



MOTOROLA

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Welcome

This reference guide is a companion to the user guide that is packaged with the Motorola C341a Series CDMA wireless phone. Refer to the user guide general information about using the phone. This reference guide contains information about topics and features that are not covered in detail in the user guide.

This reference guide is not a replacement for the user guide that you received with your wireless phone. You should retain your user guide. Your user guide contains important safety information on the use of your wireless phone that is not included in this reference guide. You are encouraged to review your user guide whenever you have any questions concerning the use of your phone.

Motorola, Inc., Consumer Advocacy Office
1307 East Algonquin Road
Schaumburg, IL 60196
1-800-331-6456 (United States)
1-888-390-6456 (TTY/TDD United States)
1-800-461-4575 (Canada)

www.motorola.com (United States)
www.motorola.ca (Canada)

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Manual number: 6809486A95-O

Menu Map

Main Menu

- Recent Calls**
 - Received Calls
 - Dialed Calls
 - Notepad
 - Call Times
 - Data Times
 - Data Volumes
- Phonebook**
- Datebook**
- Ring Styles**
- Messages**
 - Voiceemail
 - Create Message
 - Inbox
 - Outbox
 - Quick Notes
 - Drafts
 - Browser Alerts
 - Message Settings
 - Cleanup Messages
- Shortcuts**
- Browser ***
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 - Email & IM
 - Flirt
 - News & Info
 - Finance & Biz
 - My Finder/Director
 - What's New
 - My Menu
- Calculator**
- Picture Viewer**
- Settings**

Settings Menu

- Phone Status**
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- Browser Setup**
- Connection**
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 - In-Call Timer
 - Answer Options
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 - Srv Status
 - Service Tone
 - Call Drop Tone
 - Car Settings
 - Auto Answer
 - Auto Handsfree
 - Power-Off Delay
 - Charger Time
 - Headset
 - Auto Answer

Note: Select **More** when it displays in the menu to see additional menu items.

This is the standard phone menu layout. Menu organization and feature names may vary on your phone. Not all features may be available for all users.

* This is an optional network or subscription-dependent features.

Shortcuts
Change display zoom: Press , then press and hold
Change ringer alert: Press left to switch to silent alert. Press right to reset to ring alert.
Display my phone number: Press
Display dialed calls list: Press
Exit menu system: Press

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Messages



You can send and receive text messages with your wireless phone.

Setting Up the Text Message Inbox

Your message inbox must be set up before you can send and receive messages.

Note: Your service provider may have already set up the message inbox for you.

Find the Feature ☎ > Messages > Inbox
☎ > Setup

Setting	Description
Cleanup	number of days you want to keep messages in the inbox, or number of messages you want to keep

Sending Messages

Note: Your message inbox must be set up before you can send and receive messages (see page 5).

You can send text messages to one or more recipients. You can manually enter each recipient's phone number or email address, or select numbers/addresses from the phonebook or recent calls lists.

When you manually enter multiple numbers/addresses, you must insert a space between each entry. Press ⏏ to the right to insert a space.

Shortcut: Enter a phone number in the idle display, then press ☎ > **Send Message** to create a text message addressed to the number entered.

Find the Feature ☎ > Messages
☎ > Create Message

Press	To
1 keypad keys	enter one or more phone numbers or email addresses where you want to send the message Tip: Press ⏏ to the right to add a space between each number/address that you enter manually. or PHONEBOOK (⏏) select numbers/addresses from the phonebook or recent calls lists
2 OK (⏏)	store the message address and open the contents editor

Press	To
3 keypad keys	enter the text message (see your user's guide) To insert a quick note, press: ☎ > Insert (see page 5)
4 OK (⏏)	store the message
5 DONE (⏏)	finish the message
6 SELECT (⏏)	select Send Message Note: You can scroll down to select Save to Drafts

Sending a Quick Note Text Message

Quick notes are pre-written text messages that you can insert into a message and send quickly (for example, *Call me at ...*). You can also create new quick notes.

Find the Feature ☎ > Messages > Quick Note

Press	To
1 ⏏	scroll to the quick note
2 READ (⏏)	read the quick note
or ☎	open the Quick Note Menu to perform other procedures as described in the following list

The **Quick Note Menu** can include the following options:

Option	Description
New	Create a new quick note.
Edit	Edit the quick note.
Delete	Delete the quick note.
Send	Open a new message with the quick note in the Msg field.



Viewing the Status of Sent Text Messages

Text messages that you send are stored in the outbox.

Find the Feature ⓘ > Messages > Outbox

Messages in the outbox are sorted from newest to oldest. The following indicators show message status:

- » sending in progress

✕ sending failed

✓ delivered

✓ delivered and urgent
- ✉ deferred delivery

✉ deferred delivery and urgent

📖 read

📖 read and urgent

Receiving Messages

Note: Your message inbox must be set up before you can send and receive messages. See page 5.

When you receive a new message, your phone displays the ✉ (message waiting) indicator and **New Message**, and gives an alert.

Press	To
1 READ (⊙)	open the message (or your text message inbox if there are multiple messages)

If reminders are turned on, your phone sends a reminder at regular intervals until you close the new message notification, read the message, or turn off your phone.

When your phone displays **Memory is Full!**, you must delete some existing messages from your inbox, outbox, or drafts folder to receive new messages.

Reading, Locking, or Deleting a Text Message

Messages in the text message inbox are sorted from newest to oldest.

