

# USER GUIDE



More mobile than you're used to.



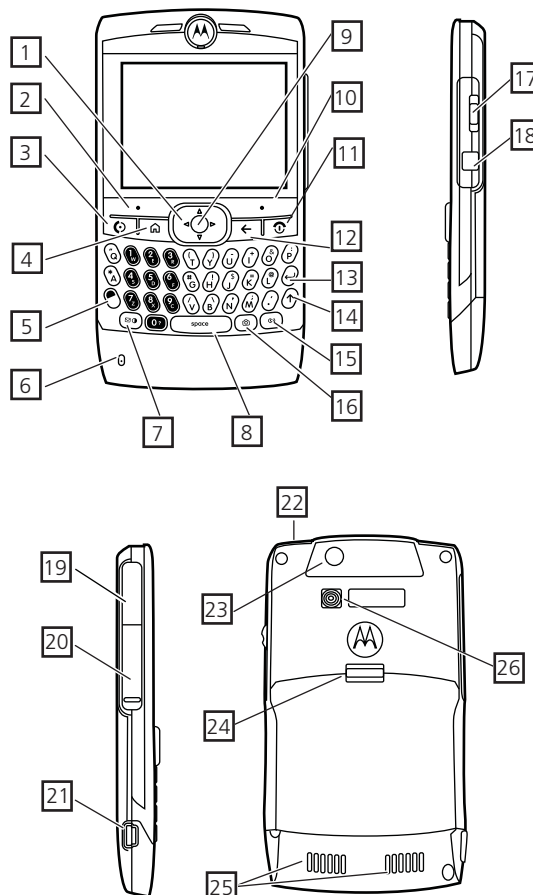
amp'd mobile™

ampd.com

# 1 | WELCOME

Introducing your new **MOTO Q™** Amp'd Edition CDMA wireless phone! You can check and write e-mail, use the QWERTY keyboard for entering text, and use it with Bluetooth® Enabled headsets. Here's a quick anatomy lesson.

- 1 **Navigation Key** Move through menus.
- 2 **Left Soft Key**
- 3 **Call/Answer Key** Make & answer calls.
- 4 **Home Key**
- 5 **ALT Key**
- 6 **Microphone**
- 7 **Message/Display Off Key**
- 8 **Space Key**
- 9 **Center Key** Select menu items.
- 10 **Right Soft Key**
- 11 **Power/End Key** Turn phone on & off, and end calls.
- 12 **Back Key**
- 13 **Enter Key**
- 14 **Caps Key**
- 15 **Speakerphone/Voice Recognition Key**
- 16 **Camera Key**
- 17 **Thumb Wheel**
- 18 **Undo/Back Key**
- 19 **Infrared Port**
- 20 **Memory Card Door**
- 21 **Mini USB Port** Charge & connect phone accessories.
- 22 **2.5mm Headset Jack**
- 23 **Camera Lens**
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- 25 **Speakers**
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Motorola, Inc.

Consumer Advocacy Office

1307 East Algonquin Road

Schaumburg, IL 60196

[www.hellomoto.com](http://www.hellomoto.com)

1-800-331-6456 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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CAUTION: Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

Manual Number: 6809509A43-B



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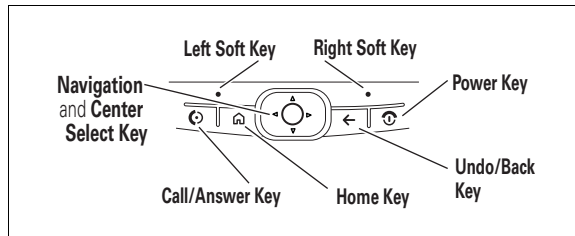
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## 2 | GETTING STARTED

**Caution:** Before using the phone for the first time, read the important safety and legal information in the separate legal guide included in the box.

### About This Guide

This guide shows how to locate a menu feature. Press the left and right soft keys to select screen menus and options. Use the **Navigation** key (◂◃) to scroll and highlight menu features. Press the **Select** key (◂◃) to select items.



Press **Start > Call History > [Incoming Call]**.

This example shows that, from the main or home screen of the phone, you press the left soft key to open the Start menu and then use the thumb wheel to scroll to **Call History** then highlight and select an incoming (☎) call.

### Optional Features



This label identifies an optional network or subscription-dependent feature that may not be offered by all service providers in all geographical areas. Contact your service provider for more information.

### Optional Accessories



This label identifies a feature that requires an optional Motorola Original™ accessory.

### Getting Help

For in-device help while using your phone, press **Start > Help and QuickStart** (ⓘ).

For more ways to get help, see “Additional Information” on page 9.

### Battery Tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

- Always use Motorola Original batteries and battery chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.
- New batteries or batteries stored for a long time may take more time to charge.
- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.
- Contact your local recycling center for proper battery disposal.

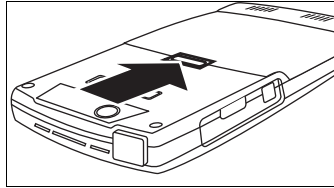
**Warning:** Never dispose of batteries in a fire because they may explode.



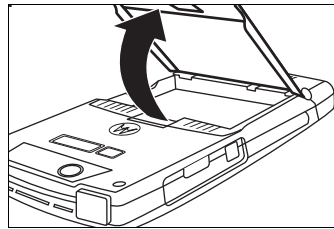
## Installing the Battery

Your phone uses only Motorola Original batteries and accessories.

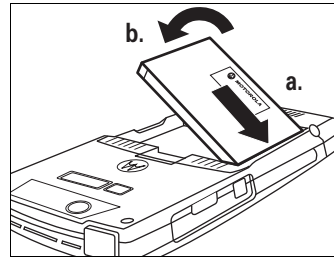
1. Press the battery door latch.



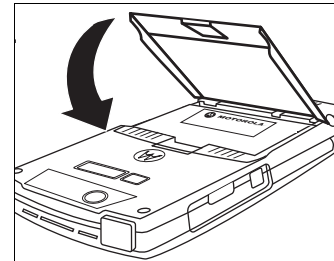
2. Lift the battery door up and remove it.



3. Insert the battery as shown.

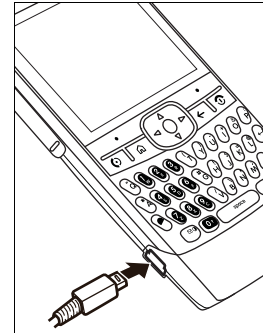


4. Replace the battery door.



## Charging the Battery

New batteries are not fully charged. You can charge your battery by connecting the power supply to your phone's mini-USB port and plugging it into a wall outlet. Your phone displays a full battery icon or **Charge Complete** when finished.



Your battery will perform best after you have fully charged it and completely drained it (by using it) a few times.

**Tip:** You can safely leave the charger connected to your phone after charging is complete. This will **not** damage the battery.

### Notes:

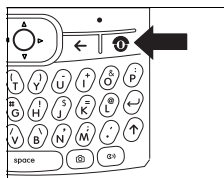
- If your battery is completely drained, you cannot charge it by using the USB cable plugged into the computer (this connection only maintains the current battery level). Use a wall charger or car charger to recharge the battery. Some computer USB ports provide a higher current than others and will provide more rapid charging.
- The mini-USB port does not support headphones. You must use 2.5mm headphones or a Bluetooth stereo headset.



## Turning Your Phone On & Off

To turn on your phone, press and hold  until the display turns on.

To turn off your phone, press and hold  for three seconds.



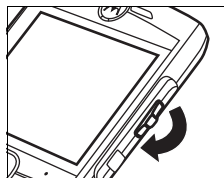
## Activating Your Phone

Before you use your phone, you must activate it.

1. Turn your phone on.
2. Dial \*22890 and press .

## Using the Thumb Wheel

To display a list of options on the home screen, use the thumb wheel to scroll through the menu.



## Carrying Your Phone

Carry your phone in an approved holster or case so that you do not damage it by placing it in your pocket, purse, or bag.

## Viewing Your Phone Number

To view your phone number, press **Start > Settings > More... > More... > More... > Phone Settings > My Telephone Number**.

## Making a Call

From the home screen, enter a phone number and press  to make a call.

To learn how to use voice dialing, see page 38.

## Answering a Call

When your phone rings and/or vibrates, press  or **Accept** (left soft key) to answer. To “hang up,” press .

- If you are busy when a call comes in, press **Ignore** to send the call directly to voicemail.
- If you are on a call and receive another call, you can choose to **Answer** the second call or **Wait**. If you answer the second call, the first call is put on hold and the second is active. If you choose **Wait**, the second call is sent to voicemail.
- To switch between the two active calls, press .

## Setting Up Voicemail

To set up your new voicemail, press and hold the 7 key or dial \*86. If you hear your recorded greeting, press #. Use the voice prompts to set up your account.

To access your voicemail box, press and hold the 7 key or dial \*86. If you are calling from another phone, dial your cell phone number. When you hear your recorded greeting, press the # key.

## Transferring Your Number

**Note:** Make sure you have already activated your phone by dialing \*22890.

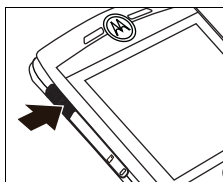
To transfer your number from another phone, contact the Amp'd Customer Care Center at 1-866-811-0091. Before you call, have this information ready:

- The ESN from your old mobile phone which is located behind the battery.
- Your account number from your previous service provider.

The transfer process may take up to 24 hours.

## Using the Infrared Port

Use the infrared port to synchronize and exchange files with a computer or other infrared capable device. For more information about synchronizing your phone, see "Synchronizing Your Phone" on page 16.



You can use Bluetooth or USB cable to transfer data. For Bluetooth transfer information, see page 28. For data transfer using USB cable and ActiveSync®, see page 16.

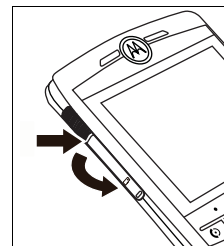
## Inserting a Memory Card

A memory card is included with your phone. You can use the removable miniSD memory card to store multimedia content (such as music, pictures, videos).

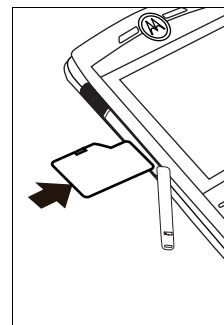
**Caution:** Do not remove your memory card while your phone is using or writing files on it.

To insert a miniSD memory card:

1. *Open the memory slot cover by putting your fingernail on bottom ridge of infrared port and scraping the rubber cover downward.*



2. *Insert memory card with the contacts facing down, into the exposed memory slot. Make sure the card clicks into place.*



3. *Place memory card cover back in place and push to close.*

**Caution:** Don't bend or scratch your memory card. Keep it away from static electricity, water, and dirt.

**Tip:** Move media files (pictures, videos, music) to a memory card as often as possible to save storage space on your phone.



## Getting Software Updates

Motorola Software Update is an easy and convenient way to update your phone to the latest available software. Access the tool and check for updates at <http://www.hellomoto.com/update>.

## Upgrading Amp'd Live

1. Press the center select key (•) to enter *Amp'd Live*.
2. Scroll to **Tips & Upgrades** and select **New Amp'd Live**.
3. Select **Buy Now**—you will not be charged—and follow the prompts.

## Additional Information

Need additional assistance or more documentation?

### MOTO Q Support Website

[www.motorola.com/support/Q](http://www.motorola.com/support/Q)

### Motorola Customer Support Center

You can also contact the Motorola Customer Support Center at 1-800-657-7576 (United States and Canada) or 1-888-390-6456 (TTY/TDD United States for hearing impaired).

### Amp'd Mobile Downloads

For additional handset information and downloads, visit: [www.ampd.com](http://www.ampd.com)

### Microsoft® Windows Mobile Websites

- **Windows Smartphone Support**—  
[www.microsoft.com/windowsmobile/smartphone/default.aspx](http://www.microsoft.com/windowsmobile/smartphone/default.aspx)
- **Virtual Private Network and ActiveSync** —  
<http://download.microsoft.com/download/1/c/5/1c541c3d-c8c7-4899-81fd-1b8e9bac09ed/readme.doc>



### 3 | HIGHLIGHT FEATURES

You can do much more with your phone than make and receive calls!

#### Amp'd Live™

Amp'd Live is a whole new world of mobile entertainment. In addition to hot phone features like messaging and photo and video camera, you can now:

- watch your favorite videos and TV clips
- play your favorite 3D multiplayer games
- download your favorite music, the hottest ring tones, wallpapers, and more

#### How to Start

Ready to get started? Just select the Amp'd Live icon from the home screen or press **Start > Amp'd Live** on your phone.

#### What Can You Do?

The Amp'd Live menu is set up by topic, so finding the things you like couldn't be easier.

