

User Guide



MOTOROLA i886

www.sprint.com

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9/22/10



Motorola Mobility, Inc.
Consumer Advocacy Office
600 North US Hwy 45
Libertyville, IL 60048

www.hellomoto.com

Note: Do not ship your phone to the above address. If you need to return your phone for repairs, replacement or warranty service, please contact the Motorola Customer Support Center at:

1-800-453-0920 (United States)

1-877-483-2840 (TTY/TDD United States for hearing impaired)

Product Support:

www.motorola.com/support

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

Important: Important Privacy Message: Sprint's policies often do not apply to third-party applications. Third-party applications may access your personal information or require Sprint to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, don't use the application.

Manual number: NNTN8046A

DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party Name: Motorola Mobility, Inc.

Address: 8000 West Sunrise Boulevard
Plantation, FL 33322 USA

Phone Number: 1 (800) 453-0920

Hereby declares that the product:

Product Name: i886

Model Number: H86XAH6JR7AN

FCC ID: IHDP56LL1

Conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)

FCC Notice to Users

The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID: IHDT56KQ1 on the product label.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

Class B Digital Device

As a personal computer peripheral, this device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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Introduction

This **User Guide** introduces you to your wireless service and all the features of your new phone.

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

Note: Because of updates in phone software, this printed guide may not be the most current version for your phone. Visit www.sprint.com and sign in to access the most recent version of the user guide.

WARNING: Please refer to the **Important Safety Information** section on page 108 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

Use and Care

Your mobile device is designed to resist damage from exposure to certain rugged conditions. However, avoid prolonged or extreme exposure to those conditions. To help protect your mobile device, always make sure the battery compartment and any connector covers are closed and secure, and observe the following precautions:



liquids

Don't expose your mobile device to water, extreme humidity, sweat, or other liquids. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the mobile device.



microwaves

Don't try to dry your mobile device in a microwave oven.



extreme heat or cold

Avoid temperatures below 0°C/32°F or above 45°C/113°F.



shock and vibration

Avoid dropping your mobile device.



dirt

Don't expose your mobile device to dirt, sand, food, or other inappropriate materials.



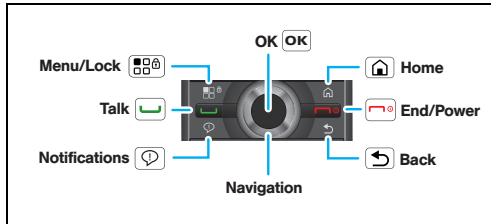
cleaning solutions

To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.

1. Setting Up Service

- ◆ Setting Up Your Phone (page 1)
- ◆ Setting Up Voicemail (page 3)
- ◆ Account Passwords (page 4)
- ◆ Getting Help (page 4)

Your Phone's Navigation Pad



Setting Up Your Phone

1. Make sure your SIM card is in place.
 - See “Your SIM Card” on page 9.
2. Install the battery.
 - See “Installing the Battery” on page 13.
3. Press and hold **End/Power**  for two seconds to turn the phone on.
 - If your phone is activated, it will turn on, search for service, and display the setup wizard.

If your phone's SIM PIN is set, you may be prompted to enter your SIM PIN code when you turn on your phone. Press **Menu** , enter the four-digit SIM code, and select **OK** to allow phone transmissions as prompted. (See “SIM Card Security” on page 74 for more information.)

- If your phone is not yet activated, see “Activating Your Phone” on page 2 for more information.

4. Use the MOTOROLA i886 setup menu to select a language, set up an email account, and import SIM contacts (if applicable).

- See “Setup Menu” on page 2.

5. Make your first call.

- Enter a phone number.
- Press **Talk** .

Tip: If your phone keypad is locked, press **Menu**  >  to display the home screen.

Note: Your phone's battery should have enough charge for your phone to turn on and find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible. See “Charging the Battery” on page 14 for details.

Activating Your Phone

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If your phone is not activated, please call Sprint Customer Service at 1-800-639-6111 from any other phone.

Tip: You must be in an area covered by the Sprint National Network when you first power up your phone.

- When you power up your phone the first time, it performs a series of security checks. For example, it verifies the phone is Sprint-approved and the correct SIM card is installed. If you don't pass the security checks, your phone displays messages and screen prompts showing what to do next. If you still encounter security messages, call Sprint Customer Service at 1-800-639-6111 from any other phone.

Setup Menu

The first time you turn on your phone, a setup menu appears and helps you get started.

To select an item, use the Navigation key to highlight it and then press the center of the Navigation key () to select it.

1. To choose the primary language used by your phone, select **Language** and then select a language.

2. To set up one or more email accounts on your phone, select **Email** and follow the prompts to enter your account information.
3. To import contacts from your SIM card to your phone, select **SIM contacts > Import SIM contacts**.
 - This step is only applicable if you are using a SIM card from a previous phone and you want to import contacts stored on the SIM card to your phone. See “Import and Export Contacts” on page 87 for further details.
4. When you are finished with setup, select **Exit Setup** to display the Home screen.

Tip: To type information in any of the setup steps, select the text field and slide out the QWERTY keyboard. Press **ALT** to access the alternate characters on a key, such as numbers and punctuation.

To return to the setup menu at any time, select  **>**
Setup.

Note: This phone supports data-intensive applications and services. It is strongly recommended that you purchase a data plan that meets your needs. Contact Sprint for details.

Setting Up Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, it is recommended that you set up your voicemail and personal greeting as soon as your phone is activated.

1. Using your MOTOROLA i886, call your wireless phone number.
2. Follow the system prompts to:
 - Create your password.
 - Record your name announcement.
 - Record your greeting.

Note: **Voicemail password:** It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

For more information about using your voicemail, (see “Voicemail” on page 48.)

Account Passwords

With Sprint service, you enjoy unlimited access to your personal account information and voicemail account. To ensure that no one else has access to your information, you need to create passwords to protect your privacy.

Account Username and Password

If you are the account owner, you will create an account username and password when you sign on to www.sprint.com. (Click **Sign in** and then click **Sign up now!** to get started.) If you are not the account owner (if someone else receives the bill for your service), you can get a sub-account password at www.sprint.com.

Voicemail Password

You will create your voicemail password when you set up your voicemail. See “Setting Up Voicemail” on page 3 for more information on your voicemail password.

Getting Help

Managing Your Account

Online: www.sprint.com

- Access your account information.
- Check your minutes used (depending on your service plan).
- View and pay your bill.
- Enroll for online billing and automatic payment.
- Purchase accessories.
- Shop for the latest phones.
- View available service plans and options.

From Your MOTOROLA i886

- Dial ***4** and then press **Talk**  to check minute usage and account balance.
- Dial ***3** and then press **Talk**  to make a payment.
- Dial ***2** and then press **Talk**  to access a summary of your wireless service plan or get answers to other questions.

- Dial ***7** and then press **Talk** to add a new line of service, upgrade your device, purchase accessories, or access other account services.

From Any Other Phone

- Sprint Customer Service: **1-800-639-6111**.
- Business Customer Service: **1-877-639-8351**.

Operator Services

Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

- ▶ Dial **0** and then press **Talk**.

For more information or to see the latest in products and services, visit us online at www.sprint.com.

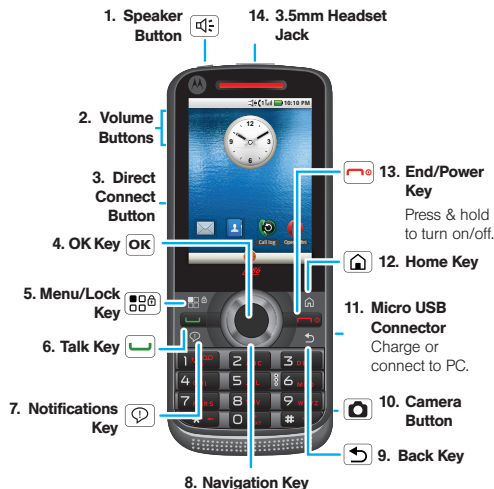
2. Phone Basics

- ◆ Your Phone (page 6)
- ◆ SIM Card, Memory Card, and Battery Information (page 9)
- ◆ Turning Your Phone On and Off (page 15)
- ◆ Home Screen (page 16)
- ◆ Navigating Through Menus and Options (page 19)
- ◆ Displaying Your Numbers (page 20)
- ◆ Entering Text (page 21)
- ◆ Tips and Tricks (page 22)
- ◆ Battery Cool Down (page 23)
- ◆ Dual Microphone Noise Cancellation (page 23)
- ◆ Accessories (page 24)

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Your Phone

External View



Key and Connector Functions

1. **Speaker Button** () lets you turn the speaker phone on or off during a call. From the home screen, pressing the Speaker button turns Direct Connect speaker mode on and off.
2. **Volume Buttons** let you adjust the ringer volume from the home screen, the voice or speaker volume during a call, and the speaker volume while using the music player or other applications.
3. **Direct Connect (DC) Button** lets you use Nextel Direct Connect®. (See page 30.)
4. **OK** () (the center of the Navigation key) lets you select the highlighted choice when navigating through a menu using the Navigation key.
5. **Menu/Lock** () lets you access the options menus (including **Settings**) from the home screen and context-sensitive menus from other screens. It also locks the keypad.
6. **Talk** () lets you make or receive calls, answer Call Waiting, or switch between two calls.
7. **Notifications** () lets you access the Notifications screen.
8. **Navigation Key** lets you scroll through and highlight onscreen options.
9. **Back** () returns you to the previous screen.
10. **Camera Button** () activates the camera and lets you take pictures.
11. **Micro USB Connector** lets you connect a charger or other accessories to your phone.
12. **Home** () brings you back to the home screen. Press and hold to display the active apps menu.
13. **End/Power** () lets you end calls. Press and hold to open the phone options menu where you can turn the phone off, turn Airplane mode on or off, and turn Silent mode on or off.
14. **3.5mm Headset Jack** lets you attach a headset.

Landscape Phone Features

Rotate the phone counter-clockwise and slide out the QWERTY keyboard. The screen automatically adjusts to landscape (Widescreen) mode.



1. **QWERTY Keyboard** provides a full keyboard. It lets you enter letters, numbers, and punctuation, as well as navigate through menus.
2. **Shift** (⇧) press to type a capital letter. Press twice to turn on Shift Lock and type all capital letters.
3. **Alternate** (ALT) press to type alternate characters such as numbers, punctuation, and special characters.
4. **Menu** (☰) lets you access the options menus (including **Settings**) from the home screen and context-sensitive menus from other screens.
5. **Back** (↶) returns you to the previous screen.
6. **Create Message** (✉) press to begin a new message.
7. **Space** (␣) press to advance the cursor a single space.
8. **Symbols** (SYM) press to insert symbols into text.
9. **Delete** (✕) press to delete a character. Press and hold to delete more than one character.
10. **Return** (↵) press to begin a new line in an email or text message.
11. **OK** (OK) lets you select the highlighted choice when navigating through a menu using the Navigation key.

12. **Navigation Keys** let you scroll through and highlight onscreen options.

SIM Card, Memory Card, and Battery Information

Your SIM Card

Locating the SIM Card

Your SIM (Subscriber Identity Module) card is a small card inserted into the SIM card holder within your phone below the battery.

If no SIM card came with your phone, contact Sprint Customer Service at 1-800-639-6111.

Most users will never need to remove or insert the SIM card. However, if it becomes necessary, follow the instructions in “Removing and Inserting the SIM Card” on page 10.

Important: The SIM card is designed for optimal Contacts storage and feature use. For SIM card compatibility information, visit www.nextel.com/sim.

In some cases, Contacts and Groups may not be accessible if you move your SIM card to another phone. Contacts and Groups created with your MOTOROLA i886 may not be readable by an older iDEN SIM-based phone.

Note: Your MOTOROLA i886 Contacts are managed and stored on your phone rather than on the SIM card. If you are using a SIM card from a previous phone, you can import your existing contacts from the SIM card to your MOTOROLA i886 using the SIM Manager. Likewise, you can export your phone's Contacts to your SIM card. See “Import and Export Contacts” on page 87 for details.

WARNING: The first time you turn on your phone, your SIM card is linked to it. If you remove your SIM card and replace it with a different SIM card, your phone will perform a master clear when turned on and all data on the phone will be erased.

Removing and Inserting the SIM Card

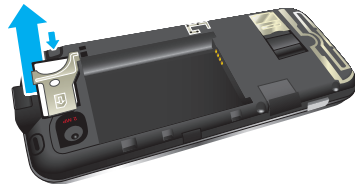
Important: To avoid losing information stored in your SIM card, do not remove it from your phone unless absolutely necessary.

To remove your SIM card:

1. With your phone powered off, lift the battery door latch and lift and remove the battery door.



2. Press the tab in front of the SIM card, and then use your thumbs to carefully slide it out from under the edge.



Note: Protect your SIM card as you would any delicate object. Store it carefully.

To insert your SIM card:

1. With your phone powered off, lift the battery door latch and lift and remove the battery door.



2. Carefully slide the SIM card into your phone until it lies flat in the SIM card holder.



Important: Do not touch the gold-colored areas of your SIM card.

3. Replace the battery door, pressing down firmly on it to ensure it is secured properly.



Memory Card

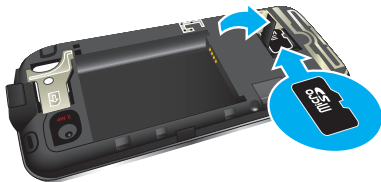
A microSD memory card is provided with your phone. The provided memory card contains helpful preloaded information, including guided tours of your phone's features.

Insert the Memory Card

1. With your phone powered off, lift the battery door latch and lift and remove the battery door.



2. Open the memory card slot cover and slide in the memory card until it clicks into place.



3. Close the memory card slot cover.
4. Replace the battery door, pressing down firmly on it to ensure it is secured properly.



For more information about your phone's memory card, see "10. microSD Card" on page 91.

Battery and Charger

WARNING: Use only Sprint-approved or Motorola-approved batteries and chargers with your phone. The failure to use a Sprint-approved or Motorola-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Important: For information on battery safety, see “Battery Use and Safety” on page 112.

Sprint-approved and Motorola-approved batteries and accessories can be found at Sprint Stores or through Motorola. You may order online at www.sprint.com or by calling 1-866-866-7509.

Your phone's Lithium Ion (Li-Ion) battery allows you to recharge it before it is fully drained.

When the battery reaches 5% of its capacity, your phone makes a sound and displays a message. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then turns off.

Note: Long backlight settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby times. See “Battery Tips” on page 23 for more details on extending battery life.

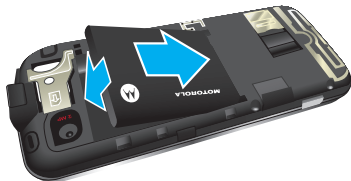
Tip: Watch your phone's battery level indicator and charge the battery before it runs out of power.

Installing the Battery

1. With your phone powered off, lift the battery door latch and lift and remove the battery door.



2. Insert the battery into the opening, making sure the connectors align. Gently press down to secure the battery.



3. Replace the battery door, pressing down firmly on it to ensure it is secured properly.



Removing the Battery

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Remove the battery cover and lift the battery to remove it.



WARNING: Do not handle a damaged or leaking battery as you can be burned.

Charging the Battery

Charge your battery as soon as possible so you can begin using your phone.

Always use a Sprint-approved or Motorola-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Using the Phone Charger

- Plug the flat end of the charger into the phone's micro USB connector and the other end into the wall socket connector. Plug the wall socket connector to an electrical outlet.



With the approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

Turning Your Phone On and Off

Turning Your Phone On

- Press and hold **End/Power**  for approximately two seconds.