Find the Feature ⓘ > Messages > Inbox

Press	To
1 ⓘ	scroll to the message The following indicators show message status: ✉ unread ✉ unread (with attachment) ✉ unread and urgent ✉ unread and urgent (with attachment) 📖 read 📖 read (with attachment) 📖 read and urgent ✉ read and urgent (with attachment) 🔒 read and locked 🔒 read and locked (with attachment)
2 READ (⊙)	open the message
3 BACK (⊙)	close the message
or DELETE (⊙)	delete the message If the full message cannot fit in the display, MORE (⊙) displays to let you view more text.
or ⓘ	open the Inbox Menu to perform other procedures as described in the following list

The **Inbox Menu** can include the following options:

Option	Description
Call Back	Call the number in the message header or embedded in the message.
Reply	Open a new text message, with the sender's Reply To number or email address in the To field. You cannot select more recipients.
Reply With Copy	Open a new text message, with the sender's Reply To number or email address in the To field. You can press  > Phonebook to select other recipients.
Forward	Open a copy of the text message, with an empty To field.
Lock	Lock the message so that cleanup does not delete it.
Store	Display a list of items that can be stored, including the sender's number or email address, and a selected image or sound file. See page 6.
Delete	Delete the message.
Block Sender	 Attempts to block future messages from the sender.
Create Message	Open a new text message.
Cleanup Messages	Delete all unlocked messages, or all unlocked and read messages.
Setup	Open the text message inbox setup menu.



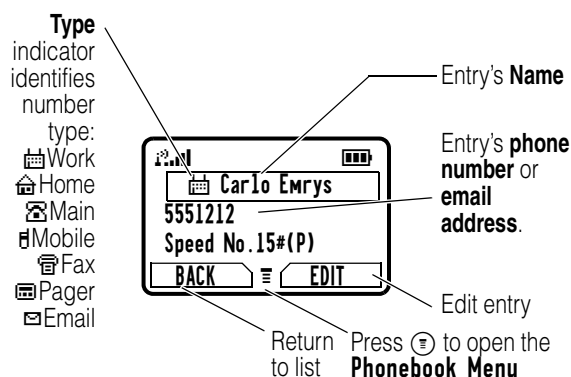
Setting Up Your Phonebook

You can store a list of names and phone numbers or email addresses in your phone's electronic phonebook.

To see the names in your phonebook, press

☰ > **Phonebook** from the idle display. Scroll to a name and press **VIEW** (**○**) to view details of the phonebook entry as shown in the following display.

Viewing Entry Details



Note: Email Address entries do not have Type or Ringer ID information.

Creating a Phonebook Entry

Entering Information

To create or edit a phonebook entry:

Find the Feature

- ☰** > **Phonebook**
- ☰** > **New**
- > **Phone Number or Email Address**

Shortcut: Enter a phone number in the idle display, then press **STORE** (**○**) to create a phonebook entry with the number in the **No.** field.

A name and phone number or email address are required for a phonebook entry. All other information is optional. You can enter the following information for a phonebook entry

Phonebook item	Description
Name	entry name Tip: Press ☰ to select a text entry method.
Category	set the category for a phonebook entry.
No. or Email	entry's phone number or email address (maximum 32 characters)
Type	entry type Note: This option is not available for email entries.
Speed No.	entry's default speed dial number (select to change)

Phonebook item	Description
Ringer ID	the alert your phone should use when you receive calls or messages from this entry
More	create another entry with the same Name You must use a different Type identifier for each number.

Completing a Phonebook Entry

When you are finished entering information for a phonebook entry:

Press	To
DONE (○)	store the entry

Storing a PIN Code With a Phone Number

You can store a PIN code with the phone number for calls that require additional digits (for example, to make a calling card call, or to retrieve voicemail or answering machine messages). Insert one or more of the following characters in the dialing sequence to ensure that the number dials and connects properly:

Press	To
☰ > Insert Pause	inserts a p (pause) character Your phone dials the preceding digits, waits for the call to connect, then sends the remaining digit(s). Note: If your network does not recognize the first pause character, try two (pp).
☰ > Insert Wait	inserts a w (wait) character Your phone dials the preceding digits, waits for the call to connect, then prompts you for confirmation before it sends the remaining digit(s).
☰ > Insert 'n'	inserts an n (number) character Your phone prompts you for a number before dialing the call. The number you enter is inserted into the dialing sequence in place of the n character

Note: You can store a maximum of 32 digits per number for a phonebook entry stored on the phone. Each character counts as one digit.



Dialing a Phonebook Entry

Use one of the following procedures to call a number (or send a text message to an email address) stored in your phonebook.

Note: You can also use speed dial or 1-touch dial. See your user's guide.

Find the Feature ☎ > Phonebook

Press	To
1 keypad key letters	jump to entries that begin with that letter (optional)
2 ⬅	scroll to the entry you want
3 ⓞ	call the entry

Editing a Phonebook Entry

Find the Feature ☎ > Phonebook

Press	To
1 ⬅	scroll to the entry
2 VIEW (ⓞ)	view entry details
3 EDIT (ⓞ)	edit the entry

Edit the entry as described on page 8.

Tip: Press ☎ to open the Phonebook Menu to perform various operations on the selected entry.

Deleting a Phonebook Entry

Find the Feature ☎ > Phonebook

Press	To
1 ⬅	scroll to the entry
2 ☎	open the Phonebook Menu
3 ⬅	scroll to Delete
4 SELECT (ⓞ)	select Delete
5 YES (ⓞ)	delete the entry

Sorting Phonebook Entries

You can sort your phonebook list by speed dial number (the standard), name or email address.

Find the Feature ☎ > Phonebook

Press	To
1 ☎	open the Phonebook Menu
2 ⬅	scroll to Setup
3 SELECT (ⓞ)	select Setup
4 ⬅	scroll to Sort by
5 CHANGE (ⓞ)	select Sort by
6 ⬅	scroll to the sort order
7 SELECT (ⓞ)	select the sort order

Personalizing Your Phone

Personalizing a Ring Style

You can change the alerts that notify you of events such as incoming calls and text messages. Any changes you make are saved to the current ring style.