#### What's Hot

Just like the real world, the Amp'd Live world is dynamic. New music videos, songs, ring tones, and other cool stuff are released all the time. Think of **What's Hot** as the new-release and hottest-picks corner of Amp'd Live. Check it often to stay up-to-date.

In **What's Hot** you'll find:

- **Daily Video**—Catch new video releases and other must-see flicks.
- **Hot Bundles**—Get specially selected combinations for hot ring tones and wallpapers.
- **Artist Features**—Check here for new releases from your favorite artists.

- **Cutting-Edge Gear**—Find the hottest accessories for your phone (coming soon).
- **Sizzling Apps**—Stay ahead of the curve with the most popular games and applications.

#### TV and Radio

Watch TV right on your phone. You'll find your favorite channels from MTV, VH1, E!, Fox Sports, Comedy Central, ABC, E!, Discovery, A&E, Style Network and more.

Listen to Radio on your phone. You'll find Deep Indie, The Joint, MTV Radio and more.

#### Music

With an Amp'd Mobile™ phone and Amp'd Live, you have both the music player *and* a music store right in the palm of your hand. Browse the store, then buy and play your favorite downloads anywhere. And, with Amp'd Live, you can check out music videos, news, live broadcasts, and even never-before-seen exclusives.

- **Music, Video, Ring Tones**—From old-school classics to today's Top 10 charts, tons of songs, videos, and ring tones are ready to be downloaded, anytime, anywhere.
- **Finding Music**—Search for a song or music video by artist, title, or genre.
- **Performances**—Watch the hottest performances from the best in music television.
- **Live Events**—See what your favorite band does backstage or what the hottest artists are up to in the studio. Check out exclusive behind-the-scenes sneak peeks and concerts—streamed live to your phone.



## Tones & Graphics

You can do so much more than just change ring tones to make your phone reflect your own personality.

- **Ring Tones**—Choose from tons of choices in our huge music library.
- **Wallpaper**—Change the background image on your phone. Choose from a massive selection that includes your favorite artists, and more.

## Sports

Sports fans rejoice! Checking the final score is a snap with an Amp'd Mobile phone. Get your sports news from the most reliable sources. Keep up on all your favorites, including football, baseball, basketball, hockey, fighting, and auto racing, and don't forget to check out the sports high rollers room.

- **ESPN**—Catch highlights, analysis, breaking news, and more. Get ESPN anytime, anywhere.
- **FOX Sports**—Get news from around the leagues, scores, schedules, standings, and betting odds. *FOX Sports Mobile* is your sports lifeline.
- **Pro Leagues**—Stay on top of your favorite teams with our MLB, NBA, NHL, and NFL channels.
- **Fights**—Watch your favorite brawlers battle it out Live in the *Ultimate Fighting Championship*.
- **Racing**—Keep the adrenaline pumping with Import Tuner, Supercross, Speed and more.
- **Action Sports**—View Wave Watch (Surf Cams), FUEL TV, and mobile versions of *Snowboarding*, *Surfer*, *Surfing*, *Skateboarder*, *Bike*, and *Powder* magazines.

- **Fantasy & Gaming**—Fantasy sports go mobile. Check out player profiles, news, injury reports, LIVE stats, and more—anytime, anywhere.
- **Danny Sheridan Odds**—Get the spread on your favorite games and mock-ups from acclaimed sports analyst and *USA Today* laminator Danny Sheridan.

## Entertainment

Turn your phone into your own portable media center! On Amp'd Live, you'll find videos, the best of network and cable TV, cool Web sites, your favorite entertainment rags, comics, and even live broadcasts. Check out the channels you now have at your fingertips:

- **Viral Videos**—Feed your appetite for humor with Break.com, College Humor, and more.
- **Movies**—Check out the latest movie trailers and film reviews at RottenTomatoes.com.
- **TV**—Get all your favorite TV shows right on your phone. You'll find popular shows from ABC, E!, NBC, Cartoon Network's *Adult Swim*, the WB, MTV, VH1, CMT, Comedy Central, SPIKE TV, LOGO, and more.
- **Internet**—This is your direct connection to the internet. Access AOL, MSN, Yahoo!, The Smoking Gun, eBay Mobile, Impacters, and all your favorite Web portals.
- **Entertainment News**—With access to *MTV News*, *E! News Daily*, *Extra*, *The Daily Show with John Stewart*, *The Onion*, and more, you'll stay up to date on the latest celebrity news, gossip, and satire.
- **Stand Up**—Need a laugh? You'll find *Comedy Time*, *America's Best Mobile Fix*, and *Just For Laughs*.



- **Animation**—Enter the whacky worlds of Scooby Doo, Hanna-Barbera, DC Comics, Looney Tunes and more. Remember, you're never too old to watch cartoons.
- **The Vault**—Find all of your favorite uncensored adult brands in our password-protected Vault.

## Games

Down time is now gaming time. From 3D action and sports games to arcade classics and mind-boggling puzzles, you'll find dozens of ways to entertain yourself.

- **Games Connect**—Meet, interact, and compete with other online gaming subscribers worldwide.
- **Action**—Get *Prince of Persia*, *Tom Clancy's Splinter Cell*, *Rainbow Six*, *Brothers in Arms*, *King Kong*, *Independence Day*, and many more—all in 3D.
- **Sports**—When you're not playing Amp'd Mobile exclusives like *Snowboarding Travis Rice 3D* and *Asphalt: Urban GT 3D*, you can download *3D Need for Speed: Most Wanted*, *Tony Hawk Underground 3D*, or *3D Madden 2006*, to name just a few.
- **Arcade**—Go old-school with classics like *Snood 2*, *Pitfall: Glacier and Jungle*, *Joust 2*, and *Defender 2*.
- **Strategy**—Strain your brain with *Donald Trump's Real Estate Tycoon*, *3D Pool*, *Backgammon*, *Ethel*, *Chess*, *Cribbage*, *Reverse*, and *Mahjong*.
- **Puzzles**—Play *TV Guide Crosswords*, *Trivia*, *Word Search*, *Cryptogram*, *HangMan*, *Microliters*, and more.

- **Lifestyle**—Enjoy *3D Pet Care (Tam a got chi)*, *Busting Bar Trivia*, *Stack-Sum*, *Diva Dee Dancing*, *Mahjong Puzzle*, *Breakout Bears*, *Message in a Garden*, and *Bubble Ducky*.
- **Casino**—Coming soon... *Blackjack*, *Poker*, *Roulette*, *Video Poker*, *Video Slots*, *Hill*, *Virtual Resurfacing*, *Keno*, and *Bingo*.

## News & Lifestyle

Use Amp'd Live to keep up to date with daily news, weather, traffic, and more—everything you need to stay in the know.

- **News & Info**—Get the latest breaking headlines from trusted sources like NBC News and *The New York Times*.
- **Find It**—Need directions? Impacters will get you there. If you're looking for weather and traffic information, there are Accu-Weather and Rand McNally. And for restaurant and movie information, check out *Vindigo City Guide* and *Movie Goer*.
- **Dating**—Get your heart pounding with *HurryDate*.
- **Health & Fitness**—Keep in shape with exercise routines and healthy recipes from *Wireless Workouts* and *Food Network*.
- **Culture**—Exclusive videos from *FHM*, *Motek*, and *VIBE*, as well as top content from other leading magazines.



## How to Find Stuff

You have two ways to find stuff in Amp'd Live:

- browse by category
- search for a specific item

### Browsing Amp'd Live

As you explore the Amp'd Live universe, you'll notice that it's pretty easy to get around. Here's how it works:

1. Press the center select key (•◀▶•) to enter Amp'd Live.
2. Select an item from the **Category** list.  
*Depending on the item, there may be multiple pages of choices.*

### Searching Amp'd Live

If you know exactly what you want to find, use **Search**:

1. Press the center select key (•◀▶•) to enter Amp'd Live.
2. Press the left soft key, then select **Search**.
3. Select one of the three available drop down menus (Type, Category, or Keyword).
4. Select the **Category** box, and choose the category that you wish to search for your content.
5. Enter a description of the item.
6. Press **Search**.

If you don't find what you want the first time, don't give up. Try again, using a different item description or category.

## Decode the Ratings

Whether you're looking for adult content or something less racy, all Amp'd Live items have a rating decal to help you choose correctly.

| Rating                                     | Description                                                                                                                                         |
|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| AA                                         | <b>All Audiences</b> —Grandma won't be offended.                                                                                                    |
| GC                                         | <b>General Content</b> —May contain mild language, violence, comic mischief, and/or suggestive themes.                                              |
| MC                                         | <b>Mature Content</b> —May contain strong language, depictions of violence, sex, and/or substance abuse.                                            |
| AO                                         | <b>18+ Adult Only</b> —May contain uncensored depictions of violence, nudity, or sex.                                                               |
| Parental Advisory<br>—<br>Explicit Content | Recordings identified with this warning contain strong language or depictions of violence, sex, or substance abuse. Parental discretion is advised. |

## Making Purchases

### Try Before You Buy

The Amp'd Mobile **Preview** feature lets you sample any of our items before you buy. Here is how it works:

1. Press the center select key (◉) to enter Amp'd Live.
2. Find an item you want to try.
3. Select **Preview** to check out the item. If you pick a bundle, you can preview each item in the bundle.
4. If you want to purchase the item, select **Buy**.

**-or-**

*If you don't want to purchase the item, or if you want to check out some other choices before you decide, press **Back** and continue looking.*

### Buy Stuff

Amp'd Live offers a variety of ways for you to load up on entertainment. Mix and match to create your own blend of permanent and temporary ownership.

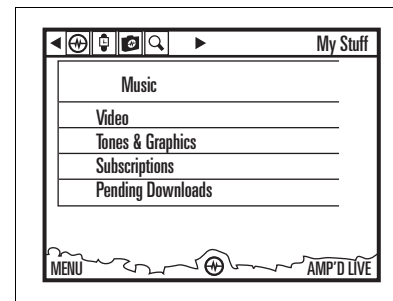
- **Own It (Download)** puts a copy of the item on your phone so you can view or play it whenever you want, forever. Copy protection laws still apply, so you may not be able to send the item to your friends.
- **Buy Access (Subscription)** gives you unlimited access to the item during your subscription period. Subscriptions are billed monthly and are great for sampling a variety of items. Just remember that the subscription items change all the time (like an e-fine or a premium TV channel), so you find something you *must* have, you should buy that item and download it permanently.
- **On Demand (Streaming)** plays the entire item on your phone, but only one time. It's just like pay-per-view from your cable or satellite TV service.

**Note:** If a download is interrupted, you will not be charged for the item. You can always go back and purchase the item again.

### Enjoy Your Stuff

After you download or subscribe to items, go to **My Stuff** to play your music, videos, browse through purchased ringtones and wallpapers, enjoy your subscriptions, and look for any pending downloads.

From the home screen, select the My Stuff icon (📁).



### My Stuff Icon Bar

On the My Stuff screen, the icon bar across the top of the screen lets you get to your stuff quickly! Now, you are a key press away from accessing pending downloads, search function, and getting right back to the action.

If you have a prepaid phone, in Amp'd Live, you also have a "My account" icon that gives you access to your Power Meter, so you can check balances, add credit, and manage your account. Just press Left or Right on the D-pad and select from the available icons.



## Personalize Tones & Graphics

Personalize your phone by setting its ringtone, wallpaper, and screen saver:

1. On the *My Stuff* screen, select **Tones & Graphics**.
2. Select an item you want to personalize.
3. Select the item you want to use.
4. Press the center select key (•◄•) to preview your changes.

**Tip:** To stop a preview before it completes, press **OK**.

5. When you're finished, press **Assign**.

## Access Your Subscriptions

To view or play something to which you've subscribed:

1. On the *My Stuff* screen, select **Subscription**.
2. Select the subscription you want to view or play.
3. Select the item you want to use and press the center select key (•◄•).

## Cancel a Subscription

You can cancel a subscription directly from your phone or by going to [www.ampd.com](http://www.ampd.com). To cancel from your phone:

1. On the *My Stuff* screen, select **Subscription**.
2. Select the subscription you want to cancel.
3. Select **Menu**.
4. Select **Unsubscribe**.
5. Press the center select key (•◄•) to confirm the cancellation.

## Get Help Online

To get help online, go to [www.ampd.com](http://www.ampd.com) and select **Customer Care** at the bottom of the page.

## Customer Care

To reach an Amp'd Mobile Customer Care representative, call 1-866-811-0091, or dial 611 from your Amp'd Mobile phone. Otherwise, go to [www.ampd.com](http://www.ampd.com).



## Synchronizing Your Phone

You can synchronize the information on your phone with the information on your computer either over the air (OTA) or by using a cable.