As your phone connects to the network, you see a connecting message. Your phone may require you to enter identifying information to use it or to access specific features.

Note: If your phone's SIM PIN is set, you will be prompted to enter your SIM PIN code when you turn on your phone. Press **Menu** , enter the four-digit SIM code, and select **OK** to allow phone transmissions as prompted.

Turning Your Phone Off

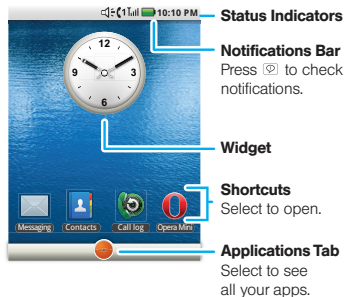
- Press and hold **End/Power**  to open a phone options menu, where you can turn off the phone (**Power off**), or turn **Airplane mode** or **Silent mode** on or off.

Sleep and Wake Up

To conserve your battery and prevent accidental key presses, lock the keypad by pressing **Menu** . To unlock the keypad, press **Menu**  > .

Home Screen

The *home screen* gives you all your latest information in one place. It's what you see when you turn on the phone or press **Home** . Here's the basic setup:



Note: Your home screen might look a little different.

The home screen extends beyond what you see on the initial screen to give you more room for adding shortcuts, widgets, and more. Press the Navigation key left or right to see more panels or to add widgets or shortcuts.



Widgets

You can add widgets, such as a clock, music player, or appointment calendar, to your home screens.

- ▶ To add widgets, press **Menu**  > **Manage Home > Add > Widgets** and then select a widget from the list. To open a widget, select it.

Shortcuts

- To add shortcuts to the home screen, press **Menu**  > **Manage Home** > **Add** > **Shortcuts** and select a shortcut.

Apps (Applications)

Your phone comes with many apps (applications) already installed, and you can download and install more. To open an app, select its icon.

Applications Tab

All the apps on your phone, including the apps that came with your phone and any you download and install, are listed in alphabetical order in your Applications menu.



- Select  (the **Applications** tab) at the bottom of the home screen to open the app menu.

Running Multiple Apps

Your phone can run multiple apps simultaneously, so there is no need to close one app before opening another one.

To open a new app while another is already running, press **Home**  to display the home screen. Select  and select the app you want to open. To switch from one running app to another, press and hold **Home**  to display a list of currently running apps, and then select the one you want. The list displays up to six running apps.

Viewing Status and Notification Information

Your phone's display screen provides information about your phone's status and notifications. To see your notifications, press **Notifications** . Icons on the right tell you about your phone's status.

This list identifies the symbols you'll see on your phone's display screen:



Battery Strength — A fuller battery indicates a greater charge. The “lightning” icon (bottom rows) indicates the phone is charging.



Signal Strength — More bars next to the antenna indicate a stronger signal.



No Service — Your phone is without service. You cannot make or receive any type of call.



Phone In Use — Your phone is active on a phone call.



Direct Connect In Use — Your phone is active on a Direct Connect call.



Group In Use — Your phone is active on a Group Connect call.



Talkgroup In Use — Your phone is active on a Talkgroup call.



Bluetooth In Use — Your phone is using Bluetooth. If this icon is blinking, your phone is in discoverable mode. If this icon is static, a Bluetooth connection is active.



Active Phone Line — 1 indicates phone line 1 is ready to make calls; 2 indicates phone line 2 is ready to make calls.



Call Forward — Your phone is set to forward calls. See “Call Forwarding” on page 57.



Ringer Off — All sound is turned off on your phone. See “Vibrate All” on page 69.



Speaker Off — Direct Connect sound is set to come through the earpiece rather than through the speaker.



Speaker On — Direct Connect sound is set to come through the speaker rather than through the earpiece.



Vibrate — Your phone is set to vibrate and not to ring.



Internet — You are ready to browse the Internet or are browsing the Internet using a secure connection. See “5. Web and Data Services” on page 62.



Airplane Mode — Your phone is set not to receive calls and other transmissions. See “Airplane Mode” on page 72.



TTY — You are ready to use your phone to make calls using a TTY (text telephone) device. See “Telecommunications Relay Service” on page 59.



Hearing Aid — Your phone is set for use with a hearing aid and is active on a phone call. See “Using Your Phone With a Hearing Aid Device” on page 115.



Text Message — You have one or more text messages. See “Receiving Messages” on page 47.



Email — You have one or more emails.



Voicemail — You have one or more voicemails.



Data Sync — Your phone is downloading email and synchronizing your calendar with your personal, Exchange accounts.



GPS — Your phone’s GPS is active.



Missed Call — You have one or more missed calls.

Notification and Bluetooth LEDs

Your phone has a Notification LED that blinks whenever you receive voicemail, email, have an appointment, or your battery is low.



Notification LED
Bluetooth LED

The Bluetooth LED blinks when a Bluetooth device is connected to your phone.

Navigating Through Menus and Options

Navigation

Use the Navigation key to move around the screen or to scroll through menus. Press **OK** (the center of the Navigation key) to select an item. To display options menus for items such as contacts, highlight the item, and then press and hold **OK**. To open the main apps menu, scroll to the app tab  in the home screen and press **OK** to select it.

Screen Timeout

To change how long your phone waits before the screen goes to sleep automatically, select  >  **Settings** > **Sound & display** > **BackLight timer**.

To put your phone to sleep and lock your keypad, see “Keypad Lock” on page 75.

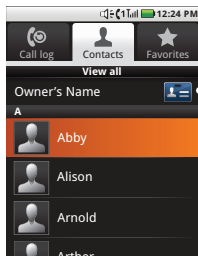
Adjust Volume

Press the Volume buttons to change the ring volume (in the home screen), or the earpiece volume (during a call).



Displaying Your Numbers

Select  **Contacts** and select the first contact. The first contact in the **Contacts** list will always contain your phone's information.



Menu Options

Press Menu  to create and filter Contacts.

My Info

Your details-always first in the list.

Contacts List

Select to view contact information. Highlight, and press and hold  to edit, delete, and more.

Entering Text

The quickest and easiest way to enter text on your phone is by using the QWERTY keyboard. Rotate the phone counter-clockwise and slide the keyboard out to access it. The screen automatically rotates to landscape (widescreen) mode.

General Tips

To...

Enter **symbols** chosen from a list Press **Symbols** .

Enter **alternate** characters in the corners of keys Press **Alternate** .

To...

Enter **several alternate** characters until you press **Alternate**  again.

Enter **one capital** letter

Enter **only capital** letters until you press **Shift**  again

Delete a character (hold to delete more)

Start a **new line** (email or text messaging)

Press **Alternate**  twice.

Press **Shift** .

Press **Shift**  twice.

Press **Delete** .

Press **Return** .

Dialpad Text Entry

You can also enter text using the dialpad. To switch text entry modes when using the dialpad, press  and select from the following:

Option

Alpha input	To enter words one letter at a time.
Word input	To have your phone suggest word options.
Numeric input	To input numbers.
Symbols	To input symbols.

Tips and Tricks

General Tips

To...

Return to the **home screen** Press **Home** .

To...

See your **Call log**

Lock your phone's screen

Set **screen timeout**

Turn **sound** on/off

Show **last few apps** used

Turn **airplane mode** on/off

Press **Talk** .

To put your phone to sleep, press and hold **Menu** . Press  to wake up your phone. Press **Menu**  >  to unlock the screen.

Select  >  **Settings** > **Sound & display** > **BackLight timer**.

Press and hold **End/Power**  > **Silent mode**.

Press and hold **Home** .

Press and hold **End/Power**  > **Airplane mode**.

Battery Tips

Your phone is like a small computer, giving you access to a lot of information and apps. Depending on what you use, that can take a lot of power.

To conserve battery life between charges:

- Reduce recording or watching videos, listening to music, or taking pictures.
- Disable or remove widgets that stream information to your home screen, such as news or weather. (See “Home Screen” on page 16.)
- Reduce email updates: select  >  **Email** > **Menu**  > **Account settings** > **Email check frequency** and select a less frequent option (or **Manual**).
- Turn off Bluetooth power: select  >  **Settings** > **Wireless & networks** > **Bluetooth**.
- Reduce display brightness: select  >  **Settings** > **Sound & display** > **Brightness** > (dimmer setting).
- Decrease display timeout delay: select  >  **Settings** > **Sound & display** > **BackLight timer** > (shorter setting).

Battery Cool Down

In very limited circumstances, such as where your phone has been exposed to extreme heat, “Cool Down” message screens will appear. To avoid possible damage to your battery and phone, you should follow these instructions until the phone is within its recommended temperature range. When your phone is in “Cool Down” mode, only emergency calls can be made.

Dual Microphone Noise Cancellation

Dual microphone noise cancellation improves call audio quality by removing the ambient noise around you, and providing a cleaner, clearer sound to the person you are calling.

Noise Cancellation Microphone



To turn off dual microphone noise cancellation, select  >  **Settings** > **Call settings** > **Noise Cancellation**.

Note: Dual microphone noise cancellation is turned on by default.

Accessories

Your MOTOROLA i886 comes with the following accessories:

- A Li-Ion battery and charger.
- A128K SIM card.
- A 2GB microSD card.

Various accessories are available for use with your MOTOROLA i886, including cases, vehicle power chargers, data cables, hands-free accessories, and more.

To order additional accessories, go to www.sprint.com or call 1-866-866-7509. You can also stop by any Sprint Store. For information on Sprint Store locations, go to www.sprintstorelocator.com.

Using a Remote Direct Connect Button

If you are using a headset or other optional accessory with a remote Direct Connect button, you can use the remote Direct Connect button for phone calls, Direct Connect calls, and Group Connect calls.

For phone calls, use the remote Direct Connect button to answer calls, switch between calls, and end calls. Hold the remote Direct Connect button for less than two seconds to answer calls and switch between calls. Hold the remote Direct Connect button for more than two seconds to end calls.

For Direct Connect calls and Group Connect calls, use the remote Direct Connect button as you would the Direct Connect button on your phone.

When using a headset, the Direct Connect button on your phone works the same way as when you are not using a headset. Direct Connect and Group Connect sounds will be heard through the headset.

3. Making and Answering Calls

- ◆ Types of Calls (page 25)
- ◆ Phone Calls (page 26)
- ◆ Nextel Direct Connect (page 30)
- ◆ Group Connect (page 33)
- ◆ Nextel Direct Send (page 35)
- ◆ Talkgroups (page 39)
- ◆ Call Alerts (page 41)
- ◆ Direct Talk (page 43)

Types of Calls

With the Nextel National Network, Nextel Direct Connect, and your MOTOROLA i886, you have the following traditional wireless phone and Nextel Direct Connect services available to you:

- **Digital Wireless Phone Calls** offer clear calls and other services, such as missed call notification, Three-Way Calling, and speakerphone.
 - **Direct Connect Calls** allow two-way radio communication with another Direct Connect user within the Nextel National Network (page 30).
 - **Group Connect Calls** allow coast-to-coast two-way radio calling to up to 20 Nextel Direct Connect customers simultaneously (page 33).
 - **Nextel Direct Send** allows you to send contact information in Direct Connect and Group Connect calls and send pictures in Direct Connect calls (page 35).
 - **Talkgroup Calls** allow two-way radio calling to up to 100 Nextel Talkgroup customers simultaneously (page 39).
- Note:* To learn more about the differences between Nextel Group Connect calls and Talkgroup calls, please see "Difference Between Group Connect and Talkgroup Calls" on page 39.
- **Nextel Direct Talk** allows for two-way radio communication "off the network" between two or

more phones equipped with this capability (page 43).

Phone Calls

Making Calls

Placing a traditional wireless phone call from your MOTOROLA i886 is as easy as making a call from any landline phone.

1. From the home screen, Enter a number, and then press **Talk** .
2. Press **End/Power**  when you are finished.

You can also make calls from your phone by selecting numbers directly from Contacts (page 28) or your Call log (page 30).

Answering Calls

- ▶ Press **Talk**  to answer an incoming call.

Note: When your phone is off, calls go directly to voicemail.

Your phone notifies you of incoming calls by any combination of ringing or vibrating, the backlight illuminating, or the screen displaying an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number may also be displayed, if available.

Ending a Call

- ▶ To end a call, press **End/Power** .

Missed Phone Calls

Missed phone calls are forwarded to voicemail. When you do not answer an incoming call, you will see a Missed Call notification.

To display a Missed Call entry from the notification bar:

- ▶ Press **Notifications** .

To display a Missed Call entry from the home screen:

1. Press **Talk**  or select  >  **Call log**.
2. Select an entry.

Emergency Calls

Your phone supports emergency calling. Emergency phone calls can be made even when your SIM card is blocked or not in your phone.

- ▶ Enter **911** and press **Talk**  to be connected to an emergency response center. If you are on an active call, you must end it before calling 911. If your phone is password locked (see “Security Lock” on page 75), select the **Emergency call** button at the bottom of the screen.

When you make an emergency call, your phone's GPS Enabled feature can help emergency service personnel find you, if you are in a location where your phone's GPS antenna has established a clear view of the open sky and your local emergency response center has the equipment to process location information. See “GPS and AGPS” on page 123. Because of the limitations of this feature, always provide your best knowledge of your location to the emergency response center when you make an emergency call.

Important: Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

If you have not registered on the network, emergency calls cannot be placed while your SIM card is in your phone.

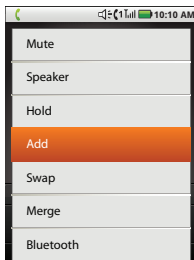
If you are bringing your phone number to Sprint from your previous carrier, you may receive a temporary telephone number while your Nextel phone is being programmed with your permanent phone number. If you make a call to 911 and the call fails, the 911 emergency response center will not be able to call you back on your Nextel phone if in the meantime, your Nextel phone has been programmed with your permanent telephone number. If the call is disconnected before location and details have been provided, call 911 again and advise that you were disconnected.

In-Call Options

Press **Menu**  during a call to display a list of available in-call features. To select an option, select it. The following options may be available:

- **Mute** to mute your phone's microphone. Select **Mute** again to unmute your phone's microphone.
- **Speaker** to route the phone's audio through the speaker or the earpiece.
- **Hold** to place a call on hold.
- **Add** to place a second call.
- **Swap calls** to switch between to active calls.
- **Merge calls** to initiate a three-way call.
- **Bluetooth** to switch between using a Bluetooth headset and the phone earpiece.

Tip: You can also press **Speaker**  to turn the speaker on and off.



WARNING: Because of higher volume levels, do not place the phone near your ear during speakerphone use.

Saving a Phone Number

1. Enter a phone number and press **Menu**  > **Add to contacts**.
2. To store a new entry, select **Create new contact**.
– or –
Search for an existing contact name and select it to open the contact.
3. Enter or edit information as necessary, and then press **Menu**  > **Done** to save the Contact.

For more information about Contacts, see “8. Contacts” on page 82.

Finding a Number

To find Contacts entries, scroll through the list or search Contacts entries by name.

1. Select  **Contacts**.

2. Press **Menu**  > **Search** and enter the first few letters of a Contact's name. You will see a list of matching entries.
3. To display an entry, select a name. Select a phone number to place a call.

Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail, conference call, or credit card billing numbers.

There are two types of pauses available on your phone:

- **Wait** sends the next set of numbers when prompted.
- **Pause** automatically sends the next set of numbers after three seconds.

Note: You can have multiple pauses in a phone number and combine waits and pauses.

To dial or save phone numbers with pauses:

1. Enter a phone number.
2. Press and hold  until the letter **P** appears. The **P** represents a three-second pause. For a longer

pause, press and hold  again to enter more pauses. Each **P** represents a three-second pause.

