight to GPS satellites, your device can determine your location using the Wi-Fi function. And if you're not within range of a network, your device can determine your location using your mobile network.

In order to use your device to find out where you are, you need to enable location services.

Note

You may incur data connection charges when you connect to the internet from your device.

To enable or disable location services

- 1 Find and tap **Settings > Lock screen & security > Location**.
- 2 Tap the switch to enable or disable location services.

Improving GPS accuracy

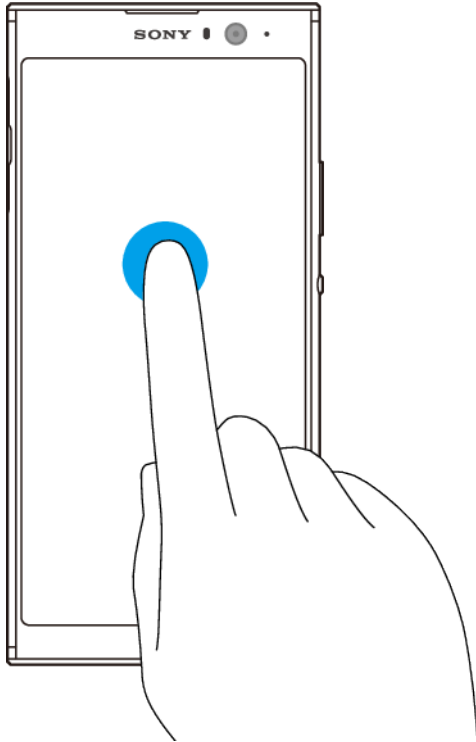
The first time you use the GPS function in your device, it can take a few minutes for your location to be found. To help the search, make sure you have a clear view of the sky. Stand still and don't cover the GPS antenna. GPS signals can pass through clouds and plastic, but not through most solid objects such as buildings and mountains. If your location isn't found after a few minutes, move to another location.



Learning the basics

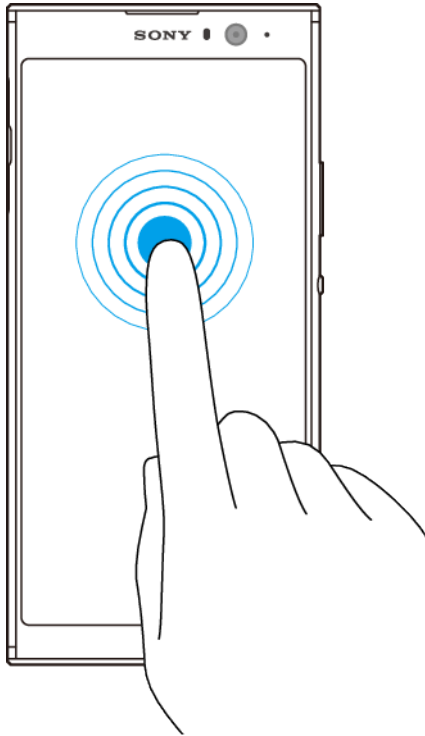
Using the touchscreen

Tapping



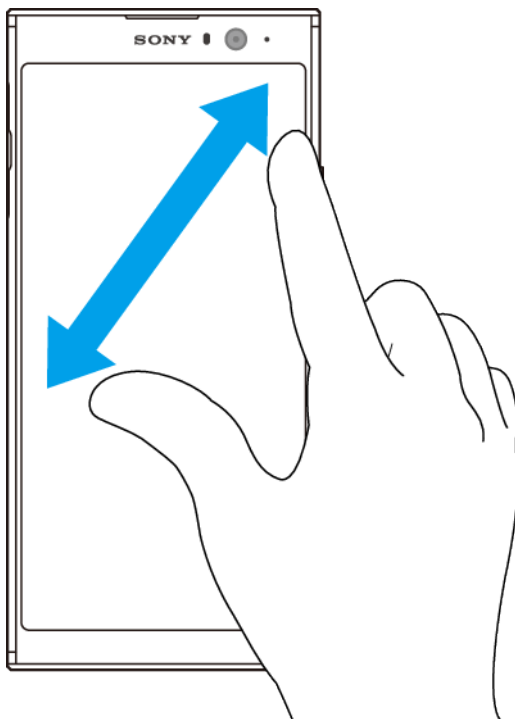
- Open or select an item.
- Mark or unmark a checkbox or option.
- Enter text using the on-screen keyboard.

Touching and holding



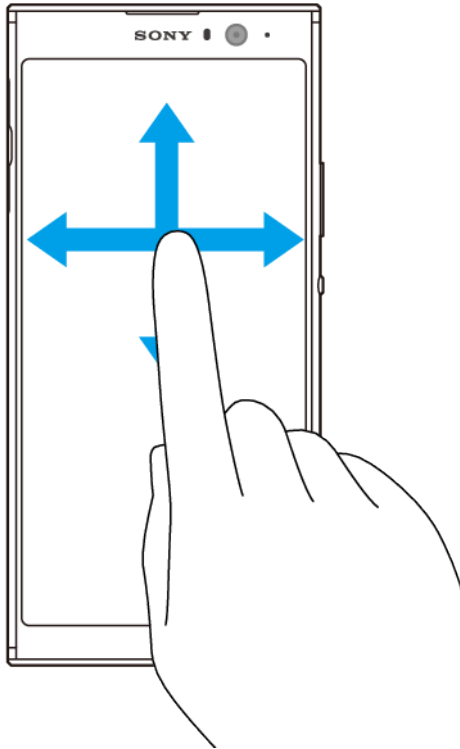
- Move an item.
- Activate selection mode, for example, to select several items from a list.

Pinching in and out



- Pinch in and out on web pages, photos and maps, and when you're taking photos or shooting videos.

Swiping and scrolling



- Scroll up and down, or left and right.
- Swipe left or right, for example, between Home screen panes.

Turning the screen on or off

When your device is on and left idle for a set period of time, the screen dims and turns off to save battery power. You can change how long your screen stays active before it turns off.

When your screen is turned off, your device can be locked or unlocked, depending on your screen lock setting. See *Screen lock* on page 13.

To turn the screen on or off

- Briefly press the power key .

To adjust the idle time before the screen turns off

- 1 Find and tap **Settings** > **Display** > **Sleep**.
- 2 Select an option.

Smart backlight control

The smart backlight control keeps the screen on as long as the device is held in your hand. Once you put down the device, the screen turns off according to your sleep setting.

To enable or disable the Smart backlight control function

- 1 Find and tap **Settings** > **Display** > **Smart backlight control**.
- 2 Tap the switch to enable or disable the function.

Home screen

The Home screen is the starting point for using your device. It's similar to the desktop on a computer screen. The number of Home screen panes is represented by a series of dots at the lower part of the Home screen. The highlighted dot shows the pane that is currently displayed.

To go to the Home screen

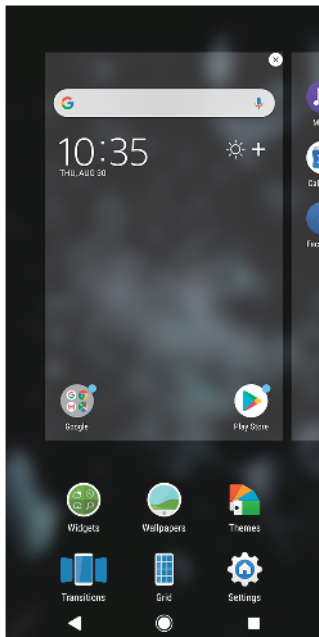
- Tap  (Home button).

To browse the Home screen



Home screen panes

You can add new panes to your Home screen (up to a maximum of twenty panes) and delete panes. You can also set the pane that you want to use as the main Home screen pane.



To set a pane as the main Home screen pane

- 1 Touch and hold an empty area on your Home screen until the device vibrates.
- 2 Swipe left or right to browse to the pane that you want to set as your main Home screen pane, then tap  (Set pane icon).

Note

When Google Feed is enabled, the left-most pane is reserved for this service and the main Home screen pane cannot be changed.

To add a pane to your Home screen

- 1 Touch and hold an empty area on your Home screen until the device vibrates.
- 2 Swipe the panes all the way to the right or left, then tap  (Add pane icon).

Note

When Google Feed is enabled, the left-most pane is reserved for this service and additional panes cannot be added to the left.

To delete a pane from your Home screen

- 1 Touch and hold an empty area on your Home screen until the device vibrates.
- 2 Swipe left or right to browse to the pane that you want to delete, then tap  (Delete pane icon) on the top-right corner of the pane.

Home screen settings

To disable or uninstall an application from the Home screen

Note

Disabling a pre-installed app deletes all data, but the app can be enabled again from Settings > Apps & notifications > App info. Only downloaded apps can be fully uninstalled.

- 1 Touch and hold the application you want to disable or uninstall. If it can be disabled or uninstalled,  (Uninstall app icon) appears.
- 2 Tap  (Uninstall app icon) > **DISABLE** if the app came pre-installed on your device or tap  (Uninstall app icon) > **OK** if the app was downloaded and you would like to uninstall it.

To adjust the grid size of the screen

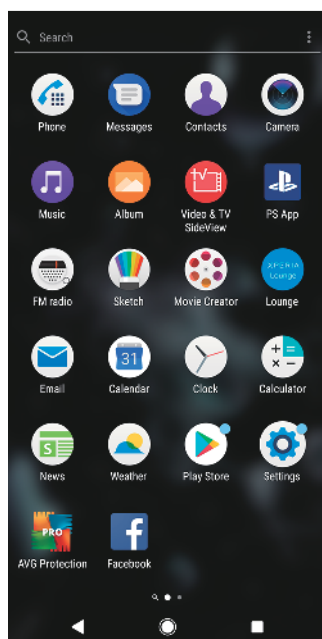
- 1 Touch and hold an empty area on your Home screen until the device vibrates.
- 2 Tap **Grid**, then select a size.
- 3 Tap **APPLY**.

To adjust the size of icons on your Home screen

- 1 Touch and hold an empty area on your Home screen until the device vibrates, then tap  (Home screen settings icon).
- 2 Tap **Icon size**, then select an option.

Application screen

The Application screen, which you open from the Home screen, contains the applications that come pre-installed on your device as well as applications that you download.



To view all applications on the Application screen

- 1 Tap  (App tray icon).
- 2 Swipe left or right on the Application screen.

Hint

You can also search for recently viewed apps by swiping left from the Application screen.

To enable or disable the recommended apps listings

- 1 Touch and hold an empty area on your Home screen, then tap  (Home screen settings icon).
- 2 Tap the **App recommendations** switch.

To open an application from the Application screen

- When the Application screen is open, swipe left or right to find the application, and then tap the application.

To search for an application from the Application screen

- 1 When the Application screen is open, tap **Search**.

- 2 Enter the name of the application that you want to search for.

Hint

You can also search for applications by swiping right from the Application screen.

To arrange applications on the Application screen

- 1 When the Application screen is open, tap  (Menu icon).
- 2 Tap **Sort apps**, then select an option.

To add an application shortcut to the Home screen

- 1 On the Application screen, touch and hold an application icon until the device vibrates, then drag the icon to the top of the screen. The Home screen opens.
- 2 Drag the icon to the desired location on the Home screen, then release it.

To move an application on the Application screen

- 1 When the Application screen is open, tap  (Menu icon).
- 2 Make sure that **Own order** is selected under **Sort apps**.
- 3 Touch and hold the application until the device vibrates, then drag it to the new location.

Shortcuts for easy actions

You can access shortcuts directly from your app icons to uninstall downloaded apps or reveal more quick options. For example, touch and hold the Calendar icon to create a new event or set a reminder. All apps have a shortcut to App info, where you can adjust notification settings and permissions. You can go to App info by tapping  (App info icon).

To use shortcuts for easy actions

- 1 Touch and hold the desired app icon on your Home or Application screen.
- 2 Select from the options that appear. For example, tap  (App info icon) to go to App info, or tap  (Uninstall app icon) to disable or uninstall the application.

Hint

If  (Uninstall app icon) is not shown, tap  (App info icon) for more options.

To disable or uninstall an application from the Application screen

Note

Whether an app can be uninstalled or disabled depends on the app, and if it was pre-installed on your device or downloaded. Downloaded apps can be uninstalled. Pre-installed apps cannot be uninstalled, only disabled if the app supports this. If you disable a pre-installed app, you can enable it again under Settings > Apps & notifications > App info.

- 1 Touch and hold the application you want to disable or uninstall. If it can be disabled or uninstalled,  (Uninstall app icon) appears.
- 2 Tap  (Uninstall app icon) > **DISABLE** if the app came pre-installed on your device or tap  (Uninstall app icon) > **OK** if the app was downloaded and you would like to uninstall it.

Hint

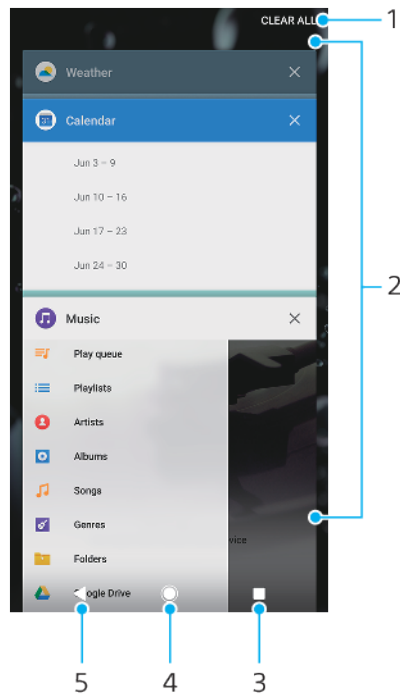
If  (Uninstall app icon) is not shown, tap  (App info icon) for more options.

Navigating applications

You can navigate between applications using the navigation buttons and the recently used applications window, which lets you switch easily between all recently used applications. The navigation buttons are the back button, the home

button, and the recent apps button. You can also pop open two applications on the screen at once using the Split screen mode, if the application supports multi-window function. Some applications get closed when you tap the home button ● to exit while others are paused or continue to run in the background. If an application is paused or running in the background, you can continue where you left off the next time you open the application.

Navigating applications overview



- | | |
|---|---|
| 1 | Clear all – Close all the recently used applications |
| 2 | Recently used applications window – Open a recently used application |
| 3 | Recent apps button – Open the recently used applications window and the favourites bar |
| 4 | Home button – Exit an application and go back to the Home screen |
| 5 | Back button – Go back to the previous screen within an application or close the application |

To open the recently used applications window

- Tap ■ (Recent apps button).

To quickly switch between recently used applications

- Quickly tap ■ (Recent apps button) twice.

To close all the recently used applications

- Tap ■ (Recent apps button) and then tap **Clear all**.

To open a menu in an application

- While using an application, tap ☰ (Menu icon) or ≡ (Options icon).

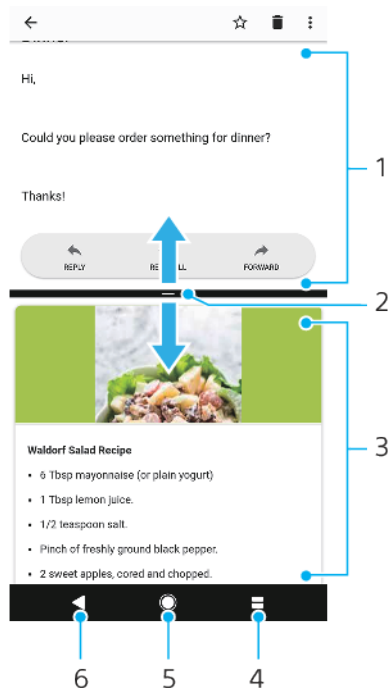
Note

A menu is not available in all applications.

Split screen mode

Split screen mode enables you to view two applications at once, for example, if you want to view your email inbox and a web browser at the same time.

Split screen overview



- 1 Application 1
- 2 Split screen border – Drag to resize windows
- 3 Application 2
- 4 Split screen button – Select a recently used application
- 5 Home button – Go back to the Home screen
- 6 Back button – Go back to the previous screen within an application or close the application

Note

Not all applications support Split screen mode.

To use Split screen mode

- 1 Make sure that the two applications that you want to use in Split screen mode are open and running in the background.
- 2 Open the application that you would like to use in Split screen mode, then touch and hold ■ (Recent apps button). The application will be assigned to the first part of the split screen.
- 3 Select the second desired application from the thumbnail list.
- 4 If you want to resize the split screen windows, drag the split screen border in the centre.
- 5 To exit Split screen mode, touch and hold ■ (Split screen button) while the split screen windows are displayed.

One-handed operations

You can activate the one-handed operation mode to use your device with one hand.

To enable or disable one-handed operations

- 1 Find and tap **Settings > One-handed operations**.
- 2 Tap the **Resize screen** switch to enable or disable the function.

- 3 Tap  (Home button), then drag your thumb from the right corner to the centre of the screen.

Note

Tap the Optimised apps switch to customise the options for One-handed operations.

To adjust the position of the screen

- 1 To move the screen to the left side or to the right side, tap  (Left arrow icon) or  (Right arrow icon) accordingly.
- 2 To move the screen upwards or downwards, drag the horizontal stripes at the edge of the resized screen.
- 3 To resize the screen, drag the three diagonal stripes at the edge of the resized screen.

Hint

To return to full screen mode, tap  (Resize screen icon).

Widgets

Widgets are small applications that you can use directly on your Home screen. They also function as shortcuts. For example, the Weather widget allows you to see basic weather information directly on your Home screen. When you tap the widget, the full Weather application opens. You can download additional widgets from Google Play.

To add a widget to the Home screen

- 1 Touch and hold an empty area on your Home screen until the device vibrates, then tap **Widgets**.
- 2 Find and tap the widget that you want to add.

To resize a widget

- 1 Touch and hold a widget until the device vibrates, then release it.
- 2 If the widget can be resized, the **Resize** option appears. For example, the Calendar widget is one that can be resized.
- 3 Tap **Resize** and drag the dots to shrink or expand the widget.
- 4 To confirm the new size, tap anywhere on the Home screen.

To move a widget

- Touch and hold the widget until the device vibrates, then drag it to the new location.

To remove a widget

- Touch and hold the widget until the device vibrates, then drag it to **Remove from home screen**.

Shortcuts and folders

Use shortcuts and folders to manage your applications and keep your Home screen tidy.

Shortcuts and folders overview



- 1 Access an application using a shortcut
- 2 Access a folder containing applications

To add an application shortcut to your Home screen

- 1 Touch and hold an empty area on your Home screen until the device vibrates.
- 2 In the customisation menu, tap **Widgets > Shortcuts**.
- 3 Scroll through the list and select an application. The selected application gets added to the Home screen.

To move an item on the Home screen

- Touch and hold the item until the device vibrates, then drag the item to the new location.

To remove an item from the Home screen

- Touch and hold the item until the device vibrates, then drag the item to **Remove from home screen**.

To create a folder on the Home screen

- Touch and hold an application icon or a shortcut until the device vibrates, then drag and drop it on top of another application icon or shortcut.

To add items to a folder on the Home screen

- Touch and hold an item until the device vibrates, then drag the item to the folder.

To rename a folder on the Home screen

- 1 Tap the folder to open it.
- 2 Tap the folder's title bar to show the **Folder name** field.
- 3 Enter the new folder name and tap **DONE**.

Hint

You can also use a shortcut for easy action. Touch and hold the folder name and tap **Rename**.

Background and themes

Your device comes with a default background, but you can adapt the Home screen and Lock screen to your own style using wallpapers and themes featuring different colours and patterns.

A wallpaper may be used without changing any of the other elements of your Home screen and Lock screen. Live wallpapers add visual effects to your interactions with the touchscreen, letting the display change dynamically.

Themes can include a wallpaper, a screensaver, title bars, and a sound scheme that all fit together to create a unique look and feel for your device.

To change your wallpaper

- 1 Touch and hold an empty area on your Home screen until the device vibrates.
- 2 Tap **Wallpapers**.
- 3 To set the same wallpaper for the Lock and Home screens, select the wallpaper and tap **APPLY**. To set different wallpapers, first tap the Lock or Home screen preview. Choose a wallpaper for that screen and tap **SELECT > APPLY**.

Hint

You can also use a photo as your wallpaper. Instead of selecting a wallpaper from the options shown, tap Photos. Choose a photo and tap **SELECT > APPLY**.

To set a theme

- 1 Touch and hold an empty area on your Home screen until the device vibrates.
- 2 Tap **Themes**.
- 3 Choose an option:
 - To use an existing theme, select the theme, then tap **Apply theme**.
 - To download a new theme, tap **Get more themes**.

Note

When you change a theme, the background also changes in some applications.

Taking a screenshot

You can capture still images of any screen on your device as a screenshot. Screenshots you take are automatically saved in the Album application.

To take a screenshot

- 1 Long press the power key  until the options menu opens.
- 2 Tap  (Screenshot icon).

Hint

You can also take a screenshot by pressing and holding the power key and volume down key at the same time.

To view your screenshot

- 1 Double-tap the status bar to display the Notification panel.
- 2 Tap the screenshot.

Notifications

Notifications inform you of events such as new messages and calendar notifications as well as activities in progress such as file downloads. Notifications appear in the following places:

- The status bar
- The notification panel

- The lock screen
- The app icon

To open or close the Notification panel



- 1 To open the Notification panel, drag the status bar downwards, or simply double-tap it.
- 2 To close the Notification panel, drag or swipe the panel upwards.