### Synchronizing Over the Air

To sync your phone over the air, you must sync it directly with a Microsoft Information Server or Microsoft Exchange Server 2003. For more information, see page 9 and the MOTO Q Support website at: <http://www.motorola.com/support/Q> or contact your system administrator.

**Note:** If you are out of network coverage, and your phone tries to sync three times without finding a network, your synchronization settings automatically revert to manual synchronization. To set your synchronization schedule back to the desired frequency, reset the **Schedule** option in the ActiveSync settings. (On the Home screen, press **Start > ActiveSync > Menu > Schedule**).

### Synchronizing With a Computer

**Note:** For information about connections (Bluetooth, VPN, or web browser), see page 52.

You can use Microsoft ActiveSync version 4.1 or later to synchronize information between your phone and computer. ActiveSync compares your phone's contact information, calendar appointments, e-mail messages, and media files to those on your computer and then updates to the most recent information.

## Installing & Setting Up ActiveSync

To synchronize your phone with a computer, you must install Microsoft ActiveSync software on your computer. If you do not have a CD-ROM, you can download the latest ActiveSync software from the Microsoft Windows Mobile website: <http://www.microsoft.com/windowsmobile>.

**Caution:** Before installing the software, check the requirements for your computer and operating system with the CD-ROM sleeve or Microsoft Mobile Phone website: <http://www.microsoft.com/windowsmobile>.

1. *Install ActiveSync on your computer.*
2. *After setup completes, connect your phone to the computer.*  
*The phone drivers are installed on your computer and then the Sync Setup Wizard automatically starts.*
3. *Follow the instructions on the screen to complete the wizard.*

**Note:** You can configure an Exchange Server connection to synchronize directly with Exchange Server and Outlook e-mail clients. The Sync Setup Wizard will prompt you for the name of the Exchange Server, your user name, password, and domain name. If you don't have this information available, contact your system administrator or see Additional Information on page 9 and the MOTO Q Support website: <http://www.motorola.com/support/Q>.

When you finish the wizard, ActiveSync automatically starts to synchronize with your phone. After synchronization completes, you can disconnect your phone from your computer.

**Note:** You may need to restart your computer.

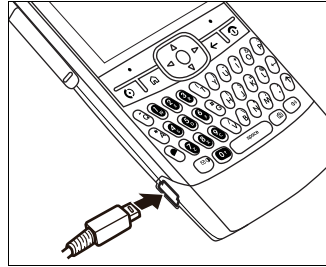


## Synchronizing Via a Cable Connection



After you install ActiveSync on your computer, you can connect your phone and sync.

1. Turn on the phone.



2. Connect your phone to your computer using a USB cable.

**Note:** For more information, see the ActiveSync Help on your computer, the Microsoft Web Site for ActiveSync or the MOTO Q Support web site at <http://www.motorola.com/support/Q>.

## Synchronizing Via Bluetooth

After you install ActiveSync on your computer, you can connect your phone and sync via Bluetooth.

**Note:** To use this feature, your computer must be equipped with Bluetooth or a Bluetooth computer adaptor accessory.

1. On your computer, use the ActiveSync online help to configure Bluetooth to support ActiveSync.
2. Turn on your phone.
3. On your phone, verify that Bluetooth is turned on (Press **Start > Bluetooth > Bluetooth Manager > Settings**. Toggle **Status** to **Bluetooth On**).
4. Press **Start > ActiveSync**.
5. Select **Menu > Connect via Bluetooth**. Ensure that the phone and computer are within close range.

6. If this is the first time you have connected to this computer via Bluetooth, you must complete the Bluetooth wizard on the phone and set up a Bluetooth partnership with the computer before synchronizing.

7. Select **Sync**.

8. When finished, select **Menu > Disconnect Bluetooth**.

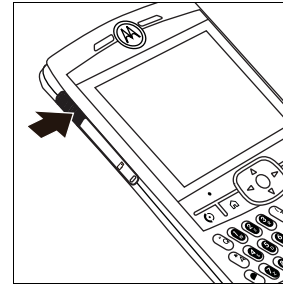
**Tip:** To preserve battery power on your phone, turn off Bluetooth (see page 28).

## Synchronizing Via Infrared

After you install ActiveSync on your computer, you can connect your phone and sync via infrared (IR).

**Note:** To use this feature, your computer must have IR capability.

1. On your computer, use the ActiveSync online help to set up your computer to receive IR signals.
2. Turn on your phone.
3. On your phone, verify that IR is turned on (Press **Start > Settings > Connections > Beam** and select **Receive incoming beams**).
4. Line up the IR port on your phone and computer so that they are unobstructed and within close range.
5. Press **Start > ActiveSync**.
6. Select **Menu > Connect via IR**.
7. Select **Sync**.



## E-mailing & Messaging

You can set up e-mail with Microsoft Exchange Server 2003. Contact your system administrator to set this up or see page “Setting Up Exchange Server E-mail” on page 19 or the MOTO Q Support website: <http://www.motorola.com/support/Q>.

### Setting Up E-mail



You can set up e-mail on your phone either automatically or manually. If you have a Hotmail or Pocket MSN account, see “Setting Up Hotmail E-mail” on page 19.

### Setting Up Automatic E-mail



Some e-mail providers support automatic e-mail set up. Have your e-mail address, username, and password ready and:

1. Press **Start > Messaging > Outlook E-mail**.
2. Select **Menu > Options > New Account**.
3. At **Your name**, enter your display name for e-mail messages.
4. At **E-mail address**, enter the e-mail address for this account.
5. Select **Attempt to obtain e-mail settings from the Internet** and select **Next**.

If the account sets up successfully, you will be prompted to send and receive e-mail. If not, you must click **Next** to see the next section.

## Manually Setting Up E-mail



If you tried to set up your account automatically and were prompted for detailed e-mail settings, call your e-mail (internet) service provider for additional information. To perform the setup, you need the following information:

- Domain name
- Server type (POP3 or IMAP4)
- Account name
- Incoming mail server (POP3 or IMAP4)
- Secure Sockets Layer (SSL) connection requirements
- Outgoing mail server (SMTP)

1. Press **Start > Messaging > Outlook E-mail**.
2. Select **Menu > Options > New Account**.
3. At **Your name**, enter your display name for e-mail messages.
4. At **E-mail address**, enter the e-mail address for this account.
5. Select **Next**.
6. Enter the information from the e-mail (Internet) service provider as appropriate until setup is complete, and click **Finish**.

**Caution:** If you save your password and then lose your phone, anyone who finds your phone can gain access to your e-mail.

## Setting Up Exchange Server E-mail



If you do not have specific Exchange Server information, contact your system administrator to set up your phone, otherwise, use these steps:

1. Press **Start > ActiveSync**.
  2. Press **Menu > Configure Server**.
  3. At **Server Address**, enter the exchange server address. (You might need to check if this server requires an encrypted (SSL) connection.)
  4. Press **Next**.
  5. At **User Name**, enter your user name for the e-mail account.
  6. At **Password**, enter the password for the account.
  7. If you want to save your password, so you don't have to enter it again, select the check box to **Save Password**.
- Caution:** If you save your password, anyone who finds your phone can read your e-mail.
8. Select **Next**.
  9. At **Domain**, enter the server's domain name (if necessary).
  10. Press **Next**.
  11. Choose the data to synchronize. You can select *Contacts, Calendar, E-mail, and Tasks*.
  12. Press **Finish**.
  13. Press **Sync** to synchronize your phone with the Exchange server.

**Note:** If you don't have all of the information for these steps, contact your company's system administrator to set up your phone or the MOTO Q Support website at: <http://www.motorola.com/support/Q>.

This device uses the enhanced version of Microsoft Windows Mobile 2005 known as Mobile Security Feature Pack (MSFP).

This enhanced version supports a type of over-the-air communication with your corporate e-mail servers known as "IP-PUSH".

IP-PUSH will keep your Moto Q and corporate mailbox synchronized at all times with absolutely minimal delays. It will do this for e-mail, calendar entries, contacts, and tasks.

To benefit from the enhanced capabilities of IP-PUSH you will need to consult your corporate IT staff. IP-PUSH may require some set-up and adjustments to your corporate technical infrastructure. Another name for MSFP is Adaptation Kit Update-2 (AKU2).

## Setting Up Hotmail E-mail



If you use the Hotmail or MSN e-mail services, have your e-mail address, and password ready and:

1. Press **Start > Pocket MSN**.
2. Select **MSN Hotmail**.
3. At **E-mail address**, enter the e-mail address for your account.
4. At **Password**, enter the password for the account.
5. Select **Sign In**.

If the Hotmail account sets up correctly, your e-mail files and account folders will be synchronized with your phone.

**Tip:** After you set up your Hotmail e-mail account, you won't need to do it again.



## Operator Hosted E-mail

If you have Operator Hosted E-mail, contact your operator, or access their web site to get information about their hosted e-mail solution and its compatibility with Windows Mobile® 5.0 enabled devices.

## Receiving & Reading Messages



When you receive a message, your phone plays an alert and displays **New Message** with a message indicator .

To check your e-mail:

1. Press **Start > Messaging**.
2. Select the account to send and receive messages and press **Menu > Send/Receive**.

*The phone connects to your Internet e-mail server and sends and receives your messages.*

*To stop this process, press **Menu > Stop Send/Receive**.*

### Tips:

- If you do not see a list of messages, press **Menu > Folders > Inbox**. To return to the Folder list, press **←**.
- To open the next message in the list from within an open message, press the navigation key  to the right; to open the previous message in the list, press the navigation key  to the left.
- You can send, read, and receive PDF, Microsoft Word, Excel, and PowerPoint files via e-mail. Use ActiveSync to transfer these files to your computer for editing.

## Message Options

Use these quick steps from the Inbox with a message selected or when viewing a message:

| Message Option        | Steps                                                                                 |
|-----------------------|---------------------------------------------------------------------------------------|
| Delete                | Press <b>Menu &gt; Delete</b> .                                                       |
| Reply                 | Press <b>Menu &gt; Reply or Reply All</b> . Enter the message and press <b>Send</b> . |
| Forward               | Press <b>Menu &gt; Forward</b> . Enter the message and press <b>Send</b> .            |
| Create a contact card | Press <b>Menu &gt; Save to Contacts</b> .                                             |

## Sending a Message



You can send SMS text messages and e-mail messages that contain pictures, animations, sounds, videos, PDFs, compressed files, word processing and spreadsheet files:

To send a message:

1. Press **Start > Messaging > Text Messages or E-mail Account**.
2. Press **New**.
3. For e-mail, in **To**, **Cc**, and/or **Bcc**, enter e-mail addresses. Insert a semicolon (;) between multiple numbers or addresses.

*For text messages, enter contact telephone number.*

*You can quickly enter phone numbers or e-mail addresses from your contact cards. In **To**, press **Enter** () and select a recipient from the list. Then select the recipient's phone number or e-mail address.*

4. Use the keypad to compose a message.
5. Press **Send**.

*In an e-mail you can insert a picture, voice note or file in the message, on the message area press **Menu > Insert > Picture or Voice Note or File**.*

*If you select to insert a voice note into the message, you will also need to record it. Press **Record** and start speaking into the phone's microphone. When finished speaking, press **Stop** and then **Done**.*

To set the priority for an e-mail message, press **Menu > Message Options**.

To cancel a message, press **Menu > Cancel Message**.

## Using Global Address Look Up



You can view a global address list (GAL) on the Exchange Server on your phone. This means you can find a contact's phone number or e-mail without having to store the information directly to your phone.

**Note:** You can view GAL information only during a data transfer session; the entire GAL cannot be stored for viewing offline.

GAL Lookup can be found from Contacts and Contact Chooser. Contact Chooser is found in Messaging, Phone, Calendar and Speed Dial.

Here's how to use GAL to search for a contact:

1. Press **Start > Contacts**.
2. In the contact list, press **Menu > Find Online**.
3. Scroll through the list of entries displayed. When you locate your contact, press the **Call/Answer** key () to make a call.

*Although the entire GAL cannot be stored on your phone, after the contact is found, you can add the single contact to your contact list.*

**Note:** You can also send a message, SMS or e-mail to a contact that you have found by using GAL. In a new message or e-mail, press **Menu > Find Online**. When you locate the contact to send a message, highlight and select it. The e-mail information is populated into the **To:** Field.

## Messaging Quick Reference



Make sure you have an e-mail provider and the following account information: ISP settings, protocols, user ID, password, and sending and receiving host information. Otherwise, these features might not work.

| Option                 | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Send a text message    | <b>Start &gt; Messaging &gt; Text Messages &gt; New</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Create and send e-mail | <p><b>Start &gt; Messaging &gt; Outlook E-mail &gt; E-mail Account &gt; New</b></p> <p>You must set up your e-mail before you can send a message (see page 18).</p> <p>To add a picture, voice note, or file in an e-mail message, in the message area, press <b>Menu &gt; Insert &gt; Picture or Voice Note or File</b>.</p> <p>You can save a draft of a message to finish and send later. Press <b>Menu &gt; Save to Drafts</b>. A draft of the message is stored in the Drafts folder of the account you are in.</p> |



## Enjoy Your Music

After you download a song or start a music subscription, use the Media Player to play your music.