Find the Feature

- ☰ > Ring Styles
 - > Style Detail *

* *Style* represents the current alert style, such as **Loud**, **Soft**, **Vibrate**, **Vibe&Ring**, or **Silent**.

Press	To
1 	scroll to the event
2 CHANGE ()	select the event
3 	scroll to the alert you want
4 SELECT ()	select the alert

To create new alert tones, see page 10.

Activating Ringer IDs

When ringer IDs are turned on, your phone uses distinctive ringer alerts to notify you of incoming calls or messages from specific entries stored in your phonebook.

Find the Feature

- ⓘ > Ring Styles
- > Style Detail *
- > Ringer IDs > On or Off

* *Style* represents the current alert style, such as **Loud**, **Soft**, **Vibrate**, **Vibe&Ring**, or **Silent**.

To assign a ringer ID to a new or existing phonebook entry, see page 8.

Setting Ringer or Keypad Volume

Find the Feature

- ④ > Ring Styles
- > Style Detail *
- > Ring Volume or Key Volume

* *Style* represents the current alert style, such as **Loud**, **Soft**, **Vibrate**, **Vibe&Ring**, or **Silent**.

Shortcut: When your phone is idle, press  left or right to change the ringer volume.

Setting Reminders

A reminder is an alert that rings or vibrates at regular intervals to notify you about a voicemail, text, email, or chat message that you have received.

Find the Feature

- > Ring Styles
- > Style Detail *
- > Reminders
- > Beep, Vibrate, or Off

* **Style** represents the current alert style, such as **Loud**, **Soft**, **Vibrate**, **Vibe&Ring**, or **Silent**.

Creating Alert Tones

You can create and store custom alert tones on your phone. The tones display in the list of available alerts.

Creating a Tone

Find the Feature

- ⓘ > Ring Styles
- > My Tones
- > [New Tone]

Press	To
1 CHANGE ()	select Notes
2 	enter notes for the tone
3 OK ()	store the notes
4 CHANGE ()	select Name
5 keypad keys	enter the name for the tone
6 OK ()	store the name
7 DONE ()	store the tone

Editing a Tone

You cannot edit the standard alert tones included with your phone. To edit a custom tone that you created:

Find the Feature

> Ring Styles
 > My Tones

Press	To
1 	scroll to the tone
2 EDIT ()	open the tone details
3 	scroll to Name or Notes
4 CHANGE ()	select the details
5 keypad keys	enter new text or notes
6 OK ()	store the details

Deleting a Tone

You cannot delete the standard alert tones included with your phone. To delete a custom tone that you created:

Find the Feature

☰ > Ring Styles
> My Tones

Press	To
1 	scroll to the tone
2 	open the My Tones Menu
3 	scroll to Delete
4 SELECT ()	delete the tone

Personalizing Display Text



To change the text displayed when you turn on your phone:

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Personalize > Banner

Personalizing the Menu

You can reorder the items in your phone's main menu.

Note: You cannot alter the location of the **More** (ⓘ) graphic icon. This icon remains in the introductory menu display to provide access to additional menu features.

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Personalize
- > Main Menu

Press	To
1 ⓘ	scroll to a menu item
2 GRAB (⊙)	grab the menu item
3 ⓘ	move the item to a new location in the menu
4 INSERT (⊙)	insert the menu item

Personalizing Soft Keys

You can relabel the soft keys (left ⓘ and right ⓘ) to access different main menu items from the idle display.

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Personalize > Keys

Press	To
1 ⓘ	scroll to Left or Right
2 CHANGE (⊙)	select the key
3 ⓘ	scroll to a menu feature
4 SELECT (⊙)	confirm the menu feature

Setting the Menu Language

Set the language in which menu features and options are displayed.

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Initial Setup
- > Language

Setting Menu Scroll Behavior

Set the highlight bar to stop or wrap around when you reach the top or bottom of a menu list.

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Initial Setup
- > Scroll

Resetting All Options

You can reset all options back to their factory settings except for the unlock code, security code, and lifetime timer.

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Initial Setup
- > Master Reset

Clearing All Information

You can reset all options back to their factory settings except for the unlock code, security code, and lifetime timer *and* clear all user entries (such as Phonebook entries and downloaded wallpapers, screen savers, and sounds).

Caution: Master clear *erases all user-downloaded content and user-entered information* stored in your phone's memory, including phonebook and datebook entries. Once you erase the information, it cannot be recovered.

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Initial Setup
- > Master Clear

Using Shortcuts

Your phone includes several standard shortcuts. You can create additional custom shortcuts to frequently used menu items.

Standard Shortcuts

The following shortcuts are pre-programmed in your phone. You cannot edit or delete these shortcuts.

Press	To
ⓘ, then press and hold ⓘ (within two seconds)	zoom in/out on your phone display
ⓘ * in idle	lock/unlock your keypad
ⓘ left when your phone is ringing	switch to silent alert Press ⓘ right to switch back to ring alert.
ⓘ left in idle	switch to vibrate alert, then silent alert Press ⓘ right to switch back to vibrate alert, then ring alert.





Press	To
in idle	see your phone number
in idle	go to the dialed calls list
	exit the menu system and return to the idle display

Creating a Shortcut

To add a menu item to the Shortcuts list, select the menu item and hold until the phone prompts for a confirmation.

Using a Shortcut

You can use Shortcuts from the idle display, while on a call, or while scrolling through a menu. Just press and then the shortcut key number (through).

To select a feature from the list:

Find the Feature > Shortcuts
 > the feature

Note: To edit or delete a shortcut, highlight it in the list and press to open a menu of options for the feature.

Editing or Deleting a Shortcut

The shortcut list is sorted by key. If you change a shortcut's key, you change its place in the list.

