Sprint

User Guide

SAMSUNG **M240**

www.sprint.com

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Consejo	Para encontrar esta guía para usuarios en español, por favor visita www.sprint.com y haz clic en En Español > Asistencia > Teléfonos y equipos.
	To find this user guide in Spanish, please visit www.sprint.com and click En Español > Asistencia > Teléfonos y equipos.

Important	Important Privacy Message – Sprint's policies often do not apply to third-party applications. Third-party applications may access your personal information or require Sprint to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, don't use the application.

Table of Contents

Introduction

This *User Guide* introduces you to Sprint® service and all the features of your new phone. It's divided into four sections:

♦ *Section 1: Getting Started*

♦ *Section 2: Your Phone*

♦ *Section 3: Sprint Service*

♦ *Section 4: Safety and Warranty Information*

User Guide Note	*Because of updates in phone software, this printed guide may not be the most current version for your phone. Visit* www.sprint.com *and log on to* My Sprint Wireless *to access the most recent version of the user guide.*

WARNING	*Please refer to the* Important Safety Information *section on page 104 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.*

Your Phone's Menu

The following table outlines your phone's main menu structure. For more information about using your phone's menus, see "Navigating Through the Menus" on page 17.

CONTACTS (Right Softkey)	
TEXT (Left Softkey)	
Web	
Messages	
1: Voicemail	
1: Call Voicemail	2: Clear Envelope
2: Send Message	
1: Text Message	2: VoiceSMS
3: Text Messages	
4: Chat & Dating	
5: VoiceSMS	

6: Settings

1: Notification
1: Message & Icon   2: Icon only

2: Callback
1: None   2: XXXXXXXXX
3: Other

3: Preset Messages
1: Can't talk right now. Send me a message.
2: Call me   3: Where are you?
4: Can you talk?   5: Don't forget to
6: Can you pick up   7: Thanks!
8: Meet me at   9: Let's get lunch.
10: I sent this from my PCS phone.
11: The meeting has been cancelled.
12: I have to work late.
13: I'm on a conference call.
14: I'll be there at   15: What time does it start?
16: Tag, you're it!   17: I love you!
18: Hugs and kisses -OXOXO
19: Crazy 4 you!   20: Too funny!

4: Edit Signature
1: On   2: Off

5: VoiceSMS Option
1: Speakerphone   2: From Name

History

Calendar

1: Today

2: Scheduler

3: Task List

4: Countdown

Missed Alerts

My Stuff

1: Games
1: Get New Games   2: My Stuff Manager Games
3: Brain Exercise Demo by Namco
4: Downtown Texas Holdem DEMO
5: Super Street Fighter II DEMO

2: Ringers
1: Get New Ringers   2: My Stuff Manager Ringers

3: Screen Savers
1: Get New Screen Savers
2: My Stuff Manager Screen Savers

3: Messages	
1: Notification	
1: Message & Icon	2: Icon Only
2: Callback Number	
1: None	2: XXXXXXXXX
3: Other	
3: Preset Messages	
1: Can't talk right now. Send me a message.	
2: Call me	3: Where are you?
4: Can you talk?	5: Don't forget to
6: Can you pick up	7: Thanks!
8: Meet me at	9: Let's get lunch.
10: I sent this from my PCS phone.	
11: The meeting has been cancelled.	
12: I have to work late.	
13: I'm on a conference call.	
14: I'll be there at	15: What time does it start?
16: Tag, you're it!	17: I love you!
18: Hugs and kisses -OXOXO	
19: Crazy 4 you!	20: Too funny!
4: Edit Signature	
1: On	2: Off
5: VoiceSMS Option	
1: Speakerphone	2: From Name

4: Text Entry	
1: Auto-Capital	
1: On	2: Off
2: Auto-Space	
1: On	2: Off
3: Dual Language	
1: None	2: Spanish
4: My Words	
5: Used Word Dictionary	
1: Yes	2: No
6: Display Candidate	
1: Display On	2: Display Off
7: Prediction Start	
1: 2nd letters	2: 3rd letters
3: 4th letters	4: 5th letters
8: Auto Word Insertion	
1: On	2: Off
9: Help	

5: Phone Info
1: Phone Number
2: Icon Glossary
3: Version
4: Advanced

6: More...
1: Accessibility
1: TTY Options   2: Voice Service
2: Airplane Mode
1: On   2: Off   3: On PowerUp
3: Browser
1: Clear Bookmarks   2: Clear Cache   3: Clear Cookies   4: Edit Homepage
4: Call Setup
1: Auto Answer   2: Abbreviated Dial   3: Call Answer   4: Contacts Match
5: Contacts
1: Speed Numbers   2: Hide Secret   3: Wireless Backup   4: Services

6: Data
1: On/Off   2: Net Guard   3: Update Data Profile
7: Headset Mode
1: Turbo Button   2: Ringer Sound
8: Location
1: On   2: Off
9: Restrict and Lock
1: Voice   2: Data   3: Lock my Phone
10: Roaming
1: Set Mode   2: Call Guard   3: Data Roaming
11: Security
1: Change Lock Code   2: Special #   3: Erase/Reset
12: Navigation Keys
1: Left Navigation   2: Right Navigation   3: Up Navigation   4: Down Navigation
13: Wireless Backup

Tools

1: Alarm

1: Alarm #1	2: Alarm #2
3: Alarm #3	

2: Calculator

3: Tip Calculator

4: Memo Pad

5: World Time

1: Set DST

6: Update Phone

1: Update Firmware	2: Update PRL

7: Memory Info.

8: Voice Memo

1: Record	2: Review

9: Voice Service

Contacts

In Use Menu

Press OPTIONS *(right softkey) during a call to display the following options:*

1: Speaker On/Off	2: Save
3: 3-Way Call	4: Contacts
5: Voice Memo	6: Phone Info
7: Key Mute/Unmute	8: Messages
9: Recent History	10: Tools

Getting Started

Sprint

1A. Setting Up Service

- ♦ *Setting Up Your Phone (page 2)*
- ♦ *Activating Your Phone (page 3)*
- ♦ *Setting Up Your Voicemail (page 3)*
- ♦ *Sprint Account Passwords (page 4)*
- ♦ *Getting Help (page 5)*

Setting Up Your Phone

1. Install the battery. (See "Installing the Battery" on page 14.)

   - In a single motion, press down on the cover and slide it towards the grill and then carefully lift the battery cover away from the phone.

   - Insert the battery into the opening, making sure the connectors align. Gently press down to secure the battery.

   - Replace the cover by lining up the tabs and then firmly sliding the cover back until it snaps into place.

2. Press [END] to turn the phone on.

   - If your phone is activated, it will turn on, search for Sprint service, and enter standby mode.

   - If your phone is not yet activated, see "Activating Your Phone" on page 3 for more information.

3. Make your first call.

   - Use your keypad to enter a phone number.

   - Press [TALK].

Note	Your phone's battery should have enough charge for your phone to turn on and find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible. See "Charging the Battery" on page 16 for details.

WARNING	*If your handset has a touch screen display, please note that a touch screen responds best to a light touch from the pad of your finger or a non-metallic stylus. Using excessive force, or a metallic object when pressing on the touch screen, may damage the tempered glass surface and void the warranty. See "Manufacturer's Warranty" on page 113.*

Activating Your Phone

- *If you purchased your phone at a Sprint Store*, it is probably activated and ready to use.

- *If you received your phone in the mail and it is for a new Sprint account or a new line of service*, it is designed to activate automatically. To confirm your activation, make a phone call.

- *If you received your phone in the mail and you are activating a new phone for an existing number on your account*, you will need to go online to activate your new phone.

   - From your computer's Web browser, go to *www.sprint.com/activate* and complete the onscreen instructions to activate your phone.

When you have finished, make a phone call to confirm your activation. If your phone is still not activated, or you do not have access to the Internet, contact Sprint Customer Service at *1-888-211-4727* for assistance.

Tip	*Do not press* ![key] *while the phone is being activated. Pressing* ![key] *cancels the activation process.*

Note	*If you are having difficulty with activation, contact Sprint Customer Service by dialing* 1-888-211-4727 *from any other phone.*

Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated.

1. From standby mode, press and hold ![key].

2. Follow the system prompts to:
   - Create your passcode.
   - Record your name announcement.
   - Record your greeting.

1A. Setting Up Service   3

For more information about using your voicemail, see "Voicemail" on page 78.

Sprint Account Passwords

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your data services account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Username and Password

If you are the account owner, you will create an account username and password when you sign on to *www.sprint.com*. (Click *Need to register for access?* to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at *www.sprint.com*.

Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See "Setting Up Your Voicemail" on page 3 for more information on your voicemail password.

Data Services Password

With your Sprint phone, you may elect to set up an optional data services password to control access and authorize Premium Service purchases.

For more information, or to change your passwords, sign on to *www.sprint.com* or call Sprint Customer Service at *1-888-211-4727*.

Getting Help

Managing Your Account

Online: www.sprint.com

● Access your account information.

● Check your minutes used (depending on your Sprint service plan).

● View and pay your bill.

● Enroll in Sprint online billing and automatic payment.

● Purchase accessories.

● Shop for the latest Sprint phones.

● View available Sprint service plans and options.

● Learn more about data services and other products like games, ringers, screen savers, and more.

From Your Sprint Phone

● Press ✳ Shift 4 GHI TALK to check minute usage and account balance.

● Press ✳ Shift 3 DEF TALK to make a payment.

● Press ✳ Shift 2 ABC TALK to access a summary of your Sprint service plan or get answers to other questions.

From Any Other Phone

● Sprint Customer Service: *1-888-211-4727*.

● Business Customer Service: *1-800-927-2199*.

Sprint 411

Sprint 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

▶ Press `4 GHI` `1 ✉` `1 ✉` `TALK`.

Sprint Operator Services

Sprint Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

▶ Press `0 Next` `TALK`.

For more information or to see the latest in products and services, visit us online at *www.sprint.com*.
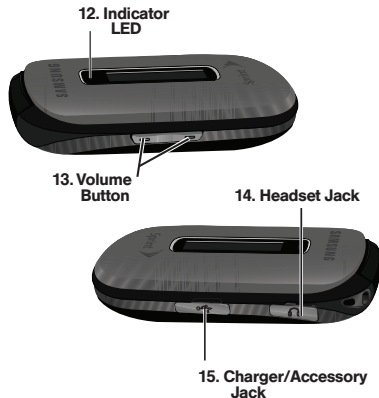
Sprint

2A. Phone Basics

- ♦ *Your Phone (page 8)*
- ♦ *Viewing the Display Screen (page 11)*
- ♦ *Turning Your Phone On and Off (page 13)*
- ♦ *Battery and Charger (page 14)*
- ♦ *Navigating Through the Menus (page 17)*
- ♦ *Displaying Your Phone Number (page 18)*
- ♦ *Making and Answering Calls (page 18)*
- ♦ *Entering Text (page 27)*

Tip   **Phone Software Upgrades** – *Updates to your phone's software may become available from time to time. Sprint will automatically upload critical updates to your phone. You can also use the menu to check for and download updates. Press* $\boxed{\text{MENU}}$ *>* Tools *>* Update Phone *to search for and download available updates.*

Your Phone

11. Earpiece/Speaker

1. Status Bar Icons

2. Display Screen

10. MENU/OK

3. Navigation Key

4. Softkey (left)

4. Softkey (right)

5. TALK Key

9. END/POWER Key

8. BACK/Clear Key

6. Keypad

7. Microphone

12. Indicator LED

13. Volume Button

14. Headset Jack

15. Charger/Accessory Jack

Key Functions

1. *Status Bar Icons* provide information about your phone's status and options, such as signal strength, roaming, ringer setting, messaging, and battery charge.

2. *Display Screen* displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.

3. *Navigation Key* scrolls through the phone's menu options and acts as a shortcut key from standby mode.

4. *Softkeys* let you select left and right softkey actions or menu items corresponding to the bottom left and bottom right lines on the Display Screen.

5. *TALK Key* (TALK) allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.

6. *Keypad* lets you enter numbers, letters, and characters, and navigate within menus. Press and hold keys 0–9 for speed dialing.

7. *Microphone* allows other callers to hear you clearly when you are speaking to them.

Phone Basics

8. *END/POWER Key* ( ) lets you turn the phone on or off, end a call, or return to standby mode. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an incoming call, press to enter ignore/reject the call.

9. *BACK/Clear Key* deletes characters from the display in text entry mode. When in a menu, pressing returns you to the previous menu. This key also allows you to return to the previous screen in a data session.

10. *MENU/OK* lets you access the phone's menus and selects the highlighted choice when navigating through a menu.

11. *Earpiece/Speaker* lets you hear the caller and automated prompts, as well as ringers and other sounds.

12. *Indicator LED* shows your phone's connection status at a glance. This illumination occurs above the external LCD.

13. *Volume Button* allows you to adjust the ringer volume in standby mode or adjust the voice volume during a call. The volume button can also be used to scroll up or down to navigate through the different menu options.

14. *Headset Jack* allows you to plug in an optional headset for convenient, hands-free conversations. CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

15. *Charger/Accessory Jack* allows you to connect the phone charger or an optional USB cable (not included). CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

Viewing the Display Screen

Your phone's display screen provides information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

Tip   *To view a list of your phone's icons and descriptions, from the main menu select* Settings > Phone Info > Icon Glossary.

Status Bar – Service Icons	
	Signal – Shows your current signal strength. (More bars = stronger signal.)
	In Use – Your phone is currently in an active call.
	No Service – Your phone cannot find a usable signal.
	Roaming – Your phone is "roaming" off the Sprint Nationwide Network.
	1X Data Status – Sprint 1xRTT data service is available. When active, the icon is animated.
	1X Data Sending – Sprint 1xRTT data service is transmitting data.

Status Bar – Service Icons	
	1X Data Receiving – Sprint 1xRTT data service is receiving data.
	1X Data Dormant – Data service is currently dormant.
	Battery – Shows your current battery charge level. (Icon shown is fully charged.)
	Low battery – Shows your current battery charge level is low.

Status Bar – Status Icons	
	Location On – Your phone's location feature is on and available for location-based services such as GPS Navigation.
	Location Off – Your phone's location feature is off. Your location is available only for 911 (see page page 40).
	Key Mute – Your phone's key tones are muted.
	Speaker – Your phone's speakerphone feature is enabled.

Status Bar – Status Icons	
	Vibrate – The ringer is set to vibrate only.
	Ringer and Vibrate – Your phone has the ringer volume set and the vibrate option checked (enabled).
	Ringer – Your phone has the ringer volume set at a level between 1 - 8 is selected.
	Ringer Off – Ringer is turned off and vibrate mode is disabled.
	Ringer Off and Vibrate – Your phone has the ringer deactivated and the vibrate option checked (enabled).
	Silence All – Your phone has the ringer deactivated and the vibrate option unchecked (disabled). No sound is made by the phone.
	1 Beep – Your phone is set to beep when an incoming call is received.
	1 Beep and Vibrate – Your phone is set to beep and vibrate when an incoming call is received.
	TTY – Your phone is operating in TTY mode.

Status Bar – Status Icons	
	Alarm – An alarm has been set on your phone.

Status Bar – Messaging Icons	
	New Message – You have a new message.
	Missed Text Message – You have new unread text messages.
	Missed Voicemail Message – You have new unheard voicemail messages.
	Missed VoiceSMS Message – You have a new VoiceSMS message.
	Read VoiceSMS Message – Indicates a recently read VoiceSMS message.