You can select any of the following methods to play your music:

## Pick Songs

1. Go to **My Stuff**.
2. Select **Music**.
3. *Select the method you want to use to play your songs (see the following table).*

| Option   | Description                                                                                                                                                                                                                |
|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Shuffle  | Play all songs on your phone in random sequence.                                                                                                                                                                           |
| Artist   | Display an alphabetical list of artists whose songs are on your phone. You can select the artist you want to hear. After you select the artist, you can play all songs by that artist, a specific album, or a single song. |
| Album    | Display an alphabetical list of the albums on your phone. Just select the album you want to hear. You can then play all songs on the album or a specific song.                                                             |
| Song     | Display an alphabetical list of all songs on your phone. Select the songs you want to play.                                                                                                                                |
| Playlist | Display all playlists on your phone. Select a playlist, then play all songs on that playlist or only a specific song.                                                                                                      |



## Playing Songs

After you select the songs you want to play, use the Media Player to control playback.

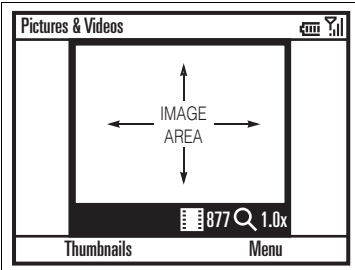
| Option       | Description                                                                                                                                                                                                                                                                                                                                                                          |
|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Play/Pause   | Press the center select key  to play a song.<br>While a song is playing, press  to pause it. Press  again to continue playing it. |
| Stop         | Press  up to turn off the song. The next time you play the song, it will start at the beginning.                                                                                                                                                                                                    |
| Next         | Press  right to skip ahead to the next song.                                                                                                                                                                                                                                                        |
| Restart      | Press  left to restart a song from the beginning.                                                                                                                                                                                                                                                   |
| Previous     | Press  left <i>twice</i> to skip back to the previous song.                                                                                                                                                                                                                                         |
| Fast Forward | Press and hold  right to fast-forward the song.                                                                                                                                                                                                                                                     |
| Rewind       | Press and hold  left to scroll backwards in the song.                                                                                                                                                                                                                                               |
| Volume       | Press your phone's volume keys (on the side of the phone) up and down to adjust volume levels.                                                                                                                                                                                                                                                                                       |



## Taking & Sending a Photo

Press and hold the **Camera** key (📷) for two seconds to see the camera viewfinder:

To adjust picture settings (**mode**, **brightness**, **resolution**, **zoom**, **white balance**, and **flash**) in the camera viewfinder press **Menu**.



1. Point the camera lens at the photo subject.
2. Press the **Camera** key (📷) again or the center select key (⬤) to take a photo. The picture is automatically saved and displays in the view finder.
3. Press **Menu** to see the camera options.

| Option             | Description                                           |
|--------------------|-------------------------------------------------------|
| Delete             | delete the photo and return to the active viewfinder, |
| Send               | send the photo                                        |
| Outlook E-mail     | your send option                                      |
| Bluetooth          | send via Bluetooth                                    |
| Beam               | send the picture via infrared port                    |
| Use as Home Screen | use the picture as the home screen                    |
| Edit               | edit the picture                                      |

|            |                                              |
|------------|----------------------------------------------|
| Properties | view image properties, such as the file name |
| Options    | view picture options                         |

**Note:** Pictures are automatically stored in your phone. To view them: Press **Start > Pictures & Videos**. Select the picture to view and press **View**.

**Tip:** To view pictures in a folder other than the default pictures folder, including on a storage card, press **Start > Pictures & Videos > Menu > Folders**, and select the folder that contains stored pictures.

### Taking a Self Portrait

1. Press and hold the **Camera** key (📷) to activate the camera.
2. Press **Menu > Mode > Timer**.
3. Press the **Camera** key (📷) to start the five second delay.
4. Aim the camera lens at yourself.

*The phone makes a shutter sound and takes the picture.*



Setting Picture Options

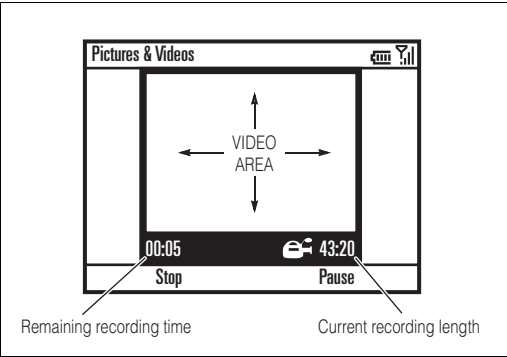
In the picture viewfinder press **Menu > Options** to open the **Picture Options Menu**. This menu can include the following options:

| Option     | Description                                                                           |
|------------|---------------------------------------------------------------------------------------|
| General    | Determine default picture sizes for e-mail and rotating picture settings.             |
| Slide Show | Select default slide show settings.                                                   |
| Camera     | Select default locations to store pictures, filename prefixes, and image compression. |
| Video      | Determine audio settings and time limits for video files.                             |

Recording & Playing Video Clips

Recording a Video Clip

Press **Camera (📷) > Menu > Video**.



**Tip:** To adjust video settings (**still, brightness, quality, and white balance**) in the video viewfinder, press **Menu**.

1. Point the camera lens at the photo subject.
2. Press the **Camera** key (📷) or the center select key (⬤) to begin recording a video. The video displays in the viewfinder.
3. Press **Stop** to end recording the video altogether, or press **Pause** to pause recording and **Resume** to continue recording.

Videos are automatically stored in your phone. To view them: Press **Start > Pictures & Videos**. Select the video to view and press **Play** or the center select key (⬤).

**Tip:** To view videos in a folder other than the default video folder, including on a storage card, press **Start > Pictures & Videos > Menu > Folder**, and then select the folder that contains the stored videos.

Setting Video Options

In the video viewfinder press **Menu > Options** to open the Options Menu. This menu can include the following options:

| Option | Description                                                                    |
|--------|--------------------------------------------------------------------------------|
| Camera | Select default save locations, video filename prefixes, and image compression. |
| Video  | Determine audio and time limit settings for video files.                       |

**Note:** **General** and **Slideshow** options are also available in this menu, however these settings are specific to picture files only.

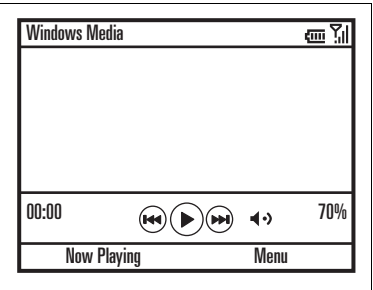
Playing a Video Clip

Press **Start > Pictures & Videos > video clip > Play**.

The video clip displays in the Windows Media screen.

**Tip:** To play video in full screen, press **Menu > Full Screen**. Not all videos play in full screen mode. Only those videos that were captures in the correct resolution.

If a call comes in while watching a video, the video pauses and a call alert appears. You can choose to answer the call or ignore it. To continue watching the movie, select the **Play** button.



Setting Video Playback Options

In the video playback window press **Menu > Options** to open the **Video Playback Menu**. This menu can include the following options:

| Option   | Description                                                                                                                                             |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Playback | Determines how the time counter is displayed, whether to pause playback while using another program, and whether to resume playback after a phone call. |
| Video    | Options for displaying in full screen and when to scale to fit window.                                                                                  |
| Network  | Selects default network settings for streaming media.                                                                                                   |
| Library  | Determines if the player starts on the Library screen.                                                                                                  |

| Option  | Description                                |
|---------|--------------------------------------------|
| Skins   | Determine Windows Media Player skin theme. |
| Buttons | Set playback button mapping.               |

Copying Media Files

You can copy media files from your computer to your phone.

**Note:** You must have installed ActiveSync on your computer, as described on page 16.

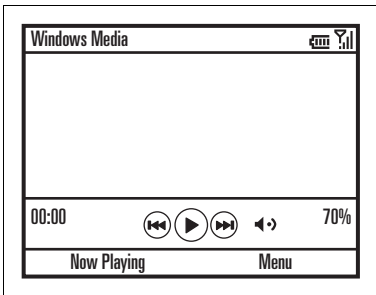
1. *Connect the phone to your computer.*
2. *In ActiveSync on your computer, click **Explore** and double-click **My Windows Mobile** device.*
3. *On your computer, find the files you would like to copy to your device and paste the files into the **My Windows Mobile** folder.*
4. *Resync your phone and computer and then view the picture or video on your phone from **Start > Pictures & Videos**.*

## Using the Media Player

Windows Media Player Mobile version 10.2 or later for Smartphone is available on your to phone to play digital audio and video files that are stored on your phone or on the Web.

By default, Windows Media Player Mobile can play the following types of files: Windows Media Audio (WMA), Windows Media Video (WMV), and Motion Picture Experts Group-2 Audio Layer-3 (MP3).

Press **Start > Windows Media**.



|                                       |                                                                                              |
|---------------------------------------|----------------------------------------------------------------------------------------------|
| Play or pause a music or video file.  | Press <b>Enter</b> (↵).                                                                      |
| Skip to the previous or next file.    | Press the navigation key (◀▶) left or right.                                                 |
| Increase or decrease the volume.      | Press the navigation key (◀▶) up or down.<br><br>If you need to turn the sound off, press #. |
| Switch to full screen video playback. | Press <b>[0]</b> .                                                                           |
| Fast forward or rewind.               | Press and hold the navigation key (◀▶) left or right.                                        |

**Tip:** Do you want to play a song or video on the Internet or network? Use the Open URL command. From the Library screen press **Menu > Open URL** (if you need to get to the Library screen, in Windows Media, press **Menu > Library**). For more information about downloading or copying video files, see page 26.

## Setting Video Controls

You can set up keys on your phone to control the media player.

1. From the media player screen, press the **Menu Right Soft Key** and select **Options**.
2. Select **Buttons**.
3. Scroll to the media player action you want to assign a button or key press.
4. Press the **Menu Right Soft Key** and choose, **Assign**, **Reset**, or **None**.
5. After you have assigned key presses to the medial player controls, press **OK** and **Done** to complete the setup.

## Adjusting Audio

Your phone allows you to adjust surround sound, bass, and clarity levels for the phone speakers as well as your headset.

From the home screen, press **Start > Accessories > Audio Enhancement**.

**Note:** When you adjust the headset audio, make sure you wear your headset while adjusting the level. You can also set the speaker size for your particular headset.

## Browsing the Web

You can use Internet Explorer Mobile to search and view the web.

Press **Start** > **Internet Explorer**.

**Note:** Not all web file formats are supported.

|                                             |                                                                                          |
|---------------------------------------------|------------------------------------------------------------------------------------------|
| <b>Go to a web page.</b>                    | Press <b>Menu</b> > <b>Address Bar</b> . Enter the address and press <b>Go</b> .         |
| <b>Go to a link in a web page.</b>          | Use the navigation key to highlight the link and then press the center select key (•◄•). |
| <b>Change connection options.</b>           | Press <b>Menu</b> > <b>Tools</b> > <b>Options</b> > <b>Connections</b> .                 |
| <b>Show/hide pictures.</b>                  | Press <b>Menu</b> > <b>View</b> > <b>Show Pictures</b> .                                 |
| <b>Add a web address to your Favorites.</b> | Open the web page and press <b>Menu</b> > <b>Add to Favorites</b> .                      |

## Using Bluetooth Wireless

Your phone supports Bluetooth wireless *pairing* (also called *linking* or *bonding*). You can pair your phone with a Bluetooth headset or car kit, or pair your phone with a computer to exchange and synchronize files.

**Note:** The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

## Turning Bluetooth Power On or Off

With Bluetooth **Power On**, your phone automatically pairs with the handsfree device you have used before. Just turn on the device or move it near the phone.

To turn Bluetooth on: Press **Start** > **Bluetooth** > **Bluetooth Manager** > **Settings** then toggle **Status** to **Bluetooth ON**.

The Bluetooth indicator  appears in the home screen.

**Note:** To extend battery life, set Bluetooth **Power** to **OFF** when not in use. Your phone will not pair with devices until you set Bluetooth **Power** back to **ON** and pair your phone with the devices again.

## Pairing With a Headset Or Handsfree Device

Before you pair your phone with a device, make sure your phone's Bluetooth power is **on** and the device is **on** and **ready** in *pairing* or *bonding* mode. You can pair your phone with multiple devices, but use it with only one headset device at a time.