– or –

Press and hold  until the letter **W** appears. The **W** means your phone waits before dialing further. A message appears asking about sending the rest of the digits.

3. Enter additional numbers.
4. Press **Talk**  to dial the number.

– or –

Press **Menu**  > **Add to contacts** to save the number in your Contacts.

Tip: When entering numbers from the QWERTY keyboard, enter , (comma) for a pause and ; (semicolon) for a wait.

Making a Call From Contacts

1. Select  **Contacts**.
2. Select an entry to open it.
3. Select a phone number to place a call.

Making a Call From the Call Log

1. Select  >  **Call log**.

Tip: From the home screen, press **Talk**  to open the **Call log**.

2. Highlight a number and press **Talk** .

Making a Phone Call While in a Direct Connect Call

- ▶ Press **Menu**  > **Call contact** while in an active Direct Connect call to initiate a phone call to the other person (if their mobile phone number is stored in Contacts).

Nextel Direct Connect

Sprint offers the following Nextel Direct Connect® services:

- **Direct Connect®** allows instant two-way radio communication with another Direct Connect user anywhere on the Nextel National Network (U.S.).

- **International Direct Connect** allows Direct Connect calling to and from select countries.
- **Group Connect®** allows nationwide Direct Connect calling to up to 20 other Direct Connect users at once. (See “Group Connect” on page 33.)
- **TalkgroupSM** allows Direct Connect calling to up to 100 Nextel subscribers in the same Direct Connect network. See “Talkgroups” on page 39.
- **Nextel Direct TalkSM** lets you establish off-network, two-way radio communication between two or more Nextel Direct Talk-capable phones. See “Direct Talk” on page 43.

See www.sprint.com for more details on these Direct Connect services. Pricing for each of these services is based on your service contract.

Making Direct Connect Calls

1. Enter a Direct Connect number. See “Dialing Direct Connect Numbers” on page 31.
2. Press and hold the Direct Connect (DC) button on the left side of your phone. Begin talking after your phone emits a chirping sound.
3. Release the DC button to listen.



A Direct Connect call ends automatically after there is no activity on the call for several seconds.

Dialing Direct Connect Numbers

Every Direct Connect number has three parts:

- An area ID
- A network ID
- A member ID

An asterisk separates each part (for example: 999*999*9999). When you enter a number containing all three parts, you must separate them with asterisks.

Note: The number of digits in each part of a Direct Connect number may vary. For example, your Direct Connect number may be formatted as 999*999*9999, while another valid number may appear as 555*555555*55.

If you are calling or saving a Direct Connect number for a Sprint phone with Direct Connect capabilities, the Direct Connect number may be the same as the wireless phone number. When dialing or saving the Direct Connect number, insert asterisks in place of hyphens (913*555*1234).

Tip: When you store a Direct Connect number in Contacts, be sure to include the entire number, including the asterisks.

Using Just the Member ID

If you are contacting someone sharing your network and area IDs, you only need to enter the member ID (the last part of the number).

1. Enter a member ID.
2. Press and hold the DC button.

Making Direct Connect Calls From Contacts or the Call Log

If you have numbers stored in Contacts (page 82) or the Call log (page 78), you can use these numbers to make calls.

1. Select  >  **Contacts**, or select  >  **Call log**.
2. Select an entry and then press and hold the DC button to call the entry's Direct Connect number.

Tip: You can make Direct Connect calls while viewing entry details on either list. Display the entry details or **My Info** from another phone (in the Call log) and press and hold the DC button.

Answering Direct Connect Calls

When you receive a Direct Connect call, your phone emits a tone or vibrates. You then hear the voice of your caller.

1. Wait for the caller to finish speaking.
2. Press and hold the DC button. Continue as you would on any Direct Connect call.

A Direct Connect call ends automatically after there is no activity on the call for several seconds.

Direct Connect Timeout

You can extend the automatic timeout of a Direct Connect call by about 30 seconds using the **Resume DC** setting.

- Select  >  **Settings** > **Call settings** > **Direct Connect settings** > **Resume DC**.

One Touch Direct Connect

You can customize the DC button for quick access to Direct Connect functions.

- Select  >  **Settings** > **Call settings** > **Direct Connect settings** > **One Touch DC**.

Options

Off	Turn off One Touch DC .
Launch DC Contact List	Open a list of Direct Connect contacts on your phone.
DC a selected contact	Start a Direct Connect call with the selected contact.
DC the most recent number	Start a Direct Connect call with the most recent Direct Connect number in the Call log .

Tip: You can also add the **One Touch DC** widget to your home screen. See “Widgets” on page 16.

Group Connect

A Group Connect call is similar to a Direct Connect call to one user, but is made to multiple Direct Connect subscribers at once. You can create Groups from your phone and call up to 20 other Group Connect-compatible phones* anywhere on the Nextel National Network. You can create a Group for one-time use or store it to Contacts so you can call it at any time.

** Not all phones are Group Connect-compatible. See www.sprint.com for more details on Group Connect.*

Note: In order to store Groups to your MOTOROLA i886, you must use the 128K SIM card that came with your phone. The 128K SIM card is labeled “Nextel 600 Contcs & 25 Grps”. With this SIM card, a maximum of 25 groups can be added to your MOTOROLA i886. Group entries created with your MOTOROLA i886 may not be readable by older iDEN SIM-based phones.

Making Group Connect Calls

1. From Contacts or the Call log list, select a Group to open it.
2. Press the DC button.

Answering Group Connect Calls

- Proceed as if answering a Direct Connect call from one user. Only one person at a time may speak on a Group Connect call.

Creating Groups in Contacts

1. Select  >  **Contacts** > **Menu**  > **New DC group**.
2. Select the icon to the left of the entry names to select the group members.
3. Select **Save** to store the Group in Contacts.
4. Select **Phone** and then enter a group name.

Note: If you do not assign a name, the Group is named (Group).

5. Press **Menu**  > **Done**.

Adding Group Members

To add member to a Group stored in Contacts:

1. Select  >  **Contacts** and select a Group to open it.

2. Press **Menu**  > **Edit group**.
3. Select **Add Members** and select members to add.
4. Select **Save** and then press **Menu**  > **Done** to save the contact.

Starting a Group Connect Call Without a Saved Group

1. Select  >  **Contacts** > **Menu**  > **New DC group**.
2. Select the group members.
3. Select **View**.
4. When prompted, press the DC button.

Removing Members or Groups

To remove a member from a Group:

1. From Contacts, select a Group to open it, and then press **Menu**  > **Edit group**.
2. Select a member's contact, and then select **Remove member**.
3. Press **Menu**  > **Done**.

To delete a Group from Contacts:

1. Select a Group to open it.
2. Press **Menu**  > **Delete group**.
3. Select **OK**.

Storing Groups

To store a group to Contacts from the Call log list:

1. From the Call log list, select a Group to open it, and then select **View participant list**.
2. Select **Add to contacts**.
3. Select **Phone** and then edit the Group information if desired.
 - If you add any members, select **Save**.
4. Press **Menu**  > **Done** to save the Group.

Group Connect Call Information

While you are in a Group Connect call, the following appears on the screen:

- The name of the Group.

- The name or the Direct Connect number of the person speaking.
- The number of members who are participating in the Group Connect call.

Nextel Direct Send

Nextel Direct Send lets you use Direct Connect calls to exchange pictures, My Info, contact information, and Groups with other phones that have this capability.

Nextel Direct Send cannot be used during Talkgroup calls. Pictures cannot be sent in Group Connect calls.

Sending a Picture

Sending a Picture During a Call

You can send a picture at any time during a Direct Connect call, whether you made or received the call. (Additional charges may apply.)

You cannot talk or listen on a Direct Connect call while a picture is being transmitted. Other activities, such as searching for a picture, do not prevent you from talking or listening.

To send a picture during a call:

1. While in a Direct Connect call, press **Menu**  > **Share picture**. A list of pictures that can be included in a Direct Connect call appears.
2. Select a picture and press the DC button to send it.
3. Wait while the picture is transmitted. The Direct Connect call is temporarily interrupted while a picture is transmitted.
4. When prompted, press the DC button to resume the Direct Connect call.

Note: The first time you send a stored picture after turning the phone on, the message **Picture fees may apply** appears and you are prompted to respond. Select **OK** to send the picture. Select **Cancel** to cancel.

Starting a Call by Sending a Picture

You can start a call by choosing a stored picture from the Media Gallery.

To do this, you must have the recipient's Direct Connect number and IP address stored in your Contacts.

Tip: When a person sends you My Info from his or her phone, you can then easily store this information to Contacts from the Call log list.

To start a call by sending a picture:

1. Select  >  **Media Gallery > All Pictures**.
2. Select and hold a photo, then select **Share**.
3. Select **DC**, and select **DC contacts** or **DC call log**. These names have Direct Connect numbers and IP addresses stored.
4. Select a name and press the DC button to send the picture.
5. When prompted, press the DC button to resume the Direct Connect call.

Receiving a Picture

When someone sends you a picture using Nextel Direct Send, your phone emits a tone or vibrates and a message appears on the display asking you to accept the picture.

Pictures you receive are saved to your microSD card and are accessible through the Media Gallery.

To accept a picture:

1. When you see the message asking you to accept the picture, select **Accept**. (To decline the picture, select **Reject**.)
2. Wait while the picture is transmitted. The Direct Connect call is temporarily interrupted while a picture is transmitted.
3. When prompted, press the DC button to resume the Direct Connect call.

Note: The first time you accept a stored picture after turning the phone on, the message **Picture fees may apply** appears and you are prompted to respond. Select **OK** to accept the picture. Select **Cancel** to cancel.

Tip: To stop the transmission before it is finished, select **Cancel**.

Sending My Info and Contact Information

When you send My Info or contact information using Nextel Direct Send, the information you send appears on the display of the receiving phone. After the call, the information appears on that phone's Call log list.

Sending My Info

You can control what portion of the information in My Info is sent, and whether it is sent automatically in every Direct Connect call or only when you choose to send it.

Note: When you send your contact information, certain information, such as street addresses or custom entries, chat addresses, organizations, and notes cannot be included.

The information your phone sends always includes My Name and Direct Connect.

It may include **Line 1**, **Line 2**, **Direct Connect**, and **Group ID** depending on the options provided by your service provider and how you set your sending options.

Note: The My Info feature gets its information from your phone's contact entry. To add more information to My Info, edit your phone's contact entry, and then select the additional fields in the **Select info to share** screen.

The default setting is **Line 1** only.

To change which fields are sent:

1. Select  >  **Settings** > **Call settings** > **Direct Connect settings** > **Sharing contact info** > **Select info to share**.

2. A checkmark appears next to the fields that will be sent. To add or remove the checkmark, select it.
3. When you are finished, select **Save**.

To control whether your information is sent automatically:

- Select  >  **Settings > Call settings > Direct Connect Settings > Sharing contact info > Share My Info.**

Note: When you receive your phone, it is set to send your information automatically.

To send My Info during a call:

1. While in a Direct Connect call, press **Menu**  > **Share my info.**
2. When prompted, press the DC button to send the information.

To start a call by sending My Info:

1. Select  >  **Contacts.**

2. Highlight the contacts entry containing your phone's information, and then press and hold  to display the options menu.

Note: The contact containing your phone's information will always be the first entry in the contacts list and will have  to its right.

3. Select **Share via DC.**
4. Select a Contact or Call log entry to select it.
5. When prompted, press the DC button to send the information.

Sending Contact Information

You can send contact information by selecting a Contacts entry.

Contacts entries that contain only addresses cannot be sent. When Contacts entries are received, they do not include ringtones or pictures.

To send contact information during a call:

1. While in a Direct Connect call, press **Menu**  > **Share contact.**
2. Select a contact to send.

3. When prompted, press the DC button to send the information.

Note: If the Contacts entry you scrolled to is a Group, you may be prompted to allow yourself to be a part of the group being sent. Select **OK** to become part of the group.

To start a call by sending contact information:

1. From Contacts, highlight an entry, and then press and hold .
2. Select **Share via DC**.

Note: If the Contacts entry you scrolled to is a Group, you may be prompted to allow yourself to be a part of the group being sent. Select **OK** to become part of the group.

3. Select a recipient by selecting a DC Contact or DC Call Log entry.
4. When prompted, press the DC button to send the information.

Receiving My Info or Contact Information

When you receive My Info or contact information from another phone,   : on the disp 

To view the information while still in the Direct Connect call:

- Press **Menu**  > **View Contact**.

You can also view My Info from other phones on the Call log list. See “7. Call Log” on page 78.

Talkgroups

A Talkgroup is a predetermined group of Direct Connect users, created by an account administrator. Talkgroups can contain up to 100 members.

Difference Between Group Connect and Talkgroup Calls

In a Group Connect call, you or another caller determines who can participate in the call. By contrast, participation in a Talkgroup is determined by an administrator. Here are the ways Group Connect and Talkgroup calls differ.

	Group Connect	Talkgroup
Group Icons		

	Group Connect	Talkgroup
Geography	Nationwide	Limited to local market and network (fleet)
Maximum Group Size	21 (including originator)	100
Setup	Dynamically, via your phone	Predefined, via Sprint administrator using Talkgroup Management

Joining a Talkgroup

To participate in a Talkgroup, the account administrator must first add you to the membership and then you must “join” the Talkgroup.

1. Select  >  **Contacts** and select a Talkgroup to open it.
2. Select **Join**.

You can now receive communications from other members of this Talkgroup.

You will hear all active Talkgroup conversations on your phone. To silence them, select  >  **Settings** > **Call settings** > **Direct Connect settings** > **Talkgroups** > **Silence Talkgroups**.

Adding More Talkgroups

You can be included in additional Talkgroups by doing one of the following:

- Using Talkgroup Management at www.sprint.com. You must be an account administrator to use Talkgroup Management.
- Contacting your Sprint Sales Representative at the time of activation.

Making Talkgroup Calls

1. Press , and then enter the Talkgroup number.
– or –
Select the Talkgroup from Contacts or the Call log list.
2. Press the DC button and continue as if making a Direct Connect call.

Receiving Talkgroup Calls

- ▶ Answer it as you would a regular Direct Connect call. Only one person at a time may speak on a Talkgroup call.

During and immediately after a Talkgroup call ends, press **Menu**  > **Options** to display any available options.

Call Alerts

Call Alerts let you notify others that you want to communicate with them using Direct Connect. When a user receives a Call Alert, the phone sounds a tone and displays your name or Direct Connect number.

Sending Call Alerts

1. Enter a Direct Connect number and press **Menu**  > **Send alert**.
2. When prompted, press the DC button to send the Call Alert.

Note: You can send a Call Alert from the Call log or Contacts. Select an entry with a Direct Connect number and then select **Send Alert** or **Send Call Alert**.

Responding to a Call Alert

Note: You can set a distinctive ringer for Call Alerts. See “Ringtones” on page 68.

To answer a Call Alert:

- ▶ Press the DC button. This will start a Direct Connect call to the sender.

To dismiss a Call Alert:

- ▶ Select **Dismiss**.

To store a Call Alert in Notifications:

- ▶ Select **Later**.

Note: The Call log list also stores Call Alerts you have received. They appear as Direct Connect calls. Call Alerts remain in your Call log list until you delete them or until they reach the end of the list.

Using the Call Alert Notification

When you store a Call Alert, it remains in notifications until you clear the notification by opening it, or by going into the **Call log**.

Viewing Call Alerts

- Press **Notifications**  and scroll.

Responding to Call Alerts in the Queue

After you queue a Call Alert, you can respond to it by making a Direct Connect call to the sender or sending a Call Alert to the sender.

