

Get *Started*

All you need to know to get going.

Samsung ATIV *S* Neo

Sprint



BC

Special note for Sprint As You Go customers

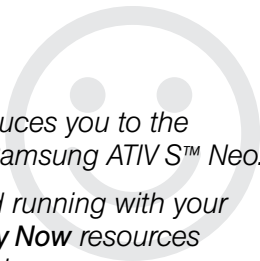
With Sprint As You Go you can free yourself from long-term contracts and enjoy more wireless flexibility.

Some limitations apply, depending on your service plan and device. Data roaming may not be enabled and certain applications that are preinstalled on your device may not be available or operational. Also, to purchase other subscription-based third-party content from application stores (such as the Windows® Phone Store), you will need to provide them with credit card information.

For more information, visit sprint.com/asyougo.



Welcome!



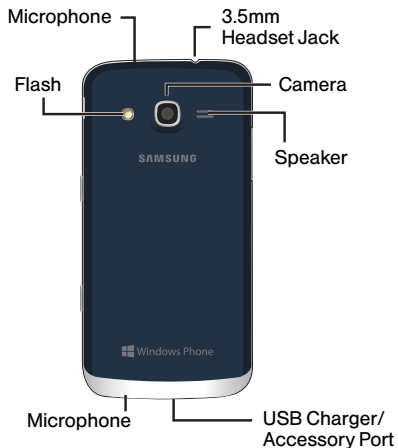
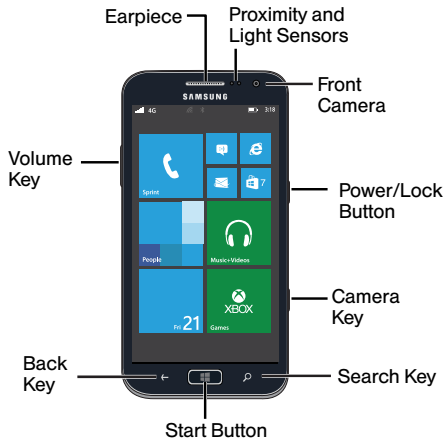
Thanks for choosing Sprint. This booklet introduces you to the basics of getting started with Sprint and your Samsung ATIV S™ Neo.

ReadyNow – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at **sprint.com/readynow**. You can even schedule a one-on-one appointment at a Sprint Store near you.

For ongoing support and resources, visit **sprint.com/support**. There, you'll find guides, tutorials, and more to help you get the most out of your phone.

Note: Available applications and services are subject to change at any time.

Your Samsung ATIV S Neo



Using This Guide

This Get Started guide is designed to help you set up and use your new Samsung ATIV S Neo. It's divided into four sections to help you find the information you need quickly and easily.

 **Get Ready** — page 6 — Find out what you need to do before you use your phone the first time, including inserting a battery and activating Sprint service on your phone.

 **Windows Basics** — page 9 — Learn some basics about how to move around on your phone, use the Start screen, and enter text. If you're familiar with Windows Phones, you can probably skip these pages (although a refresher course never hurt anyone).

 **Use Your Phone** — page 13 — Take advantage of your phone's features and Sprint services, from the basics (Making Calls) to the more advanced (using Windows Phone Store, connecting through Wi-Fi®, and more).

 **Tools & Resources** — page 33 — Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full **User Guide**, videos, tutorials, and community forums, visit sprint.com/support.

Get Your Phone Ready

Before you start: Visit sprint.com/readynow to learn about transferring contacts, calendars, and more from your old phone.

Install the Battery

1. Using the slot above the power button, gently lift the cover off the phone.
2. Align the battery's contacts with those inside the battery compartment and gently press down until the battery is seated.
3. Replace the back cover

Charge the Battery

1. Insert the the small end of the USB cable into the charger/accessory jack on the bottom of your phone.
2. Insert the larger end of the USB cable into the AC adapter.

3. Plug the AC adapter into an electrical outlet.

Turn the Phone On

- Press and hold the **Power** button  ⏻.

Unlock the Screen

- Drag or flick the image toward the top of the screen.

Turn the Screen On and Off

- To quickly turn the display screen off, press the **Power** button  ⏻ on the right side of the phone.
- To turn the screen on and display the unlock screen, press the **Power** button  ⏻.

