

User guide _____



HTC U11

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Trademarks and copyrights

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About this guide

In this user guide, we use the following symbols to indicate useful and important information:



This is a note. A note often gives additional information, such as what happens when you choose to do or not to do a certain action. A note also provides information that may only be applicable to some situations.



This is a tip. A tip gives you an alternative way to do a particular step or procedure, or lets you know of an option that you may find helpful.



This indicates important information that you need in order to accomplish a certain task or to get a feature to work properly.



This provides safety precaution information, that is, information that you need to be careful about to prevent potential problems.

Some apps may not be available in all regions or with your mobile operator.

Important RF Notice

This device was tested for compliance with the applicable FCC and Industry Canada specific absorption rate (SAR) limits for radio frequency (RF) exposure during typical body-worn operations. To ensure that RF exposure levels remain at or below the tested levels, use a belt-clip, holster, or similar accessory that maintains a minimum separation distance of 1.0 cm between your body and the device, with either the front or back of the device facing towards your body. Such accessories should not contain any metallic components. Body-worn accessories that do not meet these specifications may not ensure compliance with applicable SAR limits and their use should be avoided.

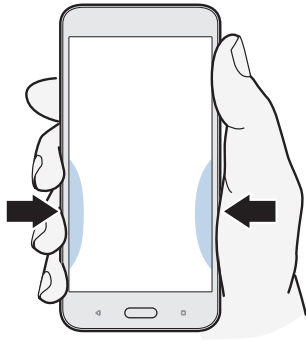
Important note on recoverable data

Files and other data that have been deleted, cleared, removed, or erased from your device may still be recoverable by third-party data recovery software. Even a factory reset may not permanently erase all data from your mobile device, including personal information.

Features you'll enjoy

Edge Sense

HTC U11 comes with a pressure-sensitive squeeze area on its frame. By squeezing the lower sides of HTC U11, quickly access your favorite app or shortcut even while your phone is in sleep mode.



See [What is Edge Sense?](#) on page 52.

What's special with Camera

Capture great photos and videos using HTC U11.

UltraSpeed Autofocus

HTC U11 lets you enjoy faster focus speeds using a full sensor autofocus similar to DSLRs. Using the Camera app, you can easily take photos in low light situations, capture images of moving subjects, and record clear videos.

HDR Boost

Take clearer, sharper photos using HDR Boost. By combining multiple shots with different exposure levels, HDR Boost lets you capture great photos even in low light conditions. See [Using HDR Boost](#) on page 79.

Capture video in 3D Audio or high res audio

HTC U11 has four highly-sensitive omnidirectional microphones that capture positional sound in your video recordings. This means that you can record sound in 360 degrees for immersive audio that's just like being there. Or, you can record video with 24-bit high resolution audio.

See [Recording video in 3D Audio or high resolution audio](#) on page 74.

Acoustic Focus

When recording videos, especially from afar, you can reduce surrounding noise and enhance the clarity of your subject's audio using Acoustic Focus.



See [Recording video using Acoustic Focus](#) on page 75.

Pro level capabilities

Pro mode gives you professional level control over your photography. See [Manually adjusting camera settings](#) on page 84. Capture RAW photos and take full control over your camera settings. See [Taking a RAW photo](#) on page 85.

The camera captures RAW photos in DNG format. The RAW file provides more image information for post processing in the Google Photos™ app or a graphics program on your computer.

Hyperlapse

Hyperlapse lets you speed up the action up to 12 times, and select sections of the video to change its speed. See [Recording a Hyperlapse video](#) on page 83.

Selfies

Capture awesome selfies with the front facing camera.

See [Selfies](#) on page 76.

- Live Makeup – Before taking your selfie, use Live Makeup to smoothen your skin. See [Applying skin touch-ups with Live Makeup](#) on page 76.
- Instant selfie shots – Flash a smile, and the camera instantly captures your smiling face. Or, just say “Cheese!” See [Taking selfies automatically](#) on page 77 and [Taking selfies with voice commands](#) on page 77.
- Enjoy taking wide-angle selfies with family or friends and with a panoramic scenery behind you. See [Taking a panoramic selfie](#) on page 79.

Immersive sound

Discover audio bliss on HTC U11 through its earphones and speakers.

HTC USonic with Active Noise Cancellation

Experience music tuned to your ears. When you plug in the HTC USonic earphones to HTC U11, they will scan your ears and determine the audio output level that best suits you. The earphones also incorporate Active Noise Cancellation which reduces background noise so you hear music and videos clearly.

See [Tuning your HTC USonic earphones](#) on page 67 for details.



The HTC USonic earphones can only be used with HTC U11 and other compatible HTC phones supporting HTC USonic.

HTC BoomSound for speakers

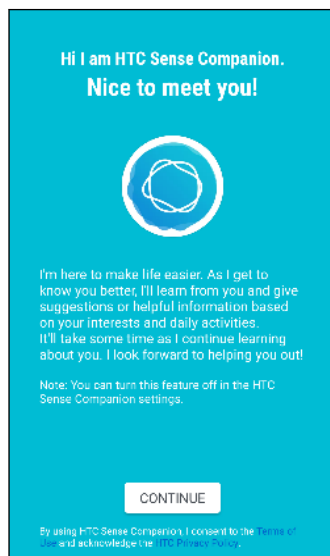
Hear what you've been missing. HTC BoomSound™ gives you a rich, authentic sound experience, whether you're listening to music, watching a video, or playing a game. See [HTC BoomSound for speakers](#) on page 67.

Record audio in high res quality

Enable high res quality audio in Voice Recorder to make crystal clear audio recordings. See [Enabling high resolution audio recording](#) on page 158 for details.

HTC Sense Companion

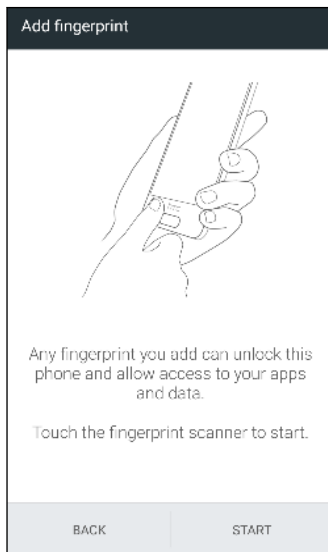
HTC Sense Companion is a personal companion that's always learning from you, and the things you do every day. It's made to evolve and get to know you better over time so it can give you better and more relevant suggestions and information.



For details, see [What is HTC Sense Companion?](#) on page 56.

Fingerprint sensor

You can use the fingerprint scanner on HTC U11 to quickly wake up and unlock your phone with your fingerprint.



You can register up to 5 fingerprints. See [Fingerprint scanner](#) on page 32.

Truly personal

Designed with you in mind, HTC U11 is filled with innovations that help it to adapt to your life.

Themes

Make HTC U11 more personal by customizing how it looks with your own photos and then mix and match with different sets of icons, sounds, color schemes, and more.

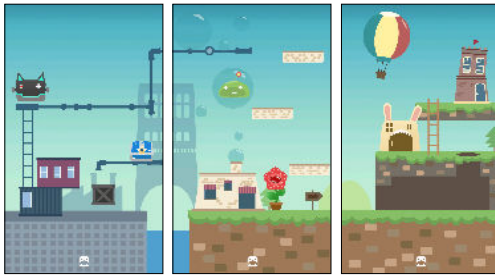


More wallpaper types, such as Multiple wallpapers and Apps screen wallpapers, are also in store!

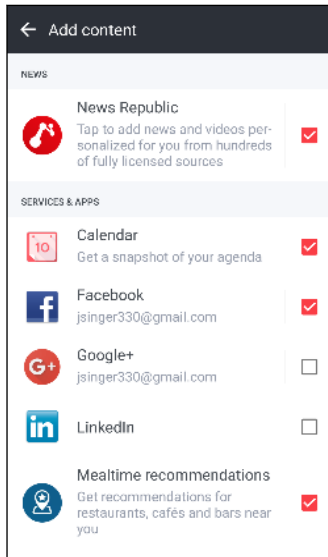
See [What is HTC Themes?](#) on page 137 for more details.

Freestyle home screen

If you want to take designing your Home screen to the next level, try the Freestyle home screen layout for zero-grid limitations and fun stickers to replace your app icons.



HTC BlinkFeed

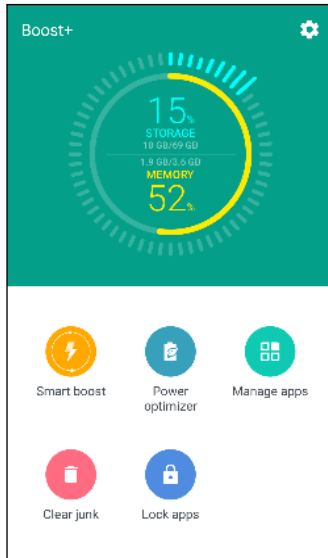


Get your favorite topics, news, social media, and more conveniently delivered to one place on your phone. Even get suggestions for places to eat! You can also play embedded videos right on HTC BlinkFeed®. See [What is HTC BlinkFeed?](#) on page 132.

Boost+

Use the Boost+ app to help you optimize your phone's performance by allocating resources, removing junk files, stopping irregular app activities, and uninstalling the apps you don't use.

You can also set this app to help extend battery life while you're playing your favorite game on HTC U11.



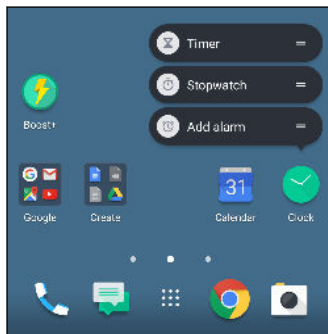
See [About Boost+](#) on page 143.

Android 7 Nougat

Android® 7 Nougat brings new features that make working with apps and settings even more convenient.

App shortcuts

Starting from Android 7.1, press and hold an app icon to display a menu that lets you quickly access common app functions. For example, from the Clock app icon, you can quickly set a timer or alarm.



Not all apps support the app shortcuts feature.

See [App shortcuts](#) on page 128.

Multi-tasking made easy

Aside from flipping through running apps, there are faster ways to use the RECENT APPS button  for switching between apps.

- Want to watch a video while chatting at the same time? Use the split-screen view to display two running apps side by side.
- Quickly switch to the previous app with a double tap.

For details, see [Multi-tasking](#) on page 129.

Enhanced notifications

See incoming information on a notification without having to open an app. If you received a new message, you can directly send a reply right from the notification. See [Notifications panel](#) on page 44.

Improved settings

- Limit how much mobile data your phone uses. When you turn Data Saver on, apps in the background won't be able to use the data connection unless you've set these apps to access mobile data. See [Data Saver](#) on page 160.
- Use the Quick Settings bar to toggle Wi-Fi® and other quick settings on and off. See [Using Quick Settings](#) on page 41.
- No more navigating back to the main settings screen by screen. There's a slideout menu that you can open anytime to directly access the main settings. See [Getting to know your settings](#) on page 40.
- At the top of the Settings screen, see suggestions for how to get more out of your phone.
- Aside from changing the font size, you can also adjust the display size of items such as icons and images. See [Adjusting the display size](#) on page 178.

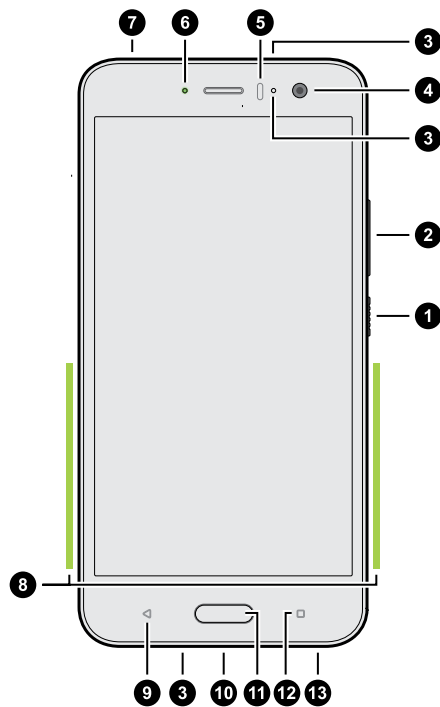
Unboxing and setup

HTC U11 overview

After taking HTC U11 out of the box, familiarize yourself first with the location of the card tray and the different button controls.



Dual SIM card support varies by phone model, region, and country.



1. POWER
2. VOLUME buttons
3. Microphones
4. Front camera
5. Proximity sensor
6. Notification LED
7. nano SIM and storage card tray
8. Edge Sense squeeze area
9. BACK
10. USB Type-C™ connector
11. HOME / Fingerprint scanner
12. RECENT APPS
13. HTC BoomSound Hi-Fi edition speakers



You need a 4G/LTE™ plan to use your operator's 4G/LTE network for voice calls and data services. Check with your operator for details.



- If you want to use a case or screen protector, don't cover and block the proximity sensor and Edge Sense area. Purchase a case or screen protector designed for HTC U11.
- Don't disassemble any part of the phone. Don't try to open the phone or remove the battery by force. This may damage the phone or its electronics and will invalidate the warranty.

Back panel



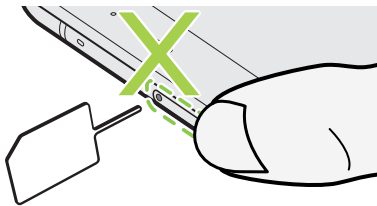
1. Microphone
2. Main camera with UltraSpeed Autofocus, BSI, and OIS
3. Dual LED flash



- BSI means BackSide Illumination sensor.
- OIS means Optical Image Stabilization sensor.

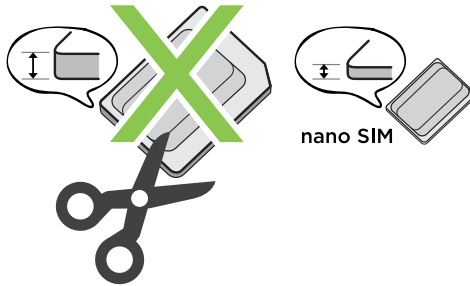
Card tray

When inserting the eject tool into the tray eject hole to remove the card tray, do not obstruct the tray to avoid damaging the eject mechanism inside the slot.



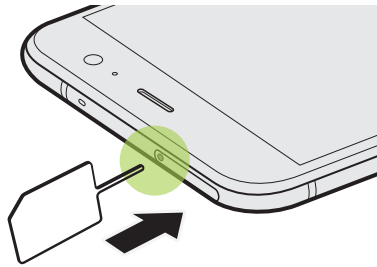
nano SIM card

Use a standard nano SIM card. A modified card that is thicker than the standard nano SIM card will not fit properly on the tray and may damage the card slot.



Inserting the nano SIM card

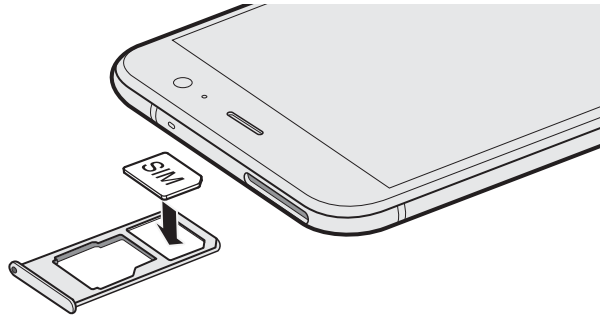
1. Hold the phone face up.
2. Insert the tip of the tray eject tool that came with your phone—or a small bent paperclip—into the tray eject hole.



3. Push the tip all the way into the hole until the tray ejects, and then pull the tray out.

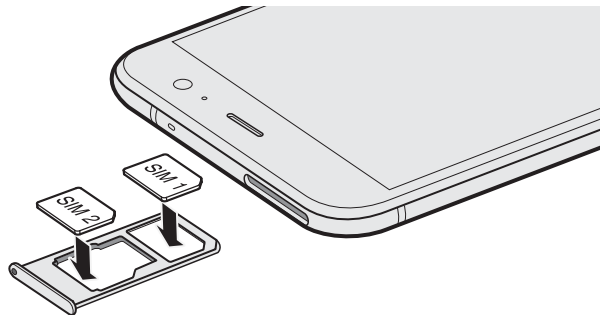
4. Do the following to place your nano SIM card into the tray:

- **Single SIM model:** With your nano SIM card's gold contacts facing down, place the card into the SIM holder of the tray. Make sure to align the cutoff corner to the notch on the holder.



Place your microSD™ card into the SD holder of the tray. See [Inserting the microSD card](#) on page 24.

- **Dual SIM model:** With the gold contacts facing down, place your nano SIM cards into the SIM 1 and SIM 2 holders of the tray. Make sure to align the cutoff corners to the notches on the holders.

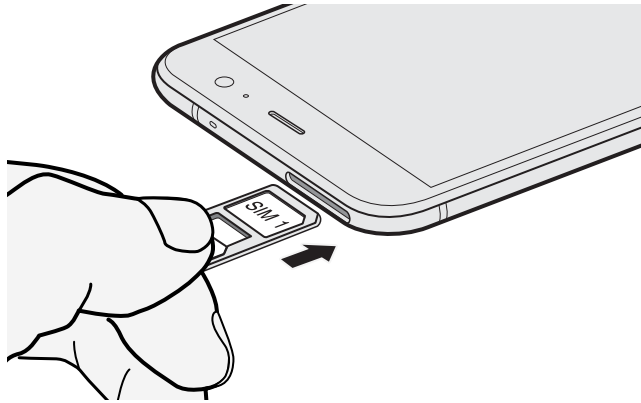


Dual SIM model:

- By default, SIM 1 will connect to the 4G LTE/3G network, and SIM 2 will connect to 3G/2G. To find out how to set the preferred card for connecting to 4G LTE, see [Managing your nano SIM cards with Dual network manager](#) on page 32.
- SIM 2 and SD are labeled on the same holder in the tray. Either place your second nano SIM card or a microSD card into this holder. Both cards can't be inserted at the same time.

5. When reinserting the tray, make sure it is facing up so that your cards don't fall out. Hold the tray with the outer card holder between your fingers, and then steadily slide the tray all the way into the slot.

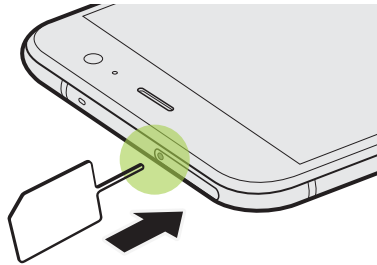
Dual SIM model:



6. Make sure the tray is fully inserted and doesn't protrude from the slot.

Removing the nano SIM card

1. Hold the phone face up.
2. Insert the tip of the tray eject tool or a small bent paperclip into the tray eject hole.



3. Push the tip all the way into the hole until the card tray ejects.
4. Pull the tray out, and then remove the nano SIM card.
5. To reinsert the tray, center it first in the slot, and then slide it all the way in.
6. Make sure the tray is fully inserted and doesn't protrude from the slot.

Storage card

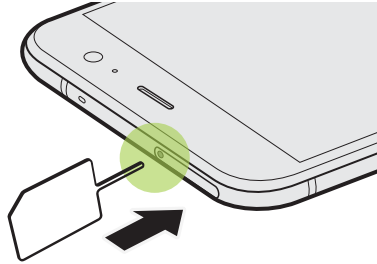
Use a storage card to store your photos, videos, and music. When you need to free up phone storage space, you can also move certain apps to the storage card, if the apps support this feature.



The storage card is optional and sold separately.

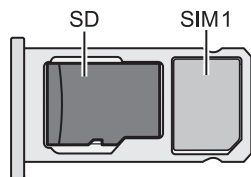
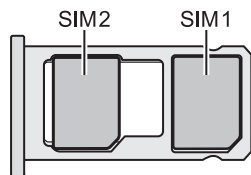
Inserting the microSD card

1. Hold the phone face up.
2. Insert the tip of the tray eject tool that came with your phone—or a small bent paperclip—into the tray eject hole.

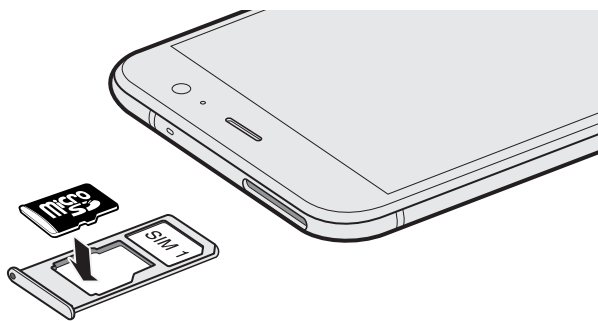


3. Push the tip all the way into the hole until the tray ejects, and then pull the tray out.

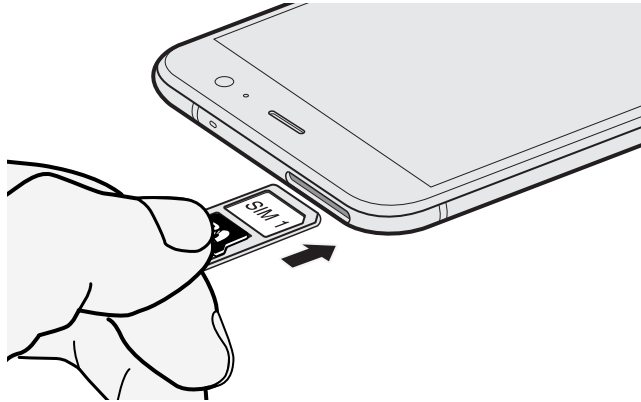
Dual SIM model: SIM 2 and SD are labeled on the same holder in the tray. Remove your second nano SIM card when you want to use your microSD card. Both cards can't be inserted at the same time.



4. Place your microSD card—gold contacts facing down and narrow side facing in—into the SD holder of the tray.



5. When reinserting the tray, make sure it is facing up so that the nano SIM and microSD cards don't fall out. Hold the tray with the outer card holder between your fingers, and then steadily slide the tray all the way into the slot.



6. Make sure the tray is fully inserted and doesn't protrude from the slot.

If it's the first time you insert a microSD card, you'll be prompted to set it up.

Unmounting the storage card

When you need to remove the storage card while HTC U11 is on, unmount the storage card first to prevent corrupting or damaging the files in the storage card.



If your storage card is used as internal storage and there are apps that were moved to the card, you will not be able to open these apps after unmounting the card.

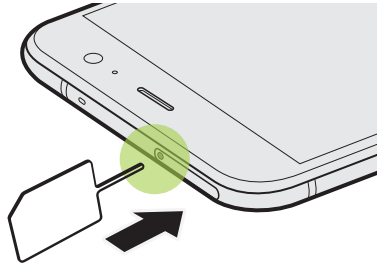
1. From the Home screen, tap  > **Settings** > **Storage**.
2. Do one of the following:
 - If your storage card appears under Removable storage, tap  next to the card name, and then tap **Eject**.
 - If your storage card appears under Internal storage, tap the card name, and then tap  > **Eject**.

Removing the microSD card



Make sure to unmount your microSD card before removing it. See [Unmounting the storage card](#) on page 25.

1. Hold the phone face up.
2. Insert the tip of the tray eject tool that came with your phone—or a small bent paperclip—into the tray eject hole.



3. Push the tip all the way into the hole until the tray ejects.
4. Pull the tray out, and remove the microSD card.
5. To reinsert the tray, center it first in the slot, and then slide it all the way in.
6. Make sure the tray is fully inserted and doesn't protrude from the slot.

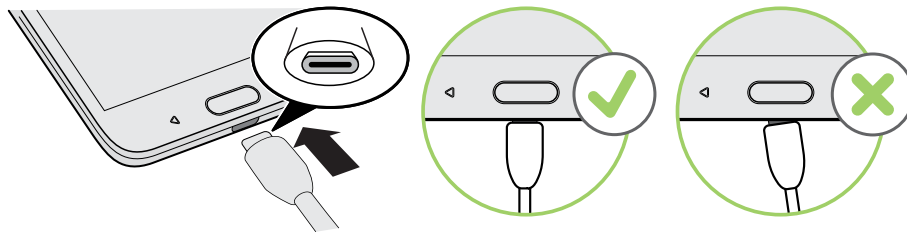
Charging the battery

Before you turn on and start using HTC U11, it is recommended that you charge the battery.



- If the battery has been discharged for several days, you may need to charge HTC U11 for several minutes before powering it on.
- Use only the adapter and the USB Type-C cable that came with HTC U11 to charge the battery. When the battery power is too low, make sure to use the power adapter to charge, not the USB cable connection with your computer.

1. Insert the small end of the USB Type-C cable into the USB Type-C connector.



2. Insert the other end of the USB Type-C cable into the power adapter.
3. Plug in the power adapter to an electrical outlet to start charging the battery.



- As a safety precaution, the battery may stop charging to avoid overheating.
- Avoid charging the battery in hot environments.
- When you're using the web browser and charging the battery, HTC U11 may become warmer. This is normal.
- To conserve energy, unplug the power adapter from the electrical outlet after you finish charging.

Water and dust resistant

HTC U11 is water and dust resistant and has an IP67 rating as defined in the International Standard IEC 60529. With the nano SIM/microSD slot covered and closed tightly, this phone is water resistant if it is briefly submerged by accident in fresh water less than 1 meter deep and no longer than 30 minutes at room temperature.

HTC U11 must not be exposed to non-fresh water, high water pressure, strong or fast-moving water, or sand since these may cause overheating, electric shock, or damage to the phone. Do not attempt to charge or otherwise use the USB port when HTC U11 is wet. Normal wear and tear may decrease the water and dust resistance over time.

Warranty will be void if the phone is not used in accordance with the instructions and precautions addressed in this user guide, including, but not limited to, using the phone in environments or

situations that exceed the limitations of the IP67 rating. For usage precautions and tips on care and maintenance, see [Care and maintenance tips](#) on page 28 and [Cleaning and drying](#) on page 29. Also make sure to read the Safety guide that comes with the phone.

Care and maintenance tips

Follow these tips and precautions to help maintain water and dust resistance for your phone.

Never attempt to insert or remove the nano SIM and microSD cards with gloves, wet hands, or when the phone is wet.

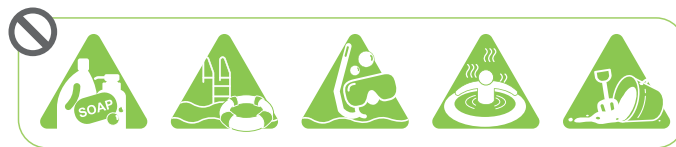


- Before inserting the tray and closing the card slot, wipe off every drop of water or dirt with a clean, dry cloth. Also make sure that no hairs, fibers, or small particles are caught between the tray and the slot opening to prevent water from entering the phone.
- Parts that maintain water resistance such as the tray—which acts as the card slot cover—may degrade over time. If these parts degrade or get damaged, the phone will no longer be water resistant. If this happens, contact your retail store or mobile operator. You may be charged for parts replacement.

Do not intentionally submerge HTC U11. If the phone accidentally gets immersed in water, avoid pressing the controls—such as the POWER and VOLUME buttons—and do not operate the phone.

Do not expose the phone to fast or strong-moving water such as shower spray, running taps or faucets, waterfalls, or ocean waves.

Do not expose the phone to or let the USB port come in contact with the following:



- Water containing soap, detergent, or shower gel
- Sea water, swimming pools, spas, hot water, and hot springs
- Any liquid besides tap water such as alcohol, juices, and condiments
- Sand

If the phone is exposed to fresh water, make sure to dry it thoroughly. To avoid damaging the phone, do not charge when contaminants are present or the USB port is not completely dry. In these circumstances, do not connect any external device.

Never use a hair dryer to dry wet parts of the phone.

The power adapter and accessories are not water resistant. Never use them in wet areas such as in the bathroom or kitchen since contact with water may cause malfunction, electric shock, or other hazards.

Avoid leaving the phone in humid places such as the bathroom or kitchen for too long since it is not moisture-proof.

Cleaning and drying

If HTC U11 has had contact with salt water, liquid chemicals, dust, or other contaminants, immediately rinse the phone. When the phone is wet, make sure to dry it thoroughly.