Find the Feature > Shortcuts

Press	To
1	scroll to the shortcut
2	open the Shortcut Menu to perform procedures as described in the following list

The **Shortcut Menu** can include the following options:

Option	Description
New	View a description of how to create a shortcut.
Edit	Edit the shortcut.
Reorder List	Change the shortcut list order.
Delete	Delete the shortcut.
Delete All	Delete all shortcuts.

Getting More Out of Your Phone

Making a Three-Way Call



During a call, you can call and connect a third party for a three-way call. You cannot do this if you already have a call on hold.

Press	To
1 keypad keys	dial the third party's number
	Note: Some networks might require you to press Ⓢ first.
2 Ⓢ	call the number
3 Ⓢ	connect the two calls
4 Ⓢ	end the entire call

Restricting Calls

You can stop all incoming and/or outgoing calls, or you can restrict outgoing calls to the numbers stored in your phonebook.

Notes:

- You can make emergency calls when outgoing calls are restricted.
- Your phone still receives incoming text messages when incoming calls are restricted.

Find the Feature **Ⓢ** > **Settings** > **Security** > **Restrict Calls**

Press	To
1 keypad keys	enter your unlock code
2 OK (Ⓢ)	open the restrict calls menu
3 Ⓢ	scroll to Outgoing Calls or Incoming Calls
4 CHANGE (Ⓢ)	select the option
5 CHANGE (Ⓢ)	change the Allow setting
6 Ⓢ	scroll to All , None , or Phonebook
7 SELECT (Ⓢ)	select the allowed calls

Tip: The phonebook is not locked when you restrict outgoing calls to numbers stored in the phonebook. To prevent a user from adding (and then calling) a new phonebook entry, you may want to lock the phonebook. See page 19.

Using TTY Mode



You can use an optional TTY device with your phone to send and receive calls. You must plug the TTY device into the phone's headset jack and set the phone to operate in one of three TTY

modes.

Notes:

- Use a TSB-121 compliant cable (provided by the TTY manufacturer) to connect the TTY device to your phone.
- Set the phone volume to level 4 (middle setting) for proper operation. If you experience a high number of incorrect characters, adjust the volume as necessary to minimize the error rate.
- For optimal performance, your phone should be at least 12 inches (30 centimeters) away from the TTY device. Placing the phone too close to the TTY device may cause high error rates.

Setting TTY Mode

When you set your phone to a TTY mode, it operates in that mode whenever the TTY device is connected.

Find the Feature **Ⓢ** > **Settings** > **Other Settings** > **Initial Setup** > **TTY Setup**

Press	To
1 Ⓢ	scroll to TTY Setup
2 CHANGE (Ⓢ)	change the TTY mode
3 Ⓢ	scroll to the TTY mode
4 SELECT (Ⓢ)	select the TTY mode

The **TTY Setup** menu includes the following options:

TTY	Transmit and receive TTY characters
VCO	Receive TTY characters but transmit by speaking into the microphone
HCO	Transmit TTY characters but receive by listening to the earpiece
Voice	Return to normal voice mode

 When your phone is in a TTY mode, the international TTY symbol and the mode setting are shown in the display during an active digital TTY call. You can press **TTYMODE** (**Ⓢ**) to change the mode setting.

Switching to TTY Mode During a Voice Call

Press	To
1 Ⓢ	open the Call menu
2 Ⓢ	scroll to TTY Setup
3 SELECT (Ⓢ)	display the TTY Setup menu
4 Ⓢ	scroll to the TTY mode
5 SELECT (Ⓢ)	select the TTY mode



Returning to Voice Mode

To return to normal voice mode, select **Voice** from the **TTY Setup** menu.

Setting Auto PIN Dial

Some networks require an authenticating PIN code to allow outgoing calls. Use this feature to automatically dial your PIN.

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Initial Setup
- > Auto PIN Dial

Using DTMF Tones

You can send numbers to the network as *dual tone multi-frequency* (DTMF) tones during a call. Use DTMF tones to communicate with automated systems that require you to submit a PIN code, password, or credit card number.

During a call:

Press	To
1 keypad keys	enter a number to send
2 ⓘ > Send Tones	send the number to the network as DTMF tones

To set DTMF tones to be long, short, or off:

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Initial Setup > DTMF

Short sends a short fixed-duration tone for each keypress. **Long** sends each tone for as long as you depress the key. Short DTMF tones work with most automated systems. Some systems (such as home answering machines) may require long tones for proper activation.

Sending DTMF Tones



Using the Keypad

Press the number keys to send the numbers as DTMF tones during a call.

To send numbers as long tones, make sure that DTMF is set to **Long**. During a call, enter any single short keypress to put the phone in DTMF mode, then send the required numbers by pressing and holding each key in turn.

Sending Stored Numbers

During a call, highlight a number in the phonebook or recent call lists, then:

Press	To
1 ⓘ	open the sub-menu
2 Ⓢ	scroll to Send Tones
3 SELECT (Ⓢ)	send number as DTMF tones

Monitoring Phone Use

Viewing and Resetting Call Timers



Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing ⓘ. This time includes busy signals and ringing.

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, please contact your service provider directly.

To view a call timer:

Find the Feature

- ⓘ > Recent Calls
- > Call Times

Select one of the following options:

Timer	Description
Last Call	Approximate spent on the last call dialed or received. You cannot reset this timer.
Dialed Calls	Approximate time spent on dialed calls since the last time you reset this timer.
Received Calls	Approximate time spent on calls received since the last time you reset this timer.
All Calls	Approximate time spent on dialed and received calls since the last time you reset this timer.
Lifetime	Approximate time spent on all calls on this phone. You cannot reset this timer.

To reset a call timer (cannot reset **Last Call** or **Lifetime**):

Press	To
1 RESET (Ⓢ)	reset the time (if available)
2 YES (Ⓢ)	confirm the reset

Using Timers During a Call

You can set a timer to beep at selected intervals during a call, and display elapsed time during a call.