Your phone lists the devices it finds within range.

1. Press **Start** > **Bluetooth** > **Bluetooth Manager** > **Hands-free**.
2. Put the device (handsfree headset, stereo headset, keyboard, etc.) in *pairing* mode.
3. Press **Add**. The phone prompts you to verify your device is ready. Press **Search**.
4. Select the device from the list.
5. If prompted, enter the device passkey (such as 0000) and press the **Accept** key.

When the devices are paired, an icon appears on the home screen in the Bluetooth Task Tray.

**Tip:** For specific information about the Bluetooth device you are using with your phone, refer to the instructions that came with it.

## Sending Objects to Another Device



You can use Bluetooth pairing to send Outlook e-mail, contacts, tasks, calendar items, audio, ring tones, pictures, video, and voice notes from your phone to a computer or other device.

1. Press **Start > Bluetooth > BT Send Object**.
2. Select the object type and object you want to send.  
*To select an item, press the center select key (•◀▶).*
3. Press **Send**.
4. Select the name of the device to send the file.
5. To cancel sending an item, press **Menu > Cancel**.

## Using Your Phone as a Computer Remote



You can use Bluetooth and your phone as a remote control for your computer. For example, want to watch a video on your computer and use your phone as a remote control? Use computer Remote and control when the video plays, stops, or pauses.

1. On your computer, turn Bluetooth on.
2. On your phone, press **Start > Bluetooth > computer Remote**.
3. Press the **Add Left Soft Key**.
4. On the your computer, launch the Bluetooth devices applet from the Control Panel and click **Add**.
5. After the computer finds the phone, select it and press **Finish**.

Your computer Remote is now connected.

To determine which program on your computer to control, on your phone, press the **Menu** left soft key and select a program.

## Using Advanced Bluetooth Features

| Features                                  |  | Description                                                                                                                                                                                                                                                                                                    |
|-------------------------------------------|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Make phone visible to other devices       |  | Allow a Bluetooth device to discover your phone:<br><br>Press <b>Start &gt; Bluetooth &gt; Bluetooth Manager &gt; Settings &gt; Allow other Bluetooth devices to see this phone</b> .                                                                                                                          |
| Connect to recognized device              |  | Press <b>Start &gt; Bluetooth &gt; Bluetooth Manager &gt; Hands-free &gt; device name</b> .                                                                                                                                                                                                                    |
| Drop pairing with devices                 |  | Press <b>Start &gt; Bluetooth &gt; Bluetooth Manager &gt; Hands-free &gt; device name &gt; Disconnect</b> .                                                                                                                                                                                                    |
| Send object to device                     |  | Press <b>Start &gt; Bluetooth &gt; BT Send Object</b> .                                                                                                                                                                                                                                                        |
| Edit device properties/change device name |  | Press <b>Start &gt; Bluetooth &gt; Bluetooth Manager &gt; Hands-free &gt; device name &gt; Menu &gt; Properties &gt; Nickname</b> .<br><br>To change the Bluetooth name of your phone, press <b>Start &gt; Bluetooth &gt; Bluetooth Manager &gt; Settings</b> and enter the name in <b>My Bluetooth name</b> . |



## Using a Modem-Link

**Note:** You must have Multiple Network Access Identifier (MNAI) software on your phone and MNAI service enabled in your account for dial up networking functionality to work on your phone. Call your phone service provider for more information regarding account services.

You can use your phone as a modem to dial in to a network. You can do this using Bluetooth or using a USB cable.

When your phone is a modem, e-mail, web browsing, ActiveSync, and text messaging services will be suspended until the modem-link is deactivated.

## Using Bluetooth

To use Bluetooth to modem-link to a network:

**Note:** You must have a computer that has Bluetooth capabilities for modem-link to work via Bluetooth.

1. *To make sure other Bluetooth devices can find your phone, you must first turn on Bluetooth. To do this on your phone, press **Start > Bluetooth > Bluetooth Manager > Settings** then toggle **Status** to **Bluetooth ON**. See Bluetooth Wireless on page 28 for more information.*
2. *On your computer, launch the Bluetooth devices applet from the task bar.*

**Note:** Not all computers have the same procedure to locate the Bluetooth window and setup of dial-up networking. Please refer to your computer operating help system for more information.

3. *On your computer, in the Bluetooth window menu bar, select the "Connections" menu, "Dial-up Networking" and then "Find devices."*
4. *The computer finds your phone and displays the dial up networking window.*

Now you can use your phone as a modem to connect to a service provider or network.

## Using a Cable

To use a USB cable with your phone to connect with modem-link to a network, first you must install networking drivers onto your computer. Before starting the set up:

- DO NOT connect your data cable to your phone and computer.
- Note your phone's ESN number (located behind the battery in the phone)
- Contact your service provided for your account user name

1. *Place the provided Companion CD into the CD Drive on your computer. The Companion CD Installation wizard window automatically displays.*
2. *On your computer, click "Applications" and then "Dial-Up Networking Software."*
3. *Follow the prompts as directed to install the drivers onto your computer.*

*Then you need to enable modem-link on your phone and install phone drivers:*

4. *On your phone, press **Start > Accessories > Modem-link > Activate > OK**.*



- 5. *Using the USB data cable, connect the phone to your computer.*
- 6. *When a window displays prompting for the device driver, select "Install the software automatically" and press "Next."*

The driver is installed on your computer and ready for setting up a network connection.

**Note:** If you do not have the Companion CD, or want the latest version of the device and computer drivers, go to <http://www.motorola.com/support/Q> and click "User Support Dial-up Networking."

Not all computers have the same procedure to setup of dial-up networking. Please refer to your computer operating help system for more information.

To establish a new network connection, on your computer:

- 1. *Click "Start," "Settings," and then "Control Panel."*
- 2. *Double-click "Network Connections" and then "New Network Connection Wizard."*
- 3. *Follow the prompts to connect to the Internet using a modem:*

| At...                   | Enter or select...                                        |
|-------------------------|-----------------------------------------------------------|
| Network Connection Type | Connect to the Internet                                   |
| Getting Ready           | Set up My Connection Manually                             |
| Internet Connection     | Connect using a dial-up modem                             |
| Select a Device         | Smartphone wireless USB Modem (Deselect any other modems) |
| Connection Name         | Type a <b>connection name</b> (which can be any name).    |

| At...                   | Enter or select...                               |
|-------------------------|--------------------------------------------------|
| Number to Dial          | #777                                             |
| Connection Availability | Anyone's Use                                     |
| User Name               | Get this information from your service provider. |
| Password                | Get this information from your service provider. |

**Notes:**

- If you do not plan to use your phone as the default Internet connection, then do **not** check **Make this the default Internet connection**.
- If Microsoft Windows firewall is not enabled, do **not** check **Turn on Internet connection firewall for this connection**.
- Your computer proxy server settings may also need to be deactivated for modem link to access the Internet. (Open your web browser, select **Tools > Internet Options > Connections > Settings > Proxy Server > Deselect Use a proxy server for this connections**).

## Disconnecting Modem-Link

To disconnect modem-link, you'll need to perform steps on your computer and your phone. On your computer:

1. *Go to task bar and right click on the Network Connection icon.*
2. *Select "Disconnect."*

Your computer disconnects the modem-link.

Press **Start > Accessories > Modem-link > De-activate > OK.**

Modem-link de-activates on your phone.

**Note:** After you are no longer using modem link, you may need to reactivate your computer's proxy settings. Check with your internet provider.



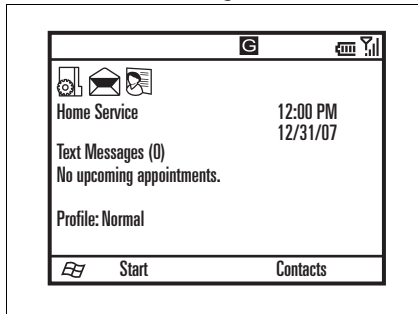
## 4 | LEARNING TO USE YOUR PHONE

See page 1 for a basic phone diagram.

### Using the Display

The *home screen* appears when you turn on the phone. To dial a number from the home screen, press number keys and .

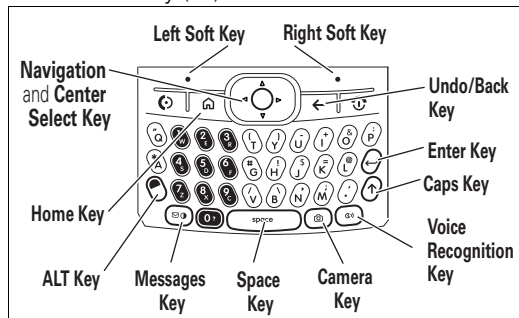
**Note:** Your home screen might look different.



*Soft Key Labels* show the current soft key functions.

Press the navigation key  up, down, left, or right or use the thumb wheel to navigate basic menu items or text in the home screen.

Press the home key () to return to the home screen.



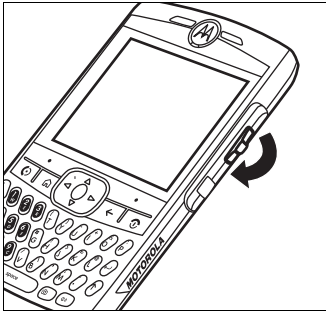
Status indicators appear at the top of the home screen:

|                                                                                   | Description                                                                                                                                                                                                                                                                                                                                                                                           |
|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>Roam Indicator</b> – Shows when your phone is seeking or using a network outside your home network. Other indicators can include: <ul style="list-style-type: none"><li>•  EvDO network</li><li>•  roaming unavailable</li></ul> |
|  | <b>Bluetooth Indicator</b> – Shows connection status.                                                                                                                                                                                                                                                                                                                                                 |
|  | <b>Message Indicators</b> – Shows when you receive new messages. Indicators can include: <ul style="list-style-type: none"><li>•  new e-mail or text message</li><li>•  voicemail message</li></ul>                                 |
|                                                                                   | <b>Signal Strength Indicator</b> – Vertical bars show the strength of the network connection. You can't make or receive calls when no vertical bars are displayed.                                                                                                                                                                                                                                    |
|                                                                                   | <b>Battery Level Indicator</b> – Vertical bars show the battery charge level. Recharge the battery when your phone shows one or two bars.                                                                                                                                                                                                                                                             |

|                                                                                                                                                                                                                                                                                            | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                                                                            | <p><b>Profile Indicator</b> – Shows the profile (ring style) setting. When the profile is normal, outdoor, or automatic no indicator is displayed.</p> <ul style="list-style-type: none"> <li>meeting</li> <li>123 abc 123 123 car</li> <li>silent</li> <li>speakerphone</li> <li>123 abc 123 123 headset</li> <li>(no icon) normal</li> <li>(no icon) outdoor</li> <li>(no icon) automatic</li> </ul> <p><b>Note:</b> You cannot change to speakerphone mode from the Profiles menu.</p> |
| <div> <div> <div> <div> <div></div> <div></div> <div></div> <div></div> </div> <div> <div></div> <div></div> <div></div> <div></div> </div> <div> <div></div> <div></div> <div></div> <div></div> </div> </div> <div> <div></div> <div></div> <div></div> <div></div> </div> </div> </div> | <p><b>Location/Data Indicator</b> – Shows when your phone can send location information or not.</p> <p>When in a data session (data is currently being transferred to the phone), the data indicator is displayed. If double arrows are displayed, your phone is ready and capable of a data transfer session.</p> <p>Location and Data Indicators do not appear on the screen simultaneously.</p>                                                                                        |

## Using the Thumb Wheel

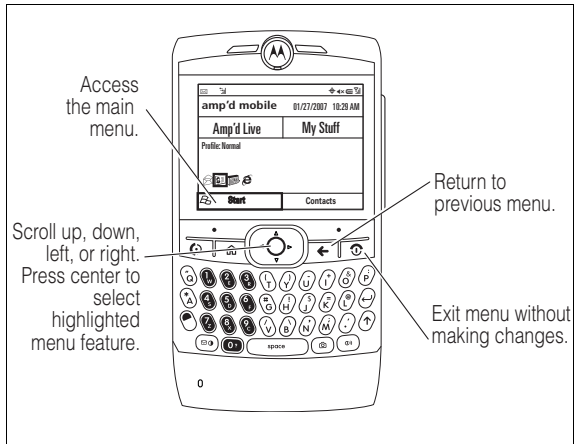
You can use the thumb wheel to scroll through menu items and lists. Press the thumb wheel to select the highlighted item in a list or menu.



**Tip:** Use the **Back** button (the button below the thumb wheel) to undo the current action or return to the previous screen.

## Using the Menus

From the home screen, press **Start** to open the main menu.