Other Icons	
	Locked – Your message is locked.

Other Icons	
Missed Call – You have missed an incoming call.
Missed Alarm – You have missed an alarm event.
Missed Scheduler – You missed a scheduled event.
Record – A voice memo is currently being recorded.
Stop – A voice memo has been stopped.
Pause – A voice memo has been paused.
Play – A voice memo is playing.

Turning Your Phone On and Off

Turning Your Phone On

1. Flip the phone open.
2. Press and hold [END] for two seconds.

Once your phone is on, it will look for a signal. When your phone finds a signal, it enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a PowerSave feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In PowerSave mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint service by pressing any key (when your phone is turned on).

Tip *The PowerSave feature conserves your battery power when you are in an area where there is no signal.*

Turning Your Phone Off

1. Press and hold [END] for two seconds until you see the powering-down animation on the display screen.
2. Flip the phone closed.

Your screen remains blank while your phone is off (unless the battery is charging).

Battery and Charger

| WARNING | Use only Sprint-approved or Samsung-approved batteries and chargers with your phone. The failure to use a Sprint-approved or Samsung-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage. |

Sprint-approved or Samsung-approved batteries and accessories can be found at Sprint Stores or through Samsung; or call 1-866-866-7509 to order. They're also available at *www.sprint.com*.

Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 6.5 hours of continuous digital talk time. When the battery level is low, the battery icon blinks red and a "Low Battery Recharge soon" message appears on the screen.

The phone sounds an alert every 5 minutes while the battery is low, and every 1 minute during a call.

| Note | Long backlight settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby times. |

| Tip | Watch your phone's battery level indicator and charge the battery before it runs out of power. |

Installing the Battery

1. In a single motion, press down on the cover and slide it towards the grill (1) and then carefully lift the battery cover away from the phone (2).
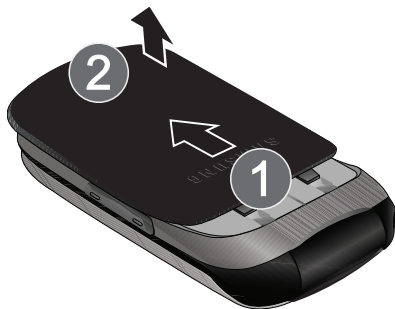
2. Insert the battery into the opening, making sure to line up the gold contacts (3). Gently press down to secure the battery (4).

3. Replace the cover by lining up the tabs and then firmly sliding the cover away from the lens until it snaps into place.

Removing the Battery

1. Make sure the power is off so that you don't lose any stored numbers or messages.

2. In a single motion, press down on the cover and slide it towards the lens, then remove the battery from the phone (1 and 2).

WARNING	Do not handle a damaged or leaking Li-Ion battery as you can be burned.

Charging the Battery

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off, and you will lose any information you were just working on.

Always use a Sprint-approved or Samsung-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Tip	It is recommended that you completely charge your battery first before using your phone. This guarantees you begin using your phone with a fully charged battery.

▶ Plug the flat end of the charger into the phone's charger/accessories jack and the other end into an electrical outlet.

▶ The area above the external LED then illuminates based on a charge status:

  ▪ A *red indicator light* means the battery is charging.

  ▪ A *green indicator* light means the battery is at least 90 percent charged.

Incorrect

Correct

▶ A *battery icon* (▮▮▮▮) indicates the current charge level of the internal battery.

With the Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

Navigating Through the Menus

The navigation key on your phone lets you scroll through onscreen items. Many menus feature a scroll bar on the right to help you keep track of your position in the menu.

To navigate through a menu, press the navigation key. If you are in a first-level menu, such as *Settings*, you may also navigate to the next or previous first-level menu by pressing the navigation key left or right.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page i.

Phone Basics

Selecting Menu Items

As you navigate through the menu using the navigation key ([image]), menu options are highlighted. Select any option by highlighting it and pressing [MENU OK]. If the option is numbered, you can select it by pressing the corresponding number on the phone's keypad.

For example, to view your text messages:

1. From the main screen, press [MENU OK] to access the main menu.

2. Select *Messages* by highlighting it and pressing [MENU OK].

3. Select *Text Messages* by highlighting it and pressing [MENU OK].

4. Highlight a message and press [MENU OK] to view the message text.

For the purposes of this guide, the above steps condense into:

▶ Press [MENU OK] > *Messages* > *Text Messages*.

Backing Up Within a Menu

To go to the previous menu:

▶ Press **BACK**.

To return to standby mode:

▶ Press **END**.

Displaying Your Phone Number

▶ Press [MENU OK] > *Settings* > *Phone Info* > *Phone Number*. (Your phone number and other information about your phone and account will be displayed.)

Making and Answering Calls

Making Calls

1. Open the phone (see "Your Phone" on page 8) to access the keypad.

2. Enter a phone number from standby mode. (If you make a mistake while dialing, press **BACK** to erase the numbers.)

3. Press [TALK]. (To make an outgoing call when you are roaming and Call Guard is enabled, press [TALK] and then press [1 ☎]. See "Call Guard" on page 88.)

4. Press [END] or close the phone when you are finished.

Tip	*To redial your last outgoing call, press [TALK] twice.*
	To redial other recent numbers, press [TALK], highlight a number, and press [TALK] again.
	When making calls off the Sprint Nationwide Network, always dial using 11 digits (1 + area code + phone number).

You can also place calls from your phone by speed dialing numbers from your Contacts (page 27), using Voice Dial (page 72), using your History listings (page 51), and Voice Services (page 72).

Dialing Options

When you enter numbers in standby mode, you will see a variety of dialing options displayed as softkeys on the phone's screen.

To send a message to the number, press *Send Msg* (left softkey).

– or –

To initiate an option, press *Options* (right softkey), then press the corresponding softkey.

- *Contact Details:* Displays the details for a Contact if the entered number matches a previously created entry.
- *Save:* Enter a seven-digit or ten-digit number (phone number and area code) and press *Options* (right softkey) >*Save* to save the phone number in your Contacts. (See "Saving a Phone Number" on page 23.)

Tip	*To speed dial a phone number from standby mode, press and hold the speed dial number. If the speed dial number is two digits, enter the first digit, and then press and hold the second digit. (For information on setting up speed dial numbers, see "Assigning Speed Dial Numbers" on page 57.) (This feature will not work when you are roaming off the Sprint Nationwide Network; when roaming you must dial using eleven digits [1 + the area code + the seven-digit phone number].)*

- *Hard Pause:* Enter digits and then use this feature to enter a hard pause within a number string (the phone waits for your input).

  - Once used, a popup menu asks if you would like to send the remaining numbers. To continue dialing, you must press *Send Tones* (left softkey). (See "Dialing and Saving Phone Numbers With Pauses" on page 25.)

- *2sec Pause:* Enter digits and then use this feature to enter a 2 second delay within a number string (the phone continues dialing after 2 seconds without any additional keys being pressed). (See "Dialing and Saving Phone Numbers With Pauses" on page 25.)

Answering Calls

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)

2. Press [TALK] to answer an incoming call. (Depending on your settings, you may also answer incoming calls by opening the phone or by pressing any number key. See "Call Answer Mode" on page 45 for more information.)

Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The indicator light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. You may also see the caller's phone number, if available.

If you set Call Answer to *Talk Key* (see "Call Answer Mode" on page 45), you also see the following options. To select an option, press the corresponding softkey.

- *Silent* (left softkey) to mute the onboard speaker and temporarily silence the ringer.

- *Ignore* (right softkey) to send the call to your voicemail box.

Note *To quiet the ringer, press [BACK] or press the volume button.*

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Sprint Nationwide Network. Please see "Roaming" on page 87 for more information about roaming.

▶ Press [TALK] then press [1 ✉] to answer the call. (See "Call Guard" on page 88 for additional information.)

Note   *When your phone is off, calls go directly to voicemail.*

Ending a Call

▶ Press [END].

Missed Call Notification

When you do not answer an incoming call, your screen displays the Missed Call log.

To display the Missed Call entry from the notification screen:

▶ Highlight the entry and press [MENU]. (To dial the phone number, press [TALK].)

To display a Missed Call entry from standby mode:

1. Press [MENU] > *Missed Alerts*.

2. Highlight an entry and press [MENU].

Calling Emergency Numbers

You can place calls to 911 (dial [9 WXYZ] [1 ✉] [1 ✉] [TALK]), even if your phone is locked or your account is restricted.

Note   *When you place an emergency call, your phone automatically enters Emergency mode. Not all functions are available in Emergency mode.*

During an emergency call, press *My Phone #* (left softkey) to display your phone number. Other options are available by pressing the right softkey and press [MENU].

To exit Emergency mode:

▶ Press [END] to end a 911 call.

To deactivate the Emergency call in standby mode:

▶ Press [* Shift] then [# Space] until Emergency mode is exited.

Phone Basics

Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important	Always report your location to the 911 operator when placing an emergency call. *Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.*

In-Call Options

Pressing *Options* (right softkey) during a call displays a list of available in-call features. To select an option, press the corresponding keypad number or highlight the option and press 🔘. The following options may be available through the Options menu:

- *Speaker On/Off* to activate or deactivate the speaker mode.

- *Save* to add the new number to your Contacts list.

- *3-Way Call* to initiate a three-way call. (For more information, see "Making a Three-Way Call" on page 85.)

- *Contacts* to display your Contacts list.

- *Voice Memo* allows you to record incoming audio from your conversation. (For more information, see "Managing Voice Memos" on page 74.)

- *Phone Info* displays the following menu options:
    - *Phone Number* - your phone number
    - *Icon Glossary* - a list of currently available icons
    - *Version* - phone software version
    - *Advanced* - additional technical information

- *Key Mute/Unmute* allows you to mute the key tones from being heard by the caller.

- *Messages* accesses the Messages menu options.

- *Recent History* checks your call log for Recent calls. You can also erase the logs from this menu.

- *Tools* accesses the Tools menu options.

- *Calendar* - your calendar entries
- *Memo Pad* - onscreen memo pad
- *Alarm* - your Alarm events and menu

Press *Mute* (left softkey) during a call to mute the microphone. Press *UnMute* (left softkey) to unmute the microphone.

Using the Speakerphone

To use your phone handsfree or to share a call with other people:

1. Pressing *Options* (right softkey) during a call, then selecting *Speaker On*. The 🔊 appears below the time on the display.

WARNING	Because of higher volume levels, do not place the phone near your ear during speakerphone use.

2. To disable Speaker Mode, press *Options* (right softkey) >*Speaker Off* until 🔊 disappears from the display.

End-of-Call Options

After you receive a call from or make a call to a phone number that is not in your Contacts, the phone displays the phone number and the duration of the call. Press *Options* (right softkey) >*Save* to add the new number to your Contacts. (See "Saving a Phone Number" on page 23.)

After you receive a call from or make a call to a phone number that is already in your Contacts, the phone displays the entry name, phone number, and the duration of the call. Press *Options* (right softkey) > *Contact Details* to view the Contacts listing for the number.

Note	The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Saving a Phone Number

You can store up to 500 contact entries in total, with each contact entry containing a maximum of seven phone numbers for a total phone book capacity of 3500 numbers. Each entry's name can contain 64 characters. Your phone automatically sorts the

Contacts entries alphabetically. (For more information, see "2D. Contacts" on page 54.)

To save a number from standby mode:

1. Enter a phone number and press *Options* (right softkey) > *Save*.

2. Highlight *New Contact* or *Existing Contact* and press [MENU/OK].

3. Highlight a label (*Mobile*, *Home*, *Work*, *Pager*, *Fax*, or *Other*) and press [MENU/OK].

4. Use the keypad to enter the new contact name and other information. (See "Entering Text" on page 27.)

   – or –

   Search for an existing contact name and press [MENU/OK] to save the new number.

5. Press *Done* (left softkey) to save the entry. You are then notified if the number was successfully added.

Finding a Phone Number

You can search Contacts for entries by name.

1. Press *CONTACTS* (right softkey) and enter the first letter or letters of an entry. (The more letters you enter, the more specific the search.)

   – or –

   Press [MENU/OK] > *Contacts*.

2. To display an entry, highlight it and press [MENU/OK]. To dial a number, highlight it and press [TALK].

   ▪ You can also use the left or right navigation keys to select a different number if this Contacts entry contains several phone numbers.

You can also search Contacts by using a specific string of numbers.

1. Enter four or more of the last digits in standby mode. (The more numbers you enter, the more specific the search becomes.)

   ▪ Matching Contacts entries and numbers (digits) are displayed within an onscreen list.

2. To display the Contacts entry that contains the phone number you entered, select the entry and press <MENU>.

   – or –

   To dial the number, highlight the entry from the list and press <TALK>.

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

Tip *Creating a saved series of numbers with pauses is very useful when entering data into an automated system. For example, if accessing your bank information requires dialing a toll-free number, followed by an account number and then your PIN, you could place a two-second pause after each group of numbers to ensure that they would be read correctly.*

There are two types of pauses available on your phone:

- *Hard Pause* sends the next set of numbers after you press *Send Tones* (left softkey) from an onscreen popup. (This is indicated with a *P* within the number sequence.)

- *2sec Pause* automatically sends the next set of numbers after two seconds. (This is indicated with a *T* within the number sequence.)

Note *You can have multiple pauses in a phone number and combine two-second and hard pauses.*

To dial or save phone numbers with pauses:

1. Enter the phone number.

2. Press *Options* (right softkey) *>Hard Pause* or *2sec Pause*.

3. Enter additional numbers.

4. Press <TALK> to dial the number.

   – or –

   Press *Options* (right softkey) *>Save* to save the number in your Contacts.

Plus (+) Code Dialing

When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls placed from the United States).

To make a call using Plus Code Dialing:

1. Press and hold [0 Next] until a "+" appears on your phone display.

2. Dial the country code and phone number you're calling and press [TALK]. (The access code for international dialing will automatically be dialed, followed by the country code and phone number.)

Abbreviated Dialing

Abbreviated Dialing is similar to speed dialing. You can use either of the following abbreviated dialing features.

● *Contacts Match* – Retrieve any number saved in your Contacts by entering the last four to six digits of the number. Select an entry and press [TALK] to dial the retrieved number. (See page 46.)

● *Prepend/Abbreviated Dialing* – Prepend the first five or six digits (for example, the area code and prefix) to any four or five digits you enter. Select an entry and press [TALK] to dial the resulting number. (See page 46 to register a prepend number and activate the Prepend feature.)

To place a call using Contacts Match Abbreviated Dialing:

1. Enter the last four to six digits of a Contacts entry's phone number.

2. Press [TALK] to call the displayed number. (If there is more than one matched number in your Contacts, your phone displays the available matches. Highlight a name and then press [TALK] to place a call.)

To place a call using Prepend Abbreviated Dialing:

1. Enter the last four digits of the number.

2. Press [TALK].

Dialing From the Contacts List

1. Press $\boxed{\text{MENU}}$ > *Contacts*.

   – or –

   Press *CONTACTS* (right softkey) in standby mode.

2. Highlight the entry you want to call and press $\boxed{\text{TALK}}$ to dial the entry's default phone number.

   – or –

   To dial another number from the entry, highlight the name and press $\boxed{\text{MENU}}$, and then highlight a number and press $\boxed{\text{TALK}}$.