Hint

After opening the Notification panel, you can access the Quick settings panel by dragging the status bar down again.

To take action on a notification in the Notification panel

- Tap the notification.

Hint

You can directly reply to chat or email messages in the Notification panel.

To dismiss a notification from the Notification panel

- Swipe the notification left or right.

Note

Not all notifications can be dismissed.

Hint

To snooze a notification, drag the notification slowly to the side and tap ⌚ (Snooze icon). Notifications can be snoozed for 15, 30 minutes or 1 or 2 hours.

To expand a notification on the Notification panel

- Tap ▼ (More options icon) to expand and view more information about the notification without opening the app.

Note

Not all notifications are expandable.

To clear all notifications from the Notification panel

- Tap **Clear all**.

Hint

If there is a long list of notifications, scroll down to find the Clear all button.

To take action on a notification from the lock screen

- Double-tap the notification.

To dismiss a notification from the lock screen

- Swipe the notification left or right.

To expand a notification on the lock screen

- Drag the notification downwards.

Note

Not all notifications are expandable.

Notification display options on the lock screen

Don't show notifications at all

You won't get any notifications on the lock screen.

Show all notification content

Get all notifications on the lock screen. When you have this setting turned on, keep in mind that all content (including the content of incoming emails and chat messages) will be visible on your lock screen unless you designate the relevant apps as **Hide sensitive notification content** in the **Configure notifications** settings menu.

Hide sensitive notification content

You must have a PIN, password, or pattern set up as your screen lock in order for this setting to be available. **Contents hidden** is displayed on the lock screen when sensitive notifications arrive. For example, you'll get a notification for an incoming email or chat, but the content won't be visible on your lock screen.

To select the notifications to display on the lock screen

- 1 Find and tap **Settings > Apps & notifications > Configure notifications**.
- 2 Tap **Show notifications**.
- 3 Select an option.

Hint

You can keep notifications on the lock screen until you swipe to dismiss them. To enable this feature, tap the Keep notifications switch under Configure notifications.

Setting the notification level for an app

Allow notification dot

Show notification dots.

Allow sound

Allow all notifications from the selected app.

Show notifications

Show or hide all notification content on the lock screen.

Interrupts in Priority only

Receive notifications from this app even when **Do not disturb** is set to **Priority only**.

Note

You can set notification channels to categorise notification levels. Touch and hold a notification to change the notification categories.

To set the notification level for an app

- 1 Find and tap **Settings** > **Apps & notifications** > **App info**.
- 2 Select the desired app, then tap **App notifications**.
- 3 Tap the switches to adjust notification settings as desired.

Notification light

The notification light informs you about battery status and some other events. For example, a flashing white light means there is a new message or a missed call. The notification light is enabled by default but can be disabled manually.



Note

When the notification light is disabled, it only lights up when there is a battery status warning, for example, when the battery level goes below 15 percent.

To enable or disable the notification light

- 1 Find and tap **Settings** > **Apps & notifications** > **Configure notifications**.
- 2 Tap the **Blink light** switch to enable or disable the function.

Icons in the status bar

Status icons

	No SIM card
	Signal strength
	No signal
	Roaming
	Sending and downloading LTE data
	Sending and downloading GPRS data
	Sending and downloading EDGE data
	Sending and downloading 3G data
	Sending and downloading HSPA+ data
	Mobile data is disabled
	A Wi-Fi connection is enabled and data is being transmitted
	A Wi-Fi connection is enabled but there is no internet connection. This icon also appears when you are trying to connect to a secured Wi-Fi or captive portal network. After a successful login, the cross mark disappears. If Google is blocked in your area, the cross mark may appear even when the device is connected to a network and there is a Wi-Fi working internet connection.
	Battery status
	The battery is charging
	Airplane mode is activated

	The Bluetooth function is activated
	The microphone is muted
	The speakerphone is on
	Do not disturb mode is activated
	Vibrate mode
	An alarm is set
	GPS is activated
	Synchronisation is ongoing
	Problem with sign-in or synchronisation

Note

Depending on your service provider, network, or region, the functions or services represented by some icons in this list may not be available.

To manage status bar icons

- 1 Find and tap **Settings > Display > System icons**.
- 2 Mark the checkboxes for the system icons that you want to display in the status bar.

Notification icons

	New text message or multimedia message
	Ongoing call
	Missed call
	Call on hold
	Single SIM device: Call forwarding is turned on
	Dual SIM device: Call forwarding is turned on
	New voicemail message
	New email message
	Downloading data
	Uploading data
	Mobile data is disabled
	Perform a basic setup of your device
	A software update is available
	System updates are available
	Downloading system updates
	Install the downloaded system updates
	STAMINA mode is activated
	Ultra STAMINA mode is activated
	Battery Care is activated
	Screenshot captured
	A song is playing
	The device is connected to a computer via a USB cable
	Internal storage is 75% full — tap to transfer data to a memory card
	Warning
	More undisplayed notifications

Note

Not all icons that may appear on your device are listed here. This list is for reference purposes only, and changes may be made without notice.

To block an application from sending notifications

- 1 Find and tap **Settings** > **Apps & notifications** > **App info**.
- 2 Select the desired application, then tap **App notifications**.
- 3 Tap the **On** switch to block application notifications.

Battery and maintenance

Charging your device

Always use an original Sony charger and USB Type-C™ cable intended for your specific Xperia model. Other chargers and cables may increase charging time, not charge at all, or may even damage your device. Make sure all USB ports and connectors are completely dry before inserting the cable.

If the battery is depleted, it may take up to 30 minutes for your device to respond to the charging. During this time, the screen may remain completely dark, not showing the charging icon. It can take up to 4 hours for a completely drained battery to be fully charged. Charging speed may be affected by ambient temperature.

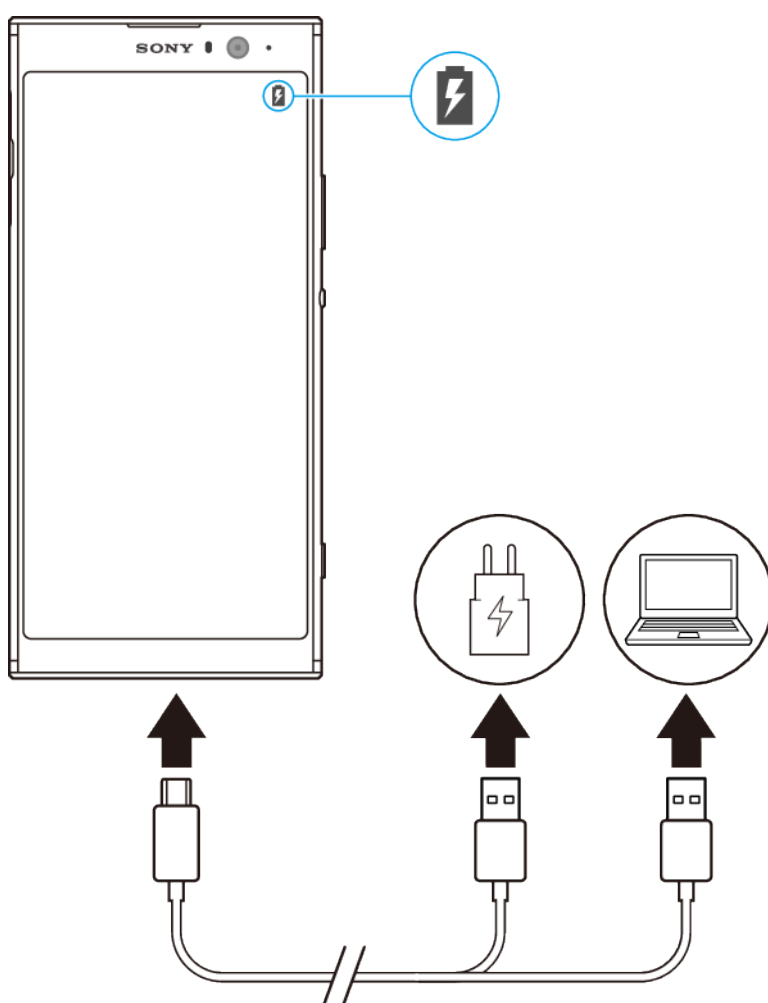
Note

Your device has an embedded, rechargeable battery that can only be replaced by an authorised Sony repair centre. Never try to open or take apart the device yourself. Doing so can cause damage and void your warranty.

Hint

A wall socket charger will charge your device faster than charging via computer. You can still use your device while charging.

To charge your device



- 1 Connect one end of the USB cable to the charger (or to the USB port of a computer).
- 2 Connect the other end of the cable to the USB port on your device. The notification light illuminates when charging begins.
- 3 When the device is fully charged, disconnect the cable from your device by pulling it straight outwards. Make sure not to bend the connector.

Note

It is important to use a USB Type-C cable (provided), as other types of USB cables can damage your device.

Hint

If the battery is completely depleted, it may take a few minutes before the notification light illuminates and the charging icon appears.

Battery notification light status

Green	Battery is charging, charge level is greater than 90%
Orange	Battery is charging, charge level is 15–90%
Red	Battery is charging, charge level is less than 15%

Battery and power management

Your device has an embedded battery. To get the most use from it, keep track of the power consumed by different apps and features. You can also use Battery Care to increase the battery's lifetime. Background power-saving features are activated by default to help you further reduce battery consumption, and additional power-saving modes are available to help you reduce battery consumption when necessary.

Power-saving features lower the priority of certain non-essential device functions. If you do not want an application to be affected, you can make it exempt in the Power-saving exceptions menu. Phone calls and SMS are not affected.

Note

System updates may change the power-saving features available on your device.

To review and reduce your battery consumption

- 1 Find and tap **Settings** > **Battery** to view the estimated remaining battery percentage and battery time.
- 2 Tap **Advanced** to view a list of applications and features that have consumed battery power since the last charging cycle.
- 3 Tap an item to get information on how to reduce its battery consumption.

To view battery consumption for applications

- 1 Find and tap **Settings** > **Apps & notifications** > **App info**.
- 2 Select an application and review its battery consumption under **Battery**.

General usage tips to improve battery performance

The following tips can help you improve battery performance:

- Lower the screen brightness level, see *Screen settings* on page 58.
- Turn off Bluetooth, Wi-Fi and location services when you don't need these features.
- Turn off your device or use Airplane mode if you are in an area with no or low network coverage. Otherwise, your device repeatedly scans for available networks, and this consumes power.

- Use a Wi-Fi network instead of roaming when abroad. Roaming is scanning for your home network and puts additional demands on your battery as your device must transmit with a higher output power, see *Wi-Fi* on page 47.
- Change the synchronisation settings for your email, calendar and contacts, see *Synchronising with online accounts* on page 54.
- Check the applications that have a high battery consumption and consider the battery saving tips provided on your device for these applications.
- Change the notification level for an application, see *Notifications* on page 29.
- Turn off the location-sharing permission for an application, see *Application settings* on page 60.
- Uninstall applications that you are not using, see *Application screen* on page 23.
- Use a Sony original handsfree device to listen to music. Handsfree devices consume less battery than your device's loudspeakers.
- Restart your device every now and then.

To make specific applications exempt from optimisation

You can make applications exempt from being optimised.

- 1 Find and tap **Settings** > **Battery**.
- 2 Tap  (Menu icon) and select **Power-saving exceptions**. You will see a list of applications that are not optimised.
- 3 To add or remove applications from this exemption list, tap **APPS** and select or de-select an application from the list to edit its exception settings.
- 4 The list of applications that are exempt will get updated according to your settings.

Hint

You can also configure Power-saving exceptions from Settings > Apps & notifications > Advanced > Special app access > Power-saving feature.

STAMINA mode

Depending on the STAMINA level, different features will be restricted or disabled in order to reduce battery consumption. These include rendering performance, animation and screen brightness, image enhancement, background app data syncing, vibration except for incoming calls, streaming and GPS while the screen is off.  (STAMINA mode icon) appears in the status bar.

Note

If you are sharing a device with multiple users, you may need to log in as the owner, that is, the primary user, to activate or deactivate STAMINA mode.

To activate or deactivate STAMINA mode

- 1 Find and tap **Settings** > **Battery**.
- 2 Tap **STAMINA mode** and tap the switch to activate or deactivate the function. When **STAMINA mode** is activated you can select additional options, for example you can adjust the Auto-start percentage according to your preferences.

Hint

You can exempt applications from being optimised by STAMINA mode in the Power-saving feature menu.

Ultra STAMINA mode

Your battery time is extensively prolonged, but available apps are limited and mobile data and Wi-Fi are disabled. Calling and SMS are still available. Your Home screen is changed and  (Ultra STAMINA mode icon) appears in the status bar.

Note

If you are sharing a device with multiple users, you may need to log in as the owner, that is, the primary user, to activate or deactivate Ultra STAMINA mode.

To activate Ultra STAMINA mode

- 1 Find and tap **Settings > Battery**.
- 2 Tap **Ultra STAMINA mode** and then tap **Activate**.
- 3 Tap **OK**.

Note

You cannot exempt applications from being optimised by Ultra STAMINA mode.

To deactivate Ultra STAMINA mode

- 1 Drag down the status bar to access the Notification panel.
- 2 Tap the notification **Ultra STAMINA mode active**.
- 3 Tap **OK**.

Note

Deactivating Ultra STAMINA mode will restart your device.

Battery Care

Use Battery Care to increase the lifespan of your battery. This feature detects your charging patterns and estimates the start and end time of your regular charging period. The charging rate is controlled so that your battery reaches 100% just before you disconnect the charger.

Note

Battery Care will not control the charging rate until it detects a regular charging cycle of at least 4 hours over a period of several days.

To enable or disable Battery Care

- 1 Find and tap **Settings > Battery > Battery Care**.
- 2 Tap the switch to enable or disable **Battery Care**.

Hint

Learned patterns of the regular charging cycle are saved by Battery Care. Even if the function has been disabled, it adopts to the learned patterns after enabling the function again.

Updating your device

You should update the software on your device to get the latest functionality, enhancements, and bug fixes in order to ensure optimal performance. When a software update is available,  (System update icon) appears in the status bar. You can also check for new updates manually, or schedule an update.

The easiest way to install a software update is to do it wirelessly from your device. However, some updates are not available for wireless download. You then need to use the Xperia Companion software on a PC or on an Apple Mac® computer to update your device.

Before updating your device, consider the following:

- Ensure you have sufficient storage capacity.
- If you are using a device with multiple users, you must log in as the owner, that is, the primary user.
- System and application updates can present the features on your device in another way than described in this User guide. The Android version might not be affected after an update.

To check for new software

- 1 If you are using a device with multiple users, make sure you are logged in as the owner.
- 2 Find and tap **Settings > System > Software update**.

Note

If your device has less than 500 MB of free internal memory available, you are not notified about new software. Instead you receive a warning in the Notification panel: "Storage space running out. Some system functions may not work." If you receive this notification, free up internal memory to get notifications about new available software.

Updating your device wirelessly

Use the Software update application to update your device software wirelessly. The updates you can download over a mobile network depend on your operator. It is recommended to use a Wi-Fi network instead of a mobile network to download new software so that you can avoid data traffic costs.

To install a system update

- 1 If you are sharing a device with multiple users, make sure you are logged in as the owner.
- 2 Find and tap **Settings > System > Software update**.
- 3 If a system update is available, tap **CONTINUE**, then tap **Install now**.

To schedule a system update

- 1 If you are sharing a device with multiple users, make sure you are logged in as the owner.
- 2 Find and tap **Settings > System > Software update**.
- 3 If a system update is available, tap **CONTINUE**, then tap the **Schedule installation** switch.
- 4 Tap **OK > Set time**.
- 5 Set the desired time for the software update, then tap **OK**.
- 6 Tap **Schedule**. Your device will be updated at the set time automatically.

To set up automatic download of system updates

- 1 Find and tap **Settings > System > Software update**.
- 2 Tap **⋮** (Menu icon), then tap **Settings > Auto update system**.
- 3 Select the preferred option.

To enable or disable automatic updates for applications

- 1 Find and tap **Settings > System > Software update**.
- 2 Tap **⋮** (Menu icon), then tap **Settings > Auto-update apps**.
- 3 Select the preferred option.

To update your device using a computer

- 1 Connect your device to the computer using a USB cable.
- 2 Make sure that the screen of your device is unlocked, and that the USB connection mode on the device is set to Transfer files.
- 3 Open Xperia Companion, if it is not automatically launched.
- 4 Make sure that the computer can access the internet.
- 5 **Computer:** If a new software update is detected, a pop-up window appears. Follow the on-screen instructions to run the relevant software updates.

Note

If you don't have the Xperia Companion software installed on the relevant computer, connect your device to the computer and follow the on-screen installation instructions.

Make sure that you are using the USB Type-C cable that came with your device and that it is properly connected to the device and computer.

Maintenance using a computer

Xperia Companion

Xperia Companion is a software service which provides a collection of tools and applications you can use when you connect your device to a computer. With Xperia Companion, you can:

- Update or repair your device's software.
- Transfer your content from an old device using Xperia Transfer.
- Back up and restore content on your computer.
- Browse files on your device.

Managing files using a computer

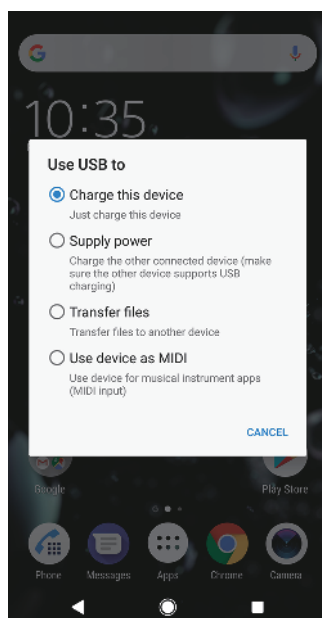
Use a USB Type-C cable connection between a Windows computer and your device to transfer and manage your files.

Once the two devices are connected, you can choose if you want to charge your device, transfer files, use it as a power supply or use it for MIDI input. Your computer will detect your device when you select the Transfer files connection mode. The default connection mode is set to Charge this device.

With Xperia Companion, you can access the file system of your device. If you do not have Xperia Companion installed, you are requested to install it when you connect your device to the computer.

Note

Always use a USB cable intended for your specific Xperia model and make sure it is completely dry.



USB connection mode

You can use the Transfer files connection mode for managing files and updating device software. This USB mode is used with Microsoft® Windows® computers. Charging is enabled by default.

You can also use your device as a Supply power, and charge the other connected device. Make sure that the other device supports USB charging.

Using the Use device as MIDI mode, your device can function as a MIDI input for musical instrument apps.

To change USB connection mode

- 1 Attach a USB Type-C connector to your device.
- 2 Drag down the Status bar, and then tap **USB charging this device**.
- 3 Tap **Transfer files**, **Supply power** or **Use device as MIDI** to enable the desired mode.

Storage and memory

Your device has several different storage and memory options:

- The internal storage stores downloaded or transferred content along with personal settings and data.
- You can use a removable memory card to get more storage space. Media files can be moved to this type of memory to free up internal storage.
- The dynamic memory (RAM) cannot be used for storage. RAM is used to handle running applications and the operating system.

Note

You can purchase a memory card separately.

Improving memory performance

Your device memory tends to fill up as a result of normal usage. If the device starts to slow down, or applications suddenly shut down, you should consider the following:

- Always try to keep at least 500 MB of free internal storage available.
- Close running applications that you are not using.
- Clear the cache memory for all applications.
- Uninstall downloaded applications that you don't use.
- Transfer photos, videos, and music from the internal memory to the memory card.
- If your device can't read content on the memory card, you may need to format the card. Note that when you format the card, all content is erased.

Note

If you are sharing a device with multiple users, you must log in as the owner, that is, the primary user, to be able to perform certain actions, such as transferring data to the memory card and formatting the memory card.

To view the memory status

- Find and tap **Settings > Storage**.

To clear the cache memory for all applications

- 1 Find and tap **Settings > Storage**.
- 2 Tap **FREE UP SPACE**. If you have a memory card inserted, select **Storage > Internal shared storage > FREE UP SPACE**.

Hint

When you clear the cache memory, you don't lose any important information or settings.

To transfer media files to the memory card

- 1 Make sure you have a memory card inserted into your device.
- 2 Find and tap **Settings > Storage > Transfer data to SD card**.

- 3 Mark the files that you want to transfer to the memory card.
- 4 Tap **Transfer**.

To stop applications and services from running

- 1 Find and tap **Settings > Apps & notifications > App info**.
- 2 Select an application or service, then tap **FORCE STOP > OK**.

To format the memory card

- 1 Find and tap **Settings > Storage**.
- 2 Tap **SD card > ⋮ (Menu icon)**, then tap **Storage settings > Format > Erase & format**.

Note

All content on the memory card gets erased when you format it. Make sure you first make backups of all data that you want to save. To back up your content, you can copy it to a computer. For more information, see *Managing files using a computer* on page 40.

Smart cleaner

Smart cleaner improves the device's performance by automatically optimising storage and memory based on app usage.

To enable or disable Smart cleaner

- 1 Find and tap **Settings > Xperia Assist**.
- 2 Tap **Smart cleaner**, then tap the switch to enable or disable the function.

Note

You can also modify, copy or delete files manually if you find and tap the Files application.