- To avoid damaging HTC U11, do not charge the phone when contaminants are present or the USB port is not completely dry. In these circumstances, do not connect any external device.
- The sound volume of the earpiece, speakers, and microphone may be less audible if these parts are not dried well.

Rinsing

1. Before rinsing, make sure the nano SIM/microSD slot is covered and closed tightly. See [nano SIM card](#) on page 21 and [Storage card](#) on page 23.
2. Rinse the phone using fresh water. Rinse by hand only. Don't use a brush or sponge.

While rinsing, do not press on the tray to avoid having gaps around the card slot which may allow water to enter the phone.

Drying

1. Gently wipe off the water from the phone with a clean, dry cloth. Don't use cotton swabs to wipe the earpiece, speakers, microphone, and connection port.
2. The display may not respond accurately to touch gestures when it's wet. For the touch screen and lenses, wipe with a soft dry cloth such as a microfiber cloth that will not scratch the surface.
3. Leave the phone at room temperature for 3 hours or so to let it dry completely. If buttons and any connection port such as the USB port are still wet, make sure to let them dry completely before you use the phone.

If condensation forms inside the display such as when there's a drastic change in temperature, place the phone at room temperature until condensation disappears.

Switching the power on or off

Switching the power on

Press the POWER button until HTC U11 vibrates.



When you turn on HTC U11 for the first time, you'll need to set it up.

Switching the power off

1. If the display is off, press the POWER button to turn it back on.
2. Press and hold the POWER button for a few seconds.
3. Tap **Power off** on the options menu.

Setting up HTC U11 for the first time

When you switch on HTC U11 for the first time—or after you’ve done a factory reset—you’ll need to set it up.



Before you do the setup, first back up your old phone using Android Backup Service if you want to restore your apps and settings to HTC U11. To find out how to do the backup, see [Using Android Backup Service](#) on page 117.

1. If you need to navigate by voice feedback, turn on TalkBack by pressing and holding two fingers on the first screen until you hear a message and then a beep.
Or if you accidentally enabled TalkBack, follow the onscreen tutorial to turn it off.
2. Choose the system language you want to use, read and agree to the terms of use, choose your Internet connection, and sign in to your Google® Account.
3. On the screen that asks you which device to restore from, do one of the following:
 - If you backed up your old phone using Android Backup Service, tap the phone name. Tap **✓** to select the apps to install, and then tap **Restore**.
 - If you want to start fresh, tap **Don’t restore**.
4. Sign in to your HTC Account to use the same login credentials for HTC services such as Themes and HTC Sense Companion.
5. Set up Edge Sense so you can instantly take camera shots or perform other actions by simply squeezing your phone. See [What is Edge Sense?](#) on page 52 for details.
6. Tap **Set up fingerprint** to add your fingerprint and use it for unlocking your phone. See [Fingerprint scanner](#) on page 32 for details.
7. Follow the remaining instructions to finish your phone setup.

If you have content such as media files and data that you need to transfer from an old phone, see [Ways of transferring content from your previous phone](#) on page 122.

Adding your social networks, email accounts, and more

You can sync contacts, calendars, and other information from your social networks, email accounts, and online services on HTC U11. Depending on the account type, signing in to your online accounts lets you sync updates between HTC U11 and the Web.

1. From the Home screen, tap  > **Settings** > **Accounts & sync**.
2. Tap .
3. Tap the account type you want to add.
4. Follow the onscreen instructions to enter your account information.



You can add several Google Accounts.

Syncing your accounts

1. From the Home screen, tap  > **Settings** > **Accounts & sync**.
2. Tap the Auto sync **On/Off** switch to turn automatic sync of all your accounts on or off.
3. To manually sync individual accounts, tap an account type, and then tap  > **Sync now** on the Account settings screen.



On the Account settings screen, you can also change the sync settings for an account.

Removing an account

Remove accounts from HTC U11 if you no longer use them. Removing an account does not remove accounts and information from the online service itself.

1. From the Home screen, tap  > **Settings** > **Accounts & sync**.
2. Tap an account type.

If you've signed into multiple accounts under an account type, tap the account to remove.



In certain account types, you may also need to first tap the account name to be removed even if there's only one account.

3. Tap  > **Remove account**.



Some personal data may be retained by the third-party app after you have removed the account from HTC U11.

Choosing which nano SIM card to connect to the 4G LTE network

When you have two nano SIM cards inserted on your phone, only one card can connect to the faster 4G LTE network. The other card will connect to the 3G/2G network.

You can set which card you want to connect to the 4G LTE network.

1. From the Home screen, tap  > **Settings** > **Dual network manager**.
2. Tap **Preferred data network**.
3. Choose the card you want to connect to the 4G LTE network.

Managing your nano SIM cards with Dual network manager



Dual SIM card support varies by phone model, region, and country.

From the Home screen, tap  > **Settings** > **Dual network manager**. You can turn either slot on or off, change the slot names, and more.

Fingerprint scanner

You can quickly wake up and unlock the HTC U11 using your fingerprint. You can add up to 5 fingerprints.

When setting up and using the fingerprint scanner, follow these tips:

- Make sure your finger and the fingerprint scanner are dry and clean.
- Use the entire pad of your finger, including the sides and tip.
- When recording your fingerprint, touch the scanner until it vibrates.
- The fingerprint scanner has 360° readability—you can touch a recorded finger at any angle to the scanner to turn on the screen or unlock the HTC U11.



You may not be able to set the fingerprint scanner to unlock HTC U11, if you've signed in to an Exchange ActiveSync® account that requires you to set a different screen lock option (such as password). Check with your Exchange Server administrator if your Exchange ActiveSync account supports the fingerprint scanner.

Adding a fingerprint the first time

1. From the Home screen, tap , and then tap **Settings** > **Fingerprint scanner**.
2. Tap **Add fingerprint**.

If you haven't already set up a lock screen pattern, PIN, or password, you'll be asked to set one up. See [Setting a screen lock](#) on page 180.

3. Tap **Start**.
4. Choose which finger or thumb to use, touch the scanner until it vibrates, then lift your finger or thumb.
5. Repeatedly touch the scanner until the fingerprint has been successfully recorded. You'll get the best results if you hold your finger in the same direction when touching the scanner.
6. After you've successfully recorded your fingerprint, tap **Done**.

You can now use your fingerprint to wake up and unlock your HTC U11.



You'll need to input your backup lock screen pattern, PIN, or password if the scanner doesn't identify your fingerprint after five attempts. You'll only have 10 additional attempts before your data is deleted from the HTC U11.

Adding, removing, or editing fingerprints

1. From the Home screen, tap , and then tap **Settings > Fingerprint scanner**.
2. Enter your pattern, PIN, or password.
3. Do any of the following:
 - Tap **Add fingerprint** to add another fingerprint.
 - Tap a recorded fingerprint to rename or delete it.
 - Tap **Reset fingerprint scanner** to delete all recorded fingerprints.
 - Select **Wake up screen** if you want to be able to tap the fingerprint scanner to wake up and unlock the screen.

Your first week with your new phone

HTC Sense Home

After you've turned on and set up HTC U11 for the first time, you'll see the Home screen.

- Swipe right and you'll find HTC BlinkFeed. You can customize HTC BlinkFeed to show posts from your social networks, headlines from your favorite news media, and more. For details, see [What is HTC BlinkFeed?](#) on page 132.
- Swipe left and you'll discover space for adding your favorite widgets, apps, and more so they're just a tap away. You can also add panels. For details, see [Adding or removing a widget panel](#) on page 61.
- You can change the apps on the launch bar at the bottom of the Home screen. See [Launch bar](#) on page 63.



While you're in another screen or app, press HOME to return to the last Home screen you visited.

Sleep mode

Sleep mode saves battery power by putting HTC U11 into a low power state while the display is off. It also stops accidental button presses when HTC U11 is in your bag.

Switching to Sleep mode

To turn off the display and switch to Sleep mode, briefly press the POWER button. You can also double-tap the lock screen.

HTC U11 also automatically goes into Sleep mode when it's left idle for a while. You can change the time before HTC U11 sleeps by setting the screen timeout. For details, see [Setting when to turn off the screen](#) on page 177.

Waking up from Sleep mode

- Press the POWER button.
- Use Motion Launch™ to wake up and unlock your phone directly to an app or screen. See [Motion Launch](#) on page 45.

Lock screen

- Swipe up on the lock screen to unlock the screen.Or, press and hold the fingerprint sensor.
- Tap twice on a notification to go directly to the related app.
- Swipe left or right on the notification to remove it.
- Press and hold a notification to mute or block notifications from the related app. Tap **More settings** to customize the notification settings.

If you don't want notification content to appear on the lock screen, go to **Settings > Sound & notification > On the lock screen**, and then tap **Don't show notifications at all**.

- If you want to set up a screen lock or Smart lock, see [Setting a screen lock](#) on page 180 for details.

Motion gestures

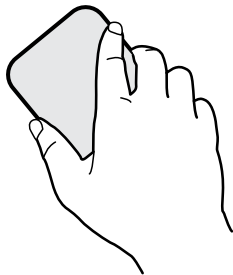
Use motion gestures to mute HTC U11, lower the ring volume, and more.

Lift phone to auto answer a call

To automatically answer an incoming call, lift the phone and look at the screen first to see who's calling before you hold it to your ear.

You can turn this feature on or off. In **Settings > Call**, select or clear **Auto answer calls**.

Flip to mute

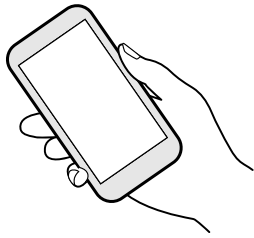


If your phone is facing up when a call comes in, turn the phone over to mute it.

If you go to Settings and then tap **Sound & notification > Flip to mute**, you can set your phone to:

Mute once	Mute only once after flipping the phone. While the phone is still facing down, it will ring again when there are other incoming calls.
Mute always	After flipping the phone to mute a call, keep it always muted while it's still facing down when there are other incoming calls.

Pick up to lower volume



In a business meeting or restaurant, pick HTC U11 up when a call comes in to lower the ring volume automatically.

You can turn this feature on or off. Go to Settings, tap **Sound & notification**, and then select or clear **Quiet ring on pickup**.

Increase ring volume automatically while phone is in your pocket or bag



Pocket mode makes HTC U11 recognize when your phone is in your bag or pocket and raise the ring volume so that you can hear it in noisy environments.

You can turn this feature on or off. Go to Settings, tap **Sound & notification**, and then select or clear **Pocket mode**.

Rotate HTC U11 for a better view



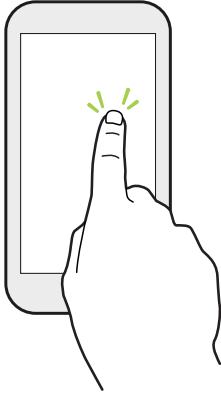
For many screens, you can automatically change the screen orientation from portrait to landscape by turning HTC U11 sideways.

When entering text, you can turn HTC U11 sideways to bring up a bigger keyboard.

Touch gestures

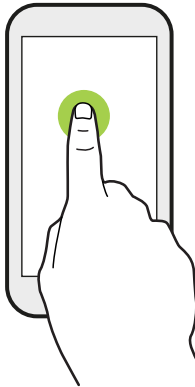
Use touch gestures to get around the Home screen, open apps, scroll through lists, and more.

Tap



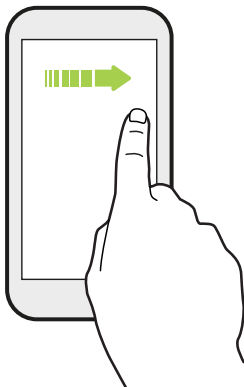
Tap the screen with your finger when you want to select onscreen items such as application and settings icons, or press onscreen buttons.

Press and hold



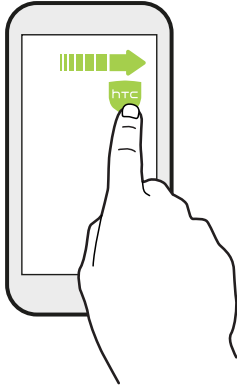
To open the available options for an item (for example, a contact or link in a webpage), just press and hold the item.

Swipe or slide



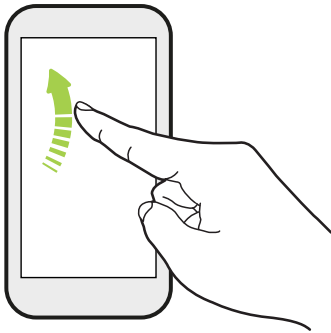
Quickly swipe your finger horizontally across the screen to go to other Home screen panels. Swipe vertically to scroll through a list, document, and more.

Drag



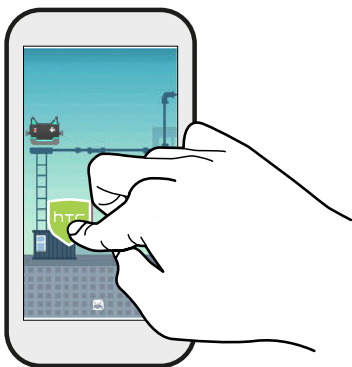
Press and hold your finger with some pressure before you start to drag. While dragging, don't release your finger until you have reached the target position.

Flick



Flicking the screen is similar to swiping, except that you need to swipe your finger in light, quicker strokes, such as when moving right and left on the Home screen, or flicking through a contacts or message list.

Press and flick



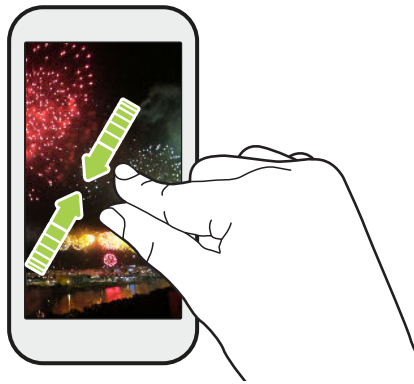
On the Home screen, you can easily move a widget or icon from one screen to another.

Press and hold the widget or icon with one finger, and flick the screen to the new location with another finger.

Slide with two fingers

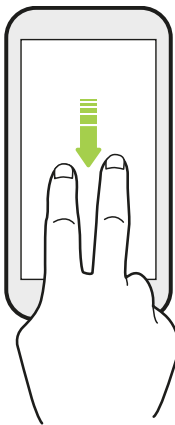


In some apps, slide two fingers apart to zoom in when viewing a picture or text.



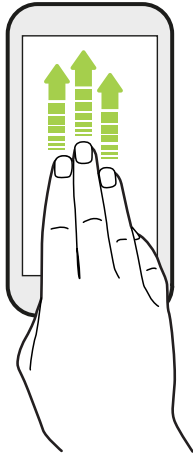
Slide two fingers together to zoom out of the picture or text.

Two-finger swipe



Swipe down from the status bar using two fingers to access Quick Settings.

Three-finger swipe



- Swipe up the screen with three fingers and HTC Connect® streams music or video from HTC U11 to your speakers or TV respectively. You can also share streaming media from apps such as YouTube®.
- Swipe down to disconnect from your speakers or TV.



Media gesture is turned on in Settings by default, which makes the three-finger gesture work for sharing media.

Getting to know your settings

Want to change the ringtone, set up a Wi-Fi connection, or add your accounts? Do this and more in Settings.

1. Open Settings from the Apps screen or Notifications panel.
 - From the Home screen, tap  to switch to the Apps screen, and then tap **Settings**.
 - Swipe down from the top of the screen to open the Notifications panel, and then tap .
2. Here are some of the basic settings you can change:
 - Tap the **On/Off** switch next to an item such as Wi-Fi to turn it on or off. Tap the item itself to configure its settings.
 - Tap **Sound & notification** to set a ringtone, choose a sound profile, and configure notification settings.
 - Tap **Personalize** to change the wallpaper, theme, ringtone, and more.
 - Tap **Accounts & sync** to add and sign in to your different accounts, such as email, social networks, and more.
 - Tap **Security** to help secure HTC U11, for example with a screen lock.
 - Tap an item under Suggestions to check out new or recommended settings to customize.
3. You can also swipe right on the Settings screen to see the list of main settings and quickly jump from one setting to another. Or, tap  in Settings to easily find options and settings.

Using Quick Settings

In the Quick Settings panel, easily turn settings such as Wi-Fi and Bluetooth® on or off.

1. Swipe down from the top of the screen to open the Notifications panel.
Right below the **Settings** button, you'll see the first six Quick Settings tiles.
2. To see all of the Quick Settings tiles, do any of the following:
 - With two fingers, swipe down from the status bar.



- Swipe down twice from the status bar.
3. Swipe left or right to see more tiles.
 4. To turn a setting on or off, just tap its tile.

Customizing Quick Settings

You can remove, replace, or rearrange the tiles in Quick Settings.

1. With two fingers, swipe down from the top of the screen to open Quick Settings.



2. Tap  and do one of the following:
 - Press and hold a tile, and then drag it to your desired position.
 - Press and hold a tile, and then drag it down under the Drag to add tiles section to hide it from the Quick Settings panel.
 - Under the Drag to add tiles section, drag a tile up to show it in the Quick Settings panel.
3. Press .



There is a limit to the number of tiles that can be shown in the first panel of Quick Settings. You may need to swipe left on the Quick Settings panel to see more Quick Settings tiles.

Capturing your phone's screen

Want to show off your high game score or write a blog post about HTC U11 features? It's easy to take a picture of the screen to share.

1. Press and hold **POWER** and **VOLUME DOWN** at the same time.
2. Open the Notifications panel, and then slide two fingers apart on the Screenshot captured notification.
3. Tap **Share**.

Travel mode

Do you often travel across time zones? Turn on Travel mode in Settings to see a dual clock on the Home screen and lock screen that shows both your home and current time zones.



- Make sure you turn on location services in your phone settings.
- Set your home time zone first in the Clock app.

1. From the Home screen, tap **⋮** > **Settings** > **Date & time**.
2. Tap the Travel mode **On/Off** switch to turn travel mode on or off.

You'll see a dual clock of your home and current locations once your phone detects a different time zone from the home time zone you've set.

Restarting HTC U11 (Soft reset)

If HTC U11 is running slower than normal, is unresponsive, or has an app that is not performing properly, try rebooting and see if that helps solve the problem.

1. If the display is off, press the **POWER** button to turn it back on.
2. Press and hold the **POWER** button, and then tap **Restart**.

HTC U11 not responding?

If HTC U11 does not respond when you touch the screen or press the buttons, you can still restart it.

Press and hold the POWER and VOLUME DOWN until your phone vibrates, and then release the buttons.

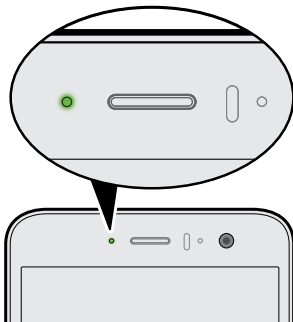


You may need to press and hold the buttons for 12 to 15 seconds before the phone vibrates.

Notifications

Notification LED

The notification LED shows a:



- Solid green light when HTC U11 is connected to the power adapter or a computer and the battery is fully charged.
- Flashing green light when you have a pending notification.
- Solid orange light when the battery is being charged.
- Flashing orange light when the battery level reaches very low.

Choosing when to flash the notification LED

You can change when to flash and which apps will flash the LED when there are new notifications.

1. From the Home screen, tap **⋮** > **Settings** > **Sound & notification**.
2. Under Notifications, tap **Flash LED for notifications**. Choose whether to always flash the LED or flash it only when the screen is off.
3. Tap **Manage LED notifications**. Choose which app notifications you want the LED to flash for.



In other apps, check their settings to find out if they have an option for flashing the LED.

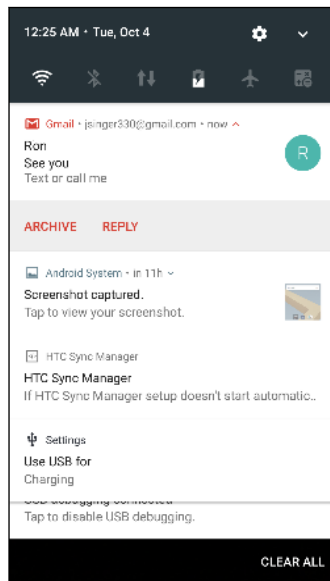
Notifications panel

Notification icons inform you of new messages, calendar events, alarms, and activities in progress such as files downloading.



When you see notification icons, open the Notifications panel to check out details of the notifications that you've received.

To open the Notifications panel, slide down from the top of the screen.



- Tap the notification to open the corresponding app.
- To dismiss just one notification in the list, drag it left or right.
- Slide two fingers apart on the notification to expand it and see more details or see if there are more notifications bundled inside it. Slide two fingers together on the notification to minimize it again.
- Some notifications allow you to take immediate action. For example, tap a missed call notification to return the call or reply with a text message.
- If you have several notifications, scroll through the list screen to see them all.
- To dismiss all non-persistent notifications, tap **Clear all**.
- Press and hold a notification to customize the corresponding app's notification settings. You can change what app notifications you want to receive. See [Managing app notifications](#) on page 45.

Managing app notifications

You can choose which types of app notifications to mute, block, or override your Do Not disturb settings.

1. From the Home screen, tap  > **Settings** > **Sound & notification**.
2. Tap **Notifications**, and then tap the app to set.

You can also press and hold a notification in the Notifications panel or the lock screen to see the notification settings you can customize.

3. Tap the **On/Off** switch next to option you want to toggle.

Settings for app notifications are applied to notifications in the Notifications panel and the lock screen.

Motion Launch

Motion Launch is a combination of a motion gesture followed by a finger gesture. Using a combination of simple gestures, you can wake up to your Home screen, HTC BlinkFeed, and more.

See the following:

- [Waking up to the lock screen](#) on page 45
- [Waking up and unlocking](#) on page 46
- [Waking up to the Home widget panel](#) on page 46
- [Waking up to HTC BlinkFeed](#) on page 47
- [Launching the camera](#) on page 48

Turning Motion Launch gestures on or off

1. From the Home screen, tap  > **Settings** > **Display & gestures** or **Display, gestures & buttons**.
2. Tap **Motion Launch gestures**.
3. Select the Motion Launch gestures you want.

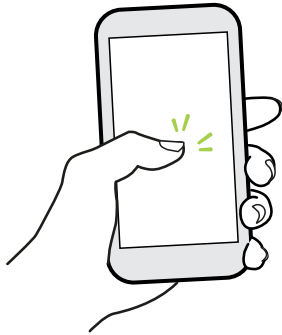
Waking up to the lock screen

Go from sleep mode to the lock screen without pressing the POWER button.



If you've set up a screen lock with credentials, you'll be asked to provide your credentials first before HTC U11 unlocks.

1. Lift the phone in portrait orientation.
2. Immediately double-tap the screen.



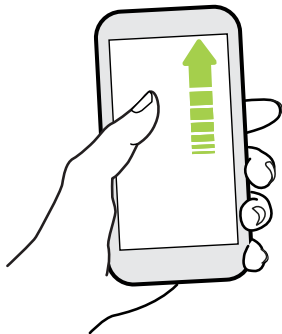
Waking up and unlocking

Go from sleep mode and unlock HTC U11 to the last screen you were using without pressing the POWER button.



If you've set up a screen lock with credentials, you'll be asked to provide your credentials first before HTC U11 unlocks.

1. Lift the phone in portrait orientation.
2. Immediately swipe up from the bottom half of the screen.



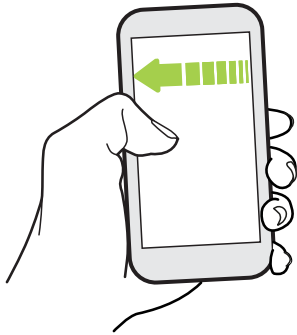
Waking up to the Home widget panel

Go from sleep mode to the Home widget panel without pressing the POWER button.



If you've set up a screen lock with credentials, you'll be asked to provide your credentials first before HTC U11 unlocks.

1. Lift the phone in portrait orientation.
2. Immediately swipe left from the right side of the screen.



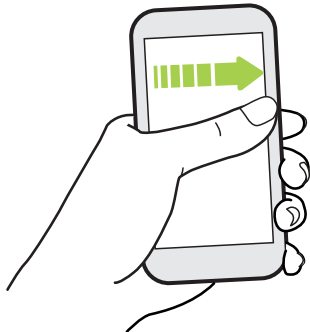
Waking up to HTC BlinkFeed

Go from sleep mode to HTC BlinkFeed without pressing the POWER button.



If you've set up a screen lock with credentials, you'll be asked to provide your credentials first before HTC U11 unlocks.

1. Lift the phone in portrait orientation.
2. Immediately swipe right from the left side of the screen.



Launching the camera

Go from sleep mode to the Camera app without pressing the POWER button.

1. Lift the phone in portrait orientation.
2. Immediately swipe down twice on the screen.



If you've set up a screen lock with credentials, you'll be asked to provide your credentials when you exit the Camera app.

Selecting, copying, and pasting text

1. Press and hold on a word.
2. Drag the start and end anchors to highlight the text you want to select.
3. Tap  or **Copy**.
4. In a text entry field (for example, while composing an email), press and hold at the point where you want to paste the text.
5. Tap  or **Paste**.

Sharing text

1. After you have selected the text, tap  or  or **Share**.
2. Choose where to share the selected text.

Entering text

The keyboard becomes available when you tap a text field in an app.

- Tap the keys on the onscreen keyboard to enter letters and numbers, as well as punctuation marks and symbols.
- Tap  to enter an uppercase letter. Tap twice to turn on caps lock.
- Press and hold keys with gray characters at the top or bottom to enter numbers, symbols, or accented letters. Some keys have multiple characters or accents associated with them.

- Tap **12#** to show number and symbol keys. Tap **abc** to return to the main keyboard.
- Tap  to choose from a wide selection of emojis.
- Tap  to check out more features, options, and settings. You can resize the keyboard space, change the layout and design, download dictionaries, and more.
- Press  to close the onscreen keyboard.

Entering text by speaking

1. Tap an area where you want to enter text.
2. On the onscreen keyboard, press and hold .
3. When you see the microphone button and the words "Speak now", say the words you want to enter.
4. Enter punctuation marks by saying the name. For example, say "comma".

Enabling smart keyboard options

Turn on the keyboard's advanced features to help you type faster, such as contextual prediction, auto-correction, and more.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Language & keyboard**.
3. Tap **Virtual keyboard > TouchPal - HTC Sense Version > Smart input**.
4. Select the options to enable.

How can I type faster?

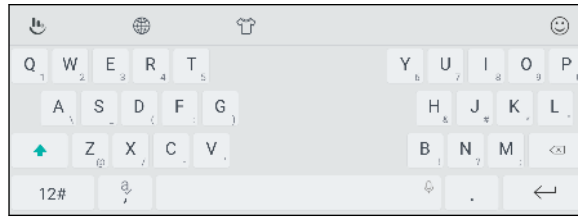
The onscreen keyboard of your phone is highly customizable. You can modify its settings and options to enhance your typing experience.

Here are some tips that you could try:

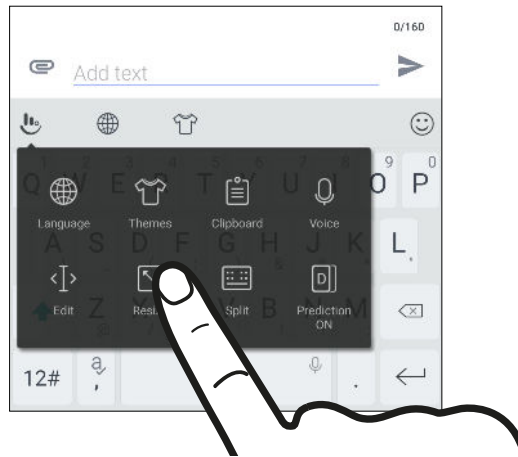
- **Show the numeric keys on the top row of the keyboard.** Go to Settings, and then tap **Language & keyboard**. Tap **Virtual keyboard > Touchpal - HTC Sense Version > General settings**. Select **Number Row**.
- **Turn on Contextual prediction.** Go to Settings, and then tap **Language & keyboard**. Tap **Virtual keyboard > TouchPal - HTC Sense Version > Smart input**, and then make sure that **Contextual prediction** is selected. This option enables next word prediction and will also allow the keyboard to learn from the usual word patterns you type for better word suggestions.