Find the Feature

- ⓘ > Settings
- > In-Call Setup
- > In-Call Timer

Select one of the following **Display** options:

Option	Description
Time	Display the approximate elapsed time for the current call.
Off	No in-call timer display.

Select one of the following **Beep** options:

Option	Description
60 Seconds	Beep at one-minute intervals during a call.
Off	No in-call beep.

Using Handsfree Features



You can purchase an optional Motorola Original™ Easy-Install Handsfree Kit for your car. This accessory provides an alternative way for you to use your phone without using your handset.

Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Activating a Connected Speakerphone

To use an external speakerphone with your phone, connect the speakerphone and, during an active call:

Press	To
SPEAKER () (if available) or ☎ > Spkrphone On	activate the connected speakerphone

Setting Automatic Answer

You can set your phone to automatically answer calls after 2 rings (4 seconds) when connected to the Easy-Install Hands-Free Kit or a phone headset.

Find the Feature ☎ > Settings
> Other Settings
> Car Settings or Headset
> Auto Answer

Setting Automatic Handsfree

You can set up your phone to automatically route calls to the Easy-Install Hands-Free Kit when it detects a connection.

Find the Feature ☎ > Settings
> Other Settings
> Car Settings
> Auto Handsfree
> On or Off

Setting Power-Off Delay

When your phone is connected to a car kit, you can set it to stay on for a period of time after you switch off the ignition. This prevents the phone from draining your vehicle battery, but leaves the phone on long enough that you do not have to re-enter your unlock code when making short stops.

Note: This feature may not work with all car ignition switches.

Caution: If you select **Continuous**, the phone does not power off when you turn off the ignition. Be careful not to drain your vehicle battery if you select this option.

Find the Feature ☎ > Settings
> Other Settings
> Car Settings
> Power-Off Delay
> time delay

Setting Charger Time

When your phone is connected to a car kit, you can set it to charge itself for a specified time period after you switch off the ignition. This helps ensure that the phone battery gets fully charged while the vehicle is parked.

Note: This feature may not work with all car ignition switches.

Find the Feature ☎ > Settings
> Other Settings
> Car Settings
> Charger Time
> charge time

Exchanging Data with a PC

Motorola's **mobile PhoneTools®** software lets you transfer data between your phone and a computer. You can:

- use your phone as a modem to connect to the Internet
- send and receive both email and SMS text messages
- synchronize your Phonebook and Datebook



Installing the Software

Install the software from the **mobile PhoneTools®** CD-ROM. See the **mobile PhoneTools** user's guide for more information.

Note: This software is required to transfer data between your phone and an external device.

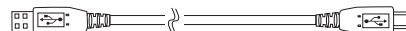
Connecting the Cable

Important: Make sure to install the **mobile PhoneTools** software before connecting your phone to a computer.

Attach a Motorola Original™ USB cable to the phone and computer as follows.

Action

- 1 Plug the end of the cable that matches your phone's accessory port into the phone.



- 2 Plug the other end—the USB connection—into the USB port on the computer.



Making a Data Call

Use this feature to access the Internet, using your phone as a modem.

Connect your phone and do the following:

Action	To
1 Check the phone	make sure that the phone is connected and powered on
2 Open mobile PhoneTools® on your computer	place the call through the application (such as dial-up-networking) Note: You cannot dial data numbers through your phone's keypad. You must dial them through your computer.
3 End the transfer on your computer	close the call and connection when the transfer is complete If you cannot end the transfer on your computer, end the call on your phone.

Tip: See your **mobile PhoneTools** user's guide to learn about other things it lets you do with your Motorola phone.

Adjusting Network Settings



Your service provider registers your phone to a network. In some situations, such as using the phone as a modem or connecting it to a TTY device, you may need to change the network registration.

Note: Some settings and/or options described in this section may not be available for all phone models.

Viewing Current Registered Network

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Network
- > Current Network

Your phone displays the network ID.

Setting Network Search Mode

Set how your phone searches for a network connection.

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Network > Set Mode
- > search mode

Setting Service Status

When this feature is set to automatic, the network automatically transmits service updates to your phone.

When set to manual, you must select the **Update Service** feature to initiate a service update (if available).

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Network
- > Srv Status
- > Automatic or Manual

Setting Service Tones

You can set your phone to beep each time the network registration status changes.

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Network
- > Service Tone
- > On or Off

Setting Call Drop Alert

You can set your phone to emit an alert tone whenever the network drops a call. Because digital networks are so quiet, the call drop alert may be your only indication that a call has been dropped.

Find the Feature

- ⓘ > Settings
- > Other Settings
- > Network
- > Call Drop Tone
- > On or Off

Monitoring Battery Charge

To view a detailed battery charge meter:

Find the Feature

- ⓘ > Settings
- > Phone Status
- > Battery Meter

Viewing Phone Specifications



To view your phone's feature specifications:

Find the Feature

- ⓘ > Settings
- > Phone Status
- > Other Information



Personal Organizer Features

Using the Datebook

The datebook is a calendar that lets you schedule and organize events such as appointments and meetings. You can set the datebook to send a reminder alarm for specific events.

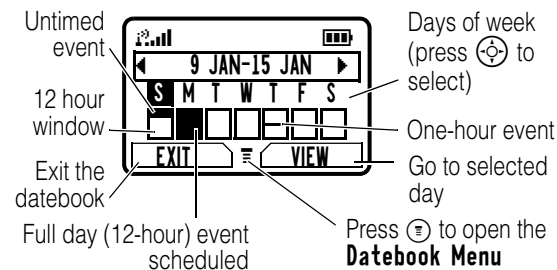
Note: You must set the correct time and date on your phone to use the datebook (see your user's guide).