Turn the Phone Off

- Press and hold the **Power** button  ⏻ until the “slide down to power off” message appears. Drag or flick the image toward the bottom of the screen.

Activate Your Phone

Activate Your Phone



*If you purchased your phone at a **Sprint Store**, it is probably activated and ready to use.*



*If you received your phone in the mail, and it is a **new Sprint account** or a **new phone number**, your phone is designed to activate automatically when you first turn it on. You will see a **“Setting up connections”** screen at startup. Follow the onscreen instructions to continue. To confirm your activation, make a phone call.*



*If you received your phone in the mail and it is going to be activated on an **existing number (you’re swapping phones)**, go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.*

If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.

Set Up Your Phone

Set Up Your Phone

When you turn on your phone for the first time, you'll be asked to set some options. Just follow the onscreen instructions and you'll be up and running with your phone in no time.

1. If your phone is activated when you first turn it on, you will see a "Setting up connections" screen followed by a "Success!" message. Touch **next** at the bottom right, and then touch **get started** to begin.
2. Choose a language and then touch **next**.
3. Read the Windows Phone Terms of Use. If you agree, touch **accept**.
4. Follow the prompts to configure your Windows Phone settings and to choose a country and time zone.

5. You'll be prompted to sign in with a Microsoft account. Touch **sign in** to sign in with your user name and password, **create one** to sign up for a new account, or **sign in later** to skip it.
6. Once all the apps have finished installing, touch **next**.
7. Touch **done** and you're all set.

***Note:** You do not need to complete every step in the setup application now. You can set up your accounts later if you prefer.*

Windows Basics: Getting Around Your Phone

Move Around Your Phone's Menus and Screens

Your phone's touchscreen lets you control everything through various types of touches, or gestures.

Touch: To select items such as Start screen tiles, apps, or settings, press onscreen buttons, or type using the onscreen keyboard, touch lightly with your finger.

Touch and hold: To display the available options for an item (for example, a link in a Web page), touch and hold the item.

Swipe or slide: To swipe or slide (for example, to clear the lock screen), quickly drag your finger vertically or horizontally across the screen.

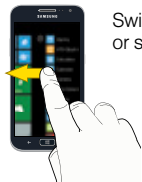
Drag: To drag an item (for example, to move a Start screen tile), press and hold your finger with some pressure before you start to move it.



Touch



Touch and hold



Swipe or slide



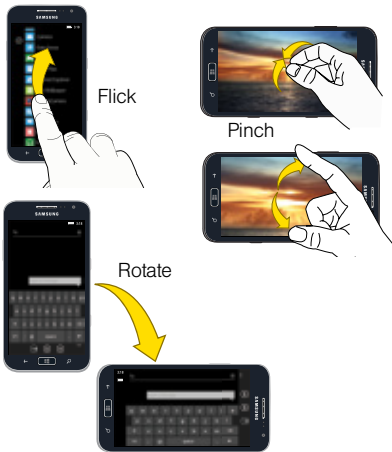
Drag

Getting Around Your Phone

Flick: Flicking is similar to swiping, but with lighter, quicker strokes. This finger gesture is always used in a vertical motion, such as when flicking through contacts or a message list.

Pinch: “Pinch” the screen using your thumb and forefinger to zoom out or zoom in when viewing a photo or a Web page. (Move fingers inward to zoom out and outward to zoom in.)

Rotate: Change the screen orientation from portrait to landscape by turning the phone sideways. When entering text, you can turn the phone sideways to bring up a bigger onscreen keyboard.



Buttons and Keys

Buttons

The bottom front of your phone contains a Start button and two static keys that let you perform specific functions.



- Press **Start** (■) to display the Start screen from any other screen. Press and hold for Speech, your phone's voice recognition feature.
- Press **Back** (←) to return to the previous screen.

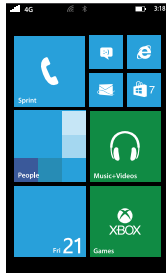
- Press **Search** (🔍) to launch a Bing® web search or a context-sensitive search.
 - **Search becomes find** – Search is your one-button gateway to all kinds of answers. Want to find a contact? Press 🔍 from People. Looking for an email message? Press 🔍 in email. Use it in Maps, Email, wherever.