Backing up and restoring content

Generally, you should not save photos, videos, and other personal content solely on the internal memory of your device. If your device is damaged, lost or stolen, the data stored on its internal memory may be impossible to recover. It is recommended to use the Xperia Companion software to make backups which save your data safely to an external device. This method is especially recommended if you are updating your device software to a newer Android version.

The Xperia Backup & Restore application is recommended for backing up data before you do a factory data reset. With this application you can back up data to an online account, an SD card or to an external USB storage device that you have connected to your device using a USB host adapter.

With the Google Backup & restore application, you can back up data to a Google server.

Backing up data to a computer

Use the Xperia Companion software to back up data from your device to a PC or an Apple Mac computer.

To back up your data using a computer

- 1 Connect your device to the computer using a USB cable.
- 2 **Computer:** Open the Xperia Companion software if it is not automatically launched. After a few moments, the computer detects your device.
- 3 Click **Backup** on the Xperia Companion main screen.
- 4 Follow the on-screen instructions to back up data from your device.

To restore your data using a computer

- 1 Unlock the screen of your device and connect it to the computer using a USB cable.
- 2 Open the Xperia Companion software on your computer if it is not automatically launched. After a few moments, the computer detects your device. Make sure to select **Transfer files** mode on your device.
- 3 Click **Restore** on the Xperia Companion main screen.
- 4 Select a backup file from the backup records, then click **Next** and follow the on-screen instructions to restore data to your device.

Note

If you do not have Xperia Companion installed, you are requested to install it when you connect your device to the computer.

Backing up data with the Xperia Backup & Restore application

Using the Xperia Backup & Restore application, you can make an online or a local data backup. You can do so manually or turn on the automatic backup function to save data periodically.

The Xperia Backup & Restore application is recommended for backing up data before you do a factory data reset.

To set up the automatic backup function

- 1 If you are backing up content to a USB storage device, make sure the storage device is connected to your device using a USB host adapter. If you are backing up to an SD card, make sure that the SD card is mounted properly into your device. If you are backing up content to an online account, make sure you have signed in to your Google account.
- 2 Find and tap **Settings > System > Xperia Backup & Restore**.
- 3 Tap **Automatic backup**.
- 4 To enable the automatic backup function, tap the switch.
- 5 Select where to save backup files.
- 6 If desired, select a backup frequency, the time to back up and the data to back up. Otherwise, the backup is completed according to the default settings.
- 7 To save your settings, tap ◀ (Back button).

To back up content manually

- 1 If you are backing up content to a USB storage device, make sure the storage device is connected to your device using a USB host adapter. If you are backing up to an SD card, make sure the SD card is properly inserted into your device. If you are backing up content to an online account, make sure you have signed in to your Google account.
- 2 Find and tap **Settings > System > Xperia Backup & Restore**.
- 3 Tap **More**.
- 4 Tap **Manual backup**, then select a backup destination and the data that you want to back up.
- 5 Tap **BACK UP**.
- 6 After the data is backed up, tap **Finish**.

To edit or delete a backup file

- 1 Find and tap **Settings > System > Xperia Backup & Restore**.
- 2 Tap **More**.
- 3 Tap **Edit backup file**, then select a backup source and the data types that you want to edit.
- 4 To delete the selected data, tap **Delete data**.
- 5 Tap **OK** to confirm.
- 6 After the data is deleted, tap **Finish**.

To restore backed up content

- 1 If you are restoring content from a USB storage device, make sure that the storage device is connected to your device using the USB Host adapter. If you are restoring content from an SD card, make sure that the SD card is properly inserted into your device. If you are restoring content from Xperia Backup & Restore service, make sure you have signed in to your Google account.
- 2 Find and tap **Settings > System > Xperia Backup & Restore**.
- 3 Tap **Restore data**, then select a restore source and the data that you want to restore.
- 4 Tap **Restore data**.
- 5 After the content is restored, tap **Finish**.

Note

Remember that any changes that you make to your data and settings after you create a backup - such as any new apps you install - get deleted during any subsequent restore procedure.

Backing up data with the Google Backup & restore application

Using the Google Backup & restore application, you can back up data to a Google server. You can also turn on the automatic restore function to restore application data and settings when you reinstall an application.

Hint

You can back up data to a Google account under Settings > System > Backup.

Downloading applications

Downloading applications from Google Play

Google Play is the official online Google store for downloading applications, games, music, movies, and books. It includes both free and paid applications. Before you start downloading from Google Play, make sure that you have a working internet connection, preferably over Wi-Fi to limit data traffic charges. For more information, see *Updating your device* on page 38.

Note

To use Google Play, you need to have a Google account. Google Play may not be available in all countries or regions.

To download an application from Google Play

- 1 Find and tap ► (Play Store icon).
- 2 Find an item you wish to download by browsing categories, or by using the search function.
- 3 Tap the item to view its details. Follow the on-screen instructions to complete the installation.

Note

Some applications may need to access data, settings, and various functions on your device in order to work properly. Only install and give permissions to applications that you trust.

Hint

You can view the permissions granted to a downloaded application by tapping the application under Settings > Apps & notifications > App info.

Downloading applications from other sources

When your device is set to allow downloads from sources other than Google Play, you can download applications directly from other websites by following the relevant download instructions.

Note

Installing applications of unknown or unreliable origin can damage your device. Download applications only from reliable sources. Contact the application provider if you have any questions or concerns.

Hint

If you are using a device with multiple users, only the owner, that is, the primary user, can allow downloads from sources other than Google Play. Changes made by the owner affect all other users.

To enable or disable the downloading of applications from other sources

- 1 Find and tap **Settings > Apps & notifications**.
- 2 Tap **Advanced > Special app access > Install unknown apps**.
- 3 Tap the application you want to allow the installing of application from other sources, then tap the **Allow from this source** switch to enable or disable.

Internet and networks

Browsing the web

The Google Chrome web browser for Android devices comes pre-installed in most markets. Go to <http://support.google.com/chrome> to get more detailed information about how to use this web browser.

To browse the web

- 1 Find and tap  (Chrome icon).
- 2 If you are using Google Chrome for the first time, select to either sign in to a Google account or browse with Google Chrome anonymously.
- 3 Enter a search term or web address in the search and address field, then tap ✓ (Done icon) on the keyboard.

Internet and MMS settings

To access the internet, or send multimedia messages without Wi-Fi, you need a mobile data connection with correct internet and MMS settings. Here are some tips:

- For most mobile networks and operators, these settings come pre-installed on your device so you can start using the internet and sending multimedia messages right away.
- You can manually check for updates to the internet and MMS settings. If you change or delete an internet or MMS setting by mistake, download the internet and MMS settings again.
- If the Battery time preferred setting of STAMINA mode is activated to save power, all mobile data traffic gets paused when the screen is off. If this causes connection problems, try excluding some applications and services from being paused, or deactivate STAMINA mode temporarily.
- If you are sharing a device with multiple users, only the owner, that is, the primary user, can download internet and messaging settings from the Settings menu, but the downloaded settings are applicable to all users.

To download internet and MMS settings

- 1 Find and tap **Settings > Network & Internet > Internet settings**.
- 2 Tap **ACCEPT**. Once the settings have been downloaded successfully,  (Internet settings downloaded icon) appears in the status bar and mobile data traffic is turned on automatically.

Hint

If the settings cannot be downloaded to your device, check the signal strength of your mobile or Wi-Fi network connections. Move to an open location free from obstructions or get close to a window and then try again.

To add internet and MMS settings

- 1 Find and tap **Settings > Network & Internet > Mobile network**.
- 2 Dual SIM users, select a SIM card.
- 3 Tap **Access point names > +** (Add icon).
- 4 Tap **Name** and enter a name of your choice, then tap **OK**.
- 5 Tap **APN** and enter the access point name, then tap **OK**.
- 6 Enter all other required information. If you don't know what information is required, contact your network operator for more details.
- 7 When you're done, tap **⋮** (Menu icon), then tap **Save**.

To view downloaded internet and MMS settings

- 1 Find and tap **Settings > Network & Internet > Mobile network**.
- 2 Dual SIM users, select a SIM card.
- 3 Tap **Access point names**.
- 4 To view more details, tap any of the available items.

Wi-Fi

Use Wi-Fi to surf the internet, download applications, or send and receive emails. Once you have connected to a Wi-Fi network, your device remembers the network and automatically connects to it the next time you come within range.

Some Wi-Fi networks require you to log in to a web page before you can get access. Contact the relevant Wi-Fi network administrator for more information.

Available Wi-Fi networks may be open or secured. Secured networks are indicated by  (Wi-Fi lock icon) next to the Wi-Fi network name.

Note

Some Wi-Fi networks do not show up in the list of available networks because they do not broadcast their network name (SSID). If you know the network name, you can add it manually to your list of available Wi-Fi networks.

To turn Wi-Fi on or off

- 1 Find and tap **Settings > Network & Internet > Wi-Fi**.
- 2 Tap the switch to enable or disable Wi-Fi.

Note

It may take a few seconds before Wi-Fi is enabled.

To connect to a Wi-Fi network

- 1 Find and tap **Settings > Network & Internet > Wi-Fi**.
- 2 Tap the switch to turn on Wi-Fi. All available Wi-Fi networks are displayed.
- 3 Tap a Wi-Fi network to connect to it. For secured networks, enter the relevant password.  (Wi-Fi icon) is displayed in the status bar once you are connected.

Hint

The list of available Wi-Fi networks refreshes automatically.

To add a Wi-Fi network manually

- 1 Find and tap **Settings > Network & Internet > Wi-Fi**.
- 2 Scroll down and tap **Add network**.
- 3 Enter the **Network name** information.
- 4 To select a security type, tap the **Security** field.
- 5 If required, enter a password.
- 6 To edit advanced options such as proxy and IP settings, tap **Advanced options** and then edit the options as desired.
- 7 Tap **SAVE**.

Note

Contact your Wi-Fi network administrator to get the network SSID and password.

Increasing Wi-Fi signal strength



There are a number of things you can do to improve Wi-Fi reception:

- Move your device closer to the Wi-Fi access point.
- Move the Wi-Fi access point away from any potential obstructions or interference.
- Don't cover the Wi-Fi antenna area of your device.

Wi-Fi settings

When you are connected to a Wi-Fi network or when there are Wi-Fi networks available in your vicinity, you can view the status of these networks. You can also enable your device to notify you whenever an open Wi-Fi network is detected.

To enable or disable Wi-Fi network notifications

- 1 Make sure that Wi-Fi is turned on for your device.
- 2 Find and tap **Settings** > **Network & Internet** > **Wi-Fi**.
- 3 Scroll down and tap **Wi-Fi preferences**.
- 4 Tap the **Open network notification** switch to enable or disable.

To view detailed information about a connected Wi-Fi network

- 1 Find and tap **Settings** > **Network & Internet** > **Wi-Fi**.
- 2 Tap the Wi-Fi network that you are currently connected to. Detailed network information is displayed.

To set a Wi-Fi sleep policy

- 1 Find and tap **Settings** > **Network & Internet** > **Wi-Fi**.
- 2 Tap **Wi-Fi preferences** > **Advanced** > **Keep Wi-Fi on during sleep**.
- 3 Select an option.

To enable auto network switch

- 1 Find and tap **Settings** > **Network & Internet** > **Wi-Fi**.
- 2 Tap **Wi-Fi preferences**.
- 3 Tap the **Auto network switch** and tap **Enable**.

To find the MAC address for your device

- 1 Find and tap **Settings** > **Network & Internet** > **Wi-Fi**.
- 2 Tap **Wi-Fi preferences** > **Advanced**.
The **MAC address** is displayed in the list.

Hint

The Wi-Fi Mac address is also displayed under Settings > System > About phone > Status > Wi-Fi MAC address.

Wi-Fi Protected Setup™

Wi-Fi Protected Setup is a wireless networking standard that helps you establish secure wireless network connections. Wi-Fi Protected Setup makes it easy for you to set up WPA™ (Wi-Fi Protected Access®) encryption to secure your network. You can also add new devices to an existing network without entering long passwords.

Use one of these methods to enable Wi-Fi Protected Setup:

- Push button method – simply push a button on a Wi-Fi Protected Setup-supported device, for example, a router.
- PIN method – your device creates a random PIN, which you enter on the Wi-Fi Protected Setup-supported device.

To connect to a Wi-Fi network using a Wi-Fi Protected Setup button

- 1 Find and tap **Settings** > **Network & Internet** > **Wi-Fi**.
- 2 Turn on Wi-Fi if it is not already on.
- 3 Tap **Wi-Fi preferences** > **Advanced** > **WPS Push Button**, then tap the Wi-Fi Protected Setup button on the Wi-Fi Protected Setup-supported device.

To connect to a Wi-Fi network using a Wi-Fi Protected Setup PIN

- 1 Find and tap **Settings** > **Network & Internet** > **Wi-Fi**.
- 2 Turn on Wi-Fi if it is not already on.
- 3 Tap **Wi-Fi preferences** > **Advanced** > **WPS PIN Entry**.
- 4 On the Wi-Fi Protected Setup-supported device, enter the PIN that appears on your device.

Sharing your mobile data connection

You can share your mobile data connection with other devices in several ways.

- **USB tethering**: share your mobile data connection with a single computer using a USB cable.
- **Portable hotspot**: share your mobile data connection with up to 10 other devices simultaneously, including devices that support Wi-Fi Protected Setup technology.
- **One-touch portable hotspot**: touch devices to start sharing your mobile connection over Wi-Fi.
- **Bluetooth tethering**: share your mobile data connection with up to four other devices via Bluetooth.

To share your data connection using a USB cable

- 1 Connect your device to a computer using the USB cable.
- 2 Find and tap **Settings** > **Network & Internet** > **Hotspot & tethering**.
- 3 Tap the **USB tethering** switch, then tap **OK** if prompted.  (USB sharing icon) is displayed in the status bar once you are connected.
- 4 To stop sharing your data connection, tap the **USB tethering** switch or disconnect the USB cable.

Note

You cannot share your device's data connection and SD card over a USB cable at the same time.

To share your mobile connection by One-touch portable hotspot

- 1 Make sure that both devices have the NFC function turned on, and that both screens are active.
- 2 Find and tap **Settings > Network & Internet > Hotspot & tethering**.
- 3 Tap the **Portable hotspot** switch to enable the function.
- 4 Tap **One-touch portable hotspot**.
- 5 Hold the devices together so that the NFC detection areas of each device touch, then tap **CONNECT**.

Note

This function only works with devices that also support NFC **Wi-Fi** tethering.

To share your mobile data connection with another Bluetooth device

- 1 Make sure that your device and the other Bluetooth device are paired with each other and that mobile data traffic is activated on your device.
- 2 **Your device:** Find and tap **Settings > Network & Internet > Hotspot & tethering**. Tap the **Bluetooth tethering** switch to enable the function.
- 3 **Bluetooth device:** Set up the device so that it obtains its network connection using Bluetooth. If the device is a computer, refer to the relevant instructions to complete the setup. If the device runs on the Android operating system, tap the settings icon beside the name of the device that it is paired with under **Settings > Device connection > Bluetooth > Paired devices**, then mark the **Internet access** checkbox.
- 4 **Your device:** Wait for  (Bluetooth tethering icon) to appear in the status bar. Once it appears, the setup is complete.
- 5 Tap the **Bluetooth tethering** switch again to disable the function.

Note

The Bluetooth tethering function is turned off every time you turn off your device or turn off the Bluetooth function.

To use your device as a portable Wi-Fi hotspot

- 1 Find and tap **Settings > Network & Internet > Hotspot & tethering**.
- 2 Tap **Portable hotspot settings > Configure hotspot**.
- 3 Enter the **Network name** information.
- 4 To select a security type, tap the **Security** field. If required, enter a password.
- 5 Tap **Save**.
- 6 Tap  (Back button) and tap the **Portable hotspot** switch to enable the function.
- 7 If prompted, tap **OK** to confirm.  (Tethering icon) appears in the status bar when the portable Wi-Fi hotspot is active.
- 8 To stop sharing your data connection via Wi-Fi, tap the **Portable hotspot** switch to disable the function.

To allow a Wi-Fi Protected Setup-supported device to use your mobile data connection

- 1 Make sure that your device is functioning as a portable Wi-Fi hotspot.
- 2 Find and tap **Settings > Network & Internet > Hotspot & tethering**.
- 3 Tap **Portable hotspot settings > Configure hotspot**.
- 4 Make sure that your portable hotspot is secured by a password.
- 5 Tap **WPS Push Button**, then follow the on-screen instructions. Alternatively, tap  (Menu icon) > **WPS PIN Entry**, then enter the PIN that appears on the Wi-Fi Protected Setup-supported device.

To rename or secure your Portable Hotspot

- 1 Find and tap **Settings > Network & Internet > Hotspot & tethering**.
- 2 Tap **Portable hotspot settings > Configure hotspot**.
- 3 Enter the **Network name** information.
- 4 To select a security type, tap the **Security** field.
If required, enter a password.
- 5 Tap **Save**.

Controlling data usage

You can keep track of the amount of data transferred to and from your device over your mobile data or Wi-Fi connection during a given period. For example, you can view the amount of data used by individual applications. For data transferred over your mobile data connection, you can also set data usage warnings and limits to avoid additional charges.

Note

If you are using a device with multiple users, only the owner, that is, the primary user, can adjust data usage settings. Adjusting data usage settings can help you keep greater control over data usage but cannot guarantee the prevention of additional charges.

To help reduce data usage

- 1 Find and tap **Settings > Network & Internet > Data usage > Data Saver**.
- 2 Tap the switch to enable or disable the function.

To turn data traffic on or off

- 1 Find and tap **Settings > Network & Internet > Data usage**.
- 2 Tap the **Mobile data** switch to turn data traffic on or off.

Hint

When data traffic is turned off, your device can still establish Wi-Fi and Bluetooth connections.

To set a data usage warning

- 1 Make sure that mobile data traffic is turned on.
- 2 Find and tap **Settings > Network & Internet > Data usage > Billing cycle**.
- 3 To set the warning level, tap the **Set data warning** switch.
- 4 Tap **Data warning**, enter the desired data limit and tap **Set**. You receive a warning notification when the amount of data traffic reaches the level you set.

To set a mobile data limit

- 1 Make sure that mobile data traffic is turned on.
- 2 Find and tap **Settings > Network & Internet > Data usage > Billing cycle**.
- 3 Tap the **Set data limit** switch, then tap **OK**.
- 4 To set the data usage limit, tap **Data limit**, enter the desired data limit and tap **Set**.

Note

Once your mobile data usage reaches the set limit, mobile data traffic on your device gets turned off automatically.

To control the data usage of individual applications

- 1 Find and tap **Settings > Apps & notifications > App info**.
- 2 Tap the application that you want to control, then tap **Data usage**.

Hint

The performance of individual applications may be affected if you change the related data usage settings.

To check your data usage

- 1 Find and tap **Settings > Network & Internet > Data usage**.
- 2 To view information about the amount of data transferred via mobile data connection, tap **Mobile data usage**.
- 3 To view information about the amount of data transferred via Wi-Fi connection, tap the **Wi-Fi data usage** under **Data usage**.

Selecting a SIM card for data traffic

Note

This function only applies for Dual SIM devices.

If you are using a Dual SIM device, you can select which SIM card handles data at any given time. You can do this during the initial setup of your device, or you can select or change it later via the Settings menu.

To change the SIM card used for data traffic

- 1 Find and tap **Settings > Network & Internet > Dual SIM > Mobile data**.
- 2 Select a SIM card.

Hint

For higher data speeds, select the SIM card that supports the fastest mobile network, for example, 4G.

Selecting mobile networks

Your device supports the use of up to three different networks at the same time. You can select from the following network mode combinations:

- One WCDMA network
- One GSM network
- One WCDMA and one GSM network
- One LTE, one WCDMA, and one GSM network

Your device automatically switches between mobile networks depending on which mobile networks are available where you are. You can also manually set your device to use a particular mobile network mode, for example, WCDMA or GSM. If you are using a Dual SIM device, this applies to each SIM card.

Different status icons are displayed in the status bar depending on the type or mode of network that you are connected to. Refer to *Status icons* on page 32 to see what the different status icons look like.

To select a network mode

- 1 Find and tap **Settings > Network & Internet > Mobile network**.
- 2 Dual SIM users, select a SIM card.
- 3 Tap **Preferred network type**, then select a network mode.

To select another network manually

- 1 Find and tap **Settings > Network & Internet > Mobile network**.
- 2 Dual SIM users, select a SIM card.
- 3 Tap **Network operators > Search networks**.
- 4 Select a network.

Note

If you select a network manually, your device will not search for other networks, even if you move out of range of the manually selected network.

To activate automatic network selection

- 1 Find and tap **Settings** > **Network & Internet** > **Mobile network**.
- 2 Dual SIM users, select a SIM card.
- 3 Tap **Network operators** > **Automatic**.

Synchronising data on your phone

Synchronising with online accounts

Synchronise your device with contacts, email, calendar events and other information from online accounts, for example, email accounts such as Gmail™ and Microsoft Exchange ActiveSync. You can synchronise data automatically for such accounts by activating the auto-sync function, or you can synchronise each account manually.

To set up an online account for synchronisation

- 1 Tap **Settings** > **Users & accounts** > **Add account**, then select the account that you want to add.
- 2 Follow the on-screen instructions to create or sign in to an account.

To synchronise manually with an online account

- 1 Find and tap **Settings** > **Users & accounts**.
- 2 Tap the name of the account that you want to synchronise with, then tap **Account sync**. A list of items appears showing what can be synchronised with the account.
- 3 Tap the item that you want to synchronise.