To schedule or review events in the datebook:

Find the Feature ☎ > **Datebook**

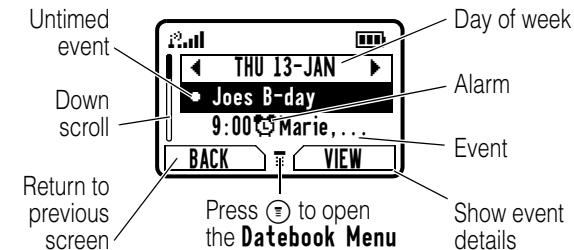
Week View

The datebook initially displays a calendar for the week.



Day View

Select a day and press **VIEW** (⊙) to see the day's events.



Event View

Select an event and press **VIEW** (⊙) to see event details.



Adding a Datebook Event

A title is required for a datebook event. All other information is optional.

Notes:

- You must create an event to use the reminder alarm.

- Your phone must be turned on for the reminder alarm to sound.

Find the Feature ☎ > **Datebook** > day
☎ > **New**

Press	To
1 CHANGE (⊙)	select Title
2 keypad keys	enter a title for the event
3 OK (⊙)	store the event title
4 	scroll to other fields and enter information as necessary
	You can enter start time, duration, date, repeating events, and reminder alarm.
5 DONE (⊙)	store the event

Changing Event Information

Find the Feature ☎ > **Datebook**

Press	To
1 	scroll to the day
2 VIEW (⊙)	display the day view
3 	scroll to the event
4 VIEW (⊙)	display the event view
5 EDIT (⊙)	edit the event
6 	scroll to the information you want to change
7 CHANGE (⊙)	edit the information
8 keypad keys	enter the new information
9 DONE (⊙)	store the information

Copying an Event

Find the Feature ☎ > **Datebook**

Press	To
1 	scroll to the day
2 VIEW (⊙)	display the day view
3 	scroll to the event to copy
4 ☎	open the Datebook Menu
5 	scroll to Copy
6 SELECT (⊙)	copy the event
7 YES (⊙)	confirm the copy
	Your phone assumes that you want to change the date, and displays the Date field.
8 keypad keys	enter the date information
9 	move to day, month, and year



Press	To
10 DONE (○)	save the copy of the event
11 (○)	scroll to and edit event information, if necessary
12 DONE (○)	store the information

Deleting an Event

Find the Feature () > Datebook

Press	To
1 (○)	scroll to the day
2 VIEW (○)	display the day view
3 (○)	scroll to the event to delete
4 ()	open the Datebook Menu
5 (○)	scroll to Delete
6 SELECT (○)	select Delete

Viewing and Dismissing an Event Reminder

When you set a reminder alarm for an event, the phone displays an event reminder and sounds a reminder alarm. To view or dismiss an event reminder:

Press	To
VIEW (○)	view the event Press (○) to scroll through the event details.
or	
EXIT (○)	dismiss the reminder

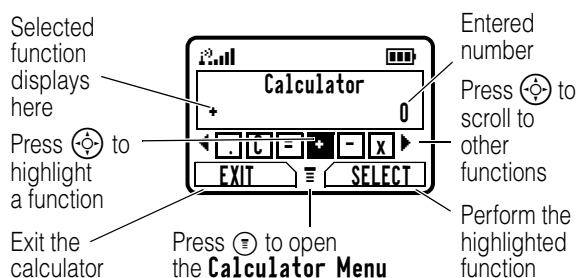
If you have more than one event set up for the same time, the phone displays each event in sequence. As you view and dismiss each event reminder, the next one is displayed.

Changing the Datebook Setup

You can change the datebook's daily start time, and set the length of time that events are stored

Find the Feature () > Datebook
() > Setup

Calculating Numbers and Currency



Calculating Numbers

Find the Feature () > More > Calculator

Press	To
1 number keys	enter a number
2 (○) left or right	highlight a calculator function
3 SELECT (○)	perform the function

The calculator can perform the following functions:

Function	Description
.	Insert a decimal point
C	Clear the calculation
CE	Clear entry (replaces the C function when you enter more values in a calculation)
=	Perform the calculation
+	Add
-	Subtract
x	Multiply
÷	Divide
%	Divide the displayed value by 100
\$	Calculate the exchange rate
±	Change the entry's sign (positive/negative)
MR	Recall the value stored in memory
MS	Store the displayed number in memory
MC	Clear memory

Converting Currency

The currency converter works just like the calculator, but uses the \$ (currency) function:

Find the Feature () > Calculator
() > Exchange Rate

Press	To
1 number keys	enter the exchange rate
2 OK (○)	store the exchange rate
3 number keys	enter the amount to convert (amount to multiply by the exchange rate)
4 (○) (left or right)	highlight the \$ function
5 SELECT (○)	perform the conversion

Security

Find the Feature

 > Settings > Security
> Lock Application

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News and Entertainment

Using the Browser



The browser lets you access Web pages and Web-based applications on your phone. Contact your service provider to set up access, if necessary.

Starting a Browser Session

Find the Feature ☎ > **Browser**

Press	To
1	scroll to a bookmark or service, or application
2 SELECT ()	select the item

Shortcut: If you open a text message with a Web address (URL) in it, you can press ☎ > **Go To** to launch the browser and go directly to the URL.

If you are unable to establish a network connection with the micro-browser, contact your service provider.

Interacting With Web Pages

Press	To
up or down	scroll through text, or highlight a selectable item
☎	open the Browser Menu

Direct Downloads



You can download applications onto your phone, such as ring tones, or images. These applications are stored on your phone.