Your Start Screen

Your Start Screen

Your phone's Start screen contains Windows Phone Live Tiles that continuously update and show the information that matters to you, like your photo album, number of new messages, Xbox LIVE updates, and more.

- To scroll through the Start screen, swipe your finger up or down. To display the Start screen from any other screen, just press **Start** (⊞).
- To access a list of all the applications and settings on your phone, slide the Start screen to the left.



Customizing Your Start Screen

You can pin all sorts of things to your Start screen, including apps, websites, map locations, and even contacts.

- To pin most items to the Start screen, touch and hold the item until a menu appears, and then touch **pin to start**. For others, touch (⊞) in the app bar at the bottom.
- To move a tile on the Start screen, touch and hold it, drag it to the location you want, release it, and touch it again.
- To remove a tile, touch and hold it and then touch (✖).
- To resize a tile, touch and hold it and then touch the arrow. When you have the size you want, touch the tile again to save it.

Use Your Phone: Make and Answer Calls

Make a Phone Call

1. Press  and touch .
2. Touch  to display the dialpad, and then dial the number you want to call. (The number will appear above the keypad as you enter it.)
3. Touch **call** to place the call.

Answer an Incoming Call

- If the display is on, touch **answer**.
- If the display is off, the display will turn on showing the Lock screen. Slide the screen up and touch **answer** to answer the call.

Reject an Incoming Call

- If the display is on, touch **ignore** to reject the call and send it to voicemail.
- If the display is off, the display will turn on showing the Lock screen. Slide the screen up and touch **ignore** to reject the call and send it to voicemail.

Mute the Ringer on a Call

- To mute the ringer, do any of the following:
 - Press the volume up or down button.
 - Press .
 - Place the phone face down on a level surface.

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. Press  and touch .
2. Touch  to connect to your voicemail box.
3. Follow the voice prompts to create your password and record your name and greeting.

Sprint strongly recommends setting and using a voicemail password. Without a password, anyone who has access to your phone can access your messages.

Retrieve Your Voicemail

1. Press  and touch .
2. Touch  to connect to your voicemail box.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press *****.
3. Enter your password.

Note: For detailed information about Visual Voicemail, please see the User Guide at sprint.com/support.

Viewing the People Hub (Contacts)

When you set up your email or Facebook accounts, your contacts are imported automatically into your **People** Hub. You'll be able to see contacts from your Microsoft account, Facebook®, and other email accounts such as Gmail™ and Outlook®. Of course, you can always add contacts by hand as well.

- To view the People Hub, press  and touch  **People**. The People Hub flows across three screens:

- **all** shows a list of contacts from all the accounts you have synced.
- **what's new** shows recent updates from your social networking accounts. (You must be signed into an account to receive updates.)

- **together** shows tiles for your Rooms and Groups. Rooms allow you to chat and share with family and friends. Groups allow you to stay current with folks you want to follow. Touch  to add a new Room or Group.

Adding a New Account From the People Hub

The People Hub makes it easy to add new accounts. For example, to sign into your Facebook account from the People Hub:

1. Touch the **People** tile  on the Start screen.
2. From the what's new screen, touch   **Settings** > **add an account**.
3. Touch **Facebook**, enter the email account and password you use with your Facebook account, and then touch **sign in**. You'll begin seeing Facebook updates in **what's new** and your Facebook friends will be listed in **all**.

Contacts

Save a Phone Number

1. Press  and touch  > .
2. Enter a phone number using the onscreen keypad and touch **save** at the bottom of the screen.
3. Touch  or a contact name to save the number to an existing contact. Touch the number type to select a type, for example, **mobile** or **work**, and then touch  (Save).
– or –

Touch  to create a new entry. If prompted, select an account for the contact, for example, Outlook or Google. Touch the number type to select a type, and then touch .

Add a New Entry to People

1. Touch the **People** tile  on the Start screen.

2. On the **all** screen, touch  to enter a new contact. If prompted, select an account for the contact, for example, Outlook or Google.
3. Touch **name**, **phone**, **email**, etc., to enter the information you want to store.
4. After each type of information you enter, touch . When you're finished entering all the information, touch .