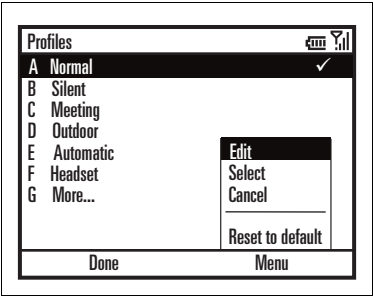


Use the navigation key up, down, left, or right or thumb wheel to see more menu items.

The following menu icons may be available in the main menu.

| Icon                                                                                | Description         |
|-------------------------------------------------------------------------------------|---------------------|
|    | Amp'd Live          |
|    | My Stuff            |
|    | Internet Explorer   |
|    | Windows Media       |
|    | Messaging           |
|    | ActiveSync          |
|    | Settings            |
|    | Voice Notes         |
|    | Accessories         |
|    | Help and QuickStart |
|    | Pocket MSN          |
|    | Voice Recognition   |
|    | System Tools        |
|    | Tasks               |
|   | Calendar            |
|  | Contacts            |
|  | Call History        |
|  | Games               |
|  | Pictures & Videos   |
|  | File Manager        |
|  | Media Center        |
|  | Speed Dial          |
|  | Bluetooth           |

Some features require you to select an option from a list:



- Scroll up or down to highlight the option you want.
- In a numbered list, press a number key to highlight an option.
- In an alphabetized list, use the keyboard and press the first letter of the desired item and the phone will highlight the closest matching list option.
- When an option has a list of possible settings, noted by an arrow displayed next to the option, scroll left or right to select the setting.
- When an option has a list of possible numeric values, press a number key to set the value.
- Press **Menu** for additional items for option.

### Opening a Program

From the home screen, press **Start** to access the list of programs. Use the thumb wheel or navigation key (◂◃) to scroll to a program. Press the thumb wheel or center select key (◂◃) to open the program.

### Using the File Manager

You can use File Manager to sort, view, copy, and move files on your phone. Files you might want to use in file manager include text, pictures, music, and video files.

Press **Start > File Manager**.

## Using the Task Manager

Want to see what programs are running (active) on your phone? Use the Task Manager to see the programs, or stop a specific program from running.

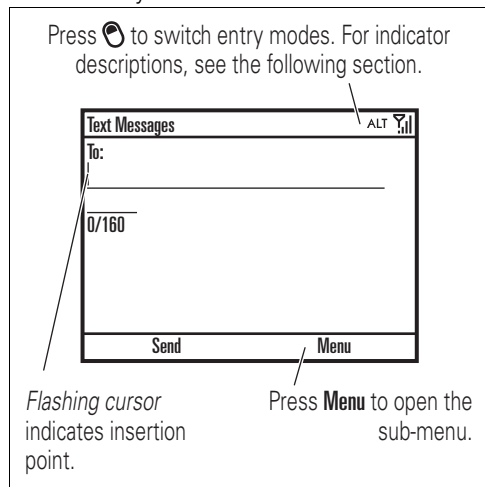
Press **Start** > **System Tools** > **Task Manager**.

**Tip:** Need to stop running program? In **Task Manager**, select the program and press **Menu** > **Kill**.

If you want to remove a program from your phone entirely, from the home screen, press **Start** > **Settings** > **Remove Programs**.

## Entering Text

Use the keypad to enter text and numbers. The status indicator at the top right of the display screen shows the your current entry mode.

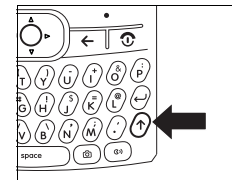


Press the **ALT** key () in a text entry screen to select an input mode:

| Input Modes |                                                                                                                                                                                                                       |
|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| abc         | primary key entry                                                                                                                                                                                                     |
| Alt         | Secondary key entry. In this mode the next key pressed will be the secondary character. After next key is pressed, the device will return to primary key entry mode.                                                  |
| ALT         | Secondary key lock. In this mode all subsequent key presses will be secondary keys until the <b>ALT</b> key (  ) is pressed again. |

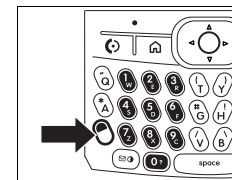
## Changing to Uppercase, Lowercase, or Caps Lock

Your phone has a QWERTY keypad like a computer keyboard. You can use it to type e-mail and text messages and enter contact information. Press  to change to uppercase, lowercase, or caps lock.



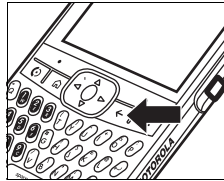
## Entering Text & Numbers

Enter text and numbers by using the keypad. When you select a field that requires text or numbers, the phone automatically selects the correct input mode. To switch modes, press the **ALT** key (). An indicator at the top of the screen shows you which mode you are using. To start a new line, press **Enter** ()



## Using the Undo/Back Key

To return to the previous screen or menu, press the **Undo/Back** key (see graphic) or press ← on the keypad.



To backspace and delete a single character in any input mode, press the **Back** key (←).

To backspace and delete an entire text or numeric field in any input mode, press and hold the **Back** key (←).

## Using iTAP®

iTAP lets you enter words using one keypress per letter. The iTAP software combines your key presses into common words, and predicts each word as you enter it. This feature is integrated into your phone's software and is automatically set. If you want to turn off this setting press **Start > Settings > Text Input Settings** and uncheck **Text Prediction**.

If you want a different word (such as **Progress**), continue pressing keypad keys to enter the remaining characters.

## Using Numeric Mode

To enter numbers, press the **ALT** key (⌘), to switch to **ALT** or number mode.

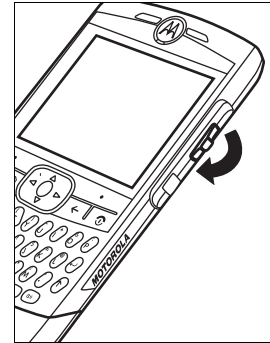
If a field permits a numeric entry only, like a phone number, the input mode automatically defaults to secondary key entry mode.

## Using Symbol Mode

To enter a symbol, press the **ALT** key (⌘) and then the **Caps** key (⇧). The Symbol page appears. Press the center select key (⬮) or thumb wheel to select a symbol.

## Adjusting the Volume

Press and hold the thumb wheel to adjust earphone, speaker, or headset volume.



- Need to change profiles on the fly? On the home screen, scroll to and select **Profile**. Choose from **Normal**, **Silent**, **Meeting** and others.
- Want to turn off a sound? Press **Start > Settings > Sounds**. Highlight the desired item and select the sound you want to associate with that item.

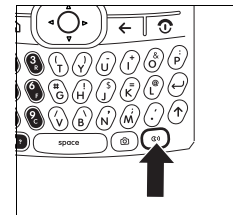
**Tip:** You can eliminate the ringer volume instantly when a call comes in—just use the thumb wheel to turn the ringer off.

## Using the Handsfree Speaker

**Note:** Using wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations.

You can use your phone's handsfree speaker on calls without holding the phone to your ear.

During a call, press the **Voice** key or press **Menu > Speakerphone On**. Your phone displays **Spkrphone On** until you turn it off or end the call.



**Note:** The handsfree speaker won't work when your phone is connected to a car kit or headset.

## Using Voice Commands

You can use voice commands to make calls, and to open and use some phone applications.

**Note:** Not all phone languages support voice recognition and voice commands.

### Opening Applications

To use voice commands:

1. Press and hold the voice key for two seconds.

*Your phone prompts you to say a command.*

2. Say one of the following commands:

- “Call <contact name or phone number>.”
- “Send text <contact name>.”
- “Look up <contact name>.”
- “Open <program name>.”

*Your phone responds to the request.*

**Tip:** Speak numbers at a normal speed and volume, pronouncing each digit distinctly. Avoid pausing between digits.

### Notes:

- Your phone may ask you to repeat a name or number. If the name/number isn’t valid, the phone doesn’t make the call.
- If the phone does not recognize the name or number, the display shows a list of names/numbers, asks, “Did you say ...,” and highlights the first item in the list. Say “Yes” to call the highlighted number, or “No” to go to the next list item.

To select the name or number manually, scroll to the name/number on the list and press the **Select** key.

## Switching to Airplane Mode

You can put your phone in airplane mode to safely access your address book, games, camera, and music in areas where cellular network access is prohibited (i.e. during airline flights and in hospitals).

1. To turn airplane mode on or off, press and hold the Home key (⬆). The Quick List appears.
2. Highlight and select **Wireless Manager**.
3. Scroll to **Phone** and press the center select key (⬆). When the **Phone** button turns to the lighter color, it is turned off.

**Tip:** You can also use **Wireless Manager** to turn off Bluetooth. Press and hold the Home key (⬆). The Quick List displays. Highlight and select **Wireless Manager**. Scroll to **Bluetooth** and press the center select key (⬆). When the button turns to the lighter color, it is turned off.

## Locking & Unlocking Your Phone

**Note:** You can make emergency calls on a locked phone (see page 44).

You can manually lock your phone to keep others from using it.

1. *Press and hold the Home key (⬆). The Quick List opens.*
2. *Highlight and select **Device Lock**.*
3. *Check the **Prompt if device unused for** check box, and select the amount of time for the phone to be inactive before automatically locking.*
4. *Choose either a simple password (4-digit number) or strong numeric (a hard-to-guess numeric PIN) password type.*
5. *Enter and confirm your password. Press the **ALT** key (⌂) to switch to numeric mode.*

**Note:** Passwords can be numbers only—no letters.

6. *Press **Done**.*

To unlock the phone, press **Unlock**. When the unlock screen appears, enter your password and press **Done**.

**Warning: Do not forget your password.** Without your password, you can reset your phone, but **you will lose your personalized settings and all content stored in phone memory**. To perform a hard reset, hold the *center key* (⬆) for five seconds while turning on the phone.

**Note:** A locked phone still rings or vibrates for incoming calls or messages, and you **do not need to unlock it to answer a call**.

## Automatically Locking Your Phone

To set your phone so that it automatically locks after a specified time, use auto phone lock:

Press **Start > Settings > More... > Security > Device Lock > Prompt if device unused for** and select the number of minutes.

## Locking & Unlocking the Keypad

**To lock the keypad**, press the Home key (⬆) and then the space bar.

**or**

Press and hold the Home key (⬆). When the Quick List appears, highlight and select **Key Lock**.

**Note:** After the keypad is locked, the left soft key label changes to **Unlock**.

**To unlock the phone keypad**, press **Unlock**. When the unlock screen appears, press the \* key.

# 5 | SETTING UP YOUR PHONE

## Using Profiles

Each profile uses a different set of sounds, ring styles, earpiece volume settings, or vibrations for incoming calls and other events. For example, the Outdoor profile volume is much louder than the Normal profile.

Here are the profiles you can choose:

| Profiles  |              |
|-----------|--------------|
| Normal    | Silent       |
| Meeting   | Outdoor      |
| Automatic | Headset      |
| Car       | Speakerphone |

To choose your profile:

On the home screen, scroll and select **Profile:** > *profile style name*

The ring style profile's indicator displays at the top of your home screen.

**Note:** The ring style profile indicators do not display in all home screen settings and will not display if the home screen is set to Windows simple or Large Font.

## Changing Ring Tones in a Profile

You can change the ring tones for incoming calls and other events. Your changes are saved in the current ring style profile.

Press **Start > Settings > Sounds**.

**Note:** Changes made to the alert settings will have no effect when using the **Silent** profile.

1. Scroll and highlight the sound you want to change, then press the navigation key (◂◃) right or left to change it.

2. Press the **Done** key to save the sound setting.

**Note:** If you download a sound file for a ring tone, it does not automatically save in the Sounds location. To move your sound file, press **Start > File Manager > My Documents**. Highlight the sound file you want to copy to the Sound location, press **Menu > File > Copy to** and select **Application Data > Sounds**. If the sound file is not located in the My Documents folder, go to the folder where the sound file is stored and copy it to the Sounds folder.

## Setting Time & Date

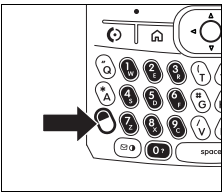
Your service provider usually sets the time and date on your phone. But, if you decide to change it manually:

Press **Start > Settings > Clock & Alarm > Date and Time**.

1. In **Time Zone**, use the navigation key (◂◃) to select your time zone.

2. In **Date**, edit the month, day, or year.

To change the month, day, and year, press the **Alt** key (⌘) to enter numeric entry mode.



3. In **Time**, edit the hour, minute, and second.

To change the hour, minute, and second press the **Alt** key (⌘) to enter numeric entry mode.

4. Press **Done** to save the clock and date settings.

You can specify the date and time style by changing the regional settings. Press **Start > Settings > More... > Regional Settings**.



