

SHARP
AQUOS CRYSTAL

Get Started

All you need to get going.



Welcome!

Thank you for choosing Sprint. This booklet helps you get started with your Sprint Spark™ and HD Voice capable* AQUOS Crystal.

ReadyNow – For more help in getting up and running with your new phone, take advantage of exclusive Ready Now resources at **sprint.com/readynow**.

Visit **sprint.com/support** for ongoing support and resources. There, you'll find user guides, tutorials, and more to help you get the most out of your phone.

Note: Available applications and services are subject to change at any time.

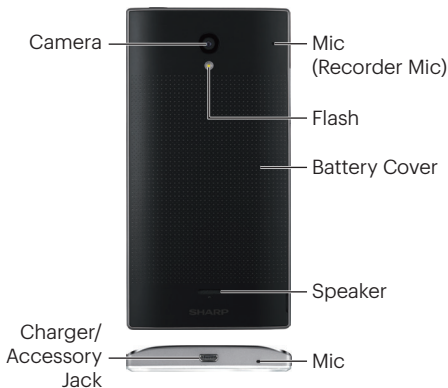
* The Sprint Spark enhanced LTE network and HD Voice capability are available in select markets. Visit sprint.com/coverage for more information.



HDTM
VOICE

Sprint **Spark** 

Your AQUOS Crystal



Activate Your Phone

Charge the Battery

Your phone's battery should have enough charge to get started, but it's a good idea to charge it fully before you get going. Insert the micro USB plug into the charger/accessory jack and plug the AC adapter into an outlet.

Before turning on your phone:



If you purchased your phone at a Sprint Store, it is probably activated and ready to use.



If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. You will see a **Hands Free Activation** screen at startup. When it's finished, touch **OK** to continue. To confirm your activation, make a phone call.

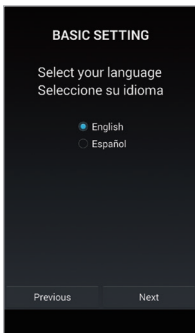


If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.

If your phone is still not activated, visit sprint.com/support for assistance. If you do not have access to the Internet, call Sprint Customer Service at **1-888-211-4727** from another phone.

Set Up Your Phone

Power Your Phone & Complete the Setup Screens



Press and hold the Power key and then slide the lock icon  in any direction to unlock the screen.

Select a language, touch **Next**, and then follow the prompts to complete the setup screens.

The phone's setup screens will guide you through the setup process. Follow the prompts to:

- Set up a Wi-Fi connection.
- Sign in to (or set up) a Google Account.
- Set your location preferences.
- Personalize your phone.

When setup is finished, you'll see your phone's home screen.

Your Home Screen and Opening Apps

Touch  from any screen to return to the home screen.

Notifications

Slide down to open Notification Window



Status

Widget

Application Icons

Touch to open

Applications (Apps) List Key

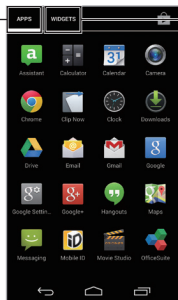
Touch to show apps screen

Primary Shortcuts

Touch to open apps

Slide for more screens

Apps tab



Widgets tab

Slide for more screens

Notifications

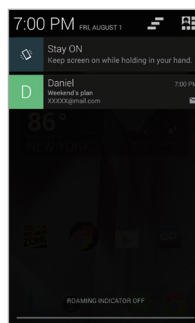
When you see a notification icon on the left side of the status bar, slide the status bar down to display the Notifications Window. Touch a notification to open it.

Notifications

Slide down to open Notification Window



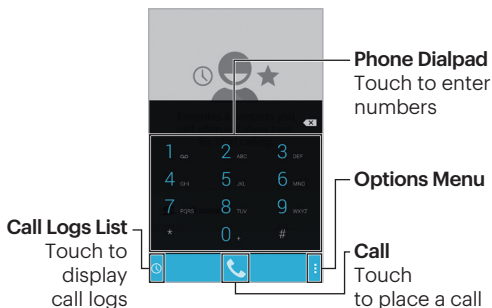
Notification Window open



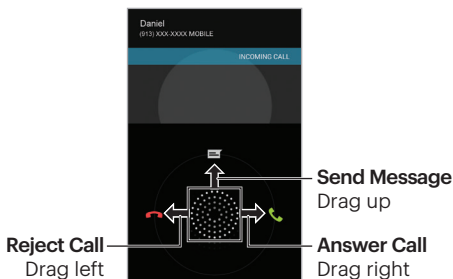
Phone Calls

From home, touch **Phone**  to open the Phone app.
Touch  to display the dialpad.