To make a Direct Connect call to the sender:

1. Select the Call Alert notification or open the **Call log**.
2. Select the Call Alert entry and press the DC button to begin the call.

This removes the Call Alert from the queue.

To send a Call Alert to the sender:

1. Select  >  **Call log**.
2. Select a Call Alert entry to open it and select **Send alert**.
3. When prompted, press the DC button.

Deleting Call Alerts

To delete all Call Alerts from Notifications:

1. Press **Notifications** .
2. Select **Clear notifications**.

Note: Selecting **Clear notifications** will clear all of your Notifications, not just your Call Alerts.

Call Status and Completion

After an failed incoming or outgoing Direct Connect call or Call Alert, you can send a message to the caller or intended recipient.

To set up a message for incoming or outgoing calls:

1. Select  >  **Settings** > **Call settings** > **Auto text reply** > **Incoming call** or **Outgoing call**.
2. Select from **Off**, **Ask me to send text**, or **Always send text**.
3. Create a message to be sent, and select **Update**.

To send a message after receiving or making a call:

1. After a failed incoming or outgoing Direct Connect call, within five seconds, **Send text message to** will appear.
2. Select your default message to send it, select **Create new message** to send a new message, or select **Cancel**.

Direct Talk

Nextel Direct Talk allows for two-way radio communication “off the network” between two or more phones equipped with this capability. This feature is useful in areas without network coverage.

You can make:

- **Code calls** – two-way radio calls conducted off the network and using open channels and codes. In these calls, anyone using your same channel and code can hear your conversation.
- **Private calls** – two-way radio calls conducted off the network and using the wireless phone numbers of the participants. In these calls, others using the same channel cannot listen in.

When using Direct Talk mode, the two phones should be a minimum of six feet apart to maximize performance and improve transmission range. You can only make Direct Talk calls to users located within your range. This varies according to terrain, man-made structures, and atmospheric conditions.

Most traditional phone features are not available in Direct Talk mode, including on-network phone calls;

Direct Connect, Group Connect, Talkgroup calls, and Call Alerts; data services; messaging; call timers; and call forwarding.

Setting Your Phone to Direct Talk

Before you and another caller can use Direct Talk, both of your phones must be set to Direct Talk mode.

1. Select  >  **Direct Talk**.
2. Select **Enter Direct Talk**.

After a few seconds, your channel and code appear on the display screen. Your phone displays the last channel and code used for Direct Talk.

To return to network mode from Direct Talk:

1. Select  >  **Direct Talk**.
2. Select **Exit Direct Talk**.

After a few seconds, your phone returns to network service.

Code Direct Talk Calls

To make Direct Talk Code calls, both parties must be on the same channel and code and have their phones set to Direct Talk. Anyone within range who is set to the same code and channel can hear all conversations.

To set a channel:

1. From the home screen, press **Menu**  > **Tune Direct Talk**.
2. Select the **Channel** field, scroll to a channel and press  to select it.
3. Select **Done**.

To set a code:

1. From the home screen, press **Menu**  > **Tune Direct Talk**.
2. Select the **Code** field, scroll to a code and press  to select it.
3. Select **Done**.

Making Code Calls in Direct Talk Mode

- ▶ In Direct Talk mode, press and hold the DC button. Begin speaking after you hear the Direct Talk tone. Release the DC Button to listen for a response.

The tone emitted from your phone when making a Direct Talk call sounds different from the tone heard on Direct Connect calls conducted on the network.

If you receive an error message, this means:

- There may be no parties on your channel or code.
- You are out of range.

Receiving Code Calls in Direct Talk Mode

After hearing the Direct Talk tone, you have six seconds to reply before the call times out.

To reply to the call, press and hold the DC Button.

Note: A Direct Talk can be ended at any time by pressing **End/Power** .

Private Direct Talk Calls

Private Direct Talk allows you to silence all the calls on a channel that are not directed specifically at you. To do this, you must first set your phone to Private Only.

To set your phone to Private Only:

1. From the home screen, press **Menu**  > **Tune Direct Talk**.
2. select the **Code** field, scroll to **Private Only** and press  to select it.
3. Select **Done**.

To reach you, other Direct Talk callers must be on your same channel and dial your ten-digit wireless phone number to reach you.

Note: You do not need to set your phone to Private Only to receive Private calls. If you are on the same channel as your caller, you can receive Private Direct Talk calls.

Making a Private Direct Talk Call

You can make Private Direct Talk calls to any person on your same channel. You do not need to set your phone to Private Only.

To make a private Direct Talk Call:

1. In Direct Talk mode, enter a ten-digit wireless phone number. (You can also select a number from Contacts or Recent Calls.)
2. Make the call in the same way you make a regular Direct Connect call.

If you receive an error message, it means:

- You may not be using a valid wireless phone number.
- The person that you are trying to reach may not be in Direct Talk mode.
- The person that you are trying to reach is set to a different channel, or is out of range.

Receiving All Calls on a Channel

You can set your phone to receive all Direct Talk transmissions that are within range and set to the same channel. Do this by selecting **Receive All**, instead of a code.

You cannot initiate a call when the code is set to Receive All. If you press the DC button to initiate a

Direct Connect call and your code is set to Receive All, you receive an error message.

To set the code to Receive All:

1. From the home screen, press **Menu**  > **Tune Direct Talk**.
2. select the **Code** field, scroll to **Receive All** and press  to select it.
3. Select **Done**.

Making Emergency Calls While in Direct Talk Mode

If you attempt to make an emergency 911 call while in Direct Talk mode, your phone automatically exits Direct Talk mode and attempts to find a network signal.

If you are out of network coverage, your phone cannot make an emergency 911 call until you return to a network coverage area. You must wait until the phone reconnects to a network before attempting to make an emergency 911 call.

4. Service Features: *The Basics*

- ◆ Receiving Messages (page 47)
- ◆ Voicemail (page 48)
- ◆ Messaging (page 49)
- ◆ Caller ID Blocking (page 55)
- ◆ Call Waiting (page 56)
- ◆ Making a Second Call (page 56)
- ◆ Making a Three-Way Call (page 57)
- ◆ Call Forwarding (page 57)
- ◆ Making International Calls (page 59)
- ◆ Special Dialing Codes (page 59)
- ◆ Sprint Phone Services (page 60)

Receiving Messages

When you receive a message, you have two ways to access the message:

- Respond to the message notification that appears when the message is received.
- Access the message later through Messaging.

Message Notifications

When you receive a message, your phone notifies you with an icon in the notification bar and a notification tone or vibration.

For information on notification options, see “Setting Message Notification” on page 71.

Voicemail

Tip: To receive voicemail messages, you must first set up your voicemail box.

If you are bringing your phone number from another carrier, we suggest you set up your voicemail box after the number you brought to Sprint is active on your Nextel phone and your temporary phone number is deactivated. If you set up your voicemail box prior to this, all messages and all settings (including your greeting and password) will be lost when the number you have brought to Sprint becomes active.

Setting Up Your Voicemail Box

Using your MOTOROLA i886, dial your ten-digit Nextel Personal Telephone Number (PTN). For example: 7035557777. Follow the system instructions to create a new four- to seven-digit password, record your name, and record a greeting. When the system says, "Thank you for using Sprint Voicemail," your mailbox is set up.

If you are setting up your voicemail from a phone other than your MOTOROLA i886, dial your ten-digit Nextel PTN. When you hear the greeting, press **[*]** to access your voicemail box. The system will prompt you to

enter your password. Enter the last seven digits of your Nextel PTN. For example: 5557777. This is your temporary password. Follow the system instructions to complete your mailbox setup.

You are in the main voicemail menu when you hear the voicemail system options.

For details on using your voicemail, follow the audio prompts provided by the voicemail system.

Playing Messages

- ▶ To listen to your voicemail messages press and hold **[1]**. You will be connected to your voicemail box.
- ▶ To access your voicemail messages from another phone, dial your wireless phone number. When you hear the voicemail greeting, press **[*]** and then enter your voicemail password.

Messaging

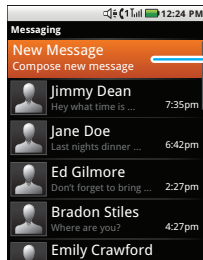
Messaging lets you send and receive messages that may include text, pictures, and audio recordings.

Your messaging address is PTN@messaging.sprint.com. Your PTN is your ten-digit Nextel Personal Telephone Number.

Note: Your messaging address is only needed if someone is sending you a message from an email account. Phone-to-phone messages only require your phone number.

Accessing Messages

- Select  >  **Messaging**.



Select to create a new message.

Message List
Select to open a message. Highlight, & press & hold **[OK]** to view more options.

To open a message:

- Select a message thread.

Creating and Sending Messages

Tip: To make sending messages faster and easier, slide out the QWERTY keyboard to compose your messages.

Each message you create may contain the following fields:

- **To** — the phone numbers or email addresses of one or more recipients.

- **Message** — the body of the message. This may include text, pictures, ringtones, or voice records.
- **Subject** — the subject line. To add a subject, press **Menu**  > **Add subject** and enter a subject.
- **Attach** — one or more attachments. These may be pictures, ringtones, or audio files, including voice records that you create while creating the message. To add an attachment, press **Menu**  > **Attach**.

To send a message, you must address it to at least one recipient. All other message fields are optional and you can fill them in any order.

Entering Text

In message fields that require you to enter text, select the message field and begin typing whenever the field is highlighted.

Message Size

You can create and send messages of up to 100 KB, including attachments.

Sending

To send the message at any time after it has been addressed:

- ▶ Press .

Creating a Message

1. Select  >  **Messaging** > **New message**.
2. Address the message:
 - Select **To**. Enter the phone number, contact name or email address from the keyboard. Use a comma to separate multiple phone numbers or email addresses. Once you begin typing, your phone will show a list of contacts that are possible matches for the letters you have typed.
3. Enter or edit the body of the message:
 - Select the message field and then enter text using the keyboard.
4. To send the message without additional options, press .

Adding More Message Options

1. To create the subject line, press **Menu**  > **Add subject**.
2. To attach a picture, audio, voice recording, or video, press **Menu**  > **Attach** and then select an option to attach a file.
3. To send the message, press .

Replying to a Message

You can reply to a message while you are viewing it.

1. Select a message to open it.
2. Select the message field at the bottom of the page to enter your message.
3. Press  to send.

More Ways to Begin a Message

In addition to beginning a message from Messaging, you can begin a message from Contacts, the Call log list, the home screen, or the Media Gallery.

To begin a message from Contacts:

1. From the Contacts list, select an entry.

2. Select **Text mobile**.

3. Create and send the message.

To begin a message from the Call log list:

1. From the Call log list, select an entry.
2. Select **Send text message**.
3. Create and send the message.

To begin a message from the Media Gallery:

1. From the **Media Gallery**, select and hold a picture or video.
2. Select **Share > Messaging**.
3. Create and send the message. The selected file is automatically included as an attachment.

Drafts

Messages you are creating are automatically saved as drafts when you exit the message screen. The message must be addressed to someone in order for it to be saved as a draft.

Accessing Saved Drafts

1. Select  >  **Messaging**.
2. Draft messages have “Draft” in red letters next to them on the right.
3. Select the message to open it and finish composing your message.

Receiving a Message

When you receive a message, a message notification appears on the notification bar.

To view the message:

- Press **Notifications**  and select the message notification.

This icon  appears on the display, reminding you that you have a new message.

Navigating a Message

As you scroll through a message, numbers, email addresses, and Web addresses are highlighted.

Pictures and audio recordings are also highlighted.

Attachments

Messages may contain pictures or audio files as attachments.

If a message contains a picture or audio file as an attachment, select the attachment to view the picture or play the audio file.

Actions for Received Messages

Deleting

To delete messages:

1. Select a message thread to open it.
2. Highlight a message, press and hold , and then select **Delete message**.
3. Select **OK** to confirm.

To delete message threads:

1. Highlight a message thread, press and hold , and then select **Delete thread**.
2. Select **OK** to confirm.

Forwarding

1. Select a message thread to open it.
2. Highlight a message, press and hold , and then select **Forward**.
3. Address, edit, and send your message.

Embedded objects and attachments are included when you forward a message.

Calling a Number in a Message

If any field in a message contains a phone number, Direct Connect number, or Talkgroup ID, you can call or send a Call Alert to that number.

To make a call to a number in a message:

1. Highlight the message and press .
2. From the **Select action** menu, highlight a number and press **Talk**  to make a phone call or press the DC button to make a Direct Connect call.

To send a Call Alert to a Direct Connect number in a message:

1. Highlight the message and press .

2. From the **Select action** menu, highlight the Direct Connect number and then press **Menu**  > **Send Alert**.

3. Press the DC button.

To make a Talkgroup call to a Talkgroup ID in a message:

1. Highlight the message and press .
2. From the **Select action** menu, highlight the Talkgroup ID and then press **Menu**  > **Join Talkgroup**.
3. Press the DC button.

Storing Message Information to Contacts

If a message you receive contains a phone number, Direct Connect number, Talkgroup ID, or an email address in any of the fields, you can store this information to Contacts.

1. View the message.
2. Highlight the message. press and hold  to display the message options, and then select **Add <item> to Contacts**.

3. Select **Create new contact** to store the number in a new entry, or select an entry to store the information to an existing entry.
4. To change the contacts type (Mobile, Home, Work, etc.), press  to select the number, select **Edit label**, and select a type.
5. Press **Menu**  > **Done** when you have finished entering the information.

Going to a Website

If a message contains one or more Web addresses, you can go to the website.

1. Highlight the message and press .
2. From the **Select action** menu, select the Web address. The Web page will open in your browser.

Note: The entire Web address must appear in the message. Otherwise, you cannot go to the website.

Saving Attachments

1. View a message.
2. Highlight the message body, press and hold , and then select **Copy attached to SD card**.

Message Groups

A Message Group allows you to send messages to groups of up to 20 contacts.

Create Message Groups

1. Select  >  **Contacts** > **Menu**  > **New Message Group**.
2. Select **Add members** and then select the contacts you want to add to the group.
3. When you are finished adding members to the group, select **Save**.
4. Select **Phone**, enter a group name, and select **Done**.

Note: If you do not provide a name for the message group, the default name will be **(Message Group)**.

Manage Message Groups

To view a Message Group:

- Select  >  **Contacts**, highlight the message group and press .

To add members:

- Select  >  **Contacts**, highlight the message group, press and hold , and then select **Edit group** > **Add members**. Select the contact(s) you want to add, select **Save**, and then select **Done**.

To remove members:

- Select  >  **Contacts**, highlight the message group, press and hold , and then select **Edit group**. Highlight the member to remove and press . When prompted to delete the member, select **OK**. Select **Done** when you are finished.

To delete a Message Group:

- Select  >  **Contacts**, highlight the message group, press and hold , and then select **Delete group**. Select **OK** to confirm.

Caller ID Blocking

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

Per-Call Blocking

To block delivery of your number for a single phone call:

- Press    before dialing the call.

Your Nextel phone number cannot be blocked from calls made to 911, 800, 855, 866, 877, 888, or other toll-free phone numbers.

Per-Line Blocking

You can request that Sprint Customer Service permanently block delivery of your phone number on every call you make. In this case, you may need to display your number for certain calls.

To show your number on a per-call basis:

- Press    before dialing the call.

Call Waiting

Call Waiting lets you receive a second call while on an active call. Call Waiting is always available, unless you turn it off for a specific call.

If you are on a call and receive a second call, your phone emits a tone and displays a message.

To accept the second call and put the active call on hold:

- ▶ Press **Talk** .