Speed Dialing

You can store up to 98 numbers in your phone's speed dial memory. Dial speed dial entries using one keypress for locations 2–9 or two keypresses for locations 10–99.

To use One-Touch Dialing for speed dial locations 2–9:

▶ Press and hold the appropriate key for approximately two seconds. The display confirms that you have dialed the number when it shows "Connecting…"

To use Two-Touch Dialing for speed dial locations 10–99:

1. Press the first digit.

2. Press and hold the second digit for approximately two seconds. The display confirms that you have dialed the number when it shows "Connecting…".

> *Note* | *Speed dialing is not available when you are roaming; when you are roaming off the Sprint Nationwide Network, you must always dial using eleven digits (1 + area code + number).*

Entering Text

Your phone provides convenient ways to enter letters, numbers, emoticons, and symbols whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Sprint Mail and Text Messaging).

In this section we'll cover the steps necessary to enter text while the phone is in portrait mode where the keypad is the primary method of both text and character entry.

Selecting a Text Input Mode

1. From a screen where you can enter text, press *Options* (right softkey) > *Text Mode* to change the text input mode.

2. Select one of the following Text Mode options:
   - *T9(English)* to enter text using a predictive text system that reduces the number of keypresses required while entering a word. (see page 28.)
   - *Alpha* to cycle through the alpha characters associated with the letters on the keypad. (see page 29.)
   - *Symbols* to enter symbols. (see page 30.)
   - *Number* to enter numbers by pressing the numbers on the keypad. (see page 30.)
   - *Emoticons* to enter "emoticons" (smileys) (see page 30.)
   - *Text Options* to configure these options: *Auto-Capital*, *Used words*, *Display Candidate*, *Prediction Start*, *Dual Language*, *Auto-Space*, and *Auto Word Insertion* (see page 31).

   Tip *When entering text, press the* Shift *key to change letter capitalization (Abc > ABC > abc).*

Entering Text Using T9 Text Input

T9 Text Input lets you enter text by pressing keys just once per letter. T9 Text Input uses an intuitive word database to analyze the letters you enter and create a suitable word. (The word may change as you type.)

1. From a screen where you can enter text, press *Options* (right softkey) > *Text Mode* > *T9(English)*.

2. Press the corresponding keys once per letter to enter a word. (For example, to enter the word "Bill," press `2 ABC` `4 GHI` `5 JKL` `5 JKL`).
   - (If you make a mistake, press `BACK` to erase a single character. Press and hold `BACK` to erase an entire word.)
   - To get the uppercase B in the above example, press `Shift` until the text input mode has cycled to Word. This keeps the word with only an initial uppercase.
   - If the word you want is not displayed after you have entered all the letters, press and hold `Next` to then display additional word selections with each consecutive press of `Next`.
   - To accept a word and insert a space, press `# Space`.

Adding a Word to the T9 Database

If a word you want to enter is not displayed as an option when you are using T9 Text Input, add it to the database by selecting the Alpha mode.

1. From a screen where you can enter text, press *Options* (right softkey) > *Text Mode* > *Alpha*.

2. Enter the word using ABC Mode. The word will appear as an option the next time you scroll through options during T9 Text Input.

For more information about T9 Text Input, visit the Nuance Web site at *www.nuance.com/T9/textinput/*.

Entering Text Using Alpha Mode

In *Alpha* mode, also known as multi-tap entry, you press keys one, two, three, or four times to enter the letters you see on the keypad.

The ABC mode is indicated a the bottom-right of the text screen. Each consecutive press of *Shift* alters the mode to cycle among: *ABC* (all characters are written in uppercase), *abc* (all characters are written in lowercase), and *Abc* (only the initial character is uppercase, all other characters is the same word are written in lowercase).

For example, press *2 ABC* once for "a," twice for "b", or three times for "c"; or press *7 PQRS* once for "p," twice for "q," three times for "r," or four times for "s."

1. From a screen where you can enter text, press *Options* (right softkey) > *Text Mode* > *Alpha*.

2. Press the corresponding keys repeatedly until the correct letter appears. (For example, to enter the word "Bill," press *2 ABC* twice, *4 GHI* three times, *5 JKL* three times, and *5 JKL* three times again.)

   ▪ (If you make a mistake, press *BACK* to erase a single character. Press and hold *BACK* to erase an entire word.)

By default, the first letter of an entry is capitalized and the following letters are lowercase. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

Key	English Sequence	
	Upper Case	**Lower Case**
1 ✉	**. , @ 1 ? ! ＊ # /**	
2 ABC	**A B C 2**	**a b c 2**
3 DEF	**D E F 3**	**d e f 3**
4 GHI	**G H I 4**	**g h i 4**
5 JKL	**J K L 5**	**j k l 5**
6 MNO	**M N O 6**	**m n o 6**
7 PQRS	**P Q R S 7**	**p q r s 7**
8 TUV	**T U V 8**	**t u v 8**
9 WXYZ	**W X Y Z 9**	**w x y z 9**
0 Next	**0**	
# Space	**Space**	
＊ Shift	**Shift Caps Lock Unshift**	

Note   When selecting Dual Language, Spanish characters are also added to those listed above.

Entering Numbers, Symbols, Emoticons and Preset Messages

To enter numbers:

▶ Select the *Number* mode and press the appropriate key. (See "Selecting a Text Input Mode" on page 28.)

To enter symbols:

▶ Select the *Symbols* mode. (See "Selecting a Text Input Mode" on page 28.) To enter a symbol, press the appropriate key indicated on the display.

To enter "emoticons" (smileys):

Select the *Emoticons* mode and press the appropriate key. (See "Selecting a Text Input Mode" on page 28.)

Adjusting Text Settings

The Text Options menu allows you to specify more automated features during the text entry process. These options can help streamline the text entry process by correcting for capitalization, spelling, spacing, and completing the most commonly entered words for you.

To specify text options:

1. When you display a screen where you can enter text, press *Options* (right softkey) > *Text Mode* > *Text Options* and then use your navigation key to scroll down the list and activate the desired text entry options:

   - *Auto-Capital* allows you to turn on or off the capitalization of the next character after a full stop punctuation is followed by a space.

   - *Used words* allows you to use a personalized database of words.

   - *Display Candidate* allows the phone to display predicted words, either one at a time or as a list.

   - *Prediction Start* allows you to configure the phone to display possible word candidates after a preset number of characters have been entered. You can choose the feature to begin after the 2nd, 3rd, 4th, or 5th letters.

   - *Dual Language* allows you to select word candidates to display in English only (*None*) or in Spanish (*Spanish*).

   - *Auto-Space* allows you to turn on or off the ability to insert a space automatically after a word is selected from the candidate list.

   - *Auto Word Insertion* allows the phone to display predicted.

2. When you have completed making your changes to these options, press 🔳 or press *Cancel* (right softkey) to go back to the previous screen.

Note   *You can also access Text Entry options from the Settings menu. Press* Menu > Settings > Text Entry.

Entering Characters In Dual Language

By enabling the Dual Language text option, you can use the keys for both English and Spanish text entry. If the *Display Candidate* and *Prediction* text options are enabled, the available word choices presented are from both language sets (English/Spanish).

To enter characters in dual language mode:

1. When you display a screen where you can enter text, press *Options* (right softkey) > *Text Mode* > *Text Options* > *Dual Language*.

2. Highlight *Spanish* and press 𝐌𝐄𝐍𝐔 𝐎𝐊. (See "Adjusting Text Settings" on page 31.)

To disable dual language mode:

1. When you display a screen where you can enter text, press the *Options* (right softkey) > *Text Mode* > *Text Options* > *Dual Language*.

2. Select *None* and press 𝐌𝐄𝐍𝐔 𝐎𝐊.

2B. Settings

- *Personalizing Your Phone (page 33)*
- *Sound Settings (page 34)*
- *Display Settings (page 37)*
- *Location Settings (page 40)*
- *Messaging Settings (page 41)*
- *Airplane Mode (page 43)*
- *TTY Use With Sprint Service (page 43)*
- *Phone Setup Options (page 45)*
- *Security Settings (page 46)*

Personalizing Your Phone

To change the Screen Saver:

1. Press 〔MENU/OK〕 > *Settings* > *Display* > *Main Screen* > *Screen Saver*.

2. Select *Preset Images* or *My Stuff*.

3. Review images by using your navigation keys to scroll through and view available images.

4. Press *Assign* (left softkey) or press 〔MENU/OK〕 to assign a selected image.

To change the Ringer:

1. Press 〔MENU/OK〕 > *Settings* > *Sounds* > *Ringer Type* and press 〔MENU/OK〕.

2. Follow the onscreen instructions. See "Sound Settings" on page 34.

Settings

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

● *Downloaded Ringers* can be downloaded right to your phone.

● *Preprogrammed Ringers* include a variety of standard ringer types and familiar music.

● *Vibrating Ringer* alerts you to calls or messages without disturbing others.

Selecting Ringer Types for Voice Calls

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

1. Press >*Settings*>*Sounds*>*Ringer Type*> *Incoming Calls*.

2. Select *With Caller ID* or *Without Caller ID*. (A list of ringer type categories will be displayed.)

3. Select a category (for example, Ring Tones, Melodies, or My Stuff), and then use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.

4. Press to assign a ringer.

Getting New Ringers

A wide variety of new ringers is available from the Sprint Digital Lounge, and you can access them right from your phone. (Additional charges may apply, but some are free.)

1. Press >*My Stuff*>*Ringers*>*Get New Ringers*. (The browser starts and displays the Ringers menu.)

2. Use your navigation key and keypad to search through available ringers. When you find one you want, highlight it and press .

3. To make a purchase, highlight *Buy* and press . (Your phone automatically downloads the ringer.)

4. When the download is finished, select an option to continue:

- *Listen* to listen to the ringer.
- *Set As* to assign the ringer to a call or message type or to a specific contact.
- *Shop* to browse for other items to download.

Selecting Ringer Types for Messages

1. Press [MENU] > *Settings* > *Sounds* > *Ringer Type* > *Messages*.

2. Select *Voicemail* or *Text Message*. (You will see a list of ringer type categories.)

3. Select a category, and then use your navigation key to scroll through the available ringers. You will hear a sample ringer as you highlight each option.

4. Press [MENU] to assign a ringer.

> *Note* *You can also assign ringers from the Contacts menu. See "Selecting a Ringer Type for an Entry" on page 59.*

Selecting Ringer Types for Scheduled Events

1. Press [MENU] > *Settings* > *Sounds* > *Ringer Type* > *Schedule*.

2. Select a category: *Ring Tones*, *Melodies*, or *My Stuff*.

3. Use your navigation key ([🔲]) to scroll through the available ringers. A sample ringer will sound as you highlight each option.

4. Press [MENU] to assign a ringer.

Selecting Ringer Types for Roaming

1. Press [MENU] > *Settings* > *Sounds* > *Ringer Type* > *Roam Ringer*.

2. Highlight *Normal* or *Distinctive* and press [MENU].

Adjusting the Phone's Volume Settings

Adjust your phone's volume settings to suit your needs and your environment.

1. Press [MENU] > *Settings* > *Sounds* > *Volume*.

2. Select *Ringer*, *Earpiece*, *Headset*, *Speakerphone,* or *Advanced…*.

Settings

3. Using the navigation key, choose a volume level and press 🔲.

Tip | *You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume button on the left side of your phone.*

Adjusting the Advanced Volume Settings

Adjust your phone's other advanced volume settings to suit your needs and your environment.

1. Press 🔲 > *Settings* > *Sounds* > *Volume* > *Advanced....*

2. Highlight *Alarm*, *Applications*, *Text Message*, or *Voicemail* and press 🔲.

Note | *Repeat these same processes to adjust the* Applications > Volume *and* Game Vibration *settings.*

3. Use the navigation key to select *Use Ringer Volume* (to use the ringer volume setting).

– or –

Use the navigation key to select *Separate Volume* (to use a volume setting that is different from the ringer volume setting).

4. Press 🔲 to store your new settings.

Vibrate

To set your phone to vibrate instead of making any sounds:

► Press the volume button down in standby mode until you see "Vibrate All" on the screen.

To set your phone always to vibrate in addition to any ringer settings:

1. Press the volume button up or down in standby mode until a volume setting appears on the screen.

2. Press *Vibrate* (left softkey). (If you have already checked the option, pressing *Vibrate* (left softkey) again deselects the option.)

Silence All

The Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

► Press and hold the volume button down in standby mode. (You will see "Silence All.")

To deactivate Silence All:

▶ Press the volume button up repeatedly to select a volume level.

Alert Notification

Set your phone to alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

1. Press <MENU> *>Settings > Sounds > Alerts.*

2. Highlight *Minute Beep*, *Service*, *Connect*, *Signal Fade/ Call Drop*, *Power On*, or *Power Off* and press <MENU>.

3. Highlight *On* or *Off* and press <MENU>.

Selecting a Key Tone

Your phone offers a number of options for selecting the audible tones accompanying a keypress.

1. Press <MENU> *>Settings > Sounds > Key Tone.*

2. Highlight an option and press <MENU>.

   ▪ *Tone Type* to select the sound of a keypress.

   ▪ *Tone Volume* to select a keypress volume level.

▪ *Tone Length* to select a key tone length. (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)

3. Highlight an available option from one of the above menus and press <MENU>.

Display Settings

Changing the Backlight Time Length

Select how long the display screen and keypad remain backlit after you press any key.

1. Press <MENU> *>Settings > Display > Backlight.*

2. Select a time setting and press <MENU>.

   ▪ Select *Flip Open, 30 seconds, 15 seconds,* or *8 seconds*.

Note   *Long backlight settings reduce the battery's talk and standby times.*

Changing the Keypad Time Length

Select how long the keypad remains backlit after any keypress is made.

1. Press 🔘 > *Settings* > *Display* > *Keypad Light*.

2. Select a time setting and press 🔘.

   ■ Select *Flip Open*, *30 seconds*, *15 seconds*, *8 seconds* or *Off*.

Note *Long keypad settings reduce the battery's talk and standby times.*

Changing the Display Screen

Choose what you see on the display screen while powering on or off and when in standby mode.

1. Press 🔘 > *Settings* > *Display* > *Main Screen* > *Screen Saver*.

2. Highlight *Preset Images* or *My Stuff* and press 🔘.

3. Highlight an image and press 🔘 to assign it. (You can use your navigation key to scroll through and view other available images.)

   – or –

   To make an online purchase, highlight *Buy* and press 🔘. (Your phone automatically downloads the screen saver.) For more information on downloading images, see "Downloading Games, Ringers and More" on page 95.)

4. Press *Assign* (left softkey) to assign an image.

Changing the Clock Display

Choose whether you want your phone's clock to be displayed in analog mode or digital mode.

1. Press 🔘 > *Settings* > *Display* > *Main Screen* > *Foregrounds* > *Clock/Calendar*.

2. Select *Digital Clock*, *Calendar*, or *Scheduler*.

3. Use the navigation keys to make a selection.

4. Press *Assign* (left softkey) to apply the setting.

Changing the Text Greeting

A text greeting is displayed on your phone's screen in standby mode. Choose the phone's default greeting ("Sprint") or enter your own custom greeting.

1. Press `MENU OK` > *Settings* > *Display* > *Main Screen* > *Foregrounds* > *Greeting*.

2. Select *Sprint* or *Custom*.

   ▪ If you select *Custom*, enter a custom greeting and press *Done* (left softkey).