Merging Different Contact Types

Chances are good that with all those different accounts, there will be duplicate entries. The People app makes it easy to link multiple entries into one.

1. Touch the **People** tile  on the Start screen.
2. On the **all** screen, touch a name.
3. Touch , and then touch a suggested link (if available) or touch **choose a contact** and touch a name to link the entries.

Messaging

Send a Text Message

1. Press  and touch  **Messaging**.
2. Touch  to begin a new message.
3. Enter a contact name, phone number, or email address in the **To:** field at the top of the screen.
4. Touch **type a message** and then start composing your message.
5. When you are finished, touch .

Send a Multi-Media Message

1. Press  and touch  **Messaging**.
2. Touch  to begin a new message.
3. Enter a contact name, phone number, or email address in the **To:** field at the top of the screen.
4. Touch **type a message** and then start composing your message.
5. Touch .

6. Touch a media type:

- **picture** - Select a photo from the available folders or touch  on the albums page to launch the camera and take a photo to attach.
- **video** - Select a video from the available folders to attach.
- **my location** - If prompted, touch **allow** to allow messaging to access and use your location.
- **voice note** - Your Voice note will begin recording as soon as you select the media type. Touch **done** when you have finished recording your message.
- **contact** - Select a contact from your contact list.

7. When you are finished, touch .

***Note:** For information on taking photos and videos with your phone, see "Camera & Video" on page 22.*

Messaging

Access Messages

When you receive a new message, your phone plays an alert sound and briefly displays a message bar at the top of the screen. Your messages are collected in ongoing conversations with any given contact, so when you view a message, you can scroll through the entire history of your messages with that person.

To display your messages:

1. Press  and touch . (You can also touch the notification to go directly to the conversation.)
2. From the **threads** screen, touch the conversation you want to view.
3. To reply, touch the **type a message** box, enter your reply, and touch .

***Tip:** To call the sender of a message, touch the number shown in the message and then touch **call**, or touch the contact name and then touch **call mobile**.*



Focus on driving

Be a hero. Don't drive distracted.

sprint.com/focusondriving

Email+Accounts

You can link multiple email and social networking accounts to your Samsung ATIV S Neo, including your Microsoft Exchange ActiveSync and Facebook accounts. You've probably already set up your Microsoft account (Outlook.com, Hotmail, Live), but if not, you can configure it and any other email accounts through the **email+accounts** settings page.

Set Up a Microsoft Account

1. Slide the Start screen to the left and touch  **Settings > email+accounts**.
2. Touch **add an account > Microsoft account** or **Outlook**.
3. Enter the **Email address** and **password** and touch **sign in**. The application will complete the account setup process for you and place an Outlook or Hotmail tile on the Start screen.

Note: Although you do not need a Microsoft account to use your phone, signing in with a Microsoft account is required to get apps through the Store or to use certain features such as Xbox LIVE.

Note: If you have multiple Microsoft accounts and you want to use your Xbox LIVE account on your phone, make sure you sign in with that specific Microsoft account.

Set Up Another Email Account

1. Slide the Start screen to the left and touch  **Settings > email+accounts**.
2. Touch **add an account** and select an account type.
 - **Outlook, Hotmail, Yahoo!® Mail**, or **Google** to set up those specific email account types.
 - **other account** to set up another type of POP or IMAP email account.
3. Enter the **Email address** and **password** and touch **sign in**. The application will retrieve settings and complete the account setup process for you.

Advanced Email Setup

Note: For Microsoft Exchange ActiveSync accounts, contact your company's Exchange Server administrator for required account settings.

1. If you need to enter specific server settings or other advanced setup features, touch **advanced setup** in step 2 above.
2. Enter the **Email address** and **password** and touch **Next**.
3. Touch **Exchange ActiveSync** and enter the **User name**, **Domain**, and **Server** information for the account.
– or –
Touch **Internet email account** and enter the **Incoming email server**, **Account type**, **User name**, and **Outgoing email server** information.
4. Touch **sign in** to sign in to the account.

Access Email Messages

Once you have set up email accounts, you'll see tiles for each account on your Start screen. Whenever new mail comes in, you'll see the number of new messages for an account on its tile.