To accept the second call and end the active call:

- ▶ Press **Menu**  > **End current call & answer.**

To decline the second call:

- ▶ Press **End/Power** . If you subscribe to voicemail, the call is forwarded to your voicemail box, unless you set **Call Forward** or **If Busy** to a different number.

Turn Off Call Waiting

To turn off Call Waiting before a call:

- ▶ Press ***70** before dialing the call. Call Waiting is reactivated once the call ends.

Making a Second Call

1. Place or receive a phone call.
2. While the call is active, press **Menu**  > **Add.** (The first call is placed on hold.)
3. Enter a second phone number and press **Talk**  to place the call.

Note: For quick ways to enter the number, press .

To end the second call and make the on-hold call active:

- ▶ Press **End/Power**  and then press **Talk** .

To make the on-hold call active and put the active call on hold:

- ▶ Press **Menu**  > **Swap calls.**

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. During an active phone call, press **Menu/**  **> Add.** (The first call is placed on hold.)
2. Enter a second phone number and press **Talk** .
3. Press **Menu**  **> Merge calls.**

If one of the people you called hangs up during the call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

Call Forwarding sends calls to the phone numbers you specify. You can forward all calls to one number or forward missed calls to different numbers depending on the reason you missed the call.

Forwarding All Calls

When you set your phone to forward all calls, an icon appears in the top row of the display:

-  Phone line 1 is active; calls to phone line 1 are being forwarded.
-  Phone line 2 is active; calls to phone line 2 are being forwarded.

To forward all calls:

1. Select  **> Settings > Call settings > Call forwarding.**
2. Select **Always forward.**

- If you specified a forwarding number for this type of call before, this number displays. To forward all calls to this number select **Enable**.
- If no number is specified, enter a phone number and select **Enable**.
 - or –

Select the Contacts icon to the right of the number field and select a number from Contacts.

3. Select **Enable** and press **Home**  to return to the home screen. All your calls are now forwarded to the number you specified.

Turning Off Call Forwarding

1. Select  >  **Settings > Call settings > Call forwarding**.
2. Select **Always forward**, **Forward when busy**, **Forward when unanswered**, or **Forward when unreachable**.
3. Select **Disable**.

All your calls are now sent to your phone.

Forwarding Missed Calls

Calls you miss are forwarded according to the options set for missed calls. By default, missed calls are forwarded to voicemail.

You can specify a forwarding number for each type of missed call:

- **Forward when busy** — Your phone is on a call or transferring data.
- **Forward when unanswered** — You do not answer on the first four rings.
- **Forward when unreachable** — Your phone is out of coverage or powered off.

Note: You are charged a higher rate for calls you have forwarded.

To forward missed calls:

1. Select  >  **Settings > Call settings > Call forwarding**.

Note: If your phone is set to forward all calls, you must first disable **Always forward** to access these options. (See “Turning Off Call Forwarding” on page 58.)

2. Select **Forward when busy**, to specify a forwarding number for calls received when your phone is busy.
3. If you specified a forwarding number for this type of call before, this number displays.
 - To forward calls to this number, select **Enable**.
 - To delete this number, select the text field, and then press and hold the Navigation key left.
4. To enter a forwarding number:
 - Enter the number or select the Contacts icon to the right to select a number from **Contacts**. When the number is entered, select **Enable**.
5. Repeat step 2 through step 4 for **Forward when unanswered** and **Forward when unreachable**.

Making International Calls

Your service default is “International Calls Restricted.” Contact Sprint Customer Service to obtain international dialing access.

Calls placed between the United States and Canada do not require an international access code.

Special Dialing Codes

Non-Emergency Numbers

Sprint supports many “non-emergency” numbers (such as #77, 311, and 511) provided by local and state governments. These numbers are used to report non-emergency incidents. If the situation includes imminent danger or loss of life, you should dial 911.

Telecommunications Relay Service

Sprint supports services for communicating with speech and/or hearing impaired individuals. You can dial 711 to reach a local Telecommunications Relay Center. You will then be connected to your destination number. Relay service works through a Communications Assistant who reads messages typed into a TDD/TTY device by a speech or hearing impaired individual to you. The Communications Assistant then types your spoken messages to the hearing or speech impaired individual. Telecommunications Relay Service is available 24 hours a day, seven days a week, and every call is strictly confidential.

Note: Using 711 to reach Telecommunications Relay Service may not be available in all areas.

To enable TTY mode:

1. Select  >  **Settings > Call settings > TTY.**
2. Select **HCO**, **TTY**, or **VCO** and then select **OK**.
 - **TTY** – Type and read text on your TTY device.
 - **VCO** (Voice Carry-Over) – Speak into the phone and read text replies on your TTY.
 - **HCO** (Hearing Carry-Over) – Type text on your TTY and listen to voice replies on your phone.

Sprint Phone Services

Contact Sprint Customer Service to obtain these services or for additional information.

Note: Some services are not available outside of the continental United States.

Second Line Service

You can have two different phone numbers on the same phone. With Second Line Service, you can:

- Get separate bills for each phone line.
- Bring in an existing wireless or home phone number to Sprint to activate on the second line.
- Have two different area codes (must be in same market) to convey a local image to callers.
- Use different ringer styles so that you can tell which line is receiving a call.
- Forward incoming calls to either your primary or alternate line phone number.
- Choose a Second Line Service plan that fits your needs.

In order to activate Second Line Service, contact your Sprint Sales Representative or call Sprint Customer Service.

To set the active line (primary or alternate):

1. Press **Menu**  > **Settings > Call settings > Phone line.**
2. Select a phone line to be active.

When incoming calls are made to a non-active line, they will be sent to voicemail without ringing. (See “Call Forwarding” on page 57.)

Sprint 411

Dial 411 from your wireless phone to receive nationwide listings, movie listings and showtimes, restaurant reservations, and driving directions, as well as sports scores, stock quotes, and weather conditions. Spanish speaking operators available. Receive up to three phone numbers or pieces of information per call, and be automatically connected at no additional charge. Airtime and other charges apply.

5. Web and Data Services

- ♦ Web Browser (page 62)
- ♦ Email (page 65)
- ♦ Microsoft™ Office Outlook™ Synchronization (page 66)

Web Browser

With Web access on your phone, you can browse your favorite websites, making it easier than ever to stay informed while on the go. Follow sports scores, breaking news, and weather, and shop on your phone anywhere on the Nextel National Network.

To launch the browser:

- Select  >  **Opera Mini.**

Note: The first time you access the browser, you will be prompted to accept the Opera software end user agreement. Scroll to the bottom of the page to read the agreement and then press **Menu**  > **Accept.**



Note: If you can't connect, contact Sprint.

Connect

Your phone uses the data capabilities of the Nextel National Network (over the air) to automatically connect to the Web.

Tip: Contact Sprint for information on data usage fees and your service agreement.

Select Web Links

When you select a link, your phone outlines it and goes to that page. If you highlight the link and then press and hold , your phone shows options, such as **Open in new tab**.

Useful links

Support

Documentation

Knowledge Base

Tip: To view the browser in landscape mode and take advantage of the QWERTY keyboard's easy text entry, rotate your phone and slide the keyboard out.

Browser Options

Press **Menu**  and then press the Navigation key down to see browser options:

Options

Bookmarks

Add, delete and manage bookmarks.

Feeds

View and manage RSS feeds.

History

View and clear your browser's history.

Saved Pages

Saved Web pages.

Downloads

View your downloads.

Settings

Open your browser's settings menu.

Find in Page

Search Web pages for words or phrases.

Help

Open your browser's help menu.

Going to a Specific Website

To go to a website by entering a Web address (URL):

1. Select the text entry field at the top of the page.
2. Enter a Web address and then press **OK**.

Note: Not all websites are viewable on your phone.

Creating a Bookmark

Bookmarks allow you to store the address of your favorite websites for easy access at a later time.

1. Go to a Web page and press **Menu**  **> Bookmarks**.
2. Select **Add (website name)**.
3. Confirm or edit the bookmark title, choose a folder to store it in, and then select **Add** at the bottom of the screen.

Note: Bookmarking a page does not store the page contents, just its address.

Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.

Accessing a Bookmark

1. Press **Menu**  **> Bookmarks**.
2. Select a bookmark to open the Web page.

Reloading a Web Page

- Press **Menu** , and select  **Reload**.
(The browser will reload the current Web page.)

Zoom

To zoom in to an area of the Web page you are viewing, use the Navigation key to move the magnifier box over it and press **OK**. To zoom out, press **Back**.



Magnifier Box
Place over the area you want to magnify.

Power Scroll

You can use your dialpad to move quickly through a Web page.

To...

Scroll up Press **2**.

Scroll down Press **8**.

Scroll left Press **4**.

Scroll right Press **6**.

Zoom in/out Press **3**.

Email

POP/IMAP Email

Set Up an Account

► Select  >  **Email**.

– or –

Select  >  **Setup** > **Email accounts** > **Add an email account now**.

The email setup wizard will guide you through setting up your email account.

Tip: Press **ALT** and the Navigation key up to jump to the first email in the inbox. Press **ALT** and the Navigation key down to go to the last message.

Create a New Email

1. Select  >  **Email** > **Menu**  > **Compose**.
2. Enter the recipient email address and message, and then select **Send**.

Tip: Press **Menu**  for options, such as **Attach** or **Add Cc/Bcc**.

Microsoft™ Office Outlook™ Synchronization

What Can You Manage?

Email, contacts, and calendar on your phone give you access to the same personal information that you add, view, and edit on your computer with the use of Microsoft™ Outlook™.

You can:

- View Exchange contacts.
- Schedule and respond to meeting requests.
- Access your company directory.

Set Up Synchronization

1. Select  >  **Settings** > **Accounts & sync** > **Add account**.
2. Enter your user name (username@company.com), password, and server details including domain name and security type. (The server address is the same URL you use to access your company's email using the Web on your computer.)

Note: Contact your business IT department for server details.

3. Select **Next**.
4. Set up your sync options: select **email** and/or **contacts**.
5. Select **Save & sync**.

Note: Turn off **Background Data** and **Auto-sync** to extend battery life. (See “Battery Tips” on page 23.)

You cannot receive phone calls while your phone is syncing. Shorter synch frequencies may prevent you from receiving phone calls. For optimum performance, set your phone to sync every 30 minutes.

Exchange Calendar

► Select  >  **Calendar**.

Exchange calendar appointments are shown in the same calendar as your phone calendar appointments, but each will be shown in a different color. Once you have configured your corporate account, you can start the calendar app to view, add, and manage your calendar appointments.

Tip: To see the color codes for your calendar press **Menu**  > **My calendars**.

6. Settings

- ◆ Personalize (page 68)
- ◆ Messaging Settings (page 71)
- ◆ Airplane Mode (page 72)
- ◆ Call Settings (page 72)
- ◆ Security Settings (page 74)
- ◆ Resetting Your Phone (page 76)

Personalize

Display Language

You can choose to display your phone's onscreen menus in one of several languages.

- ▶ Select  >  **Settings** > **Language & keyboard** > **Select locale**.

Sound Settings

Ringtones

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls and messages by the ring.

Selecting Ringtones

To personalize your ringtones:

- ▶ Select  >  **Settings** > **Sound & display** > **Phone ringtone** or **Notification ringtone**.

Note: To preview a ringtone, select it or use the Navigation key to scroll through and hear samples.

Assigning a Ringtone to a Contact

You can also assign a ringtone to a specific contact entry so you know who is calling without looking at the phone.

1. Select  >  **Contacts** and select an entry.
2. Press **Menu**  > **Options** > **Ringtone**.
3. Select a ringtone.

Vibrate Settings

Vibrate All

The Vibrate All option allows you to be notified of calls and messages with a vibration instead of an audible alert.

To activate Vibrate All:

- ▶ Press and hold the Volume button down while on the home screen until the phone vibrates.

To deactivate Vibrate All:

- ▶ Press and hold the Volume button up.

These icons indicate how the ringer is set:



The phone vibrates instead of making a sound for phone calls.



Direct Connect calls, Group Connect calls, and Talkgroup calls are heard through the earpiece, not the speaker.



The ring volume is set to zero for all calls.

Ring and Vibrate

To set your phone to ring and vibrate when you receive phone calls or Call Alerts:

- ▶ Select  >  **Settings** > **Sound & display** > **Vibrate when called.**

Silent Mode

The Silent Mode option allows you to mute all sounds without turning your phone off.

To activate and deactivate Silent Mode:

- ▶ Press and hold **End/Power**  to open the Phone Options menu and select **Silent mode**.

Adjusting the Phone's Volume Settings

Adjust your phone's volume settings to suit your needs and your environment.

1. Select  >  **Settings > Sound & display.**
2. Select **Ringer volume** or **Media volume.**
3. Choose a volume level and select **OK.**

Tip: You can adjust the ringer volume while on the home screen (or the earpiece volume during a call) by using the Volume button on the left side of your phone.

Display Settings

Changing the Screen Timeout

Select how long the display screen remains backlit after any screen select or keypress is made.

- Select  >  **Settings > Sound & display > BackLight timer** and then select a duration.

Note: Long backlight settings reduce the battery's talk and standby times.

Changing the Wallpaper

Choose what you see on the display screen while powering on or off and while on the home screen.

- From the home screen, press **Menu**  > **Wallpaper > Wallpaper gallery** or **Media Gallery.**

To select a wallpaper from the Wallpaper gallery:

1. Scroll left or right to highlight a wallpaper.
2. Select **Set wallpaper** to assign an image.

To select a wallpaper from Media Gallery:

1. Select  >  **Media Gallery.**
2. Select an image to open it.
3. If prompted, crop the picture, and position the frame over the area of the picture you want displayed. Press  to set the image as your wallpaper.

Tip: You can also set an image as a wallpaper from within **Media Gallery** by highlighting an image thumbnail, pressing and holding , and then selecting **Set as > Wallpaper.**

Changing the Clock Display

Select a format for the time and date display.

- ▶ Select  >  **Settings** > **Date & time.**
 - Select **Use 24-hour format** to toggle between 24-hour time display and 12-hour time display.
 - Select **date format**, and then select a date format to assign it.

Note: The time, time zone, and date are set by the network, and even though they show up as options, they cannot be changed.

Messaging Settings

Messaging settings make messaging easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own preset messages.

Setting Message Notification

When you receive a message, your phone notifies you by displaying an icon in the notification bar. You can

also choose to be notified with a sound while making a phone call.

To turn messaging notifications on and off:

- ▶ Select  >  **Messaging** > **Menu**  > **Settings** > **Notifications.**

To select a message notification ringtone:

- ▶ Select  >  **Messaging** > **Menu**  > **Settings** > **Select ringtone.**

To set your phone to vibrate when you receive a message:

- ▶ Select  >  **Messaging** > **Menu**  > **Settings** > **Vibrate.**

Setting Reports

You can also choose to receive read and delivery reports for each message you send.

To receive read reports:

- ▶ Select  >  **Messaging** > **Menu**  > **Settings** > **Read reports.**

To receive delivery reports:

- ▶ Select  >  **Messaging** > **Menu**  > **Settings** > **Delivery reports**.

Airplane Mode

Sometimes you may want to have your phone on, but turn off its ability to make and receive calls and other transmissions.

To set your phone so that it cannot make or receive phone calls, Direct Connect calls, Group Connect calls, Talkgroup calls, or transfer data:

- ▶ Press and hold **End/Power**  to open the Phone Options menu and select **Airplane mode**.

When in Airplane Mode,  appears in your notifications bar.

To turn Airplane Mode off:

- ▶ Press and hold **End/Power**  to open the Phone Options menu and select **Airplane mode**.

Note: When Airplane Mode is on, your phone's Bluetooth capability is disabled, and all active Bluetooth connections are dropped.