- **Switch to landscape mode.** With two fingers, swipe down from the status bar and check if **Auto rotate** is turned on. Open the app you need, and then tap a text field to show the keyboard. Turn your phone sideways to bring up a bigger keyboard.

You can then tap  > **Split**.

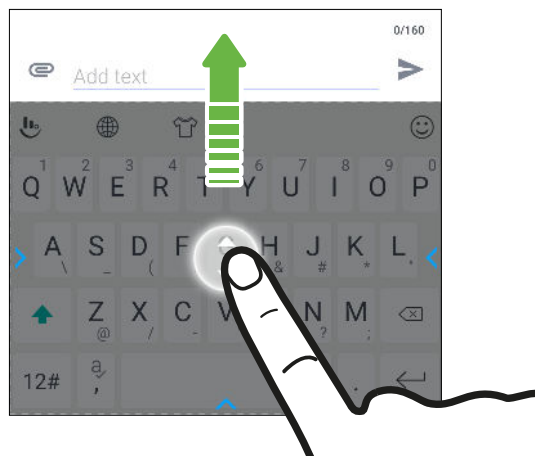


- **Resize or reposition the keyboard.**



Open the app you need, and then tap a text field to show the keyboard. Tap , and then tap **Resize**. Drag any of the border arrows to resize your keyboard.

To move the keyboard up, drag the center button up.



Getting help and troubleshooting

Want some quick guidance on your phone?

Check out the friendly walkthroughs and the FAQs in the Help app to learn how to use your phone.

- When you see a Help tile in HTC BlinkFeed, just tap the tile to know more about the tip.
- From the Home screen, tap , and then find and tap **Help**.

You can then tap **Search help articles & videos**, and enter what you're looking for. Or you can tap  to browse how-tos, FAQs, and more.



If HTC Help is not preinstalled on your phone, you can download it from Google Play™.

Having hardware or connection problems?

Before calling for support, you can first use the Help app to troubleshoot or perform diagnostics on your phone. This helps you in finding the problem cause, and in determining whether you can resolve the problem or you need to call for support.

1. From the Home screen, tap , and then find and tap **Help**.
2. On the Help screen, tap  and then tap **Troubleshooting** or **Diagnostics tools** to use a troubleshooting wizard to check the basic hardware functions.
3. You can also tap **Software updates** to check for new software updates if available. Software updates may contain bug fixes and feature improvements.

Edge Sense

What is Edge Sense?

Edge Sense provides an intuitive way to interact with HTC U11 by simply squeezing its lower sides. Customize Edge Sense to quickly access your favorite app or shortcut, such as launching the Camera app, typing with your voice, capturing screenshots, and more.

Setting up Edge Sense

If you didn't set up Edge Sense when you first set up your phone, you can do it in Settings.

1. From the Home screen, tap  > **Settings** > **Edge Sense**.

The Edge Sense setup screen will also appear automatically when you squeeze the lower sides of your phone the first time.

2. Follow the onscreen instructions to complete the process.

After you've finished setting up Edge Sense, it works in **Basic mode** which, by default, allows you to launch the Camera app and take shots with a squeeze of your phone. See [Taking camera shots using Edge Sense](#) on page 53. If you want to assign another action or app to the squeeze gesture, see [Changing the action to take when you squeeze the phone](#) on page 53.

Edge Sense also has an **Advanced mode** that gives you two types of squeeze gestures: a short squeeze and a squeeze and hold. For details, see [Enabling Advanced mode](#) on page 54.

Turning Edge Sense on or off

You can turn Edge Sense on or off in Settings.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap the Edge Sense **On/Off** switch to turn it on and off.



You can also turn Edge Sense on or off in Quick Settings. For details, see [Using Quick Settings](#) on page 41.

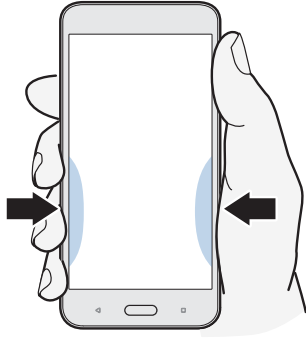
Taking camera shots using Edge Sense

Instantly launch the camera and begin taking shots with a squeeze of your phone.



Check and make sure to download the latest HTC Edge Sense and Camera app versions from Google Play.

Squeeze the lower sides of HTC U11 to open the Camera app, and then squeeze again to take a photo.



Squeezing your phone will open the Camera app in the last capture mode you were using. When you squeeze again, the camera takes a photo, video, or selfie, depending on the capture mode.

If you turn on **Advanced mode** in the Edge Sense settings, you can squeeze and hold the lower sides of your phone to switch between the main and front cameras while you're in the Camera app. For details, see [Enabling Advanced mode](#) on page 54.

Changing the action to take when you squeeze the phone

By default, the Camera app opens when you squeeze your phone. You can assign the squeeze gesture to do a different action or launch a different app.

1. From the Home screen, tap  > **Settings** > **Edge Sense**.
2. Tap **Customize squeeze action**, and then choose your preferred option.



If you want your phone to detect your squeeze only when the display is on, clear the **Enable gesture when screen is off** option.

3. Press  to save your setting.

You can also assign one more action for Edge Sense. For details, see [Enabling Advanced mode](#) on page 54.

Enabling Advanced mode

Turning on **Advanced mode** activates the squeeze and hold gesture. In this mode, you'll be able to do the following with Edge Sense:

- While you're using HTC Camera, squeeze and hold the lower sides of your phone to switch between the main and front cameras. You can do this only if the squeeze gesture—whether it's the short squeeze or squeeze and hold—is set to **Launch Camera app**.
- Do two different actions when squeezing, depending on how long you squeeze. By default, short squeeze opens the Camera app while squeeze and hold launches Google voice assistant. You can assign these two squeeze gestures to other actions.

1. From the Home screen, tap  > **Settings** > **Edge Sense**.
2. Select the **Enable advanced mode** check box.
3. Follow the onscreen instructions to set the squeeze force levels.
4. To change the action the phone takes when you squeeze it, tap **Customize short squeeze action**, and then choose your preferred option.
5. To change the action the phone takes when you squeeze and hold it, tap **Customize squeeze & hold action**, and then choose your preferred option.
6. Press  to save your settings.

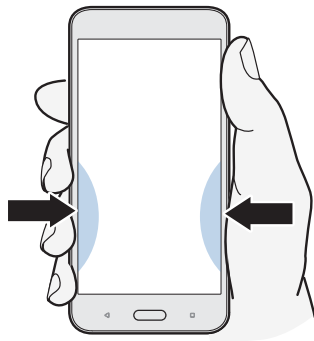
Typing with your voice with Edge Sense

Type using your voice instead of the onscreen keyboard. To use the Voice-to-Text feature, Google voice assistant needs to be assigned to a squeeze gesture. If you turned on **Advanced mode**, by default, the squeeze and hold gesture is set to **Launch Google voice assistant**. See [Enabling Advanced mode](#) on page 54.



Check and make sure to download the latest HTC Edge Sense version from Google Play.

1. Open an app where you want to enter text.
2. With the onscreen keyboard showing, squeeze the lower sides of your phone, and then speak the words you want typed.



If you paused speaking, you may need to tap the microphone icon on the screen to resume voice typing.

With Edge Sense, you can also launch Google voice assistant to do a web search, ask questions such as about the weather, and more. While you're not in the Camera app or onscreen keyboard, squeeze and hold the lower sides of your phone to use Google voice assistant.

Adjusting the squeeze force level

Make your phone detect the strength of your squeeze more effectively when using Edge Sense.

1. From the Home screen, tap  > **Settings** > **Edge Sense**.
2. Tap **Adjust your squeeze force level**.
3. Tap **Test your squeeze force**.
4. Follow the onscreen instructions to complete the process.

HTC Sense Companion

What is HTC Sense Companion?



The help content here is based on the following app version: 1.00.91.

HTC Sense Companion is a personal companion that's always learning from you, and the things you do every day. It reminds you when you have evening engagements in your calendar and battery power may not be enough, informs about weather conditions that might affect your weekend plans, tracks your steps to provide you a weekly fitness report with details such as step count and distance traveled, and more. Best of all, it's made to evolve and get to know you better over time.



- HTC Sense Companion retrieves information from third party websites and databases. HTC is not responsible for the accuracy of such third party content.
- More features will be added through an HTC system update or app update.

Setting up HTC Sense Companion

When setting up HTC Sense Companion for the first time, sign in to your HTC Account so that HTC Sense Companion can link to all HTC apps and services. This allows you to get better recommendations and information tailored to your needs.

1. From the Home screen, tap , and then find and tap **HTC Sense Companion**.
2. Tap **Continue**.
3. When prompted to choose permissions, select all the options to get better recommendations, and then tap **Next**.
4. Tap **Sign in** or **Yes** to link HTC Sense Companion to your HTC Account.
5. When you're all set, tap **Continue**.



To change HTC Sense Companion settings, open the app again, and then tap  .

Viewing the detail cards

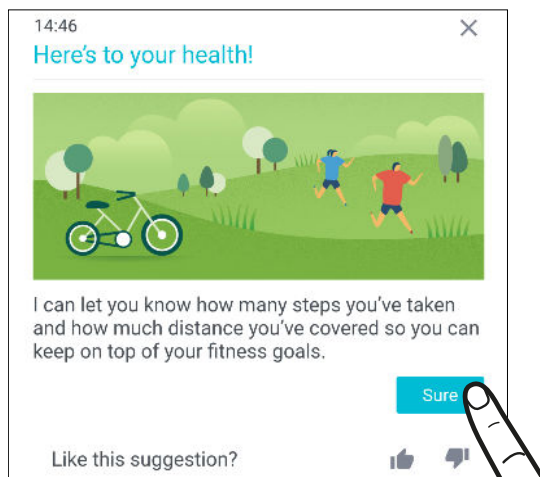
After you've set up HTC Sense Companion, it needs some time to learn from your daily phone usage and activities before it can provide suggestions and information. When it starts to display them as detail cards, here are ways you can view the cards.

- Tap the edge bubble when you see it on the right side of the screen. It only appears for a few seconds.



- Slide the notifications panel open, and then tap the HTC Sense Companion notification. You may need to scroll down the panel to see it, if you have several app notifications.
- Open the HTC Sense Companion app to view all detail cards.

Make sure to respond to the detail cards so that HTC Sense Companion can continuously learn from you and provide suggestions and information.



- HTC Sense Companion checks your calendar data, such as evening and weekend events, to display reminders. You'll need to enter your events with their respective dates and locations first to your calendar.
- For HTC Sense Companion to learn and provide helpful information based on your location and activities, tap **⋮** > **Permissions** and grant the app access to your data, if you haven't done so. Also, make sure location services are enabled. See [Turning location services on or off](#) on page 176.

Updates

Software and app updates

Download and install software updates for the latest performance enhancements, bug fixes, and security improvements. HTC U11 can check and notify you if there's a new update available. You can visit www.htc.com/us/go/htc-software-updates/ for news and details about your phone's software updates.

Some app updates are available from HTC or your mobile operator, and you'll receive notifications on your phone when there are new updates. Or you can install app updates from Google Play. Some HTC apps that are not preloaded in certain phones can also be downloaded from Google Play.



The information in this guide may not be most up-to-date if there are more recent software or app updates available.

Checking your system software version

Before installing a system software update, you can check first what Android version you have on your phone.

1. From the Home screen, tap  > **Settings** > **About**.
2. Tap **Software information**.

Enabling automatic updates

You can choose to automatically download and install software updates for HTC or mobile operator apps.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **About** > **Software updates**.
3. To save on data usage, you can choose to update through Wi-Fi only.
4. Choose whether to auto-download system updates, app updates, or both.

App updates are installed automatically. You'll still need to confirm when to install system software updates.

Checking for updates manually



Turn on mobile data or connect HTC U11 to a Wi-Fi network before you check for updates.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **About** > **Software updates**. HTC U11 checks if updates are available.

Installing a software update

When HTC U11 is connected to the Internet and there's a new software update available, the update notification icon  appears in the status bar.

1. Slide the Notifications panel open, and then tap the system update notification.
2. If you don't want to download the update using your data connection, select **Update over Wi-Fi only**.
3. Tap **Download**.
4. When download is complete, select **Install now**, and then tap **OK**.

After updating, HTC U11 will restart.

Installing an application update

When Internet connection is on and there's an available update for your HTC or mobile operator apps, the update notification icon  appears in the status bar.

1. Slide the Notifications panel open, and then tap the update notification.
The Updates screen opens with the list of application updates to be installed.
2. Tap an item to view its details, and then tap .
3. When you're done reviewing the updates, tap **Install**. You'll be asked to restart HTC U11 if needed.

Installing app updates from Google Play

Some HTC apps and third-party apps get updated with improvements and bug fixes through Google Play. You can manually update apps or set your phone to automatically download and install app updates when available.

1. From the Home screen, tap , and then find and tap **Play Store**.
2. Tap  to open the slideout menu.

3. Tap **My apps & games**.

You'll see a list of apps installed on your phone.

4. Under Updates, tap an app.

5. Tap **Update**.

6. If prompted, tap **Accept**.



In Play Store, tap **≡** > **Settings** > **Auto-update apps** to choose how you want Google Play to update your apps.

Home screen layout and fonts

Adding or removing a widget panel



- You won't be able to add a new widget panel if you've already reached the maximum limit.
- HTC BlinkFeed always appears as the first panel (if it's not removed). A widget panel cannot be added before HTC BlinkFeed.

1. Press and hold an empty space on a widget panel.
2. Tap **Edit page**.
3. To add a new widget panel, swipe left until you see the **+** icon, and then tap it.
4. To remove a widget panel, swipe left or right until you see the panel, and then tap **Remove**.
5. When done, press **◀**.

Arranging widget panels



A widget panel cannot be moved and inserted before HTC BlinkFeed.

1. On HTC BlinkFeed or any widget panel, slide two fingers together to customize the Home screen.
2. Press and hold a widget panel thumbnail, and then drag it left or right to the position that you want.
3. When you're done arranging widget panels, press **◀**.

Changing your main Home screen

Set HTC BlinkFeed or a widget panel as your main Home screen.

1. Press and hold an empty space on a widget panel.
2. Tap **Edit page**.
3. Swipe left or right until you see the panel that you want to use as your main Home screen.

4. Tap **Set as home**.
5. Press .



Pressing HOME from an app will first return you to the last panel you were in. Just press HOME again to go to your main Home screen.

Setting your Home wallpaper

Choose from the available wallpapers, or use any photo you've taken with the camera.



You can only change the wallpaper while in Classic home screen layout.

1. From the Home screen, tap  > **Settings** > **Personalize**.
2. Tap **Change wallpaper**.
3. Choose from where you want to select a wallpaper.
4. Tap **Apply** or **Set wallpaper**.
5. Tap **Home screen**. Or, if you want to use the same wallpaper for the lock screen, tap **Home screen and lock screen**.

Changing the default font size

1. From the Home screen, tap  > **Settings** > **Personalize**.
2. Tap **Font size**, and then select the size you want.

Widgets and shortcuts

Launch bar

The launch bar gives you one-touch access to commonly used apps and other shortcuts. You can replace the apps on the launch bar with the ones you often use.



- You can only customize the launch bar while in Classic layout.
- If you're using the Freestyle layout, you will only see the launch bar on the lock screen. Icons displayed will be the same ones you have in the Classic layout.

1. Press and hold the app you want to replace, and then drag it out to .



2. Tap  to go to the Apps screen.
3. Press and hold an app, and then drag it to the empty slot on the launch bar.



- You can also group apps on the launch bar into a folder. See [Grouping apps on the widget panel and launch bar](#) on page 64.
- The apps or other shortcuts on the lock screen are the same as the ones on the launch bar.

Adding Home screen widgets

Widgets make at-a-glance important information and media content readily available.

1. Press and hold an empty space on a widget panel.
2. In the pop-menu, tap **Add apps and widgets**.
3. Tap  > **Widgets**.

4. Scroll through the widgets, or tap  to search for a specific widget.
5. Press and hold a widget, and then drag it to a widget panel you want to add it to.

Changing the widget settings

You can modify basic settings of some widgets.

1. Press and hold a widget on your Home screen, and then drag it to .
2. Customize the widget settings.

Resizing a widget

Some widgets can be resized after you've added them to your Home screen.

1. Press and hold a widget on the Home screen, and then release your finger. If a border appears, that means the widget is resizable.
2. Drag the sides of the border to enlarge or shrink the widget size.

Adding Home screen shortcuts

Place apps you often use on any widget panel of your Home screen. You can also add shortcuts to frequently used settings, bookmarked webpages, and more.

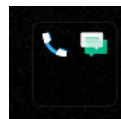
1. Press and hold an empty space on a widget panel.
2. In the pop-up menu, tap **Add apps and widgets**.
3. Tap  > **Apps** or **Shortcuts**.
4. Scroll through the apps or shortcuts, or tap  to search for one.
5. Press and hold an app or shortcut, and then drag it to a widget panel you want to add it to.



To add an app from the Apps screen, press and hold the app, and then drag it to a widget panel.

Grouping apps on the widget panel and launch bar

1. Press and hold an app, and then drag it over to another app to automatically create a folder.



2. Tap the folder to open it.

3. Tap the folder window's title bar, and then enter a new folder name.
4. Add more apps into the folder. Tap **+**, select your apps, and then tap **Done**.

You can also add shortcuts to settings or information to a folder. Add a shortcut first to a widget panel, and then drag it over to the folder.

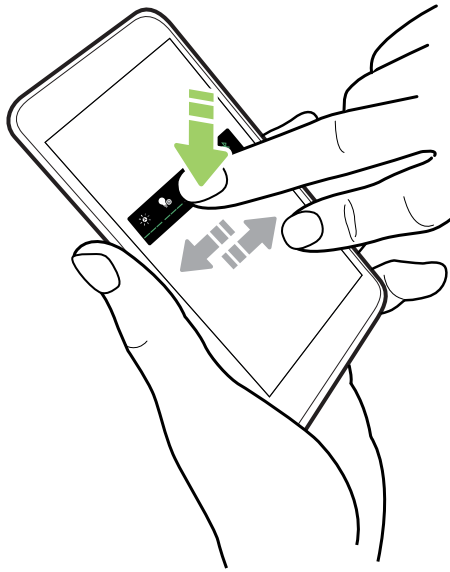
Removing items from a folder

1. On the launch bar or widget panel, tap a folder to open it.
2. Press and hold an app or shortcut in the folder, and then drag it out to .

Moving a Home screen item

You can easily move a widget, icon, or sticker from one widget panel to another.

1. Press and hold a Home screen item with one finger.
2. With another finger, flick left or right to rotate the screen to another widget panel.



3. Release the item to where you want to move it.

Removing a Home screen item

1. Press and hold the widget, icon, or sticker you want to remove, and then drag it to .
2. When the item turns red, lift your finger.

Sound preferences

Changing your ringtone



Make sure the volume is on.

1. From the Home screen, tap  > **Settings** > **Sound & notification**.
2. Tap **Ringtone**.
Or in dual SIM models, tap **Slot 1 ringtone** or **Slot 2 ringtone**.
3. Select a ringtone from the list.
4. If you want to add a ringtone, tap  and then choose where you want to add the ringtone from.
5. When you're done selecting your ringtone, tap **Apply**.

Changing your notification sound



Make sure the volume is on.

1. From the Home screen, tap  > **Settings** > **Sound & notification**.
2. Tap **Notification sound**, and then select one from the list.
3. When you're done selecting your ringtone, tap **Apply**.

Setting the default volume

1. From the Home screen, tap  > **Settings** > **Sound & notification**.
2. Tap **Volumes**.
3. Slide the volume bars for each type of sound source.
4. Tap **Done**.

HTC BoomSound for speakers

Immerse yourself in surround sound whether you're listening to music or enjoying movies and games.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **HTC BoomSound for built-in speakers** to toggle between Theater mode and Music mode.



HTC BoomSound for speakers is not available over HDMI, Bluetooth, Miracast™, or USB audio out.

Tuning your HTC USonic earphones

Experience music tuned to your ears when you use your HTC USonic earphones with HTC U11. The earphones will scan your ears to determine the output level that best suits you.



The HTC USonic earphones can only be used with HTC U11 and other compatible HTC phones supporting HTC USonic.

1. Plug your HTC USonic earphones into the phone, and then put the ear buds into your ears.
2. If this is your first time to plug in the earphones and you're prompted to set up a personal audio profile, tap **Start**.

Or go to Settings and then tap **HTC USonic with Active Noise Cancellation**.

3. Tap **Start scanning now** and then wait for the phone to finish setting up your audio profile.
4. Tap **Done**.



- You can add another profile for the same or another set of the HTC USonic earphones. Just tap **HTC USonic with Active Noise Cancellation** > **+**.
- HTC USonic is not available over HDMI, Bluetooth, Miracast, or USB audio out.

Turning Active Noise Cancellation on or off

Active Noise Cancellation tunes out distracting and annoying background noise. It is turned on by default after you've created your personal audio profile for the first time. With the HTC USonic earphones plugged in, hear music, videos, or games clearly without needing to turn up the volume in loud environments. When you don't need Active Noise Cancellation, you can turn it off.



In some regions, you may need to download and install the latest system update to turn Active Noise Cancellation on or off separately from your personal audio profile.

- To turn Active Noise Cancellation off or back on, slide the Notifications panel open, and then tap  on the **HTC USonic with Active Noise Cancellation** notification.
- Turning off your personal audio profile also turns off Active Noise Cancellation. While using an app that plays audio, slide the Notifications panel open, and then tap **Disable HTC USonic**. Or go to Settings, and then tap the HTC USonic with Active Noise Cancellation **On/Off** switch.

When you turn your HTC USonic personal audio profile back on, Active Noise Cancellation also toggles on or off depending on its previous state.

Taking photos and videos

HTC Camera

Take great photos and videos with the camera. For your convenience, there's more than one way to launch the Camera app.

- If you've set up Edge Sense, just squeeze the lower sides of the phone anytime—whether the display is on or off.

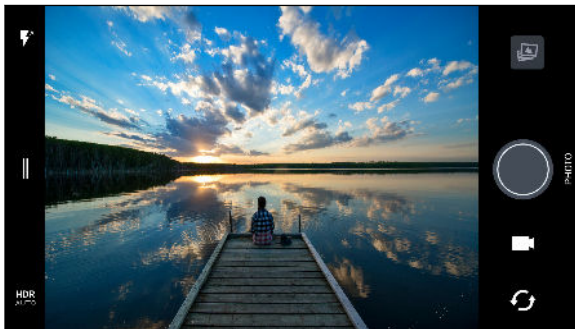
For details, see [What is Edge Sense?](#) on page 52 and [Taking camera shots using Edge Sense](#) on page 53.

- On the Home screen, tap the camera icon to open the Camera app.
- Press POWER twice while the display is off.



Make sure **Press power button twice for camera** is selected in **Settings > Display, gestures & buttons**.

You'll see **Photo** mode, which is the default capture mode.



Switch between flash modes.



Open the slideout menu to select a capture mode and choose camera settings.



Toggle between photo HDR modes.



Switch between the front camera and main camera.



Switch between **Video** and **Photo** modes.

	Capture a photo.
	View the last photo or video taken.

Zooming

Before taking a regular photo or video, slide two fingers apart to zoom in or together to zoom out. You can also freely zoom in or out while recording.

Turning the camera flash on or off

Tap the flash icon to choose a flash setting.

When using  or , the camera intelligently sets the best flash brightness for your photo.

In **Selfie Photo** mode, you can also tap the flash icon to turn the screen flash on or off.

Using the volume buttons for capturing

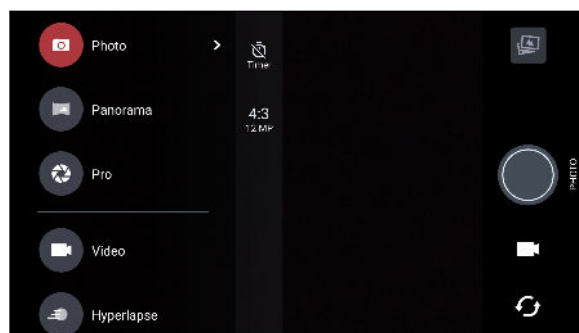
In the Camera app, you can set the VOLUME buttons to function as the shutter release or zoom controls.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Tap  to open the slideout menu.
3. Tap **Settings > Volume button options**.
4. Choose how you want to use the volume buttons when you're in the Camera app.

Choosing a capture mode

Switch to a capture mode to use for taking photos or videos. The camera on HTC U11 separates capture modes into categories so that you can quickly find which mode you want.

1. Tap  to open the slideout menu.
You can also swipe right from the left edge in landscape orientation or swipe down from the top edge in portrait orientation.
2. Scroll through the menu to see the available capture modes.

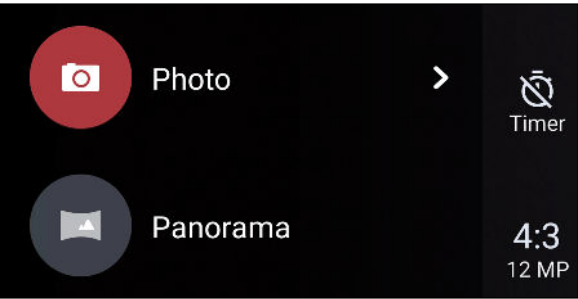


3. Tap the capture mode you want to use.

- 4. To quickly switch between the front and main camera, tap  on the Viewfinder screen.
- 5. You can quickly switch back to either Photo or Video mode when you're in other capture modes without opening the slideout menu. Right below the main shutter button, just tap  to switch back to Photo mode or  to switch back to Video mode.

Capture mode settings

You can change the settings for some of the capture modes such as **Photo** or **Video** mode. To change settings, select a mode and then tap  to view and choose the available settings for the mode.



Mode	Setting	Description
Photo Selfie Photo Pro		Toggle between the time settings to set the self-timer or turn off the self-timer. See Taking photos with the self-timer on page 78 for details.
Photo Selfie Photo Pro	4:3	Set the photo quality and aspect ratio. See Setting the photo quality and size on page 72 for details.
Video Selfie Video		Set the video quality. See Setting the video resolution on page 74 for details.
Video Selfie Video		Tap High-res audio to turn high resolution audio recording on and off. See Turning on high resolution audio on page 75 for details.
Video		Tap Acoustic Focus to turn Acoustic Focus on and off. See Recording video using Acoustic Focus on page 75 for details.
Pro		Choose RAW or JPG format for photos. See Taking a RAW photo on page 85 for details.
Selfie Photo Selfie Panorama		Turn Live Makeup on and off. See Applying skin touch-ups with Live Makeup on page 76 for details.

Taking a photo

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Photo** mode, if you're not in this mode. See [Choosing a capture mode](#) on page 70 for details.
3. Point the camera at what you want to capture. The camera adjusts the focus automatically as you move it. You can also tap the screen to change the focus to a different subject.
4. To manually adjust the exposure, tap the screen, and then drag your finger up and down.



Or turn on **Touch autoexposure** so you can instantly brighten or darken a subject with a single tap. See [Quickly adjusting the exposure of your photos](#) on page 78.

5. When you're ready to take the photo, tap .



In Photo mode's settings, tap **Camera options**, and then turn on **Auto smile capture** to set the camera to take a photo automatically when your subject smiles.

Setting the photo quality and size

1. Switch to **Photo** or **Selfie Photo** mode. Or, select **Pro** mode.
2. Tap  to open the slideout menu.
3. Tap the current setting—for example **16:9** — to change the photo quality and size, or aspect ratio.

Tips for capturing better photos

To get better captures with the Camera app, here are some tips on what to do while taking your shots.