Changing the Incoming and Outgoing Calls Display

Both the incoming and Outgoing calls can have either a Preset Animation or a downloaded image (from your My Stuff folder) assigned to display onscreen when either an incoming call is received or an outgoing call is made.

1. Press `MENU OK` > *Settings* > *Display* > *Main Screen* > *Incoming/Outgoing Calls*.

2. Select *Preset Animation* or *My Stuff*.

   ▪ If you select *My Stuff*, you must select from previously downloaded images and press *Done* (left softkey).

Changing the Brightness

Adjust your screen's brightness to suit your surroundings.

1. Press `MENU OK` > *Settings* > *Display* > *Brightness*.

2. Press your navigation key left or right to adjust the screen brightness and press *Done* (left softkey).

Changing the Outer Screen Brightness

Adjust your Outer screen's contrast (brightness) to suit your surroundings.

1. Press `MENU OK` > *Settings* > *Display* > *Outer Screen* > *Contrast*.

2. Press your navigation key left or right to adjust the screen brightness and press `MENU OK`.

Activating the PowerSave Mode

1. Press **>** *Settings* **>** *Display* **>** *PowerSave Mode*.

2. Highlight *On* or *Off*, and press .

Changing the Phone's Menu Style

Choose the layout of your phone's menu.

1. Press .

2. Press the left softkey to cycle thru the available menu styles.

   - *GRID VIEW* to view the menu as a grid.

   - *LIST VIEW* to display the menu as a list.

Display Language

You can choose to display your phone's onscreen menus in English or in Spanish (Español).

1. Press **>** *Settings* **>** *Display* **>** *Language*.

2. Highlight *English* or *Español* and press .

Changing the Dialing Font

Adjust the font properties of the numbers displayed while dialing.

1. Press **>** *Settings* **>** *Display* **>** *Dialing Font Size*.

2. Select *Large* or *Small*.

Location Settings

Your phone is equipped with a Location feature for use in connection with location-based services.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note   *Turning Location on will allow the network to detect your position using GPS technology, making some Sprint applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.*

To enable your phone's Location feature:

1. Press ![MENU] > *Settings* > *More…* > *Location*. (The Location disclaimer will be displayed.)

2. Read the disclaimer and press *OK* (left softkey).

3. Highlight *On* or *Off* and press ![MENU].

When you turn the Location feature on, the phone displays the ![globe] icon. When you turn Location off, the phone displays the ![globe off] icon.

Messaging Settings

Your phone's advanced messaging capabilities let you send and receive many different kinds of text messages without placing a voice call. (For more information, see "Accessing Messaging" on page 95.)

Messaging settings allow you to decide how you would like to be notified of new messages, create a signature with each sent message, and create your own preset messages.

Setting Message Notification

When you receive a message, your phone notifies you by displaying an icon on your display screen. You can also choose to be notified with a message notification on your display screen.

1. Press ![MENU] > *Settings* > *Messages* > *Notification*.

2. Select *Message & Icon* or *Icon Only*.

Tip	To access the Messaging Settings menu, you can also press ![MENU] > Messages > Settings.

Adding a Customized Signature

Add a customized signature to each message you send.

1. Press ![MENU] > *Settings* > *Messages* > *Edit Signature*.

2. From the onscreen "Add signature to new Message" popup, highlight *On* and press ![MENU]. (If you do not wish to attach a signature, select *Off*.)

3. Enter a signature and press *Done* (left softkey). (See "Entering Text" on page 27.)

Settings

Managing Preset Messages

Your phone is loaded with 20 preset messages to help make sending text messages easier. Customize or delete these messages, such as "Where are you?," "Let's get lunch," and "Meet me at" to suit your needs, or add your own messages to the list.

To edit or delete a preset message:

1. Press 📱 > *Settings* > *Messages* > *Preset Messages*. (You will see the list of preset messages.)

2. Highlight the message and press *Edit* (left softkey) to edit the message (see "Entering Text" on page 27) and press 📱.

   – or –

   Press *Options* (right softkey) > *Delete* to delete the message. (Selecting *Delete All* deletes any custom preset messages and restores the system standard set of preset messages.)

To add a new preset message:

1. Press 📱 > *Settings* > *Messages* > *Preset Messages*. (You will see the list of preset messages. You can store up to 20 messages.)

2. To add a new message, press *Options* (right softkey) > *Add New*.

3. Enter your message (see "Entering Text" on page 27) and press *Done* (left softkey). (Your new message will be added to the beginning of the list.)

Other Text Message Settings

These settings allow you to configure the options associated with a text message sent from your phone. These options include:

● *Callback Number* - allows you to set the callback number for the recipient to view when receiving a text message.

To activate a callback number:

1. Press 📱 > *Settings* > *Messages* > *Callback Number*.

2. Select *None*, *<current number>*, or *Other*.

VoiceSMS Options

These settings allow you to configure the settings that are used when sending SMS Voice messages to others. These options include:

- *Speakerphone* - allows you to turn the speakerphone on or off for hearing SMS Voice messages.

- *From Name* - allows you to enter the name that will be displayed to the recipient of an SMS Voice message.

To turn speakerphone on or off:

1. Press 🔲 > *Settings* > *Messages* > *VoiceSMS Option* > *Speakerphone*.

2. Select *On* or *Off*.

> *Tip* *To access the VoiceSMS Options menu, you can also press* Menu > Messages > Settings > VoiceSMS Options.

To enter the from name:

1. Press 🔲 > *Settings* > *Messages* > *VoiceSMS Option* > *From Name*.

2. Enter the desired name using the keypad and press *Done* (left softkey).

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Notepad, and Voice Memos, when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.

1. Press 🔲 > *Settings* > *More...* > *Airplane Mode*.

2. Read the disclaimer and press *OK* (left softkey).

3. Highlight *On*, *Off*, or *On PowerUp* and press 🔲.

While in Airplane Mode, your phone's standby screen will display "Phone off."

TTY Use With Sprint Service

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it is compatible with digital wireless phones. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Sprint service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first dialing ⁷ᴾᑫᴿˢ ¹ ◻ ¹ ◻ ᵀᴬᴸᴷ.

For additional technical support you may call 1-888-987-4357, or access the following website: *http://www.samsung.com/us/consumer/learningresources/ mobile/accessibility/pop_accessibility.html.*

To turn TTY Mode on or off:

1. Press *>Settings>More…>Accessibility>TTY Options.* (An informational message will be displayed.)

2. Read the informational message and press .

   Select *TTY Full*, *TTY + Hear*, *TTY+ Talk*, or *TTY Off* and press .

WARNING	911 Emergency Calling
	Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

Note	*In TTY Mode, your phone will display the TTY access icon.*
	When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

Phone Setup Options

Shortcuts

Your phone offers you the option of assigning shortcuts to favorite or often-used functions. Pressing the navigation key to the assigned direction in standby mode will launch your personally designated shortcuts.

1. Press 🔲 > *Settings* > *More...* > *Navigation Keys* to access the Shortcuts menu.

2. Select a navigation key and press 🔲.

3. Using the navigation key or your keypad, select a shortcut and press 🔲. (If there are additional levels available, press before selecting your shortcut.)

4. Press s 🔚 to return to standby mode.

Call Answer Mode

Select how to answer incoming calls on your phone: whether you want to press 🔘 or to press any number key, or simply to open the phone.

1. Press 🔲 > *Settings* > *More...* > *Call Setup* > *Call Answer.*

2. Highlight an option and press 🔲.
   - *Any Key* to allow you to answer an incoming call by pressing any key except 🔚, **BACK**, side volume key, or *Ignore* (right softkey).
   - *Talk Key* to require you to press 🔘 to answer all incoming calls.
   - *Open Folder* to allow you to answer an incoming call by either flipping open the phone or by pressing 🔘.

Note	*You can continue an active conversation with your party even if the phone is closed (cover slides down) when either* Any Key *or* Talk Key *options are selected. Press* 🔚 *to end the call.*
	If Open Folder *is selected as a Call Answer option, flipping the phone closed ends the call.*

Settings

Auto Answer Mode

Set your phone to automatically pick up incoming calls when connected to an optional hands-free car kit.

1. Press **MENU/OK** > *Settings* > *More...* > *Call Setup* > *Auto Answer*.

2. Highlight an option and press **MENU/OK**.

   ■ *No* to disable Auto-Answer.

   ■ *Yes* to answer calls automatically when the phone is connected to a hands-free car kit or a headset (sold separately). Remember, your phone will answer calls in Auto-Answer mode even if you are not present.

Setting Abbreviated Dialing

To activate the Contacts Match feature:

1. Press **MENU/OK** > *Settings* > *More...* > *Call Setup* > *Contacts Match*.

2. Select *On* or *Off* and press **MENU/OK**.

To activate the Prepend feature:

1. Press **MENU/OK** > *Settings* > *More...* > *Call Setup* > *Abbreviated Dial*.

2. Select *On*.

3. Enter the first five- or six-digit prefix in the *ABBREV. DIAL* field and then press **MENU/OK**.

   ■ To deactivate this feature, select *Off* during step 2 above.

Tip | *To make an Abbreviated Dial call, see "Abbreviated Dialing" on page 26.*

Note | *This setting does not apply to 911 or Sprint 411.*

Security Settings

Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

1. Press **MENU/OK** > *Settings* > *More...* > *Security*.

2. Enter your lock code to display the Security menu.

Tip   *If you can't recall your lock code, try using the last four digits of your wireless phone number. If this doesn't work, call Sprint Customer Service at 1-888-211-4727.*

Your Phone's Lock Feature

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers. (See "Special Numbers" on page 48.)

1. Press 🔘 > *Settings* > *More...* > *Restrict and Lock* > *Lock my Phone*.

2. Enter your lock code and press 🔘.

3. Highlight a lock option (*On Power-Up* or *Lock Now*) and press 🔘. (To set your phone to lock the next time it is turned on, select *On Power-Up*.)

Unlocking Your Phone

1. From standby mode, press *Unlock* (left softkey) to display the User Lock screen.

2. Enter your lock code.

Changing the Lock Code

1. Press 🔘 > *Settings* > *More...* > *Security* and enter your lock code.

2. Select *Change Lock Code*, enter your new lock code and press *Next* (left softkey).

3. Re-enter your new lock code and press *Done* (left softkey).

Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see "Special Numbers" on page 48.)

▶ To call an emergency number, special number, or Sprint Customer Service, enter the phone number and press 🔘.

Special Numbers

Special numbers are important numbers that you have designated as being "always available." You can call and receive calls from special numbers even if your phone is locked.

You can save up to three special numbers in addition to your Contacts entries (the same number may be in both directories).

To add or replace a special number:

1. Press ![MENU/OK] *> Settings > More... > Security* and enter your lock code.

2. Select *Special #*.

3. Highlight a location (*1 - 3*) for your entry and press ![MENU/OK].

4. Enter the number and press ![MENU/OK].

Note	There are no speed dial options associated with special numbers.

Erasing Phone Content

Use the Security menu to quickly erase all the content you have created or stored in your phone.

1. Press ![MENU/OK] *> Settings > More... > Security* and enter your lock code.

2. Select *Erase/Reset*.

3. Select an option:

   ▪ *Erase Web Cookies* to erase all web tracking cookies.

   ▪ *Erase Web History* to erase the history of your recently visited web sites.

   ▪ *Erase Web Cache* to erase any temporarily downloaded web files.

   ▪ *Erase Contacts* to erase the contents of your Contacts list.

   ▪ *Erase My Stuff* to erase all the content you have downloaded to your phone.

   ▪ *Erase Messages* to erase all stored messages.

   ▪ *Default Settings* to reset the phone to its default settings, but keep any current data on the phone.

- *Reset Phone* to reset the phone to its factory settings and erase all data.

4. Select *Yes* to confirm the deletion.

Resetting Your Phone Settings

Resetting the default settings restores all the default settings to your phone without deleting any data you have entered, such as entries to your Contacts list. The Contacts, history, Scheduler, and Messaging are not affected.

1. Press 📧 *> Settings > More... > Security* and enter your lock code.

2. Select *Erase/Reset > Default Settings*.

3. Select *Yes* to confirm the selection.

4. Select *Yes* to reconfirm the selection.

Resetting Your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings.

WARNING	Resetting your phone deletes all files that you have previously downloaded.

1. Press 📧 *> Settings > More... > Security* and enter your lock code.

2. Select *Erase/Reset > Reset Phone*. (You will see a disclaimer.)

3. Read the disclaimer, press *OK* (left softkey), and then press *Yes*.

4. If you are then sure you want all data erased and the phone reset to its factory default state, then press *Yes*.

Security Features for Data Services

Enabling and Disabling Data Services

You can disable data services without turning off your phone; however, you will not have access to all data services, including Web and messaging. Disabling data services will avoid any charges associated with these services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable data services again at any time.

Settings

To disable data services:

1. Press 📱 > *Settings* > *More...* > *Data* > *On/Off.*

2. Read the onscreen message and select *NEXT* (left softkey) > *Disable Vision* to confirm that you want to sign out and deactivate data.

To enable data services:

1. Press 📱 > *Settings* > *More...* > *Data* > *On/Off.*

2. Select either *Connect* or *Always Auto-connect* > *Yes* to enable data service and connect to the network.

2C. History

- ♦ *Viewing History (page 51)*
- ♦ *History Options (page 52)*
- ♦ *Making a Call From History (page 52)*
- ♦ *Saving a Number From History (page 52)*
- ♦ *Erasing History (page 53)*

Viewing History

History is a list of the last 50 phone numbers (or Contacts entries) for calls you placed (five per entry), accepted, or missed. History makes redialing a number fast and easy. It is continually updated as your phone automatically adds new numbers to the beginning of the list and removes the oldest entries from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the number is in your Contacts). Duplicate calls (same number and type of call) can appear up to five times on the list.

1. Press ⬛ > *History*.
2. Highlight an entry and press ⬛.

Shortcut	*You can also press ◼ from standby mode to display your recent calls.*

Note	*History records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not be included in history.*
	If you return a call from the voicemail menu, it will be included in your phone's history.

History Options

Highlight a History entry from the Recent History screen and press [MENU/OK] to display the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts).

1. Press [MENU/OK] > *History*, highlight an entry from the Recent History screen.

2. Press *Options* (right softkey) to display the following options:

   ▪ *New Group* to save the current history entry to a new group.

   ▪ *Save* to save the number if it is not already in your Contacts. (See "Saving a Number From History" on page 52.)

   ▪ *Contact Details* to display the Contact entries' details (if the entry is already an existing Contacts entry).

   ▪ *Delete* to delete the entry.

   ▪ *Delete All* to delete all History entries.

Making a Call From History

1. Press [MENU/OK] > *History*.

2. Highlight an entry and press [TALK].

Tip	Press [TALK] from the main screen to also bring up the Recent History screen where you can then select an entry.

Note	You cannot make calls from History to entries identified as Blocked ID, Unknown or Restricted.

Saving a Number From History

Your phone can store up to 500 contact entries in total, with each contact entry containing a maximum of seven numbers for a total phone book capacity of 3500 numbers, and each entry's name can contain 64 characters.

1. Highlight a new History entry and press *Options* (right softkey) > *Save*.

2. Select *New Contact* to create a new Contacts entry for the number or *Existing Contact* to save the number to an existing entry.