To remove an online account

- 1 Find and tap **Settings** > **Users & accounts**.
- 2 Select the account, then tap **Remove account**.
- 3 Tap **Remove account** again to confirm.

Synchronising with Microsoft Exchange ActiveSync

If your company uses a Microsoft Exchange ActiveSync account, you can access your corporate email messages, calendar appointments, and contacts directly on your device. After setup, you can find your information in the Email, Calendar, and Contacts applications.

Hint

If you have set up a Microsoft Exchange ActiveSync (EAS) account on your device, the EAS security settings may limit the lock screen type to only a PIN or password. This occurs when your network administrator specifies a lock screen type for all EAS accounts for enterprise security reasons. Contact the network administrator of your company or organisation to check what network security policies are implemented for mobile devices.

To set up an EAS account for synchronisation

- 1 Tap **Settings** > **Users & accounts** > **Add account** > **Exchange ActiveSync**.
- 2 Enter your corporate email address and password.
- 3 Tap **Next**. If a failure occurs, enter the domain and server details for your account manually and then tap **Next**.
- 4 Follow the on-screen instructions to complete the setup.
- 5 Tap **Show more sync options** to select a synchronisation method, a synchronisation interval, and the data that you want to sync with your device.
- 6 Tap **Next**, then select how you want to be notified when a new email arrives.
- 7 Tap **Next**, enter a name for the corporate account, then tap **Finish setup**.
- 8 If prompted, activate the device administrator to allow your corporate server to set certain security rules on your device, such as disabling voice recording and using storage encryption.

To remove an EAS account

- 1 Find and tap **Settings** > **Users & accounts**.

- 2 Select the EAS account that you want to remove.
- 3 Tap **Remove account**.
- 4 Tap **Remove account** again to confirm.

Basic settings

Accessing settings

View and change settings for your device from the Settings menu. The Settings menu is accessible from both the Application screen and the Quick settings panel.

To open the device settings menu from the Application screen

- Find and tap **Settings**.

To view information about your device

- Find and tap **Settings > System > About phone**.

To access the Quick settings panel

- Drag the status bar downwards using two fingers.

To select which settings to display on the Quick settings panel

- 1 Using two fingers, drag the status bar fully downwards, then tap  (Edit icon).
- 2 To add a setting to the Quick settings panel, drag and drop the icon into the upper part of the screen. To remove a setting, drag and drop the icon into the lower part of the screen.

To rearrange the Quick settings panel

- 1 Drag the status bar fully downwards, then tap  (Edit icon).
- 2 Touch and hold an icon, then move it to the desired position.

To turn on the Torch

- 1 Drag the status bar downwards using two fingers.
- 2 Tap  (Torch icon).

Volume, vibration and sound

The volume and vibration can be changed either by using the volume keys or by changing a setting. Sounds and tones can only be changed from a setting.

Note

App settings can override the selected volume, vibration and sound settings.

Volume and vibration

You can use the volume key to quickly change the ring, media or alarm volumes. Additionally, you can set your device to vibrate  (Vibrate icon) or activate a Do not disturb option  (Silent icon) to mute sounds and vibrations. For more information about Do not disturb, see *Silence your device with Do not disturb* on page 57.

The ring volume  (Ringer volume icon) affects incoming calls and notifications, and the media volume  (Media volume icon) affects music, videos, games and other media. For example, if you change the volume while watching a video, the media volume is changed. The alarm volume is indicated with  (Alarm notification icon).

To change the volume

- 1 Press the volume key up or down. This changes the ring and notification volume.
- 2 To change the media or alarm volumes, tap  (More options icon). Use each slider to adjust the volume.

Hint

Tap a volume icon to quickly turn the volume on or off.

To activate vibration or Do not disturb mode

- 1 Long press the volume key down until  (Vibrate icon) appears to activate vibrate mode.
- 2 Release the volume key and press it down again to activate **Do not disturb** mode.

To activate sound with vibration for incoming calls

- 1 Find and tap **Settings > Sound**.
- 2 Tap the **Also vibrate for calls** switch to enable the function.

Sounds and tones

To set the ringtone

- 1 Find and tap **Settings > Sound > Phone ringtone**.
- 2 Dual SIM users, select a SIM card.
- 3 Select an option from the list or tap + (Add icon) and select a music file that is saved on your device.
- 4 To confirm, tap **DONE**.

Hint

To set a specific ringtone for a contact, see *Adding and editing contacts* on page 72. Dual SIM users can set different ringtones for each SIM card.

To set the notification sound

- 1 Find and tap **Settings > Sound > Notification sound**.
- 2 Select a sound from the list or select **None** to turn off all notification sounds and set your notifications to vibrate only.
- 3 To select a music file that is saved on your device, tap + (Add icon).
- 4 To confirm, tap **DONE**.

Note

You can change your app settings to allow a sound from a specific app even when the notification sound is set to None. See *Notifications* on page 29.

To enable or disable other sounds and tones

- 1 Find and tap **Settings > Sound > Advanced**.
- 2 Tap the switches to enable or disable the different sounds and tones.

Silence your device with Do not disturb

Activate Do not disturb to mute sounds and limit vibrations and visual indications for situations in which you do not want to be disturbed, for example at night.

To activate Do not disturb

- 1 Drag the status bar downwards using two fingers to access the Quick settings panel.
- 2 Tap  (Do not disturb icon).
- 3 Tap  (More options icon) to set the limitation level.
- 4 Select the limitation level by tapping **Total silence**, **Alarms only** or **Priority only**.
- 5 Set how long you want **Do not disturb** to be activated and tap **DONE**.

Hint

Do not disturb can also be activated by pressing the volume key down when your device is in vibrate mode  (Vibrate icon).

To deactivate Do not disturb

- 1 Press the volume key up.
- 2 If **Priority only** is set, tap **Turn off now**.

Hint

Do not disturb can also be deactivated by tapping  (Silent icon) or  (Total silence icon) from the Quick settings panel.

Limitation levels

Total silence

All vibrations and all ring, media and alarm sounds are turned off.

Alarms only

The ring sound is turned off. Alarm and media sounds are still on.

Priority only

You only receive the notifications and calls you have selected. Alarm and media sounds are still on.

To set up Priority only

- 1 Find and tap **Settings > Sound > Do not disturb > Allowed in Priority only**.
- 2 Tap the switches to activate one or more options.

Hint

You can allow certain apps to bypass the priority. See *Notifications* on page 29.

To block visual disturbances

- 1 Find and tap **Settings > Sound > Do not disturb > Block visual disturbances**.
- 2 Tap the switches to activate one or more options.

Automatic rules

You can set automatic rules to activate Do not disturb mode for specific times or events.

To set an automatic rule

- 1 Find and tap **Settings > Sound > Do not disturb**.
- 2 Tap an automatic rule, for example **Weekend**.
- 3 Tap the options to set the rule name, time and behaviours as desired.
- 4 Tap the switch to activate the rule.

Hint

To create a new rule, tap Add more and follow the on-screen instructions.

Screen settings

You can change the screen's behaviour, brightness, viewing size and quality. For example, select a bigger font or display size for easier reading or change the icons you see in the status bar.

If you want to change your background and theme, see *Background and themes* on page 29. To change how long you want to have the screen on before it is turned off, see *Turning the screen on or off* on page 20.

To change a screen setting

- 1 Find and tap **Settings > Display**.
- 2 Tap the setting you want to change.
- 3 Use the sliders, checkboxes or additional menus to adjust.

Brightness

Adjust the brightness level with the slider. You can also enable Adaptive brightness to automatically optimise brightness based on surrounding light.

White balance

Use the sliders to adjust the white balance of your display. To revert to the default setting, tap ☰ (Menu icon).

Touch block

Prevent unintentional operations while your device is in a pocket or a bag. Tap the Prevent accidental operations with screen off slider to enable or disable.

Colour gamut and contrast

Enhance the quality of photos and videos when viewing them on your device. For example, use Super-vivid mode to make colours appear more vibrant on-screen.

Screen rotation

Set the screen to rotate automatically when the device is turned, or set it to stay in portrait view.

Screen saver

Set up a screen saver that displays colours or a photo slideshow when your device is charging or the screen is idle. If your device has multiple users, each user can have individual screen saver settings.

Screen pinning

Use screen pinning to set your device to display only the screen for a specific application. For example, if you are playing a game and you accidentally touch the home button, the screen pinning feature prevents the active game app screen from being minimised. You can also use this feature when you lend your device to another person to make it harder for them to access more than one application. For example, you can lend your device to somebody to take a photo and pin the screen to the Camera application so that the person can't easily use other apps such as Email.

Note

Screen pinning is not a security feature and does not fully prevent other users from unpinning a screen and accessing your device. To protect your data, you should set up your device to request a screen lock PIN, password, or pattern before someone can unpin the screen.

To enable or disable screen-pinning

- 1 Find and tap **Settings > Lock screen & security > Screen-pinning**.

- 2 Tap the switch to enable or disable the function.

Hint

A pattern, PIN or password is not mandatory for screen pinning to work.

To pin a screen

- 1 Make sure that screen pinning is activated on your device.
- 2 Open an app and go to the screen that you want to pin.
- 3 Tap  (Recent apps button).
- 4 To display the screen pinning icon, swipe upwards and tap  (Screen pinning icon).
- 5 In the window that appears, tap **GOT IT**.

To unpin a screen

- On the pinned screen, touch and hold  (Back button) and  (Recent apps button) until the screen is unpinned.

Hint

If you selected a security option when you activated the screen pinning function, you have to enter your pattern, PIN or password to unlock the device before the screen can be unpinned.

Application settings

Some apps will ask for permissions once you start using them. You can allow or deny permissions individually for each app, either from the Settings menu or from the Permission confirm dialog. Permission requirements depend on the app's design.

Allowing or denying permissions

You can choose whether to allow or deny permissions when the dialog is shown. If you have used another Android version previously, most apps will have already been granted the necessary permissions.

To allow a permission

- To allow a permission, tap **ALLOW**. You can mark the **Don't ask again** checkbox if you wish.

To deny a permission

- To deny a permission, tap **DENY** when the dialog is shown.

Hint

Some applications can still be used even if you have denied permissions.

Critical permissions

Some permissions are mandatory for apps to work as intended. In such cases, a dialog will inform you.

To configure applications

- 1 Find and tap **Settings > Apps & notifications**.
- 2 Select a configuration option, for example **App info**, then choose an application that you want to configure.

To allow critical permissions

- 1 Find and tap **Settings > Apps & notifications > App permissions**.
- 2 Select an option, then tap the relevant switch to adjust permissions.

Allowing or denying automatic application updates

If the automatic update feature is enabled, your applications get updated without you being asked, so you may not realise that large volumes of data are being downloaded. In order to avoid potentially high data transfer costs, you can disable automatic updates or enable automatic updates only over Wi-Fi connection. You have to disable the automatic update feature in the Play Store app to avoid the automatic updating of apps.

To enable or disable automatic updates for all applications in the Play Store

- 1 Find and tap  (Play Store icon).
- 2 Tap  (Options icon), then tap **Settings > Auto-update apps**.
- 3 Select the preferred option.

Application linking

Your device can determine the default app to handle a particular web link. This means that if the link is set, you don't need to select an app each time you open a link. You can change the default app any time you want.

To manage app links from the Settings menu

- 1 Find and tap **Settings > Apps & notifications**.
- 2 Tap **Advanced > Default Apps > Opening links**.
- 3 Select an app, and adjust the settings as desired.

Resetting your applications

You can reset an application or clear application data if your application stops responding or causes issues with your device.

To reset application preferences

- 1 Find and tap **Settings > Apps & notifications**.
- 2 Tap **App info >  (Menu icon) > Reset app preferences**, then tap **Reset apps**.

Hint

Resetting application preferences does not delete any application data from your device.

To clear application data

- 1 Find and tap **Settings > Apps & notifications > App info**.
- 2 Select an application or service, then tap **Storage > CLEAR DATA > OK**.

Note

When you clear application data, data for the selected application is deleted from your device permanently. The option to clear application data is not available for every application or service.

To clear application cache

- 1 Find and tap **Settings > Apps & notifications > App info**.
- 2 Select an application or service, then tap **Storage > CLEAR CACHE**.

Note

The option to clear the application cache is not available for every application or service.

To clear the application default setting

- 1 Find and tap **Settings > Apps & notifications > App info**.
- 2 Select an application or service, then tap **Open by default > CLEAR DEFAULTS**.

Note

The option to clear the application default setting is not available for every application or service.

Language settings

You can select a default language for your device and change it again at a later time. You can also change the writing language for text input.

To change the language

- 1 Find and tap **Settings > System > Languages & input > Languages**.
- 2 To change the language, drag and drop the desired language to the top of the list. If the desired language is not currently listed, tap + (Add icon) to add it.

Note

If you select the wrong language and cannot read the menu texts, find and tap ⚙️ (Settings icon) > ⚙️ (System menu icon). Then select the text beside 📻 (Keyboard icon) and select the first entry in the menu that opens. You can then select the language you want.

Date and time

You can change the date and time on your device.

To set the date manually

- 1 Find and tap **Settings > System > Date & time**.
- 2 Disable the **Automatic date & time** function by tapping the switch.
- 3 Tap **Set date**.
- 4 Swipe left or right, or use the arrows to set the desired date.
- 5 Tap **OK**.

To set the time manually

- 1 Find and tap **Settings > System > Date & time**.
- 2 Disable the **Automatic date & time** function by tapping the switch.
- 3 Tap **Set time**.
- 4 Select the relevant values for the hour and minute.
- 5 Tap **OK**.

To set the time zone manually

- 1 Find and tap **Settings > System > Date & time**.
- 2 Disable the **Automatic time zone** function by tapping the switch.
- 3 Tap **Select time zone**.
- 4 Select an option.

Enhancing the sound output

You can enhance the sound of your device by manually enabling individual sound settings such as Equaliser and Surround sound. You can enable the Dynamic normaliser to minimise volume differences between songs or videos.

To upgrade the quality of compressed music files

- 1 Find and tap **Settings > Sound > Audio settings**.
- 2 Enable the **DSEE HX** function by tapping the switch.

Note

Wired headphones that support High-Resolution Audio are needed to play back sound in a quality equivalent to High-Resolution Audio.

To enhance the sound output automatically

- 1 Find and tap **Settings > Sound > Audio settings**.
- 2 Enable the **ClearAudio+** function by tapping the switch.

To adjust the sound settings manually using the Equaliser

- 1 Find and tap **Settings > Sound > Audio settings**.
- 2 If the **ClearAudio+** function or the **DSEE HX** function is enabled, tap the switch to disable it.
- 3 Tap **Sound effects > Equaliser**.
- 4 To adjust the sound manually, drag the frequency band buttons. To choose a preset arrangement, tap ∨ (More options icon), select an arrangement, then tap **OK** to confirm.

Hint

The manual adjustment of sound output settings has no effect on voice communication applications. For example, there is no change in the voice call sound quality.

To turn on the Surround sound feature

- 1 Find and tap **Settings > Sound > Audio settings > Sound effects > Surround sound (VPT)**.
- 2 Swipe left or right to select a setting, then tap **OK** to confirm.

To minimise volume differences using the Dynamic normaliser

- 1 Find and tap **Settings > Sound > Audio settings**.
- 2 Disable the **DSEE HX** function by tapping the switch, if it is enabled.
- 3 Enable the **Dynamic normaliser** function by tapping the switch.

Multiple user accounts

Your device supports multiple user accounts so that different users can log in separately to the device and use it. Multiple user accounts work well in situations where you share the same device with other people or lend your device to someone to use for a while. The user who sets up the device for the first time becomes the owner of the device. Only the owner can manage the accounts of other users. Apart from the owner account, there are two different types of accounts:

- Regular User: This account type is suitable for someone who regularly uses your device.
- Guest User: Enable the guest account option for someone who just wants to use your device temporarily.

Note

Some features are only available to the owner. For example, only the owner can allow downloads from sources other than Google Play.

About the Regular User account

By adding Regular User accounts, you can allow different users to have different home screens, wallpapers and general settings. They also get separate access to applications and memory storage for files such as music and photos. You can add up to seven regular user accounts on your device.

To add a regular user account

- 1 Make sure you are logged in as the owner, that is, the user who set up the device for the first time.
- 2 Find and tap **Settings > Users & accounts > Users > Add user**.
- 3 Tap **OK**. The new account is created.

- 4 Tap **Set up now**. The screen locks and an icon representing the newly added user appears in the top-right corner.
- 5 Unlock the screen by swiping upwards.
- 6 Follow the on-screen instructions to set up the account for the user.

Hint

You can also add a regular user account from the status bar on any screen. Just drag the status bar fully downwards and tap the user icon, then tap Add user.

To delete a regular user account from your device

- 1 Make sure you are logged in as the owner.
- 2 Find and tap **Settings > Users & accounts > Users**.
- 3 Tap  (Settings icon) beside the name of the user that you want to delete, then tap **Remove user > DELETE**.

About the Guest User account

If someone just wants to use your device temporarily, you can enable a guest account for this user. In guest mode, your device starts up as a freshly installed system with only the pre-installed apps. Once your guest is finished using your device, you can wipe the session clean so that the next guest can start fresh. The guest user account is pre-installed and cannot be deleted.

To activate the guest user account

- 1 Make sure you are logged in as the owner, that is, the user who set up the device for the first time.
- 2 Drag the status bar downwards using two fingers and tap  (User icon).
- 3 Tap **Add guest**.

To clear the guest session data

- 1 Make sure you are logged in to the guest account.
- 2 Find and tap **Settings > Users & accounts > Users**.
- 3 Find and tap **Remove guest**.
- 4 Tap **Remove**.

Hint

You can also clear the guest session from the status bar on any screen as long as you are logged in to the guest account. Just drag the status bar downwards using two fingers and tap  (User icon), then tap Remove guest.

Switching between multiple user accounts

To switch between multiple user accounts

- 1 To view the list of users, drag the status bar downwards using two fingers then tap  (User icon).
- 2 Tap the icon representing the user account that you want to switch to. The lock screen for that user account appears.

Hint

When you switch to the guest account, tap Start again if you want to wipe the previous session or tap Yes, continue to continue the previous session.

Settings for multiple user accounts

There are three different types of settings on devices with multiple users:

- Settings that can be changed by any user and affect all users. Examples include language, Wi-Fi, Airplane mode, NFC and Bluetooth.

- Settings that only affect an individual user account. Examples include automatic data syncing, screen lock, various accounts added, and wallpaper.
- Settings that are only visible to the owner and affect all users, for example, VPN settings.

Typing text

On-screen keyboards

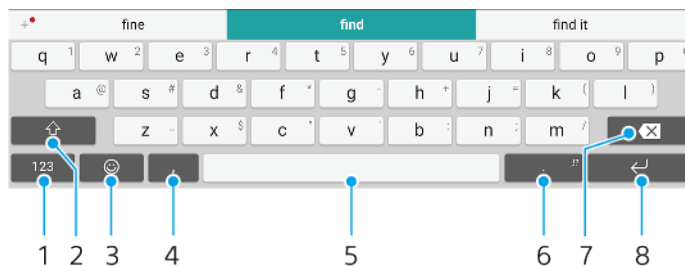
There are a number of pre-installed text entry providers on your device.

Note

The default text entry provider may depend on the regional or language settings you use. One or more text entry providers might not be available in your region.

SwiftKey® keyboard

You can enter text using the on-screen keyboard by tapping each letter individually, or you can use the SwiftKey flow feature and slide your finger from letter to letter to form words.



- 1 Display numbers and symbols
- 2 Switch between lower case, upper case and all caps
- 3 Access emojis
- 4 Enter a comma
- 5 Enter a space
- 6 Enter punctuation
- 7 Delete
- 8 Enter a carriage return

Hint

For more information about SwiftKey, go to <https://swiftkey.com/>.

To display the on-screen keyboard to enter text

- Tap a text entry field.

To use the on-screen keyboard in landscape orientation

- When the on-screen keyboard is displayed, turn the device sideways.

Note

You may need to adjust the settings in some applications to enable landscape orientation.

To switch between different on-screen keyboard options

- 1 Find and tap **Settings** > **System** > **Languages & input** > **On-screen keyboard**.
- 2 Tap **Manage keyboards**, then tap the switch to enable or disable the keyboard.

To enter text character by character

- 1 To enter a character visible on the keyboard, tap the character.
- 2 To enter a character variant, touch and hold a regular keyboard character to get a list of available options, then select from the list. For example, to enter "é", touch

and hold "e" until other options appear, then, while keeping your finger pressed on the keyboard, drag to and select "é".

To enter a full stop

- After you enter a word, double-tap the space bar.

To enter text using the gesture input function

- 1 When the on-screen keyboard is displayed, slide your finger from letter to letter to trace the word that you want to write.
- 2 After you finish entering a word, lift up your finger. A word suggestion appears based on the letters that you have traced.
- 3 If the word that you want does not appear, tap  (Backspace icon) to see other options and select accordingly. If the desired option does not appear, delete the entire word and trace it again, or enter the word by tapping each letter individually.

Editing text

You can select, cut, copy and paste text as you write. You can access the editing options by double-tapping the entered text. The editing options then become available via an application bar.

Application bar

The following actions are available on the selected text:

- **Cut**
- **Copy**
- **Paste**
- **Share**
- **Select all**

Note

The Paste option only appears when you have text saved on the clipboard.