Before capturing

- Make sure that the camera and flash lenses are clean and without fingerprints. Use a soft, clean, microfiber cloth to wipe them.
- Hold the phone so that your fingers aren't blocking the camera and flash lenses.

For clear, sharp shots

- Tap the screen to focus and dynamically readjust the image contrast, which is sometimes desirable if you wish to take a macro to get an off-center bokeh effect or take photos while you're moving. Adjust the exposure to brighten the subject or make the subject look darker and richer. For details, see [Quickly adjusting the exposure of your photos](#) on page 78.
- If the subject is moving, on the Viewfinder, press and hold the subject to lock the focus.
- If there are parts of the image that are in shadows and others are in highlights, use HDR to capture multiple shots of different exposures and combine them into one shot. Keep HTC U11 steady or place it on a level surface when using HDR. See [Using HDR Boost](#) on page 79 for details.
- When taking a panoramic photo, consider the whole scene and focus on an object that has a neutral tone to help keep the exposure balanced in the composite image.
- Make sure you're not moving the camera when taking a photo, especially in low light conditions. Hold the phone steady and don't move the camera while taking RAW photos in Pro mode.
- You can control image noise by adjusting the ISO, shutter, and exposure settings of your camera. Use Pro mode to tweak these, and save up to three different manual photography settings. See [Manually adjusting camera settings](#) on page 84.

It also captures in RAW format, which is suitable for post processing photos. See [Taking a RAW photo](#) on page 85.

Other tips

- In Camera settings, tap **Grid** to help frame the subject better or improve the composition.
- After capturing, you can enhance the photo in the Google Photos app.

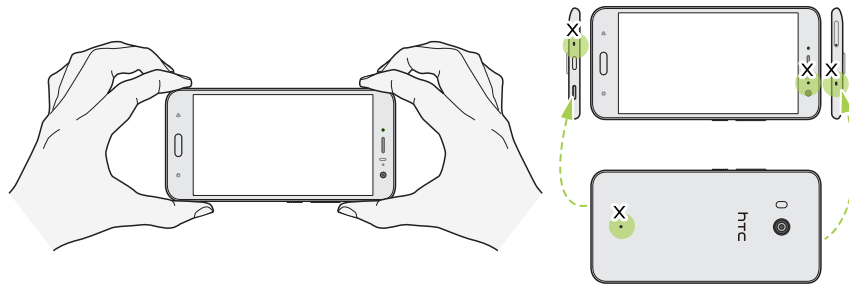
Recording video in 3D Audio or high resolution audio

Choose to record videos, including selfie videos, with high resolution audio or 3D Audio.



- High resolution audio is only available when the video quality is set to HD (720p) or higher.
- You can't pause video recording when using high resolution audio.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Video** mode.
3. By default, video is recorded using 3D Audio. You'll see  on the Viewfinder.
4. To record using hi-res audio, tap  to open the slideout menu, and then tap **High-res audio**.
5. When you're ready to start recording, tap . When recording using 3D Audio, make sure not to cover the microphones when holding the phone.



6. Change focus to a different subject or area by just tapping it on the Viewfinder screen. You can also change the exposure after tapping by dragging up and down on the screen.
7. Tap  to pause the recording, and then tap  to resume.
8. To stop recording, tap .



Videos recorded in 3D Audio are marked with  in Google Photos. Use earphones when playing back the video to enjoy immersive sound.

Videos recorded with high resolution audio are saved in MKV (Matroska video) file format.

Setting the video resolution

1. Switch to **Video** mode.
2. Tap  to open the slideout menu.
3. Tap **Quality** to change the video resolution.

Turning on high resolution audio

Record videos, including selfie videos, with high resolution audio.



- High resolution audio is only available when the video quality is set to HD (720p) or higher.
- You can't pause video recording when using high resolution audio.

1. Switch to **Video** mode.
2. Tap to open the slideout menu.
3. Tap **High-res audio** to turn on high resolution audio.
4. When you're ready to start recording, tap .
5. To stop recording, tap .

Videos recorded with high resolution audio are saved in MKV (Matroska video) file format.

Taking a photo while recording a video—VideoPic

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Video** mode. See [Choosing a capture mode](#) on page 70 for details.
3. Tap to start recording.
4. While recording, tap whenever you want to capture a still shot.
5. Tap to stop recording.

Recording video using Acoustic Focus

While recording video, you can zoom in to focus on your subject and capture their audio loud and clear using Acoustic Focus.



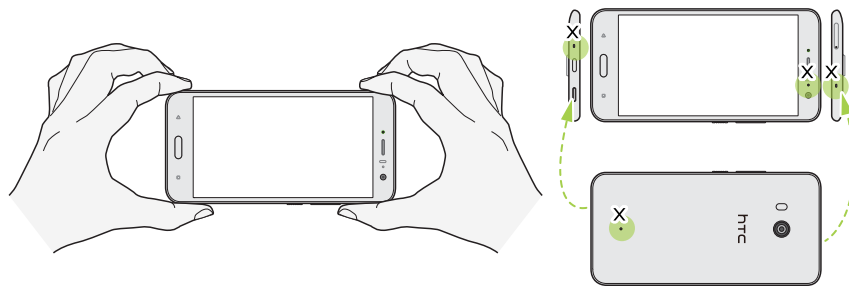
- This feature only works while you're in Video capture mode.
- Acoustic Focus is only available when recording using the main camera and 3D Audio. See [Recording video in 3D Audio or high resolution audio](#) on page 74 for details.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Video** mode. See [Choosing a capture mode](#) on page 70 for details.
3. By default, Acoustic Focus is already enabled. If you need to turn it on, tap to open the slideout menu, and then tap Acoustic Focus.
4. Frame the shot then tap to start recording.

- While recording, you can slide two fingers apart to zoom in on your subject. The green mic level indicates how amplified your subject's audio becomes as you zoom.



When recording, make sure not to cover the microphones when holding the phone.



- Tap to pause the recording, and then tap to resume.
- To stop recording, tap .



Videos recorded in 3D Audio are marked with in Google Photos. Use earphones when playing back the video to enjoy immersive sound.

Selfies

Applying skin touch-ups with Live Makeup

Touch up your skin before taking your selfie. Live Makeup smoothens your skin in real time.



Live Makeup is disabled when auto HDR is on.

- On the Home screen, tap the camera icon to open the Camera app.
- Switch to **Selfie Photo** mode. See [Choosing a capture mode](#) on page 70 for details.

3. If you don't see the Live Makeup adjustment bar on the Viewfinder screen, tap  to open the slideout menu, and then tap .
4. To change the skin smoothing level, drag the adjustment bar slider.



Next time you want to take selfies without using Live Makeup, tap  to open the slideout menu, and then tap  to turn Live Makeup off.

Taking selfies automatically

Keep still to take an auto selfie—or just smile! You just need to turn this feature on in the camera settings.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Selfie Photo** mode. See [Choosing a capture mode](#) on page 70 for details.
3. Tap  to open the slideout menu.
4. Tap **Settings** > **Camera options**.
5. Select the **Auto selfie capture** option, and then tap outside the slideout menu to close it.
6. Pose and frame yourself on the Viewfinder screen.
7. To take your selfie automatically, look at the front camera, and then:
 - Stay still until the white box turns green on the Viewfinder screen.
 - Or smile at the camera. Hold your smile for a few seconds until your shot is taken.

Taking selfies with voice commands

You can easily take photo or video selfies using simple voice commands. You just need to turn this feature on in the camera settings.



This feature may not be available in all languages.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Selfie Photo** or **Selfie Video** mode. See [Choosing a capture mode](#) on page 70 for details.
3. Tap  to open the slideout menu.
4. Tap **Settings** > **Camera options**.
5. Select the **Voice capture** option, and then tap outside the slideout menu to close it.

6. Pose and frame yourself on the Viewfinder screen.
7. Look at the front camera, and then:
 - Say **Cheese** or **Capture** to take a photo selfie.
 - Say **Action** or **Rolling** to record a video selfie.



You can also use voice commands with the main camera. Switch to **Photo** mode, and then select the **Voice capture** option in the camera settings.

Taking photos with the self-timer

When you use the self-timer, the Camera app counts down before taking the shot. You can set the countdown time.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Choose the capture mode you want to use. See [Choosing a capture mode](#) on page 70 for details.
3. Tap **||** to open the slideout menu.
4. Tap **Timer** to set the countdown time.
5. To start the timer, tap **●**. The camera takes the photo after the countdown.

Flipping the angle of selfies

Do you want the angle of your shots to look exactly the same as how you see yourself on the Viewfinder screen?

1. Switch to **Selfie Photo** mode. To find out how to switch between capture modes, see [Choosing a capture mode](#) on page 70.
2. Tap **||** to open the slideout menu.
3. Tap **Settings > Camera options**.
4. Make sure the **Save mirrored selfies** option is selected.

Quickly adjusting the exposure of your photos

HTC U11 features a quick way of adjusting the exposure level or brightness in real time. Turn **Touch autoexposure** on if you want the camera to automatically adjust the exposure when you tap a darker or overexposed area on the Viewfinder screen.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Photo** or **Panorama** mode. See [Choosing a capture mode](#) on page 70 for details.
3. Tap **||** to open the slideout menu.
4. Tap **Settings**.
5. Select the **Touch autoexposure** option.

6. Tap on the dark area to brighten it, or tap on the overexposed area to make it darker.

To fine tune further, you can manually adjust the exposure by dragging your finger up and down.

7. When you're ready to take the photo, tap .

Taking continuous camera shots

Do you want to take photos of moving subjects? Whether it's your kid's football game or a car race, you can capture the action.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Photo** mode. See [Choosing a capture mode](#) on page 70 for details.
3. Press and hold .

The camera takes consecutive shots of your subject.

Using HDR Boost

When shooting portraits against a bright background, use HDR Boost, short for High Dynamic Range, to capture your subjects clearly. HDR Boost also works in low light situations, giving you clearer photos with less noise.



HDR Boost works best when your subject is steady. The camera takes multiple shots at different exposure levels and combines them into one enhanced photo.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Photo** mode. See [Choosing a capture mode](#) on page 70 for details.
3. Make sure that **HDR** or **HDR AUTO** is selected. If not, tap  to change it.
HDR auto is also available in Selfie photo mode, and is enabled by default.
4. Frame the scene or subject you want to capture.
5. Tap .

Taking a panoramic selfie

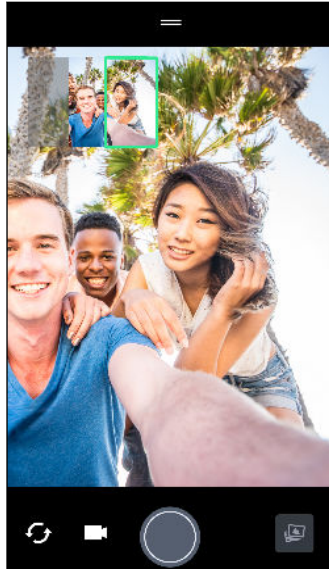
With the Selfie Panorama mode, you can invite more people to take a selfie with you.



Some camera features are not available when you're in Selfie Panorama mode, such as zooming.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Selfie Panorama** mode. See [Choosing a capture mode](#) on page 70 for details.

3. Tap  to open the slideout menu.
4. Make sure that  is selected.
5. Hold the phone at face level and in portrait orientation.
6. When you're ready to take the center shot, tap .
7. While holding your phone steadily, slowly swivel left or right on the phone's axis until you see the white capture box move to the side panel of the panorama overlay.



The capture box turns green and you'll hear a shutter sound as the photo is taken.

8. Then, slowly swivel to the opposite side until you see the white capture box move to the other side of the panorama overlay.



The capture box turns green and you'll hear a shutter sound as the photo is taken.

The camera stitches the frames into a single photo.



For best results, closely follow the straight and linear path of the capture box on the panorama overlay. Try to not tilt the phone up or down or move the capture box away from its path.

Taking a super wide-angle panoramic selfie

If you have more friends or scenery to capture, set the Selfie Panorama mode to **Widest** to stitch five photos instead of three.



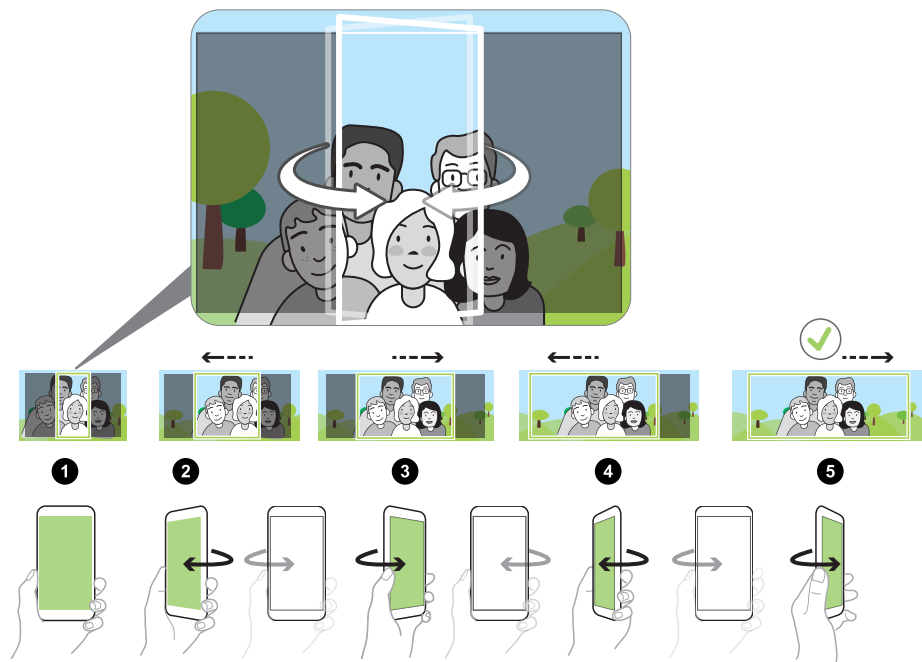
Some camera features are not available when you're in Selfie Panorama mode, such as zooming.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Selfie Panorama** mode. See [Choosing a capture mode](#) on page 70 for details.
3. Tap to open the slideout menu.
4. Tap to switch to .
5. Hold the phone at face level and in portrait orientation.
6. When you're ready to take the center shot, tap .
7. While holding your phone steadily, slowly swivel left or right on the phone's axis until you see the white capture box move to the side panel of the panorama overlay.

The capture box turns green and you'll hear a shutter sound as the photo is taken. When the second photo is taken, you'll see that the panorama overlay becomes wider.

8. Continue to slowly swivel your phone left and right to fill the entire panorama overlay with your photos.

For best results, follow the capture sequence indicated in the illustration below.



The camera stitches the frames into a single photo.

Taking a panoramic photo

Get a wider shot of landscapes in one sweep.



Some camera features are not available when you're in Sweep panorama mode, such as zooming.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Panorama** mode. See [Choosing a capture mode](#) on page 70 for details.
3. When you're ready to take the shot, tap ●.
4. Pan left or right in either landscape or portrait view. Hold HTC U11 as steadily as you can to automatically capture frames.

You can also tap ● to stop capturing anytime.

The camera stitches the frames into a single photo.

Advanced camera features

Recording videos in slow motion

Relive high speed action bit by bit and add a touch of suspense to your videos.



Audio is recorded when you're in this mode, but will only be available when video is played back in normal speed.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Slow motion** mode. See [Choosing a capture mode](#) on page 70 for details.
3. Tap  to start recording.
4. To stop recording, tap .

Recording a Hyperlapse video

Want to have a fast motion effect in your video? Use Hyperlapse mode to speed videos up to 12 times.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Hyperlapse** mode. See [Choosing a capture mode](#) on page 70 for details.
3. When you're ready to start recording, tap .
4. Change focus to a different subject or area by tapping it on the Viewfinder screen.
5. Tap the flash icon to turn the flash on or off.
6. To stop recording, tap .

Choosing a scene

Instead of manually adjusting the camera settings, you can select a scene with predefined settings that best matches the environment you're capturing.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Pro** mode. See [Choosing a capture mode](#) on page 70 for details.

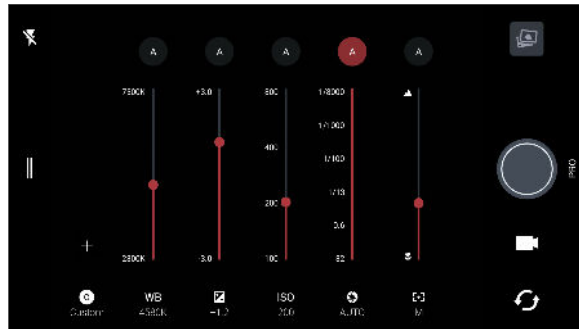
3. Tap **A** and then choose a preset scene. Select:
 -  when capturing nightscape such as a city skyline or street with city lights. Keep the camera steady when taking the shot for best results.
 -  when capturing a fast-moving subject such as your kid playing sports or a moving car.
 -  when capturing a close-up shot of a subject such as a flower or insect.
4. When you're ready to take the photo, tap .

If you need to manually adjust a scene and save it as a new preset, see [Manually adjusting camera settings](#) on page 84.

Manually adjusting camera settings

Want to have expert command of your camera settings for different environments or lighting conditions? Use Pro mode to manually adjust the values for settings like white balance, exposure, ISO, and more. You can then save the adjustments for reuse.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Pro** mode. See [Choosing a capture mode](#) on page 70 for details.
3. Tap a setting, and then drag its slider to make adjustments.



Tap a setting again to hide the slider.

4. To save the adjustments as a custom setting, tap **+**, select Custom 1, 2, or 3, and then tap **Save**.

To use one of your custom settings, tap **A** or **C**, and then select the custom setting (**C₁**, **C₂**, or **C₃**) to use.

5. To change a setting back to auto, tap **A**.
6. When you're ready to take the photo, tap .

Taking a RAW photo

Want to keep more detail in your shots, or fix the lighting in post processing? With Pro mode, you can take photos that will be saved as RAW image files in DNG format, along with a JPG compressed version.



RAW image files take up a lot of storage space. It's recommended to use a storage card as the default storage for photos and videos.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Pro** mode. See [Choosing a capture mode](#) on page 70 for details.
3. Tap to open the slideout menu.
4. Make sure is selected. If not, tap to change it.
Or, tap to switch to if you only want to save a JPG compressed version.
5. Tap .

How does the Camera app capture RAW photos?

The Camera app captures a photo in both the DNG RAW format and JPG format.

Digital Negative (DNG) is an open-standard lossless RAW image format. Since a RAW file is typically 2 to 6 times larger than a JPEG file and is not viewable in most photo viewer apps, a photo is captured in both DNG and JPG formats. When you use the Google Photos app, you'll see a icon on a photo to indicate that there is a DNG RAW format version of the file.

RAW photos are not processed when captured to preserve most of the original image data—such as dynamic range—so you can adjust lighting or make professional adjustments using advanced editing tools. After making adjustments, save the RAW photo as a JPG file if you want to print or share it.

Phone calls

Making a call with Smart dial

You can either dial a number directly, or use Smart dial to quickly place a call. Smart dial searches and calls a stored/synced contact or a number from your call history.

1. On the Home screen, tap the phone icon to open the **Phone** app.
2. Enter the phone number or first few letters of the contact's name to see matching contacts.
3. To see all the numbers and contacts that match, tap the number (for example, 8 matches).
4. Tap the contact you want to call.



If the phone number has an extension, tap  after connecting to the main line and then dial the extension number.

5. If you're using a dual SIM phone model, tap the call button that corresponds to the card you want to use.

Making a call with your voice

Call a contact hands-free using your voice.

1. On the Home screen, tap the phone icon to open the **Phone** app.
2. Tap .
3. Say the name of contact you want to call. For example, say "Call [person's name in phonebook]."
4. Follow screen instructions to make the call.

Dialing an extension number

To skip voice prompts when dialing an extension number, do one of the following:

- After dialing the main number, press and hold *. A comma (,) is added to the number you are dialing. Enter the extension number, and then tap the call button. You will be connected to the mainline and then to the extension number.
- After dialing the main number, press and hold # to add a semicolon (;). Enter the extension number after the semicolon, and then tap the call button. After connecting to the main line, tap **Send** to dial the extension number.

You can save phone numbers with an extension in the People app.

Speed dial

Use Speed dial to call a phone number with a single tap.

1. On the Home screen, tap the phone icon to open the **Phone** app.
2. Tap **:** > **Speed dial** > **+**. You can also press and hold an unassigned key on the dialpad, and then tap **Yes**.
3. Select a contact from the list.
4. On the Speed dial screen, choose the phone number of the contact to use, and a speed dial key to assign.
5. Tap **Save**.

To use Speed dial, press and hold the speed dial number you want to call. If you're using a dual SIM phone model, tap the call button that corresponds to the card you want to use.

Calling a number in a message, email, or calendar event

When you receive a text message, email, or calendar event that has a phone number in it, you can just tap the number to place a call.

Receiving calls

When you receive a phone call from a contact, the Incoming call screen appears.



HTC U11 will automatically adjust the ringtone volume if **Quiet ring on pickup** and **Pocket mode** are selected in **Settings > Sound & notification**.

Answering or rejecting a call

Do one of the following:

- Tap **Answer** or **Decline**.
- If you've set up a lock screen, drag  or  upwards.

Muting the ringing sound without rejecting the call

Do one of the following:

- Press the VOLUME DOWN or VOLUME UP button.
- Press the POWER button.
- Place HTC U11 face down on a level surface.



If **Flip to mute** option in **Sound & notification** settings is set to **Mute once**, HTC U11 will still ring when there are subsequent incoming calls.

Returning a missed call

You'll see the missed call icon  in the status bar when you miss a call.

1. Slide the Notifications panel open to check who the caller is.
2. To return the call, tap **Call back**.

If you have multiple missed calls, tap the missed calls notification to open the Call History tab.

Emergency call

In some regions, you can make emergency calls from HTC U11 even if the nano SIM card has been blocked or if you don't have one installed.



If you don't have a network signal, you won't be able to make an emergency call.

1. On the Home screen, tap the phone icon to open the **Phone** app.
2. Dial the emergency number for your locale, and then tap **Call**.



If you've enabled but forgotten your lock password or lock pattern, you can still make emergency calls by tapping **Emergency** on the screen.

What can I do during a call?

When a call is in progress, you can turn the speakerphone on, place the call on hold, and more.

Putting a call on hold

To put the call on hold, tap  > **Hold**. The status bar then displays the hold call icon .

To resume the call, tap  > **Unhold**.

Switching between calls

If you're already in a call and you accept another call, you can switch between the two calls.

1. When you receive another call, tap **Answer** to accept the second call and put the first call on hold.
2. To switch between the calls, tap the person you want to talk to on the screen.

Turning the speakerphone on or off during a call



To decrease potential damage to your hearing, do not hold HTC U11 to your ear when the speakerphone is on.

- On the call screen, tap . The speakerphone icon appears in the status bar.
- To turn the speakerphone off, tap .

Muting the microphone during a call

On the call screen, tap to toggle between turning the microphone on or off. When the microphone is turned off, the mute icon appears in the status bar.

Ending a call

Do one of the following to end the call:

- On the call screen, tap **End Call**.
- Slide the Notifications panel open, then tap **End Call**.

Setting up a conference call

Conference calling with your friends, family, or co-workers is easy. Make or accept a call, and then simply dial each subsequent call to add it to the conference.



Make sure that you have conference calling service activated. Contact your mobile operator for details.

1. Make a call to the first conference call participant.
2. When connected, tap , and then dial the number of the second participant. The first participant is put on hold.
3. When connected to the second participant, tap .
4. To add another participant, tap , and then dial the number of the contact.
5. When connected, tap to add the participant to the conference call. Tap to access options such as ending the call with a participant.
6. To end the conference call, tap **End Call**.

Call History

Use Call History to check missed calls, your dialed numbers, and received calls.

1. On the Home screen, tap the phone icon to open the **Phone** app.
2. Swipe right to go to the Call History tab.
3. Do one of the following:
 - Tap a name or number in the list to call.
 - Press and hold a name or number in the list to display the options menu.
 - Tap  to display just a particular type of call such as missed calls or outgoing calls.

Adding a new phone number to your contacts from Call History

1. On the Call History tab, tap  next to the new phone number.
2. Choose whether to create a new contact or save the number to an existing contact.

Clearing the Call History list

1. On the Call History tab, tap  > **Remove call history**.
2. Select the items you want to delete, or tap  > **Select all**.
3. Tap **Delete**.

Blocking a caller

When you block a phone number or a contact, all calls from the phone number or contact will be declined automatically.

On the Call History tab, press and hold the contact or phone number you want to block, and then tap **Block contact**.



You can always remove a caller from your blocked list. On the Call History tab, tap  > **Blocked contacts**. In the All tab, press and hold a contact, and then tap **Unblock contacts**.

Switching between silent, vibrate, and normal modes

Do one of the following:

- To change from silent to normal mode, press the VOLUME UP button twice.
- To change from vibrate to normal mode, press the VOLUME UP button.
- Go to Settings, and then tap **Sound & notification** > **Sound profile**.

Home dialing

When you're on a trip abroad, it's easy to dial friends and family from home.

Your home country code is automatically added when you call your contacts while roaming. But when manually entering a phone number to call, you need to enter a plus (+) sign and country code before the number.



Using a roaming service may incur additional charges. Check with your mobile operator for rates before using a roaming service.

Changing the default country code for Home dialing

1. From the Home screen, tap , and then tap **Settings > Call**.
2. Tap **Home dialing settings**.
3. Select a country, and then tap **OK**.

Turning off Home dialing

If you prefer to manually enter complete phone numbers to call while roaming, you can turn off Home dialing.

1. From the Home screen, tap , and then tap **Settings > Call**.
2. Clear the **Home dialing** option.

SMS and MMS

Sending a text message (SMS)

1. From the Home screen, tap , and then find and tap **Messages**.
 2. Tap .
 3. Enter a contact name or mobile number in the **To** field.
 4. Tap the area that says **Add text** or your signature if you've set it.
 5. Enter your message.
 6. Tap  to send the message.
- Or in dual SIM models, tap  **Slot 1** or  **Slot 2** to send the message.



- Tap  to save the message as a draft.
- There is a limit on the number of characters for a single text message (displayed above ). If you exceed the limit, your text message will be delivered as one but will be billed as more than one message.
- Your text message automatically becomes a multimedia message if you enter an email address as the recipient, attach an item, or compose a very long message.

Replying to a message

1. From the Home screen, tap , and then find and tap **Messages**.
 2. Tap a contact (or phone number) to display the exchange of messages with that contact.
 3. Tap the area that says **Add text** or your signature if you've set it.
 4. Enter your message.
 5. Tap .
- Or in dual SIM models, tap  **Slot 1** or  **Slot 2**.

Replying to a contact's other phone number

When a contact has multiple phone numbers stored on HTC U11, you can select which phone number to reply to.

Keep in mind that if you don't select another number, your response will be sent to the phone number that your contact used to send the last message.

1. While viewing the exchange of messages with a contact, tap  > **Recipient phone number** and select which phone number you want to reply to.
2. Tap the area that says **Add text**, then enter your reply message.
3. Tap .

Resuming a draft message

If you switch to another app or if you receive an incoming call while composing a text message, the message is automatically saved as a draft.

1. From the Home screen, tap , and then find and tap **Messages**.
2. Tap a draft message, and then edit the message.



To see all draft messages in one place, tap , and then tap **Filter > Drafts**.

3. Tap .

Or in dual SIM models, tap  **Slot 1** or  **Slot 2**.

How do I add a signature in my text messages?

If you're using the HTC Messages app, here's how to add a signature.

1. From the Home screen, tap , and then find and tap **Messages**.
2. Tap  > **Settings > General**.
3. Select the **Use signature** option, and then tap **Signature**.
4. Enter the text you want to use as your signature, and then tap **OK**.



The signature will count toward the text message's character limit.

Sending a multimedia message (MMS)



Before attaching and sending a high-resolution video, compress it first so that the file size doesn't exceed the message size limit.