Downloading an Application

Find the Feature ☎ > **Browser**>Ringtones & Images

Press	To
1	scroll to a category
2 SELECT ()	view a list of applications available for downloading
3	scroll to the application you want to download

Press	To
4 SELECT ()	view pricing options for the application Pricing options vary by application. You may be presented with options to purchase the application, subscribe for a monthly fee, or pay an unlimited usage charge.
5	scroll to the purchase you wish to make
6 SELECT ()	select your purchase
7 YES ()	confirm your purchase Your phone downloads and installs the application. The phone then asks if you wish to run the application.
8 YES ()	launch the application
or	
NO ()	exit Browser

Launching an Application

Find the Feature ☎ > **Ring Styles**

Notes:

- If you receive an incoming call while using an application, your phone pauses the application, notifies you of the call, and prompts you to answer. When the call ends, the phone returns to the application.
- If you receive an incoming call while downloading an application, your phone forwards the call to your voicemail. If you do not have voicemail, the caller receives a busy signal.

Removing an Application

The memory capacity of your phone determines how many applications you can have installed on the phone. To free up memory for a new application, you can remove the existing application from your phone.

When you *remove* an application, your phone completely removes the application from the phone. To reinstall the application, you must download it and pay for it again.

Find the Feature ☎ > **Browser**>Ringtones & Images

Press	To
1	scroll to the application you want



Press	To
2 SELECT ()	view the application's memory usage information, and expiration information, if applicable
3 ()	scroll to Remove (to permanently remove the application from memory)
4 SELECT ()	select Remove

Note: Airtime charges apply to remove an application subscription. Contact your service provider for more information.

Your phone lists the date(s) on which application activities occurred. Highlight a date to view the action performed on that date. Your phone may document the following activities:

- download and install application
- remove application
- end application subscription

Picture Viewer



Your phone contains pictures that you can use as wallpaper and screen saver images.

Note: Your phone may include predefined images. You cannot rename, delete, or view details about predefined images.

Find the Feature () > **Picture Viewer**

Press	To
1 ()	scroll to the picture
2 SELECT ()	view the picture
3 () up or down	view the previous/next picture
or	
DETAILS ()	view picture information
or	
()	open the Picture Viewer menu to perform other procedures

The **Picture Viewer** menu can include the following options:

Option	Description
Details	View picture information.
Set as Wallpaper	Set the picture as your phone's wallpaper image.
Set as Screen Saver	Set the picture as your phone's screen saver image.
Rename	Rename the picture.
Delete	Delete the picture.

Creating Alert Tones

You can create and store custom alert tones on your phone. The tones display in the list of available alerts.

Creating a Tone

Find the Feature () > **Ring Styles**
> **My Tones**
> **[New Tone]**

Press	To
1 CHANGE ()	select Notes
2 ()	enter notes for the tone
3 OK ()	store the notes
4 CHANGE ()	select Name
5 keypad keys	enter the name for the tone
6 OK ()	store the name
7 DONE ()	store the tone

Editing a Tone

You cannot edit the standard alert tones included with your phone. To edit a custom tone that you created:

Find the Feature () > **Ring Styles**
> **My Tones**

Press	To
1 ()	scroll to the tone
2 EDIT ()	open the tone details
3 ()	scroll to Name or Notes
4 CHANGE ()	select the details
5 keypad keys	enter new text or notes
6 OK ()	store the details

Deleting a Tone

You cannot delete the standard alert tones included with your phone. To delete a custom tone that you created:

Find the Feature () > **Ring Styles**
> **My Tones**

Press	To
1 ()	scroll to the tone
2 ()	open the My Tones Menu
3 ()	scroll to Delete
4 SELECT ()	delete the tone

Downloading a Ring Tone



You can download custom ring tones from the browser application, .

Radio



You can use your phone to listen to FM radio stations when the optional Motorola Original™ FM Stereo Radio Headset accessory is plugged into the phone's accessory connector port.

Turning the Radio On and Off

Press	To
Radio ()	turn the radio on and off

Alternatively, you can use the following procedure:

Find the Feature > Radio

Press	To
On () or Off ()	turn the radio on or off

Note: The **Radio** menu feature and soft key options display only when the FM Stereo Radio Headset is plugged into the accessory connector port.

Tuning a Station

Action

Press to scroll to the next frequency

or

Press and hold to scroll to the next available stereo station

Storing a Preset

Action

Press and hold a number key (to) to assign its preset number to the tuned station

Selecting a Preset

Press	To
a number key (to)	tune the station stored at the preset location

Sending and Receiving Calls With the Radio On

Your phone rings or vibrates as usual to notify you of an incoming call, message, or other event.

Action

Press **IGNORE** () to ignore the call

Press **ANSWER** (), or press the button on the FM Stereo Radio Headset microphone, to answer the call

Note: You can use the FM Stereo Radio Headset microphone to converse with the other party during a call

To end the call and resume the FM broadcast:

Action

Press , or press and hold the button on the FM Stereo Radio Headset microphone, to end the call

Turn the radio off before dialing outgoing calls from the phone keypad. You do not have to turn off the radio to dial emergency numbers, or numbers selected from your phonebook or recent call lists.

To dial a recently called number, press or the button on the FM Stereo Radio Headset microphone to go to the dialed calls list. For information on how to use the dialed calls list, see your user's guide.

Troubleshooting

Check these questions first if you have problems with your phone. If you need additional help, contact the Motorola Customer Call Center at 1-800-331-6456 (United States) or 1-800-461-4575 (Canada).

Question	Answer
Is your phone set up correctly?	Press . If you do not see your phone number, contact your service provider.
Is your battery charged? Do you see in the display?	The battery level indicator should have at least one segment showing (). If it does not, recharge your battery as described in your user's guide.
Does the handset have a signal? Do you see in the display?	The signal strength indicator should have at least one segment showing (). If it does not, move to an area with a stronger signal to use your phone.
Is the earpiece volume too low?	While on a call, press right on the key.
Is the other party unable to hear you?	Your phone may be muted. Press UNMUTE () if necessary to unmute the phone. Also, make sure that your phone's microphone is not blocked by its carrying case or a sticker.
Has the phone been damaged, dropped, or gotten wet?	Dropping your phone, getting it wet, or using a non-Motorola battery charger can damage the phone. The phone's limited warranty does not cover liquid damage or damage caused from using non-Motorola accessories.
Was a non-Motorola battery charger used?	