Call Settings

Setting Prepend Dialing

The Prepend feature lets you set a prefix to be added to the beginning of all dialed numbers, such as a country code for international calls.

1. Select  >  **Settings** > **Call settings** > **Prepend**.
2. Select **Prepend** to activate this feature, and then select **Prefix number**.
3. Enter a prefix in the **text** field (such as +1 for international calls), and then select **OK**.

Note: This setting does not apply to 911 or Sprint 411.

Direct Connect Settings

The **Direct Connect settings** menu controls how your phone handles Direct Connect calls, Group Connect calls, and Talkgroup calls.

To access the Direct Connect settings menu:

- ▶ Select  >  **Settings > Call Settings > Direct Connect settings.**
 - **Resume DC** — adds 30 seconds to the DC timeout so Direct Connect calls do not time out quickly while you are multitasking.
 - **One Touch DC** — sets One Touch DC.
 - **Sharing contact info** — sets info to share.
 - **Talkgroup** — lets you silence Talkgroups, define your Talkgroup area, and manage your Talkgroup areas.
 - **DC button light** — controls whether or not the backlight displays when using Direct Connect.

Setting One Touch DC

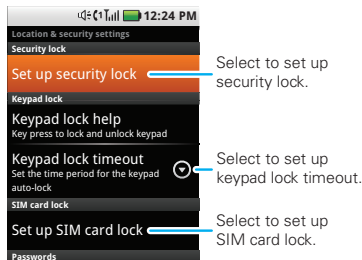
One Touch DC sets your phone to call the most recent Direct Connect number or Group on the Call log list, or a Direct Connect number you choose, every time you press the DC button. You can also set your phone to bring up a Direct connect Contacts list when the DC button is pressed.

1. Select  >  **Settings > Call settings > Direct Connect settings > One Touch DC.**
2. Select **Off**, **Launch DC Contact List**, **DC a selected contact**, or **DC the most recent number**, and then select **OK**.

Tip: If you are entering a Talkgroup number, enter # before the number.

Security Settings

- Select  >  **Settings > Location & security.**



SIM Card Security

Important: Except for making emergency calls, your phone does not function without the SIM card.

SIM Card's PIN

You can protect access to your phone by using the SIM card's PIN (Personal Identification Number). When you enable SIM PIN, you must enter the PIN each time you

power up the phone. You can change or disable the SIM PIN.

Lock Your SIM Card

1. Select  >  **Settings > Location & security > Set up SIM card lock > Lock SIM card.**
2. Select the SIM PIN field and then use the dialpad to enter your SIM PIN code.

Important: The default SIM PIN is 0000. Change your PIN to prevent fraudulent use of the SIM card.

3. Select **OK**.

Entering the PIN

1. Press and hold **End/Power**  to turn on your phone.
2. When the **SIM PIN is locked** screen appears, press **Menu** , enter your SIM PIN, and select **OK**.

Important: If you enter your PIN incorrectly three times, your SIM card is blocked. See "Unlocking the PIN" on page 75.

Changing the PIN

Note: SIM PIN must be turned on in order to access this feature.

1. Select  >  **Settings** > **Location & security** > **Set up SIM card lock** > **Change SIM PIN**.
2. Enter the current SIM PIN and select **OK**.
3. Enter the new SIM PIN and select **OK**.
4. Reenter the new SIM PIN to confirm and then select **OK**.

Unblocking the PIN

If you enter your PIN incorrectly three times, your SIM card is blocked. To unblock your SIM card, you must contact Sprint Customer Service to get a PIN Unblock Code (PUK). Follow their instructions for unblocking your SIM PIN.

Important: If you unsuccessfully enter the PUK code ten times, your SIM card is permanently blocked and must be replaced. If this happens, you get a message to contact Sprint Customer Service. Except for making emergency calls, your phone does not function with a blocked SIM card.

Your Phone's Lock Feature

Keypad Lock

To lock the screen:

- ▶ Press and hold **Menu** .

– or –

Let the screen time out (don't press or select anything).

To unlock the screen:

- ▶ Press **Menu**  > .

Security Lock

Note: You can make emergency calls on a locked phone (see "Emergency Calls" on page 27).

To access the Security lock menu:

- ▶ Select  >  **Settings** > **Location & security** > **Set up security lock**, and then select an option.
 - To set a password, select **Security lock** and follow the prompts to enter and confirm a password.
 - To turn the lock off, select **Security lock** and enter the password.

- To change the password, select **Change unlock password**. (To select this option, security lock must be set.)

Unlocking Your Phone

- At the “Enter password to unlock” prompt, enter your password and select **Enter**.

Calling in Lock Mode

You can place calls to 911 when in lock mode.

- Select the **Emergency call** button at the bottom of the screen, dial **911**, and press **Talk** .

Resetting Your Phone

Phone Reset

Selecting **Reset phone** resets all phone settings back to their default values, and clears all information (text messages, contacts, emails, etc.) and downloaded apps.

WARNING: Resetting your phone will erase all data and restore the phone back to factory default.

1. Select  >  **Settings** > **Privacy** > **Master Clear** > **Reset phone**.
2. Enter your phone's six-digit security code and select **OK**. (A disclaimer is displayed.)

Note: Your security code is a six-digit number used for resetting your phone. Please contact Sprint Customer Service if you do not know your security code.

3. Read the prompt and select **Erase everything** to complete the reset. (Press **Back**  to cancel.)

Feature Reset

Selecting **Feature Reset** resets all phone settings back to their default settings.

1. Select  >  **Settings** > **SD card & phone storage** > **Feature Reset** > **Feature Reset**.
2. Enter your phone's six-digit security code and select **OK**. (A disclaimer is displayed.)

Note: Your security code is a six-digit number used for resetting your phone. Please contact Sprint Customer Service if you do not know your security code.

3. Read the prompt and select **Re-apply All** to complete the reset. (Press **Back**  to cancel.)

7. Call Log

- ◆ About the Call Log (page 78)
- ◆ Viewing the Call Log (page 80)
- ◆ Saving Items From the Call Log (page 80)
- ◆ Deleting Items From the Call Log (page 81)
- ◆ Prepending a Number From the Call Log (page 81)

About the Call Log

The Call log list displays the numbers (or Contacts entries) for phone calls and Direct Connect calls you placed, accepted, or missed, and for Call Alerts you have received. It also displays My Info and contact information sent to you from other phones. It is continually updated as new numbers are added to the beginning of the list.

Note: The Call log list records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not be included in the phone's Call log list.

If you return a call from the voicemail menu, it will not be included in your phone's Call log list.

Calls and Call Alerts

If the number of a recent call is stored in Contacts, the following information appears:

- The name assigned to the number.
- The Contacts type associated with the number.

The Direct Connect number Contacts type appears when you receive a Direct Connect call or Call Alert, even if the number is not stored in Contacts.

Call Alerts you have received appear as Direct Connect calls. Like all items in the Call log list, they remain listed until you delete them.

For phone calls, an icon appears giving information about the call.

-  A call you made.
-  A call you received.
-  A missed call. Missed calls appear on the Call log list only if you have Caller ID.

When you select a call to view its details, you see information such as the name associated with the call, the number, date, time, and duration of the call.

My Info From Other Phones

The Call log list displays My Info sent from other phones. See “Sending My Info and Contact Information” on page 37.

This icon  appears with My Info sent from other phones, along with the Direct Connect number of the person who sent the information.

When you select My Info from other phones to view its details, you see all the information sent.

If you receive My Info from the same phone more than once, only the most recently sent version appears in the Call log list.

Contact Information From Other Phones

The Call log list displays contact information sent from other phones. This information comes from the other phone’s Contacts list or Call log list. See “Sending My Info and Contact Information” on page 37.

This icon  appears with contact information on the Call log list.

Contact information in the Call log list displays:

- The name contained in the contact information.
- The Contacts type associated with the number or address contained in the contact information.

The name or Direct Connect number of the person who sent the contact information appears as a separate item on the Call log list, above the information sent. If one person sends you more than one item of contact information, all the items appear below the person’s name or Direct Connect number.

When you select contact information to view its details, you see the name or Direct Connect number of the person who sent the information and all the information in the item.

If you receive contact information with the same name from the same phone more than once, only the most recently sent version appears in the Call log list.

Viewing the Call Log

- Select  >  **Call log**.

Tip: When you're in the home screen, you can press **Talk**  to go to the **Call log**.

To view the details of an item on the list:

- Select an entry.

Saving Items From the Call Log

1. From Call log, select an entry to open it.
2. Select **Add to contacts**.

Tip: If the item you are storing is a call, **Add to contacts** does not appear if the number is already stored in Contacts.

3. Select **Create new contact** to store the number in a new Contacts entry, or select an entry to store the number to an existing entry.

Note: Storing My Info or contact information from another phone to an existing Contacts entry does not change its name.

4. If the item is a call, you must assign a Contacts type to the number.
 - Select the number field, select **Edit label**, and select a type.
5. To add more information to the entry (optional), follow the applicable instructions in “Creating Contacts Entries” on page 83.
6. Press **Menu**  > **Done**.

Deleting Items From the Call Log

To delete an item from the Call log list:

1. From the Call log, select an entry to open it.
2. Press **Menu**  > **Delete from call log**.

To delete all items on the Call log list:

- Select  >  **Call log** > **Menu**  > **Clear Call log**.

Prepending a Number From the Call Log

If you need to make a call from the Call log list and you are outside your local area code, you can add the appropriate prefix by prepending the number.

1. Highlight a Call log entry, press and hold , and then select **Edit number before call** > **Menu**  > **Add prefix**.
2. Enter the prefix and select **OK** to call the number.

8. Contacts

- ◆ About Contacts (page 82)
- ◆ Creating Contacts Entries (page 83)
- ◆ Viewing Contacts (page 85)
- ◆ Adding a Number to an Entry (page 86)
- ◆ Editing Entries (page 86)
- ◆ Deleting Entries (page 86)
- ◆ Selecting a Ringtone for an Entry (page 87)
- ◆ Assigning a Picture to an Entry (page 87)
- ◆ Import and Export Contacts (page 87)

About Contacts

Each Contacts entry can store several numbers, email addresses, chat addresses, or street addresses.

Information stored in Contacts is saved in your phone's memory.

Tip: You can import Contacts information from and export it to your SIM card. See “Import and Export Contacts” on page 87 for details.

A Contacts entry contains:

- A name — Typically, this is the name of the person whose contact information is stored in the entry.
- A ringtone — You can assign a ringtone to each entry. This is the sound your phone makes when you receive phone calls or call alerts from any of the numbers stored in the entry.
- A Contacts type — Each number or address stored must be assigned a Contacts type. (See “Types of Contacts” on page 83.)

Types of Contacts

Each number or address stored must be assigned a Contacts type:

Contacts Type	Entry Types
Phone numbers	Home, Mobile, Work, Work Fax, Home Fax, Pager, Other, Custom, Callback, Car, Company Main, ISDN, Main, Other Fax, Radio, Telex, TTY TDD, Work Mobile, Work Pager, Assistant, MMS
Direct Connect	DC1, DC2, Custom
Email	Home, Work, Other, Mobile, Custom
IM	AIM, Windows Live, Yahoo, Skype, QQ, Google Talk, ICQ, Jabber, Custom
Postal addresses	Home, Work, Other, Custom
Organizations	Work, Other, Custom

Creating Contacts Entries

Tip: ICE – In Case of Emergency

To make it easier for emergency personnel to identify important contacts, you can list your local emergency contacts under “ICE” in your phone’s Contacts list. For example, if your mother is your primary emergency contact, list her as “ICE–Mom” in your Contacts list. To list more than one emergency contact, use “ICE1–___,” “ICE2–___,” etc.

A number or address and a Contacts type, or a name are required for all Contacts entries. Other information is optional. You may enter the information in any order.

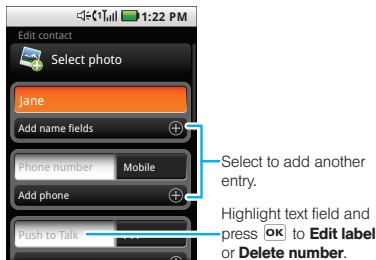
After you have entered the number or address, Contacts type, and any other optional information, scroll to the bottom of the entry and select **Done** to save the entry to Contacts.

To cancel a Contacts entry at any time select **Revert**.

To create a Contacts entry:

1. Select  >  **Contacts** > **Menu**  > **New contact**. (If prompted, select **Phone** in the “Create contact under account” window.)

2. To assign a name to the entry, select the name field and enter a name.



3. To add a number or address:
- Select the entry field.
 - Enter the number or address. For phone numbers, use the ten-digit format. For Direct Connect numbers, be sure to include the asterisks (*).
 - To assign a Contacts type for each number or address (such as Mobile, Home, Work, etc.), highlight the entry field, press **OK**, select **Edit label**, and select a type.

4. To add more numbers or addresses to the entry, select **Add phone**, **Add Push To Talk**, **Add email**, etc.
5. To assign a picture to the name (optional):
- Select the picture icon at the top of the screen, select a picture, crop the picture if prompted, and then press **OK**.
6. Press **Menu** **OK** > **Done** or scroll to the bottom of the entry and select **Done**.

Creating Pauses and Waits

When storing a number, you can program your phone to pause or wait between digits while dialing. A pause makes your phone pause for three seconds before dialing further. A wait makes your phone wait for your response before dialing further.

This feature is useful when using voicemail or other automated phone systems that require you to dial a phone number and then enter an access number.

To enter a pause or a wait:

- From the dialpad, press and hold * until the letter P appears (for a pause) or until the letter W appears (for a wait).

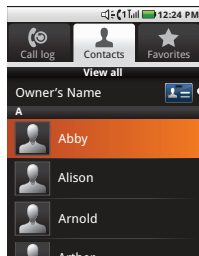
– or –

From the QWERTY keyboard enter , (comma) for a pause or ; (semicolon) for a wait.

Note: You can have multiple pauses in a phone number and combine waits and pauses.

Viewing Contacts

1. Select  >  **Contacts** and then either scroll through the contacts list, or press **Menu**  > **Search** and enter a name. (Your phone finds the name you entered or the nearest match.)



Menu Options

Press Menu  to create and filter Contacts.

My Info

Your details-always first in the list.

Contacts List

Select to view contact information. Highlight, and press and hold  to edit, delete, and more.

2. Select the contact name to display the entry, and then scroll up or down to view all information stored for the entry.

Filtering Contacts Entries

You can set Contacts to display only entries with certain attributes.

1. Select  >  **Contacts** > **Menu**  > **Display options**.
2. Select **Only contacts with phones** or **Only contacts with DC** and then select **Done**.

Contacts Action Options

To quickly access these actions for a saved Contact:

1. Select  >  **Contacts**.
2. Highlight a contact, and then press and hold  to display a quick list of action items, such as **Send Call Alert**, **Direct Connect**, **Call contact**, **Send text message**, **Share via DC**, **Add to favorites**, **Add prefix**, **Edit contact**, **Delete contact**.
3. Select an option to take the corresponding action.

Adding a Number to an Entry

1. Select  >  **Contacts** and select an entry.
2. Press **Menu**  > **Edit contact**.
3. Select **Add phone** and enter a phone number or **Add Push To Talk** and enter a DC number.
4. To assign a number type, select the number, select **Edit label**, and select a type.
5. Press **Menu**  > **Done** to save the new number.

Editing Entries

1. Select  >  **Contacts** and select an entry.
2. Press **Menu**  > **Edit contact**.
3. Follow the applicable instructions in “Creating Contacts Entries” on page 83 to edit the entry.
4. Press **Menu**  > **Done** when you have finished making your changes.