1. From the Home screen, tap , and then find and tap **Messages**.
2. Tap .
3. Enter a contact name, mobile number, or email address in the **To** field.
4. Tap the area that says **Add text** or your signature if you've set it.
5. Enter your message.
6. Tap , and then choose an attachment type.
7. Select or browse for the item to attach.
8. After adding an attachment, tap to see options for replacing, viewing or removing your attachment.
9. Tap to send the message.
Or in dual SIM models, tap **Slot 1** or **Slot 2** to send the message.



Tap to save the message as a draft.

Sending a group message

Group messaging makes it easy to send a message to multiple contacts all at once. You can choose to send a group SMS or group MMS.



Group MMS may incur extra data fees.

1. From the Home screen, tap , and then find and tap **Messages**.
2. Tap .
3. Tap , and then select multiple recipients.
4. Tap **Done**.
5. To send a group SMS, tap , and then select **Send as individual**. Clear this option to send your message as a group MMS.

Sending option	Sending and receiving
Group SMS	Your message will be sent to the recipients as a text message and you will be charged by your mobile operator for each message sent. Replies of your recipients are sorted separately.
Group MMS	Similar to a group chat, sending a group MMS lets your recipients join the conversation you've started. HTC U11 also organizes message replies in a single conversation thread. If this is your first time to send a group MMS, you may need to enter your mobile phone number.

6. Tap the area that says **Add text** or your signature if you've set it.
 7. Enter your message.
 8. Tap ➤ to send the message.
- Or in dual SIM models, tap ➤ **Slot 1** or ➤ **Slot 2** to send the message.

Forwarding a message

1. From the Home screen, tap ⋮, and then find and tap **Messages**.
2. Tap a contact (or phone number) to view the exchange of messages with that contact.
3. Tap a message, and then tap **Forward**.

Moving messages to the secure box

You can move private messages to the secure box. You will need to enter a password to read these messages.



- The secure box does not encrypt messages.
- Messages stored on a nano SIM card cannot be moved to the secure box.

1. From the Home screen, tap ⋮, and then find and tap **Messages**.
2. Tap a contact (or phone number) to display the exchange of messages with that contact.

3. Tap  > **Move to secure box**.
4. Select the messages, and then tap **Move**.



To move all the messages from a contact, on the Messages screen, press and hold the contact and tap **Move to secure box**.

- To read messages in the secure box, on the Messages screen, tap  > **Secure**. If it is your first time to use the secure box, set a password.
- To remove messages or contacts from the secure box, press and hold the contact (or phone number) and tap **Move to general box**.

Blocking unwanted messages

Declutter your Messages screen by moving spam messages from contacts to the block box. If you have blocked a contact, that contact's text or picture messages will also be in the block box.

- Open the Messages app, press and hold a contact (or phone number) and tap **Block contact**.
- To block multiple contacts, tap  > **Block contacts**, select the contacts, and tap **Block**.

When the contact sends you messages, you will not see them in the Messages screen or receive notifications and calls.

To read messages in the block box, on the Messages screen, tap  > **Block**.



- To remove messages or contacts from the block box, press and hold the contact (or phone number) and tap **Unblock**.
- To completely discard future messages from blocked contacts, tap  > **Settings** > **General**, and then clear the **Save block message** option.

Copying a text message to the nano SIM card

1. From the Home screen, tap , and then find and tap **Messages**.
2. Tap a contact or phone number to display the exchange of messages with that contact.
3. Depending on the phone model, do the following:
 - **Single SIM model:** Tap the message, and then tap **Copy to SIM**.
 - **Dual SIM model:** Tap the message, and then select the card where you want to copy it.

The nano SIM card icon is displayed.

Deleting messages and conversations

Open the Messages app and do any of the following:

To delete a	Do these steps
Message	Open the conversation thread with a contact, tap the message, and then tap Delete message. To delete multiple messages within a conversation, tap ⋮ > Delete messages > Delete by selection, and then select the messages to delete.
Conversation	Press and hold a contact (or phone number), and then tap Delete. To delete multiple conversations, tap ⋮ > Delete threads, and then select the conversations to delete.



In the Messages settings, tap **General** > **Delete old messages** to auto delete old messages.

Preventing a message from being deleted

You can lock a message to prevent it from being deleted even if you delete the other messages in the conversation.

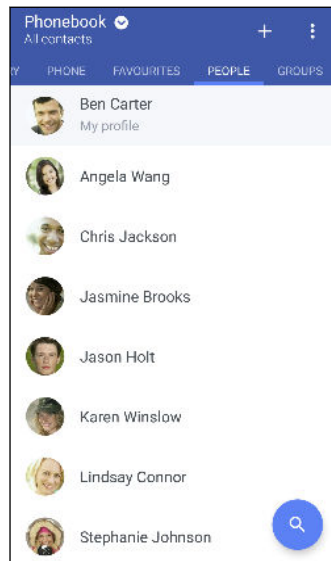
1. Open the Messages app.
2. Tap a contact (or phone number) to display the exchange of messages with that contact.
3. Tap the message that you want to lock.
4. Tap **Lock message** on the options menu. You'll then see a lock icon for locked messages.

Contacts

Your contacts list

The People app lists all contacts you've stored on HTC U11 and from online accounts you're logged in to. Use the People app to easily manage communications with people that matter to you.

1. From the Home screen, tap , and then find and tap **People**.



2. On your contacts list, you can:
 - View your profile and edit your contact information.
 - Create, edit, find, or send contacts.
 - Tap a contact photo to find ways to quickly connect with the contact.
 - See when a contact has sent you new messages.



To sort your contacts by their first or last name, tap  > **Settings** > **Sort contacts by**.

Setting up your profile

Store your personal contact information to easily send it to other people.

1. From the Home screen, tap , and then find and tap **People**.
2. Tap **My profile**.
3. Tap **Edit my contact card**.
4. Enter or edit your name and contact details.

5. Tap  or the current photo to change your contact photo.
6. Tap .

Filtering your contacts list

When your contacts list gets long, you can choose which contact accounts to show.

1. On the People tab, tap **Phonebook**.
2. Choose the accounts that contain the contacts you want to display.
3. Press .

Finding people

Search for contacts stored on HTC U11, your company directory if you have an Exchange ActiveSync account, or social networks you've signed into.

1. From the Home screen, tap , and then find and tap **People**.
2. On the People tab, you can:
 - Find people in your contacts list. Tap , and then enter the first few letters of the contact name in the Search people box.
 - Find people on your company directory. Tap , enter the first few letters of the contact name in the Search people box, and then tap **Search contacts in your Company Directory**.



Aside from searching for a contact by name, you can search using a contact's email address or company name. On the People tab, tap  > **Settings** > **Search contacts by**, and then choose a search criteria.

Adding a new contact

1. From the Home screen, tap , and then find and tap **People**.
2. On the People tab, tap .
3. Tap the **Name** field, and then enter the contact name. Tap  to separately enter the contact's given, middle, or family name and name suffix, such as Jr.
4. Select the Contact type. This determines which account the contact will sync with.
5. Enter the contact information in the fields provided.
6. Tap .

When you tap the added contact in your contacts list, you'll see the contact information and your exchange of messages and calls.

How do I add an extension number to a contact number?

While creating a new contact or editing a contact's details in People, you can add an extension number to their number so you can skip the voice prompts when calling.

1. After entering the number of the main line, do one of the following:
 - Tap **P** to insert a pause before the phone dials the extension number. To insert a longer pause, enter **P** several times.
 - Tap **W** to be prompted to confirm the extension number.
2. Enter the extension number.

Why can't I see newly added contacts in the People app?

Check if you've created the contact under a specific account type. On the People app, tap **Phonebook**, and then select the accounts or sources you want your contacts to show from.

Editing a contact's information

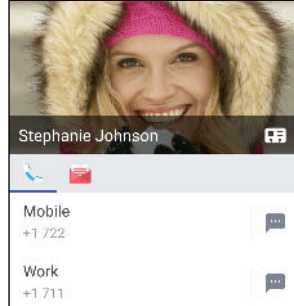


Social network contacts cannot be edited.

1. From the Home screen, tap , and then find and tap **People**.
2. On the People tab, press and hold the contact, and then tap **Edit contact**.
3. Enter the new information.
4. Tap .

Getting in touch with a contact

1. From the Home screen, tap , and then find and tap **People**.
2. Tap a contact's photo (not the name), and then choose how you want to get in touch with that contact.



For more ways of getting in touch with your contact, tap an icon below the contact photo.

Importing or copying contacts

Importing contacts from your nano SIM card

1. From the Home screen, tap , and then find and tap **People**.
2. On the People tab, tap  > **Manage contacts**.
3. Depending on the phone model, do the following:
 - **Single SIM model:** Tap **Import/Export contacts** > **Import from SIM card**.
 - **Dual SIM model:** Tap **Import/Export contacts** and then choose which card to import from.
4. If prompted, select which account you'd like to import your contacts to.
5. Select the contacts you want to import.
6. Tap **Save**.

Importing a contact from an Exchange ActiveSync account

1. On the People tab, tap  and enter the contact's name or email address in the search box.
2. Tap **Search contacts in your Company Directory**.
3. Tap the name of the contact you want copied to HTC U11.
4. Tap  to import the contact.

Copying contacts from one account to another



Contacts from social networks may not be able to be copied.

1. On the People tab, tap > **Manage contacts**.
2. Tap **Copy contacts**, and then choose a contact type or online account to copy from.
3. Select a contact type or account you want to save to.

Merging contact information

Avoid duplicate entries by merging contact information from different sources, such as your social network accounts, into one contact.

Accepting contact link suggestions

When HTC U11 finds contacts that can be merged, you'll see a link notification when you open the People app.

1. From the Home screen, tap , and then find and tap **People**.
2. On the People tab, tap the Contact link suggestion notification when available. You'll see a list of suggested contacts to merge.
3. Tap next to the contact you want to merge. Otherwise, tap to dismiss the link suggestion.



If you don't want to receive contact link suggestions, on the People tab, tap > **Settings**. Clear the **Suggest contact link** option.

Manually merging contact information

1. On the People tab, tap the name of the contact (not the icon or photo) you want to link.
2. Tap > **Link**.
3. You can:
 - Under **Suggest links**, link the contact to an account.
 - Under **Add contact**, tap one of the options to link to another contact.

Breaking the link

1. On the People tab, tap the name of the contact (not the icon or photo) whose link you want to break.
2. Tap > **Link**.
3. Under the **Linked contacts** section, tap beside an account to break the link.
4. Tap **Done**.

Sending contact information

1. From the Home screen, tap , and then find and tap **People**.
2. On the People tab, do one of the following:

To send	Do this
Someone's contact information	Press and hold the name of the contact (not the icon or photo), and then tap Send contact as vCard .
Your contact information	Press and hold My profile , and then tap Send my profile .

3. Choose how you want to send the vCard.
4. Select the type of information you want to send.
5. Tap **Send**.

Sending multiple contact cards

1. On the People tab, tap  > **Send contacts**.
2. Select the contacts whose contact information you want to share
3. Tap **Send**.
4. Choose how you want to send the contact cards.

Contact groups

Organize your friends, family, and colleagues into groups so you can quickly send a message or email to everyone in the group. We've also set up the Frequent group to automatically add the contacts you dial or get calls from the most.

HTC U11 also syncs with groups you've created in your Google Account.

Creating a group

1. From the Home screen, tap , and then find and tap **People**.
2. On the Groups tab, tap .
3. Enter a name for the group, and then tap  > **Add contact to group**.
4. Select the contacts you want to add, and then tap **Save**.
5. When your group is complete, tap **Save**.

Sending a message or email to a group



You will be charged for each text message sent. For example, if you send a message to a group of five people, you will be charged for five messages.

1. On the Groups tab, tap the group you want to send a message or email to.
2. Go to the Group action tab.
3. Choose if you want to send a group message or group email.

Editing a group

1. On the Groups tab, press and hold the group, and then tap **Edit group**.
2. You can:
 - Change the group name. You can only change the name for groups that you have created.
 - Add more contacts to the group. Tap  > **Add contact to group**.
 - Remove contacts from the group.
 - Rearrange group members. Drag  at the end of the contact's name to move it to its new position.
3. Tap **Save**.

Removing contact groups

1. On the Groups tab, tap  > **Edit groups**.
2. Select the contact groups you want to remove. You can only remove groups that you have created.
3. Tap **Save**.

Private contacts

If you don't want to show a contact's name and photo on the lock screen when you have an incoming call, add the contact to your private contacts list.

Adding a contact to the private contacts list



Contacts must have a phone number before they can be added to the private contacts list.

1. From the Home screen, tap , and then find and tap **People**.
2. On the People tab, press and hold the contact, and then tap **Add to private contacts**.

To view your private contacts list, on the People tab, tap  > **Manage contacts** > **Private contacts**.

Organizing your private contacts

1. On the People tab, tap  > **Manage contacts** > **Private contacts**.
2. To add contacts to the private contacts list, tap , select the contacts you want to add, and then tap **Save**.
3. To remove private contacts from the list, tap  > **Remove private contact**, select the contacts you want to remove, and then tap **Remove**.

Battery

Tips for extending battery life

How long the battery can last before it needs recharging depends on how you use HTC U11. Try out some of these tips to help increase battery life.

Use the power management features

- Turn **Power saver mode** and **Extreme power saver mode** on in Settings.
- Monitoring your battery usage helps identify what's using the most power so you can choose what to do about it. For details, see [Checking battery usage](#) on page 108.

Manage your connections

- Turn off wireless connections such as mobile data, Wi-Fi, or Bluetooth when not in use.
- Turn GPS on only when a precise location is needed, such as while using navigation or location-based apps. See [Turning location services on or off](#) on page 176.
- Turn on Airplane mode when you don't need any wireless connections and you don't want to receive calls or messages.

Manage your display

Lowering the brightness, letting the display sleep when not in use, and keeping it simple helps save battery power.

- Use automatic brightness which is the default, or manually lower the brightness. See [Screen brightness](#) on page 177.
- Set the screen timeout to a shorter time. See [Setting when to turn off the screen](#) on page 177.
- Don't use a live wallpaper for your Home screen. Animation effects are nice to show off to other people but they drain your battery.

Changing your wallpaper to a plain, black background can also help a little. The less color is displayed, the less battery is used. See [Setting your Home wallpaper](#) on page 62.

Manage your apps

- Battery optimization helps extend battery standby time. See [Battery optimization for apps](#) on page 109.
- Install the latest software and application updates. Updates sometimes include battery performance improvements.
- Uninstall or disable apps that you never use.

Many apps run processes or sync data in the background even when you're not using them. If there are apps that you don't need anymore, uninstall them.

If an app came preloaded and can't be uninstalled, disabling the app can still prevent it from continuously running or syncing data. See [Disabling an app](#) on page 131.

Limit background data and sync

Background data and sync can use a lot of battery power if you have many apps syncing data in the background. It's recommended not to let apps sync data too often. Determine which apps can be set with longer sync times, or sync manually.

- In Settings, tap **Accounts & sync** and check what types of data are being synced in your online accounts. When the battery is starting to run low, temporarily disable syncing some data.
- If you have many email accounts, consider prolonging the sync time of some accounts.

In the Mail app, select an account, tap  > **Settings > Sync, Send & Receive**, and then adjust the settings under Sync schedule.

- When you're not traveling from one place to another, sync weather updates of only your current location, rather than in all of your named cities. Open the Weather app, and then tap  to edit and remove unneeded cities.
- Choose widgets wisely.

Some widgets constantly sync data. Consider removing the ones that are not important from your Home screen.

- In Play Store, tap  > **Settings**, and then clear **Add icon to Home screen** to avoid automatically adding Home screen app shortcuts whenever you've installed new apps. Also tap **Auto-update apps > Do not auto-update apps** if you're fine with updating apps from Play Store manually.

Other tips

To squeeze in a little bit more battery power, try these tips:

- Tone down the ringtone and media volume.
- Minimize the use of vibration or sound feedback. In Settings, tap **Sound & notification** and choose which ones you don't need and can disable.
- Check your apps' settings as you may find more options to optimize the battery.

Using power saver mode

Power saver mode helps to increase battery life. It reduces the usage of phone features that drain the battery such as location services and mobile data.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Power**.
3. Tap the Power saver **On/Off** switch to turn power saver mode on or off.

To set when to automatically switch this mode on, tap **Power saver**, select the **Automatically turn on power saver** option, and then select a battery level.

Extreme power saving mode

In times when you don't need to use much of your phone, turn Extreme power saving mode on to extend battery life longer. In this mode, standby time can last longer than usual, and you can only use the most basic functions such as phone calls, text messaging, and email.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Power**.
3. Tap the Extreme power saving mode **On/Off** switch to turn extreme power saving mode on or off.

If you want to set when to automatically switch this mode on, tap **Extreme power saving mode**, select the **Automatically turn on extreme power saving mode** option, and select a battery level.

Under More information, tap **Learn more** for details on how Extreme power saving mode maximizes battery life.

Displaying the battery percentage

You can check the percentage of remaining battery power right from the status bar.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Power**.
3. Select **Show battery level**.

Checking battery usage

See how the system and apps are using the battery and how much power is being used.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Power**.

3. Tap **Battery usage**, and then tap an item to check how it's using the battery.
4. If you see the Adjust power use section while viewing battery use details, you can tap the option underneath it to adjust settings that affect battery usage.

Another way to check the battery usage per app is to go to **Settings**, and then tap **Apps**. Tap the app you want to check, and then tap **Battery**.



If the **Battery** option on the App info screen is grayed out, it means the app is currently not using the battery.

Checking battery history

Check how long you've been using HTC U11 since the last charge. You can also see a chart that shows how long the screen has been on, and how long you've been using connections like the mobile network or Wi-Fi.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Power**.
3. Tap **History** to view battery usage over time.

Battery optimization for apps

When you have connections such as Wi-Fi on while the phone is in sleep mode, some apps may still continue to use the battery. Starting from Android 6.0, battery optimization is enabled for all apps by default which helps prolong battery standby time when you're not using the phone.

The phone needs to be sitting idle for an extended period of time before battery optimization takes effect.

Turning battery optimization off in apps

If there are apps that you don't want battery optimization enabled, you can turn the feature off in those apps.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Power**.
3. Tap **Battery optimization**.
4. Tap **Not optimized** > **All apps** to see the complete list of apps.
5. To turn off battery optimization in an app, tap the app name, and then tap **Don't optimize** > **Done**.

Repeat this process to turn off optimization in other apps.

To filter the list and see which apps have battery optimization disabled, tap **All apps** > **Not optimized**.

Storage

Freeing up storage space

As you use HTC U11, you'll accumulate data and fill its storage capacity over time. Here are some tips on how to free up phone storage space.

Manage photos and videos

- After taking continuous camera shots, keep only the best shot. Discard the rest, if you don't need them.
- After editing a photo or trimming a video, the original file is kept. Delete original files or move them elsewhere, such as to your computer.
- If you're only sending videos through MMS, use a lower resolution. Hi-res video takes up more space.
- RAW image files take up a lot of storage space. It's recommended to use a storage card as the default storage for photos and videos. If your storage card is running low on space, consider moving RAW image files to your computer.

Remove unused themes

Themes can quickly consume up storage space because themes can include images, sounds and icons. Remove themes you're not using. See [Deleting a theme](#) on page 139.

Back up data and files

Keep only the most recent data in your apps and files that you often need to use. You can back up your other data and files. For some tips, see [Ways of backing up files, data, and settings](#) on page 116.

Remove or disable apps

Uninstall apps that you've downloaded if no longer need them. See [Uninstalling an app](#) on page 126.

Preinstalled apps can be disabled when you're not using them. See [Disabling an app](#) on page 131.

Move apps to the storage card

Third-party apps that you've downloaded and installed can be moved to the storage card if you've set up the card as internal storage. See [Moving apps and data between the phone storage and storage card](#) on page 112 and [Moving an app to or from the storage card](#) on page 113.

Types of storage

Starting from Android 6.0, there have been some changes on how and where downloaded apps and their data can be stored.

Phone storage

This is the internal storage which contains the Android system, preinstalled apps, email, text messages, and cached data from the apps. You can also install apps that you've downloaded and capture photos, videos, and screenshots to this storage.

Storage card

Use your storage card as a removable storage to store and access your media and other files on HTC U11 or any Android phone, or set it up as an extension of the internal storage. See [Should I use the storage card as removable or internal storage?](#) on page 111.

USB storage

You can plug in an external USB storage device such as a USB flash drive or an SD card reader. You need a special cable to connect HTC U11 and a USB storage device.

Should I use the storage card as removable or internal storage?

Use your storage card as removable storage when there's already content such as your media and other files so that you don't lose these content. If you have a brand new storage card, choose whether to use it as removable storage or set it up as an extension of the internal storage.

Removable storage

Use a new storage card as removable storage to be able to insert and use the card on HTC U11 and other Android phones.

Internal storage

Set up a new storage card as internal storage for more privacy and secure use. This encrypts and formats the storage card to work just like the internal storage.

This also expands the internal storage space since:

- Captured screenshots, camera shots, media, and other files will be stored on the storage card.
- Third-party apps that you installed and their data can be moved between the phone storage and storage card.



After setting up the storage card as internal storage, the card can only be used on HTC U11 where it has been formatted.

Setting up your storage card as internal storage

When you insert a storage card that has not been used on HTC U11 before, the card will be mounted as removable storage by default.

If the storage card is new or doesn't have content you want to keep, you can format the storage card to use it as internal storage for HTC U11.



- See [Should I use the storage card as removable or internal storage?](#) on page 111 to find out the differences between using the storage card as removable storage or internal storage.
- If there are still files on the storage card, back up the files first before you format the card.

1. From the Home screen, tap  > **Settings** > **Storage**.
2. Under Removable storage, tap  next to the storage card name.
3. Tap **Format as internal** > **Erase & format** > **Format**.
4. Follow the onscreen instructions to move your installed apps and their data from the phone storage to the storage card.



If you no longer want to use your storage card as internal storage, you can reformat the card as removable storage. Before you do so, make sure to move all the apps and data from the card back to the phone storage. See [Moving apps and data between the phone storage and storage card](#) on page 112.

Moving apps and data between the phone storage and storage card

If you've set up your storage card as internal storage, you can move third-party apps that you installed and their data such as photos, media, and downloaded files to the storage card to free up phone storage space.

If you no longer want to use your storage card as internal storage, make sure to move all the apps and data from the card back to the phone storage.

1. From the Home screen, tap  > **Settings** > **Storage**.
2. Tap the name of your storage card if you're moving app data from the phone storage to the card, or tap **Phone storage** if you're moving data from the storage card back to the phone storage.

3. Tap  > **Migrate data**.
4. Tap **Move**.



- Screenshots will also be migrated.
- When you take new photos or videos, capture new screenshots, or download new files after the migration, they will be saved to the new storage location.

Moving an app to or from the storage card

When you're running out of phone storage space, you can move a downloaded app and its data to the storage card if the card has been set up as internal storage.

If you need to reformat your storage card, make sure to move each app and its data back to the phone storage before formatting the card.



Preinstalled apps cannot be moved. Some third-party apps you've downloaded and installed to the phone storage may also not allow you to move them to the storage card.

1. From the Home screen, tap  > **Settings** > **Storage**.
2. Tap **Phone storage** > **Apps** if you want to move an app from the phone storage to the storage card.

Or tap the name of your storage card, and then tap **Apps** if you need to move an app from the storage card back to the phone storage.
3. Tap an app you want to move.
4. Tap **Change**, and then tap where you want to move it to.
5. Tap **Move**.

Copying or moving files between the phone storage and storage card

Go to Settings to view and manage files on the phone storage and storage card. If you're using your storage card as removable storage, you can copy or move your files between the phone storage and storage card. You can also copy or move files to or from an external USB storage device when you have it connected to HTC U11.

1. From the Home screen, tap  > **Settings** > **Storage**.
2. Tap **Phone storage** > **Explore**, or tap the storage card name.

Or tap the external USB storage device if you have one connected.
3. Open the folder that contains the files you want to copy or move.

4. To select or deselect files:
 - Press and hold a file to select it. To select more files, tap each file.
 - Tap a file to deselect it.
 - To select all files, press and hold a file first, and then tap  > **Select all**.
5. Tap , and then tap **Copy to** or **Move to**.
6. In the slideout menu that opens, choose the type of storage where to copy or move to, and then open the destination folder.
7. Tap **Copy** or **Move**.

Copying files between HTC U11 and your computer

You can copy your music, photos, and other files to HTC U11.



- Save and close your files before copying them from your computer to HTC U11, or vice versa.
- If you're using your storage card as internal storage, your computer will only show storage card content.

1. Connect HTC U11 to the computer using the supplied USB Type-C cable.
2. On HTC U11, unlock the screen if it's locked.
3. On the pop-up message that asks whether to use USB for file transfers, tap **Yes**.
If you don't see this message, slide the Notifications panel open, tap the **Use USB for** notification, and then tap **Transfer files**.
You'll then see options for viewing or importing files on the computer screen.
4. Choose to view files.
5. Copy the files from your computer to HTC U11, or vice versa.
6. After copying the files, disconnect HTC U11 from the computer.

Unmounting the storage card

When you need to remove the storage card while HTC U11 is on, unmount the storage card first to prevent corrupting or damaging the files in the storage card.



If your storage card is used as internal storage and there are apps that were moved to the card, you will not be able to open these apps after unmounting the card.

1. From the Home screen, tap  > **Settings** > **Storage**.
2. Do one of the following:
 - If your storage card appears under Removable storage, tap  next to the card name, and then tap **Eject**.
 - If your storage card appears under Internal storage, tap the card name, and then tap  > **Eject**.

Backup and reset

Ways of backing up files, data, and settings

Worried that you might lose important stuff on HTC U11? Back up HTC U11 before you remove content from the storage, do a factory reset, or upgrade to a new phone.

Android Backup Service

Use your Google Account to automatically back up app data and settings including Wi-Fi passwords and files stored by certain apps.

HTC Sync Manager

Use HTC Sync Manager to import music, photos, and videos from HTC U11 to your computer. You can also sync locally stored contacts and playlists between HTC U11 and your computer.

Likewise, HTC Sync Manager is a good alternative if you don't want to back up your accounts, settings, and other personal content to the cloud. You can use it to create backups of HTC U11 on your computer.

Other backup options

If you want, you can separately back up your data or files.

Some apps allow you to back up data to the storage card—if it's used as removable storage—so you can easily restore them after a factory reset. Just make sure not to erase the storage card when you do a factory reset.

In certain apps, you may be able to use the phone storage for backing up and restoring app data. If an app is causing some problem and you need to clear its data to try resolving the problem, back up the app data to the phone storage first.

Messages	Back up your text messages to the storage card or phone storage, or save them as an email attachment.
Contacts	▪ Save contacts and other personal data to your online accounts so you can just sync them when switching to another phone. ▪ If you have locally stored contacts in the People app, export them to the storage card or phone storage.
Files	Connect HTC U11 to your computer as a disk drive to manually copy and paste files to your computer.
Other data	Check other apps to see if they support exporting data to the storage card or phone storage.

Using Android Backup Service

Starting from Android 6.0, use the Android Backup Service to back up your HTC phone to Google Drive™.

This service can back up and restore the following:

Back up	What content or settings are backed up
App data	▪ In HTC apps, app data includes contacts stored on HTC U11, call history, Clock and Weather city list, and email accounts. ▪ Data from third-party apps may also be saved in the backup, depending on the app developer settings.
Settings	These include ringtones, grid size and sort order on the Apps screen, Wi-Fi networks and passwords and some device settings.

When auto backup is enabled, the Android Backup Service periodically backs up your phone to a private folder in Google Drive. Auto backup occurs every 24 hours when the phone is idle, charging, and connected to a Wi-Fi network.

Backup data will not count towards your Google Drive storage quota. Large files or files that app developers have chosen to exclude from the service will not be backed up.



Restoring your wallpaper from your old phone may depend on screen resolution compatibility of both your old phone and HTC U11.