3. Highlight a label (such as *Mobile*, *Home*, *Work*, *Pager*, *Fax*, or *Other*) and press [MENU/OK].

4. Use the keypad to type in the new entry name.

   – or –

   Highlight an existing Contacts entry and press [MENU/OK].

5. Make any other selection or entries for this new Contact.

6. Press *Done* (left softkey) to save the new entry to your Contacts list and exit.

After you have saved the number, your phone displays the new Contacts entry. (See "Contacts Entry Options" on page 55.)

> *Note* *You cannot save phone numbers already in your Contacts or from calls identified as* Blocked ID *or* Restricted*.*

Erasing History

To erase individual History entries, see "History Options" on page 52.

1. Press [MENU/OK] >*History*.

2. Highlight an entry and press *Options* (right softkey) >*Delete*.

   ▪ To delete all History entries, select *Delete All*.

3. If you are certain you want to erase the History entry, select *Delete* (left softkey).

   – or –

   Press *Cancel* (right softkey) to return to the previous menu.

Adding a New Contacts Entry

Your phone can store up to 500 contact entries in total, with each contact entry containing a maximum of seven phone numbers for a total phone book capacity of 3500 numbers, and each entry's name can contain 64 characters.

1. Press >*Contacts* > *Add New*.

Shortcut	*Enter the phone number in standby mode and press* Options *(right softkey)* > *Save. Proceed with "Saving a Phone Number" on page 55.*

2. Select *New Contact* to create a new Contacts entry.

3. Enter a name for the new entry and press the navigation key down. (See "Entering Text" on page 27.)

4. Enter the phone number for the entry and press .

5. Highlight a label for the entry (*Mobile*, *Home*, *Work*, *Pager*, *Fax*, or *Other*) and press .

6. Press *Done* (left softkey).

After saving the number, your phone displays the new entry. (See "Contacts Entry Options" on page 55.)

Tip	ICE – In Case of Emergency
	To make it easier for emergency personnel to identify important contacts, you can list your local emergency contacts under "ICE" in your phone's Contacts list. For example, if your mother is your primary emergency contact, list her as "ICE–Mom" in your Contacts. To list more than one emergency contact, use "ICE1–___," "ICE2–___," etc.

Saving a Phone Number

To save a number from standby mode:

1. Enter a phone number and press *Options* (right softkey) >*Save*.

2. Highlight *New Entry* or *Existing Entry* and press [MENU/OK].

3. Highlight a label for the entry (*Mobile*, *Home*, *Work*, *Pager*, *Fax*, or *Other*) and press [MENU/OK].

4. Use the keypad to enter the new contact name.

   – or –

   Search for an existing contact name and press [MENU/OK] to save the new number.

5. Press *Done* (left softkey).

Contacts Entry Options

To display a Contacts entry:

1. Press [MENU/OK] >*Contacts*.

   – or –

   Press *CONTACTS* (right softkey) from standby mode.

2. Highlight an entry and press [MENU/OK].

Tip	*You can view the next entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.*

Contacts

To access a Contacts entry's options:

▶ Highlight an entry and press *Options* (right softkey) > *Edit Contact*. Highlight an option and press $\boxed{\text{MENU}_{\text{OK}}}$.

- *<Add Photo>* to edit the image associated with the contact entry.

- *<Contact Name>* to edit the contact entry name.

- *<Current Number>* to edit the entry phone number. (See "Editing a Contacts Entry's Numbers" on page 57.)

- *<Add Number>* to add a phone number to the entry. (See "Adding a Number to a Contacts Entry" on page 57.)

- *<E-mail>* to add an email address to the entry.

- *<IM>* to add an Instant Messenger address to the entry.

- *<URL>* to add a Web site's URL to the entry.

- *<Address>* to add a physical address.

- *<Birthday>* to add a Birthday calendar date.

- *<Memo>* to add a note, street address, or other information.

- *<Job Title>* to add a job title description.

- *<Company>* to add company information.

- *<Default Ringer>* to assign a preprogrammed or downloaded ringer.

Editing a Contacts Entry

1. Highlight a Contacts entry (see "Contacts Entry Options" on page 55) and press *Options* (right softkey) > *Edit Contact*.

2. Highlight the information you wish to edit (*Name*, *Number*, *Ringer*, etc.) and press $\boxed{\text{MENU}_{\text{OK}}}$.

3. Add or edit the information and press $\boxed{\text{MENU}_{\text{OK}}}$.
   - Press $\boxed{\text{BACK}}$ to clear one digit at a time, or press and hold $\boxed{\text{BACK}}$ to erase the entire number.

4. Press *Done* (left softkey) to save your changes.

Adding a Number to a Contacts Entry

1. Highlight a Contacts entry. (See "Contacts Entry Options" on page 55.)

2. Press *Options* (right softkey) > *Edit Contact* > *[Add Number]*.

3. Enter the new phone number and press 🔤.

4. Highlight a label for the number (*Mobile*, *Home*, *Work*, *Pager*, *Fax* or *Other*) and press 🔤.

5. Press *Done* (left softkey) to save the new number.

Editing a Contacts Entry's Numbers

1. Display a Contacts entry (see page 55) and press *Options* (right softkey) > *Edit Contact*.

2. Highlight a number and edit the number.

3. Press **BACK** to clear one digit at a time, or press and hold **BACK** to erase the entire number.

4. Re-enter or edit the number and press 🔤.

5. Highlight a label for the number and press 🔤.

6. Press *Done* (left softkey) to save the number.

Deleting a Contact

1. Highlight a Contacts entry. (See page 60.)

2. Press *Options* (right softkey) > *Delete Contact*.

3. Press *Delete* (left softkey) to confirm the deletion.

Assigning Speed Dial Numbers

Your phone can store up to 98 phone numbers in speed dial locations. (For details on how to make calls using speed dial numbers, see "Speed Dialing" on page 27.)

You can assign speed dial numbers when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

Contacts

To assign a speed dial number to a new phone number:

1. Add a phone number to a new or to an existing Contacts entry. (See "Adding a New Contacts Entry" on page 54 or "Adding a Number to a Contacts Entry" on page 57.)

2. Highlight the recently added number and press *Options* (right softkey) > *Set Speed Dial*.

3. Select an available (unassigned) speed dial location and press *Assign* (left softkey) or press 🔲.

To assign a speed dial number to an existing phone number:

1. Select a Contacts entry and press 🔲 to display the Contact Details page (see page 55).

2. Highlight the desired number (from the Contact Details page) and press *Options* (right softkey) > *Set Speed Dial*.

3. Select an available speed dial location (or enter a location using your keypad) and press *Assign* (left softkey) or press 🔲.

Note	If you attempt to assign an already in-use speed dial location to a new phone number, you will need to manually replace the existing speed dial assignment. Press Options *(right softkey)* > Replace *to assign the location to the new phone number and delete the previous speed dial assignment.*

Finding Speed Dial Numbers

1. Press 🔲 > *Contacts* > *Options* (right softkey) > *Settings* > *Speed Numbers*.

2. Scroll through speed dial entries. Speed dial numbers are displayed in numeric order.

   – or –

   Enter the number of a speed dial location using your keypad.

Note	Speed Dial location 1 is reserved for voicemail access.

3. To display an entry, highlight it and press 🔲.

4. To dial the entry's default phone number, press 📞.

Adding a New Group

Groups allow you to communicate simultaneously by sending out a broadcast text message to every member of a current group.

1. Press **MENU** > *Contacts*.

2. Press *Options* (right softkey) > *New Group* to create a new Group category.

3. Read the onscreen information and press *Start* (left softkey).

4. Add multiple entries (two or more) to your new group by highlighting a name from the list and pressing **MENU**. This action places a check mark alongside the name.

Note   *If several numbers are saved within a single Contacts entry, you can select from these additional numbers by using the left or right navigation keys.*

5. Press *Continue* (left softkey) and enter a name for the new group. (See "Entering Text" on page 27.)

6. Press *Save* (left softkey) to assign the selected entries to the new group.

Selecting a Ringer Type for an Entry

Assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See "Ringer Types" on page 34.)

1. Display a Contacts entry and press *Options* (right softkey) > *Edit Contact*.

2. Highlight the current ring type and press **MENU** to display the Select Ringer menu.

3. Select a ringer type, such as *Default Ringer*, *Downloaded Ringers*, *Other Ringers*, or *No Ringer*.

4. Scroll through available ringers. (To hear a sample ringer, highlight a ringer type.)

5. Highlight a ringer and press **MENU**.

6. Press *Done* (left softkey) to save the new ringer type.

Contacts

Assigning a Picture to an Entry

Assign a picture to display each time a certain contact calls you.

1. Display a Contacts entry information and press *Options* (right softkey) > *Edit Contact*.

2. Highlight the current image or picture type and press *Add* (right softkey) to display the Photo ID menu.

3. Select an option, such as *None* or *Screen Savers*.

4. Highlight a picture and press *Assign* (left softkey) to save the assigned picture.

5. Press *Done* (left softkey) to complete the process.

Finding Contacts Entries

Finding Contacts by Name

1. Press <img_ref> > *Contacts*.

   – or –

   Press *CONTACTS* (right softkey).

2. Scroll through all the entries.

   – or –

   Enter the first letter or letters of a name (such as "dav" for "Dave"). (The more letters you enter, the more your search narrows.)

3. To display an entry, highlight it and press <img_ref>.

4. To dial the entry's default phone number, press <img_ref>.

   – or –

   To display additional Contacts entries, press the navigation key up or down and press <img_ref>.

   Shortcut   *From standby mode, press* **CONTACTS** *(right softkey) to display the Search feature.*

Finding Group Entries

1. Press [MENU/OK] > *Contacts* and scroll through the group titles. These group entries are listed alphabetically and are associated to a different onscreen icon than individual Contacts.

2. To display which Contacts entries belong to a select group, highlight the group entry and press [MENU/OK].

3. To dial an entry's phone number, select the entry and press [TALK].

Secret Contacts Entries

Making an entry secret hides its from being displayed. Neither the name or number are displayed within the Contacts list.

Adjusting your secret settings:

1. Press [MENU/OK] > *Settings* > *More...* > *Contacts* > *Hide Secret*.

2. Enter your user lock code. Any entries assigned as "secret" are now hidden from view and do not appear in the Contacts list.

| Note | To make Secret entries visible, adjust the device's secret settings to 'Show Secret' in Settings > More... > Contacts > Show Secret. |

To make an entry secret:

1. Highlight a Contacts entry and press *Options* (right softkey) > *Set as Secret*.

2. Press [MENU/OK] to mark the entry as secret.

To make an entry public:

1. Highlight a Contacts entry and press *Options* (right softkey) > *Set as NOT Secret*.

2. Press [MENU/OK] to now set the entry as public (not secret).

Dialing Sprint Services

Your Contacts list is preprogrammed with contact numbers for various Sprint services.

To dial a service from your Contacts:

1. Press [MENU/OK] > *Contacts* and highlight an entry.

Contacts

2. Press *Options* (right softkey) *> Settings > Services* and select an available service, such as *Sprint Wireless Account Information*, *Sprint Customer Service*, *Sprint Directory Assistance* (Sprint 411), *Sprint Operator, Pay Bill, Sprint Voice Command, Voicemail, Community Information*, *Non-Emergency Services*, *Traffic Information*, *Carrier Repair Service*, *TRS Relay for TTY*, or *Call Before You Dig*.

To dial a service from standby mode using your keypad:

▶ Dial the appropriate service number:

- *Account Info.* – ✱ Shift 4 GHI
- *Customer Service* – ✱ Shift 2 ABC
- *Sprint 411* – 4 GHI 1 ▭ 1 ▭
- *Sprint Operator* – 0 Next

Wireless Backup

This feature allows you to back up all of your contacts to the Sprint website and restore them if your phone is lost, stolen, damaged, or replaced.

Tip	*To use the wireless backup service, you are required to activate the service from your phone.*

To subscribe to the wireless backup service, you must purchase a license to use the service through your phone's browser. The license expires after a set period of time and you must renew it regularly. As part of the initial subscription process, the service generates a random wireless backup password. The service sends the password to your phone as a text message.

Activating and Deactivating Wireless Backup

To activate the wireless backup service:

1. Press ▣ *> Settings > More... > Wireless Backup > Subscribe* (left softkey). (You are prompted to confirm your license status.)

2. Press *Yes* (left softkey) and follow the onscreen instructions to purchase the license.

3. Please wait while registering the license. (You will see a confirmation screen once registration is complete.)

Note	*Once you have completed the registration, you will receive a text message with your password. This password is required for the Wireless Backup website (www.wirelessbackup.sprint.com) in order to edit your contacts from your computer.*

To deactivate the wireless backup service:

1. Press 🔘 *> Settings > More... > Wireless Backup > Unsubscribe.* (A message is displayed.)

2. Follow the onscreen instructions to unsubscribe from the wireless backup service.

Note   *You can unsubscribe from the wireless backup service only through the Sprint website.*

Viewing Your Wireless Backup Status

▶ Press 🔘 *> Settings > More... > Wireless Backup > View Status.*

Setting the Wireless Backup Alert

This feature turns the pop-up alert on or off when a wireless backup update has been completed.

1. Press 🔘 *> Settings > More... > Wireless Backup > Alerts.*

2. Select *Alert me* or *No alerts.*

Tip   *To display the wireless backup information, highlight press* 🔘 *> Settings > More... > Wireless Backup > Learn More. When the service is available, you can also select* Troubleshoot *to display the troubleshooting guide.*

2E. Calendar and Tools

Calendar

Adding an Event to the Calendar

Your Calendar helps you organize your time and reminds you of important events.

1. Press $\blacksquare$ > *Calendar* > *Scheduler*.

2. Highlight the day to which you would like to add an event and press *Options* (right softkey) > *Add New*.

Tip *Press the navigation key up or down to scroll by week through the Scheduler.*

3. Enter the event title and press *Next* (left softkey). (See "Entering Text" on page 27.)

4. Select a category for the event by highlighting the category field:

   ▪ Select *Appointment*, *Personal*, *Business*, *Birthday*, or *Vacation*.

5. Select an alarm time for the event by highlighting the alarm field:

   ▪ Select *No Alarm*, *On Time*, *10 min before*, *30 min before*, or *1 Hr before*.

6. Highlight a recurrence cycle for the event:

   ▪ Select *Once*, *Daily*, *Weekly*, *Monthly*, or *Yearly*.

7. Highlight the ringer field and press [MENU/OK].

   ▪ Highlight a ringer category and then a ringer and press [MENU/OK].

8. Select a Start and End time for the event by highlighting the time field and pressing [MENU/OK].

   ▪ Using your keypad or navigation key, set the start and end times for the event and press [MENU/OK].

   ▪ Change the AM/PM entry by pressing *AM/PM* (right softkey).

9. Select a single optional contact for the event by highlighting *go to Contact* and pressing [MENU/OK].

   ▪ Highlight a contact from the list and press [MENU/OK] to check the box. Press *Done* (left softkey).

10. Press *Done* (left softkey) to save the event.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays

the event summary. There are several ways your phone alerts you to scheduled events:

● By playing the assigned ringer type.

● By illuminating the backlight.

● By flashing the red LED (above the external LCD).

To silence the alarm and reset/edit the schedule, press [MENU/OK].