## Personalizing the Home Screen

Set a photo, picture, or animation as a wallpaper (background) image or change your layout and color scheme on your home screen.

Press **Start > Settings > Home Screen**.

| Options            |                                                                                |
|--------------------|--------------------------------------------------------------------------------|
| Home Screen Layout | Select a layout for the Home Screen.                                           |
| Color Scheme       | Select a color scheme for the display.                                         |
| Background Image   | Select a picture for your wallpaper image, or <b>None</b> for no wallpaper.    |
| Time out           | Select the time interval before the display will go inactive or <b>Never</b> . |

## Changing Background Image

Want to copy an image from your PC to your phone to use as a background image?

**Note:** You must have ActiveSync on your PC installed as described on page 16.

1. *Connect the phone to your PC.*
2. *On your PC, copy the image file you want. The file format must be .gif, .jpg, or .bmp.*
3. *In ActiveSync on your PC, click Explore and double-click My Windows Mobile device.*
4. *Double-click Application Data, double-click Home, and paste the image into that folder.*

**Note:** If you download a picture file for a wallpaper, it does not automatically save in the Pictures folder. To move your picture file, press **Start > File Manager > My Documents**. Highlight the picture file you want to copy to the My Pictures location, press **Menu > File > Copy to** and select **My Documents > My Pictures**. If the picture file is not located in the My Documents folder, go to the folder where the sound file is stored and copy it to the My Pictures folder.

## Setting the Backlight

To save battery life, your **backlight** turns off when you're not using your phone. The backlight turns back on when you press a key. To set how long your phone waits before the backlight turns off:

Press **Start > Settings > More... > Power Management > Backlight time out on battery and Backlight time out on AC**.

To save battery life, the **display** can turn off when you're not using your phone. The display turns back on when press a key. To set how long your phone waits before the display turns off:

Press **Start > Settings > More... > Power Management > Display Time out**.

## Selecting Answer Options

You can use additional, alternative methods to answer an incoming call. To activate or deactivate an answer option, press **Start > Settings > Call Options > Any key answer**.

When selected, you can put the first call on hold and answer the second call by pressing **Answer**. To switch between calls, press **Swap**.

To postpone answering the call, press **Ignore**. The call is sent to voicemail.

## **Installing Third Party Applications**

Third-party applications, or add-on programs, include e-mail, to mobile office and productivity software. These products can typically be downloaded and installed immediately. Both commercial and free applications are available on the Internet that are compatible with the MOTO Q. For more information see the Applications Catalog on the MOTO Q Support website at: [www.motorola.com/support/Q](http://www.motorola.com/support/Q).



## 6 | CALLING FEATURES

To make and answer calls, see page 7.

### Turning off a Call Alert

You can use the thumb wheel to turn off the ringer before answering the call.

### Viewing Recent Calls

Your phone keeps a list of incoming and outgoing calls, even for calls that didn't connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

1. Press **Start > Call History**.
2. Highlight a call.
  - To call the number, press .
  - To see call details (like time and date), press the center select key .
  - To see **Menu Options**, press **Menu** from the Call History screen. This menu includes:

| Options                |                                                  |
|------------------------|--------------------------------------------------|
| Find Contact           | Find this phone number in your Contacts.         |
| Send Text Message      | Send a text message to this phone number         |
| E-mail                 | Send an e-mail message to this Contact.          |
| View Timers            | View the call times for this call and all calls. |
| Delete/<br>Delete List | Delete this call from the Call History.          |

|                  |                                                                                                                                                                                                                                                 |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Save to Contacts | Save this number to a Contact.                                                                                                                                                                                                                  |
| Filter           | Filter all calls in the Call History list. Filtering calls allows you to group calls in a specific matter. For example, if you filter the list for all Missed Calls, all the incoming phone calls that you did not answer will be listed first. |

### Using Redial

1. Press  from the home screen to see the dialed calls list.
2. Highlight the entry you want to call, then press .

If you hear a **busy signal** and you see **Call Failed, Number Busy**, press  or the **RETRY** key to redial the number. When the call goes through, your phone rings or vibrates one time, displays **Redial Successful**, and connects the call.

### Viewing Missed Calls

Your phone keeps a record of your unanswered calls.

1. Press **Start > Call History**.
2. Press **Menu > Filter > Missed Calls**.



## Using Caller ID



*Calling line identification* (caller ID) shows the phone number for an incoming call on your home screen.

Your phone shows the caller's name and picture when they're stored in your phonebook, or **Incoming Call** when caller ID information isn't available.

You can set your phone to play a distinctive ring for specific entries in your phonebook (see page 48).

## Dialing Emergency Calls



Your service provider programs one or more emergency phone numbers, such as 911 or 112, that you can call under any circumstances, even when your phone and keypad are locked.

**Note:** Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

1. Dial the emergency number.
2. Press

## Dialing International Calls



If your phone service includes international dialing, press and hold to insert your local international access code (indicated by +). Then, press the keypad keys to dial the country code and phone number.

## Calling with Speed Dial



You can use speed dialing in two ways: quick access for up to 98 phone numbers and shortcuts to features found in the Start menu including e-mail, calendar, and Bluetooth Manager.

To access speed dial entries, press and hold the single-digit speed dial number for one second. If the speed dial is two digits, press the first digit, then press and hold the second digit. The phone dials the phone number, opens a new e-mail message, or goes to the Web page.

### Phone Numbers

You can set the speed dial to call the entries in your phone's contact list:

1. Press **Start** > **Contacts**.
2. Scroll to the desired contact and press the center select key ().
3. Select the phone number, e-mail address, or web for which to create the speed dial.
4. Press **Menu** > **Add to Speed Dial**.
5. In the **Keypad Assignment**, select the speed dial number to use.
6. Press **Done**.

**Note:** Speed dial 1 is reserved for calling your voicemail. To delete a speed dial, press **Start** > **Speed dial** > [entry] > **Menu** > **Delete**.



## Menu Shortcuts

You can set a shortcut speed dial to open an application on your phone:

1. Press **Start**.
2. Scroll to the icon of the application you want a shortcut for and press **Menu > Add to Speed Dial**.
3. In the **Keypad Assignment**, select the speed dial number to use.
4. Press **Done**.

**Note:** To delete a shortcut, press **Start > Speed dial > [entry] > Menu > Delete**.

## Using Voicemail



Your network stores the voicemail messages you receive. To listen to your messages, call your voicemail number.

**Note:** Your service provider may include additional information about using this feature.

When you **receive** a voicemail message, your phone displays the voicemail message indicator  and **New Voicemail**.

To **check** voicemail messages:

Press and hold the **1** key.

**Note:** If you want to store a **p** (pause), **w** (wait), or **n** (number) character in your voicemail number, create a contact and when entering the voicemail number press **Menu** to insert these special characters. Then, you can use the entry to call your voicemail.

## Using Three-Way Calling



While connected to a call:

1. Place your current call on hold by pressing .
2. Enter the number of the other person you wish to connect to a three-way call and press .
3. After you are connected to the other phone, you can press  to connect both calls.

# 7 | PHONE FEATURES

## Menu Map

| Contents of the Main Menu<br>(From the home screen, press the Start Left Soft Key.)                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Contents of the Settings Menu                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                         |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Internet Explorer</b><br>Explore Windows Mobile<br>MSN Mobile<br>WindowsMedia.com<br><b>Tasks</b><br><b>Windows Media</b><br>My Music<br>My Videos<br>My TV<br>My Playlists<br>Now Playing<br><b>Calendar</b><br><b>Messaging</b><br>Text Messages<br>Outlook E-mail<br>MMS<br><b>Contacts</b><br><b>ActiveSync</b><br><b>Call History</b><br><b>Settings</b><br>(see Contents of the Settings Menu)<br><b>Games</b><br>Bubble Breaker<br>Solitaire<br><b>Voice Notes</b> | <b>Pictures &amp; Videos</b><br><b>Accessories</b><br>Audio Enhancement<br>Calculator<br>Download Agent<br><b>File Manager</b><br><b>Help and QuickStart</b><br><b>Media Center</b><br>Images<br>Videos<br>Audio<br><b>Pocket MSN</b><br>MSN Messenger<br>MSN Hotmail<br>Compose Hotmai<br>MSN Mobile Home<br><b>Speed Dial</b><br>Voicemail<br><b>Voice Recognition</b><br><b>Bluetooth</b><br>Bluetooth Manager<br>BT PC Remote<br>BT Send Object<br><b>System Tools</b><br>Master Reset<br>Memory Manager<br>Task Manager | <b>Call Options</b><br><b>Sounds</b><br>Ring tone<br>Reminders<br>New e-mail<br>New voice message<br>New instant message<br>Alarm clock<br>Exclamation<br>Question<br>Warnings<br>Keypad control<br><b>Profiles</b><br>Normal<br>Silent<br>Meeting<br>Outdoor<br>Automatic<br>Headset<br>Car<br>Speakerphone<br><b>Home Screen</b><br>Home screen layout<br>Color scheme<br>Background image<br>Time out<br><b>Clock &amp; Alarm</b><br>Date and Time<br>Alarm | <b>Connections</b><br>Beam<br>Proxy<br>VPN<br>USB to PC<br><b>Security</b><br>Device Lock<br>Certificates<br><b>Remove Programs</b><br><b>Power Management</b><br>Main battery<br>Backlight timeout<br>on battery<br>Backlight timeout on AC<br>Display time out<br><b>Accessibility</b><br>System font size<br>Multipress time out<br>Confirmation time out<br>In-call alert volume<br><b>Regional Settings</b><br>Language<br>Locale<br>Short date style<br>Long date style<br>Time format<br>Positive number<br>Negative number<br>Positive currency<br>Negative currency | <b>Owner Information</b><br>Name<br>Telephone number<br>E-mail address<br>Notes<br><b>About</b><br><b>Error Reporting</b><br><b>Phone Settings</b><br>Phone Information<br>Alerts<br>Network<br>My Telephone Number<br>DTMF<br>Voice privacy<br><b>TTY Settings</b><br><b>Unread Message Alert</b><br><b>Text Input Settings</b><br>Language Dictionary |

This is the standard main menu layout. Menu organization and feature names may vary on your phone. Not all features may be available on your phone. If desired menu item does not appear on your screen, use the navigation key, thumb wheel, or press the **More Left** soft key.

## Calling Features

| Feature                               |                                                                                   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|---------------------------------------|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Speed dial                            |  | <p>Speed dial a contact by pressing and holding the speed dial number. If the speed dial is two digits, press the first digit, and press and hold the second digit.</p> <p>If you forget Aunt Mildred's speed dial number, press <b>Start &gt; Contacts</b>, and find her entry.</p>                                                                                                                                                                                                        |
| TTY calls                             |  | <p>Set up your phone for use with an optional TTY device:</p> <p>Press <b>Start &gt; Settings &gt; TTY Settings</b>.</p> <p>TTY does not work from mobile phone to mobile phone.</p>                                                                                                                                                                                                                                                                                                        |
| Make call from hyperlink phone number |  | <p>You can quickly dial a phone number from an e-mail or text message that contains a hyperlink phone number. A hyperlink phone number is underlined in the same manner as a Web site address.</p> <p>From a message containing a hyperlink phone number, select the phone number and press the <b>Call/Answer</b> key (.</p>                                                                              |
| Make call from the contact list       |  | <p>You can quickly dial a phone number from the contact list.</p> <p>Press <b>Start &gt; Contacts</b>. Select the contact and press the <b>Call/Answer</b> key (.</p> <p><b>Tip:</b> If you have a long list of contacts, you can use a shortcut to find the contact you want. Enter the first few letters of the contact's name. The phone searches through the contact list and displays the name.</p> |