Backing up HTC U11

Automatically back up HTC U11 to Google Drive so you can restore content such as app data and settings when needed.

1. From the Home screen, tap  > **Settings** > **Backup & reset**.
2. Tap **Back up my data**.
3. Tap the **On/Off** switch to turn it on, and then press .
4. Make sure **Automatic restore** is turned on.

This allows an app's data and settings saved through the Android Backup Service to be restored when you reinstall the app on HTC U11.



To select a backup account other than your primary Google Account, tap **Backup account** and then select another Google Account. You can also tap **Add account** to add a new Google Account for your backup.

Restoring from your previous HTC phone

If you were using HTC Backup on your previous HTC phone, you need to download and use the HTC Restore app on HTC U11 to restore your backup.



Depending on the amount of content, restoring a backup to HTC U11 through your data connection may incur additional data costs and take a long time. Using a Wi-Fi connection is recommended.

1. After you've finished setting up HTC U11, slide the Notifications panel open, and then tap the **Transfer or restore your content** notification.

If you don't see this notification, go to Settings and then tap **Backup & reset**.

2. Tap **Restore from HTC backup**.

If the HTC Restore app is not installed on the phone, you'll be prompted to download and install HTC Restore.

3. Tap **Restore from HTC backup**.
4. Sign in with the account you used to back up your old phone.
5. Choose the backup to restore to HTC U11.
6. If prompted, choose whether to use a mobile data or Wi-Fi connection for restoring your backup.
7. Follow the onscreen instructions to restore your backup.
8. Slide open the Notifications panel to check if there's any notification to finish restoring your backup.

Free apps from Google Play will be restored in the background, and you can track the progress via a notification in the status bar. To restore paid apps, you need to download and install them from Google Play.

Your apps will appear on the Apps screen as they are installed. The Apps and Home screen shortcuts will be reorganized as in your backup after all of your apps have been installed. You can continue using HTC U11 while apps are being restored.

Backing up contacts and messages

If you want to separately back up contacts and text messages on HTC U11, here are some tips on how to export or import them.

Backing up your contacts

1. From the Home screen, tap and then find and tap **People**.
2. On the People tab, tap > **Manage contacts**.
3. Tap **Import/Export contacts** > **Export to phone storage** or **Export to SD card**.
4. Select an account or type of contacts to export.

5. To help protect your data, tap **Yes**, and then set a password for this backup. Be sure to remember this password. You'll need to enter it again when importing contacts.

If you don't need a password, tap **No**.

6. Tap **OK**.

Restoring contacts

1. On the People tab, tap  > **Manage contacts**.
2. Tap **Import/Export contacts** > **Import from phone storage** or **Import from SD card**.
3. If you have more than one account set up, tap the type for the imported contacts.
4. If you have multiple backups available, select the backup you want to import, and then tap **OK**.
5. Enter the password you've set for this backup, and then tap **OK**.

Backing up your text messages

Keep important text messages by backing them up so you can restore them to the HTC Messages app, if needed. The Messages app backs up either to the phone storage or to your storage card if you have one inserted.



Text messages in the secure box and blocked messages will not be backed up. To include such messages to your backup, move them first to the general message box.

1. From the Home screen, tap , and then find and tap **Messages**.
2. Tap  > **Back up/Restore SMS** > **Back up** > **Back up SMS**.
3. To help protect your data, set a password for your backup. Be sure to remember this password. You'll need to enter it again when restoring messages.
If you don't need a password, select **Do not password protect this backup**.
4. Enter a name for your backup file, and then tap **OK**.

Backing up text messages by email



- You need to set up your email account in the HTC Mail app.
- Text messages in the secure box and blocked messages will not be backed up. To include such messages to your backup, move them first to the general message box.

1. From the Home screen, tap , and then find and tap **Messages**.
2. Tap  > **Back up/Restore SMS**.
3. Tap **Back up** > **Back up SMS via mail**.

4. To help protect your data, set a password for your backup. Be sure to remember this password. You'll need to enter it again when restoring messages.

If you don't need a password, select **Do not password protect this backup**.

5. Enter your email address.
6. Compose your email message, and then send it.

Restoring text messages

1. From the Home screen, tap , and then find and tap **Messages**.
2. Tap  > **Back up/Restore SMS** > **Restore**.
3. Choose how you want to restore the messages, and tap **Next**.
4. Tap the backup to import.
5. Enter the password you've set for this backup. If you didn't set a password, select **This backup file is not password protected**.
6. Tap **OK**.

To restore text messages that were backed up via email, open the email message with the backup file attachment from the Mail app. Tap the attachment to download it first, and then tap it again to open the backup file to import. Enter the password you've set for this backup or select **This backup file is not password protected**.

Resetting network settings

Reset the network settings when you're having problems connecting HTC U11 to your mobile data or Wi-Fi network and Bluetooth devices.

1. From the Home screen, tap  > **Settings** > **Backup & reset**.
2. Tap **Network settings reset**.
3. Tap **Reset settings**.
4. Tap **Reset settings**.

Resetting HTC U11 (Hard reset)

If HTC U11 has a persistent problem that cannot be solved, you can perform a factory reset (also called a hard reset or master reset). A factory reset reverts the phone back to its initial state—the state before you turned on the phone for the first time.



Factory reset will remove all data on your phone storage, including apps you've downloaded and installed, your accounts, your files, as well as system and app data and settings. Be sure to back up any data and files you want to keep before you do a factory reset.

1. From the Home screen, tap  > **Settings** > **Backup & reset**.

2. Tap **Factory data reset**.

To avoid deleting media and other data from your storage card, make sure you do not select the **Erase SD card** option.

3. Tap **Reset phone**.

4. Tap **OK**.



A factory reset may not permanently erase all data from your phone, including personal information.

Transfer

Ways of transferring content from your previous phone

Depending on the operating system in your old phone, choose the proper method of transferring content to HTC U11.

From an Android phone

On your old HTC or other Android phone, download the HTC Transfer Tool and use it to transfer your content to HTC U11. See [Transferring content from an Android phone](#) on page 122.

From an iPhone

Back up iPhone® content to your iCloud® storage, and then transfer the content to HTC U11. See [Transferring iPhone content through iCloud](#) on page 123.

Transferring content from an Android phone

On your old Android phone, download the HTC Transfer Tool and use it to transfer your content to HTC U11.

The types of locally stored content on your old phone that the HTC Transfer Tool can transfer include contacts, messages, music, photos, videos, and some settings. More types of data such as call histories, email accounts, and some HTC app settings can be transferred from HTC phones that have HTC Sense® 5.5 or higher.



You need Android version 2.2 or later to use the HTC Transfer Tool on your old phone.

1. From the Home screen, tap **⋮** > **Settings** > **Get content from another phone**.
2. Choose whether to transfer from an HTC Android phone or other Android phone.
3. On the Get content from another phone screen, tap **Next**.
4. Follow the steps shown on HTC U11 to download the HTC Transfer Tool from Google Play to your old phone, install it, and open the tool.
5. When you see a PIN on your old phone, make sure the same PIN also appears on HTC U11 before you continue.

If the PIN code doesn't appear, tap **Retry** on your old phone. If it still won't appear, this may mean that your old phone is unable to connect to HTC U11. When this happens, try another transfer method.

6. Tap **Confirm** on your old phone.

7. On your old phone, choose the types of content you want to transfer, tap **Transfer**, and then tap **Yes**.
8. Wait for the transfer to finish.
9. Tap **Done** on both phones.

Transferring iPhone content through iCloud

If you have an iCloud account, sync iPhone content to your iCloud storage, and then transfer content such as contacts or photos to HTC U11.

1. From the Home screen, tap  > **Settings** > **Get content from another phone**.
2. Tap **iPhone** > **Import from iCloud backup**.
3. Follow the steps shown onscreen to back up your iPhone content to your iCloud storage.
4. Enter your iCloud email address and password, and then tap **Sign in**.
5. Choose the iPhone backup that you want to transfer to HTC U11, and then tap **Next**.
6. Choose the types of content you want to transfer, and then tap **Import**.
7. Wait for the transfer to finish, and then tap **Done**.



Only some contact details can be transferred, such as the contact name, photo, postal address, email address, birthdate, anniversary date, and notes.

Other ways of getting contacts and other content

There are different ways you can individually add contacts and other content to HTC U11.

Source of content	How to transfer
Sync with your computer	Use HTC Sync Manager to sync contacts, documents, playlists, and more between HTC U11 and your computer running a Windows® or OS X® operating system. You can also use it to transfer your iTunes® backup that contains contacts, messages, and other content from an iPhone from your computer to HTC U11.
Google Account	Google contacts are imported to HTC U11 after you sign in to your Google Account. You can also create more Google contacts right from HTC U11.
Social network accounts	Log in to your favorite social networks to sync contact information from them.
Microsoft® Exchange ActiveSync	HTC U11 syncs your work contacts from the Microsoft Exchange ActiveSync Server in your workplace.
Outlook.com account	Sync personal contacts from your Microsoft Outlook.com account.
Phone contacts	You can create contacts locally on HTC U11, if you don't prefer to store them on your online accounts.

Source of content	How to transfer
nano SIM card	Copy all your nano SIM contacts to HTC U11.

Transferring photos, videos, and music between your phone and computer

Here are ways you can transfer your media from or to your computer.

- Connect HTC U11 to your computer. Your computer will recognize it just like any removable USB drive, and you can copy your media between them. See [Copying files between HTC U11 and your computer](#) on page 114.
- Download and use the HTC Sync Manager software on your computer. You can set it up to automatically get music, photos, and videos off HTC U11 to your computer. You can also sync playlists from your computer to the phone.

If you have an iPhone, you can also connect it and transfer camera roll photos to your computer using HTC Sync Manager. Then reconnect HTC U11 and copy them over.

See the HTC Sync Manager help or user guide for details.

- Use cloud storage services to put your media in one place so you can manage them anywhere —on your computer, HTC U11, and other mobile devices.

Installing and removing apps

Getting apps from Google Play

Google Play is the place to go to find new apps for HTC U11. Choose from a wide variety of free and paid apps ranging from productivity apps, entertainment, to games.



To purchase apps and other content on Google Play, you can use the payment methods from your Google account. When you make your first purchase, your selected payment method will be added to your Google account. To learn more about accepted payment methods, see support.google.com.

Finding and installing an app

When you install apps and use them on HTC U11, they may require access to your personal information or access to certain functions or settings. Download and install only apps that you trust.



Be cautious when downloading apps that have access to functions or a significant amount of your data on HTC U11. You're responsible for the results of using downloaded apps.

1. From the Home screen, tap , and then find and tap **Play Store**.
2. Browse or search for an app.
3. When you find the app that you like, tap it and read its description and user reviews.
4. To install a free app, tap **Install**. To install a paid app, tap the price button, and then tap **Buy**. If you have not added a payment method to your Google account, tap to select the payment method, and then tap **Continue**.



Apps sometimes get updated with improvements or bug fixes. To automatically download updates, after installing the app, tap > **Auto-update**.

To open the app, tap **Open** after installing or go to the Apps screen and tap the app.

Restoring apps from Google Play

Upgraded to a new phone, replaced a lost one, or performed a factory reset? Restore apps that you previously downloaded.

1. From the Home screen, tap , and then find and tap **Play Store**.
2. Tap to open the slideout menu.

3. Tap **My apps & games** and swipe to the Library tab.
4. Tap **Install** next to the app you want to restore.

For more details, refer to the Google Play help.

Downloading apps from the web

You can download apps directly from websites.



Apps downloaded from websites can be from unknown sources. To help protect HTC U11 and your personal data, we strongly recommend that you only download from websites you trust.

1. Open the browser, and then go to the website where you can download the app you want.
2. If prompted, change the security settings to allow installation from “Unknown sources”.
3. Follow the website’s download instructions for the app.
4. After installing the app, make sure to go back to **Settings > Security** and clear the **Unknown sources** option.

Uninstalling an app

If you no longer need an app that you’ve downloaded and installed, you can uninstall it.



Most of the preloaded apps cannot be uninstalled.

From the Apps screen, press and hold the app you want to remove, and then drag it to **Uninstall**.



If you purchased an app in Play Store, you can uninstall it for a refund within a limited time. To know more about the refund policy for paid apps, refer to the Google Play help.

Working with apps

Arranging apps

You can arrange and rearrange the apps on the Apps screen.

1. From HTC BlinkFeed or any widget panel, tap .
2. Tap , and then choose how to arrange apps, such as alphabetically.
3. Select **Custom** if you want to rearrange or group apps into folders.

Showing or hiding apps in the Apps screen

1. On the Apps screen, tap  > **Show/hide apps**.
2. Select the apps you want to hide, or clear their check boxes to unhide them.
3. Tap **Done**.

Grouping apps into a folder

1. On the Apps screen, tap  > **Custom**.
2. Tap  > **Rearrange apps**.
3. Press and hold an app, and then drag it over to another app to automatically create a folder.
4. To add more apps, drag each app over to the folder.
5. To name the folder, open the folder, tap its title bar, and then enter a folder name.
6. When you're done, tap .

Moving apps and folders

1. On the Apps screen, tap  > **Custom**.
2. Tap  > **Rearrange apps**.
3. Press and hold an app or folder, and then do one of the following:
 - Drag the app or folder to another position on the same page. Wait until you see the occupying icon move away before releasing your finger.
 - Drag the app or folder to the  or  arrow to move it to another page.
4. When you're done, tap .

Removing apps from a folder

1. On the Apps screen, tap  > **Custom**.
2. Tap  > **Rearrange apps**.
3. Tap the folder to open it.
4. Press and hold an app, and then drag it out to the Apps screen. Wait until you see the occupying icon move away before releasing your finger.
5. When you're done, tap .

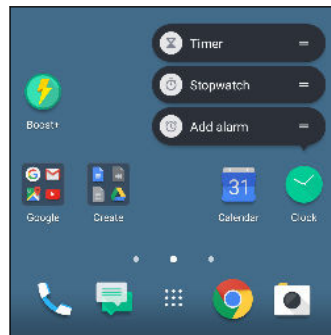
App shortcuts

Starting from Android 7.1, press and hold an app icon on a widget panel or the Apps screen to display a menu that lets you quickly access common app functions.



Not all apps support the app shortcuts feature.

1. Press and hold an app icon, for example Clock.
2. From the displayed menu, tap the function you want to launch in the app.



Multi-tasking

Working with two apps at the same time



Some apps may not support this feature.

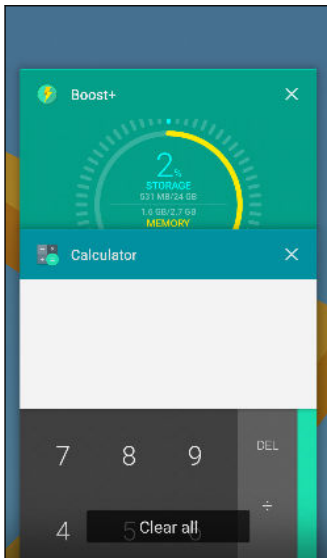
1. Open the first app you want to use, and then press and hold . A screen divider will appear onscreen.
2. Do one of the following:
 - If the app you want to use is in the recent apps list, tap it to make it the second active app.
 - Press HOME, and then open the app you want to use as the second active app.

To turn off the split-screen view, drag the handle of the screen divider to the edge of the screen. Or, press and hold .

Switching between recently opened apps

When using different apps on your phone, you can easily switch between the apps you've recently opened.

Press  to see your recently-opened apps.



- To go back to an app, flip through the cards to find the app and tap it.
- To remove an app, drag it left or right.
- To remove all of the apps, tap **Clear all**.

Or, press  twice to quickly switch between two most recently used apps.

Controlling app permissions

When you open apps the first time, you'll be prompted to grant them permissions to access certain data or features, such as contacts or the microphone. This gives you more control over which apps have authorized access.

- If you suspect a certain app of being malicious or requesting unnecessary permissions, you should choose **Deny** to protect your phone.
- If you choose **Deny** in a trusted app, you may not be able to use the app or access its full functionality. When this happens, go to Settings to change the app permissions.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Apps**.
3. Tap the app you want to configure, and then tap **Permissions**.
4. Choose which permissions you want to turn on.

Setting default apps

In Settings, you can choose default apps for web browsing, text messaging, and more.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Apps**.
3. Tap  > **Configure apps**.
4. Under Default, choose your default launcher, web browser, phone, text messaging apps, and more.

Setting up app links

If there's more than one app that can be opened when you tap a link—such as a shared social post or media link—you may be prompted to choose the app you want to use. When you're prompted after you've tapped a link, select an app, and then tap **Always** to set that app as the default app to use.

You can also go to Settings to see how app links have been set up for different apps and change them.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Apps**.
3. Tap  > **Configure apps** > **Opening links**.
4. Tap the app you want to configure, and then tap **Open supported links**.
5. Select **Open in this app** to always open the app without being prompted when you tap a link.

You can also choose whether to always be prompted to choose the app or never use the app for opening links.

Disabling an app

Apps, even if not used often, may be running in the background and downloading data. If an app cannot be uninstalled, you can disable it.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Apps**.
3. Tap the app, and then tap **Disable**.

HTC BlinkFeed

What is HTC BlinkFeed?

Get the latest news about your interests or status updates from your friends right on HTC BlinkFeed. Set up which social networks, news sources, and more will appear.

- Swipe up or down to browse stories on HTC BlinkFeed.
- Tap a tile to view the content. If it's a video tile, you can watch the video in full screen, hear the audio, and control the playback.
- While viewing a news article, swipe left or right to see more stories.
- While in HTC BlinkFeed, you can press HOME or ◀ to scroll to the top.
- Swipe right on HTC BlinkFeed to open the slideout menu where you can choose the type of feeds or add your custom topics to display.



- You'll see the clock widget on HTC BlinkFeed if you've set HTC BlinkFeed as the main Home screen.
- HTC BlinkFeed is a part of the HTC Sense Home app. To get the latest features of HTC BlinkFeed, make sure you've downloaded the newest version of HTC Sense Home.

Turning HTC BlinkFeed on or off

1. On the Home screen, slide two fingers together.



2. Do one of the following:

- To turn on HTC BlinkFeed, swipe right on the thumbnails to **+**, then tap it.



- To turn off HTC BlinkFeed, tap the thumbnail to select it, press and hold the thumbnail and drag it to **Remove**.

Restaurant recommendations

Can't think of what to eat? Get recommendations for restaurants nearby in HTC BlinkFeed.



Make sure you've added personalized content to HTC BlinkFeed. See [Ways of adding content on HTC BlinkFeed](#) on page 134.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap **+** and make sure **Mealttime recommendations** is selected. If prompted, give HTC Sense Home permission to access your location and personal usage data.

To get restaurant recommendations, you'll need to actively use HTC BlinkFeed daily. Restaurant recommendations will show up as a tile in HTC BlinkFeed and may also show up on your lock screen.

Viewing restaurant recommendations

View photos of the restaurant, get directions to the restaurant, and more.

1. When you see a restaurant recommendation tile, tap it to view more information.
2. You can do the following:
 - Tap the photo tile or **View Photos** to browse photos of the restaurant.
 - Tap the map icon or address to see the location and get directions to the restaurant.
 - If you see a phone number, tap the phone number to call the restaurant.
 - If available, tap the dots at the bottom or swipe left to see more options.

Ways of adding content on HTC BlinkFeed

Personalize HTC BlinkFeed to show articles and status updates from your favorite news sources and apps.

Adding sources to HTC BlinkFeed

Add news sources such as News Republic® to select from a wide variety of news services.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap **+**, and then select the sources you want to add.

Selecting feeds

Discover stories and articles on HTC BlinkFeed.



You need to add a news source before you can select feeds.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Next to News Republic, tap **▼ > +**.
3. Swipe across the screen to browse the categories.
4. Select one or more feeds.

Showing content from your apps and social networks

See your friends' posts in social networks or show content from your HTC apps right on HTC BlinkFeed.



- You need to sign in to your social networks before you can post a status update from HTC BlinkFeed.
- When adding a social network to HTC BlinkFeed, you need to give HTC Sense permission to access it.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap **+**, and then select the apps and social networks you like.

Searching and adding a topic of interest

Looking for a more specific topic? Search for and select topics of interest to display them on HTC BlinkFeed.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Next to News Republic, tap **▼ > +**.
3. Tap **🔍**, and then tap **Search topics** and enter keywords of what you're looking for.
4. Tap a result to add it to My topics in the News Republic app.

Customizing the Highlights feed

The Highlights feed displays a mix of top trending articles and status updates from the feed sources you added. You can set the Highlights feed to only show items from your favorite news sources and apps.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap **⋮ > Settings > Choose Highlights topics**.
3. Select the feed sources you want to appear in Highlights.

Playing videos on HTC BlinkFeed

If you're connected to Wi-Fi and there's a news or social media post that contains a video, the video plays automatically on the tile.

- Tap a video tile to play it in full screen. Tap the title of the video tile to open its article page.
- While the video is playing, tap the screen to see the playback controls.
- To turn off autoplay or if you want to autoplay videos while on mobile data, tap **≡** to open the slideout menu, and then tap **⋮ > Settings > Videos play automatically**. Tap the option you want.

Posting to your social networks

You can easily post a status update from HTC BlinkFeed.



- You need to sign in to your social networks before you can post a status update from HTC BlinkFeed.
- When adding a social network to HTC BlinkFeed, you need to give HTC Sense permission to access it.

1. On HTC BlinkFeed, swipe right to open the slideout menu.
2. Tap > **Compose**, and then choose a social network.
3. Compose your status update and post it on your social network.

Removing content from HTC BlinkFeed

Whether it's a tile or an entire feed, you can remove content you don't want to see on HTC BlinkFeed.

- To remove a tile, press and hold the tile you want to remove, and then tap **Remove**.
- To remove a feed source, in the slideout menu, next to News Republic tap > . Then tap any tile marked with to remove it.
- To remove social networks or apps from HTC BlinkFeed, in the slideout menu, tap . Then uncheck the social networks or apps you want to hide from HTC BlinkFeed.

Themes

What is HTC Themes?

Themes brings a quick and easy way for you to customize your phone with elements such as wallpapers, sounds, and icons.

You need to log in with your preferred account to download themes, icons, fonts, and more from the Themes store.



Themes is a part of the HTC Sense Home app. To get the latest features of Themes, make sure you've downloaded the newest version of HTC Sense Home.

Downloading themes or individual elements

Find and download themes and elements that make it easy for you to personalize your phone.

1. Press and hold on an empty space on your Home screen.
2. Tap **Theme**.
3. If it's your first time to use Themes, tap **Get Started**, and then sign in with your preferred account.
4. On the Recommended screen, swipe up and down to see different themes and theme elements, and tap **...** next to each category to browse recommended items.
5. Tap a thumbnail to see the details screen.
6. Tap **Download**.



If you don't want to download the theme or any element right away, you can tap  to bookmark it first.

To apply the theme after it has finished downloading, tap **Apply**. If your chosen theme includes sounds, your ringtone, notification sound, and alert sound will also change.

Creating your own theme

You can create and customize your own theme and even share it for others to download.

1. Press and hold on an empty space on your Home screen.
2. Tap **Theme**.
3. Tap  > **Change wallpaper** to set the main wallpaper for your theme.

4. Select an image from your phone or take a photo with Camera.
5. Move or enlarge the crop box to the area of the image you want to include.
6. Crop and save the image.
7. Tap **Next**.
8. Swipe up or down to select a style for your theme.
9. Tap **Edit** to customize the style elements such as colors and icons.
Or tap **Next** if you don't want to customize your theme.
10. After you've finished customizing your theme, tap **Preview** to see what your theme will look like.
11. Tap **Finish**, name your theme, and then tap **OK** to save your theme.
To apply the theme after saving it, make sure you select the **Apply this theme now** option.

Finding your themes

Themes you've downloaded, bookmarked, or created can be found in your theme collection.

1. Press and hold on an empty space on your Home screen.
2. Tap **Theme**.
3. Tap  > **My themes** or **My designs**.

Editing your theme

After creating and applying a theme, you can mix and match parts from other themes such as sounds, icons, wallpapers.



To mix and match themes, you need to first download theme elements from the Themes store.

1. Press and hold on an empty space on your Home screen.
2. Tap **Theme**.
3. Tap  > **Edit current theme**.
4. Tap any of the theme elements you want to change. If the theme element list is empty, tap  beside the theme element name, and then choose one of the collections to select from.
5. Do one of the following:
 - Tap an item in the theme element list to apply the change directly.
 - Tap **Download** to get the content if necessary, and then tap **Apply** to apply the change to your current theme.

6. Press  until you see the Edit current theme screen. Continue making changes until you're satisfied with the result.
7. Tap **Save copy** to save your new theme, or if you're editing a theme that you copied tap **Save** to save the changes.

Deleting a theme

You can delete a theme if you no longer want to keep it on your phone.

1. Press and hold on an empty space on your Home screen.
2. Tap **Theme**.
3. Tap  > **My themes** or **My designs**.
4. Find and tap an item to delete.
5. Tap  > **Remove**.



If the item is currently applied, it will still be applied to your phone until another theme is applied.

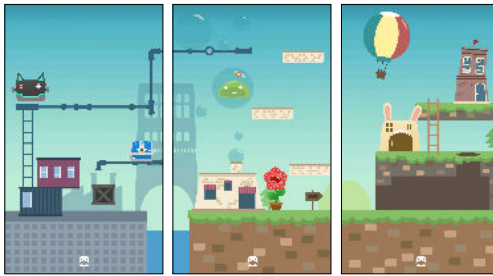
Choosing a Home screen layout

You can choose between two Home screen layouts.

The Classic layout allows you to add traditional app icons and widgets on your Home screen. By design, this layout will follow and fit what you've added on the Home screen according to an invisible grid.



The Freestyle Home screen layout frees you from grid constraints and allows you to place your icons and widgets anywhere you want them on the Home screen. You can use custom stickers as app icons, too!



1. Press and hold on an empty space on your Home screen.
2. Tap **Theme**.
3. Tap  > **Classic layout themes** or **Freestyle layout themes**.

Using stickers as app icons

Replace the usual app icons with stickers to blend with your home wallpaper design. You can link individual stickers to different apps.

1. Switch to Freestyle layout.
To find out how, see [Choosing a Home screen layout](#) on page 140.
2. Press and hold on an empty space on your Home screen.
3. Tap **Add stickers**.
4. Scroll through the stickers, and then drag a sticker to a widget panel you want to add it to.

5. Tap the newly added sticker, and then tap an app to link to the sticker.



If you need to link the sticker to a different app, press and hold it on the widget panel, and then drag it to **Relink**.

6. To show or hide the name of the app it's linked to, press and hold the sticker on the widget panel, and then drag it to **Show label** or **Hide label**.



You can choose to show or hide labels for all stickers on the Home screen. Press and hold an empty space on a widget panel, and then tap **Show/hide label**.

Multiple wallpapers

You can split a panorama photo into three parts so that it extends to three Home screen panels as one photo. Or, you can choose to set three different wallpapers for each widget panel.



- You can only apply Multiple wallpapers while in Classic home screen layout.
- You can only set the Multiple wallpapers for three widget panels. The right-most photo will be used as the wallpaper for any additional panels.

1. Press and hold on an empty space on your Home screen.
2. Tap **Theme**.
3. Tap  > **Edit current theme**.
4. Tap **Home wallpaper**.
5. Tap  > **Multiple**. You'll then see three page thumbnails.
6. Tap **Change wallpaper** under the first page thumbnail.
7. Select from the preset wallpapers or tap  to choose from your photos.
If you've selected a panorama photo, you need to crop it starting from the area that will fit the left widget panel of the Home screen.
8. Repeat steps 4 and 5 to change the wallpaper for the second and third widget panels.
9. Tap .

Time-based wallpaper

Set your home wallpaper to automatically change during the day and night.



You can only use a Time-based wallpaper while in Classic home screen layout.