The following refer to specific problems:

Problem	Solution
My phone was stolen. To whom should I report this?	Report a stolen phone to the police and to your service provider (the company that sends you your monthly wireless service bill).
I forgot my password.	See your user's guide for information about what to do if you forget a code or password.

Problem	Solution
I pressed the End/Power key, but nothing happened.	Be sure to press and hold (the End/Power key) until the display appears and you hear an audible alert (this could take a couple of seconds). If nothing happens, check that the battery is charged. See your user's guide.
The display says: Enter Unlock Code. How do I unlock my phone?	Enter the factory-preset unlock code (1234), or the last four digits of your phone number. See your user's guide. If this fails, call your service provider (the company that sends you your monthly wireless service bill).
My phone asks for an unlock code when I try to open a feature.	The application you want is locked. If you own the phone but do not know the unlock code, see your user's guide.
My phone does not ring.	If you see or in the display, then the ring tone is turned off. To turn a ring tone on, see your user's guide. Also, the ring tone may be set to Silent even though your phone is set to a ring alert profile. Be sure to listen to your ring tone before setting it to make sure it is effective in the environment where you use your phone.
I tried to place a call and heard an alternating high/low tone.	Your call did not reach the wireless system. You may have dialed the number too soon after turning the phone on. Wait until the display shows the name of your service provider before making a call.
I cannot make/answer calls.	Make sure that you have a phone signal. Avoid electrical or radio interference, and obstructions such as bridges, parking garages, or tall buildings.
My phone has poor reception and drops calls.	Make sure that your antenna is not bent or damaged. Also, make sure you have a phone signal. Stay clear of any obstructions such as bridges, parking garages, or tall buildings.





Problem	Solution
I cannot hear others on my phone.	While on a call, press right on the key. Your phone display should show the volume increasing. Also, make sure that your phone's earpiece is not blocked by its carrying case.
I cannot open my inbox.	Before you can use text or information services messages, you must set up the appropriate inbox. See page 5.
How do I see the calls I sent or received?	To see the most recent calls you dialed or received, open the "Recent Calls" lists: > Recent Calls > Received Calls or > Dialed Calls
My phone will not dial voicemail commands, passwords, or other codes.	Your phone sends commands and passwords as DTMF tones. You can set your phone's DTMF tones to be Long , Short , or Off . If you have trouble sending numbers, check your DTMF setting. From the idle display, press: > Settings > Other Settings > Initial Setup > DTMF > Long or Short
My phone's display is too dark.	Use the Contrast feature to change the level of contrast in your display. See your user's guide. You can also use the Backlight feature to change the length of time that the display backlight stays on
What can I do to extend battery life?	Your battery's performance is affected by charge time, feature use, temperature changes, and other factors. For tips on extending your battery life, see your user's guide.
I can't find a file I downloaded.	When your phone memory is full, it writes new downloaded files over the old ones.

Problem	Solution
I plugged the data cable into my phone but my phone did not beep. How do I know if the data cable is ready to go?	The beep indicates that you are set up correctly. If you did not hear a beep, make sure that both ends of the data cable are connected—the smaller end to your phone and the larger end to your computer. Finally, your computer may have deactivated the port to save power. Try opening an application that uses the port, like a dial-up application, and your computer will automatically activate the port.
My phone beeped when I attached the data cable, but my data applications don't work.	Some wireless networks may not support data transmission. If you are roaming on an unfamiliar network, this may be the case. Also, remember that data transmission usually requires a subscription. Call your service provider for more information.
When sending data with the data cable, why does the computer show a connection rate of 19200 Kbps?	19200 Kbps is the data transfer rate of the connection between your computer and the phone in a standard CSD (Circuit Switch Data) connection. The rate of the connection between your phone and the network is displayed on your phone, and will be either 14400 or 9600 Kbps.
I can't end my data call by closing the application on my computer. What can I do?	Try pressing on your phone. Also try disconnecting the cable or turning off the phone. If possible, always close the connection through your computer. These alternative methods may disrupt the application on your computer.
I launched the browser but the display says: Service Not Available.	You may be in an area without digital service, or you may be connected to a network that does not support Internet access.
I launched the browser but the display says: Data Server Unavailable.	Try again in a few minutes. The servers may be temporarily busy.

Programming Instructions

Follow this procedure if you need to program your phone's phone number(s) or system ID.

Note: Programming is normally done by a trained technician at the site of purchase. Users should not make changes other than ones in the following procedure.

Before programming, ask your service provider for your:

- 10-digit MIN (Mobile Identification Number)
- 8- to 15-digit IMSI (International Mobile Service Identifier)
- 8- to 15-digit MDN (Mobile Directory Number)
- 5-digit AMPS Sys ID number
- 5-digit CDMA Sys ID number

Action

- 1 Press **7** (P), **4** (M), **6** (M), **6** (M), **3** (E), **#**, **☺**, **☺** to open the user activation menu
(These keys spell P-H-O-N-E + **#**, **☺**, **☺**.)
- 2 Press **☺** to scroll to **NAM1** (phone number 1) or **NAM2** (phone number 2)
- 3 Press **SELECT** (**☺**) to open the NAM programming menu
- 4 Press the keypad keys to enter the 10-digit MIN
- 5 Press **OK** (**☺**) to store the new MIN
- 6 Similarly, enter appropriate numbers for the IMSI, MDN, AMPS Sys ID, and CDMA Sys ID
- 7 Press **DONE** (**☺**) to close the NAM programming menu
- 8 Press **EXIT** (**☺**) to close the user activation menu

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