Deleting Entries

1. Select  >  **Contacts** and select an entry.
2. Press **Menu**  > **Delete contact**.
3. Select **OK** to confirm.

Deleting a Number or Address

1. Select  >  **Contacts** and select an entry.
2. Press **Menu**  > **Edit contact**.
3. Highlight the number or address you want to delete. Press  > **Delete number**.

Note: If an entry contains only one number or address, deleting the number or address deletes the entry.

Selecting a Ringtone for an Entry

Assign a ringtone to a contacts entry so you can identify the caller by the ringtone. (See “Ringtones” on page 68.)

1. Select  >  **Contacts** and select an entry.
2. Press **Menu**  > **Options** > **Ringtone**.
3. Select a ringtone.

Assigning a Picture to an Entry

Assign a picture to display when you receive a call from an entry.

1. Select  >  **Contacts** and select an entry.
2. Press **Menu**  > **Edit contact**.
3. Select the picture icon at the top of the screen.
4. Scroll through available pictures and select one.
 - If prompted, crop or resize the picture and press .
5. Press **Menu**  > **Done**.

Import and Export Contacts

Your phone stores its contact entries in its internal memory and not within your SIM card. If you are using a SIM card from a previous phone, the first time you use your phone, you will need to import the contacts from your SIM card to your phone to be able to use the contacts stored on the SIM card.

The contacts stored on your phone will not be saved on your SIM card unless you export your contacts. It is recommended that you export your contacts to your SIM card from time to time to keep your phone and SIM card in sync.

Note: Your SIM card can store only basic information, such as phone numbers, Direct Connect numbers, Group Connect numbers, Talkgroup numbers, and email addresses.

Import Contacts From Your SIM Card

- ▶ Select  >  **Contacts** > **Menu**  > **SIM Manager** > **Import contacts from SIM.**

Note: You might have already done this using the Setup menu (see page 2).

Export Contacts to Your SIM Card

- ▶ Select  >  **Contacts** > **Menu**  > **SIM Manager** > **Export contacts to SIM.**

9. Tools

- ◆ Calendar (page 89)
- ◆ Alarm clock (page 90)
- ◆ Calculator (page 90)

Calendar

- Select  >  **Calendar**

Tip: You can send calendar events to other people using Direct Connect. (See "Nextel Direct Send" on page 35.)

View your calendar in different ways: Press **Menu**  > **Agenda, Day, Week** or **Month**. When you highlight an event in the day and week views, more details appear.

Add Calendar Events

- From any calendar view, press **Menu**  > **New event**. Enter event details and then scroll to the bottom of the entry and select **Done**.

Tip: To display additional options, press **Menu**  > **Show extra options**.



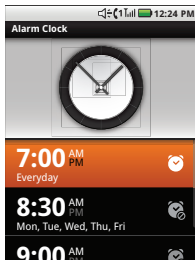
Manage Calendar Events

- To edit an event, highlight it, press and hold **OK**, select **Edit event**, edit the event details, and then scroll to the bottom of the entry and select **Done**.

Alarm clock

► Select  >  **Alarm Clock.**

- To turn on an alarm, select the check box.
- When an alarm sounds, select **Dismiss** to turn it off or **Snooze** to delay.
- To add an alarm, press **Menu**  > **Add alarm**, and then enter alarm details.
- To enable or disable an alarm, select the check box.



Calculator

► Select  >  **Calculator.**

Your calculator has basic and advanced views. To change views, press **Menu**  > **Advanced panel** or **Basic panel**.

10. microSD Card

- ◆ Using a microSD Card With Your Phone (page 91)
- ◆ microSD Settings (page 93)
- ◆ USB and Memory Card (page 94)

Using a microSD Card With Your Phone

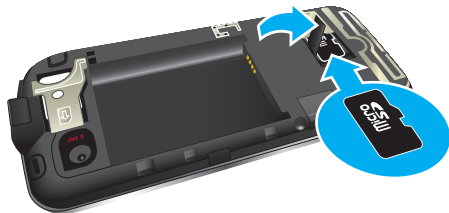
Using the microSD Card Slot

Your phone is equipped with a microSD (Secure Digital) memory card slot to expand the phone's available memory space. It allows you to store images, videos, music, and voice data in your phone.

Note: You need the memory card installed for some features on your phone, such as **Camera**.

Inserting the microSD Card

1. Remove the battery cover. (See “Installing the Battery” on page 13.)
2. Open the memory card slot cover, and slide in the memory card until it clicks into place.



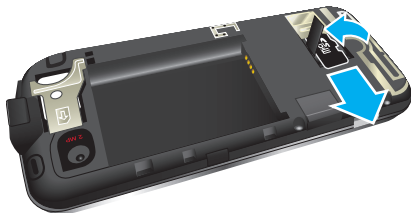
Note: Be sure to use only recommended microSD cards. Using non-recommended microSD cards could cause data loss and damage your phone. Your phone can be used with Transflash or microSD memory cards.

3. Close the memory card slot cover and replace the battery cover.

Removing the microSD Card

Do not remove the memory card until you select the **Unmount SD card** option under **SD card & phone storage**. Removing the memory card before selecting the **Unmount SD card** option could result in loss of data.

1. Before you remove your memory card you need to unmount it. Select  >  **Settings** > **SD card & phone storage** > **Unmount SD card**.
2. Once your phone confirms that it is safe to remove the microSD card, remove the battery cover and open the memory card slot cover.
3. Grasp the raised edge of the microSD card and pull the card out.



Note: The microSD card and its adapter can be easily damaged by improper operation. Please be careful when inserting, removing, or handling them.

4. Close the memory card slot cover and replace the battery cover.

Formatting Your Memory Card

If you are having difficulty with a memory card, you may format the card using your phone. This process removes any data on the card and sets up a new folder system.

1. Before you format your memory card you need to unmount it. Select  >  **Settings** > **SD card & phone storage** > **Unmount SD card**.
2. Select  >  **Settings** > **SD card & phone storage** > **Format SD card** > **Format SD card**.

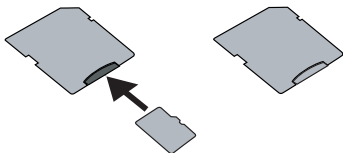
WARNING: The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.

Using the microSD Adapter

The supplied microSD adapter allows microSD cards to be used in SD-compatible devices such as digital cameras, printers, and computers. Before using, you will need to insert the microSD card into the microSD adapter.

To insert the microSD card into the microSD adapter:

- ▶ With the label side of the microSD card facing up, insert the card into the supplied microSD adapter, and gently slide the card until it is fully inserted.



To remove the microSD card from the microSD adapter:

- ▶ Hold the front edge of the microSD card, and gently pull outward to remove it from the adapter.

Tip: If your computer has an SD card slot or if you have an SD card adapter, you can use the microSD card and adapter to transfer files such as audio files, pictures, and videos directly between your computer and your microSD card.

When you insert the card into your computer, select **Open folder to view files using Windows Explorer** (or a similar option) and drag and drop files using the available folders.

microSD Settings

Viewing Memory in the microSD Card

1. With the microSD card inserted, select  >  **Settings** > **SD card & phone storage**.
2. The following information will be displayed:
 - **Total space** displays the capacity of the memory card.
 - **Available space** displays the amount of free memory space.

USB and Memory Card

USB Drag and Drop

You can transfer your pictures, videos, music, ringtones, and more, from your computer to your phone's memory card.



1. With a memory card inserted, and your phone showing the home screen, connect a Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer. Your phone should show  in the notifications bar.

Note: You may need to remove the USB data cable from the charger power head.

Make sure to connect the phone to a high power USB port. Typically, these are located directly on your computer.

Your phone supports Microsoft™ Windows™ XP, Windows Vista™, and Windows™ 7. Other operating systems may not be compatible.

2. Your phone shows  in the notifications bar. You can't use the files on your memory card while it is connected.
3. Select **Mount** (if asked) to connect your memory card.

Note: If you connect a mass storage device to a peripheral device, your device may not work properly.

4. On your computer, use the "My Computer" window to find "Removable Disk".
5. Click on the "Removable Disk" icon to access the memory card.
6. Drag and drop your pictures, videos, music, ringtones, and more, to your phone folder. To help manage your files, you can create more folders in your phone folder.
7. When you're done, use your computer's "Safely Remove Hardware" feature to finish.

11. Camera

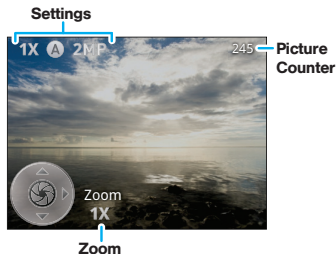
- ◆ Taking Pictures (page 95)
- ◆ Videos (page 98)

Taking Pictures

Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

To take a picture:

1. Press and hold **Camera**  on the right side of the phone to launch the camera.
2. Rotate your phone counter-clockwise to widescreen view, aim the camera lens at your subject, and press **Camera**  or  to take a picture.



Change Settings

Press the Navigation key up or down to scroll through the settings, such as **Zoom**, **Effect**, and **Scenes**. Press the Navigation key left or right to scroll through the settings options.

After taking a picture press **Menu**  for the following options:

Options

Take a new picture	Returns you to the viewfinder.
Share	Share your picture via Bluetooth , DC , Email , or Messaging .
Set as	Set the picture as your Wallpaper or Contact icon .
Delete	Delete the picture.

Tip: Photos are stored on your microSD memory card.
Picture Resolution is 5MP, unless you change it.

Photo Options

In the viewfinder, press **Menu**  > **Settings** to open the camera menu:

Options

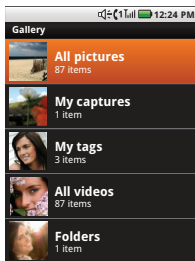
Picture Resolution	Set the photo resolution.
Video Resolution	Set the camcorder video resolution.
Review Time	Choose the amount of time a recently taken picture is displayed on the view screen.
Share Optimization	Set to be prompted to optimize photo or video for sharing.

View Your Photos

- ▶ Select  >  **Media Gallery > All Pictures.**

Play a Slideshow

- ▶ Select  >  **Media Gallery > All Pictures > Menu**  > **Play Slideshow** to start a slideshow. To stop the slideshow, press . To return to the gallery, press **Back** .



Share Your Photo Gallery

To send your photo in a message, Direct Connect call, or post it online:

1. Select  >  **Media Gallery > All Pictures.**
2. Highlight a photo, press and hold , and then select **Share**.
3. Choose how you want to share: **DC** (Direct Connect), **Email**, **Messaging**, or **Bluetooth**.

Manage Your Photos

1. Select  >  **Media Gallery > All Pictures.**
2. Highlight a photo, press and hold , and then:
 - To delete the photo, select **Delete**.
 - To set the photo as a contact picture or wallpaper, select **Set as**.

Tip: To copy photos to/from a computer, see “USB Drag and Drop” on page 94.

Edit Your Photos

1. Select  >  **Media Gallery > All Pictures.**
2. Highlight a photo, press and hold , and then select **Edit** > **Menu**  > **One-click optimize**, or **Resize**, or **Editing options > Rotate, Crop, Effects, Brightness & contrast, Color & saturation, or Flip.**

Using the Zoom

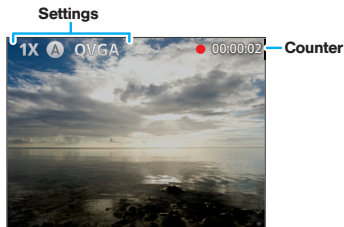
To adjust the zoom:

- ▶ While in the viewfinder, press the Navigation key right to zoom in or left to zoom out.

Videos

Record and Share Videos

1. Press **Camera**  > **Menu**  > **Camcorder**.
2. To record the video, press **Camera** . To stop the video recording, press **Camera**  again.



Tip: To send your video in a message, set the video quality to **Low Quality (QCIF)** by pressing **Menu**  > **Settings** > **Video Resolution**.

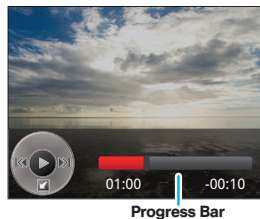
Note: When prompted, do not choose to optimize videos for sharing if you plan to save them to your microSD card.

Change Settings

Press the Navigation key up or down to scroll through the settings, such as **Zoom**, **Effect**, and **Scenes**. Press the Navigation key left or right to scroll through the settings options.

Play Your Videos

1. Select  >  **Media Gallery** > **All Videos**.
2. Select a video to begin playback.



Note: To see the controls while the video is playing, press .

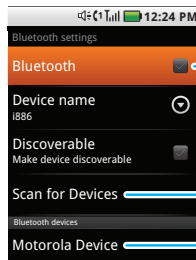
12. Bluetooth® Wireless

- ◆ Turning Bluetooth Power On and Off (page 99)
- ◆ Connecting and Disconnecting Bluetooth Devices (page 100)

Turning Bluetooth Power On and Off

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet. By default, your device's Bluetooth feature is turned off.

- Select  >  **Settings** > **Wireless & networks** > **Bluetooth settings**.



Select to turn Bluetooth on or off.

Select to scan for devices.

Select to connect or disconnect a device.

Note: To extend battery life, turn Bluetooth power off when not in use.

Bluetooth Status Indicators

The Bluetooth status indicators on your phone's display screen shows your Bluetooth connection status at a glance:

None – Bluetooth is disabled (default status).

 – Status indicator will be light blue when Bluetooth is turned on, but no device is connected.

 – Status indicator will turn blue when connected to a Bluetooth device.

Connecting and Disconnecting Bluetooth Devices

Connect New Devices

Note: This feature requires an optional accessory.

To connect with a new device, you need to pair with it. You only need to do this once for each device; to connect again, see “Reconnect Devices” on page 101.

1. Make sure the device you are pairing with is in discoverable mode.

Tip: Refer to the guide that came with the device for details.

2. Select  >  **Settings** > **Wireless & networks** > **Bluetooth settings**.
3. Select **Bluetooth** to turn on and scan. If Bluetooth is already on, select **Scan for devices**.
4. Select a device to connect.
5. If necessary, select **OK**, or enter the device passkey (for example **0000**) to connect to the device. When the device is connected, the Bluetooth connected indicator  appears in the notifications bar.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

Reconnect Devices

To automatically reconnect your phone with a paired device, simply turn on the device.

To manually reconnect your phone with a paired device, select the device name in the **Bluetooth devices** list.

Disconnect Devices

To automatically disconnect your phone from a paired device, simply turn off the device.

To manually disconnect your phone from a paired device, select the device name in the devices list, and then select **OK**.

Edit Properties

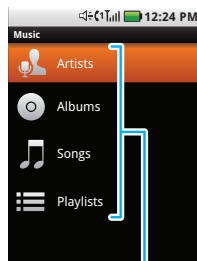
To edit your MOTOROLA i886's device name, select  >  **Settings > Wireless & networks > Bluetooth settings > Device name**. Enter a name and select **OK**.

13. Music

- ◆ Music Basics (page 102)
- ◆ Set Up Music (page 103)
- ◆ Get Music (page 103)
- ◆ Play Music (page 104)

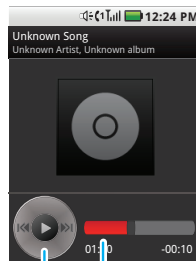
Music Basics

- Select  >  **Music**, select a category, and then select a song to begin playing it.



Categories

Select to list songs or playlists.



Progress Bar

Music Controls

Tip: When a song is playing, you can add it to a playlist by pressing  > **Add to playlist**.

Set Up Music

What Music Transfer Tools Do I Need?

To put music on your computer and then load it on your phone, you need:

- A Microsoft® Windows® PC.
- A USB data cable (included).