1. Press and hold on an empty space on your Home screen.
2. Tap **Theme**.
3. Tap > **Edit current theme**.
4. Tap **Home wallpaper**.
5. Tap > **Time-based**. You'll then see two page thumbnails.
6. Tap **Change wallpaper** under the Day thumbnail to choose the wallpaper you want to display during the day.
7. Select from the preset wallpapers or tap to choose from your photos.
8. Tap **Change wallpaper** under the Night thumbnail to choose the wallpaper you want to display during the night.
9. Tap .

Lock screen wallpaper

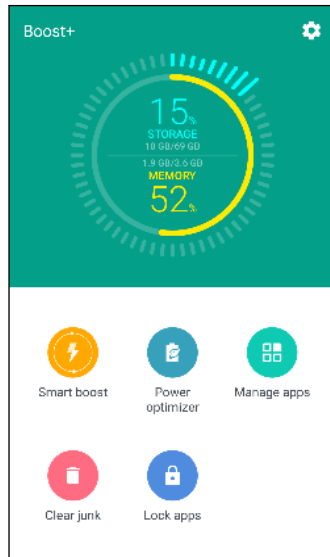
Instead of using the home wallpaper, you can set a different wallpaper for your lock screen.

1. Press and hold on an empty space on your Home screen.
2. Tap **Theme**.
3. Tap > **Edit current theme**.
4. Tap **Lock screen wallpaper**.
5. Select from the thumbnails or tap to choose from your photos.
6. Tap **Apply** or **Save**.

Boost+

About Boost+

Here are some of the things you can do when using the Boost+ app.



- Monitor your phone storage space and memory usage.
- Delete cache, app installers, and temporary files on your phone.
- Optimize system resources to extend battery life while you're using apps and playing your favorite games.
- Manage irregular app activities, stop unused apps from running in the background, lock apps with sensitive content, or uninstall apps you don't use.

Turning Smart Boost on or off

The Smart Boost feature allows the Boost+ app to automatically free up memory space on your phone.

1. From the Home screen, tap , and then find and tap Boost+.
2. Tap , and then select or clear the **Smart boost** option.
3. When prompted to set up the system permission for Boost+, tap **Continue > Boost+**
4. Tap the Permit usage access **On/Off** switch.

Adding apps to the Smart Boost exception list

You can choose to set the Boost+ app to skip some apps when it runs its Smart Boost checks.

1. From the Home screen, tap , and then find and tap Boost+.
2. Tap **Smart boost**.
3. Tap  > **Manage skipped apps**.
4. Tap , and then select the apps to skip.
5. Tap **Add**.

Manually clearing junk files

Regularly remove junk files that clutter your storage space or slow down the phone's performance.

1. From the Home screen, tap , and then find and tap Boost+.

2. Tap **Clear junk**.

The Boost+ app will show you how much storage space is being used up by different junk files, such as cache files, ad files, temporary files, and app installers.

3. Select or clear the junk file types you want to delete.

You can tap  next to a category to view the files under it.

4. Tap  to clear junk files.



In the Boost+ app settings, you can also choose to get notified when your junk files exceed a set limit or when an app is unused over a period of time.

Using Power optimizer for your apps

Optimize the performance of installed apps and help extend your phone's battery power using Power optimizer.

1. From the Home screen, tap , and then find and tap Boost+.

2. Tap **Power optimizer**.

3. On the Power optimizer screen, tap an app under Not optimized to see the available optimizing options:

- Tap **Background optimizer** to stop the app from running in the background when it's unused.
- Tap **Foreground optimizer** to optimize your phone's screen resolution while using the app.
- Tap **Cloud optimizer** to optimize your app's CPU and GPU usage based on its available data in the cloud.



Available optimizers may vary per app.

Managing apps using Background optimizer

After enabling Background optimizer on an app, you can set the Boost+ app to automatically stop unused apps from running in the background. To enable this, see [Using Power optimizer for your apps](#) on page 144.

1. Under Optimizing, tap the app where Background optimizer is applied, and then tap ▼.
2. Choose any of the following options:
 - Tap **Always stop** to always stop the app from running in the background when it's not in use.
 - By default, you can tap **Stop it after 3 days of no use** to stop the app from running in the background when it's unused for a certain period of time.
3. To change the auto stop period for Background optimizer, tap ⋮ > **Schedule auto stop**, and then choose how long an app can be left unused before it's automatically stopped from running in the background.

Managing irregular activities of downloaded apps

The Boost+ app can check for irregular activities from a downloaded app that may affect your phone's performance. When an irregular activity is detected, you can choose to stop the activity. Or, you can also uninstall the downloaded app via the Boost+ app.



You can only uninstall the apps you've downloaded.

1. From the Home screen, tap ⋮, and then find and tap Boost+.
2. Tap **Manage apps**.
3. Do any of the following:
 - To uninstall apps you don't need, select one or more apps under the Apps tab, and then tap .
 - Go to the Irregular activities tab to see if there are irregular activities detected. If there's one, tap it and choose an action.

Creating an unlock pattern for some apps

Add a security pattern to some installed apps that you treat as private. Lock these apps to require an unlock pattern whenever the app is opened, avoiding others to access it without your permission.

1. From the Home screen, tap ⋮, and then find and tap Boost+.
2. Tap **Lock apps**.
3. Draw your desired unlock pattern.
4. You can sign in to your Google Account or answer a security question. This will only serve as your authentication method to reset the unlock pattern.

5. Tap the **On/Off** switch next to an app to require an unlock pattern to open it.
6. Press .



- To change the app unlock pattern, tap **Lock apps**, and then draw your unlock pattern. Tap  > **Change pattern**.
- To use your fingerprint to unlock apps, tap **Lock apps**. When you're prompted to draw the unlock pattern, tap , and then select the **Use fingerprint to unlock** option.

Weather and clock

Checking Weather

Use the Weather app and widget to check the current weather and weather forecasts for the next few days. In addition to your current location, you can view weather forecasts for other cities around the globe.

1. From the Home screen, tap , and then find and tap Weather. You'll see the weather for different cities, including where you are.
2. Tap a city to view weather information.
3. Swipe to the Hourly and Forecast tabs to view the forecast in your selected location.
4. To check the weather in other cities, tap , and then select the city you want.
5. To add more cities, tap  and then enter the location.
6. To change the temperature scale, update schedule, and more, tap  > **Settings**.

Your settings in the Weather app also control the weather information that is shown in the Clock.

Changing the city on the weather clock

Change the city on the weather clock directly from the widget.

1. On the weather clock widget, tap the name of the currently displayed city.
2. Tap .
3. Enter the name of the city want to search for. As you type, suggestions will be listed on the screen.
4. Tap the city you want to add.
5. Tap the city to select it as the city to display on the weather clock.



If you are prompted to confirm your choice, tap **OK**.

Turning on location services from the weather clock

If you forgot to turn on location services, you can easily do that from the weather clock widget.

1. On the weather clock widget, tap **Turn on location services to get weather** > **OK**.
2. If prompted, tap the switch on the Location title bar to turn on location services.

Using the Clock

Get more from the Clock app than just the regular date and time. Use your phone as a world clock to see the date and time in cities across the globe. You can also set alarms or track your time using the stopwatch or timer.

Setting the date and time manually

1. From the Home screen, tap , and then find and tap Clock.
2. On the World Clock tab, tap  > **Set date & time**.
3. Clear **Automatic date & time** and **Automatic time zone**, and then set the time zone, date, and time as required.



To display military time, choose the **Use 24-hour format** option.

Setting an alarm

You can set up one or more alarms.

1. From the Home screen, tap , and then find and tap Clock.
2. On the Alarms tab, select the check box of an alarm and then tap that alarm.
3. Under Set alarm, use the scroll wheels to set the alarm time.
4. If you want the alarm for multiple days, tap **Repeat**.
5. Tap **Done**.



- To turn off an alarm, clear the check box of that alarm.
- If you need to set more than three alarms, tap **+**.

Google Photos

What you can do on Google Photos

Here are some of the things you can do when using Google Photos on your phone.

- View, edit, and share the photos and videos you've taken on your phone. You can also access the media files previously backed up to your Google Account.
- To select photos and videos, press and hold a thumbnail to select one. Tap a date to select all the media files under it. Or, press and hold a thumbnail as your first selection, and then drag your finger to the last item you want to select.
- Enhance RAW photos taken using the HTC Camera app.
- Add Hyperlapse effect to your videos.
- Change the speed of your slow motion videos.



To learn more about Google Photos, tap  > **Help**. Or, you can visit support.google.com/photos.

Viewing photos and videos



When you open Google Photos for the first time, sign in to your Google Account, if prompted, and choose whether to turn backup and sync on or off.

1. From the Home screen, tap , and then find and tap Photos.
You'll see your local and synced photos and videos organized by date.
2. To switch to another view, tap  > **Layout**, and then choose how you want to view your media files.
3. Tap a thumbnail to view it in full screen.



Videos recorded in 3D Audio are marked with . Use earphones when playing back the video to enjoy immersive sound.

4. To view only the photos and videos saved on the phone storage and storage card, tap  to open the slideout menu, and then tap **Device folders**.

Editing your photos

1. From the Home screen, tap , and then find and tap Photos.
2. Tap a photo thumbnail to view it in full screen.
3. Tap , and then do any of the following:
 - Tap  to adjust the brightness, color, and more.
 - Tap  to apply a filter to the photo.
 - Tap  to rotate or crop the photo.
4. While you're editing, press and hold the photo to compare your changes to the original.
5. After making your adjustments, tap **Save**.

Enhancing RAW photos

After capturing RAW photos, you can improve its contrast and detail from the Photos app.

1. From the Home screen, tap , and then find and tap Photos.
2. Find and tap the RAW photo you want to enhance.
RAW photos are marked with the  icon on the thumbnail.
3. Tap , and then tap **RAW Enhancement**.
4. Tap  to toggle between before and after photos.
5. Tap  when done.

Trimming a video

1. From the Home screen, tap , and then find and tap Photos.
2. Tap a video thumbnail to view it in full screen.



Videos captured using hi-res audio cannot be trimmed. See [Recording video in 3D Audio or high resolution audio](#) on page 74.

3. Tap , and then drag the trim sliders to the part where you want the video to begin and end.
4. Tap  to preview your trimmed video.
5. Tap **Save**.

The trimmed video is saved as a copy. The original video remains unedited.

Changing the playback speed of a slow motion video

Adjust the playback speed of a selected section of a slow motion video.



You can only change the video playback speed of videos captured using slow motion in the Camera app.

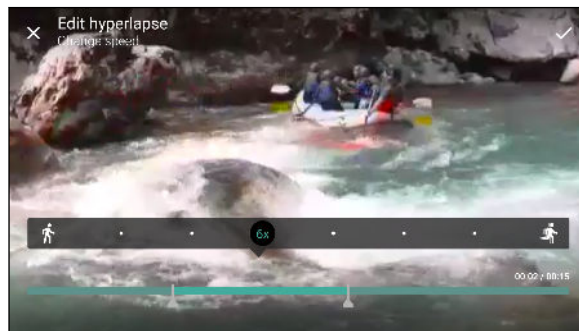
1. From the Home screen, tap , and then find and tap Photos.
2. Find and tap the thumbnail of slow motion video to view it in full screen.
Slow motion videos are marked with the  icon on the thumbnail.
3. Tap the screen to see the onscreen controls.
4. Frame the sequence you want to slow down by moving the left and right sliders.
5. Tap  to watch the result.

You can still adjust the playback speed while previewing.

Editing a Hyperlapse video

If you captured a video in Hyperlapse mode, you can apply varying speeds to different sections of the video.

1. From the Home screen, tap , and then find and tap Photos.
2. Find and tap the Hyperlapse video to view it in full screen.
Hyperlapse videos are marked with the  icon on the thumbnail.
3. Tap .
4. Move the left and right sliders to divide your video into sections.



5. Tap a section that you want to adjust, and then tap a dot that corresponds to particular playback speed to modify the selected section.
6. Repeat the previous step for the remaining sections.
7. Tap .

The edited video is saved as a copy. The original video remains unedited.

Adding a Hyperlapse effect on a regular video

1. From the Home screen, tap , and then find and tap Photos.
2. Find and tap the thumbnail of a video to view it in full screen.



You cannot add a Hyperlapse effect on a video that was captured using hi-res audio. See [Recording video in 3D Audio or high resolution audio](#) on page 74.

3. Tap  > **Edit in Zoe Video Editor**.
4. Tap **Create a Hyperlapse video**.
5. Move the left and right sliders to divide your video into sections.
6. Tap a section that you want to adjust, and then tap a dot that corresponds to particular playback speed to modify the selected section.
7. Repeat the previous step for the remaining sections.
8. Tap .

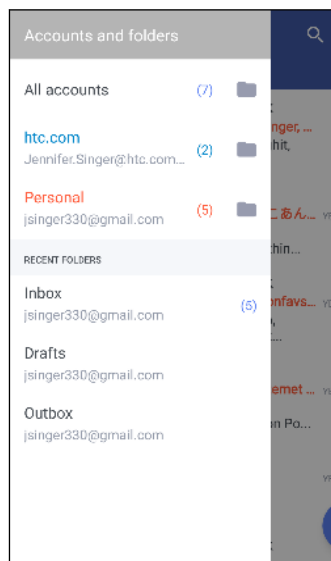
The edited video is saved as a copy. The original video remains unedited.

Mail

Checking your mail

The Mail app is where you read, send, and organize email messages from one or more email accounts that you've set up on your phone.

1. From the Home screen, tap , and then find and tap Mail. The inbox of one of your email accounts appears.
2. Do any of the following:
 - Tap an email message to read.
 - To display email messages in another mail folder, tap  > **Folder**, and then tap the folder you want to view.
 - To switch between email accounts or view email messages from all your accounts, tap .



- To change an email account's settings, select the account first and then tap  > **Settings**.

Organizing your inbox

Do you have a big pile of email messages in your inbox? Organize your email messages into tabs and quickly find the messages you want.

1. Switch to the email account that you want to use.
2. In the inbox, tap  > **Edit tabs**.
3. Select the tabs you want to add to the inbox.

4. To arrange the tabs, drag , and then move the tab to its new location.
5. Tap **Done**.
6. Swipe to the added tab to check your email messages.

Sending an email message

1. From the Home screen, tap , and then find and tap Mail.
2. Switch to the email account that you want to use.
3. Tap .
4. Fill in one or more recipients.



Want to loop in more recipients in a carbon copy (Cc) or blind carbon copy (Bcc) of the email message? Tap  > **Show Cc/Bcc**.

5. Enter the subject, and then compose your message.
6. Do any of the following:
 - Add an attachment. Tap  and then choose what you want to attach.
 - Set the priority for an important message. Tap  > **Set priority**.
7. Tap .



To save the email as draft and send it later, tap  > **Save**. Or press .

Resuming a draft email message

1. In an email account inbox, tap  > **Folder** > **Drafts**.
2. Tap the message.
3. When you finish editing the message, tap .

Reading and replying to an email message

1. From the Home screen, tap , and then find and tap Mail.
2. Switch to the email account you want to use.
3. In the email account inbox, tap the email message or conversation you want to read.



If you want to read a particular message inside an email conversation, tap  to expand the conversation, and then tap the email message.

4. Tap **Reply** or **Reply All**.



Tap  for more actions for the email.

Quickly replying to an email message

You can quickly respond to a new email message from the Home screen or lock screen.

1. When you receive a new email message notification, slide the Notifications panel down.
2. On the email preview, tap **Reply all**.
If you have several notifications and you don't see the email options, expand the email preview by sliding two fingers apart on the notification.
3. Compose your reply message and tap ➤.

Managing email messages

The Mail app provides easy ways to sort, move, or delete your email messages.

Sorting email messages

Customize how you sort your email messages.

In an email account inbox, tap ⋮ > **Sort**, and select from the sorting options.

Moving email messages to another folder

1. Switch to the email account you want to use.
2. Select the email messages you want to move.



To select all, select one email message first, and then tap ⋮ > **Select all**.

3. Tap **Move to**, and then select a folder.

Deleting email messages

1. Switch to the email account you want to use.
2. Select the email messages you want to delete.



To select all, select one email message first, and then tap ⋮ > **Select all**.

3. Tap **Delete**.

Searching email messages

1. From the Home screen, tap ⋮, and then find and tap Mail.
2. Tap 🔍.
3. If you want to narrow the scope for your search, tap ⚙️, check the search options, and then tap **OK**.

4. In the search box, enter the words you want to search for.
5. Tap a result to open the email message.

Searching for emails from a contact

Do you remember the sender, but can't find a particular email from him or her?

1. Switch to the email account you want to use.
2. Press and hold an email message from a contact.
3. Tap **Show all mail from sender**. A list of email messages from that contact appears.

Working with Exchange ActiveSync email

With your Microsoft Exchange ActiveSync account, you can flag important email messages or set your out of the office reply right on your phone.

Flagging an email

1. From the Home screen, tap , and then find and tap Mail.
2. Switch to your Exchange ActiveSync account.
3. While viewing the inbox, tap the flag icon that appears beside an email message or conversation.



To flag an email message inside a conversation, tap  to expand the conversation, and then tap the flag icon of the email message.

Setting your Out of the office status

1. Switch to your Exchange ActiveSync account.
2. Tap  > **Out of the office**.
3. Tap your current office status, and then select **Out of the office**.
4. Set the dates and times.
5. Enter the auto-reply message.
6. If you want a different auto-reply message for recipients outside your organization, tap the **Send replies to external senders** option, and then enter the auto-reply message in the box.
7. Tap **Save**.

Adding an email account

Set up additional email accounts such as another Microsoft Exchange ActiveSync account or an account from a Web-based email service or email provider.



If you're adding a Microsoft Exchange ActiveSync or a POP3/IMAP email account, ask your network administrator or email service provider for additional email settings that you may need.

1. From the Home screen, tap , and then find and tap Mail.
2. Tap  > **Add account**.
3. Select an email account type from the list of email providers. Otherwise, tap **Other (POP3/IMAP)**.
4. Enter the email address and password for your email account, and then tap **Next**.



Some email accounts allow you to set the sync schedule.

5. Enter a name for your email account, and then tap **Finish setup**.

What is Smart Sync?

Smart Sync automatically extends the sync time the longer the Mail app is inactive. Set your email account to Smart Sync when you don't need to check new email messages frequently. Smart Sync helps save battery power.

If you want to receive email messages as they arrive, select another **Peak time sync** and **Off-peak sync** schedule in the email account's **Sync, Send & Receive** settings.

Voice Recorder

Recording voice clips

Use Voice Recorder to capture information during lectures, interviews, or even to create your own audio log.

1. From the Home screen, tap , and then find and tap **Voice Recorder**.
2. Hold the microphone near the sound source.
3. Tap  to start recording a voice clip.



Voice Recorder can run in the background while you do other things on HTC U11, except when you open other apps that also use audio functions.

4. Tap  to stop recording.

To play back the voice clip, tap .



To see your recorded voice clips, tap . Press and hold a voice clip to see options for sharing, setting it as a ringtone, and more.

Enabling high resolution audio recording

Want to make crystal clear recordings? Record sounds in high resolution audio.

1. From the Home screen, tap , and then find and tap **Voice Recorder**.
2. Tap  > **Settings** > **Encoding format**, and select **High res quality (FLAC)**.

Internet connections

Turning the data connection on or off

Turning your data connection off saves battery life and money on data charges.



You need a 4G/LTE plan to use your operator's 4G/LTE network for voice calls and data services. Check with your operator for details.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap the Mobile data **On/Off** switch to turn the data connection on and off.



If you don't have the data connection turned on and you're also not connected to a Wi-Fi network, you won't receive automatic updates to your email, social network accounts, and other synced information.

Managing your data usage

If you're on a limited data allowance, it's important to keep track of the activities and apps that usually send and receive data, such as browsing the web, syncing online accounts, and sending email or sharing status updates.

Here are some other examples:

- Streaming web videos and music
- Playing online games
- Downloading apps, maps, and files
- Refreshing apps to update info and feeds
- Uploading and backing up your files to your online storage account
- Using HTC U11 as a Wi-Fi hotspot
- Sharing your mobile data connection by USB tethering

To help you save on data usage, connect to a Wi-Fi network whenever possible and set your online accounts and emails to sync less frequently.

Data Saver

Data Saver helps you limit cellular data costs by restricting background data usage. You can also set applications to always have access to a data connection—such as your email app—to be ignored by Data Saver.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Under Wireless & networks, tap **More > Data usage**.
3. Tap **Data Saver** and then tap the **On/Off** switch to turn it on or off.
4. Tap **Unrestricted data access**, and then tap the **On/Off** switch next to those apps that you want to still have access to data connection even if Data Saver is turned on.

Turning data roaming on or off

Connect to your mobile operator's partner networks and access data services when you're out of your mobile operator's coverage area.



Using data services while roaming may be costly. Check with your mobile operator for data roaming rates before you use data roaming.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Mobile data**.
3. Select or clear the **Data roaming** option.

Keeping track of your data usage

Monitor your data usage to help prevent going over your monthly data allowance.



Data usage measured by HTC U11 may differ from, and be less than, your actual data usage.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Under Wireless & networks, tap **More > Data usage**.
At the top you'll see a bar that displays the data usage to date, and the data usage cycle, alert, warning, and limit, if one has been set.
3. In dual SIM phone models, tap  to select a card slot.
4. With Mobile data turned on, tap **Mobile data usage > **.
5. Tap **Reset data usage cycle**, and then set the day of the month when your usage cycle resets. This date is usually the start of your monthly billing cycle.
6. Tap **Data warning** and enter the amount of data usage at which you'll be alerted before you reach your monthly data limit. Tap  to change the unit.
7. Turn **Set data limit** on to automatically disable your data connection when you reach the set limit.
8. Tap **Data limit** and enter the set data usage at which your data connection will automatically be disabled. Tap  to change the unit.

Viewing the data usage of apps

1. From the Home screen, tap , and then find and tap **Settings**.
2. Under Wireless & networks, tap **More > Data usage**.
3. In dual SIM phone models, tap  to select a card slot.
4. Tap **Mobile data usage**.
5. Drag the start and end vertical markers to display the usage at a specific duration within your usage cycle.
6. Scroll down the screen to see a list of apps and their data usage info.
7. Tap an app to see more details.

Wi-Fi connection

To use Wi-Fi, you need access to a wireless access point or “hotspot”.



The availability and strength of a Wi-Fi signal varies depending on objects the Wi-Fi signal has to pass through (such as buildings or a wall between rooms).

Turning Wi-Fi on or off

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap the Wi-Fi **On/Off** switch to turn Wi-Fi on or off.
3. Tap **Wi-Fi** to see a list of detected wireless networks.



- To manually scan for Wi-Fi networks, tap  > **Scan**.
- Tap  to view saved networks, enable a notification when public Wi-Fi is available, and set Wi-Fi status during sleep mode.

Connecting to a Wi-Fi network

1. Turn Wi-Fi on, and check the list of detected Wi-Fi networks.
See [Turning Wi-Fi on or off](#) on page 161.
2. Tap a Wi-Fi network you want to connect to.
3. If you selected a secured network, enter the network key or password.
4. Tap **Connect**. You'll see the Wi-Fi icon  in the status bar when connected.

Connecting to a Wi-Fi network via WPS

If you're using a Wi-Fi router with Wi-Fi Protected Setup (WPS), you can connect HTC U11 easily.

1. Turn Wi-Fi on, and check the list of detected Wi-Fi networks.

See [Turning Wi-Fi on or off](#) on page 161.

2. Tap  > **WPS Push**, and then press the WPS button on your Wi-Fi router.



To use the Wi-Fi Protected Setup (WPS) PIN method, tap  > **WPS Pin Entry**.

Logging into a public Wi-Fi network automatically (WISPr)

You can set HTC U11 to automatically log into public Wi-Fi networks that you regularly use. This saves you the trouble of going through the Wi-Fi provider's web authentication every time you connect to their Wi-Fi network. Just add your login credentials to the WISPr (Wireless Internet Service Provider roaming) settings.



The access point of the Wi-Fi network needs to support the WISPr web portal. Consult the Wi-Fi provider for details.

1. From the Home screen, tap , and then find and tap **Settings**.
2. If Wi-Fi connection is off, tap the Wi-Fi **On/Off** switch to turn it on.
3. Tap **Wi-Fi**.
4. Tap  > **Advanced**.
5. Under WISPr settings, select **Auto login** and then tap **WISPr account settings** > **Add a new account**.
6. Enter the service provider name, your login name (the full domain name), and password.
7. Tap  > **Save**. If you have access to several public Wi-Fi networks, you can add more accounts.
8. Connect to the public Wi-Fi network.



In the WISPr accounts list, press and hold an account to remove or edit it.

Connecting to VPN

Add virtual private networks (VPNs) so you can connect and access resources inside a local network, such as your corporate or home network.

Before you can connect HTC U11 to your local network, you may be asked to:

- Install security certificates.
- Enter your login credentials.
- Download and install a required VPN app, if you're connecting to a secured enterprise network. Contact your network administrator for details.

Also, HTC U11 must first establish a Wi-Fi or data connection before you can start a VPN connection.

Adding a VPN connection



You must first set a lock screen PIN, password, or pattern before you can use credential storage and set up the VPN.

1. From the Home screen, tap and then find and tap **Settings**.
2. Under Wireless & networks, tap **More**.
3. Tap **VPN** > .
4. Enter the VPN settings and set them up according to the security details your network administrator gave you.
5. Tap **Save**.

Connecting to a VPN

1. From the Home screen, tap and then find and tap **Settings**.
2. Under Wireless & networks, tap **More**.
3. Tap **VPN**.
4. Tap the VPN that you want to connect to.
5. Enter your log in credentials, and then tap **Connect**. When you're connected, the VPN connected icon appears in the notification area of the status bar.

You can then open the web browser to access resources such as your corporate network intranet.

Installing a digital certificate

Use client and Certificate Authority (CA) digital certificates to enable HTC U11 to access VPN or secured Wi-Fi networks, and also to provide authentication to online secure servers. You can get a certificate from your system administrator or download it from sites that require authentication.



- You must set a lock screen PIN or password before installing a digital certificate.
- Some apps such as your browser or email client let you install certificates directly in the app. See the app's help for details.

1. Save the certificate file in the root folder on HTC U11 or your storage card.
2. From the Home screen, tap  > **Settings** > **Security**.
3. Tap **Install from SD card**.
4. Browse to the certificate and select it.
5. Enter a name for the certificate and select how it will be used.
6. Tap **OK**.

Using HTC U11 as a Wi-Fi hotspot

Share your data connection with other devices by turning HTC U11 into a Wi-Fi hotspot.



- Make sure the data connection is turned on.
- You must have an approved data plan associated with your account from your mobile service provider to use this service. Devices connected to your Wi-Fi hotspot use data from your subscribed data plan.

1. From the Home screen, tap , and then find and tap **Settings**.
2. Under Wireless & Networks, tap **More**.
3. Tap **Mobile network sharing** > **Portable Wi-Fi hotspot**.

The first time you turn on the Wi-Fi hotspot, you'll need to set it up.

4. Enter a hotspot name or use the default.
5. Enter a password or use the default.

The password is the key other people need to enter on their device so they can connect and use HTC U11 as a wireless router.

6. To help make your Wi-Fi hotspot more secure, tap  > **Advanced**.
Choose from the available settings, and then press .
7. Tap the Portable Wi-Fi Hotspot **On/Off** switch to turn it on.

HTC U11 is ready to be used as a Wi-Fi hotspot when you see  on the status bar.



To help minimize security risks, use the default security settings and set a strong and unique password.

Sharing your phone's Internet connection by USB tethering

No Internet connection available for your computer? No problem. Use the data connection of HTC U11 to connect to the Internet.



- To make sure that the USB drivers for HTC U11 are up-to-date, install the latest version of HTC Sync Manager on your computer.
- You may need to have USB tethering added to your data plan, and it may incur additional cost. Contact your mobile service provider for details.
- Make sure that mobile data is turned on.

1. Connect HTC U11 to your computer using the provided USB Type-C cable.
2. From the Home screen, tap , and then find and tap **Settings**.
3. Under Wireless & networks, tap **More** > **Mobile network sharing** > **USB tethering**.