To view additional options, press the appropriate softkey:

● *Snooze* (left softkey) silences the alarm and schedules it to replay again later.

● *Dismiss* (right softkey) ignores the event.

Viewing Events

1. Press [MENU/OK] > *Calendar* > *Scheduler*.

2. Highlight the day for which you would like to view events and press [MENU/OK]. (Your phone lists events in chronological order.)

   Tip   *In the calendar view, days with events scheduled are outlined.*

3. To display an event's details, highlight it and press MENU.

Going to the Current Day's Calendar Menu

▶ Press MENU *> Calendar > Today.*

Editing an Event

1. Press MENU *> Calendar > Scheduler.*

2. Highlight the day containing the previously created event and press MENU. (Days containing an event are indicated within a red box.)

3. Highlight the event from the *Schedule* tab listing and press MENU.

4. Press *Edit* (left softkey). Follow the onscreen procedures to alter any of the previously configured fields. See "Adding an Event to the Calendar" on page 64.

5. Follow the onscreen prompts and press *Done* (left softkey) to store any updates.

Erasing a Day's Events

1. Press MENU *> Calendar > Scheduler.*

2. Highlight the day for which you would like to erase events and press MENU.

| *Tip* | In the scheduler view, days with events scheduled are outlined. |

3. Press *Options > Delete All.*

4. Highlight *Yes* or *No* and press MENU.

Erasing a Single Event

1. Press MENU *> Calendar > Scheduler.*

2. Select the day for which you would like to erase the single event and press MENU.

| *Tip* | In the scheduler view, days with events scheduled are outlined in red. |

3. Highlight the event from the Schedule tab list and press *Options* (right softkey) *> Delete.*

4. Highlight *Yes* or *No* and press MENU.

Erasing All Events

1. Press 🔲 > *Calendar* > *Scheduler* > *Options* > *Delete All*.

2. Highlight *Yes* to erase all events or *No* to return to the calendar view and press 🔲.

Managing the Task List

This option allows you to manage daily tasks that include dates, times, and priority levels.

1. Press 🔲 > *Calendar* > *Task List*.

Note *If there are no tasks saved, the* New Task *screen is automatically displayed.*

2. Press *Options* (right softkey) > *Add New*.

   – or –

   Press *Add New* (left softkey).

3. Enter the task name using the keypad and press *Next* (left softkey).

4. Select a priority level by highlighting the *Priority* field.

- Press the navigation key left or right to select *Low* or *High*.

5. Select a due time by highlighting the *Due Time* field.

- Using your keypad and/or navigation key, set the alarm time.

- Change the AM/PM entry by pressing *AM/PM* (right softkey).

6. Select a due date by highlighting the *Due Date* field.

- Using your keypad and/or navigation key, set the date.

7. Press *Done* (left softkey) to save and exit.

Creating a Countdown

This option allows you to enter a timer that counts down to an event based on a date and time specified.

1. Press 🔲 > *Calendar* > *Countdown*.

Note *If there are no countdowns saved, the* New Countdown *screen is automatically displayed.*

2. Press *Add New* (left softkey).

3. Enter the countdown name using the keypad and press *Next* (left softkey).

4. Select a time by highlighting the *Time* field.

   ▪ Using your keypad and/or navigation key, enter the time of the countdown.

   ▪ Change the AM/PM entry by pressing *AM/PM* (right softkey).

5. Select a date by highlighting the *Date* field.

   ▪ Using the keypad, enter the date of the countdown.

6. Press *Done* (left softkey) to save and exit.

Alarm Clock

Your phone comes with a built-in alarm clock that has multiple alarm capabilities.

1. Press >*Tools*>*Alarm*.

2. Select *Alarm #1*, *Alarm #2*, or *Alarm #3*.

3. Turn the alarm *On* or *Off* by highlighting the Alarm activation field and pressing the navigation key left or right.

4. Select a time for the alarm by highlighting the Time field.

   ▪ Using your keypad and/or navigation key, set the alarm time.

   ▪ Change the AM/PM entry by pressing *AM/PM* (right softkey).

5. Select a ringer type for the alarm by highlighting the ringer field and pressing .

   ▪ Highlight and available ringer category and press .

   ▪ Choose from either: *Ring Tones*, *Melodies*, or *My Stuff*.

6. Select a repeating status for the alarm by highlighting the repeat field and pressing your navigation key left or right.

   ▪ Choose either: *Once*, *Daily*, *Mon to Fri*, or *Sat & Sun*.

7. Select a snooze interval for the alarm by highlighting the snooze interval field and pressing your navigation key left or right.

   ▪ Choose either: *Off*, *5 minutes*, *10 minutes*, *15 minutes*, or *20 minutes*.

8. Press *Done* (left softkey) to save and exit.

Memo Pad

Your phone comes with a notepad that you can use to compose and store reminders and notes to help keep you organized.

To compose a note:

1. Press > *Tools* > *Memo Pad*.

Note | *If there are no memos saved, (None) appears on the screen.*

2. Press *Add New* (left softkey).

3. Type your note using the keypad and press or *Done* (left softkey). (See "Entering Text" on page 27.)

To read a saved note:

1. Press > *Tools* > *Memo Pad*.

2. Highlight a note and press .

To edit a note:

1. Press > *Tools* > *Memo Pad*.

2. Highlight a note and press .

3. Press *Edit* (left softkey).

4. Press **BACK** to erase a single character. Press and hold **BACK** to erase an entire word.

5. Type your note using the keypad and press or *Done* (left softkey). (See "Entering Text" on page 27.)

To delete all saved notes:

1. Press > *Tools* > *Memo Pad*.

2. Highlight a note and press *Options* (right softkey) > *Delete All*. (An alert will be displayed notifying you that you are about to erase all memos.)

3. Highlight *Yes* or *No* and press .

To delete an individual saved note:

1. Press > *Tools* > *Memo Pad*.

2. Select a note and press *Options* (right softkey) > *Delete*.

3. Highlight *Yes* or *No* and press .

Calendar/Tools

Calculator

Your phone comes with a built-in calculator.

1. Press `MENU/OK` > *Tools* > *Calculator*.

2. Enter numbers using your keypad.

   ■ Press `* shift` to enter decimal points.

   ■ Press *Clear* (right softkey) to clear all numbers.

3. Press `MENU/OK` for the total.

Tip Calculator

1. Press `MENU/OK` > *Tools* > *Tip Calculator*.

2. Use your keypad and navigation key to enter the bill amount and tip percentage. (The application instantly calculates the correct tip.)

3. If you're splitting the check, highlight *# paying* and enter the number of people in your party. (The application calculates and displays an equal split.)

World Time

To view the time in over 50 different locations:

1. Press `MENU/OK` > *Tools* > *World Time*.

2. Press the navigation key left or right to scroll through different cities and time zones.

3. Press *Set DST* (left softkey) to turn daylight saving time on or off.

Updating Your Phone

The update phone option allows you to download and update the software in your phone automatically. Only the internal software version is updated; no Contacts entries or other stored information saved to your phone will be deleted.

To download software updates to your phone:

1. Press `MENU/OK` > *Tools* > *Update Phone* > *Update Firmware*.

2. Follow the onscreen instructions. (Your phone automatically downloads and installs any available updates. You may be required to power your phone off and back on to complete the upgrade.)

Updating the PRL

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. Press 🔘 > *Tools* > *Update Phone* > *Update PRL*.

2. Follow the onscreen instructions.

2F. Voice Services

- ♦ *Automatic Speech Recognition (ASR) (page 72)*
- ♦ *Managing Voice Memos (page 74)*

Automatic Speech Recognition (ASR)

You can use your phone's built-in automatic speech recognition (ASR) software to dial a phone number in your Contacts or to launch phone functions. All you have to do is to talk into the phone, and ASR will recognize your voice and complete tasks by itself.

Activating ASR

▶ Press and hold [TALK].

The screen displays "Say a name or shortcut" and the phone prompts you to say the name of the command you want to use. To complete your task, simply follow the voice prompts.

Available ASR commands include:

- ● *Contact Name* to call an entry in your Contacts list or a spoken phone number. (See "Making a Voice Call With ASR" on page 73.)
- ● *Contacts* to lookup a Contacts entry name from your current list of available contacts. (See "Look Up a Contacts Entry" on page 74.)
- ● *Messages* <Name or #> to launch the Messages menu where you can select from Voicemail, Send Message, etc. (See "Send a Text Message" on page 73.)

Tip | *Use ASR in a quiet environment so it can accurately recognize your commands.*

Tips for Using Voice Dial

- ● Voice Dial works best in quieter environments.
- ● When saying a name, speak at a normal speed and say the name clearly. There is no need to pause between the first name and last name.

Making a Voice Call With ASR

1. Press and hold [TALK].

2. If you hear "Say a name or shortcut," say "*Contact Name*."

3. Highlight the contact name then their number and press [TALK].

Enabling or Disabling Digit Dial Choices Lists

You can customize whether the Digit Dial feature displays the list of top voice recognition choices or automatically dials the first number, without displaying a choice list.

To enable or disable choice lists for Digit Dial:

1. Press [MENU] > *Settings* > *More...* > *Accessibility* > *Voice Service*.

2. Select *Choice Lists* and press [MENU].

3. Press the navigation key up or down to select *Automatic*, *Always On*, *Always Off*.

To enable or disable prompts:

1. Press and hold [TALK].

2. Press *Settings* (left softkey) > *Sound* > *Prompts* and select an option.

   - *On* to enable audio prompts such as "Say a name or shortcut."
   - *Off* to disable audio prompts.

To enable or disable names:

1. Press and hold [TALK].

2. Press *Settings* (left softkey) > *Sound* > *Names* and select an option.

   - *On* to enable name playback in the Voice Dial and Contacts features.
   - *Off* to disable name playback.

Send a Text Message

Use automatic speech recognition to launch text messaging on your phone and specify a recipient for the message.

1. Press and hold [TALK].

2. If you hear "Say a name or shortcut," say "*Contacts.*"

3. Select a Contacts entry and press *Send Message* (left softkey).

4. Select *Text Message* and follow the onscreen prompts to send a new message. For more information, see "Text Messaging (SMS)" on page 81.

Look Up a Contacts Entry

Look up and display contact information for any person stored in your Contacts list by saying "*Contacts*".

1. Press and hold [TALK].

2. If you hear "Say a name or shortcut," say "*Contacts.*"

3. Highlight the Contacts entry from the available list.

Managing Voice Memos

Use your phone's Voice Services to record brief memos to remind you of important events, phone numbers, or grocery list items.

Recording Voice Memos

To record a voice memo from the main menu:

1. Press [MENU] > *Tools* > *Voice Memo* > *Record*.

2. Begin recording after the prompt.

To pause/resume the recording of your memo:

▶ Press *Pause* (left softkey).

To end the recording of your memo:

▶ Press *Finish* (right softkey).

To record a conversation during a phone call:

▶ During a call, press *Options* (right softkey) > *Voice Memo*. (A one-minute counter [⟲] is displayed on the screen indicating the amount of time a single voice memo can be recorded.)

Note	Both you and the caller are recorded within the voice memo.

To end the recording of your conversation:

▶ To pause the recording, press *Pause* (left softkey).
   To resume the recording, press *Resume* (left
   softkey).

   – or –

   To finish recording, press *Finish* (right softkey).

| Note | A total of 10 one-minute memos can be recorded and saved. |

Playing Voice Memos

1. Press > *Tools* > *Voice Memo*.

2. Highlight *Review* and press . (The phone
   displays a list of saved memos, with the first one
   selected.)

3. Highlight the desired memo and press .

   – or –

   Press the number corresponding to the memo you
   want to review.

| Note | Voice Memos recorded from a direct phone conversation are shown in the list with the phone number used during the recording process. |

Deleting Voice Memos

To delete an individual memo:

1. Press > *Tools* > *Voice Memo* > *Review*.

2. Highlight the desired memo to erase and press
   Options (right softkey) > *Delete*.

3. Press *Yes*.

To delete all voice memos:

1. Press > *Tools* > *Voice Memo* > *Review* > *Options* >
   Delete All.

2. Press *Yes*.

Editing a Voice Memo Caption

By default, the caption assigned to a voice memo is a sequential file name which consists of the date (Month_Day) followed by the memo number. For example, two memos recorded on February 2, 2009, would be listed as: Feb_02_x1 and Feb_02_x2. These file names (captions) can be changed.

Note: *In the case of a Voice Memo recorded from a direct phone conversation, the filename consists of the phone number used during the recording process.*

To edit a voice memo caption:

1. Press **MENU/OK** > *Tools* > *Voice Memo*.

2. Highlight *Review* and press **MENU/OK**. (The phone displays a list of saved memos, with the first one selected.)

3. Highlight the desired memo and press *Options* (right softkey) > *Edit Caption*.

4. Press **BACK** to delete the previous text and then use the keypad to enter a new caption for the selected memo.

5. Press *Done* (left softkey) to save the memo with the new caption text.

Viewing the Information for a Voice Memo

1. Press **MENU/OK** > *Tools* > *Voice Memo*.

2. Highlight *Review* and press **MENU/OK**.

3. Highlight the desired memo and press *Options* (right softkey) > *Info*.

Section 3

Sprint Service

Sprint

3A. Sprint Service: The Basics

- ♦ *Voicemail (page 78)*
- ♦ *Text Messaging (SMS) (page 81)*
- ♦ *SMS Voice Messaging (page 83)*
- ♦ *Caller ID (page 85)*
- ♦ *Call Waiting (page 85)*
- ♦ *Making a Three-Way Call (page 85)*
- ♦ *Call Forwarding (page 86)*
- ♦ *Roaming (page 87)*

Voicemail

Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or

turned off. You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated.

1. Press and hold `1 ☐`.
2. Follow the system prompts to:
   - ▪ Create your passcode.
   - ▪ Record your name announcement.
   - ▪ Record your greeting.

Note	**Voicemail Passcode** *Sprint strongly recommends that you create a passcode when setting up your voicemail to protect against unauthorized access. Without a passcode, anyone who has access to your handset is able to access your voicemail messages.*

Voicemail Notification

There are several ways your phone alerts you to a new message:

- • By displaying a message on the screen.
- • By sounding the assigned ringer type.
- • By the LED blinking red.
- • By displaying ✉ at the top of your screen.

New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

▶ Press and hold 1 ✉.

To display your Missed Log:

▶ Press 🔘 > *Missed Alerts*.

Note	*When you are roaming off the Sprint Nationwide Network, you may not receive notification of new voicemail messages. Sprint recommends that you periodically check your voicemail by dialing 1 + area code + your wireless phone number. When your voicemail answers, press ✱ and enter your passcode. Roaming rates apply when you access voicemail while roaming off the Sprint Nationwide Network.*
	Your phone accepts messages even when it is turned off. However, your phone notifies you of new messages only when it is turned on and you are in a Sprint service area.

Retrieving Your Voicemail Messages

You can review your messages directly from your wireless phone or from any other touch-tone phone. To dial from your wireless phone, either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access

▶ Press and hold 1 ✉. (Your phone will dial your voicemail box.)

Using the Menu Keys on Your Phone to Access Your Messages

▶ Press 🔘 > *Messages > Voicemail > Call Voicemail*.