- Press  and touch an email tile to view your inbox. (If you've removed the tile from the Start screen, touch  and then touch the account name.) To view only unread messages, touch **unread** at the top of the inbox.



Send an Email Message

1. Press  and touch an email tile.
2. Touch  to begin a new message.
3. Enter a contact name or email address in the **To:** field at the top of the screen, or touch  to search for and select a contact.
4. Enter a subject and a message.
 - To attach a photo, touch , and select a photo from the available folders (or touch  and take a new photo to attach).
5. Touch  to send the message.

Social Networking Accounts

You can link your favorite social networking accounts to your Samsung ATIV S Neo.

1. Slide the Start screen to the left and touch  **Settings** > **email+accounts**.

2. Touch add an account and then touch **Facebook**, **Twitter®**, or **LinkedIn®**.
3. If prompted, touch **connect** to allow your social media account to link with your Microsoft account.
4. Enter the Email address and password and touch **sign in** or **Ok, I'll allow it**.

Additional Social Networking Accounts

If you want to add other social networking accounts, you may need to download them from the Windows Phone Store.

1. Press  and touch  **Store**.
2. Browse or search for the app you want to download, for example **Tumblr** or **Skype**.
3. Touch the app and then touch **Install**. Follow the prompts to download and install the app.

Camera & Video

Take a Photo

You can take pictures with your phone's front or back camera.

1. From any screen, press and hold the **Camera Key**.
2. Using the phone's screen as a viewfinder, compose your shot by aiming the camera at the subject. While composing your shot, touch the screen with two fingers and pinch or spread them on the screen to zoom.
3. To take a picture, press the **Camera Key**.
—or—
Tap an area of the screen, to focus on that area and take the picture automatically.

Record Videos

Switch to recording mode, you can record, view, and send videos with your phone's built-in camera.

1. From any screen, press and hold the **Camera Key**, and then tap .
2. To start recording, press the **Camera Key** or tap an area of the screen. Press the **Camera Key** or tap the screen again to stop recording and save the video.

Photo & Video Settings

- From the camera, touch ■■■ to open the settings menu.

View Photos and Videos

The **Photos** Hub lets you review all the photos and videos stored on your phone. You can also view any photos you have available in your SkyDrive or social networking accounts.

- To view the Photos Hub, press  and touch  **Photos**. The Photos Hub flows across four screens:
 - **category**: Locate a photo or video by category, including camera roll, albums, date, and people.
 - **favorites**: Have some special pictures? Add them to Favorites, and they'll be used to personalize your phone.
 - **what's new**: View recent photos from your social media accounts, including photos posted by your Facebook friends and those you follow on Twitter.
 - **apps**: Touch a listed application to manage, share, or edit photos and videos.

- For options, touch an image and touch  (your photos and videos only, not Facebook photos).
 - If the photo is from your Facebook or Windows Live account, touch **save to phone** to save it to a folder on your phone.
 - If the photo is already on your phone, choose from additional options including **share**, **edit**, **delete**, **add to favorites**, **set as lock screen**, **save to SkyDrive**, and **apps**.

Share

1. Press  and touch  **Photos**.
2. Touch a photo or video to view it in full screen.
3. Touch  > **share**.
4. Touch a sharing option including **Messaging**, email accounts, **Facebook**, and more.
5. If prompted, address and compose a message, and then touch .

Synchronize Your Phone with Your Computer

Your Samsung ATIV S Neo makes it easy to synchronize your music, videos, photos, and more from your computer to your phone (or vice versa). First, you'll need to install the Windows Phone app on your computer.

1. On your computer, go to windowsphone.com to download and install the Windows Phone app.
2. Connect your phone to your computer using the included USB cable.
3. Open the Windows Phone app on your computer, and then follow the instructions to sync music, videos, photos, and whatever else you want to sync to your phone.
4. Click **sync** to sync your selected items to your phone.

The **Music+Videos** Hub lets you play your favorite music and videos and easily download or stream millions of songs, podcasts, and videos available through Xbox Music or the Windows Phone Store.

Play Music and Watch Videos Using the Music+Videos Hub

Your phone's entire media collection is available through the Music+Videos Hub.