To select text

- 1 Double-tap a word to highlight it.
- 2 You can drag the tabs on both sides of the highlighted word to select more text.

To edit text

- 1 Double-tap a word to make the application bar appear.
- 2 Select the text that you want to edit, then use the application bar to make your desired changes.

Auto-fill

Auto-fill helps you save time when filling out forms. When you enable an Autofill service, information such as names, phone numbers, addresses, credit card information and more is saved for re-use. Autofill with Google is enabled by default, but you can disable it or change to another app as desired.

To select an autofill app

- 1 Find and tap **Settings > System > Languages & input**.
- 2 Tap **Advanced > Autofill service**.
- 3 Select an option or tap + (Add icon) to download a different Autofill service.

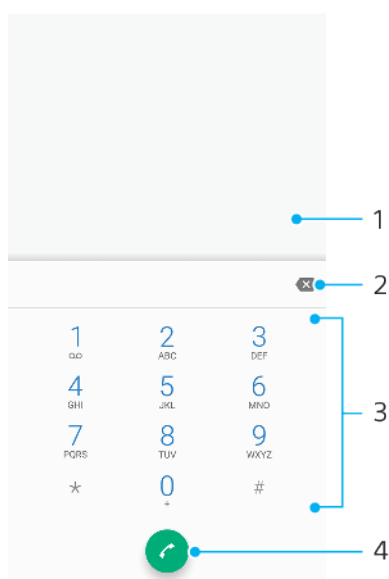
Calling

Making calls

You can make a call by dialling a phone number manually, or use the smart dial function to quickly find numbers from your contacts list and call logs. To make a video call, you can use the Duo video chat application on your device.

Dual SIM users can set a default SIM card for placing calls, or have the option to select the SIM card each time you place a call. Find and tap Settings > Network & Internet > Dual SIM > Calls to select an option.

Making calls overview



- 1 Back to call log
- 2 Delete
- 3 Dialpad
- 4 Call button

To open the dialpad

- 1 Find and tap ☎ (Phone icon).
- 2 If the dialpad does not appear, tap 📞 (Dialpad icon).

To dial a phone number

- 1 Find and tap ☎ (Phone icon).
- 2 If the call log appears, tap 📞 (Dialpad icon) to display the dialpad.
- 3 Enter the phone number, and tap 📞 (Call button).
- 4 Dual SIM users, select a SIM card if prompted.

To make a call using smart dial

- 1 Find and tap ☎ (Phone icon).
- 2 If the call log appears, tap 📞 (Dialpad icon) to display the dialpad.
- 3 Use the dialpad to enter letters or numbers that correspond to the contact you want to call. As you enter each letter or number, a list of possible matches appears.
- 4 Tap the contact that you want to call.

- 5 Dual SIM users, select a SIM card if prompted.

To make an international call

- 1 Find and tap  (Phone icon). The call log is displayed.
- 2 Tap  (Dialpad icon) to display the dialpad.
- 3 Touch and hold 0 until a “+” sign appears.
- 4 Enter the country code, the area code without the initial zeros, followed by the phone number. Then tap  (Call button).
- 5 Dual SIM users, select a SIM card if prompted.

To add a direct dial number to your Home screen

- 1 Touch and hold an empty area on your Home screen.
- 2 In the customisation menu, tap **Widgets > Shortcuts**.
- 3 Scroll through the list of applications and select **Direct dial**.
- 4 Select the contact and the number that you want to use as the direct dial number.

To show or hide your phone number during outgoing calls

- 1 Find and tap  (Phone icon).
- 2 Tap  (Menu icon) > **Settings**.
- 3 Dual SIM users, tap **Calling accounts**, and select a SIM card. Single SIM users, tap **Calls**.
- 4 Tap **Additional settings > Caller ID**, and choose an option.

Note

This option may not be provided by every operator.

Receiving calls

If you receive an incoming call when the device is in sleep mode or the screen is locked, the phone application opens in full screen format. For Dual SIM devices, a SIM icon indicates which SIM card the call is for.

If you receive an incoming call when the screen is active, the incoming call is displayed as a floating notification, that is, in a minimised window that floats at the top of whatever screen is open. For Dual SIM devices, SIM1 or SIM2 indicates which SIM card the call is for. When the notification arrives, you can choose to answer the call and open the phone application screen, or you can reject the call and stay on the current screen.

To answer a call when the screen is inactive

- When a call comes in, swipe  (Incoming call icon) up.

To answer a call when the screen is active

- When a call comes in, in the heads-up notification that appears at the top of the screen, tap **ANSWER**.

Hint

Instead of answering the call, you can go to the main phone application screen by tapping the heads-up notification window. Using this method, you get more options to manage the call. For example, you can decide to reject the call with a message.

To reject a call when the screen is inactive

- When a call comes in, swipe  (Incoming call icon) down.

To reject a call when the screen is active

- When a call comes in, in the heads-up notification that appears at the top of the screen, tap **DECLINE**.

Hint

Instead of rejecting the call, you can go to the main phone application screen by tapping the heads-up notification window. This way you get more options to manage the call. For example, you can decide to reject the call with a message.

To mute the ringtone for an incoming call

- When you receive the call, press the volume key.

Rejecting a call with a text message

You can reject a call with a text message, sent automatically to the caller and stored in the Messaging conversation with the contact.

You can select from a number of predefined messages available on your device, or you can create a new message. You can also create your own personalised messages by editing the predefined ones.

To reject a call with a text message when the screen is inactive

- 1 When an incoming call arrives, drag  (Reject with reply icon) to the centre of the screen.
- 2 Select a predefined message or tap **Write new message**.

To reject a call with a text message when the screen is active

- 1 When an incoming call arrives, tap the heads-up notification window where the phone number or the name of the contact is displayed.
- 2 Drag  (Reject with reply icon) to the centre of the screen.
- 3 Select a predefined message or tap **Write new message**.

To reject a second call with a text message

- 1 When you hear repeated beeps during a call, drag  (Reject with reply icon) to the centre of the screen.
- 2 Select a predefined message or tap **Write new message**.

To edit the text message used to reject a call

- 1 Find and tap  (Phone icon).
- 2 Tap  (Menu icon) > **Settings**.
- 3 Dual SIM users, tap **Calling accounts**, and select a SIM card. Single SIM users, tap **Calls**.
- 4 Tap **Reject call with message**.
- 5 Tap the message that you want to edit, then make the necessary changes.
- 6 Tap **OK**.

Forwarding calls

You can direct calls to a different recipient, for example, to another phone number or another device.

If you are using a Dual SIM device, you can also forward calls that come in on SIM card 1 to SIM card 2 when SIM card 1 is unreachable, and vice versa. This function is called Dual SIM reachability. You must enable it manually.

To forward calls

- 1 Find and tap  (Phone icon).
- 2 Tap  (Menu icon) > **Settings**.
- 3 Dual SIM users, tap **Calling accounts**, and select a SIM card. Single SIM users, tap **Calls**.
- 4 Tap **Call forwarding** > **Voice**, then select an option.
- 5 Enter the number you want to forward calls to, then tap **Turn on**.

To turn off call forwarding

- 1 Find and tap  (Phone icon).
- 2 Tap  (Menu icon) > **Settings**.
- 3 Dual SIM users, tap **Calling accounts**, and select a SIM card. Single SIM users, tap **Calls**.
- 4 Tap **Call forwarding** > **Voice**.
- 5 Select an option, then tap **Turn off**.

To enable the Dual SIM reachability function

Note

This function only applies for Dual SIM devices.

- 1 Find and tap **Settings** > **Network & Internet** > **Dual SIM** > **Dual SIM reachability**.
- 2 Under **Dual SIM reachability**, tap the switch to enable the function.
- 3 Follow the on-screen instructions to complete the procedure.

Hint

If the Dual SIM reachability function does not work after you enable it, check that you have entered the phone numbers correctly for each SIM card. In some cases, the numbers are detected automatically during setup. Otherwise, you are prompted to enter them manually.

Blocking a number

You can block certain numbers from calling you and from sending you messages. Select from stored numbers or type in a number yourself.

To block a stored number

- 1 Find and tap  (Phone icon).
- 2 Touch and hold the number you want to block.
- 3 Tap **Block number**, then tap **BLOCK**. Calls and texts from this number are blocked.

To block a number by typing the number

- 1 Find and tap  (Phone icon).
- 2 Tap  (Menu icon) > **Settings** > **Block numbers** > **Add a number**.
- 3 Enter the phone number you want to block, then tap **BLOCK**. Calls and texts from this number are blocked.

To unblock a blocked number

- 1 Find and tap  (Phone icon).
- 2 Tap  (Menu icon) > **Settings** > **Block numbers**.
- 3 Tap  (Cancel icon) next to the phone number you want to unblock, then tap **UNBLOCK**. Calls and texts from this number are no longer blocked.

Contacts

Adding and editing contacts

You can add, edit or delete contacts on your device and from synchronised accounts. Add contact pictures or set individual ringtones to personalise contacts. You can also edit contact information about yourself.

To add a contact

- 1 Find and tap  (Contacts icon).
- 2 Tap  (Add new contact icon).
- 3 If you're adding a contact for the first time and have multiple accounts synchronised to your device, select an account. This becomes the default account for saving your contacts. Later you can select where to save the contact by tapping  (Add new contact icon) > **Saving to**.
- 4 Enter or select the desired information for the contact.
- 5 When you're finished, tap **SAVE**.

Note

To change the default setting for saving your contacts, tap  (Options icon) and select the new account. Alternatively, select Phone contact to save contacts only to your device. To move an existing contact to a new account, you must create the contact again and save it to the new account.

Hint

If you add a plus sign and the country code before a contact's phone number, you do not have to edit the number again when you make calls from abroad.

To edit a contact

- 1 Find and tap  (Contacts icon).
- 2 Tap the contact that you want to edit, then tap  (Edit icon).
- 3 Edit the desired information.
- 4 When you are finished, tap **SAVE**.

Note

Some synchronisation services do not allow you to edit contact details.

To add or remove a contact picture

- 1 Find and tap  (Contacts icon).
- 2 Tap the contact that you want to edit, then tap  (Edit icon).
- 3 Tap  (Camera icon), then select an option.
- 4 After the picture is updated, tap **SAVE**.

Hint

You can also add a picture to a contact directly from the Album application. If you want to add a picture that is saved to an online account, you must download the picture first.

To personalise the ringtone for a contact

- 1 Find and tap  (Contacts icon).
- 2 Tap the contact that you want to edit, then tap  (Menu icon) > **Set ringtone**.
- 3 Select a ringtone or tap + (Add icon) to select a music file saved on your device.
- 4 Tap **DONE**.

To send all calls to voicemail for a contact

- 1 Find and tap  (Contacts icon).
- 2 Select the desired contact.
- 3 Tap  (Menu icon) > **Route to voicemail**.

To delete contacts

- 1 Find and tap  (Contacts icon).
- 2 Touch and hold the contact that you want to delete.
- 3 Tap  (Delete icon), then tap **DELETE**.
- 4 To delete several or all contacts, mark the checkboxes beside the contacts that you want to delete.
- 5 Tap  (Delete icon), then tap **DELETE**.

To edit contact information about yourself

- 1 Find and tap  (Contacts icon).
- 2 Tap  (Options icon) > **My info**.
- 3 Tap  (Edit icon), then enter the new information or make the changes you want.
- 4 When you are finished, tap **SAVE**.

To create a new contact from a text message

- 1 Find and tap  (Messages icon).
- 2 Tap the icon next to the phone number, then tap **Add contact**.
- 3 Select an existing contact, or tap **Create new contact**.
- 4 Edit the contact information and tap **SAVE**.

Grouping contacts

You can create contact labels to organise groups of related contacts. You can name your groups as "Family" or "Friends" to differentiate them from your other contacts.

To create a new label for a group

- 1 Find and tap  (Contacts icon).
- 2 Tap  (Options icon), then tap **Create label**.
- 3 Select where to store your contacts.
- 4 Type a Label name, then tap **OK**.

To delete a group label

- 1 Find and tap  (Contacts icon).
- 2 Tap  (Options icon), then tap the label you want to delete.
- 3 Tap  (Menu icon), then tap **Delete label**.

Transferring contacts

There are several ways to transfer contacts to your new device. You can sync contacts from an online account or import contacts directly from another device.

If you sync the contacts in your old device with an online account, you can transfer your contacts to your new device using that account.

You can also copy contacts to a memory card, use Bluetooth technology, or save contacts to a SIM card. For more specific information about transferring the contacts from your old device, refer to the relevant User guide.

Transferring contacts using an online account

If you sync the contacts in your old device or your computer with an online account, for example, Google Sync™ or Microsoft Exchange ActiveSync, you can transfer your contacts to your new device using that account.

To turn auto-sync data on or off

- 1 Find and tap  (Contacts icon).
- 2 Tap  (Options icon), then tap **Settings**.

- 3 Tap **Accounts**, then tap the **Automatically sync data** switch to enable or disable the function.
- 4 Tap **OK**.

Note

You need to be signed in to the relevant sync account before you can sync your contacts with it.

Other methods for transferring contacts

There are several other ways to transfer contacts from your old device to your new device. For example, you can copy contacts to a memory card, or use Bluetooth technology. For more specific information about transferring the contacts from your old device, refer to the relevant User guide.

To import contacts from a memory card

- 1 Find and tap  (Contacts icon).
- 2 Tap , then tap **Settings > Import > SD card or internal storage (.vcf file)**.
- 3 Select where to store your contacts.
- 4 Tap , then select **SD card**.
- 5 Select the files that you want to import by tapping them.

To import contacts using Bluetooth technology

- 1 Make sure you have the Bluetooth function turned on and that your device is set to visible.
- 2 When you are notified of an incoming file to your device, drag the status bar downwards and tap the notification to accept the file transfer.
- 3 Tap **Accept** to start the file transfer.
- 4 Drag the status bar downwards. When the transfer is complete, tap the notification.
- 5 Tap the received file and select where to store your contacts.

To import contacts from a SIM card

- 1 Find and tap  (Contacts icon).
- 2 Tap , then tap **Settings > Import**.
- 3 Single SIM users, tap **Import from SIM card**. Dual SIM users, select a SIM card.
- 4 Select where to store your contacts.
- 5 Select contacts to import, then tap **Import**.

Backing up contacts

You can use internal storage, a memory card or a SIM card to back up contacts.

To export all contacts to a memory card

- 1 Find and tap  (Contacts icon).
- 2 Tap  (Options icon) > **Settings > Export > to SD card or internal storage (.vcf file)**.
- 3 Tap  (Options icon) > **SD card**.
- 4 Select a destination folder, then tap **SAVE**.

To export contacts to a SIM card

Note

When you export contacts to a SIM card, not all information may get exported. This is due to memory limitations on SIM cards.

- 1 Find and tap  (Contacts icon).

- 2 Tap ≡ (Options icon) > **Settings** > **Export**.
- 3 Single SIM users, tap **Export to SIM card**. Dual SIM users, select a SIM card to export to.
- 4 Tap **OK**.
- 5 Select contacts to export, then tap **Export**.
- 6 Select an option, then tap **OK**.

To export all contacts to internal storage

- 1 Find and tap 👤 (Contacts icon).
- 2 Tap ≡ (Options icon) > **Settings** > **Export** > **to SD card or internal storage (.vcf file)**.
- 3 Tap ⋮ (Menu icon) > **Show internal storage**.
- 4 Tap ≡ (Options icon), then tap your device's model number beside 📁 (Internal storage icon).
- 5 Select a destination folder or simply tap **SAVE**.

Messaging and chat

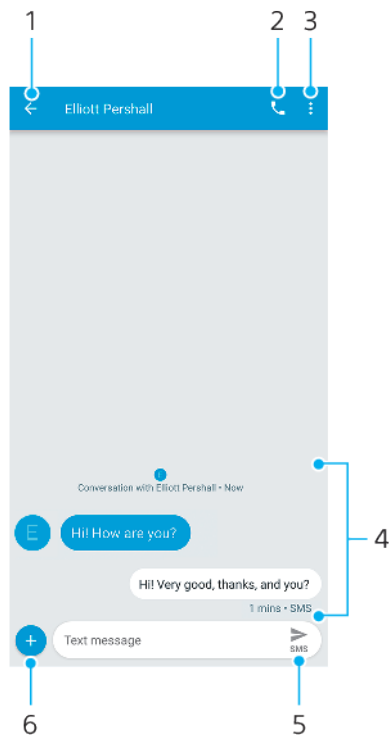
Reading and sending messages

The Messages application shows your messages as conversations, which means that all messages to and from a particular person are grouped together.

Note

The number of characters that you can send in a single message varies depending on the operator and the language you use. The maximum size of a multimedia message, which includes the size of added media files, is also operator dependent. Contact your network operator for more information.

Messaging overview



- 1 Go back to the list of conversations
- 2 Call the message sender
- 3 View more options
- 4 Sent and received messages
- 5 Send a completed message
- 6 Add attachments

To create and send a message

- 1 Find and tap  (Messages icon).
- 2 Tap  (New message icon).
- 3 Enter the recipient's name or phone number, then select from the suggestions that appear. If the recipient is not listed as a contact, enter the recipient's number manually.
- 4 If you want to send a group message, tap  (Add recipient icon) to add more recipients.
- 5 Dual SIM users, tap  (Select SIM icon) to select the SIM card you wish to use.

- 6 Enter your message text. If you want to add an attachment, tap  (Add icon) and select the relevant attachment option.
- 7 To send the message, tap .

Hint

If you exit a message before sending, it gets saved as a draft. The conversation gets tagged with the word Draft.

To read a received message

- 1 Find and tap .
- 2 Tap the desired conversation.
- 3 If the message is not yet downloaded, tap it.

Hint

All received messages are saved by default to the device memory.

To reply to a message

- 1 Find and tap .
- 2 Tap the conversation containing the message.
- 3 Dual SIM users, tap  (Select SIM icon) to select the SIM card you want to use.
- 4 Enter your reply and tap .

To forward a message

- 1 Find and tap .
- 2 Tap the conversation containing the desired message.
- 3 Dual SIM users, tap  (Select SIM icon) to select the SIM card you want to use.
- 4 Touch and hold the desired message, then tap .
- 5 Select a recent contact from the list or tap **New message** and enter the recipient's name or phone number, then select from the suggestions that appear. If the recipient is not listed as a contact, enter the recipient's number manually.
- 6 Edit the message if necessary, then tap .

To save a file contained in a received message

- 1 Find and tap .
- 2 If the message has not been downloaded yet, tap it.
- 3 Touch and hold the file that you want to save, then select the desired option.

Messaging settings

You can change message notification settings and select whether to enable message delivery reports.

To change your message notification settings

- 1 Find and tap .
- 2 Tap , then tap **Settings**.
- 3 Dual SIM users, tap **General**.
- 4 To set a notification sound, tap **Notifications** > **Sound**, then select an option or tap  (Add icon) and select a music file that is saved on your device.
- 5 To confirm, tap **DONE**.
- 6 To adjust additional notification settings, tap the switches.

To enable or disable delivery reports for outgoing messages

- 1 Find and tap .
- 2 Tap , then tap **Settings**.
- 3 Dual SIM users, select a SIM card. Single SIM users, tap **Advanced**.
- 4 Tap the **Get SMS delivery reports** switch to enable or disable the function.

Note

After delivery reports are turned on, the text “Delivered” is displayed for messages that have been successfully delivered.

Video chat

You can use the Duo video chat application on your device to chat with friends who also use the application on Android and iOS devices.

Go to <https://support.google.com/duo/> to get more detailed information about how to use this application.

Note

The video call function only works on devices with a front camera.

To use the Duo application

- To use the video chat application, find and tap  (Duo icon).

Setting up email

Use the email application on your device to send and receive email messages through your email accounts. You can have one or several email accounts at the same time, including corporate Microsoft Exchange ActiveSync accounts.

To set up an email account

- 1 Find and tap  (Email icon).
- 2 Follow the instructions that appear on the screen to complete the setup.

Note

For some email services, you may need to contact your email service provider for information on detailed settings for the email account.

To add an extra email account

- 1 Find and tap  (Email icon).
- 2 Tap  (Options icon), then tap **Settings > Add account**.
- 3 Follow the on-screen instructions. If the settings for the email account cannot be downloaded automatically, complete the setup manually.
- 4 When you are finished, tap **Next**.

Music

Transferring music to your device

There are two ways to transfer music from a computer to your device:

- Connect your device to a computer using a USB Type-C cable. Select Transfer files on your device and then copy and paste or drag and drop the files using the computer. See *Managing files using a computer* on page 40.
- You can use Xperia Companion to transfer your media files between the computer and your device.

Note

The Music application may not support all music file formats.

Listening to music

Use the Music application to listen to your favourite music.