Note	*You are charged for airtime minutes when you are accessing your voicemail from your wireless phone.*

Using Another Phone to Access Messages

1. Dial your wireless phone number.

2. When your voicemail answers, press ✳ Shift.

3. Enter your passcode.

> *Tip* *When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press 4 during the header.*

Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

1. Press 🔘 > *Messages* > *Voicemail* > *Clear Envelope*.

2. Highlight *Yes* or *No* and press 🔘.

Voicemail Key Guide

Here's a quick guide to your keypad functions while listening to voicemail messages.

1 ✉	2 ABC	3 DEF
Date/Time	Send Reply	Advance
4 GHI	**5 JKL**	**6 MNO**
Replay	Rewind	Forward
7 PQRS	**8 TUV**	**9 WXYZ**
Erase	Return Call	Save
✳ Shift	**0 Next**	**# Space**
Cancel	Help	Skip

Text Messaging (SMS)

With Text Messaging (SMS), you can send and receive instant text messages between your wireless phone and another messaging-ready phone. When you receive a new message, it will automatically display on your phone's screen.

In addition, Text Messaging includes a variety of preset messages, such as "Where are you?" that make composing messages fast and easy. Use your phone to customize your own preset messages (up to 128 characters).

Note See your service plan for applicable charges for Text Messaging and SMS Voice Messaging.

Composing Text Messages

1. Press 🔲 > *Messages* > *Send Message* > *Text Message*.

   – or –

   Press *TEXT* (left softkey).

2. Select an existing Contact (*Go to Contacts*).

   ▪ *Contacts* to select a recipient from your Contacts (qualifying Contacts entries must contain a wireless phone number or an email address).

   – or –

   Press *New Addr* (right softkey) to manually enter either a phone number or email address.

     ● *Phone Number* to use the keypad to enter a wireless phone number directly.

     ● *Email Address* to enter the recipient's email address.

   – or –

   Press *Multiple* (left softkey) to select more than one recipient and press 🔲.

3. Press *Continue* (left softkey) when you have finished entering recipients. (You may include up to 10 recipients per message.)

4. Enter a message, use the preset messages or emoticons.

   ■ To type a message, use your keypad to enter your message. (See "Entering Text" on page 27.)

   ■ Use the *Options* (right softkey) to select a *Text Mode* (such as T9(English), Emoticons or Numbers).

   ■ To use a preset message, press *Options* (right softkey), select *Add Preset Message*, and then select a message and press [MENU/OK].

   ■ You may select additional messaging options by pressing *Options* [right softkey] to *Set Callback #* or *Mark as Urgent*.

5. Press *Send* (left softkey) to deliver your message.

Accessing Text Messages

To read an SMS Text message:

▶ When you receive a text message, you will automatically see it on your phone's screen. Use your navigation key to scroll down and view the entire message.

To reply to a text message:

1. While the message is open, press *Reply* (left softkey).

2. Compose your reply or use the preset messages or icons.

   ■ To type a message, use your keypad to enter your message. Use the right softkey to select an input mode. (See "Entering Text" on page 27.)

   ■ To use a preset message, press *Options* (right softkey) > *Add Preset Message*, highlight a message or emoticon, and press [MENU/OK].

   ■ To use emoticons, press *Options* (right softkey) > *Text Mode* > *Emoticons*, press the number that corresponds to your selected icon.

   ■ You may select additional messaging options by pressing *Options* [right softkey] to *Set Callback #* or *Mark as Urgent*.

3. Press *Send* (left softkey) to deliver your message.

Preset Messages

Preset messages make it easy to compose text messages.

To add or edit preset messages:

1. Press 🎛 > *Messages* > *Settings* > *Preset Messages*.

2. Press *Options* (right softkey) > *Add New*.

   – or –

   Highlight a message and press *Options* > *Delete*.

   – or –

   Edit an existing message by pressing *Edit* (left softkey).

3. Enter your new message or changes and press 🎛. (See "Entering Text" on page 27.)

SMS Voice Messaging

SMS Voice Messaging lets you send a voice message to other SMS-enabled phones or to working email addresses without making a phone call. Just record a message and send it directly to the recipient's phone messaging inbox.

Activating SMS Voice Messaging

To use SMS Voice Messaging capabilities, your phone must have this feature available and you must activate this service on your account prior to your initial use.

> *Note*   *If your account has not been configured to use this service, your phone will not be able to send out this type of message.*

Playing an SMS Voice Message

1. Press 🎛 > *Messages* > *VoiceSMS*.

   ▪ ✉ indicates an unplayed SMS Voice message.

   ▪ ✉ indicates an SMS Voice message you have already listened to.

2. Highlight the message you want to play and press $\overset{\text{MENU}}{\text{OK}}$. (To display the message options, press *Options* [right softkey].)

Composing SMS Voice Messages

1. Press $\overset{\text{MENU}}{\text{OK}}$ > *Messages* > *VoiceSMS*.

2. Select *Options* (right softkey) > *Compose New*.

3. Select an existing Contact and press $\overset{\text{MENU}}{\text{OK}}$.

   – or –

   Press *New Addr* (right softkey) to manually enter either a phone number or email address and press $\overset{\text{MENU}}{\text{OK}}$.

   • *Phone Number* to use the keypad to enter a wireless phone number directly.

   • *Email Address* to enter the recipient's email address.

   – or –

   Press *Multiple* (left softkey) to select more than one recipient and press $\overset{\text{MENU}}{\text{OK}}$.

4. Press *Continue* (left softkey) when you have finished selecting and entering recipients.

5. Start recording after the beep. (You can record up to two minutes.)

6. To finish recording, press *Done* (left softkey).

7. Press *Send* (left softkey) to send the voice message.

8. Enter a name to identify yourself and press *Done* (left softkey) to send the voice message.

Accessing SMS Voice Messages

▶ When you receive a voice message, your phone will display a pop-up notification. Use your softkeys to access and play the voice message.

To reply to an SMS Voice message:

1. From the VoiceSMS inbox, highlight a VoiceSMS message and press *Reply* (left softkey).

2. Record your reply and finish recording by pressing *Done* (left softkey).

3. Press *Send* (left softkey) to send the voice message reply.

Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

To block your phone number from being displayed when you make a call:

1. Press ✶ Shift 6 MNO 7 PQRS .

2. Enter the number you want to call.

3. Press TALK .

To permanently block your number, call Sprint Customer Service.

Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

▶ Press TALK . (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

▶ Press TALK again.

> *Tip* *For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ✶ Shift 7 PQRS 0 Next before placing your call. Call Waiting is automatically reactivated once you end the call.*

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number and press TALK .

2. Once you have established the connection, press *Options* (right softkey) > *3-Way Call* and press MENU/OK .

3. Choose the second number by selecting one of the following:

- *Contacts* to select a recipient from your Contacts (qualifying Contacts entries must contain a wireless phone number or an email address).
- *Recent History* to select a number from your Recent History entries.
- *Enter Phone #* to use the keypad to enter a wireless phone number directly.

4. Press 〔MENU/OK〕. (This puts the first caller on hold and dials the second number.)

5. When you're connected to the second party, press *Join* (right softkey) to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

To activate Call Forwarding:

1. Press 〔★ shift〕 〔7 PQRS〕 〔2 ABC〕.

2. Enter the area code and phone number to which your future calls should be forwarded.

3. Press 〔TALK〕. (You will hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press 〔★ shift〕 〔7 PQRS〕 〔2 ABC〕 〔0 Next〕.

2. Press 〔TALK〕. (You will hear a tone to confirm the deactivation.)

Note	*You are charged a higher rate for calls you have forwarded.*

Roaming

Roaming Icon

Your display screen always lets you know when you're off the Sprint Nationwide Network. Anytime you are roaming, the phone displays the roaming icon ( ). If you are roaming on a digital system, you will see the roaming icon along with the text *– Digital Roam –* .

Tip   *Remember, when you are using your phone off the Sprint Nationwide Network, always dial numbers using 11 digits (1 + area code + number).*

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Sprint Nationwide Network. However, you may not be able to access certain features, such as data services, depending on the available network.

Note   *If you're on a call when you leave the Sprint Nationwide Network, your call is dropped. If your call is dropped in an area where you think Sprint service is available, turn your phone off and on again to reconnect to the network.*

Checking for Voicemail Messages While Roaming

When you are roaming off the Sprint Nationwide Network, you may not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

1. Dial 1 + area code + your phone number.

2. Press TALK .

3. Enter your passcode at the prompt and follow the voice prompts.

When you return to the Sprint Nationwide Network, voicemail notification will resume as normal.

Setting Roam Mode

Your phone allows you to control your roaming capabilities. By using the Roaming menu option, you can determine which signals your phone accepts.

Choose from two different settings on your dual-band phone to control your roaming experience.

1. Press 🔘 > *Settings* > *More...* > *Roaming* > *Set Mode*.

2. Highlight an option and press 🔘.

   - *Automatic* to seek service on the Sprint Nationwide Network. When Sprint service is unavailable, the phone searches for an alternate system.

   - *Sprint Only* to access only the Sprint network and prevent roaming on other networks.

Call Guard

Your phone has two ways of alerting you when you are roaming off the Sprint Nationwide Network; the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Sprint Nationwide Network.)

To turn Call Guard on or off:

1. Press 🔘 > *Settings* > *More...* > *Roaming* > *Call Guard*.

2. Highlight *On* or *Off* and press 🔘.

Note	Call Guard is turned off by default on your phone.
	Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.
	When enabled, a pop-up is displayed that requires you to press Done (LSK) or wait for 3 seconds for the pop-up to disappear.

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press `TALK`.

2. Press `1 ✉` to confirm the Roaming rate notification and complete the call.

To answer incoming roaming calls with Call Guard on:

1. Press `TALK`. (A message will be displayed notifying you that roaming charges will apply.)

2. Press `1 ✉` to confirm the Roaming rate notification and complete the call.

| Note | If the Call Guard feature is set to On, you need to take extra steps to make and receive roaming calls. |

Data Roam Guard

Depending on service availability and roaming agreements, your phone may be able to access data services while roaming on certain digital systems. You can set your phone to alert you when you are roaming off the Sprint Nationwide Network and try to use data services such as messaging.

| Note | Data Roam Guard is set to Always Ask by default on your phone. |

To set your Data Roam Guard notification:

1. Press `MENU` > *Settings > More... > Roaming > Data Roaming.*

2. Highlight an option and press `MENU`.

   ▪ *Always Ask* sets your phone's Data Roam Guard feature on. You will see a prompt and will be required to respond anytime you access data services while roaming.

   ▪ *Never Ask* turns your phone's Data Roam Guard feature off. You will not be notified of your roaming status when accessing data services.

To use data services when Data Roam Guard is active:

▶ When a pop-up notification appears informing you that data roam charges may apply, press *Roam* (left softkey) to connect.

3B. Web and Data Services

Getting Started With Data Services

With your Sprint service, you are ready to start enjoying the advantages of data services. This section will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

Your User Name

When you buy your phone and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by "@sprintpcs.com." (For example, the third John Smith to sign up for Sprint data services might have *jsmith003@sprintpcs.com* as his user name.)

When you use Sprint data services, your user name is submitted to identify you to the Sprint Nationwide Network.

Your user name will be automatically programmed into your phone. You don't have to enter it.

Finding Your User Name

If you aren't sure what your user name is, you can easily find it on your phone.

▶ Press ⬛ > *Settings* > *Phone Info* > *Phone Number.*
  ▪ The Username is shown at the bottom of the page.

Updating Your User Name

If you choose to change your user name and select a new one online, you must then update the user name on your phone.

▶ Press $\boxed{\text{MENU}}$ > *Settings* > *More…* > *Data* > *Update Data Profile*. (To cancel, press *Cancel* [right softkey] before completing the update.)

Launching a Web Connection

▶ Press $\boxed{\text{MENU}}$ > *Web*. (Your data connection starts and the home page is displayed.)

The Data Services SprintWeb Home Page
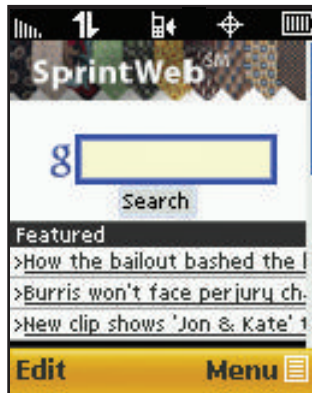
Note	If Net Guard is enabled and displayed (see page 92), a popup is displayed where you must highlight either Connect or Always Connect, and press OK (right softkey) to continue and launch the Web.

While connecting, an animation and a "Connecting" message may be displayed.

| Tip | *To change the default launch page to the last page you viewed, press* Menu *(right softkey)* > Mark this page *and select the* Set this as my homepage, *select* Save *and press* OK. |

Net Guard

When you first connect to the Web, the Net Guard will be displayed to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting *Always Auto-Connect* when the Net Guard is displayed.

To change your Net Guard settings:

▶ Press 🔳 > *Settings* > *More...* > *Data* > *Net Guard*.

  ▪ Select *On* to activate the Net Guard.

  ▪ Select *Off* to deactivate the Net Guard.

| Note | *When enabled, the Net Guard appears only once as long as you have not turned the phone off and on.* |

Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

Your data connection is active (data is being transferred); the transmit/receive symbol will blink to indicate data transmission. During data usage, you can not receive incoming voice calls or SMS messages; outgoing voice calls can be made, but the data services connection will terminate.

Your data connection is dormant (no data is being sent or received). Though not currently active, when dormant the phone can restart an active connection quickly; voice calls can be made and received.

If no indicator is displayed, your phone does not have a current data connection. To launch a connection, see "Launching a Web Connection" on page 91.

Navigating the Web

Navigating through menus and Web sites during a data session is easy once you've learned a few basics. Here are some tips for getting around:

Softkeys

During a data session, the bottom line of your phone's display contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkeys directly below the phone's display screen.

> *Tip* *Depending on which websites you visit, the labels on the softkeys may change to indicate their function.*

Left Softkey
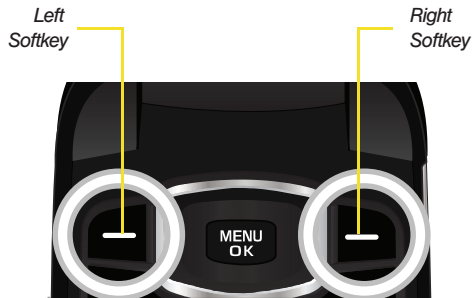
Right Softkey

To use softkeys:

▶ Press a softkey. (If you see an additional pop-up menu when you press the softkey, select the menu items using your keypad [if they're numbered], or by highlighting the option and pressing .)

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

To scroll line by line through Web sites:

▶ Press the navigation key up and down.

To scroll page by page through Web sites:

▶ Press the volume buttons on the side of the phone.

Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

▶ Use the navigation key to highlight an item, and then press the left softkey (or press [MENU OK]).

Tip *You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "Go."*

If the items on a page are numbered, you can use your keypad (number keys) to select an item.

Links, which are displayed as <u>underlined text</u>, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

▶ Highlight the link and press the appropriate softkey.

Going Back

To go back one page:

▶ Press [BACK] on your phone.

Note *You can use both keys for deleting text (like a BACKSPACE key) when you are entering text.*

Going Home

To return to the home page from any other page:

▶ Press *Menu* (right softkey) >*Home*.

Accessing Messaging

You can send and receive email messages, instant messages, and text messages and participate in Web-based chat rooms right from your phone. Messaging allows you to stay connected 24 hours a day anywhere on the Sprint Nationwide Network.