1. Press  and touch  **Music+Videos**.
2. Slide your finger left or right until you reach the Collection screen. Touch **music**, **videos**, or **podcasts** to access your stored media files.
3. Slide your finger left or right to browse by category.
4. Touch an item to begin playing. Touch  to stop playing. (If you're not viewing the player, press the volume button and touch  at the top of the screen to stop playing.)

Go Online

Find sports, news, and weather. Shop online. On-the-go access lets you browse mobile or desktop versions of your favorite websites.

1. Press  and touch  Internet Explorer.
2. Navigate the Web from the SprintWeb home page, enter Web addresses in the address bar, and more.
 - Touch  for options, including tabbed browsing, recently visited sites, accessing and adding Favorites, pinning a webpage tile to the Start screen, and more.
 - To scroll, slide your finger up or down the page.
 - To zoom in or out, pinch the screen.

***Note:** If you're browsing in widescreen (landscape) mode, you'll need to rotate the phone back to portrait mode to access many of the browser options.*

Games – Xbox LIVE

Your Samsung ATIV S Neo lets you join in and play Xbox LIVE games and other fun games on the go.

Signing Into Xbox LIVE

If you have an Xbox LIVE ID (a Microsoft account associated with your Xbox LIVE gamertag), you can sign in and join the fun on your phone.

1. Press  and touch  **Games**.
2. Swipe your finger across the screen until you see **Xbox**, and then touch **Join Xbox LIVE or sign in**.
3. Touch **sign in** when you see “Windows account required,” and then follow the instructions to sign in or create a new Microsoft account.

***Note:** If you're already signed in to your phone with the Microsoft account you use with your gamertag, you should already be signed in to Xbox.*

Get Games

1. Press  and touch  **Games**.
2. Under **collection**, touch a featured game or touch **get more games** to jump to the Store games section.
 - To sample a game, touch **try**. To buy a game, touch **buy** and confirm your payment method (you'll need a credit card). To install a free game, touch **install**.

Play Games

Once you've installed a game, it appears under **collection** in the Games Hub.

1. Press  and touch  **Games**.
2. Under **collection**, touch the game you want to play.

Windows Phone Store

Downloading Apps and Games From Windows Phone Store

Windows Phone Store gives you a central location to find, purchase, and download new applications, games, and music for your Samsung ATIV S Neo.

1. Press  and touch  **Store**.
2. Touch a category or slide your finger left or right across the screen to browse available content.
 - **Samsung Zone:** View free exclusive applications offered by Samsung for the Samsung ATIV S Neo.
 - **apps:** Browse all apps available through the store by category, top sellers, new, and featured.

- **games:** Browse available games sorted by Top free, New + Rising, Xbox, Best rated, Collections, Picks for you.
 - **music:** Access music available through the Xbox Music Store.
 - **podcasts:** Browse or search available podcasts and subscriptions.
3. When you find an item you want, touch it to see its details.
 - To sample an app, touch **try**. To buy an item, touch **buy** and confirm your payment method (you'll need a credit card). To install a free item, touch **install**.

Sprint As You Go customers: You will need to provide credit card information to purchase and download items from the Store.

Kid's Corner gives you a way to share apps, videos, games, and music with your child without worrying that they might accidentally buy something, delete something important, or send email to your boss.

Set up Kid's Corner

1. Slide the start screen to the left and touch  **Settings** > **kid's corner**.
2. Touch **next** and follow the instructions to choose apps and music, set up a password, and more.
3. When you're done, touch **Finish** to launch Kid's Corner.

Launch Kid's Corner

1. With Kid's Corner turned on ( **Settings** > **kid's corner** > **On**), press the **Power** button twice.
2. From the lock screen, slide left to access Kid's Corner.

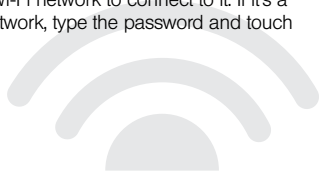
Exit Kid's Corner

1. From Kid's Corner, press the **Power** button twice.
2. From the lock screen, slide the lock screen up and enter your password (if prompted).

Connect to a Wi-Fi Network

When you're in range of an available Wi-Fi network you can use your phone's Wi-Fi feature to access the Internet and other data services.