Make a Phone Call



Answer an Incoming Call



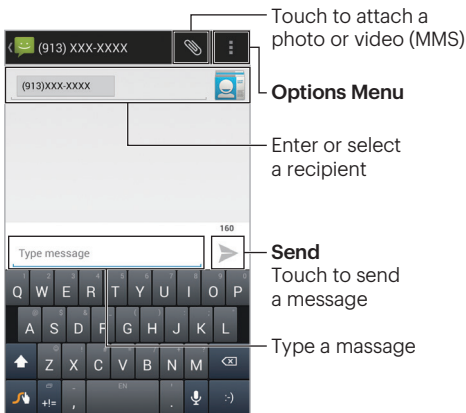
Vicemail

From home, touch  > **Vicemail** . Follow the prompts to set up your voicemail box.

Sprint strongly recommends setting a voicemail passcode.

Text Messaging

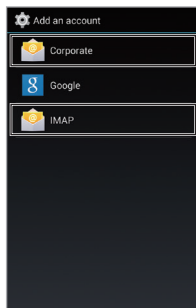
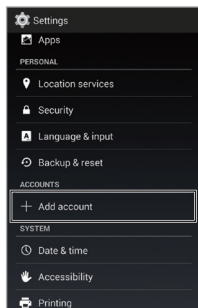
From home, touch **Messaging** , and then touch .



Email

From home, touch  > **Settings**  > **Add account**, and then select an account type. Follow the prompts to enter your account information.

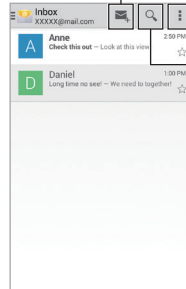
Important: Before setting up a Microsoft Exchange ActiveSync account, contact your company's Exchange Server administrator for required sign-in information.



Email – Send Mail

From home, touch  > **Email**  and then select an account to see your inbox.

Compose
Touch to start a new email

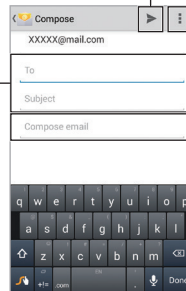


Options Menu

Search

Send
Touch to send an email

Enter recipients and a subject

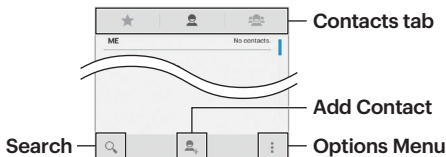


Options Menu

Type a message

Contacts

From home, touch  > **People**  to open the Contacts app.



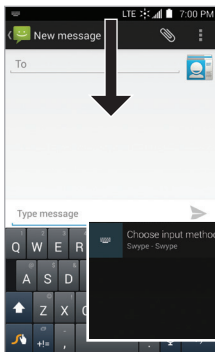
Typing

Use onscreen keyboards to enter text. Slide the status bar down to switch keyboard types.

Swype Keyboard



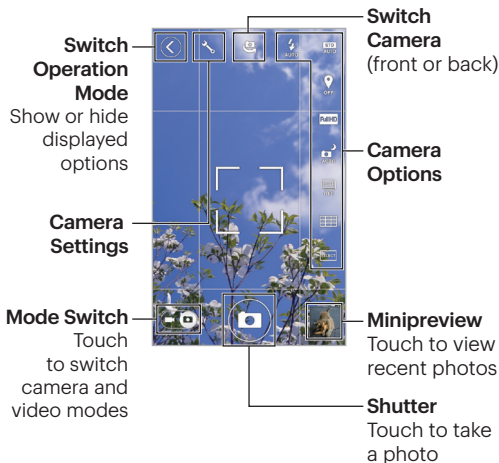
Google Keyboard



Camera

Take a Picture

From home, touch **Camera**  to open the Camera app.



Manage Your Account

Online

- Sign in to your account at sprint.com/mysprint and find account management information, user guides, tutorials, and more.

On Your Phone

- Touch    to check minute usage and account balance.
- Touch    to make a payment.
- Touch    to access the Sprint Zone, where you can check your account, update your phone, watch video tutorials, or contact Sprint Customer Service.

Help

Online Support

- For ongoing help over the life of your phone, visit sprint.com/support to find videos, tutorials, troubleshooting tips, and the complete user guide for your AQUOS Crystal.
- Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

Customer Service

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-888-788-4727**

Get Help on Your Phone

Sprint Zone

- From home, touch  > **Sprint Zone**  to access tutorials, guides, and more.

Sprint & Sustainability

At Sprint, environmental responsibility is more than talk. For information on Sprint's commitment to sustainability and the environment, visit sprint.com/green.

This guide is printed with soy inks and contains 30% post consumer paper.



Focus On Driving

Be a hero. Don't drive distracted.

sprint.com/focusondriving



Focus on driving

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. See sprint.com/coverage for more details.

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Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, from home, touch  > **Settings**  > **Location services**, and then select your location options from the list. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, the use of location information must be turned on to allow collection of location information in order to function.

Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third-party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.

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