Wireless sharing

What is HTC Connect?

With HTC Connect, wirelessly stream music or video from your phone to your speakers or TV by just swiping up the screen with 3 fingers.

You can stream media to any of the following types of devices:

- AirPlay® speakers or Apple TV®
- Blackfire® compliant multi-room speakers
- Multi-room speakers that support the Qualcomm® AllPlay™ smart media platform
- DLNA® compatible speakers and TV
- Miracast compatible display devices
- Chromecast™ compatible display devices.
- Bluetooth speakers
- HTC certified consumer electronic devices or accessories that have the HTC Connect logo:

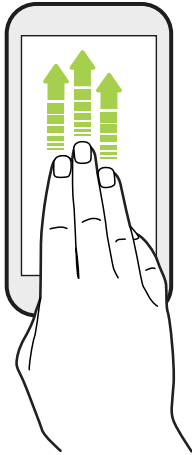


Some devices may need to be paired before you can share to them.

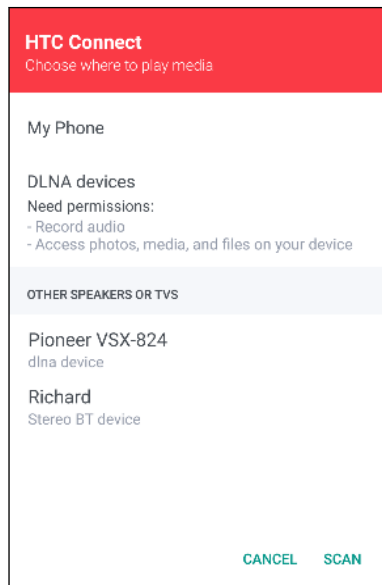
Using HTC Connect to share your media

Before you start, make sure you have set up your speakers, TV, or appliance to connect to your Wi-Fi network. Refer to its documentation on how to set it up.

1. Open and play any music or other media content that you want to share from your phone.
2. Swipe up with three fingers on the screen.



3. Choose the device you want to connect to.



4. Once connected, use your phone to control the volume, pause or resume playback, and more.
5. To stop wireless media sharing and disconnect from the device, swipe down with three fingers on the screen.

Streaming music to AirPlay speakers or Apple TV

Before you start, make sure your device is connected to your Wi-Fi network. Refer to the documentation that comes with your AirPlay speakers or Apple TV for details.

1. After connecting your AirPlay speakers or Apple TV to your Wi-Fi network, open a music app on your phone.
2. Swipe up with three fingers on the screen.
Your phone turns Wi-Fi on automatically and scans for media devices on your Wi-Fi network. You'll then see the available devices listed.
3. Tap the device you want to connect to.
4. In the music app that you're using, start playing music. You'll then hear the music play from the device you've selected.

Streaming music to Blackfire compliant speakers



Play music simultaneously to multiple Blackfire compliant speakers from your phone.

Before you start, make sure your speakers are connected to your Wi-Fi network. Refer to the documentation that comes with your speakers to set up and connect them to your Wi-Fi network.

1. After connecting your speakers to your Wi-Fi network, open a music app on your phone.
2. Swipe up with three fingers on the screen.
Your phone then turns Wi-Fi on automatically and scans for media devices on your Wi-Fi network. You'll see the available speakers listed.
3. Tap the speaker you want to connect to.
4. In the music app, start playing music. You'll then hear the music play from the speaker you've selected.
5. To switch between speakers or to group them, swipe up the screen again with three fingers.
 - To stream music to another speaker, just tap it.
 - To group speakers so that music plays through them at the same time, tap the **Group** button next to a speaker name, select the other speakers you want to group it with, and then tap **OK**.

Renaming the speakers

You can rename your Blackfire compliant speakers in Settings.

1. Make sure the speakers are connected to your Wi-Fi network.
2. From the Home screen, tap  > **Settings** > **HTC Connect**.

Your phone then turns Wi-Fi on automatically and scans for media devices on your Wi-Fi network. You'll then see the available Blackfire speakers listed.

3. Tap  next to a speaker name.
4. Enter the new speaker name, and then tap **Done**.

Streaming music to speakers powered by the Qualcomm AllPlay smart media platform

Before you start, make sure your speakers are connected to your Wi-Fi network. Refer to the documentation that comes with your speakers to set up and connect them to your Wi-Fi network.

1. After connecting your speakers to your Wi-Fi network, open a music app on your phone.
2. Swipe up with three fingers on the screen.
Your phone then turns Wi-Fi on automatically and scans for media devices on your Wi-Fi network. You'll then see the available speakers listed.
3. Tap the speaker you want to connect to.
4. In the music app that you're using, start playing music. You'll then hear the music play from the speaker you've selected.
5. To switch between speakers or to group them, swipe up the screen again with three fingers.
 - Just tap another speaker to stream music to it.
 - To group speakers so that music plays through them at the same time, tap the **Group** button next to a speaker name, select the other speakers you want to group it with, and then tap **OK**.

Turning Bluetooth on or off

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap the Bluetooth **On/Off** switch to turn the Bluetooth connection on and off.
3. Tap **Bluetooth** to see a list of available devices.



Turn off Bluetooth when not in use to save battery power, or in places where using a wireless device is prohibited, such as on board an aircraft and in hospitals.

Connecting a Bluetooth headset

You can listen to music over a Bluetooth A2DP stereo headset, or have hands-free conversations using a compatible Bluetooth headset.



Before you connect your headset, make it discoverable so HTC U11 can find it. Refer to your headset manual for details.

1. Turn Bluetooth on and check the list of available devices.
See [Turning Bluetooth on or off](#) on page 169.
2. If you don't see your headset listed, tap **Scan for devices** to refresh the list.
3. Tap the name of your headset in the Available Devices section. HTC U11 pairs with the headset and the headset connection status is displayed in the Paired Devices section.
4. If prompted to enter a passcode, try 0000 or 1234, or consult the headset documentation to find the passcode.

When the Bluetooth headset is connected, you'll see  in the status bar.

Reconnecting a Bluetooth headset

Normally, you can easily reconnect your headset by switching on Bluetooth on HTC U11, and then turning on the headset.

However, you might have to connect manually if your headset has been used with another Bluetooth device.

1. Turn Bluetooth on and check the list of paired devices.
See [Turning Bluetooth on or off](#) on page 169.
2. Tap the headset's name in the Paired Devices section.
3. If prompted to enter a passcode, try 0000 or 1234, or consult the headset documentation to find the passcode.

If you still cannot reconnect to the headset, follow the instructions in [Unpairing from a Bluetooth device](#) on page 170, and then follow the steps under [Connecting a Bluetooth headset](#) on page 170.

Unpairing from a Bluetooth device

1. Turn Bluetooth on and check the list of paired devices.
See [Turning Bluetooth on or off](#) on page 169.
2. In the Paired devices section, tap  next to the device to unpair.
3. Tap **Unpair**.

Receiving files using Bluetooth

HTC U11 lets you receive various files with Bluetooth including photos, contact info, and documents such as PDFs.



Refer to the device's documentation for instructions on sending information over Bluetooth.

1. Turn Bluetooth on.

See [Turning Bluetooth on or off](#) on page 169.

2. On the sending device, send one or more files to HTC U11.
3. If asked, accept the pairing request on HTC U11 and on the sending device. You may also be prompted to enter the same passcode or confirm the auto-generated passcode on both devices.

You'll then get a Bluetooth authorization request.

4. Tap **Pair**.
5. When HTC U11 receives a file transfer request notification, slide the Notifications panel down, tap the incoming file notification, and then tap **Accept**.
6. When a file is transferred, a notification is displayed. Slide the Notifications panel down, and then tap the relevant notification.
7. Tap the received file to view it.

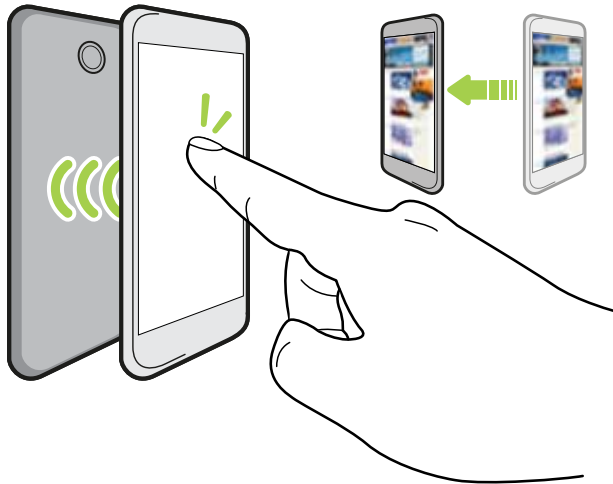
Using NFC

With built-in NFC (near field communication) on HTC U11, you can share content to another NFC-capable mobile device in an instant.



The availability of NFC varies by phone model, region, and country.

Beam webpages, photos, contact information, and more by holding HTC U11 and the other device back to back.



You must turn NFC on to use Android Pay™. For details about Android Pay, see android.com/pay.

Turning NFC on or off

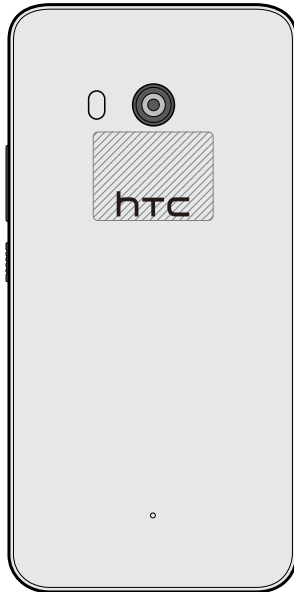
1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **More**, and then tap the **NFC On/Off** switch to turn it on and off.

Beaming content



Make sure that both devices are unlocked and have NFC turned on. If the other device has an Android Beam™ option, make sure it is also turned on.

1. While viewing the content that you want to share, hold HTC U11 and the other phone back to back.



Make sure that the NFC area (shaded part) of HTC U11 and the other phone's NFC area are close to one another. Experiment by slightly moving the phones until a connection is made.

2. When HTC U11 vibrates, tap the screen to send the content to the other device.

The shared content appears on the other screen. For some items that you've shared (such as contact information), additional instructions on how to save the item will appear on the receiving device.

Common settings

Do not disturb mode

Use Do not disturb mode to reject calls, and silence audible alerts and notifications, but still keep a data connection available.

1. With two fingers, swipe down from the top of the screen to open Quick Settings.



2. Tap . If necessary, swipe to the next screen.
3. Tap **Total silence**, **Alarms only**, or **Priority only** depending on if you want to allow exceptions. When **Priority only** is selected, you can receive messages or calls from contacts in your exceptions list.
4. Tap **Until you turn this off** if you want to turn off Do not disturb by yourself or tap **+** or **-** to set the number of hours before Do not disturb turns off automatically.
5. Tap **Done** to activate it.

The Do not disturb icon  will appear in the status bar.

You can also tap **More settings** and then select **Auto decline incoming calls** to decline incoming calls and have them sent to voicemail.



- When the screen is on, press VOLUME and then tap **End now** to turn off Do not disturb mode quickly.
- When you press VOLUME down until you reach silence mode, Do not disturb **Alarms only** mode is activated.



When Do not disturb is on, the notification LED will not flash.

Blocking visual disturbances

You can set Do not disturb mode to block visual disturbances such as pop up notifications.

1. From the Home screen, tap  > **Settings** > **Sound & notification**.
2. Tap **Do not disturb** > **Block visual disturbances**.
3. Tap the **On/Off** switches to choose whether to block visual disturbances when the screen is on and off.

Allowing notifications and contacts to bypass Do not disturb mode

Add important contacts to an exceptions list so you can still receive their calls and messages even when Do not disturb mode is on.

1. From the Home screen, tap  > **Settings** > **Sound & notification**.
2. Tap **Do Not Disturb** > **Priority only allows**.
3. Tap the **On/Off** switch next to the items you wish to allow.
4. Tap **Messages from** or **Calls from** to select who can contact you.
5. Tap **Manage approved contacts**, and then tap  to add contacts to your exceptions list.

To remove contacts or numbers from the list, tap  > **Remove contacts**.

Setting a Do not disturb schedule

Schedule Do not disturb to turn on automatically and how long will it last. For example, you can set it to turn on during a weekly meeting.

1. From the Home screen, tap  > **Settings** > **Sound & notification**.
2. Tap **Do Not Disturb** > **Automatic rules**.
3. Tap **Add rule**.
4. Select whether to base the rule on a time or an event, enter a name for the rule, and then tap **OK**.
5. Set the rule's parameters.

Rule	Settings
Time rule	▪ Set the days. ▪ Set the start and end times. ▪ Select a Do not disturb level. You can also choose whether to allow the rule to stop at either the rule end time or by the next alarm you've set in the Clock app.

Rule	Settings
Event rule	▪ Select a calendar you want to make the rule for. ▪ Set a condition for the type of reply. ▪ Select a Do not disturb level.



You can turn an automatic rule on or off by tapping the **On/Off** switch when viewing the details of the rule.

Turning location services on or off

In order to find your location on HTC U11, you need to enable location sources.

1. From the Home screen, tap  > **Settings** > **Location**.
2. Tap the **On/Off** switch to turn location services on and off.
3. Under Location sources, select the location mode you want. For example, for a better estimate of your location, choose **High accuracy**. To save battery power, choose **Battery saving**.

Turning off a location source (for example GPS) means no applications on HTC U11 will collect your location data through that location source. However, third party applications may collect – and HTC U11 may continue to provide – location data through other sources, including through Wi-Fi and signal triangulation.

Airplane mode

When you enable Airplane (Flight) mode, all wireless radios on HTC U11 are turned off, including the call function, data services, Bluetooth, and Wi-Fi.

When you disable Airplane mode, the call function is turned back on and the previous state of Bluetooth and Wi-Fi is restored.



- You can manually turn Bluetooth and Wi-Fi back on after enabling Airplane mode.
- If USB tethering is turned on, enabling Airplane mode turns it off. You need to manually turn USB tethering on after you disable Airplane mode.

Do any of the following to turn Airplane mode on or off:

- Press and hold **POWER**, and then tap **Airplane mode**.
- With two fingers, swipe down from the status bar to open the Quick Settings panel. Tap the **Airplane mode** tile to turn airplane mode on or off.

When enabled, the Airplane mode icon  is displayed in the status bar.

Automatic screen rotation



Automatic rotation is not supported in all applications.

1. From the Home screen, tap  > **Settings** > **Display & gestures** or **Display, gestures & buttons**.
2. Select or clear the **Auto rotate screen** option to turn it on or off.

Setting when to turn off the screen

After a period of inactivity, the screen turns off to conserve battery power. You can set the idle time before the screen turns off.

1. From the Home screen, tap  > **Settings** > **Display & gestures** or **Display, gestures & buttons**.
2. Tap **Screen timeout**, and then tap the time before the screen turns off.

Screen brightness

1. From the Home screen, tap  > **Settings** > **Display & gestures** or **Display, gestures & buttons**.
2. Tap **Brightness level**.
3. With the **Automatic brightness** option selected, drag the slider to set the maximum brightness level. This sets a limit on how bright the screen will be when **Automatic brightness** is selected.
4. To set the brightness manually, clear the **Automatic brightness** option, and then drag the brightness slider to the left to decrease or to the right to increase the screen brightness.

Night mode

Enabling Night mode in the evening shifts the display colors from blue to warmer colors, helping to reduce eyestrain.

1. From the Home screen, tap  > **Settings** > **Display & gestures** or **Display, gestures & buttons**.
2. Tap **Night mode**, and then tap the **On/Off** switch to turn it on.
3. Drag the slider to adjust the color temperature. Dragging the slider to **Warmer** filters out more blue light.
4. Tap **Enable Night mode automatically** to set a schedule when Night mode will be turned on.

Adjusting the display size

Resize items and fonts on the screen to make them easier to see.

1. From the Home screen, tap  > **Settings** > **Display & gestures** or **Display, gestures & buttons**.
2. Tap **Display size**.
3. Drag the sliders to increase or decrease the size of fonts or the items on the screen.

Touch sounds and vibration

Some people like the sound or vibration feedback they get when touching the screen, and some don't. You can turn on or off various types of touch sounds and vibration on HTC U11.

- Touch tones when tapping the phone dial pad
- Touch sounds when tapping onscreen items
- Screen lock sounds
- Pull-to-refresh sounds
- Vibration when pressing hardware buttons
- Touch sound and vibration when tapping the keyboard

Turning touch sounds and vibration on and off

1. From the Home screen, tap  > **Settings** > **Sound & notification**.
2. Under System, select the option you want to turn on or off.

Turning off keyboard sounds and vibration

1. From the Home screen, tap , and then find and tap **Settings**.
2. Tap **Language & keyboard** > **Virtual keyboard** > **TouchPal - HTC Sense Version** > **General settings**.
3. On the General settings screen, do one of the following:
 - Tap **Keypress sound**, clear **System Volume**, and then drag the slider all the way to the left to turn off keyboard sounds.
 - Tap **Keypress vibration**, clear **System default**, and then drag the slider all the way to the left to turn off keyboard vibration.
4. Tap **OK**.

Changing the display language

Changing the language adjusts the keyboard layout, date and time formatting, and more.

You can choose several languages and specific dialects so that apps with localized content will display correctly.

1. From the Home screen, tap  > **Settings** > **Language & keyboard**.
2. Tap **Languages**. The first language in the list is the default display language.
3. Tap **Add a language** to add another language to the list, and then select the regional variant of the language.
4. To change the display language, press and hold  next to the language you want, and drag it to the beginning of the list.
5. To remove languages from the list, tap  > **Remove** and then select the languages you want to remove.

Glove mode

Turn Glove mode on so that the touch screen responds more accurately when you're wearing gloves.

1. From the Home screen, tap  > **Settings** > **Display & gestures** or **Display, gestures & buttons**.
2. Select the **Glove mode** option.

When Glove mode is turned on, you'll be able to see where you've tapped the touch screen.

Security settings

Assigning a PIN to a nano SIM card

You can help to protect the nano SIM card by assigning a Personal Identification Number (PIN).



Make sure you have the default PIN provided by your mobile operator before continuing.

1. From the Home screen, tap  > **Settings** > **Security**.
2. Depending on the phone model, do the following:
 - **Single SIM model:** Tap **Set up SIM card lock**.
 - **Dual SIM model:** Select which card you want to assign a new PIN to.
3. Choose to lock the card, enter the default PIN of the card, and then tap **OK**.
4. To change the card PIN, tap **Change SIM PIN**.

Restoring a nano SIM card that has been locked out

If you enter the wrong PIN more times than the maximum number of attempts allowed, the card will become “PUK-locked.”

You need a Pin Unlock Key (PUK) code to restore access to HTC U11. Contact your mobile operator for this code.

1. On the Phone dialer screen, enter the PUK code, and then tap **Next**.
2. Enter the new PIN you want to use, and then tap **Next**.
3. Enter the new PIN again, and then tap **OK**.

Setting a screen lock

Help protect your personal information and help prevent others from using HTC U11 without your permission.

Choose to set a screen lock pattern, numeric PIN, or other means of locking your phone. You'll be asked to unlock the screen every time HTC U11 is turned on or when it's idle for a certain period of time.

1. From the Home screen, tap  > **Settings** > **Security**.
2. Tap **Screen lock**.

3. Select a screen lock option and set up the screen lock.
4. On the Security screen, tap  > **Automatically lock phone**, then specify the idle time before the screen locks.



Tap  and clear **Make pattern visible** if you don't want your screen lock pattern to display as you draw it onscreen.

Setting up Smart Lock

Use Smart Lock as an alternative way to unlock your phone, in the event you forget your password, PIN, or pattern. Set Smart Lock to unlock your phone when the phone recognizes your face or voice.

You can also set it to keep your phone unlocked in certain situations, such as when the phone is with you and you're in a trusted location.

1. From the Home screen, tap  > **Settings** > **Security**.
2. Tap **Screen lock**, and then select and set up a screen lock.
This will be your alternate screen lock method.
3. On the Security screen, tap **Smart Lock**.
4. Confirm your screen lock.
5. Choose whether to unlock your phone through voice or facial recognition, or keep the phone unlocked when:
 - You're carrying the phone
 - You're in a trusted location such as within your home Wi-Fi network
 - The phone is connected to a trusted device such as your own Bluetooth device
6. Follow the onscreen instructions, and then press  to return to the Security screen.
7. On the Security screen, tap  > **Automatically lock phone**, then specify the idle time before the screen is locked.

To help make Smart Lock more reliable and more secure when using facial recognition, you can train HTC U11 to recognize your face in different situations, such as when you're wearing glasses or sporting a beard.

Tap **Smart Lock**, confirm your screen lock, then tap **Trusted face** > **Improve face matching**. Follow the onscreen instructions.

Turning the lock screen off

Rather not have to unlock your phone every time you wake it up? You can turn the lock screen off in Settings.

1. From the Home screen, tap  > **Settings** > **Security**.
2. Tap **Screen lock** > **None**.

To turn the lock screen on again, in Security settings, tap **Screen lock** > **Swipe**.

Accessibility settings

Accessibility features

HTC U11 comes with features and settings that allow easy access and use of apps and functions.

Improve screen readability

If you have low vision, take advantage of these features to help improve screen readability.

- Increase the font and display size, use color inversion and color correction, or enable high-contrast text using the Accessibility settings. You can also enable HTC U11 to speak the passwords you enter. See [Accessibility settings](#) on page 183.
- Turn magnification gestures on. See [Turning Magnification gestures on or off](#) on page 183.
- Turn on automatic screen rotation. See [Automatic screen rotation](#) on page 177.

Enhance the audio

If you're hard of hearing, these audio-related features make listening to HTC U11 clearer and more comprehensible.

- Use TalkBack to hear audible feedback on what you do on your phone. See [TalkBack](#) on page 183.
- When using headphones, you can control the sound balance or enable mono audio when using a single headphone. See [Accessibility settings](#) on page 183.

Enable hearing aids and sidetone

If you wear a hearing aid or are hearing impaired, you can enable these options in **Settings > Call**:

- Select **Hearing aids** to enable hearing aid compatibility that amplifies your phone's in-call volume
- Select **Sidetone** to receive controlled feedback through the phone's earpiece, helping you modulate your voice so that it's neither too loud nor too soft.

Use your voice

You can use your voice to perform an action on HTC U11.

- Call a contact using your voice. See [Making a call with your voice](#) on page 86.
- Search for information on the Web using Google Voice Search.
- Enter text with your voice. See [Entering text by speaking](#) on page 49.

Use Motion Launch

Motion Launch combines a motion and finger gesture to perform an action such as waking HTC U11 from sleep mode or launching the camera. For details, see [Motion Launch](#) on page 45.

Accessibility settings

Use these settings to turn accessibility functions or services on or off. When you've downloaded and installed an accessibility tool, such as a screen reader that provides voice feedback, you can also control them using these settings.

1. From the Home screen, tap  > **Settings** > **Accessibility**.
2. Tap or select the settings you want.

Turning Magnification gestures on or off

If you have low vision or would like to get a closer view of what's on the screen, use finger gestures to magnify portions of your phone's screen.

1. From the Home screen, tap  > **Settings** > **Accessibility**.
2. Tap **Magnification gesture** and read the instructions on how to use it.
3. Tap the **On/Off** switch to turn Magnification gestures on or off.

TalkBack

Use TalkBack if you need to navigate HTC U11 by spoken feedback. When you touch the screen, HTC U11 vibrates and gives you an audible response so you know what you are touching.



Not all languages are supported.

Turning TalkBack on

1. From the Home screen, tap  > **Settings** > **Accessibility**.
2. Tap **TalkBack**, and then tap the **On/Off** switch.
3. Read the TalkBack disclaimer and then tap **OK**.

A short tutorial explaining how to use TalkBack will begin playing after you turn on TalkBack.



TalkBack works best if you turn off automatic screen rotation.

Turning Explore by touch on or off

Explore by touch allows HTC U11 to respond to shortcut gestures and screen touches with audible feedback. Explore by touch is enabled when you turn on TalkBack.

1. From the Home screen, tap  > **Settings** > **Accessibility**.
2. Tap **TalkBack**, and then tap  > **Settings**.
3. Under Touch exploration, tap the **On/Off** switch next to **Explore by touch** to turn the feature on or off.

When Explore by touch is disabled, HTC U11 will no longer respond to shortcut gestures or speak items when you touch the screen.

Using TalkBack gestures

When TalkBack and Explore by touch are turned on, the regular touch gestures are replaced by the TalkBack gestures.



Media gestures such as 3-finger swiping may not be available when TalkBack gestures are enabled.

Do one of the following:

To	Do this
Open an item	1. Drag your finger on the screen to find and select the item. 2. Double-tap anywhere on the screen to open the item.
Move an item	1. Drag your finger on the screen to find the item. 2. Double-tap anywhere on the screen, but don't lift your finger on the second tap. 3. Drag the item to a new spot and then lift your finger.
Scroll through a screen	Use two fingers to swipe up, down, left or right.
Unlock the lock screen	Use two fingers to swipe up from the bottom of the screen.
Open the Notifications panel	Use two fingers to swipe down from the top of the screen.

Assigning TalkBack shortcuts

TalkBack has customizable gestures that can be used to open the Notifications panel, view recent apps, access TalkBack controls, and more.



The steps below are described using the regular gestures. Use the corresponding TalkBack gestures if you already have TalkBack turned on.

1. From the Home screen, tap  > **Settings** > **Accessibility**.
2. Tap **TalkBack**, and then tap  > **Settings** > **Manage gestures**.
3. Tap any of the shortcut gestures, and then select an action.

Using TalkBack context menus

TalkBack has a global context menu for controlling continuous reading and TalkBack controls and a local context menu for controlling the selected text or item on the screen. These menus can be accessed using TalkBack shortcut gestures.

1. Turn TalkBack on.
2. Do one of the following:
 - To open the global context menu, use one finger to swipe down and right in one continuous movement.
 - To open the local context menu, use one finger to swipe up and right in one continuous movement.



If you already changed the TalkBack shortcut gestures, check your TalkBack settings for the appropriate gesture.

3. Double-tap an item on the menu to select.

Changing the TalkBack reading speed and pitch



The steps below are described using the regular gestures. Use the corresponding TalkBack gestures if you already have TalkBack turned on.

1. From the Home screen, tap  > **Settings** > **Accessibility**.
2. Tap **Text-to-speech output**.
3. Drag the **Speech rate** and **Pitch** sliders to the right to increase or left to decrease.
4. Tap **Listen to an example** to hear the speech rate and pitch you've set.



Tap **Reset speech rate** or **Reset speech pitch** to revert the settings to their default values.

TalkBack language settings

1. From the Home screen, tap  > **Settings** > **Accessibility**.
2. Tap **Text-to-speech output**.
3. Tap  next to **Google Text-to-speech Engine**, and then do any of the following:

To	Do this
Select a different language	Tap Language .
Install a voice	Tap Install voice data , and then tap the language. Tap  next to the voice data you want to install. When installation is completed, press  twice and tap Language .



Not all languages are supported.

Teletypewriter (TTY) mode

TTY mode allows people who have hearing or speech impediments to communicate by telephone. HTC U11 is compatible with select TTY phones. Contact your TTY phone manufacturer to see if the phone supports digital wireless transmission. HTC U11 and the TTY phone connect using a special cable that may come with the TTY phone. If this cable was not provided with your TTY phone, contact your TTY phone manufacturer to purchase the connector cable.

Most TTY phones connect via a 2.5 mm headset jack adapter. HTC provides a 2.5 mm headset jack adapter that connects to the USB Type-C port on HTC U11. To request this adapter, contact HTC by chat or email at htc.com/us/support.

Turning TTY mode on

1. Connect the TTY phone cable plug to the HTC U11 headset jack.
2. From the Home screen, tap , and then tap **Settings** > **Call**.
3. Tap **CDMA call settings** > **TTY mode**, and select **TTY Full**.



When turned on, TTY mode may impair the audio quality of non-TTY phones connected to the headset jack.

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