You Need a Memory Card

Your music is stored on your memory card. Your phone supports removable microSD memory cards up to 32 GB capacity. To make sure your memory card is installed, go to “Using a microSD Card With Your Phone” on page 91.

Tip: To see the available memory on your memory card, select  >  **Settings > SD card & phone storage.**

What Music File Formats Can I Play?

Your phone can play many types of files: AMR-NB/WB, MP3, PCM/WAV, AAC, AAC+, eAAC+, MIDI, OGG, and WMA.

Note: Your phone does not support any DRM protected files.

What Headphones Can I Use?

Your phone has a 3.5mm headset jack for wired stereo listening. You can go wireless with Bluetooth® stereo headphones or speakers (see “12. Bluetooth® Wireless” on page 99).

Get Music

Transfer Music Using USB

Transfer music files from a computer to your memory card.

1. With a memory card inserted, and your phone showing the home screen, connect the Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer. Your phone should show  in the status bar.

Note: Make sure to connect the phone to a high power USB port. Typically, these are located directly on your computer.

Note: Your phone supports Microsoft™ Windows™ XP, Windows Vista™, and Windows™ 7. Other operating systems may not be compatible.

2. Your phone shows  in the notifications bar. You can't use the files on your memory card while it is connected.
3. Select **Mount** (if asked) to connect your memory card.
4. Find "Removable Device" (your memory card) in the "My Computer" window.
5. Drag and drop your music to a folder on your memory card.

Tip: To help manage your music, create a "Music" folder on your memory card.

6. When you're done, use your computer's "Safely Remove Hardware" feature to finish.

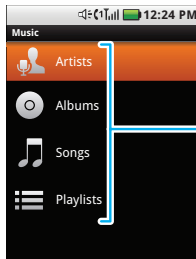
Tip: You can also transfer music directly to your microSD card using an SD card adapter and your computer. See "Using the microSD Adapter" on page 93.

Play Music

Music Library

Open your music library, then select what you want to play.

► Select  >  **Music.**



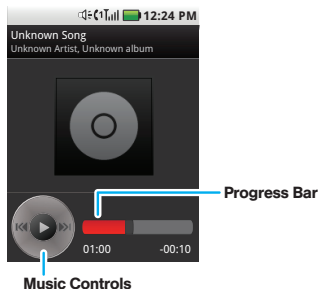
Categories

Select to list songs or playlists.

Your music is stored by artists, albums, songs, and playlists. Select a category, then select the song or playlist you want to play. Press **Menu**  > **Party shuffle** or **Shuffle all** to randomly play all your songs.

Music Player Functions

Just select a song or playlist to get going.



Music Player Controls

Play/Pause

Press **OK**.

Previous/Next

Press the Navigation key left (previous) or right (next).

Fast Forward/Rewind

Press and hold the Navigation key right (fast forward) or left (rewind).

View Playlists

Press **Menu**  > **Library** and select **Playlists**.

Shuffle

Press **Menu**  > **Shuffle**.

Repeat

Press **Menu**  > **Repeat**.

Volume

Press the side Volume buttons.

View Library

Press **Menu**  > **Library**.

Turn Shuffle On/Off

From the Music Library, press **Menu**  > **Party shuffle**.

Add to Playlist

Press **Menu**  > **Add to playlist**.

Music Player Controls

Use as Ringtone

Press **Menu**  > **Use as ringtone.**

Delete

Press **Menu**  > **Delete.**

Hide, Wake, Turn Off

Press **Home**  to use another app. Your music continues to play.

When you see  in the status bar a song is playing, press **Notifications**  to see details. Select the song to return to the music controls.

To turn off your music, select .

Playlists

To add a song from the music library to a playlist, highlight the song, press and hold , and then select **Add to playlist**. Choose an existing playlist, or select **New** to create a new playlist.

To add a song to the playlist you are playing, press **Menu**  > **Add to playlist** in the music player.

To edit, delete, and rename playlists, highlight the playlist in the music library, and then press and hold  to display the options.

*Safety and Warranty
Information*

S1. Important Safety Information

- ◆ General Precautions (page 108)
- ◆ Maintaining Safe Use of and Access to Your Phone (page 109)
- ◆ Battery Use and Safety (page 112)
- ◆ Using Your Phone With a Hearing Aid Device (page 115)
- ◆ Caring for the Environment by Recycling (page 117)
- ◆ Export Law Assurances (page 117)
- ◆ California Perchlorate Label (page 117)
- ◆ Radio Frequency (RF) Energy (page 118)
- ◆ Owner's Record (page 122)
- ◆ Software Copyright Notice (page 122)
- ◆ Software Copyright Notice (page 122)
- ◆ GPS and AGPS (page 123)
- ◆ Privacy and Data Security (page 124)
- ◆ Smart Practices While Driving (page 125)

Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- Speak directly into the mouthpiece.
- Your mobile device is designed to resist damage from exposure to certain rugged conditions. Avoid prolonged or extreme exposure to those conditions.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note: For the best care of your phone, only authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Responsible driving practices can be found in “Smart Practices While Driving” on page 125 and/or at the Motorola website: www.motorola.com/callsmart.

Tip: Purchase an optional hands-free accessory at your local Sprint Store, or call Sprint at 1-866-866-7509.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Operational Precautions

Note: Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.

To assure optimal radio product performance and to be sure that human exposure to RF does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

Phone Operation

When placing or receiving a phone call, hold your radio product as you would a wireline telephone. Speak directly into the microphone.

Two-way Radio Operation

Your radio product has been designed and tested to comply with national and international standards and guidelines regarding human exposure to RF electromagnetic energy, when operated in the two-way mode (at the face, or at the abdomen when using an audio accessory) at usage factors of up to 50% talk/50% listen.

Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), push the PTT button. To receive calls, release the PTT button. Transmitting 50% of the time or less, is important because this radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).

When using your radio product as a traditional two-way radio, hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips.



If you wear a radio product on your body when transmitting, always place the radio product in a Motorola approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola and are not using the radio product in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, or if you hang your device from a lanyard around your neck, keep the device at least 2.5 centimeters (1 inch) from your body when transmitting.

Approved Accessories

For a list of approved Motorola accessories call **1-800-453-0920**, or visit our website at www.motorola.com/phoneaccessories.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note: Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

Keep Your Mobile Device and Its Accessories Away From Small Children

These products are not toys and may be hazardous to children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

Do not allow children to play with your phone as they could hurt themselves and others, damage the phone or make calls that increase your invoice.

Glass Parts

Some parts of your phone may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your phone until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your phone.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of

awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.



Caution About High Volume Usage

WARNING: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected.

To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our website at direct.motorola.com/hellomoto/nss/AcousticSafety.asp (in English only).

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Battery Use and Safety

Important: **HANDLE AND STORE BATTERIES PROPERLY TO AVOID INJURY OR DAMAGE.** Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't let the phone or battery come in contact with water.** Water can get into the phone's circuits, leading to corrosion. If the phone and/or battery get wet, have them checked by your carrier or contact Motorola, even if they appear to be working properly.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.

- **Don't place your battery near a heat source.** Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or malfunction. Therefore:

- Do **not** dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
- Avoid leaving your phone in your car in high temperatures.

DOs

- **Do avoid dropping the battery or phone.** Dropping these items, especially on a hard surface, can potentially cause damage.
- **Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures.**

Important: **USE MOTOROLA ORIGINAL PRODUCTS FOR QUALITY ASSURANCE AND SAFEGUARDS.** To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a "Motorola Original" hologram.

Motorola recommends you always use Motorola-branded batteries and chargers. Motorola mobile devices are designed to work with Motorola batteries. If you see a message on your

display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and retry charging it;
- If the message remains, contact a Motorola Authorized Service Center.

Important: Motorola's warranty does not cover damage to the phone caused by non-Motorola batteries and/or chargers.

WARNING: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

Proper and Safe Battery Disposal and Recycling

Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- www.motorola.com/recycling
- www.rbrc.org/call2recycle/ (in English only)

Disposal of Lithium Ion (Lilon) Batteries: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.



Do not handle a damaged or leaking Li-Ion battery as you can be burned.

WARNING: Never dispose of batteries in a fire because they may explode.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Nextel phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint-approved or manufacturer-approved batteries and accessories found at Sprint Stores or through your phone's

manufacturer, or call 1-866-866-7509 to order. They're also available at www.sprint.com — click **Accessories**. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

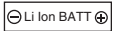
-4° F to 140° F (-20° C to 60° C)

More than one month:

-4° F to 113° F (-20° C to 45° C)

Batteries and Chargers

Your battery, charger, or portable radio may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or phone in a fire.
	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or phone in the trash.
	Your phone contains an internal lithium ion battery.
	Do not let your battery, charger, or phone get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

Using Your Phone With a Hearing Aid Device

A number of Nextel phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label with the rating(s) located on the box, and are listed at www.motorola.com/accessibility.

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying

out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Note: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider about its return and exchange policies and for information on hearing aid compatibility.

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing health care professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "excellent use." This is synonymous for T ratings.

Sprint further suggests you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device.

Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store within 30 days of purchase. (A restocking fee may be applied to exchanges. Visit www.sprint.com/returns for details.) More information about hearing aid compatibility may be found at:

www.motorola.com/accessibility, www.fcc.gov, www.fda.gov, and www.accesswireless.org.

Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

- Set the phone's display and keypad backlight settings to ensure the minimum time interval:

1. Press **Menu**  > **Settings** > **Sound & display** > **BackLight timer**.

2. Select the minimum time interval (15 seconds).

- Position the phone so the internal antenna is farthest from your hearing aid.
- Move the phone around to find the point with least interference.

Caring for the Environment by Recycling



This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling

schemes, and further information on Motorola recycling activities can be found at: www.motorola.com/recycling.

Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

Perchlorate Material – special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate. There is no special handling required by consumers.

Radio Frequency (RF) Energy

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola—or if you hang your mobile device from a lanyard around your neck—keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: www.motorola.com.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

- Turn off your mobile device in any location where posted notices instruct you to do so.
- In an aircraft, turn off your mobile device whenever instructed to do so by airline staff.

- If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.
- Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

Driving Precautions

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving.

Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Responsible driving practices can be found in the "Smart Practices While Driving" section in this guide (or separate guide).

Operational Warnings

Obey all posted signs when using mobile devices in public areas.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to

human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Motorola supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 2.5 centimeters from your body when transmitting. Use of non-Motorola-approved accessories may violate FCC RF exposure guidelines.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

For more information about RF exposure, visit the FCC website at www.fcc.gov.

Portable Radio Product Operation and EME Exposure

- Your Motorola radio product is designed to comply with the following national and international standards and guidelines

regarding exposure of human beings to radio frequency electromagnetic energy (EME):

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J.
- American National Standards Institute (ANSI) / Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1992.
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-2005 Edition.¹
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998.
- Ministry of Health (Canada). Safety Code 6. Limits of Human Exposure to Radio frequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999.
- Australian Communications Authority Radio communications (Electromagnetic Radiation - Human Exposure) Standard 2003.
- ANATEL, Brazil Regulatory Authority, Resolution 303 (July 2, 2002) "Regulation of the limitation of exposure to electrical, magnetic, and electromagnetic fields in the radio frequency range between 9 kHz and 300 GHz." "Attachment to Resolution 303 from July 2, 2002."

1.The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006.

Specific Absorption Rate

Your MOTOROLA i886 wireless phone meets the governmental requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured to not exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed for the safety of all persons, regardless of age or health, and to account for any variations in measurements.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 watts per kilogram (W/kg), averaged over one gram of tissue. Tests for SAR are conducted using procedures accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequencies. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be below the maximum value. This is because the phone is designed to operate at

multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) submitted to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the head is 0.87 W/kg, and when worn on the body, as described in this user guide, is 1.08 W/kg. Body-worn measurements can differ, depending upon available accessories and regulatory requirements. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

While there may be differences between the SAR levels of various phones and at various positions, they meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) website: www.phonefacts.net or the Canadian Wireless Telecommunications Association (CWTA) website: www.cwta.ca.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: MOTOROLA i886

Serial No.:

Online Product Registration:

<http://www.motorola.com/us/productregistration>

Product registration is an important step toward enjoying your new Motorola product. Registration permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage. Please retain your original dated sales receipt, as you may need to provide it for warranty validation in the future.

Thank you for choosing a Motorola product.

Software Copyright Notice

The Motorola products described in this manual may include copyrighted Motorola and third party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in the Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of the Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device you may send your request in writing to:

Motorola Mobility, Inc.
OSS Management
600 North US Hwy 45
Libertyville, IL 60048
USA

The Motorola website opensource.motorola.com also contains information regarding Motorola's use of open source.

Motorola has created the opensource.motorola.com to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please select  > **Settings** > **About Phone** > **Legal information** > **Open source licenses**.

GPS and AGPS

Your mobile device can use Global Positioning System (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use Assisted Global Positioning System (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless

service provider, applications providers, Motorola, and other third parties providing services.

Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

Performance Tips

- Go outside and away from underground locations, covered vehicles, structures with metal or concrete roofs, tall buildings, and foliage. Indoor performance might improve if you move closer to windows, but some window sun shielding films can block satellite signals.
- Move away from radios, entertainment equipment, and other electronic devices.

Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your phone may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access:** Keep your phone with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date:** If Motorola or a software/application vendor releases a patch or software fix for your phone which updates the device's security, install it as soon as possible.
- **Erase before recycling:** Delete personal information or data from your phone prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, please contact your local service provider.
- **Understanding AGPS:** In order to comply with emergency caller location requirements of the FCC, certain Motorola phones incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location, for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how use of your phone may impact your privacy or data security, please contact Motorola.

Smart Practices While Driving

Drive Safe, Call SmartSM

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Contact www.motorola.com/callsmart for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- Get to know your Motorola phone and its features such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
- When available, use a hands-free device. If possible, add an additional layer of convenience to your phone with one of the many Motorola Original hands-free accessories available today.

- Position your phone within easy reach. Be able to access your phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.
- Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- Do not take notes or look up phone numbers while driving. Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility, driving safely.
- Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- Use your phone to call for help. Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.*

- Use your phone to help others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.*
- Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

* Wherever wireless phone service is available

S2. Manufacturer's Warranty

- ♦ Motorola Limited Warranty for the United States and Canada (page 127)
- ♦ Service and Repairs (page 131)

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit www.sprint.com or call Sprint Customer Service at **1-800-639-6111**.

Motorola Limited Warranty for the United States and Canada

What does this Warranty Cover?

Subject to the exclusions contained below, Motorola Mobility, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.

Products Covered	Length of Coverage
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse, Misuse and Accidents. Defects or damage that result from abuse, misuse or accidents, including but not limited to: (a) improper handling, usage, operation or storage (e.g. operating the Product outside its permitted or intended uses including as set forth by Motorola in the Products specification sheets or other documentation, or failing to comply with the Products usage documentation); abuse/neglect (e.g. broken/bent/missing clips/fasteners/connectors); (b) contact with liquids, water, rain, extreme humidity, heavy perspiration or other moisture, sand, food, dirt or similar substances caused from incorrectly securing the phone's protective elements or

subjecting the Products to conditions beyond their stated specification or limits; (c) use of the Products for commercial rental purposes; or (d) external causes or acts which are not the fault of Motorola, including but not limited to flood, fire, earthquake, tornado or other acts of God, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	Phones 1-800-453-0920
TTY	1-877-483-2840
For Accessories and Software, please call the telephone number designated above for the product with which they are used	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include:

(a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What other limitations are there?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

Service and Repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-453-0920 (United States), 1-877-483-2840 (TTY/TDD United States for hearing impaired).

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