1. Slide the Start screen to the left and touch  **Settings** > **Wi-Fi**.
2. If it's not already on, touch the **Wi-Fi networking** switch on the right. Your phone will scan for and list available Wi-Fi networks.
3. Touch a Wi-Fi network to connect to it. If it's a secure network, type the password and touch **done**.



Sprint Apps

Access additional exclusive Sprint features right from your phone.

Sprint TV and Movies

The Sprint TV app lets you watch live TV and more on your phone.

1. Slide the Start Screen to the left and touch **Sprint TV**.
2. Read the Terms and Conditions and if you agree, touch **Accept**.
3. Swipe through the screens to select a category, and touch an item to begin watching.

Note: Content availability subject to change. Visit sprintchannels.mobitv.com for details.

Sprint Music Plus

With Sprint Music Plus, you have access to an all-in-one music store and player for full songs, ringtones, and ringback tones.

Get Sprint Music Plus

1. Touch the **Sprint Music Plus** tile on the Start screen.
2. Read the Terms and Conditions and if you agree, touch **Accept**.
3. Touch **go to the store** and then touch **update** or **install**.

Use Sprint Music Plus

1. Touch the **Sprint Music Plus** tile on the Start screen.
2. Swipe from screen to screen to explore your purchasing and listening options.

Using Maps

1. Slide the Start screen to the left and touch



Maps.

- The first time you access Maps, you will be prompted to allow the application to access and use your phone's location information.
2. Use the application options to find your current location, get directions, or search for a location.
 - Touch  to find restaurants, shops, activities, and more near your location.
 - Touch  to see your current position on a map.
 - Touch  and enter a location to get driving or walking directions from your current location.
 - Touch  to search for an address or a place (for example, enter "pizza" in the search field to get a list of pizza places near you).

Scout™ by Telenav is a daily personal navigator that helps you get where you're going. It lets you see and hear turn-by-turn directions and it can provide important, personalized information about traffic and alternate routes.

Set Up Scout

1. Touch  **Scout** on the Start screen.
2. Touch **Allow** to let Scout use your phone's location, and then touch **Continue** to accept the Terms & Conditions.
3. Enter your 10-digit wireless phone number and touch . A 6-digit verification code will be sent to your phone.
4. Enter the verification code and touch .

Use Scout

1. Touch  **Scout** on the Start screen.
2. Follow the onscreen instructions to set up your locations and profile, find nearby locations, get directions, and more.

Sprint Worldwide Wireless Service

With Sprint WorldwideSM Wireless Service, you can make and receive calls, check your email and browse the Web wherever you travel within Sprint's international roaming coverage area.

Activate Sprint Worldwide Service

Before using your phone in global roaming mode, you must activate Sprint Worldwide Service. You can do this online or over the phone.

Activating Online:

- Chat with or email an international support rep by visiting sprint.com/international. Click **Traveling Internationally** under International Services, and then click the **Chat with us** or **Email us** link.

Activating Over the Phone

- Call Sprint Worldwide Customer support at 1-888-226-7212.

International Data Roaming

To use Sprint Worldwide Data Services, you will need to have these services activated on your account.

- To activate, call Sprint Worldwide Customer Support at **1-888-226-7212**.

***Note:** Prior to using your Sprint Worldwide GSM/UMTS Data Services, you must establish and utilize your CDMA data services domestically on the Sprint Network.*

Sprint Worldwide Wireless Service

Turn on Global Roaming Mode

To roam globally, make sure your phone's global roaming options are set.

1. Press  >  **Settings** > **Cellular**.
2. Touch the **Voice roaming options** or **Data roaming options** box and select **domestic + international**.

Getting Help

Please call the following numbers if you need assistance with Sprint Worldwide service.

While in the United States:

- Call 1-888-226-7212.

While traveling outside the United States:

- In GSM mode: touch and hold  and then dial 1-817-698-4199.
- In CDMA mode: enter the international access code and then dial 1-817-698-4199.

For more information about international roaming, visit sprint.com/international.

Tools & Resources: Settings

Explore ways to customize your phone, set permissions, update your phone, and more in the Settings menu.