Accessing Wireless Chatrooms

Data services gives you the ability to join wireless chatrooms from your phone.

1. Press 🔲 *> Messages > Chat & Dating*.

2. Select a chat provider and follow the onscreen instructions to sign up and begin chatting.

Note *Chat & Dating options change frequently, so check back often to see what's new.*

Downloading Games, Ringers and More

You have access to a dynamic variety of downloadable content, such as Games, Ringers, Screen Savers, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

Accessing the Download Menus

1. Press 🔲 *> My Stuff*.

2. Select the type of file you wish to download (*Games*, *Ringers*, *Screen Savers*, *Applications*, or *Call Tones*), and then select *Get New*. (The browser will start and take you to the corresponding download menu.)

To access the download menus from the Web browser:

1. From the SprintWeb home page, select *Downloads*.

2. Select *Call Tones*, *Games*, *Ringers*, *Screen Savers*, or *Applications* to go to the corresponding download menu. (For more information on navigating the Web, see "Navigating the Web" on page 93.)

Selecting an Item to Download

You can search for available items to download in a number of ways:

- *Featured* displays a selection of featured items.

- *Categories* allows you to narrow your search to a general category, such as Country or Pop/Rock for Ringers or For the Ladies for Screen Savers. (There may be several pages of available content in a list. Select *Next 9* to view additional items.)

- *Top Searches* allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search.

Downloading an Item

Once you've selected an item you wish to download, highlight it and press [MENU/OK]. You will see a summary page for the item including its title, the vendor, the download details, the file size, and the cost. Links allow you to view the *License Info* page, which outlines the price, license type, and length of license for the download, and the *Terms of Use* page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the item's information page, select *Buy* and press [MENU/OK]. (The item will download automatically. When you see the *New Download* screen you have successfully downloaded the item to your phone.)

Note   If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:

- Select *Use/Run/View* to assign the downloaded item (or to start, in the case of a game or an application). Your data session will end, and you will be redirected to the appropriate phone menu screen.

Note | *With Ringtones, the* Listen *option is available.*

- Select *Set as* to assign a ringer or screen saver to a phone function.
- Select *Shop* to browse for other items to download.
- Press ![END] to quit the browser and return to standby mode.

Using My Content Manager

Whether you purchase your content from your phone or from your online account management page at *www.sprint.com*, *My Content Manager* stores all of your purchases and you may download them to your phone from there.

My Content Manager is a storage area on the Sprint Nationwide Network that allows you to store all your purchased files. The files remain in My Content Manager until their license terms have expired – even after you have downloaded the content to your phone. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone's memory.

To access My Content Manager:

► From the home page, select *Downloads > My Content Manager*. (You will see a list of your purchased items.)

To download purchased content from My Content Manager:

1. From the *My Content Manager* display, highlight the item you wish to download, and press ![MENU/OK]. (The information page for the selected item will be displayed.)

2. Highlight *Downloads* and press ![MENU/OK]. (The item will download automatically. When the New Download screen is displayed, the item has been successfully downloaded to your phone.)

Web and Data

3. Select an option to continue:

- Select *Use/Run/View* (left softkey) to assign the downloaded item (or to start, in the case of a game or an application). Your data session will end, and you will be redirected to the appropriate phone menu screen.
- Select *Set as* to assign a ringer or screen saver to a phone function.
- Select *Shop* (right softkey) to browse for other items to download.
- Press █████ to quit the browser and return to standby mode.

| Tip | *You can also access My Content Manager through the phone's main menu. Press* █████ *> My Stuff >* [Games, Ringers, Screen Savers, *or* Applications] *>* My Stuff Manager. *The browser will open and take you to the corresponding content.* |

For complete information and instructions on downloading *Games*, *Ringers*, *Screen Savers*, and *Applications*, visit the Digital Lounge at *www.sprint.com*.

| Important | Important Privacy Message *– Sprint's policies often do not apply to third-party applications. Third-party applications may access your personal information or require Sprint to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, don't use the application.* |

Exploring the Web

With Web access on your phone, you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores, breaking news, and weather, and shop on your phone anywhere on the Sprint Nationwide Network.

In addition to the features already covered in this section, the home page offers access to these colorful, graphically rich Web categories, including *News, Weather, Entertainment, Sports, Money, Travel, Shopping,* and *Tools*, as well as useful management options including *My Account* and *Search*.

Many sites are available under more than one menu – choose the one that's most convenient for you.

Using the Browser Menu

Navigating the Web from your phone using the home page is easy once you get the hang of it. For details on how to navigate the Web, select menu items, and more, see "Navigating the Web" on page 93.

Although the home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific websites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional options to expand your use of the Web on your phone.

Opening the Browser Menu

The browser menu may be opened anytime you have an active data session, from any page you are viewing.

To open the browser menu:

▶ Press *Menu* (right softkey). (The browser menu will be displayed.)

Options available under the browser menu include:

- *Home.* Returns the browser to the home page.
- *Forward.* Returns you to a previously viewed page (after having used **BACK** key).
- *Mark this page.* Bookmarks the current site.
- *My Bookmarks.* Accesses and manages your bookmarks.
- *Search.* Launches a Web search.
- *Send Page to.* Sends a URL via SMS.
- *Go to Web Address.* Allows you to navigate directly to a Web site by entering its URL (Web site address).
- *History.* Keeps a list of links to your most recently visited sites. To navigate to a site, highlight it and press 🔘, and then select *Connect*.

- *Page Info.* Provides information about the current page such as Web address and page size.
- *Browser Options.* Displays additional options:
  - *Setting.* Lets you configure and manage your browser settings: *My hompage*, *Font Setting*, *Privacy*, and *Preference*.
  - *Show URL.* Displays the URL (Web site address) of the site you're currently viewing.
  - *Reload This Page.* Reloads the current web page.
  - *Restart Browser.* Refreshes the current browser session.
  - *View Error Log.* Displays the browser's error logs.
  - *Browser Info.* Displays information about your browser.

Creating a Bookmark

Bookmarks allow you to store the address of your favorite Web sites for easy access at a later time.

1. Go to the Web page you want to mark.

2. Press *Menu* (right softkey) to open the browser menu.

3. Highlight *Mark this page* and press <kbd>MENU OK</kbd> to save the bookmark.

Note	*Bookmarking a page does not store the page contents, just its address.*
	Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.

Accessing a Bookmark

1. Press *Menu* (right softkey) to open the browser menu.

2. Highlight *My Bookmarks* and press <kbd>MENU OK</kbd>.

3. Highlight the desired bookmark and press <kbd>MENU OK</kbd>.

Setting a New Homepage

1. Navigate to a desired page via either a direct http address, selecting from a previous bookmark, or by searching for it via Google.

2. Press *Menu* (right softkey) to open the browser menu.

3. Highlight *My Bookmarks* and press <kbd>MENU OK</kbd>.

4. Press *Options* (right softkey).

5. Highlight *Set as homepage* and press MENU.

6. From the "Would you like to replace your homepage?", select *Yes* (left softkey) or *No* (right softkey).

Deleting a Bookmark

1. Press *Menu* (right softkey) to open the browser menu.

2. Highlight *My Bookmarks* and press MENU.

3. Select a bookmark and press *Options* (right softkey) > *Delete*. (A confirmation will be displayed.)

4. Press *Delete* (left softkey) to remove the bookmark.

Note *The default homepage (Sprint Vision Home) can not be deleted.*

Going to a Specific Web Site

To go to a particular website by entering a URL (website address):

1. Press *Menu* (right softkey) to open the browser menu.

2. Highlight *Go to Web Address* and press MENU.

3. Select the URL field and press MENU.

4. Use your keypad to enter the URL of the Web site you wish to go to and press MENU.

5. Press MENU again to go to the Web site.

Note *Not all Web sites are viewable on your phone.*

Reloading a Web Page

1. Press *Menu* (right softkey) to open the browser menu.

2. Select *Browser Options > Reload This Page* and press MENU. (The browser will reload the current Web page.)

Restarting the Web Browser

If the Web browser seems to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

1. Press *Menu* (right softkey) to open the browser menu.

2. Select *Browser Options > Restart Browser* and press 🔲.

Data Services FAQs

How will I know when my phone is ready for data service?
Your user name (for example, *bsmith01@sprintpcs.com*) will be displayed when you access *Main Menu > Settings > Phone Info > Phone Number*.

How do I sign in for the first time?
You are automatically signed in to access data services when you turn on your phone.

How do I know when my phone is connected to data services?
Your phone automatically connects when data service is used or an incoming message arrives. Your phone will also display the ⁜ indicator.

Can I make calls and use data services at the same time?
You cannot use voice and data services simultaneously. If you receive a call while data service is active, your phone forwards the call to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress data session.

When is my data connection active?
Your connection is active when data is being transferred. Outgoing calls are allowed; incoming calls go directly to voicemail. When active, the ⁜ indicator animates on your phone's display screen.

When is my data connection dormant?
If your phone receives no data for 10 seconds, the connection goes dormant. When the connection is dormant, you can make and receive voice calls. (The connection may become active again quickly.) If your phone receives no data for an extended period of time, the connection will terminate.

Can I sign out of data services?
You can sign out without turning off your phone; however, you will not be able to browse the Web or use other data services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, Press 🔲 *> Settings > More... > Data > On/Off* in your phone's menu.

Safety and Warranty Information

Sprint

4A. Important Safety Information

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

● To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.

● Speak directly into the mouthpiece.

● Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.

● Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).

● Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.

● Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note	*For the best care of your device, only Sprint-authorized or Samsung-authorized personnel should service your device and accessories. Failure to do so may be dangerous and void your warranty.*

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip *Purchase an optional hands-free accessory at your local Sprint Store, or call Sprint at 1-866-866-7509. You can also dial # 2 2 2 on your phone.*

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note *Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.*

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note	Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone, or make calls that increase your Sprint invoice.

Warning Regarding Display

The display on your handset is made of glass or acrylic and could break if your handset is dropped or if it receives significant impact. Do not use if screen is broken or cracked as this could cause injury to you.

Using Your Phone With a Hearing Aid Device

A number of Sprint phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phones and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. *Your Samsung SPH-M240 has an M4 and T4 rating*.

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch"or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

● Any combined rating equal to or greater than six offers excellent use.
● Any combined rating equal to five is considered normal use.
● Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "excellent use." This is synonymous for T ratings.

Sprint further suggests you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store within 30 days of purchase. With the Sprint 30-day Risk-Free Guarantee, you may return the phone within 30 days of purchase for a full refund. More information about hearing aid compatibility may be found at: www.fcc.gov, www.fda.gov, and www.accesswireless.org.

Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

● Set the phone's display and keypad backlight settings to ensure the minimum time interval:

  1. Press **MENU/OK** > *Settings* > *Display* > *Backlight*.

  2. Highlight the minimum time interval setting and press **MENU/OK**.

● Position the phone so the internal antenna is farthest from your hearing aid.
● Move the phone around to find the point with least interference.

HAC/Wi-Fi Language

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider about its return and exchange policies and for information on hearing aid compatibility.

Caring for the Battery

Protecting Your Battery
The guidelines listed below help you get the most out of your battery's performance.

● Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Sprint phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint-approved or Samsung-approved batteries and accessories found at Sprint Stores or through Samsung, or call 1-866-866-7509 to order.

They're also available at www.sprint.com — click *Accessories*. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

● In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).

● Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.

● Never dispose of the battery by incineration.

● Keep the metal contacts on top of the battery clean.

● Don't attempt to disassemble or short-circuit the battery.

● The battery may need recharging if it has not been used for a long period of time.

● It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

● Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

    Less than one month:
    -4° F to 140° F (-20° C to 60° C)

    More than one month:
    -4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries
Do not handle a damaged or leaking Li-Ion battery as you can be burned.

For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radio Frequency (RF) Energy

Understanding How Your Phone Operates
Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watt to 0.2 watt in digital mode.

Knowing Radio Frequency Safety
The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation.

In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation
To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use a Sprint-supplied or Sprint-approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least *7/16 inch* (*1.5 centimeters*) from your body when transmitting. Use of non-Sprint-approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at www.fcc.gov.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR value corresponds to the relative amount of RF energy absorbed into the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors.

What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the SPH-M240 are:

> *Cellular CDMA mode (Part 22)*:
> Head: 0.867 W/kg; Body-worn: 0.894 W/kg
>
> *PCS mode (Part 24)*:
> Head: 0.683 W/kg; Body-worn: 0.539 W/kg

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: A3LSPHM240.

More information on the phone's SAR can be found from the following FCC website: http://www.fcc.gov/oet/ea/.

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note	*This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.*

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

● Reorient the direction of the internal antenna.
● Increase the separation between the equipment and receiver.
● Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
● Consult the dealer or an experienced radio/TV technician for help.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: SPH-M240

Serial No.:

User Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307	5,109,390	5,267,262	5,416,797
5,506,865	5,544,196	5,657,420	5,101,501
5,267,261	5,414,796	5,504,773	5,535,239
5,600,754	5,778,338	5,228,054	5,337,338
5,710,784	5,056,109	5,568,483	5,659,569
5,490,165	5,511,073		

T9 Text Input is licensed by Nuance Communications, Inc. and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

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4B. Manufacturer's Warranty

♦ *Manufacturer's Warranty (page 113)*

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit *www.sprint.com* or call Sprint Customer Service at *1-888-211-4727*.

| Note | *In addition to the warranty provided by your phone's manufacturer, which is detailed on the following pages, Sprint offers a number of optional plans to cover your equipment for non-warranty claims.* Sprint Total Equipment Protection *provides the combined coverage of the* Sprint Equipment Replacement Program *and the* Sprint Equipment Service and Repair Program*, both of which are available separately. Each of these programs may be signed up for within 30 days of activating your phone. For more details, please visit your nearest Sprint Store or call Sprint at* 1-800-584-3666*.* |

Manufacturer's Warranty

STANDARD LIMITED WARRANTY

What is Covered and For How Long?
SAMSUNG TELECOMMUNICATIONS AMERICA, LLC ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Leather Case/Pouch/Holster	90 Days
Game Pad	90 Days
Other Phone Accessories	1 Year

What is Not Covered?
This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada.

This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations?
During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357.

Upon receipt, SAMSUNG will promptly repair or replace the defective Product.

SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG.

If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

What Are the Limits on SAMSUNG's Liability?
EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE;

WARRANTIES OF TITLE OR NON-INFRINGEMENT;

DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT;

THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR

COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

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This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

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Precautions for Transfer and Disposal

If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks and other problems of this sort, it is recommended that the device be returned to Samsung's Customer Care Center for an Extended File System (EFS) Clear which will eliminate all user memory and return all settings to default settings. Please contact the *Samsung Customer Care Center* for details.

Important	*Please provide warranty information (proof of purchase) to Samsung's Customer Care Center in order to provide this service at no charge. If the warranty has expired on the device, charges may apply.*

Customer Care Center:

1000 Klein Rd.

Plano, TX 75074

Toll Free Tel: 1.888.987.HELP (4357)

Samsung Telecommunications America, LLC:

1301 East Lookout Drive

Richardson, Texas 75082

Phone: 1-800-SAMSUNG (726-7864)

Important	*If you are using a handset other than a standard numeric keypad, dial the numbers listed in brackets.*

Phone: 1-888-987-HELP (4357)

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