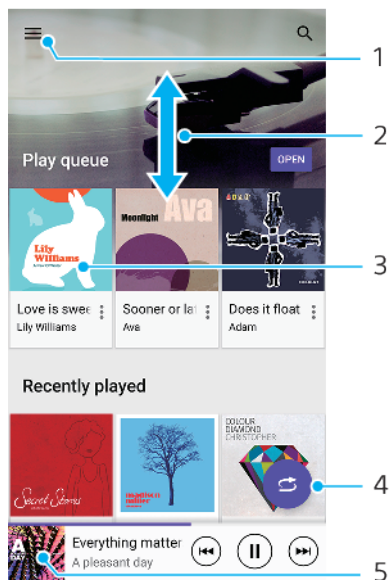
Music player overview



- | | |
|----|---|
| 1 | Minimise the full screen player |
| 2 | Search all songs saved to your device |
| 3 | View the play queue |
| 4 | View menu options |
| 5 | Album art (if available) |
| 6 | Add or remove a song as a favourite |
| 7 | Elapsed time of current song |
| 8 | Add a song to a playlist |
| 9 | Progress indicator – drag or tap along the line to fast-forward or rewind |
| 10 | Length of current song |
| 11 | Repeat the current song or all songs in the play queue |

- 12 Tap to go to the next song, touch and hold to fast-forward the current song
- 13 Play or pause a song
- 14 Tap to go to the previous song, touch and hold to rewind the current song
- 15 Shuffle songs in the play queue

Music home screen



- 1 Tap ≡ (Options icon) to open the Music menu
- 2 Scroll up or down to view content
- 3 Tap to start playing a song in the play queue
- 4 Play all songs in shuffle mode
- 5 Go to the music player screen

To play a song using the Music application

- 1 Find and tap  (Music icon).
- 2 Tap ≡ (Options icon).
- 3 Select a music category.
- 4 Tap a song to play it.

Note

You might not be able to play copyright-protected items. Make sure that you have the necessary rights for the content you wish to use.

To edit music information and download album art

- 1 While a song is playing in the Music application, tap the album art in the music player screen and then tap **Edit music info**.
- 2 Edit the information as desired.
- 3 To set or download album art, tap  (Edit icon), then select an option.
- 4 When you are finished, tap **SAVE**.

Hint

You can also set album art to download automatically in the Music menu, under Settings.

To adjust the audio volume

- Press the volume key up or down.

To minimise the Music application

- When a song is playing, tap ● (Home button) to go to the Home screen. The Music application keeps running in the background.

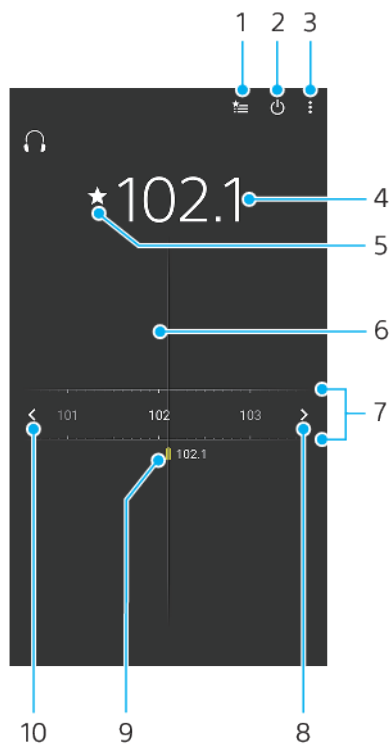
To open the Music application when it is playing in the background

- While a song is playing in the background, drag the status bar downwards and tap the Music notification.
- Alternatively, find and tap 🎵 (Music icon).

Listening to the radio

The FM radio in your device works like any FM radio. For example, you can browse and listen to FM radio stations and save them as favourites. You must connect a wired headset or headphones to your device before you can use the radio. This is because the headset or headphones act as an antenna. After one of these devices is connected, you can then switch the audio to the speaker, if desired.

FM radio overview



- | | |
|----|--|
| 1 | Favourites list |
| 2 | Radio on/off button |
| 3 | View menu options |
| 4 | Tuned frequency |
| 5 | Save or remove a channel as a favourite |
| 6 | Tuning dial |
| 7 | Frequency band – drag left or right to move between channels |
| 8 | Move up the frequency band to search for a channel |
| 9 | A saved favourite channel |
| 10 | Move down the frequency band to search for a channel |

To listen to the FM radio

- 1 Connect a headset or a set of headphones to your device.
- 2 Find and tap  (FM radio icon). The available channels appear as you scroll through the frequency band.

Note

When you start the FM radio, available channels appear automatically. If a channel has RDS information, it appears a few seconds after you start listening to the channel.

To move between radio channels

- Drag the frequency band left or right.
- Alternatively, tap the arrows on either side of the band to jump to the next clear radio signal.

To start a new search for radio channels

- 1 When the radio is open, tap  (Menu icon).
- 2 Tap **Search for channels**. The radio scans the whole frequency band and marks all available channels.

To switch the radio sound to the speaker

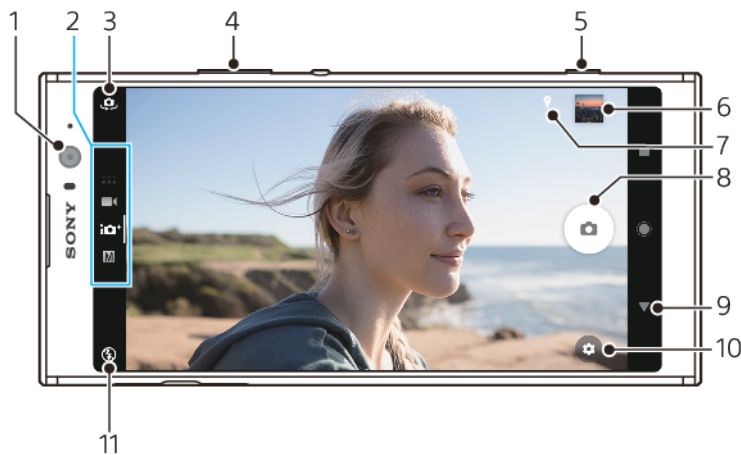
- 1 When the radio is open, tap  (Menu icon).
- 2 Tap **Play in speaker**.

Hint

To switch the sound back to the wired headset or headphones, tap  (Menu icon) and tap Play in headphones.

Camera

Getting to know your camera



- | | |
|----|---|
| 1 | Front camera lens |
| 2 | Select the capturing mode |
| 3 | Switch between the front and main camera |
| 4 | Use the volume keys to zoom in or out |
| 5 | Use the camera key to activate the camera, take photos or record videos |
| 6 | Tap the thumbnail to view, share or edit photos and videos |
| 7 | Save your location |
| 8 | Use the shutter button to take photos or record videos |
| 9 | Go back or exit the camera |
| 10 | Capturing mode settings |
| 11 | Flash settings |

Basic camera tips

- Make sure the lens is clean. A fingerprint or a little dirt can diminish photo quality.
- Use the self-timer when you need extra time to prepare, or to avoid blurred photos.
- Check your device's memory status often. High-resolution photos and videos consume more memory.

To launch the camera

- Press the camera key fully down, swipe  (Camera icon) from the lock screen or tap  (Camera icon) from the Application screen.

Shutter button

The shutter button is used differently depending on the capturing mode and activated features.

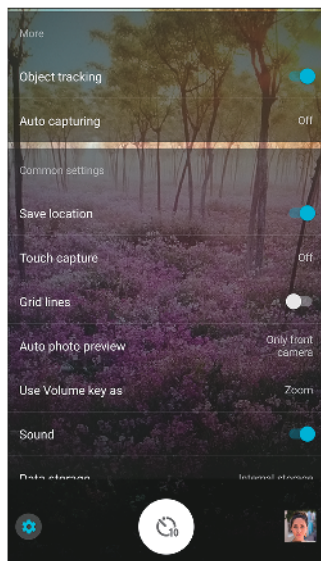
Shutter button overview

-  Take a photo
-  Record a video/Resume recording
-  Pause a video

-  Stop recording a video
-  Slow motion
-  Self-timer is activated
-  Touch capture is activated
-  Touch capture and Self-timer are activated

To adjust the camera settings

- 1 While using the camera, tap  (Settings icon).
- 2 Select a setting or tap **More**.
- 3 When **More** is selected, swipe the list to view the available settings.



Note

Available settings depend on the capturing mode selected.

To view, share or edit photos and videos

- 1 When using the camera, tap the thumbnail to open a photo or video.
- 2 Swipe left or right to view your photos and videos.
- 3 Tap the screen to edit a photo or video.

Hint

Your photos and videos are stored in the Album application. See *Viewing photos and videos* on page 99 for more options.

Capturing modes

Your camera is equipped with four capturing modes. Two are for taking photos, the Superior auto mode and the Manual mode.

Superior auto optimises settings automatically for many different scenarios. Manual mode is useful when you want more creative control.

Note

Available settings depend on the capturing mode selected.

Capturing modes overview

-  **Manual**
Take photos and manually adjust camera settings
-  **Superior auto**
Take photos with settings automatically optimised
-  **Video**
Record videos
-  **Camera apps**
Use photo and video apps

To select a capturing mode

- When using the camera, swipe the screen to select from photo, video or Camera apps modes.

To switch between the main and front camera

- When using the camera, tap  (Switch camera icon) to switch between the main and front camera.

To use the zoom

- Pinch in or out on the camera screen.
- Use the volume key.

Hint

If you zoom in three or more times, this can affect image quality. Instead, take the photo without zoom, then crop it.

To take a photo

- Press the camera key.
- Tap the shutter button.

To record a video

- 1 When using the camera, swipe the screen to select  (Record icon).
- 2 Press the camera key or tap the shutter button to start or stop recording.

Note

The maximum recording time is 6 hours.

To launch the camera and take a photo at the same time

- 1 When using the camera, tap  (Settings icon), then tap **More > Quick launch > Launch and capture**.
- 2 Close the settings menu and exit the camera. The setting is saved for all capturing modes.
- 3 Long press the camera key to launch the camera and take a photo.

Hint

This feature can also be used for videos.

When using the camera, tap  (Settings icon), then tap More > Quick launch > Launch and record video.

To take a photo by tapping the screen

- 1 When using the camera, tap  (Settings icon), then tap **More > Touch capture > On or Front camera only**.
- 2 Close the settings menu. The setting is saved in all capturing modes.

- 3 Tap anywhere on the screen to take a photo.

Hint

This feature can also be used for videos.

To take a photo when recording a video

- When recording a video, tap  (Shutter button). The photo is taken as soon as you release the shutter button.

Self-timer

Use the Self-timer to get more time to prepare for a photo. It also helps to keep your device steady and avoid blurred photos.

To use the self-timer with the main camera

- 1 When using the main camera, select a photo capturing mode and tap  (Settings icon).
- 2 Tap **Self-timer** and select the delay time.
- 3 Close the settings menu. The Self-timer setting is saved.
- 4 Press the camera key or tap the shutter button to take a photo. A series of beeps marks the countdown until the photo is taken.

Note

When using the front camera, tap  (Self-timer icon) to set the Self-timer.

Exposure, colour and light conditions

Good exposure for your photos requires the right amount of light. The camera automatically detects and adjusts to ambient light conditions.

Different exposures are required, for example, when taking photos of faces, moving objects or in low light.

Optimising light conditions

- Look for light with direction and colour that gives a scene shape and depth. This type of light occurs just before sunrise and at sunset. Natural light from a window is also good.
- For higher quality photos in low light, you need to keep the camera steady. You can place the camera on a solid surface and use the self-timer.
- Even if light conditions are poor, try to take photos with and without the flash. Sometimes the quality is better without the flash.

To use the flash

- 1 When using the camera, tap the flash icon displayed on the screen, for example  (Auto flash icon).
- 2 If required, change the flash setting.
- 3 Press the camera key or tap the shutter button to take a photo or record a video.

Note

Available settings depend on the capturing mode selected.

Hint

When the background is brighter than the object, use Fill flash to remove unwanted dark shadows.

Colour, brightness and exposure value

Your camera automatically adjusts the colour, brightness and exposure value by detecting the light conditions and estimating the colour temperature of ambient light. Digital cameras can only estimate the colour temperature, so you may need to adjust the settings to get it correct.

If you experience yellow-coloured photos in indoor environments or bluish photos when using the flash, try adjusting the colour in Superior auto mode.

To achieve better exposures in low-light environments, change the brightness when using Superior auto and Video modes, or change the exposure value when using Manual mode.

To adjust the colour and brightness

- 1 When using the camera, tap  (Settings icon).
- 2 Tap **Colour and brightness**.
- 3 Drag the sliders to adjust the colour and brightness.
- 4 Press the camera key or tap the shutter button to take a photo or record a video.
- 5 Tap  (Cancel icon) to reset and close the colour setting.

Note

This setting is only available in Superior auto and Video modes.

Hint

When using Superior auto mode, you can also adjust the colour and brightness by simply tapping the screen. To enable this function, make sure Object tracking is turned off.

To adjust the exposure value

- 1 When using the camera, tap  (Manual mode icon).
- 2 Tap **EV** and drag the slider to adjust the exposure value.
- 3 Close the settings menu. The setting is saved.
- 4 Press the camera key or tap the shutter button to take a photo.

Note

This setting is only available in Manual mode.

Shutter speed

Shutter speed refers to how long the shutter is open and the camera sensor is exposed to light.

A fast shutter speed helps to freeze motion, while a slow shutter speed can create an effect called "motion blur", where moving objects appear blurred along their line of motion.

The shutter speed is automatically adjusted in Superior auto and Video modes.

To adjust the shutter speed

- 1 When using the camera, tap  (Manual mode icon).
- 2 Tap **SS** and drag the slider to adjust the shutter speed.
- 3 Close the settings menu. The setting is saved.
- 4 Press the camera key or tap the shutter button to take the photo.

Note

This setting is only available in Manual mode for the main camera.

ISO

ISO determines how sensitive your camera is to light. A low ISO number means lower sensitivity, and a high ISO number means higher sensitivity. Higher sensitivity can add blur to your photos.

Choose a higher ISO value when taking photos of moving objects or when taking photos in low light without the flash.

If there is too much light, use the lowest ISO setting to achieve a higher image quality.

ISO is automatically adjusted in Superior auto and Video modes.

To adjust the ISO value

- 1 When using the camera, tap  (Manual mode icon).
- 2 Tap ISO and select an ISO value.
- 3 Close the settings menu. The setting is saved.
- 4 Press the camera key or tap the shutter button to take a photo.

Note

This setting is only available in Manual mode for the main camera.

Strong backlight (HDR)

Strong backlight (HDR) can be adjusted manually or automatically, depending on the capturing mode. When HDR is automatically adjusted, it is indicated by  (HDR icon).

Manual

Adjust HDR manually for both main and front cameras.

Superior auto

HDR is automatically adjusted for both main and front cameras.

Video

Adjust HDR manually for the main camera. HDR is automatically adjusted for the front camera.

To adjust towards a strong backlight

- 1 When using the camera, tap  (Settings icon).
- 2 Tap the **HDR** or **HDR video** switch to enable the function.
- 3 Close the settings menu. The setting is saved.
- 4 Press the camera key or tap the shutter button to take a photo.

Note

This setting is only available in Manual and Video modes.

White balance

In Superior auto and Video modes, white balance adjustments are automatic. You can adjust the white balance manually in Manual mode.

To adjust the white balance

- 1 When using the camera, tap  (Manual mode icon).
- 2 Tap **WB** and select one of the pre-defined light conditions, for example  (Cloudy white balance icon).
- 3 Close the settings menu. The setting is saved.
- 4 Press the camera key or tap the shutter button to take a photo.

Note

This setting is only available in Manual mode.

White balance settings

 Auto

Adjust the colour balance automatically

 Cloudy

Adjust the colour balance for a cloudy sky

 Daylight

Adjust the colour balance for sunny outdoor conditions

 Fluorescent

Adjust the colour balance for fluorescent lighting

 Incandescent

Adjust the colour balance for warm lighting conditions, such as under light bulbs

Optimising exposure

Exposure metering measures the amount of light that strikes an object, to optimise exposure.

Exposure metering is automatically adjusted in Superior auto and Video modes. You can adjust the exposure manually in Manual mode for the main camera, for example to change the exposure for a specific part of the photo.

To adjust the exposure with metering

- 1 When using the camera, tap  (Settings icon).
- 2 Tap **More > Metering**.
- 3 Select an exposure option and close the settings menu. The setting is saved.
- 4 Press the camera key or tap the shutter button to take a photo.

Note

This setting is only available in Manual mode for the main camera.

Metering settings

Face

Measures the amount of light on a face, and adjusts the exposure so that the face is neither too dark nor too bright

Centre

Determines the centre of the image, and sets the exposure based on the brightness of the object

Spot

Adjusts the exposure for a very small part of the object

Touch

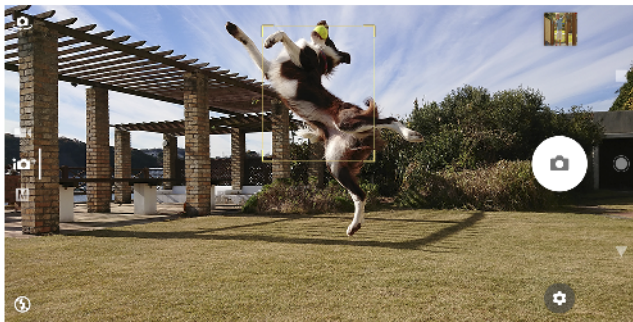
Allows you to touch the screen to determine the object or area where exposure should be optimised

Setting the right focus

The camera automatically sets the focus and detects faces in all capturing modes. It can also detect and track a moving object. A yellow frame indicates the face or moving object that is in focus.

One way to change the focus area is to move your camera around with the camera key half pressed. Once the focus is set, the circular frame turns blue. This technique can be used, for example, to change the focus to a person who is at the side of a group photo.

You can also tap the screen to focus on a specific area, or set a specific focus distance. These options are only available for the main camera and depend on the capturing mode selected.



To set the focus distance

- 1 When using the camera, tap  (Manual mode icon).
- 2 Tap  (Set focus icon).
- 3 Drag the slider to adjust the focus distance.
- 4 Close the settings menu. The setting is saved.
- 5 Press the camera key or tap the shutter button to take a photo.

Note

This setting is only available in Manual mode for the main camera.

People, selfies and smiling faces

Faces in focus are indicated with a coloured frame. Tap any frame to select a face to focus on.

Use Smile Shutter to automatically take a photo when a person smiles. If you are recording a video, a photo is taken each time a smile is detected.

Use the super wide-angle front camera feature  (Super wide selfie icon) to fit more into your shot.



Taking photos and videos of people

- Consider the camera orientation. Use portrait for close-up photos, to fill the frame. Use landscape for close-up group photos, or to capture an object in the background.
- Place the camera on a solid surface and use the self-timer ⌚ to prevent blurred photos.

To focus on another face

- Before taking a photo or recording a video, tap one of the frames to select a face to focus on.

To take a photo when someone smiles

- 1 When using the camera, tap ⚙️ (Settings icon).
- 2 Tap **More > Auto-capturing or Auto-capturing (video) > Smile Shutter**.
- 3 Close the settings menu. The setting is saved for the capturing mode selected.
- 4 When a smile is detected, the camera automatically takes a photo.

To take a selfie

- 1 When using the camera, select a photo or video capturing mode for your selfie.
- 2 Tap 📷 (Switch camera icon) to activate the front camera.
- 3 Tap 📷 (Selfie icon) to select the normal angle or tap 📷 (Super wide selfie icon) to select the wide-angle.
- 4 Tap ⌚ (Self-timer icon) if you want to use the self-timer.
- 5 Press the camera key or tap the shutter button to take a selfie.

Hint

Turn on the Soft Skin Effect to soften skin tones when taking selfies.

To activate the selfie timer with the palm of your hand

- 1 When using the camera, tap 📷 (Switch camera icon) to activate the front camera.
- 2 Tap ⚙️ (Settings icon).
- 3 Tap **More > Auto-capturing > Hand Shutter** and close the settings menu. The setting is saved.
- 4 Turn your palm with your fingers straight up towards the camera.
- 5 When the camera detects your hand, the timer starts and a selfie is taken.

Portrait selfie

Portrait selfie allows you to take better-looking selfies.

Portrait selfie overview

- 🔴 **Bokeh**
Applies a blurring effect around the person
- 🌟 **Soft Skin**
Softens skin tones
- ✳️ **Skin brightness**
Brightens skin tones
- 👁️ **Eye enlargement**
Enlarges eyes
- 😊 **Slender face**
Makes your face look slimmer

To take a selfie with Portrait selfie

- 1 When using the camera, tap  (Switch camera icon) to activate the front camera.
- 2 Tap  (Portrait selfie icon).
- 3 Tap  (Selfie icon) to select the normal angle or tap  (Super wide selfie icon) to select the wide-angle.
- 4 Tap the icon for the effect you want to apply, and drag the slider to adjust the effect. If desired, adjust the other effects in the same way.
- 5 Press the camera key or tap the shutter button to take a photo.

Hint

You can save your portrait in the same direction as the preview by tapping  (Mirroring icon) > On.

Moving objects

When taking photos and recording videos of moving objects, timing is important for good results.

The Object tracking feature can track a moving object automatically.

When recording videos, you can use SteadyShot™ to compensate for camera movements and steady the frame.

Capturing moving objects

- Try not to follow the object. Instead, find a position where the object has to pass in front of you.
- Consider changing the exposure to a faster shutter speed or a higher ISO to freeze motion.

To track an object

- 1 When using the main camera, tap  (Settings icon).
- 2 Tap **More** and tap the **Object tracking** switch to enable.
- 3 Close the settings menu. The setting is saved.
- 4 Select an object to track by touching it in the viewfinder.
- 5 Press the camera key or tap the shutter button to take a photo or record a video.