Accessing Settings

1. Slide the Start screen to the left and touch  **Settings**.

2. Select a feature you want to configure. Settings options include:

- ringtones+sounds
- theme
- email+accounts
- internet sharing
- lock screen
- Wi-Fi
- Bluetooth
- tap+send
- airplane mode
- cellular
- location
- kid's corner
- battery saver
- phone storage
- backup
- date+time
- brightness
- keyboard
- language+region
- ease of access
- speech
- find my phone
- phone update
- network profile update
- company apps
- about
- feedback
- additional call settings
- call blocking
- contacts import
- extra settings
- activate your device
- privacy alert
- SoundAlive

For detailed information about settings, please see the ***User Guide*** at sprint.com/support.

Battery-Saving Tips

Use Battery Saver

1. Slide the Start screen to the left and touch  **Settings** > **battery saver**.
2. Touch the **Battery Saver** switch on the right to turn battery saver on.
 - To select a battery saver level, touch **advanced** when battery saver is on and select an option.

Reduce the Screen Timeout Period

1. Slide the Start screen to the left and touch  **Settings** > **lock screen**.
2. Touch the **Screen time-out** box and select a time period before the screen automatically turns off and locks.

Reduce the Screen Brightness

By default, the screen brightness automatically adjusts to surrounding light conditions. You can manually adjust the brightness to save power.

1. Slide the Start screen to the left and touch  **Settings** > **brightness**.

2. Touch the **Automatically adjust** switch on the right and then touch a brightness level.

Manage Your Phone's Wireless Functions

Disable the data, Wi-Fi, Bluetooth, and location functions of the phone when you're not using them.

1. Slide the Start screen to the left and touch  **Settings**.
2. Touch a wireless function and then touch the the switch (or option box) on the right to turn that service off.
 - Touch **Wi-Fi** and touch the **Wi-Fi networking** switch.
 - Touch **Bluetooth** and touch the **Status** switch.
 - Touch **cellular** and touch the **Data connection** box.
 - Touch **location** and touch the **Location services** switch.

For more useful tips about battery care and safety, see the *User Guide* at sprint.com/support.

Manage Your Account

Online: www.sprint.com

- Make a payment, see your bills, enroll in online billing
- Check minute usage and account balance
- See or modify the details of your Sprint service plan
- Get detailed instructions and download content

From Your Sprint Phone

- Press  and touch  >  >   > **call** to check Minutes, Message, and 3G/4G Data usage.
- Press  and touch  >  >   > **call** to check your account balance or to make a payment.

- Press  and touch  >  >   > **call** to access a summary of your Sprint service plan, upgrade your phone, purchase accessories, access other account services, or get answers to other questions.

From Any Other Phone

- Sprint Customer Service:
Dial 1-888-211-4727
- Business Customer Service:
Dial 1-888-788-4727

Resources

Resources For Your Phone

- This ***Get Started Guide*** to get you up and running.
- **Ready Now** – Visit sprint.com/readynow for additional help to get started on your new phone. You'll find more information on basic setup, activation, maximizing your phone's performance, and personalization. Plus, you can even schedule a personalized one-on-one Ready Now appointment at a Sprint Store near you.
- **Online Support** – For ongoing help over the life of your phone, visit sprint.com/support to find videos, tutorials, troubleshooting tips, and the complete User Guide for your Samsung ATIV S Neo.
- **Community** – Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

At Sprint, environmental responsibility is more than talk. We're continuously working to reduce our carbon footprint and decrease our use of natural resources.

So where is my *User Guide*?

We took the full printed user guide out of the box and put it, along with expanded support resources, online for you. Less paper, more and better information. Just visit sprint.com/support from any computer to access your complete user guide and the rest of our support materials.

What else has Sprint been doing?

Plenty. To find out just what we've been up to, use your phone to scan the QR code below or visit sprint.com/green for more information.



To scan the code, download and install a QR code reader from the Windows Phone Store, launch the reader, and aim your phone's camera at the image.



This guide is printed with soy inks and contains 30% post consumer paper.

Survey

We are interested in your initial impressions of this new Sprint phone.

Within two weeks of your phone purchase, please go to the website <http://labs.sprint.com/sprintphonesurvey> to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. See sprint.com/coverage for more details.

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Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, slide the Start screen to the left and touch  **Settings > location > On.** These settings for the use of location information can be turned on and off. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.

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