## Contacts

| Feature                            | Description                                                                                                                                                                                                                                                                                                                                                                               |
|------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Add new entry</b>               | <p>Press <b>Start &gt; Contacts &gt; New</b>.</p> <p>Enter information for the new contact.</p> <p>If someone who isn't in your list of contacts calls you or sends you a message, you can create a contact from Call History, or from the message by clicking <b>Menu &gt; Save to Contacts</b></p>                                                                                      |
| <b>Edit contact</b>                | <p>Press <b>Start &gt; Contacts &gt; Contact Name</b> and then <b>Menu &gt; Edit</b>.</p>                                                                                                                                                                                                                                                                                                 |
| <b>Dial number</b>                 | <p>Call a number stored in the phonebook:</p> <p>Press <b>Start &gt; Contacts &gt; Contact Name &gt; [📞]</b>.</p> <p>The contact's default number is dialed.</p> <p>To call a phone number other than the default, click the contact, scroll to the number you want to dial, and press the <b>Call/Answer</b> key ([📞]).</p>                                                              |
| <b>Search for contact</b>          | <p>Enter the first few letters of the contact's name. The phone searches through the contact list and displays the name.</p>                                                                                                                                                                                                                                                              |
| <b>Set ringer ID for a contact</b> | <p>To easily identify who is calling you by the ring tone, you can assign a custom ring tone to each contact.</p> <p>Press <b>Start &gt; Contacts &gt; Contact Name</b> and then <b>Menu &gt; Edit &gt; Custom Ring Tone</b>.</p>                                                                                                                                                         |
| <b>Set picture ID for contact</b>  | <p>Press <b>Start &gt; Contacts &gt; Contact Name</b> and then <b>Menu &gt; Edit &gt; Picture</b>.</p> <p><b>Tip:</b> If you want to instantly take a picture with the camera for this contact, press the <b>Camera</b> key ([📷]) and take a picture.</p> <p>Want to remove a picture ID? Press <b>Start &gt; Contacts &gt; Contact Name &gt; Menu &gt; Edit &gt; Remove Picture</b>.</p> |
| <b>Voice dial</b>                  | <p>To use voice dialing:</p> <p>Press <b>Start &gt; Voice Recognition</b>.</p>                                                                                                                                                                                                                                                                                                            |

| Feature                        | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Set category for contact       | <p>Press <b>Start &gt; Contacts &gt; Contact Name</b> and then <b>Menu &gt; Edit &gt; Categories</b>.</p> <p>Categories are shared between your appointments, contacts, and tasks. A category will remain in the list of shared categories as long as it is assigned to at least one appointment, contact, or task.</p>                                                                                                                                                                                                                  |
| Set category view              | <p>Press <b>Start &gt; Contacts</b> and then <b>Menu &gt; Filter</b>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Send contact to another device | <p>Use a Bluetooth connection or Infrared connection to send a contact to another phone, computer, or device:</p> <p>Press <b>Start &gt; Contacts &gt; Contact Name</b> and then <b>Menu &gt; Beam Contact</b>.</p> <p>Status information displays, indicating the name of the device to which the phone is beaming, and whether the beaming process is pending, finished, or was unsuccessful.</p> <p>For more about Bluetooth connections, see page 28.</p> <p><b>Note:</b> Remember you must have an active Bluetooth connection.</p> |

## Personalizing

| Feature                  | Description                                                                                                                                                                                                                                                                                                                                                                |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Language</b>          | <p>Press <b>Start &gt; Settings &gt; More... &gt; Regional Settings</b>.</p> <p><b>Note:</b> You must turn your phone off and on again for the changes to take effect.</p> <p>If you want to specify a language for reading e-mail, while reading a message press <b>Menu &gt; Languages</b>.</p>                                                                          |
| <b>Ring volume</b>       | <p>Press <b>Start &gt; Settings &gt; Profiles</b>.</p> <p>Highlight the desired profile, and press <b>Menu &gt; Edit</b>.</p> <p>Under <b>Ring Volume</b>, press the navigation key (◂◃) left or right to adjust the volume for that profile.</p> <p><b>Tip:</b> You can turn off the ringer volume instantly when an incoming call comes in—just use the thumb wheel.</p> |
| <b>Accessibility</b>     | <p>You can set system font size, multipress timeout, confirmation timeout, and in-call alerts:</p> <p>Press <b>Start &gt; Settings &gt; More... &gt; Accessibility</b>.</p>                                                                                                                                                                                                |
| <b>Sounds</b>            | <p>Change the default sounds for ring tone, reminders, new messages, alarm clock, or keypad controls.</p> <p>Press <b>Start &gt; Settings &gt; Sounds</b>.</p> <p><b>Note:</b> Changes made to the alert settings will have no effect when using the Silent profile.</p>                                                                                                   |
| <b>Alarm</b>             | <p>Press <b>Start &gt; Settings &gt; Clock &amp; Alarm &gt; Alarm</b>.</p> <p>Need to change or set the alarm alert style? Press <b>Start &gt; Settings &gt; Sounds &gt; Alarm Clock</b></p>                                                                                                                                                                               |
| <b>Owner information</b> | <p>Entering and displaying owner information are best practices; they allow someone to return the phone to you in case it is lost:</p> <p>Press <b>Start &gt; Settings &gt; More... &gt; Owner Information</b>.</p>                                                                                                                                                        |
| <b>Master reset</b>      | <p>Reset all options except <b>unlock</b> code, security code, and lifetime timer:</p> <p>Press <b>Start &gt; System Tools &gt; Master Reset</b>.</p>                                                                                                                                                                                                                      |



## Call Times & Costs

**Network connection time** is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing . This time includes busy signals and ringing.

**Note:** The amount of network connection time you track on your timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.

| Feature           | Description                                                                       |                                                                                                                                                                                                    |
|-------------------|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Call times        |  | The default reminder time for tasks and calendar items is 15 minutes. To change this default:<br><br>Press <b>Start &gt; Call History</b> and then <b>Menu &gt; View Timers</b> .                  |
| Reset call timers |                                                                                   | Reset all call timers to zero (0), except for the Lifetime calls timer.<br><br>Press <b>Start &gt; Call History</b> and then <b>Menu &gt; View Timers</b> and then <b>Menu &gt; Reset Timers</b> . |

## Handsfree

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

| Feature                          | Description                                                                         |                                                                                                                                                                                                                                                                             |
|----------------------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| External speakerphone            |    | Activate a connected external speakerphone during a call:<br><br>Press the <b>Voice</b> key or press <b>Menu &gt; Speakerphone On</b> .<br><br><b>Note:</b> With a Bluetooth headset press <b>Menu &gt; Handsfree Off</b> and then press <b>Menu &gt; Speakerphone On</b> . |
| Auto answer (car kit or headset) |  | Change to the headset profile to automatically answer calls when connected to a car kit or headset:<br><br>Press <b>Start &gt; Settings &gt; Profiles &gt; Headset</b> .<br><br><b>Note:</b> Edit the profile (see page 40) and enable the <b>Auto-answer in</b> option.    |

## Network Connections

| Feature                                                                | Description                                                                                                                                                                                                                                                                                                                                                                              |
|------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Create proxy, Virtual Private Network (VPN), or dial-up network</b> |  <p>Every network connection is different. You should gather all of the relevant information or network settings you need before starting this process:</p> <p>Press <b>Start &gt; Settings &gt; Connections &gt; VPN</b>.</p> <p><b>Note:</b> For more information about this feature, see page 9.</p> |
| <b>Beam</b>                                                            |  <p>To allow your phone to receive data beamed from other devices (via Bluetooth or Infrared):</p> <p>Press <b>Start &gt; Settings &gt; Connections &gt; Beam</b>.</p>                                                                                                                                  |



## Calendar

| Feature                                      | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Add new calendar event</b>                | <p>Press <b>Start</b> &gt; <b>Calendar</b> and then <b>Menu</b> &gt; <b>New Appointment</b>.</p> <p><b>Note:</b> To schedule an all-day event, under <b>End time</b>, select <b>All day event</b>. All-day events do not occupy blocks of time in Calendar; instead, they appear in banners at the top of the calendar.</p>                                                                                                                                                                                                                                  |
| <b>View calendar event</b>                   | <p>To quickly view today's agenda, on the home screen, scroll and press the center select key (•) on an upcoming appointment (if one is present).</p> <p>To view previous or approaching dates, scroll left or right, or click <b>Menu</b> &gt; <b>Go to Date</b>.</p>                                                                                                                                                                                                                                                                                       |
| <b>Calendar event reminder</b>               | <p>The default reminder time for tasks and calendar items is 15 minutes. To change this default:</p> <p>Press <b>Start</b> &gt; <b>Calendar</b> and then <b>Menu</b> &gt; <b>Options</b> &gt; <b>Set Reminders</b>.</p>                                                                                                                                                                                                                                                                                                                                      |
| <b>Send calendar event to another device</b> | <p>Use a Bluetooth connection to send a calendar event to another phone, computer, or device:</p> <p>From the calendar item, press <b>Menu</b> &gt; <b>Send via Bluetooth</b>.</p> <p>If using Bluetooth, select the device to which you want to send the item.</p> <p>If using infrared, press <b>Menu</b> &gt; <b>Beam Appointment</b> and align the infrared (IR) ports at close range until the target device name appears, and then select the device to which you want to send the item.</p> <p>For more about Bluetooth connections, see page 28.</p> |
| <b>Calculator</b>                            | Press <b>Start</b> > <b>Accessories</b> > <b>Calculator</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Respond to a meeting request</b>          | <p>You can receive and respond to Outlook meeting requests on your phone in a similar manner as you do in Outlook on your PC</p> <p>Press <b>Start</b> &gt; <b>Messaging</b> &gt; <b>Outlook E-mail</b> &gt; <i>E-mail Account</i> &gt; <i>Meeting Request</i> and then <b>Accept</b> or <b>Menu</b> &gt; <b>Decline, Tentative</b>.</p>                                                                                                                                                                                                                     |

## Security

| Feature                                                                                                      | Description                                                                                                                                                                                                                                                                                            |
|--------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Manage certificates</b>  | <p>Enable or disable Internet access certificates stored on your phone:<br/>Press <b>Start &gt; Settings &gt; More... &gt; Security &gt; Certificate</b>.</p> <p><b>Note:</b> Certificates are used to verify the identity and security of Web sites when you download files or share information.</p> |

## Phone Information

| Feature                     | Description                                                                                                                                                                 |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Software version</b>     | <p>To view your phone software version:<br/>Press <b>Start &gt; Settings &gt; More... &gt; More... &gt; About</b>.</p>                                                      |
| <b>Memory &amp; storage</b> | <p>To view your available and total memory capabilities of your phone and memory card use Memory Manager.<br/>Press <b>Start &gt; System Tools &gt; Memory Manager</b>.</p> |

## Fun & Games

| Feature                        | Description                                                                                                                                                                |                                                                                                                                                                                                                        |
|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Manage pictures                | Press <b>Start</b> > <b>Pictures &amp; Videos</b> .                                                                                                                        |                                                                                                                                                                                                                        |
| Manage sounds                  | Manage ring tones and music that you have downloaded or composed:<br>Press <b>Start</b> > <b>Windows Media</b> .<br>For more information about Windows Media, see page 27. |                                                                                                                                                                                                                        |
| Manage video clips             | Press <b>Start</b> > <b>Pictures &amp; Videos</b> .<br>For more information about Windows Media, see page 27.                                                              |                                                                                                                                                                                                                        |
| Start web-browser              |                                                                                           | Press <b>Start Internet Explorer</b> .<br>For more information about Internet Explorer Mobile, see page 28.                                                                                                            |
| Download objects from web page |                                                                                           | Download a picture, sound, or phone theme from a Web page:<br>Highlight the file, press the <b>Select</b> key, press the <b>Store</b> key.<br><b>Note:</b> Normal airtime and/or service provider usage charges apply. |
| Disconnect web sessions        |                                                                                           | Press the <b>End Session</b> key.                                                                                                                                                                                      |
| Play games on your phone       | Press <b>Start</b> > <b>Games</b> .                                                                                                                                        |                                                                                                                                                                                                                        |



## 8 | SERVICE AND REPAIRS

If you have questions or need assistance, we're here to help. Go to [www.motorola.com/consumer/support](http://www.motorola.com/consumer/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).



## 9 | SPECIFIC ABSORPTION RATE DATA

### ***The model wireless phone meets the government's requirements for exposure to radio waves.***

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.<sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. See the printed *Important Safety and Legal Information* guide or <http://www.motorola.com/rfhealth> for SAR values.<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site: <http://www.cwta.ca>

- 1 In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
- 2 The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.



## 10 | MICROSOFT EULA

You have acquired a device ("DEVICE") that includes software licensed by Motorola, Inc. ("Motorola") from one or more third-party licensors ("Licensor"), for use in connection with wireless network services provided under separate agreement between you and a wireless telecommunications provider ("Mobile Operator"). Those installed software products provided by Licensor, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. SOFTWARE includes software already installed on the DEVICE ("DEVICE Software") and Licensor software contained on any CD-ROM disk accompanying the DEVICE ("Desktop Software").

The SOFTWARE is licensed, not sold. All rights reserved.

IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT ("EULA"), DO NOT USE THE DEVICE OR COPY THE SOFTWARE. INSTEAD, PROMPTLY CONTACT MOTOROLA FOR INSTRUCTIONS ON RETURN OF THE UNUSED DEVICE(S) FOR A REFUND. ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICE, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).

1. GRANT OF SOFTWARE LICENSE. This EULA grants you the following license:

1.1. DEVICE Software. You may use the DEVICE Software as installed on the DEVICE (including as installed on removable media installed in the DEVICE). All or certain portions of the DEVICE Software may be inoperable if a proper account is not established or maintained with an appropriate Mobile Operator, or if the Mobile Operator's network facilities are not

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