To record a steady video

- 1 When using the camera, swipe the screen to select  (Record icon).
- 2 Tap  (Settings icon) > **More**.
- 3 Tap the **SteadyShot™** switch to enable.
- 4 Close the settings menu. The setting is saved.
- 5 Press the camera key or tap the shutter button to record a video.

Slow motion videos

Use the slow motion feature to add powerful effects to your videos. To use this feature, you must enable it before you start recording your video. The Slow motion effect is added after a video is recorded at normal speed.

Note

Good lighting conditions are essential when you record slow motion videos.

To add slow motion effect after recording a video

- 1 When using the camera, swipe the screen to select  (Record icon).
- 2 Tap  (Slow motion icon) to enable slow motion.
- 3 Press the camera key or tap the shutter button to record a video.

- 4 Tap  (Stop button) to stop recording.
- 5 Drag the blue circles to where you want the slow motion effect to appear.
- 6 Tap  (Save slow motion video icon) to save the video(s).
- 7 Tap  (Exit slow motion icon) to exit.

Using camera apps

Use camera apps to boost creativity and modify your photos and videos, and share with friends. You can create virtual scenes, panoramic photos and more. You can also use camera apps supported by Google.



AR effect

AR effect is the augmented reality app that lets you apply fantastical worlds to your photos or videos. You can add smileys, paper puppets, dinosaurs and more.

To take a photo or record a video with an AR effect

- 1 When using the camera, swipe the screen to select  (Camera apps menu icon).
- 2 Tap  (AR effect icon) and select a scene.
- 3 Press the camera key or tap the shutter button to take a photo or record a video.

Bokeh effect

The Bokeh effect decreases focus in the background of a photo to emphasise objects in the foreground for an artistic effect. You can adjust the Bokeh strength.

To take a photo with Bokeh effect

- 1 When using the camera, swipe the screen to select  (Camera apps menu icon).
- 2 Tap  (Bokeh icon), then tap **ACCEPT > OK** if prompted.
- 3 Tap one of the  (Bokeh focus photo icon) switches to select the background defocus effect.
- 4 Drag the slider  (Bokeh blur-degree icon) to adjust the background focus strength.

Panorama

Use the Panorama app to take wide-angle and panoramic photos.

To take a panoramic photo

- 1 When using the camera, swipe the screen to select  (Camera apps menu icon).
- 2 Tap  (Panorama icon).
- 3 Press the camera key or tap the shutter button.
- 4 Move the camera slowly and steadily in the direction of movement indicated on the screen.

Creative effect

With the Creative effect app you can preset effects and colour filters before taking a photo or recording a video.

To take a photo or record a video with a creative effect

- 1 When using the camera, swipe the screen to select  (Camera apps menu icon).
- 2 Tap  (Creative effect icon).
- 3 Swipe to browse filters, or tap a filter to preview the effect.
- 4 Tap  (Apply creative effect icon) to apply the filter and return to the camera screen.
- 5 Press the camera key or tap the shutter button to take a photo or record a video.
- 6 Tap  (Switch filter icon) to switch filters.

Sound Photo

Record a background sound and take a photo at the same time with the Sound Photo app.

To record a background sound with a photo

- 1 When using the camera, swipe the screen to select  (Camera apps menu icon).
- 2 Tap  (Sound Photo icon).
- 3 Press the camera key or tap the shutter button to start recording and take a photo. The recording stops automatically.

Timeshift burst

The camera takes a burst of 61 photos in a window of two seconds – one second before and after you tap the on-screen camera button.

To use Timeshift burst

- 1 When using the camera, swipe the screen to select  (Camera apps menu icon).
- 2 Tap  (Timeshift burst icon).
- 3 Press the camera key or tap the shutter button to take the photos. The photos taken appear in thumbnail view.
- 4 Scroll through the thumbnails and select the photo that you want to save, then tap  (Done icon).

Resolution and memory

The number of photos and videos you can store depends on the resolution or MP (megapixel) value used and video length.

High-resolution photos and videos take up more memory, so keep in mind that a lower resolution can be suitable for everyday use.

Check the memory status from time to time. When the memory is full, you can transfer photos and videos to another storage device to free up memory. See *Managing files using a computer* on page 40.

Choose whether to store photos and videos on your device's internal storage or on an SD card using the Data storage option in the camera settings menu.

To change the resolution

- 1 When using the camera, tap  (Settings icon).
- 2 Tap **Resolution** or **Video resolution**.
- 3 Select the resolution and close the settings menu. The setting is saved for the selected capturing mode.

Hint

You can set the resolution separately for each capturing mode.

Photo resolutions

Main camera:

23MP

5520×4144 (4:3). 23MP resolution with 4:3 aspect ratio. Suitable for photos that you want to view on non-widescreen displays or print in high resolution.

20MP

5984×3376 (16:9). 20MP resolution with 16:9 aspect ratio. Suitable for photos that you want to view on widescreen displays.

12MP

4000×3008 (4:3). 12MP resolution with 4:3 aspect ratio. Suitable for photos that you want to view on non-widescreen displays or print in high resolution.

4624×2608 (16:9). 12MP resolution with 16:9 aspect ratio. Suitable for photos that you want to view on widescreen displays.

Front camera:

8MP

3264×2448 (4:3). 8MP resolution with 4:3 aspect ratio. Suitable for photos that you want to view on non-widescreen displays or print in high resolution.

5.8MP

3200×1808 (16:9). 5.8MP resolution with 16:9 aspect ratio. Suitable for photos that you want to view on widescreen displays.

Video resolutions

HD refers to High Definition, while fps refers to Frames Per Second. A higher fps rate provides a smoother video, at the cost of a larger file size. The aspect ratio is the relationship between the width and the height, where the width is the first number.

Main camera:

4K

3840×2160 (16:9). 4K format with 16:9 aspect ratio. With 4K you can record videos in four times the resolution of Full HD.

Full HD (30 fps)

1920×1080 (16:9). Full HD format with 30 fps and 16:9 aspect ratio.

Full HD (60 fps)

1920×1080 (16:9). Full HD format with 60 fps and 16:9 aspect ratio.

HD

1280×720 (16:9). HD format with 16:9 aspect ratio.

VGA

640×480 (4:3). VGA (Video Graphics Array) format with 4:3 aspect ratio.

MMS

176×144 (11:9). MMS (Multimedia Messaging Service) format with 11:9 aspect ratio. Record videos suitable for sending in multimedia messages. The recording time of this video format is limited so that video files can fit in a multimedia message.

Front camera:

Full HD

1920×1080 (16:9). Full HD format with 16:9 aspect ratio.

HD

1280×720 (16:9). HD format with 16:9 aspect ratio.

VGA

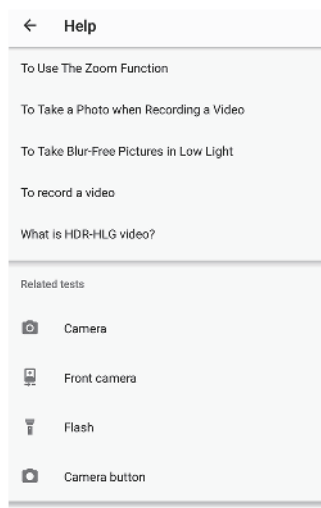
640×480 (4:3). VGA (Video Graphics Array) format with 4:3 aspect ratio.

MMS

176×144 (11:9). MMS (Multimedia Messaging Service) format with 11:9 aspect ratio. Record videos suitable for sending in multimedia messages. The recording time of this video format is limited so that video files can fit in a multimedia message.

Diagnosing your camera

If your camera isn't working properly, you can run a diagnostics test to identify if there is a problem with the main camera, front camera, flash, or camera key.



To run a diagnostics test of your camera

- 1 Make sure you are connected to the internet. When using the camera, tap  (Settings icon).
- 2 Tap **More** > **Help**.
- 3 Select a category, then follow the on-screen instructions.

Additional camera settings

Geotagging

You can save your photos and videos with the location where they were taken, this is called geotagging. The option to geotag your photos and videos requires a wireless network and that the GPS function is enabled.

To turn on geotagging

- 1 When using the camera, tap  (Settings icon).
- 2 Tap **More** and tap the **Save location** switch to enable. The setting is saved.

Geotagging status icons

-  The geographical position is saved.
-  The geographical position is not found.

Grid lines

With Grid lines, you can apply the “Rule of Thirds” and place important objects along the grid lines or their intersections. By not always having the object in the middle of the frame, you can make your photos and videos more interesting.

To activate or deactivate the grid lines

- 1 When using the camera, tap  (Settings icon).
- 2 Tap **More** and tap the **Grid lines** switch to enable or disable. The setting is saved.

Photo preview settings

You can choose to preview photos as soon as you take them.

To activate or deactivate previewing

- 1 When using the camera, tap  (Settings icon).
- 2 Tap **More** > **Auto photo preview** and select an option. The setting is saved.

Previewing settings

- On** After you take a photo, a preview appears in the lower right corner of the screen for three seconds before it is saved.
- Front camera only** After you take a photo with the front camera, a preview appears in the lower right corner of the screen for three seconds before it is saved.
- Off** No preview appears. The photo is saved directly.

Different ways to use the volume key

You can change the way you use the volume key.

To change how the volume key is used

- 1 When using the camera, tap  (Settings icon).
- 2 Tap **More** > **Use Volume key as** and select an option. The setting is saved.

Volume key settings

- Zoom** Use the volume key to zoom in or out.
- Volume** The volume key is deactivated for the camera.
- Shutter** Use the volume key as a shutter button for photos and videos.

Sound

When Sound is activated, the camera makes a sound when you take a photo or when you start or stop a video recording. Additionally, when you use the self-timer the countdown is indicated by a series of beeps.

To activate or deactivate sound

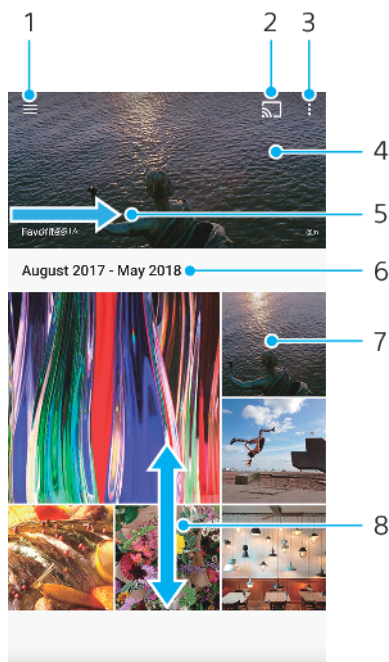
- 1 When using the camera, tap  (Settings icon).
- 2 Tap **More** and tap the **Sound** switch to enable or disable. The setting is saved.

Photos and videos in Album

Viewing photos and videos

Use the Album application to view photos and play videos that you've taken with your camera, or to view similar content that you've saved to your device. All photos and videos are displayed in a chronologically ordered grid.

Album overview



- 1 Open the Album home screen menu
- 2 Launch Cast to share media files with another device
- 3 View menu options
- 4 View a slideshow of your photos and videos
- 5 Drag the screen across to open the Album home screen menu
- 6 View date of items in the group
- 7 Tap a photo or video to view it
- 8 Scroll up or down to view content

To view photos and videos

- 1 Find and tap **Album**.
- 2 Tap a photo or video that you want to view. If prompted, tap  (Play icon).
- 3 Swipe left to view the next photo or video. Swipe right to view the previous photo or video.

Note

The Album application may not support all file formats.

Hint

You can set the screen to rotate automatically when your device is turned sideways. To enable or disable this feature, find and tap Settings > Display > When device is rotated.

To change the size of the thumbnails

- When viewing thumbnails of photos and videos in Album, pinch out to zoom in, or pinch in to zoom out.

To zoom a photo

- When you are viewing a photo, pinch out to zoom in, or pinch in to zoom out.

To watch a slideshow of your photos

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap : (Menu icon) > **Slideshow** to start playing all the photos in an album.
- 2 Tap a photo to end the slideshow.

To play a video

- 1 In Album, find and tap the video that you want to play.
- 2 Tap ⏮ (Play icon).
- 3 If the playback controls are not displayed, tap the screen to display them. To hide the controls, tap the screen again.

To pause a video

- 1 When a video is playing, tap the screen to display the controls.
- 2 Tap ⏸ (Pause icon).

To fast-forward and rewind a video

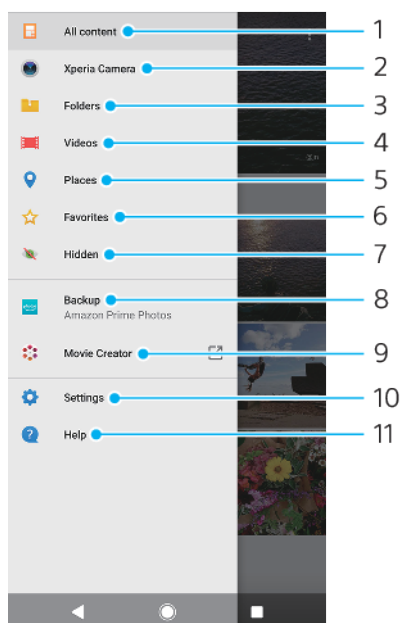
- 1 When a video is playing, tap the screen to display the controls.
- 2 Drag the progress bar marker left to rewind, or right to fast-forward.

To adjust the sound volume of a video

- Press the volume key up or down.

Album home screen menu

From the Album home screen menu you can browse your photo albums, including photos and videos taken using special effects, as well as content that you have shared online via services such as Picasa™ and Facebook. Once you are logged in to such platforms, you can manage content and view online images. From the Album application, you can also add geotags to photos, perform basic editing tasks, and use methods such as Bluetooth and email to share content.



- 1 Return to the Album application home screen to view all content
- 2 View all photos and videos taken with your device's camera
- 3 View all photos and videos saved on your device in different folders
- 4 View all videos saved on your device
- 5 View your photos on a map or in Globe view
- 6 View your favourite photos and videos
- 7 View photos and videos that you have hidden from view
- 8 Upload photos and videos to an online service
- 9 View short movies of your photos
- 10 Open the Settings menu for the Album application
- 11 Open web support

To view photos from online services in Album

- 1 Find and tap **Album**, then tap ≡ (Options icon).
- 2 Tap the desired online service, then follow the on-screen instructions to get started. All available online albums that you have uploaded to the service are displayed.
- 3 Tap any album to view its content, then tap a photo in the album.
- 4 Swipe left to view the next photo or video. Swipe right to view the previous photo or video.

Sharing and managing photos and videos

You can share photos and videos that are saved on your device. You can also manage photos in batches or link photos to contacts. To free up space and avoid unpredictable data loss, regularly transfer your photos and videos to a computer or external storage device. See *Managing files using a computer* on page 40.

Note

You might not be able to copy, send or transfer copyright-protected items. Some items may not send if the file size is too large.

To share a photo or video

- 1 In Album, find and tap the photo or video that you want to share.

- 2 Tap the screen to display the toolbars, then tap  (Share icon).
- 3 Tap the application that you want to use to share the photo, then follow the steps to send it.

To use a photo as a contact picture

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  (Menu icon) > **Use as** > **Contact photo**.
- 2 Select a contact, then edit the photo as desired.
- 3 Tap **DONE**.

To use a photo as wallpaper

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  (Menu icon) > **Use as** > **Wallpaper**.
- 2 Select an option, then edit the photo as desired.
- 3 Tap **DONE**.

To rotate a photo

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  (Menu icon).
- 2 Tap **Rotate**, then select an option. The photo is saved in the new orientation.

To delete a photo or video

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  (Delete icon).
- 2 Tap **DELETE**.

To work with batches of photos or videos in Album

- 1 When viewing thumbnails of photos and videos in Album, touch and hold an item until it is highlighted.
- 2 Tap other items that you want to work with to select them. If you want to select all items, tap  (Menu icon), then tap **Select all**.
- 3 Use the tools in the toolbar to work with your selected items.

Hiding photos and videos

You can hide any photos and videos from the Album home screen. Once photos and videos are hidden from the Album home screen, they can only be viewed from the Hidden folder.

To hide a photo or video

- 1 In Album, find and tap the photo or video that you want to hide.
- 2 Tap the screen to display the toolbars, then tap  (Menu icon).
- 3 Tap **Hide** > **OK**.

To view your hidden photos and videos

- 1 In Album, tap  (Options icon), then tap **Hidden**.
- 2 Tap a photo or video to view it.
- 3 Swipe left to view the next photo or video. Swipe right to view the previous photo or video.

To unhide a photo or video

- 1 In Album, tap  (Options icon), then tap **Hidden**.
- 2 Tap a photo or video that you want to unhide.
- 3 Tap the screen to display the toolbars, then tap  (Menu icon).
- 4 Tap **Don't hide**.

Connectivity

Mirroring the screen of your device wirelessly on a TV

You can use the Screen mirroring feature to show the screen of your device on a TV or other large display without using a cable connection. Wi-Fi Direct® technology creates a wireless connection between the two devices, so you can sit back and enjoy your favourite photos from the comfort of your couch. You can also use this feature to listen to music from your device using the TV's speakers.

Note

When using Screen mirroring, the image quality may sometimes be negatively impacted if there is interference from other Wi-Fi networks.

To mirror the screen of your device on a TV screen

- 1 **TV:** Follow the instructions in the User guide of your TV to turn on the Screen mirroring function.
- 2 **Your device:** Find and tap **Settings** > **Device connection** > **Screen mirroring**.
- 3 Tap **START**.
- 4 Tap **OK** and select a device.

Note

Your TV must support Screen mirroring based on Wi-Fi CERTIFIED Miracast™ for the function to work. If your TV does not support Screen mirroring, you may need to purchase a wireless display adapter separately. Also, when using Screen mirroring, do not cover the Wi-Fi antenna area of your device.

To stop screen mirroring between devices

- 1 Find and tap **Settings** > **Device connection** > **Screen mirroring**.
- 2 Tap **Disconnect**, then tap **OK**.

Hint

You can also stop screen mirroring by tapping the notification in the status bar of your device. Drag the status bar downwards and tap **Disconnect**, then tap **OK**.

Connecting your device to USB accessories

You can use a USB Type-C host adapter to connect your device to USB accessories such as USB mass storage devices, game controllers, USB keyboards and USB mice. If the USB accessory has a USB Type-C connector, a USB Type-C host adapter is not necessary.

USB Type-C host adapters are sold separately. Sony does not guarantee that all USB accessories are supported by your device.

Note

This device has a capless USB Type-C port. If your device gets exposed to water, ensure that the port is completely dry before connecting a USB Type-C cable.

NFC (Near Field Communication)

Use NFC to share data with other devices, such as videos, photos, web page addresses, music files, or contacts. You can also use NFC to scan tags that give you more information about a product or service, and tags that activate certain functions on your device.

NFC is a wireless technology with a maximum range of one centimetre, so the devices sharing data must be held close to each other. Before you can use NFC,

you must first turn on the NFC function, and the screen of your device must be active and unlocked.

The NFC detection area is located on the back of the device. Hold your device close to another device or an NFC reader so that the NFC detection areas touch.



Note

NFC may not be available in all countries or regions. Using certain apps, some NFC functions can be enabled even when the device is switched off. Note that not all devices support this feature.

To enable or disable the NFC function

- 1 Find and tap **Settings > Device connection**.
- 2 Tap the **NFC** switch.

To share a contact with another device using NFC

- 1 Make sure that both devices have the NFC function turned on, and that both screens are active and unlocked.
- 2 To view contacts, find and tap  (Contacts icon).
- 3 Tap the contact that you want to share.
- 4 Hold your device and the receiving device close to each other so that the NFC detection areas of each device touch. When the devices connect, a thumbnail of the contact appears.
- 5 Tap the thumbnail to start the transfer.
- 6 When the transfer is done, the contact information is saved on the receiving device and displayed on its screen.

To share a music file with another device using NFC

- 1 Make sure that both your device and the receiving device have the NFC function turned on, and that both screens are active and unlocked.
- 2 To open the Music application, find and tap  (Music icon).
- 3 Select a music category and browse to the track you want to share.
- 4 Tap the track to play it. You can then tap  (Pause icon) to pause the track. The transfer works whether the track is playing or paused.
- 5 Make sure the track is displayed on full screen.

- 6 Hold your device and the receiving device close to each other so that the NFC detection areas of each device touch. When the devices connect, a thumbnail of the track appears.
- 7 Tap the thumbnail to start the transfer.
- 8 When the transfer is done, the music file is saved on the receiving device.
- 9 To display the music file, drag down the status bar to open the Notification panel, and then tap **Beam complete**.

To share a photo or video with another device using NFC

- 1 Make sure that both devices have the NFC function turned on, and that both screens are active and unlocked.
- 2 To view photos and videos on your device, find and tap **Album**.
- 3 Tap the photo or video that you want to share.
- 4 Hold your device and the receiving device close to each other so that the NFC detection areas of each device touch. When the devices connect, a thumbnail of the photo or video appears.
- 5 Tap the thumbnail to start the transfer.
- 6 When the transfer is done, the photo or video is saved on the receiving device.
- 7 To display the photo or video, drag down the status bar to open the Notification panel, and then tap **Beam complete**.

To share a web address with another device using NFC

- 1 Make sure that both devices have the NFC function turned on, and that both screens are active and unlocked.
- 2 To open the web browser, find and tap  (Chrome icon).
- 3 Load the web page that you want to share.
- 4 Hold your device and the receiving device close to each other so that the NFC detection areas of each device touch. When the devices connect, a thumbnail of the web page appears.
- 5 Tap the thumbnail to start the transfer.
- 6 When the transfer is done, the web page is displayed on the screen of the receiving device.

Scanning NFC tags

Your device can scan various kinds of NFC tags to receive additional information, such as a web address. For example, it can scan embedded tags on a poster, on a billboard advertisement, or beside a product in a retail store.

To scan an NFC tag

- 1 Make sure that your device has the NFC function turned on and that the screen is active and unlocked.
- 2 Place your device over the tag so that the NFC detection area touches it. Your device scans the tag and displays the content collected. Tap the content of the tag to open it.

Connecting to an NFC compatible device

You can connect your device to other NFC compatible devices produced by Sony, such as a speaker or a headphone. When establishing this kind of connection, refer to the User guide of the compatible device for more information.

Note

You may need to have Wi-Fi or Bluetooth activated on both devices for the connection to work.

Bluetooth wireless technology

Use the Bluetooth function to send files to other Bluetooth compatible devices, or to connect to handsfree accessories. Bluetooth connections work better within 10 metres (33 feet), with no solid objects in between. In some cases you have to manually pair your device with other Bluetooth devices.

Note

Interoperability and compatibility among Bluetooth devices can vary.

Hint

If you are using a device with multiple users, each user can change the Bluetooth settings, and the changes affect all users.

To turn the Bluetooth function on or off

- 1 Find and tap **Settings > Device connection > Bluetooth**.
- 2 Tap the **Bluetooth** switch to enable or disable the function.

Hint

You can also turn Bluetooth on or off from the Quick settings panel.

Naming your device

You can give your device a name. This name is shown to other devices after you have turned on the Bluetooth function and your device is set to visible.

To give your device a name

- 1 Make sure that the Bluetooth function is turned on.
- 2 Find and tap **Settings > Device connection > Bluetooth**.
- 3 Tap **⋮ (Menu icon) > Rename this device**.
- 4 Enter a name for your device.
- 5 Tap **RENAME**.

Pairing with another Bluetooth device

When you pair your device with another device, you can, for example, connect your device to a Bluetooth headset or a Bluetooth car kit, and use these other devices to share music.

Once you pair your device with another Bluetooth device, your device remembers this pairing. When pairing your device with a Bluetooth device for the first time, you may need to enter a passcode. Your device will automatically try the generic passcode 0000. If this does not work, refer to the user guide for your Bluetooth device to get the device passcode. You do not need to re-enter the passcode the next time you connect to a previously paired Bluetooth device.

Note

Some Bluetooth devices, for example, most Bluetooth headsets, require you to both pair and connect with the other device.

Hint

You can pair your device with several Bluetooth devices, but you can only connect to one Bluetooth profile at the same time.

To pair your device with another Bluetooth device

- 1 Make sure that the device you want to pair with has the Bluetooth function activated and is visible to other Bluetooth devices.
- 2 Find and tap **Settings > Device connection > Bluetooth**.

- 3 Tap the **Bluetooth** switch to enable the function. A list of the available Bluetooth devices appears.
- 4 Tap the Bluetooth device that you want to pair with.
- 5 Enter a passcode, if required, or confirm the same passcode on both devices.

To connect your device to another Bluetooth device

- 1 Find and tap **Settings > Device connection > Bluetooth**.
- 2 Tap the Bluetooth device that you want to connect to.

To unpair a Bluetooth device

- 1 Find and tap **Settings > Device connection > Bluetooth**.
- 2 Under **Paired devices**, tap ⚙️ (Settings icon) beside the name of the device that you want to unpair.
- 3 Tap **Forget**.

Sending and receiving items using Bluetooth technology

Use Bluetooth technology to share items with other Bluetooth compatible devices such as phones or computers. You can send and receive the following kinds of items:

- Photos and videos
- Music and other audio files
- Web pages

To send items using Bluetooth

- 1 Make sure the Bluetooth function is turned on for the receiving device, and that the device is visible to other Bluetooth devices.
- 2 Open the application on the sending device which contains the item that you want to send. Scroll to the item.
- 3 Depending on the app and the item you want to send, you may need to touch and hold or open the item, then tap ➦ (Share icon).
- 4 Select **Bluetooth**.
- 5 Turn on Bluetooth if prompted.
- 6 Tap the name of the receiving device.
- 7 On the receiving device, accept the connection if prompted.
- 8 On the sending device, confirm the transfer to the receiving device, if prompted.
- 9 Accept the incoming item on the receiving device.

To receive items using Bluetooth

- 1 Make sure that the Bluetooth function is on and is visible to other Bluetooth devices.
- 2 The sending device now starts sending data to your device.
- 3 If prompted, enter the same passcode on both devices, or confirm the suggested passcode.
- 4 When you are notified of an incoming file to your device, drag the status bar downwards and tap the notification to accept the file transfer.
- 5 Tap **Accept** to start the file transfer.
- 6 To view the progress of the transfer, drag the status bar downwards.
- 7 To open a received item, drag the status bar downwards and tap the relevant notification.

To view files you have received using Bluetooth

- 1 Find and tap **Settings > Device connection > Bluetooth**.
- 2 Tap ⋮ (Menu icon) and select **Show files received**.

Smart apps and features that save you time

Using your device as a wallet

You can use your device to pay for goods without reaching for your real wallet and manage all payment services in one place. When making a payment, remember to turn on the NFC function before you touch your device to a card reader. For more information about NFC, see *NFC (Near Field Communication)* on page 103.

Note

Mobile payment services may not be available in your region. For Dual SIM devices, NFC-initiated payments are only supported for an NFC-enabled SIM card inserted in SIM card slot 1.

To manage payment services

- 1 Make sure NFC is enabled on your device.
- 2 Find and tap **Settings > Apps & notifications > Advanced > Default Apps > Tap & pay**. A list of payment services appears.
- 3 Manage the payment services as desired. For example, you can change your default payment service.

Clock and Calendar

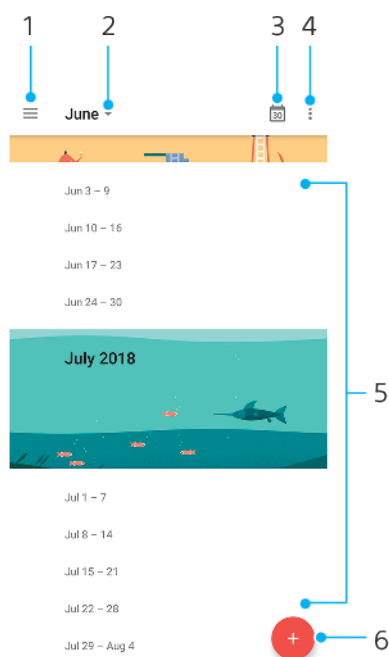
Calendar

Use the Calendar application to manage your time schedule.

If you have signed in to and synchronised your device with one or several online accounts that include calendars, for example, your Google account, then calendar events from these accounts will also appear in the Calendar application. You can select which calendars you want to integrate into the combined Calendar view.

When an appointment time approaches, your device plays a notification sound to remind you. Also,  (Calendar notification icon) appears in the status bar.

Calendar overview



- 1 Access settings, select a view type and the calendars that you want to view
- 2 Access an overview of the current month
- 3 Return to the current date
- 4 Access other options
- 5 Scroll up or down to browse the calendar
- 6 Add a calendar entry

To learn more about Calendar

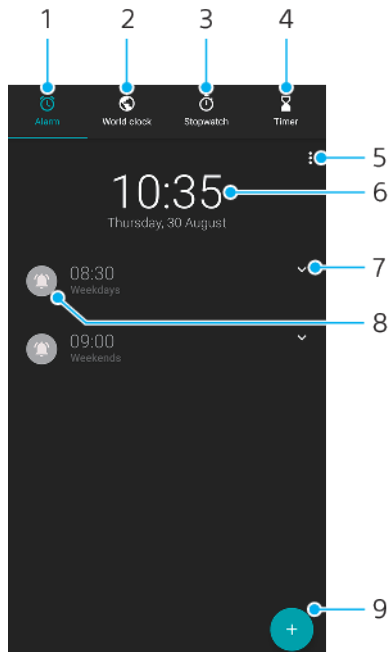
- When the Calendar application is open, tap  (Options icon), then find and tap **Help & feedback**.

Clock

You can set one or several alarms and use any sound file saved on your device as the alarm signal. The alarm does not sound if your device is turned off.

The alarm time format displayed is the same as the format you select for your general time settings, for example, 12-hour or 24-hour.

Clock overview



- | | |
|---|----------------------------------|
| 1 | Access the Alarm tab |
| 2 | Access the World clock tab |
| 3 | Access the Stopwatch tab |
| 4 | Access the Timer tab |
| 5 | View options for the current tab |
| 6 | Open date and time settings |
| 7 | Edit an existing alarm |
| 8 | Turn an alarm on or off |
| 9 | Add a new alarm |

To set a new alarm

- 1 Find and tap **Clock**.
- 2 Tap  (Add item icon).
- 3 Select the desired value.
- 4 Tap **OK**.

Hint

Tap  (More options icon) to reveal MORE SETTINGS.

To snooze an alarm when it sounds

- When the alarm sounds, tap **SNOOZE**.

To turn off an alarm when it sounds

- Drag the slider to turn off the alarm, or tap **DISMISS** if the screen is active.

Hint

To turn off a snoozed alarm, you can drag down the status bar to open the Notification panel and then tap DISMISS.

To edit an existing alarm

- 1 Find and tap **Clock**, then tap  (More options icon) for the alarm that you want to edit.

- 2 Tap **Edit time** and select the desired values, then tap **OK**.
- 3 Tap **MORE SETTINGS** to customise your alarm.
- 4 Tap **SAVE**.

To turn an alarm on or off

- To turn an alarm on or off, tap an existing alarm.

Hint

The alarm in use is indicated by  (Alarm on icon).

To delete an alarm

- Find and tap **Clock**, then touch and hold the alarm that you want to delete, then tap  (Delete icon).

To set the sound for an alarm

- 1 Find and tap **Clock**, then tap  (More options icon) for the alarm that you want to edit.
- 2 Tap **MORE SETTINGS** > **Alarm sound** and select an option, or tap  (Add icon) and select a music file.
- 3 Tap **DONE**, then tap **SAVE**.

To set the alarm volume to increase

- 1 Find and tap **Clock**, then tap  (More options icon) for the alarm that you want to edit.
- 2 Tap **MORE SETTINGS**, then tap the switch for **Volume increase**.
- 3 Tap **SAVE**.

To set a recurring alarm

- 1 Find and tap **Clock**, then tap  (More options icon) for the alarm that you want to edit.
- 2 Tap the **Repeat** checkbox.
- 3 Mark the relevant days as desired.

To select the alarm type for an alarm

- 1 Find and tap **Clock**, then tap  (More options icon) for the alarm that you want to edit.
- 2 Tap **MORE SETTINGS** > **Alarm type**, then select an option.
- 3 Tap **SAVE**.

To set the side keys behaviour

- 1 Find and tap **Clock** and then tap  (More options icon) for the alarm that you want to edit.
- 2 Tap **MORE SETTINGS**, then tap **Side keys behaviour**.
- 3 Select the desired behaviour of side keys.
- 4 Tap **SAVE**.

Accessibility

Magnification

Magnification allows you to zoom in to parts of the screen by tapping an area of the touchscreen three times in succession.

To enable or disable Magnification

- 1 Find and tap **Settings** > **Accessibility** > **Magnification**.
- 2 Select an option and tap the switch to enable the function.

To magnify an area and pan across the screen

- 1 Make sure that **Magnification** is enabled.
- 2 Depending on the selected magnification option, to temporarily magnify the area tap the screen three times or tap  (Magnification icon) first and then tap the screen.
- 3 Move the area by dragging it with two or more fingers.
- 4 To exit zoom mode, tap the area three times or tap  (Magnification icon) again.

Hint

With certain applications, you can also zoom in or out by pinching an area.

Font size

You can enable the Font size option to increase the default size of text displayed on your device.

To set Font size

- 1 Find and tap **Settings** > **Accessibility**.
- 2 Tap **Font size**, and then set the desired font size by tapping the scale.

Display size

You can use the Display size setting to increase or decrease all elements on your screen, not just text.

To set Display size

- 1 Find and tap **Settings** > **Accessibility**.
- 2 Tap **Display size**, and then set the desired display size by tapping the scale.

Colour correction

The Colour correction setting adjusts how colours are displayed on the screen for users who are colour blind or have difficulty distinguishing between colours.

To enable or disable Colour correction

- 1 Find and tap **Settings** > **Accessibility** > **Colour correction**.
- 2 Tap the switch under **Colour correction** to enable or disable the function.
- 3 Tap **Correction mode**, then select the appropriate colour sensitivity.

Note

Colour correction is currently an experimental feature and may affect device performance.

TalkBack

TalkBack is a screen reader service for visually impaired users. TalkBack uses spoken feedback to describe any events or actions performed on your Android device. TalkBack describes the user interface and reads out software errors, notifications and messages.

To enable TalkBack

- 1 Find and tap **Settings** > **Accessibility** > **TalkBack**.
- 2 Tap the switch and then tap **OK**.

Note

To change speech, feedback and touch preferences for TalkBack, tap Settings, then tap the screen twice.

Hint

TalkBack launches a tutorial immediately after you enable the feature. To exit the tutorial, tap ◀ (Back button), then tap the screen twice.

To disable TalkBack

- 1 Find and tap **Settings**, then tap anywhere on the screen twice.
- 2 Find and tap **Accessibility** by scrolling through the list, then tap anywhere on the screen twice.
- 3 Find and tap **TalkBack** by scrolling through the list, then tap anywhere on the screen twice.
- 4 Tap the on-off switch, and then tap anywhere on the screen twice.
- 5 Tap **OK**, and then tap anywhere on the screen twice.

Mono audio

The Mono audio setting makes both left and right audio channels get played back simultaneously when playing audio. Using Mono instead of Stereo playback is most useful for users with certain types of hearing loss or for safety reasons, for example when you need to listen to your surroundings.

To enable or disable Mono audio

- 1 Find and tap **Settings** > **Accessibility**.
- 2 Tap the **Mono audio** switch to enable or disable this function.

Switch Access

With Switch Access, you can interact with your device using one or more switches. A switch is a device used to send a keystroke signal to your Android device. These can be helpful for users with mobility limitations. For more information about Switch Access, see Settings > Accessibility > Switch Access > SETTINGS > Help & feedback.

To enable or disable Switch Access

- 1 Find and tap **Settings** > **Accessibility** > **Switch Access**.
- 2 Tap the switch to enable or disable the function, then tap **OK**.
- 3 Follow the on-screen instructions, then tap **FINISH**.

Support and legal

Support application

Use the Support app to find device and software information. You can read support topics, troubleshoot, or use helpful apps such as the device test. Visit our Web support directly from the app to read User guides, knowledge articles, or the Support forum.

Note

Support contact information is available from the Contact us menu even without a network connection.

To access the Support app

- Find and tap **Settings** > @ (Support icon).

Hint

Connect to the internet when using the Support application for the best available support.

Restarting, resetting and repairing

You can force your device to restart or shut down if it stops responding or won't restart normally. No settings or personal data get deleted.

You can also reset your device to its original factory settings. This action is sometimes necessary if your device stops functioning properly, but note that if you want to keep any important data, you should first back up this data to a memory card or other non-internal memory. For more information, see *Backing up and restoring content* on page 42.

If your device fails to turn on or you want to reset your device's software, you can use Xperia Companion to repair your device. For more information on using Xperia Companion, see *Xperia Companion* on page 40.

Hint

If you are sharing a device with multiple users, you may need to log in as the owner, that is, the primary user, to reset your device to its original factory settings.

To restart your device

Note

Your device may fail to restart if the battery level is low. Connect your device to a charger and try restarting again.

- 1 Long press the power key .
- 2 In the menu that opens, tap **Restart**. The device restarts automatically.

To force the device to restart or shut down

- 1 Long press the power key  and the volume up key at the same time for 6 seconds.
- 2 Your device vibrates once. Depending on whether you wish to force the device to restart or shut down, proceed as follows.
 - If you wish to force restart the device: Release the keys at this point. The device restarts.
 - If you wish to force shut down the device: Continue pressing the keys. After a few more seconds, the device vibrates three times and turns off.

To perform a factory data reset

Note

To avoid permanent damage to your device, do not interrupt a factory data reset procedure.

- 1 Back up any important data that is saved on the internal memory of your device to a memory card or other non-internal memory. If you have any encrypted files stored on an SD card, you should also remove the encryption to ensure you can still access them after the reset.
- 2 Find and tap **Settings > System > reset**.
- 3 Tap **Factory data reset > Reset phone**.
- 4 If required, draw your screen unlock pattern or enter your screen unlock password or PIN to continue.
- 5 To confirm, tap **Erase everything**.

Hint

Your device does not revert to an earlier software version of Android when you perform a factory data reset.

Repairing the device software

If you forget your screen unlock password, PIN or pattern, you can use the device repair feature in Xperia Companion to erase the security layer. You need to provide your Google account login details to perform this operation. By running the repair feature, you reinstall software for your device and you may lose some personal data in the process.

If your device seems to have frozen, restarts repeatedly or doesn't start at all after you've updated the Xperia software or after you've performed a software repair or a factory data reset, try forcing the device to shut down then try turning it back on. If the problem still exists, force the device to shut down then perform a software repair.

To find out the recovery time, visit Google's support page <http://support.google.com>.

Hint

When you receive a new Google account username or password, you might not be able to use them to log in.

To repair the device software using Xperia Companion

Note

Before performing a software repair, make sure you know your Google account username and password. Depending on your security settings, you may need to enter them in order to restart the device after a software repair.

- 1 Make sure that Xperia Companion is installed on your PC or Mac.
- 2 Open the Xperia Companion software on the computer and click **Software repair** on the main screen.
- 3 Follow the instructions that appear on the screen to reinstall the software and complete the repair.

Warranty, SAR, and usage guidelines

For information about warranty, SAR (Specific Absorption Rate), and safety guidelines, please read the Important information provided under Settings > System > About phone > Legal information on your device.

Legal information

Sony H3413/H4413/H4493

This User guide is published by Sony Mobile Communications Inc. or its local affiliated company, without any warranty. Improvements and changes to this User guide necessitated by typographical errors, inaccuracies of current information, or improvements to programs and/or equipment, may be made by Sony Mobile Communications Inc. at any time and without notice. Such changes will, however, be incorporated into new editions of this User guide. All illustrations are for illustration purposes only and may not accurately depict the actual device.

All product and company names mentioned herein are the trademarks or registered trademarks of their respective owners. All other trademarks are property of their respective owners. Any rights not expressly granted herein are reserved. Visit www.sonymobile.com/us/legal/ for more information.

This User guide may reference services or applications provided by third parties. Use of such programming or services may require separate registration with the third-party provider, payment of fees or provision of credit card information, as well as be subject to additional terms of use, change, interruption or discontinuance at any time. For applications accessed on or through a third-party website, please review such websites' terms of use and applicable privacy policy in advance. Sony does not warrant or guarantee the availability or performance of any third-party application, websites, or offered services.

Your device has the capability to download, store, and forward additional content, for example, ringtones. The use of such content may be restricted or prohibited by rights of third parties, including but not limited to restriction under applicable copyright laws. You, and not Sony, are entirely responsible for additional content that you download to or forward from your device. Prior to your use of any additional content, please verify that your intended use is properly licenced or is otherwise authorised. Sony does not guarantee the accuracy, integrity or quality of any additional content or any other third-party content. Under no circumstances will Sony be liable in any way for your improper use of additional content or other third-party content.

This product is licenced under the MPEG-4 visual and AVC patent portfolio licences for the personal and non-commercial use of a consumer for (i) encoding video in compliance with the MPEG-4 visual standard ("MPEG-4 video") or the AVC standard ("AVC video") and/or (ii) decoding MPEG-4 or AVC video that was encoded by a consumer engaged in a personal and non-commercial activity and/or was obtained from a video provider licenced by MPEG LA to provide MPEG-4 and/or AVC video. No licence is granted or shall be implied for any other use. Additional information including that relating to promotional, internal and commercial uses and licensing may be obtained from MPEG LA, L.L.C. See www.mpegla.com. MPEG Layer-3 audio decoding technology licenced from Fraunhofer IIS and Thomson.

Note: Sony advises users to backup their personal data and information.

SONY MOBILE WILL NOT BE LIABLE FOR ANY LOSS, DELETION AND/OR DATA-OVERWRITING OF PERSONAL DATA OR FILES STORED ON YOUR DEVICE (INCLUDING BUT NOT LIMITED TO CONTACTS, MUSIC TRACKS AND PICTURES) ARISING OUT OF ANY UPDATE OF YOUR DEVICE BY ANY OF THE METHODS DESCRIBED IN THIS USER GUIDE OR DOCUMENTATION. IN NO EVENT SHALL SONY MOBILE'S OR ITS SUPPLIERS' TOTAL LIABILITY TO YOU FOR ANY AND ALL DAMAGES, LOSSES AND CAUSES OF ACTION (WHETHER IN CONTRACT OR TORT, INCLUDING, BUT NOT LIMITED TO NEGLIGENCE OR OTHERWISE) EXCEED THE AMOUNT ACTUALLY PAID BY YOU FOR YOUR DEVICE.

© 2018 Sony Mobile Communications Inc.

All rights reserved.